#### Smarter Commerce



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### **IBM ILOG Optimization**

#### Introduction and Overview





#### **Optimization – The Science of Better Decisions**



How to best allocate aircrafts and crews?



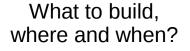
Inventory cost vs. customer

satisfaction?



#### Optimization helps businesses:

- · create the best possible plans
- · explore alternatives and understand trade-off
- · respond to changes in business operations





Risk vs. potential reward?

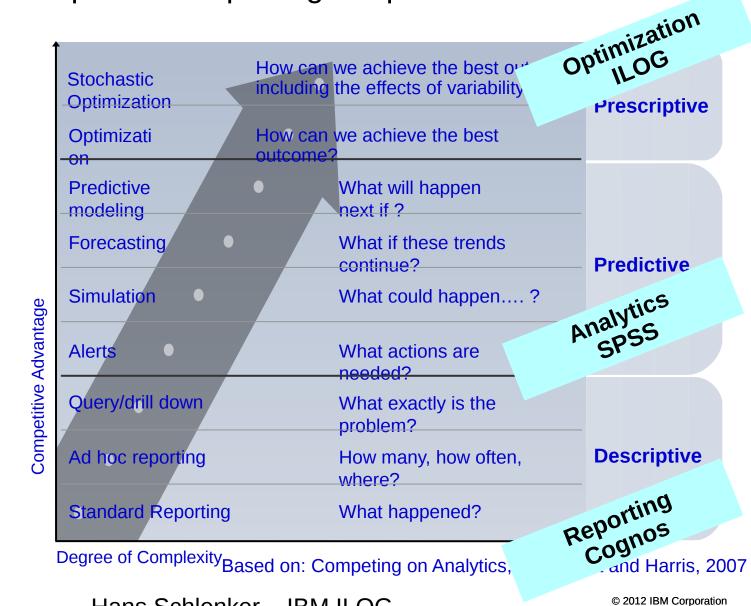


Cost vs.

carbon BM II OG<sup>emission?</sup>

Hans Schlenker – IBM ILOG<sup>emission?</sup>

## Analytics landscape: from reporting to optimization



Hans Schlenker – IBM ILOG



#### Table of contents

What is optimization all about Complex decision support Business value Projects and references Many different customers and application areas Huge ROI Product portfolio CPLEX components. ODME platform. SCM page

CPLEX components, ODME platform, SCM packages

## ILOG Optimization: Complex Decision Support

## Optimization solves business problems!

#### •Automated

- thru mathematical optimization

#### **·Planning**

 or scheduling, dispatching, yield management, risk management, etc etc.

#### **Business Value**

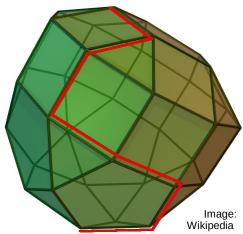
- •Cut operating costs
- ·Avoid capital expenses
- •Shorten delivery times
- •Offer flexible, precise customer service
- ·Provide personalized work schedules
- •Manage risk
- ·Create better products
- •Maximize profitability
- •Etc etc etc



#### Optimization: What is so special about it.

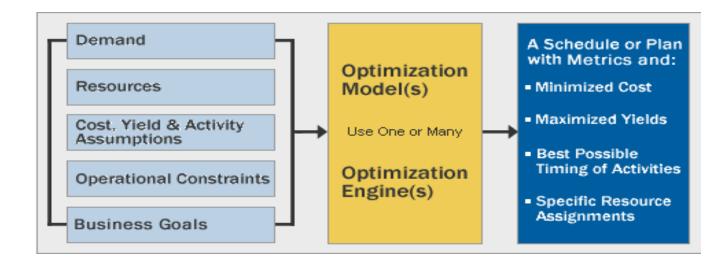
- Scenario: create a timetable for a small school
  - 5 days, 6 hours each, 10 classes, 10 teachers, 10 courses
  - Possibilities for a plan:
     10 ^ 600
    - · (10 \* 10) ^ (5 \* 6 \* 10) = 100 ^ 300 = 10 ^ 600
  - Number of atoms in the universe:
     10 ^ 80 (roughly)

- •Deterministic heuristic would probably find you a good solution, but to find (one of) the optimal solution, you need a better approach!
- •Optimization takes into account the space of all possible solutions
  - not each and every individual one!
  - and selects good ones or the best!





## Optimization: What is so special about it.



- · Model specifies the problem
  - variables, constraints, goals
  - generic model is filled with application data
- · ILOG engine solves it with special algorithms
- · Solution: a plan or schedule



#### Optimization basics: TLC+D

- TLC+D: Targets, Limits, Choices + Data
- · Data (input)
  - demand, products, costs, lead time, production recipes
- · Choices
  - What to produce, where, when, how to transport, to which customer
- Targets
  - Minimize costs, maximize plant throughput, maximize yield
- Limits
  - Production capacity, storage capacity, supplier capacity, physical constraints



#### Optimization example: Pasta production

· Data (input)

Products				Resources	S	Consump	tion	
Name	Demand	InCost	OutCost	Name	Capacity	Prod \ Re	flour	eggs
kluski	100	0.6	0.8	flour	80	kluski	0.5	0.2
capellini	200	0.8	0.9	eggs	50	capellini	0.4	0.4
fettucine	300	0.3	0.4			fettucine	0.3	0.6

- · Choices
  - What products to produce internally, what to buy from external supplier
- Target
  - Minimize costs: production+sourcing
- Limits
  - Resource capacity (here: raw material)
  - Recipe constraint
  - Demand fulfilment



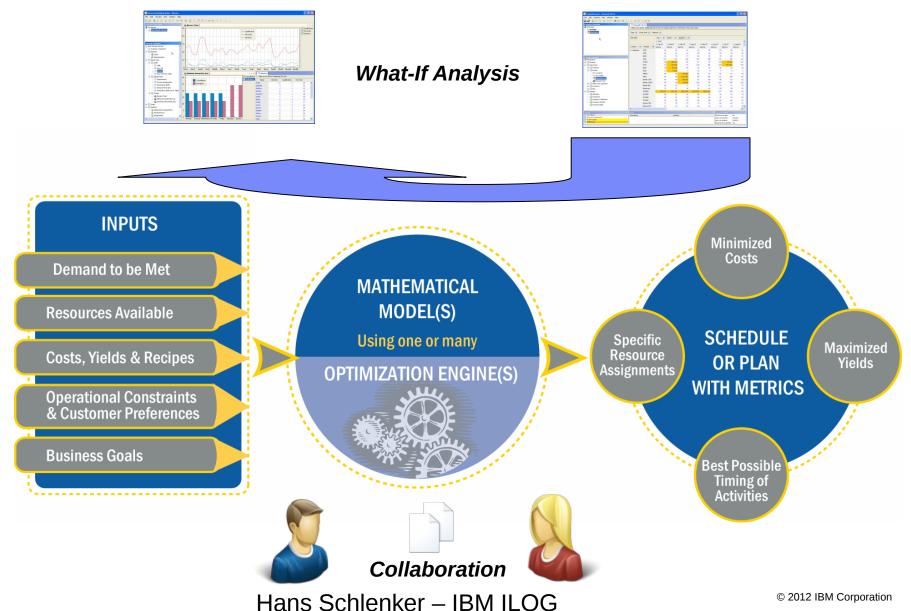
#### Optimization example: OPL model

```
tuple product {
                       key string name;
                       float demand;
                       float insideCost;
Data (input)
                       float outsideCost;
                 {product} Products = ...;
                 tuple resource {
                       key string name;
                       float capacity;
                  }
                 {resource} Resources = ...;
                 float Consumption[Products][Resources] = ...;
                 dvar float+ Inside[Products];
                 dvar float+ Outside[Products];
Choices
                 dexpr float InCost[p in Products] = p insideCost * Inside[p];
                 dexpr float OutCost[p in Products] = p.outsideCost * Outside[p];
                 dexpr float OverallCost = sum( p in Products ) (InCost[p] + OutCost[p]);
Target
                 minimize OverallCost;
                 subject to {
                       forall( r in Resources )
Limits
                            sum( p in Products )
                                  Consumption[p][r] * Inside[p] <= r.capacity;</pre>
                       forall( p in Products )
                            Inside[p] + Outside[p] >= p.demand;
                 }
```

