



Gentran:Server® for Windows® Gentran EAI Server

Installation Card

Introduction

This card describes how to install your Gentran EAI Server version 5.1 components. This card contains the following topics:

- ▶ Before You Begin
- ▶ How to Download Gentran EAI Server from the ESD Portal
- ▶ How to Install Gentran EAI Server
- ▶ How to Upgrade Gentran EAI Server Components
- ▶ How to Remove Gentran EAI Server
- ▶ Related Documentation

Sterling Commerce
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Before You Begin

Introduction

This section describes requirements that you must meet before you begin the Gentran EAI Server installation.

Pre-installation requirements

The following are pre-installation requirements:

- Verify that Gentran:Server for Windows Version 5.1 is installed.

Reference

See "How to Validate your Gentran:Server Installation" in the Post-installation Tasks chapter of the *Distributed System Installation Guide* or *Single Workstation Installation Guide* for additional information.

- Verify that you have successfully installed the XML Translation Option from the Options Pack CD.

Reference

See the *Options Pack Installation Card* for more information.

How to Download the EAI Server from the ESD Portal

Introduction

These instructions contain procedures for downloading the Gentran EAI Server components from the Electronic Software Distribution (ESD) Portal.

Downloading the Application File

To download the zipped file:

Step	Action
1	In the e-mail message you received from Sterling Commerce, click the link to the Electronic Software Distribution Download Area.
2	In the Security Alert dialog box, click Yes .
3	On the Login page, type the following information: <ul style="list-style-type: none"> ▶ Sterling order number ▶ Company name ▶ Customer ID
4	Click Login , and the system displays the Download Area.
5	Locate Gentran:Server for Windows, version 5.1 and click Download .
6	In the File Download dialog box, click Save .
7	When the Save As dialog box opens, save the file to the C:\ drive. <p>Note If Internet Explorer adds a number in brackets to the name of the downloaded file (for example, gsw51[1]_eai_cd.zip), rename the file on the Windows system before you transfer it to the system where it will be installed.</p>
8	Right-click the zipped file icon, and extract (unzip) the file to an empty directory. <p>Note A folder named eai_cd is created.</p>

How to Install Gentran EAI Server

Introduction This section describes how to install Gentran EAI Server components.

Procedure Use this procedure to install Gentran EAI Server components from CD.

Recommendation

If your Gentran:Server environment includes a controller and one or more remote clients, we recommend that you complete this installation procedure on the Gentran:Server controller first, followed by each Gentran:Server client.

Step	Action
1	<p>If you are installing from CD-ROM, complete the following:</p> <ol style="list-style-type: none"> Insert the Gentran EAI Server installation CD in the CD-ROM drive. If Autorun is disabled on this machine, select Run from the Start menu and continue with c. Otherwise, continue with Step 3. Browse to the CD-ROM drive and run setup.exe file on the disk to initiate the installation. <p>System Response Setup begins. The system displays the Welcome dialog. The installation wizard guides you through the installation process. Continue with Step 3.</p> <p>Note The software may take several seconds to prepare the wizard.</p>
2	<p>If you are installing from the ESD Portal download, browse to the eai_cd folder and run setup.exe.</p> <p>System Response Setup begins. The system displays the Welcome dialog. The installation wizard guides you through the installation process. Continue with Step 3.</p>
3	<p>Click Next.</p> <p>System response The system asks you if you want to view the README.TXT file.</p>
4	<p>Click Yes to view the README file and then close it when finished.</p>

(Contd) Step	Action
5	<p>Do one of the following:</p> <ul style="list-style-type: none"> ▶ If the Installation Options dialog box is displayed, continue with Step 6. ▶ If a dialog box is displayed stating that setup cannot proceed until all services are stopped, click OK to acknowledge the message. Click Yes at each prompt to stop a specified service. Continue with Step 6. <p>System Response The system displays the Installation Options dialog box.</p>
6	<p>Are you installing Gentran EAI Server on this machine for the first time?</p> <ul style="list-style-type: none"> ▶ If <i>yes</i>, continue with Step 7. ▶ If <i>no</i> (this is an upgrade or you want to remove Gentran EAI Server components from this machine), continue with either the <i>How to Upgrade Gentran EAI Server Components</i> on page 7 or <i>How to Remove (Uninstall) Gentran EAI Server</i> on page 10 in this card.
7	<p>Are you installing Gentran EAI Server on a Gentran:Server controller (server)?</p> <ul style="list-style-type: none"> ▶ If <i>yes</i> (you are installing on a controller), verify that Install a Gentran EAI Server to the server is selected and click Next. Continue with Step 8. <p>Note You must install Gentran EAI Server on your controller machines before installing on any client machines.</p> <ul style="list-style-type: none"> ▶ If <i>no</i> (you are installing on a user interface client), verify that Add a client to an existing installation is selected and click Next. Continue with Step 8. <p>System Response The system asks you if you have reviewed this installation card and if you want to continue with the installation process.</p>

