



# **Outperform with IBM Business Analytics**





# Today's organizations are facing many DISRUPTIVE FORCES fueling the need for analytics

The emergence of big data

Creating new opportunities to capture meaningful information from new varieties of data and content coming at organizations in huge volumes and at accelerated velocity

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The shift of power to the consumer

Creating the need for organizations to understand and anticipate customer behavior and needs based on customer insights across all channels



3 Accelerating pressure to do more with less

Creating the need for all parts of the organization to optimize all of their processes to create new opportunities, to mitigate risk, and to increase efficiency





# The pressures on organizations are at a point where analytics has evolved from a business initiatives to a **BUSINESS IMPERATIVE**

More organization are using analytics to create a competitive advantage

Respondents who believe analytics creates a competitive advantage



Source: The New Intelligent Enterprise, a joint *MIT Sloan Management Review* and IBM Institute of Business Value analytics research partnership. Copyright © Massachusetts Institute of Technology 2011

And leaders are outperforming their competitors in key financial measures

1.6x

Revenue Growth

2.0x

**EBITDA Growth** 

2.5x

Stock Price Appreciation

Source: Outperforming in a data-rich, hyper-connected world, IBM Center for Applied Insights study conducted in cooperation with the Economist Intelligence Unit and the IBM Institute of Business Value. 2012

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# **ANALYTIC-DRIVEN ORGANIZATIONS** are distinguished by their ability to leverage ...

#### **All information**

All information
Transaction data
Application data
Machine data
Social data
Enterprise content

#### All perspectives

Past (historical, aggregated)
Present (real-time)
Future (predictive)

#### All people

All departments
Experts and non-experts
Executives and employees
Partners and customers

#### All decisions

Major and minor
Strategic and tactical
Routine and exceptions
Manual and automated

At the point of impact



### ...and focusing on high-value initiatives in core BUSINESS AREAS

1

**Customers** 







- Advanced client segmentation
- Leveraging customer sentiment analysis
- · Reducing customer churn

2

**Finance** 





- Enabling rolling plan, forecasting and budgeting
- · Automating the financial close process
- Delivering real-time dashboards

3

**Risk** 





- Making risk-aware decisions
- Managing financial and operational risks
- Reducing the cost of compliance

4

**Operations** 





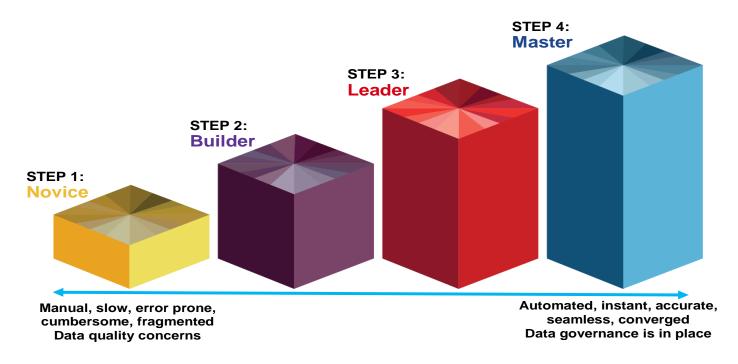
- · Optimizing the supply chain
- Deploying predictive maintenance capabilities
- Transform thread & fraud identification processes





### Those who are succeeding have a high AQ (analytics quotient)







"The data I need is not just in corporate systems"