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#### How does optimization support decision making?





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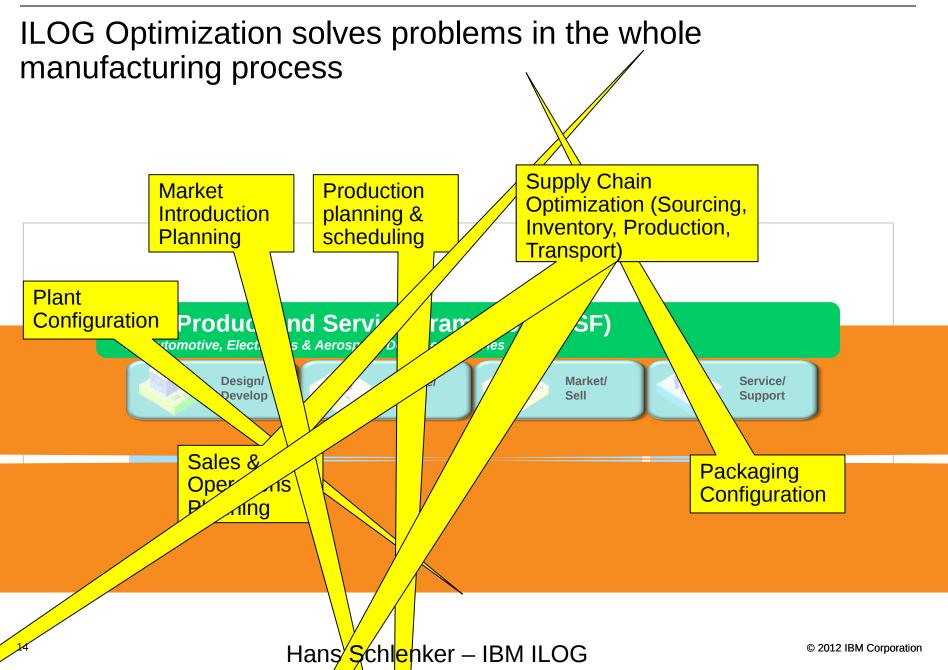
What is optimization all about
Complex decision support
Business value
Projects and references
Many different customers and application areas
Huge ROI
Product portfolio

CPLEX components, ODME platform, SCM packages

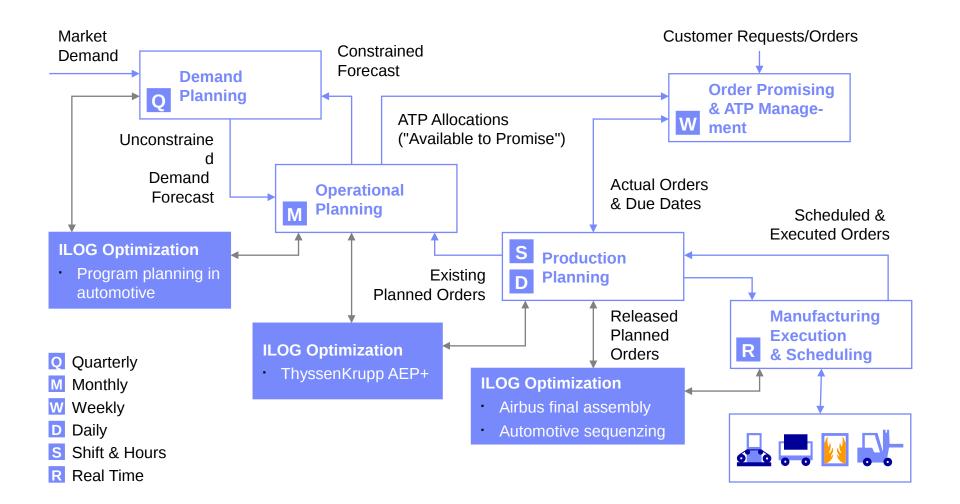


Optimization applies everywhere

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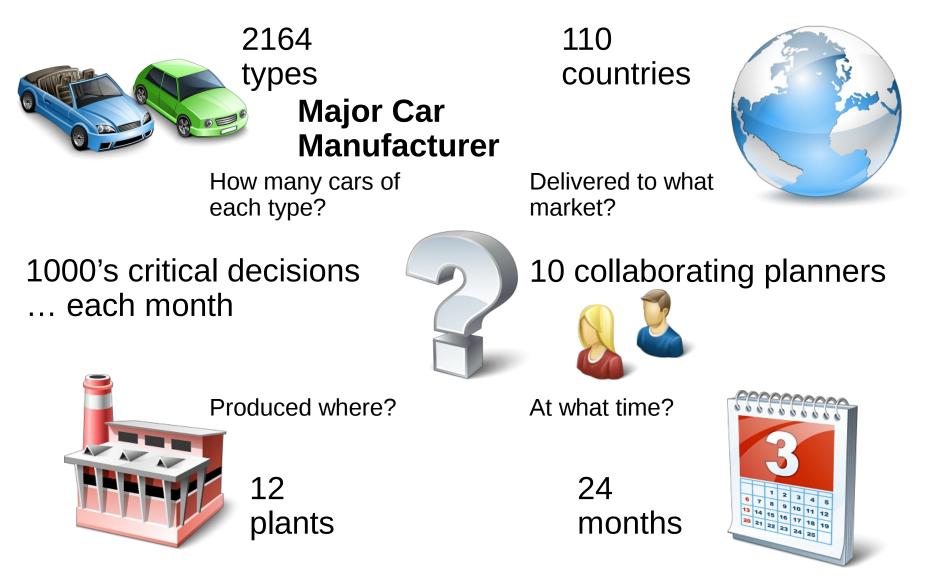
## Optimization in production planning: ILOG supports all planning steps and horizons