(Contd) Step	Action
8	<p>Click Yes.</p> <p>System Response One of the following occurs:</p> <ul style="list-style-type: none"> ▶ If this is a new install on a machine on which Gentran EAI Server has never been installed, then the Windows Logon dialog box is displayed. ▶ If this is a new install on a machine on which Gentran EAI Server was previously installed and then removed (thus the old database tables still reside on the machine), then a dialog box is displayed stating that the system has detected Gentran EAI Server application tables and the upgrade will replace information in those tables and any data in them will be lost. Click Yes to continue with the upgrade.
9	<p>Complete the following:</p> <ol style="list-style-type: none"> a. In the User ID box, type a Windows user ID preceded by either <i>[period]\</i> if you are installing on a single workstation system or <i>DOMAINNAME\</i> if you are installing in a distributed Gentran:Server environment. b. In the Password box, type the Windows password for that User ID. Type the password again in the Confirm box to validate the password. c. Click Next. <p>System response Setup informs you that it is ready to begin the installation. Setup installs the Gentran EAI Server components in the Gentran:Server GENSRVNT\Bin directory. When Gentran EAI Server is installed, the system restarts all associated services and displays an Information dialog box that indicates installation is complete.</p>
10	Click OK to complete the installation process and to exit Setup.

How to Upgrade Gentran EAI Server Components

Introduction This section describes how to upgrade Gentran EAI Server components.

Procedure Use this procedure to upgrade Gentran EAI Server components.

Warning

Prior to upgrading your Gentran EAI Server system, you must first back up your GentranDatabase and Gentran:Server files.

Recommendation

If your Gentran:Server environment includes a controller and one or more remote clients, we recommend that you complete this upgrade procedure on the Gentran:Server controller first, followed by each Gentran:Server client.

Step	Action
1	<p>If you are installing from CD-ROM, complete the following:</p> <ol style="list-style-type: none"> Insert the Gentran EAI Server installation CD in the CD-ROM drive. If Autorun is disabled on this machine, select Run from the Start menu and continue with c. Otherwise, continue with Step 3. Browse to the CD-ROM drive and run setup.exe file on the disk to initiate the installation. <p>System Response Setup begins. The system displays the Welcome dialog. The installation wizard guides you through the installation process. Continue with Step 3.</p> <p>Note The software may take several seconds to prepare the wizard.</p>
2	<p>If you are installing from the ESD Portal download, browse to the eai_cd folder and run setup.exe.</p> <p>System Response Setup begins. The system displays the Welcome dialog. The installation wizard guides you through the installation process. Continue with Step 3.</p>
3	<p>Click Next.</p> <p>System response The system asks you if you want to view the README.TXT file.</p>
4	<p>Click Yes to view the README file and then close it when finished.</p>



(Contd) Step	Action
5	<p>Do one of the following:</p> <ul style="list-style-type: none"> ▶ If the Installation Options dialog box is displayed, continue with Step 6. ▶ If a dialog box is displayed stating that setup cannot proceed until all services are stopped, click OK to acknowledge the message. Click Yes at each prompt to stop a specified service. Continue with Step 6. <p>System Response The system displays the Installation Options dialog box.</p>
6	<p>Select Upgrade your existing installation and click Next. Continue with Step 7.</p> <p>System Response The system asks you if you have reviewed this installation card, backed up your GentranDatabase, and backed up your Gentran:Server files, and if you want to continue with the installation process.</p>
7	<p>Click Yes.</p> <p>System Response The system displays the Windows Logon dialog box.</p>
8	<p>Complete the following:</p> <ol style="list-style-type: none"> a. In the User ID box, type a Windows user ID, preceded by either <i>[period]</i> if you are installing on a single workstation system or <i>DOMAINNAME</i> if you are installing in a distributed Gentran:Server environment. b. In the Password box, type the Windows password for that User ID. Type the password again in the Confirm box to validate the password. c. Click Next. <p>System response The system display the Database Logon dialog box.</p>
9	<p>Complete the following:</p> <ol style="list-style-type: none"> a. In the User ID box, type your database administrator logon. b. Leave the Password and Confirm boxes blank and click Next. <p>Note For the SQL Server User ID, you must use the SQL administrative login with administrative rights on the Gentran:Server database. Otherwise, only the user that created the database tables can use those tables.</p> <p>System Response The system prompts you that it is ready to perform the upgrade and asks you if you want to proceed.</p>