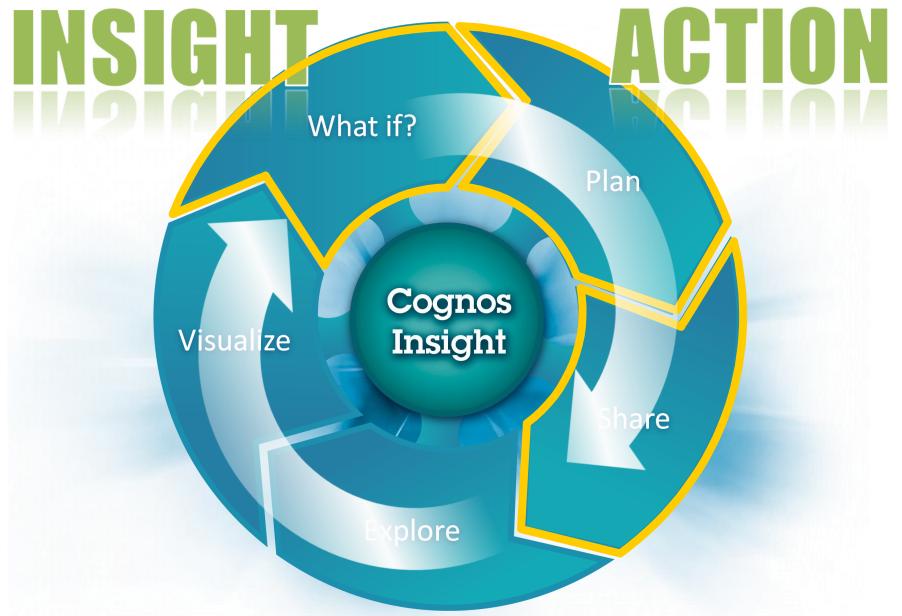
"I don't know exactly what I'm looking for..."

"Can' t afford to wait for someone else to build it"

"We need to understand and respond faster to market changes"



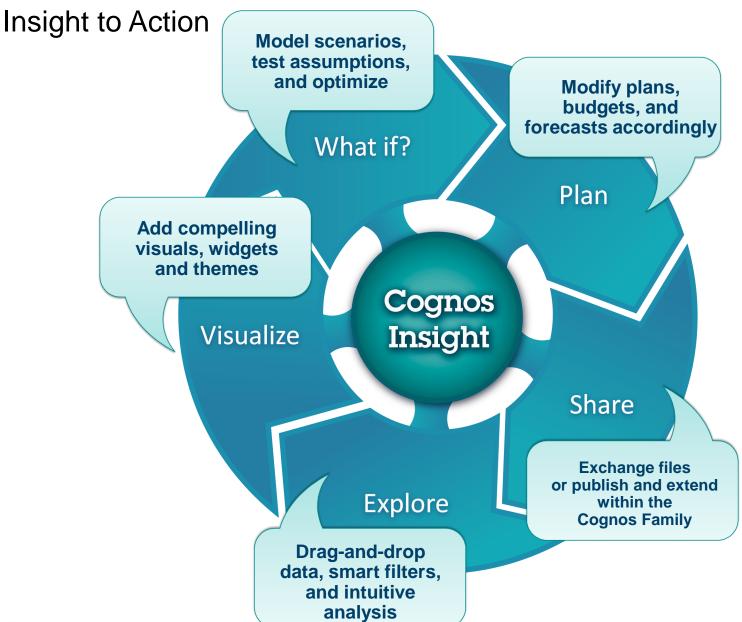






# **COGNOS INSIGHT**







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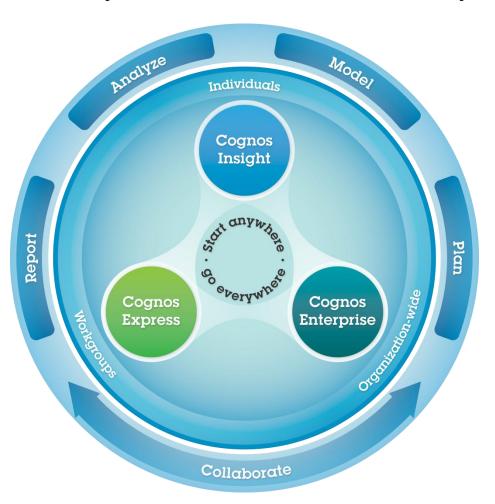


Install and Get started!