#### Hans Schlenker – IBM ILOG

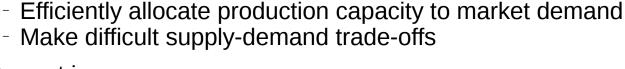
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#### Automotive Sales & Operations Planning: Overview



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Current issues

Business needs

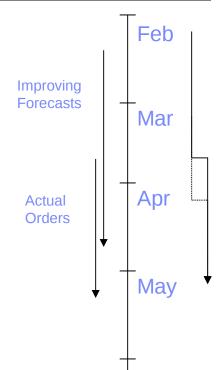
- Lacks agility (planning 3 months in advance)
- Continuous re-adjustments of plan
- Planning was very inaccurate
  - very detailed forecast: on most detailed level
  - many small figures -> many errors

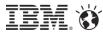
#### Example:

Before: planning on most detailed level, led to many planning errors

	Belgium	E220 (car type)	Diesel	Oct 2011	+3%
A ft a w	Belgium	E230	Diesel	Oct 2011	+2%
Aller. p	Belgium	E230	Gasoline	Oct 2011	+4%

Europe	all car types	Diesel engine	2H 2011	+5%
France	E class	any engine	2H 2011	+8%
France	E220	Diesel	June 2011	+3%







#### Automotive Sales & Operations Planning

#### Solution

- Solution based on IBM ILOG ODME optimization platform
- Supports many collaborating planners
- Optimization for efficient supply-demand balancing

#### · Benefits

- Increased agility: saved 1 month planning time
- Reduced planning effort: 75% less planning figures
- Better planning accuracy: 50% less plan changes

SupplyDemand - Plant File Edit Scenario View			
Scenarios Overview X			
Workspace	Plant Capacities		∢≬≻×
÷ i 2010-03	5,000	5,000	A V Houston
2010-04	4,000 - Houston	4,000 - Dallas	<ul> <li>Dallas</li> <li>Los Angeles</li> </ul>
New Default Scenario	3,000 - 2,000 -	3,000 - 2,000	Mexico
Increased Demand	1,000	1,000	✓ Toledo
	0 Jan-07 'Apr-07 ' Júl-07 ' Oct-07 ' Jan-08 ' Apr-08 ' Júl-08 ' Oct-08 '	Jan-07'Apr-07' Júl-07' Oct-07' Jan-08' Apr-08' Júl-08' Oct-08'	Bucarest
	Houston	Dallas	🖌 Shanghai
	5,000 - 4,000 - Lee Angelee	5,000 4,000 - Mouise	
	4,000 - Los Angeles 3,000 -	4,000 - Mexico 3,000 -	
	2,000 -	2,000 -	
	1,000-	1,000-	
Scenario Explorer 🛛 🗙	0 Jan 07 Apr 07 Jul 07 02:07 Jan 08 Apr 08 Jul 08 02:08	Jan-07'Apr-07' Júl-07' Oct-07' Jan-08' Apr-08' Júl-08' Oct-08'	
🛄 Internal Com 🗠	Los Angeles	Mexico	
Plant Capaci Plant Produc	5.000	5.000-	
Plant Produc	4,000 - Toledo	4,000 Bucarest	
Inventory	3,000 - 2,000 -	3,000 - 2,000 -	
Initial Invento	1.000 -	1.000-	
🖨 🥅 Misc	0 Jan-07 'Apr-07 ' Júl-07 ' Oct-07 ' Jan-08 ' Apr-08 ' Júl-08 ' Oct-08 '	Jan-07 Abr-07 Jul-07 Oct-07 Jan-08 Abr-08 Jul-08 Oct-08	
Years	Toledo	Bucarest	
🛄 Quarters			
Months	5,000		
Parameters	4,000 Shanghai		
Solution     Allocation	2,000 -		
	1,000-		
Production	0		

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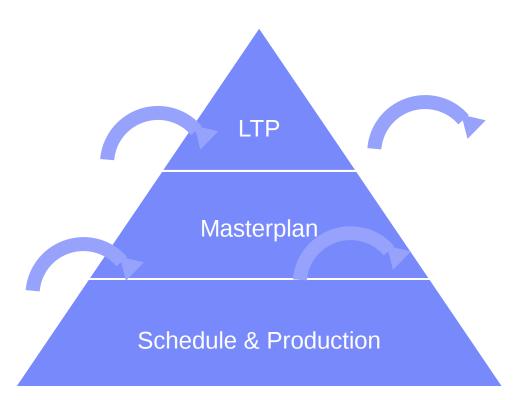


## Car tire production planning

Customer:

- 10000 products
- 20 plants world wide
- each ~10M tires / year



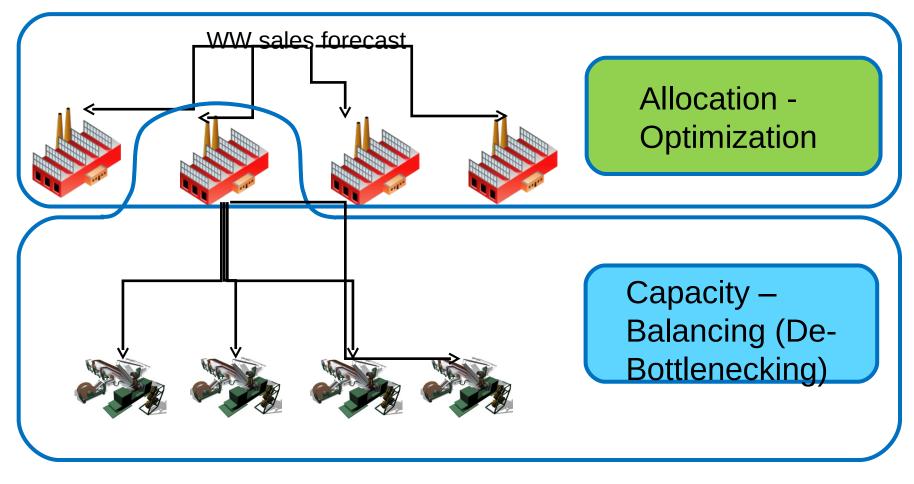


Long term planning (LTP) 1-5 years

12 month supply chain planning incl production planning (i2)

Production scheduling, sequencing and manufacturing executing (SAP)

## Car tire production planning: Allocation & Capacity Planning



# Car tire production planning: One approach supports different planning goals

#### Allocation

- · WW network
- 1 period
- · All products
- · Ressources
  - Plants (incl calendar)
  - Some others (like tire size)
- · BOC
  - Wrt ressources
- Production complexity
   Wrt different products
- Transportation

## **Capacity Planning**

- Per plant
- 12 months
- Plant's products
- · Ressources
  - Machines (incl calendar)
  - Many others
- BOM
  - Incl materials