(Contd) Step	Action
10	Click Yes . System response Setup informs you that it is ready to begin the install. Setup installs the Gentran EAI Server components in the Gentran:Server GENSRVNT\Bin directory. When Gentran EAI Server is installed, the system restarts all associated services and displays an Information dialog box that indicates installation is complete.
11	Click OK to complete the installation process and to exit Setup.

How to Remove (Uninstall) Gentran EAI Server

Introduction This section describes how to remove (uninstall) Gentran EAI Server components. The uninstall process removes program files, services, registry entries, and the program group. It leaves the system data store intact, in case you still have data there.

Procedure Use this procedure to remove Gentran EAI Server components.

Recommendation

Do *not* remove the Gentran EAI Server system on the primary Gentran system controller unless you have already removed the Gentran EAI Server components from all other machines in the system.

Step	Action
1	<p>If you are installing from CD-ROM, complete the following:</p> <ol style="list-style-type: none"> Insert the Gentran EAI Server installation CD in the CD-ROM drive. If Autorun is disabled on this machine, select Run from the Start menu and continue with c. Otherwise, continue with Step 3. Browse to the CD-ROM drive and run setup.exe file on the disk to initiate the installation. <p>System Response Setup begins. The system displays the Welcome dialog. The installation wizard guides you through the installation process. Continue with Step 3.</p> <p>Note The software may take several seconds to prepare the wizard.</p>
2	<p>If you are installing from the ESD Portal download, browse to the eai_cd folder and run setup.exe.</p> <p>System Response Setup begins. The system displays the Welcome dialog. The installation wizard guides you through the installation process. Continue with Step 3.</p>
3	<p>Click Next.</p> <p>System response The system asks you if you want to view the README.TXT file.</p>
4	<p>Click Yes to view the README file and then close it when finished.</p>

(Contd) Step	Action
5	<p>Do one of the following:</p> <ul style="list-style-type: none"> ▶ If the Installation Options dialog box is displayed, continue with Step 6. ▶ If a dialog box is displayed stating that setup cannot proceed until all services are stopped, click OK to acknowledge the message. Click Yes at each prompt to stop a specified service. Continue with Step 6. <p>System Response The system displays the Installation Options dialog box.</p>
6	<p>Select Remove the Gentran EAI Server system and click Next.</p> <p>System Response The system asks you if you want to continue with the uninstall process.</p>
7	<p>Click Yes.</p> <p>System Response Setup completely removes the Gentran EAI Server components. The uninstall process removes program files, registry entries, and the program group. It leaves the system data store intact, in case you still have data there. When the uninstall is complete, the system restarts all associated services and displays a dialog box that indicates the process is complete.</p>
8	<p>Click OK to exit Setup.</p>

Related Documentation

Introduction

These documents, which are available on the Gentran:Server Online Documentation CD-ROM or from the ESD Portal download, provide additional sources of information:

- ▶ **Gentran EAI Server User's Guide**
This guide provides detailed information about the Gentran EAI Server system.
 - ▶ **Gentran:Server for Windows User's Guide and Administration Guide**
These guides provide in-depth information about the Gentran:Server for Windows core system.
 - ▶ **Gentran:Server for Windows Communications User's Guide**
This guide provides a high-level overview of the Gentran:Server for Windows communications subsystem. It also describes File System Gateway and mailbox configuration procedures, how to work with distribution lists and delivery agents, error messages, and how to track messages.
 - ▶ **Optional Component Guides**
Each optional component that you purchase has its own documentation guide, which contains product-specific information and configuration instructions.
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