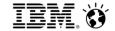


## IBM Cognos 10 family Analytics in the hands of everyone



- Insight to action with every product
- Right-sized for your organization
- Built to future-proof your investment

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### The Cognos 10 family





# **COGNOS ENTERPRISE**





# New in IBM Cognos Enterprise and IBM Cognos Insight IBM Cognos family





Enable users to focus on what's important

# Performance & Scale

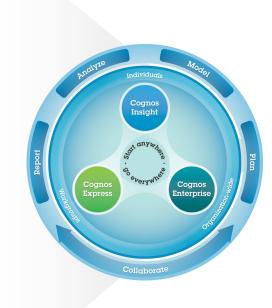


Meeting the demands of growing data volumes

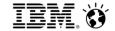
# Flexible Deployment

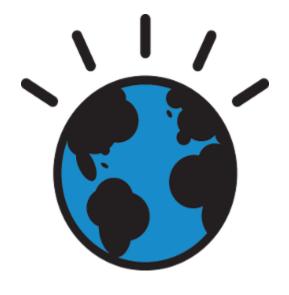


Accelerate time to value with simplicity



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# **Business Analytics**

**Better Outcomes** 



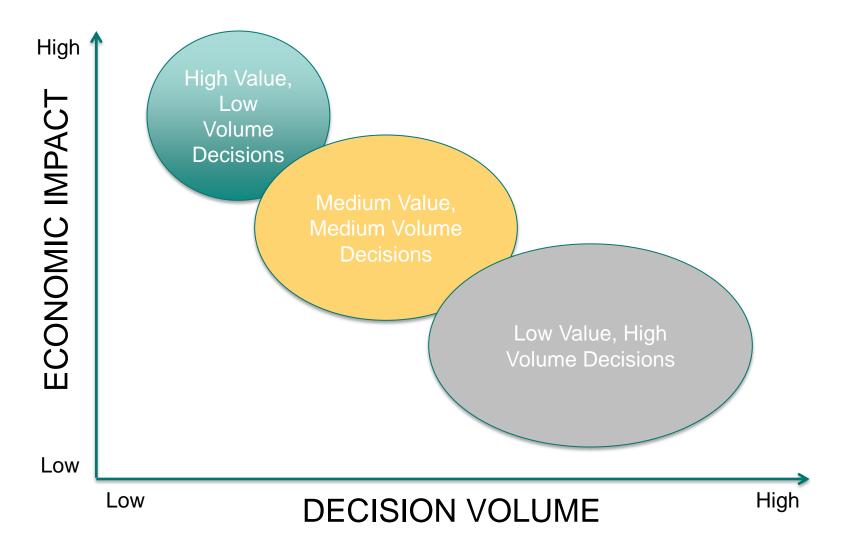




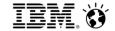




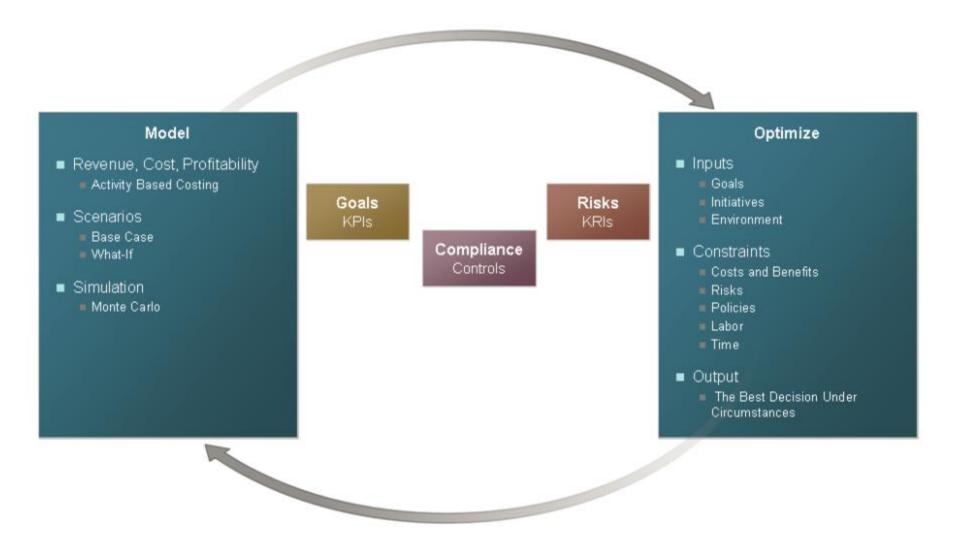
## From Insight to Action – Decision Types