#### Planning Process: Allocation first (centrally), then Capacity (distributed)

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## Market Introduction Planning

#### Situation

- Client seeks to improve market introduction planning for new car models
  - Some years before the introduction of a new model, initial production and introduction dates have to be planned
- Solution has to take into account
  - Demands by

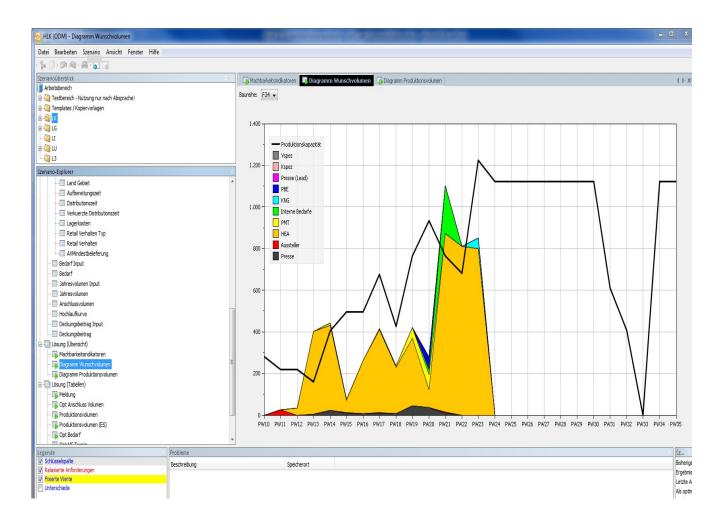


Markets	e.g. US, Asia, Europe
Car type	e.g. sedan, convertible, coupé
Category	e.g. for trade show, press, dealers

- Different market introduction dates
- Category specific production sequences
- Type and market specific sales margins
- Planning goals
  - Find earliest market introduction dates
  - · Balance production costs / delivery costs / market specific profit
  - Maximize retail volume to produce after market introduction
- No standard package exists that provides all required functionality

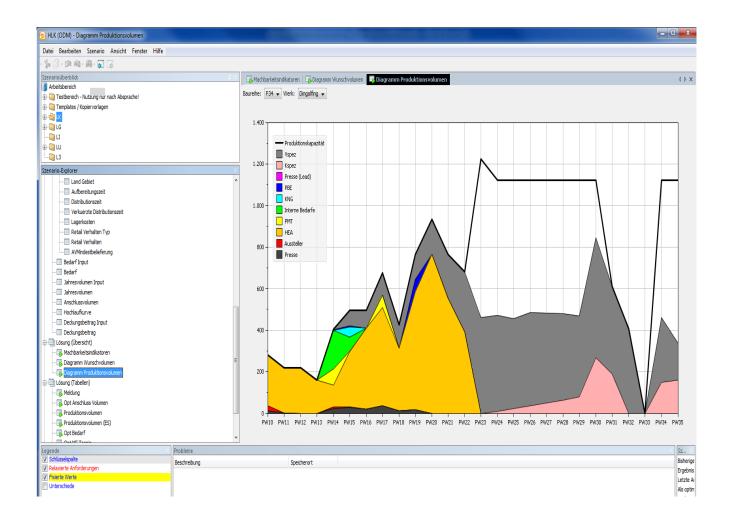


## Market Introduction Planning: Manual planning





### Market Introduction Planning: Automated optimization



## Empty Container Re-Positioning System

1. Decision variables: Chose transport modes and time Company vessel Train, Truck, Feeder 2 Million Empty Container moves per year Cost: ~ 500 M€

Minimize costs 6 weeks travel time

2. Constraints:

Transport capacities Container demand for each location Storage capacities Business rules (e.g. Jone's act)

3. Optimize cost function: Transport costs + Storage costs + On / Off hire

**Demand** forecast

## Banking+Finance: How Optimization Addresses Hot Button Issues

	Risk Management	Operational Efficiency	Client Service
Portfolio Optimization			Tailor portfolios for individual
	target return		clients and market segments
Investment Banking			
Retail Services			
Trade Matching		Reduce transactions costs	Efficiently manage large clients' portfolios
Investment Banking			
Settlement and Clearing	Faster settlement, less exposure	Reduce carrying charges	
Exchanges			
Managing Cash		Reduce operations costs	Provide more flexibility for customers' accounts
Retail Services			
Product Configuration		Respond more quickly to customer requests	Provide more flexibility in customer offers
Retail Services			



#### Some further applications in various areas

- Crew-Scheduling (Airlines, Rail, etc)
- · Power Plant Scheduling
- Production Scheduling (Steel, Food/Beverage, Aerospace)
- · Online Optimization (Car Service Personell)
- Transport Optimization (Banks)
- Network Optimization (Telco)
- Sports Scheduling
- TV Ads Scheduling

## Selected projects in network optimization: Huge benefit /

ROI Customer	Industry	Application	Benefit (ROI)
Leading US local phone provider	Telecommunicatio ns	Network performance optimization	Savings of U.S. \$1.5 million 2000 Wagner Prize for excellence in OR
Major retailer, USA	Retail	Inventory Optimization	U.S .\$1.5 million inventory costs saving
Food supplier, USA	Wholesale Distribution	Post-Merger Network Optimization	Reduced transportation costs by U.S.\$8 million
Supplier of printing systems, USA	Wholesale Distribution	Network Design and Planning	Over U.S. \$5 million in annual savings
Computer parts manufacturer, Singapore	Wholesale Distribution	Optimized Distribution Strategy	Savings of up to U.S. \$4 million annually
Electronics Supplier, USA	Wholesale Distribution	Supply Chain Redesign and Inventory Optimization	Reduced safety stock by 60%
Consumer packaged goods maker, USA	Consumer Products	Global Sourcing and Manufacturing Network Rationalization	Savings of U.S. \$15 million
US Dairy Industry Leader	Consumer Products	Supply Chain Strategy and Network Optimization	Cost reduction by more than U.S. \$300 million
Metal Parts Manufacturer, USA	Industrial Products	Global Inventory Positioning	Reduced inventory costs by 11%
Plastic Goods Maker, USA	Industrial Products	Production Planning	U.S.\$ 6 million through dynamic reassignemt of customers among plants
Maker of Industrial and Farm Machinery	Industrial Products	Parts Distribution Network design	Cut distribution costs by U.S. \$17 million annually
Two Chilean Firms	Industrial Products	Planning and Scheduling of Forestry Operations	U.S. \$20 million annually + 30% fewer trucks
Leading Global Logistics Provider	Travel & Transportation	Shipment Consolidation and Routing	Save app. 3000\$ per day for one of its customers



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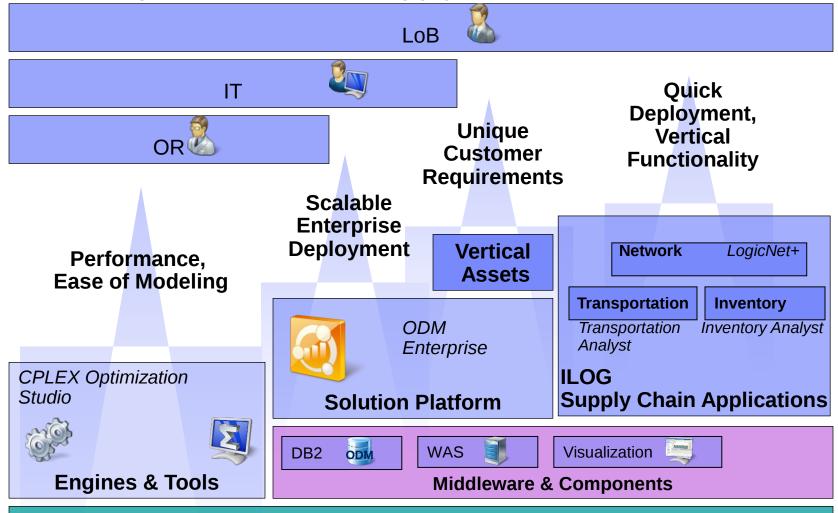
What is optimization all about Complex decision support Business value
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Product portfolio

**CPLEX components, ODME platform, SCM packages** 

ILOG Optimization Product Portfolio: we offer the full range

#### the whole range

#### IBM ILOG Optimization and Supply Chain Products



**ILOG Optimization Technology** 



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#### CPLEX's History of Performance Enhancement CPLEX is the optimization core component of ODME

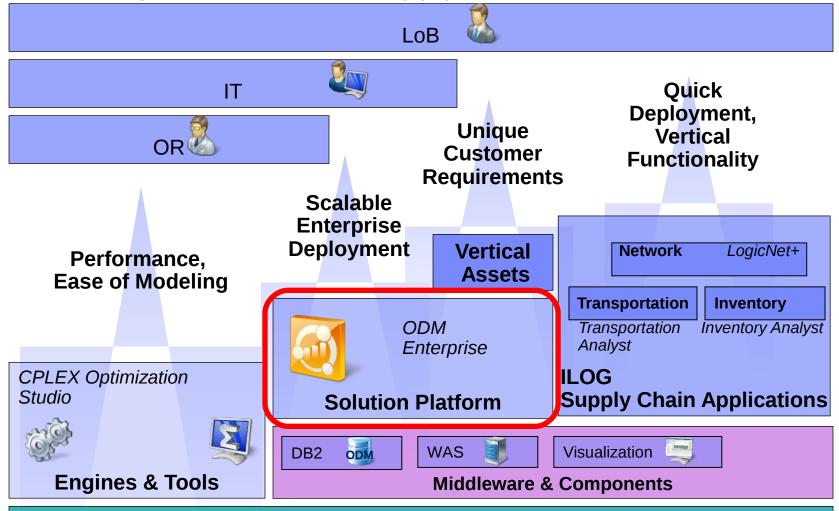
- · CPLEX 7 (2000): 60% on "hard mixed integer problems"
- · CPLEX 8 (2002): 40% overall, 70% on "difficult problems"
- · CPLEX 9 (2003): 50% on "difficult customer models"
- · CPLEX 10 (2006): 35% overall, 70% on "particularly difficult models"
- CPLEX 11 (2007): 15% under one minute, 3X on 1-60 minutes, 10X on one hour and up
   ODME 3.3
- · IBM ILOG CPLEX 12.0 (2009): 30% overall, 2X on 1000 seconds an ODME 3.4
- IBM ILOG CPLEX 12.2 (2010): 50% overall, 2.7X on 1000 seconds a ODME 3.5
- · IBM ILOG CPLEX 12.3 (2011): 20% overall, 2X on 1000 seconds an ODME 3.6

2.4 (2011): 15% overall, 1.4X on 1000 seconds and up

LEX 12.5 (2012): 1.6X on 100 secs, 2.8X on 100 secs and up © 2012 IBM Corporation

- Drivers:
- Improved heuristics
- Improved cuts
- Reduced parallel overhead
- General software engineering

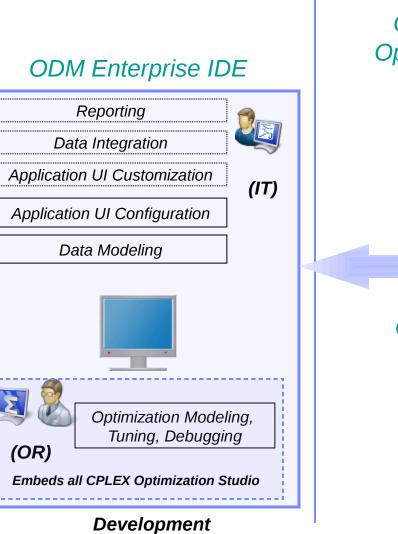
#### IBM ILOG Optimization and Supply Chain Products



**ILOG Optimization Technology** 



#### **ODM Enterprise - Architecture**



#### ODM Enterprise Optimization Server



ODM Enterprise Data Server



Deployment

#### **ODM Enterprise Client**

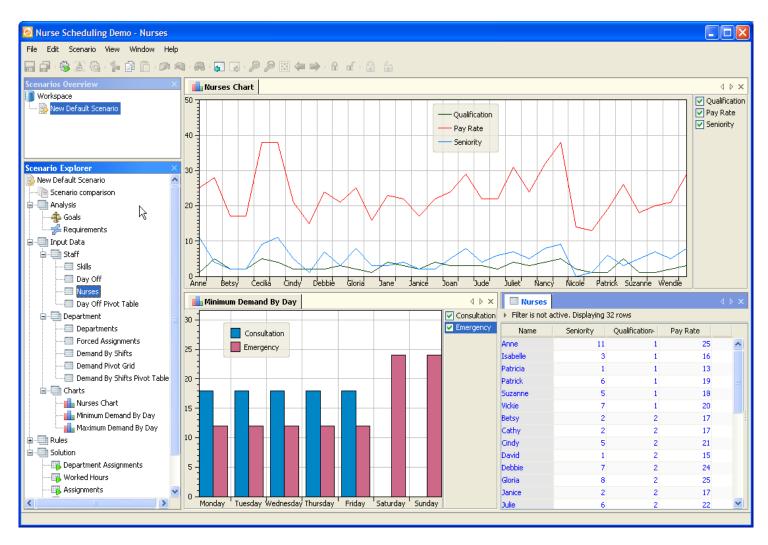


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## **ODM Client – Generic Planning Cockpit**

#### Rich, configurable GUI



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## **ODM Client – Generic Planning Cockpit**

- Rich, configurable GUI Scenario-based planning,
- what-if simulation
  - · Scenario:
    - master+transaction data
    - · parameters
    - · results