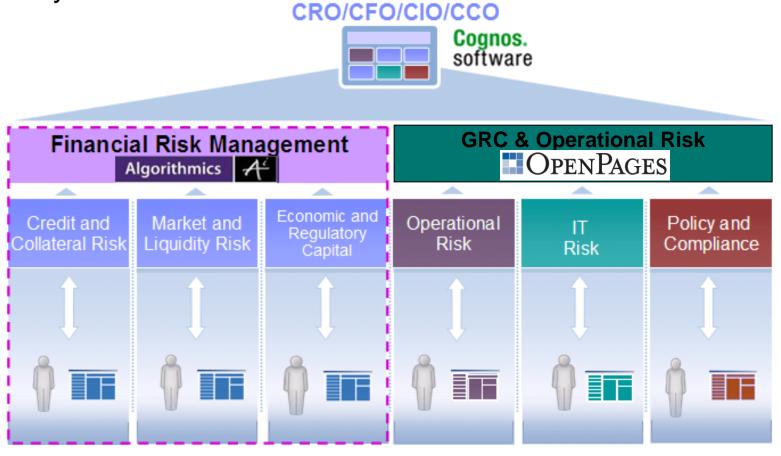
### Unified Performance, Risk and Compliance Model







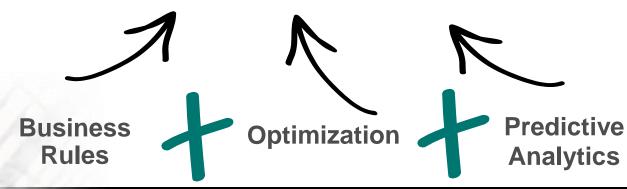
The combination of OpenPages and Algorithmics allows IBM to bring to market the broadest range of risk management solutions in the industry







# Decision Management



Better Outcomes through Smarter Decisions

Automate high-volume decisions

Optimize constraints and trade-offs of resources

Operational excellence through rules-based
governance





# DECISION MANAGEMENT





#### Decision Management enables organizations to...

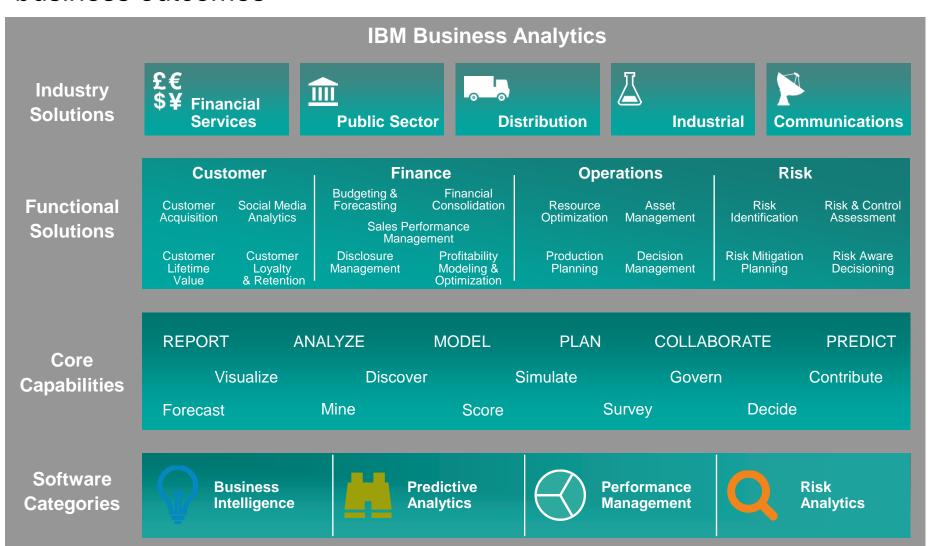


- Automatically optimize resource trade-offs
- Maximize every customer interaction
- Optimize resources to decrease costs
   and increase revenue
- Detect and prevent threats in realtime





# IBM delivers the broadest Business Analytics portfolio to drive better business outcomes





# **Analytics**

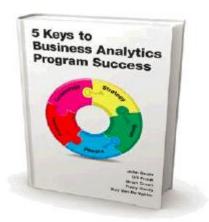
Have never been more important

## **IBM Smarter Analytics**

Strongest portfolio in the market

### **Better Outcomes**

Delivered to all types of organizations



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