Scenarios Overview	\$ ×					
III Workspace						
Adjustments Canada demand						
Adjustment Prod	Solve	F11				
	Check Data	F7				
10.	Display Solve Process Progress					
Scenario Explorer 🦓	Cancel Solve Process					
💫 Adjustment Producti	Cancel Other User's Solve Process					
🖨 🛄 Analysis	Use as reference					
🚽 🎂 Goals 📃						
Requiremen	Duplicate Current Scenario	Ctrl+D				
KPI Compari	Create a modified scenario	•				
🖨 🛄 Input Data	Import or Refresh Data From	•				
🕀 🏢 Products	Update Current Scenario					
🖨 🏢 Market	Revert Scenario to base					
Countri						
Firm Or	Set Session Lock					
	Set Permanent Lock					
Demanc	Unlock Scenario					
Plants and (	- • ·					
Inventory	Delete	Delete				
⊞ Misc     Solution	Rename					
Allocation	_					

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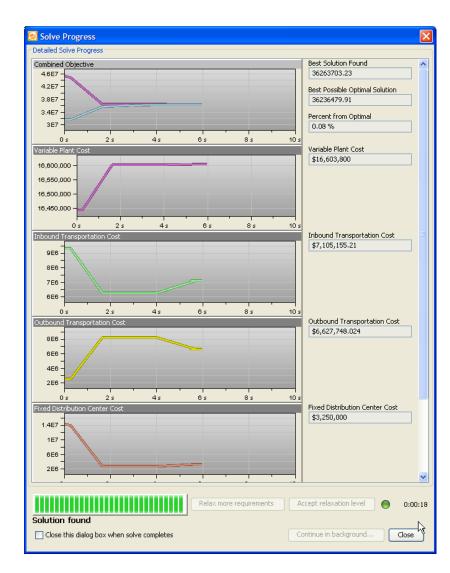
- Rich, configurable GUI
- Scenario-based planning, what-if simulation
- Data editing and analysis
  - E.g. simple tables, pivot tables
  - Scenario comparison: detailed highlighting

SupplyDemand - Demands Pivot											
File Edit Scenario View Window Help											
🖥 🗗 - 🍪 🖄 🖏 - 🍃 🗊 📋 - 🔊 🚳 - 🚜 - J	<b>-</b> - <b>-</b>										
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			🖃 Jan-07	E Feb-07	🖃 Mar-07	🖃 Apr-07	🖃 May-07	🖃 Jun-07	🖃 Jul-07	🖃 Aug-07	
	Country 🛧 🔽	Product 🛧 🔽	200701	200701	200701	200702	200702	200702	200703	200703	
	Argentina	2005	64		•						51
		3005	46								36
		6005	76	79	77	/ 83	78	79	80	)	75
cenario Explorer > Adjustments	-	6265	110			5 107	108	114	108		112
Analysis		676RS	85	100 (92)	90	97	99	102	90 (94)	1	100
Input Data		6765	91	102 (94)	97	/ 100	105	104	95 (105)	1	105
Products		9005	35	40 (34)	35	36	33	38	33	3	29
🖨 🛄 Market		9295	11	10 (6)	7	12	8	7	9	1	7
Countries		996RS	48	54	60 (55)	55	63	66	57	,	64
Firm Orders		9965	96	95	110 (105)	99	106	112	105	5 1	115
Demands Pivot		Bandit 1200	83	90	100 (93)	91	86	88	92	2	92
Demand Chart      Demand Chart      Demand Chart      Demand Chart		Bandit 12005	90	96	90 (99)	103	98	101	105	5 1	105
Inventory		Bandit 900	66	75	71	. 74	76	70	71		73
Misc		Boulevard	37	37	39	39	44	40	38	3	42
Solution		CR5550	90 (110)	90 (112)	100 (105)	100 (106)	105 (116)	117	108	8 1	114
		CRX500	88	83	81	. 86	82	76	76	6	74
		CRX600	48	41	42	42	49	42	42	2	42
		CRX650	62	58	63	66	65	66	66	i	69
Inventory Results		Enduro 350	77	70	73	3 73	72	68	62	2	67
Executed Sales		Enduro 450	17	15	16	5 20	15	12	19		16 \
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gend >	Issues							× Scenari	o Status		
Key column	Description			Locat	ion				o to date	No	
P Relaxed requirements								Last run		Success	
Differences								Last run	duration oven optimal	0:00:07	
								Result p	oven optimal	res	



- Rich, configurable GUI
- Scenario-based planning, what-if simulation
- Data editing and analysis
- Optimization execution+control
  - Manage business goals
  - Detailed cost analysis

Goal Name		Value	Active		Importance Fact	or	Constrained		
Variable Plant Cost		\$16,603,800	[	<b>~</b>		1	1		
Inbound Transportation Co	st	\$7,105,155.21	[	~		1			
Outbound Transportation (	Iost	\$6,627,748.024	[	<ul> <li>Image: A set of the set of the</li></ul>		1			
Fixed Distribution Center C	lost	\$3,250,000	[	<ul> <li></li> </ul>		1			
Variable Distribution Cente	r Cost	\$2,677,000	[	✓		1			
Name	Va	ue			Name		Value		
Constraints	Var	iable Plant Cost	:	⊡Varia	ble Plant Cost		\$1	6,603,800	
Constrain max to			15,000	ģ[	Denver		\$	9,040,900	
Constrain min to					SKU 1099		\$	5,918,400	
With priority	Med	lium	~		SKU 1199		\$	1,619,600	
Bound Searches	Very	/ Low	^		SKU 1299		\$	1,502,900	
Best bound	Low		_	F	Philadelphia		\$	7,562,900	
Worst bound		ium Low			SKU 1099		\$	5,659,500	
Ignoring priorities under		Medium Medium High			SKU 1199		\$782,400		
	High				SKU 1299		\$	1,121,000	
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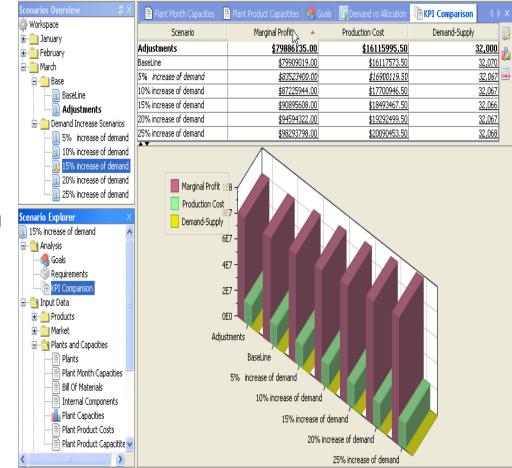


- Rich, configurable GUI
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- Business goals and plan overview

	👫 Map 🔹 Goals			4 1
Workspace 	Goal Name N	/alue Active	e Importance Factor	Constrained
32	Variable Plant Cost	\$16,603,800	V	1 🗸
	Inbound Transportation Cost	\$7,105,155.21		1
	Outbound Transportation Cost	\$6,627,748.024	$\checkmark$	1
enario Explorer X	Fixed Distribution Center Cost	\$3,250,000	V	1
New Default Scenario	Variable Distribution Center Cost	\$2,677,000	✓	1
- Analysis				
- Goals	Name	Value	Name	Value
Requirements	Constraints	Inbound Transportation Cost	-Inbound Transportation Cost	\$7,105,155
Input Data	Constrain max to		Denver	\$6,250,925.
Production	Constrain min to		🖃 - SKU 1099	\$2,945,706.
😑 🎹 Distribution	With priority		Los Angeles	\$1,787,476.
	Bound Searches		San Francisco	\$786,045.
	Best bound		Dallas	\$372,184.
	Worst bound Ignoring priorities under	Taxana d	B-SKU 1199	\$2,267,102.
Outbound Transportation Cost	Ignoring priorices under	Ignored	E −SKU 1299	\$1,038,116. \$854,229.
😑 🏢 Customer Data			±-Philadelphia	\$654,229.
Customers	Distribution Center Charts			41
Demand				Shipment
Hales Hais Solution	Shipment Cost			Storage C
Plant to DC shipments	2.5E6 Storage Cost			
DC to Customer shipments				
Bistribution Center Costs	2E6 -			
Distribution Center Charts				
€ KPIs	1.5E6			
Cartographic Views				
A Map	1E6			
Map reference				
	5E5 -			



- Rich, configurable GUI
- Scenario-based planning, what-if simulation
- Data editing and analysis
- Optimization execution+control
- Business goals and plan overview
- What-if analysis: KPI comparison





- Rich, configurable GUI
- Scenario-based planning, what-if simulation
- Data editing and analysis
- Optimization execution+control
- Business goals and plan overview
- What-if analysis: KPI comparison
- Office integration:
  - formatted Copy-n-Paste

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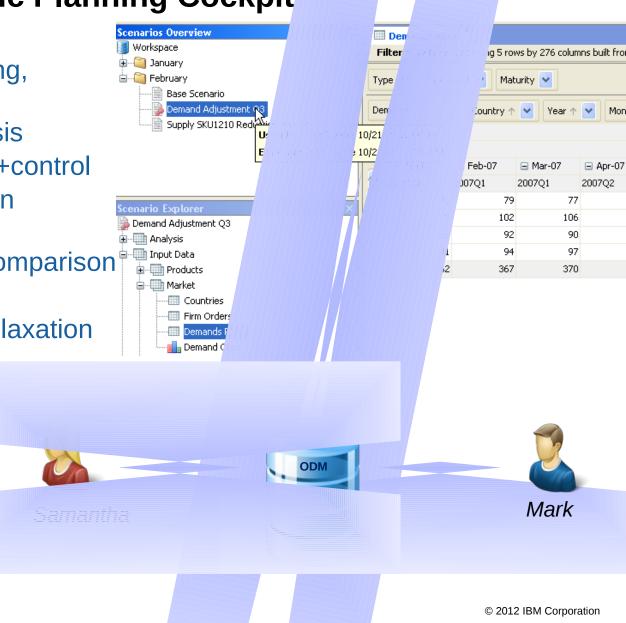
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- Rich, configurable GUI
- Scenario-based planning, what-if simulation
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- What-if analysis: KPI comparison
- Office integration
- Controlled constraint relaxation

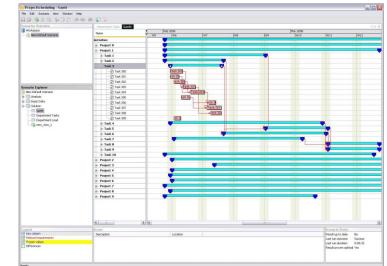
Relaxed Requirements			
▼ Explanation	Relaxation	Priority	Priority .
Each shift should get its nurse requirements		High	
Demand for Emergency Room		High	
Between 5 and 7 nurses required on Saturday, January 8, 2005 from 2 to 12	0 nurse(s)	High	
Between 5 and 7 nurses required on Sunday, January 9, 2005 from 2 to 12	2 nurse(s)	High	
Pairing Rules		Medium	
🖃 Teams		Medium	
🗄 Isabelle and Debbie must work in the same team		Medium	
Union and Clinical Care Rules		Medium	
🖃 Skill Rules 🧏		Medium	
Emergency		Medium	
The Emergency Room department requires at least 1 nurse qualified in Card	iac	Medium	
nurse on vacation		Medium	
vacation of Jane		Medium	
on Saturday, January 8, 2005		Medium	

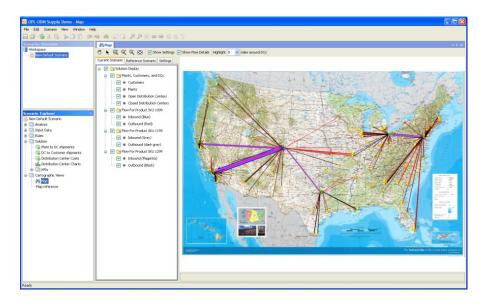
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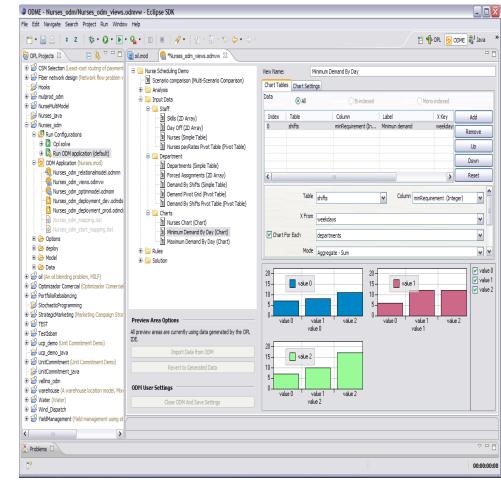
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- Collaboration
- Extensible platform
  - APIs for GUI, Server, Repository







- Rich, configurable GUI
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- Tight integration with optimization model development



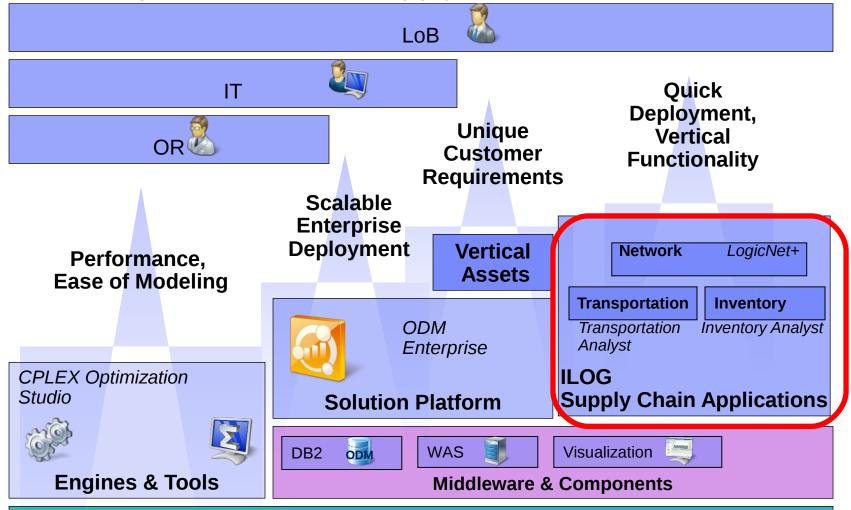
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- Rich, configurable GUI
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- Tight integration with optimization model development

- ODM Client
- 90% configuration,
   10% implementation
- Various applications
  - Small to large
  - Production,
     logistics,
     marketing,
     sports,
     energy,
     etc. etc.

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## IBM ILOG Optimization and Supply Chain Products

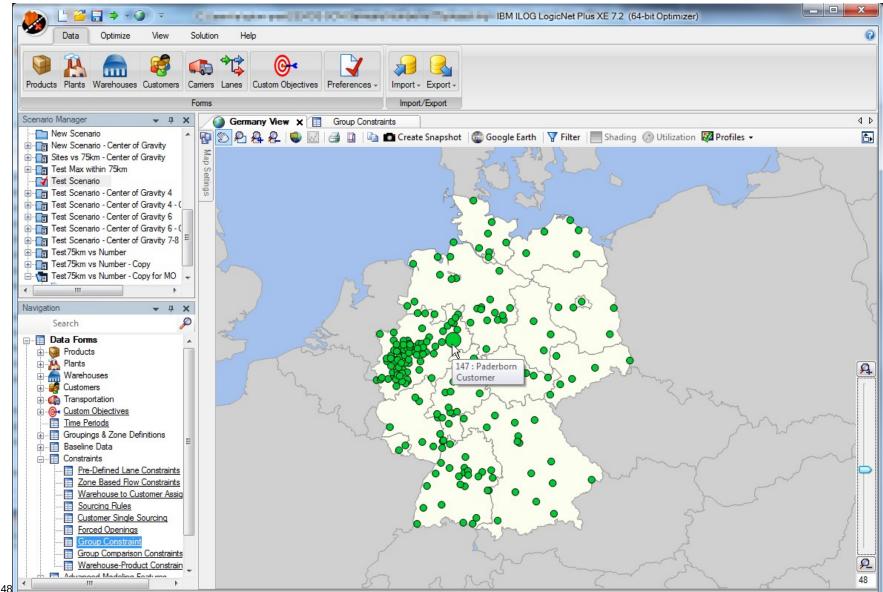


**ILOG Optimization Technology** 





## Supply Chain Management: LogicNet Plus (LNP)



Smarter Commerce

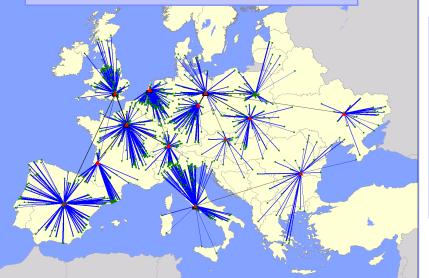
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# Supply Chain Management: LogicNet Plus (LNP) – A case study

- Study Business: A European based manufacturer with 5 production facilities and 14 DCs.
  - <u>Project Objective</u>: Understand the optimal number and locations of DCs for the after-market business.

Optimization Drivers Demand to/from matrix Capacity by facility Cost by facility Transportation costs Service constraints Min flows for new lanes Carbon emissions

Baseline Distribution: 14 DCs Total Cost: €22.0 M Avg. Service: 308 km Detailed Service: 29% within 200km



Cost Optimal Distribution: 8 DCs Total Cost: €20.4 M Avg. Service: 360 km Detailed Service: 21% within 200km

Which one is better?

**Closed DCs** 

# New Redbook

## Available at http://tinyurl.com/ODMEredbook

 "Like an onion, the architecture of an ODM Enterprise application has many layers to it, and peeling them one at a time is the best way to understand how they are structured and work with each other."



IBM. 🕅





# Automotive Sales & Operations Plannin

## Solution

- Solution based on IBM ILOG ODME optimization platform
- Supports many collaborating planners
- Optimization for efficient supply-demand balancing

## · Benefits

- Increased agility: saved 1 month planning time
- Reduced planning effort: 75% less planning figures
- Better planning accuracy: 50% less plan changes

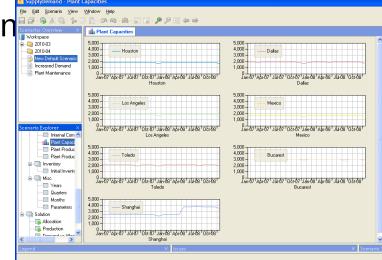
## Prospect: whom to talk to

- $\cdot$  WW sales planning
- $\cdot$  WW distribution planning
- · Supply Chain Management
- · Production Management

Project: 500k€ lic, 1000+d serv

#### **Prospect: questions to ask**

- Is your central sales planning accurate and efficient?
- Are you sure that your worldwide distribution network operates at its cost minimum?
- How do you adjust your supply chain to market changes?
- Does your production allocaztion planning take into account margins and transport costs?

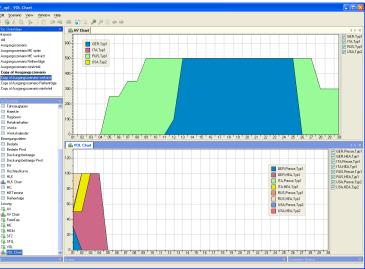




# Market Introduction Planning

## Solution

- Customized planning solution based on IBM ILOG ODME platform
  - Planning and optimization model tailored to customer's requirements
  - Gives this car company a unique competitive advantage over its competitors



## Benefit

- Fast, flexible, risk-less introduction, with very low effort
- Business model can be changed by customer's experts during application's lifetime
- Planning benefit from mathematical approach and world-class CPLEX library
  - Cost minimized / benefit maximized
- Client expects margin increase of several million Euros
  - through parlier introduction and better assignment to high-margin markets

#### Prospect: whom to talk to

- · WW sales planning
- · WW distribution planning
- · Supply Chain Management
- Production Management

#### Project: 300k€ lic + 80d service

## Prospect: questions to ask

- How do organize the introduction of new car models?
- Are you still using spreadsheets?
- Are you aware that other car companies use mathematical optimization and gain millions of Euros?
- Can you imagine that this can be achieved with a small project?

Feedback Mark
Focus more on output
Show: this is initial computation, then the following scenarios show
optimized ways and you can see that
Presentation order
Change of results (from initial computed, to optimized)
Usability of the tool
Process (how to get the optimized results)
Also change different parameters, and show consequences of
these different changes
Customer's prios
Is the end results better?
Can I really change all the variables that I can change in
reality
How easy is it
Mozy: "As-is vs. To-be"; this is what SAP focusses on
Manual planning: the cust already has already an existing way to
do it
He wants to see e.g. how to reduce external capacity usage



## TODO OPL example

TODO Simple OPL model that shows that requs are directly modelled here The magics are behind the solve, (usually) not in the model Thus, the optimization results can easily be proven to be correct