

IBM SPSS Text Analytics for Surveys Installation Instructions (Site License)

The following instructions are for installing IBM® SPSS® Text Analytics for Surveys version 4.0.1 using a site license. This document is for end users who are installing IBM SPSS Text Analytics for Surveys on their desktop computers. If you are a site administrator, see the *Site License Administrators Guide* for information about distributing the installation to end users.

During installation, you will be prompted for the following information. Contact your site administrator if you do not have the following information.

Name:

Organization:

Authorization Code:

System Requirements for IBM SPSS Text Analytics for Surveys

The minimum hardware and software requirements for IBM® SPSS® Text Analytics for Surveys are as follows:

Operating System

- Microsoft Windows 7 (Professional and Enterprise) for 32-bit and 64-bit; Microsoft Windows Vista (Home Basic, Home Premium, Business, Enterprise, and Ultimate with Service Pack 1 or later) for 32-bit and 64-bit; Microsoft Windows XP Home and Professional with Service Pack 3 or later)

Configuration

- Intel Pentium-class processor; 3.0 GHz recommended
- 1 GB RAM or more recommended; 2 GB RAM or more for larger datasets
- 800 MB of available hard-disk space (more is recommended for larger datasets)
- Super VGA monitor (1024 x 768 resolution required)
- Disk drive for installation

Software

- Microsoft Internet Explorer (7.0 or higher) for help

Authorization Code

You will also need your authorization code(s). You should have received your authorization code(s) from your administrator. The authorization code enables you to obtain a license for IBM SPSS Text Analytics for Surveys. If you cannot find your authorization code, contact your administrator. In some cases, you might have multiple codes. You will need all of them.

Note: You cannot run IBM SPSS Text Analytics for Surveys remotely via Windows Terminal Services or Citrix with a site license.

Upgrading

If you do not currently have IBM® SPSS® Text Analytics for Surveys installed on the target computer, see *Installing IBM SPSS Text Analytics for Surveys* on p. 4 .

Important! The ability to import and export a category list has been replaced with the ability to create and import text analysis packages (TAP). If you have an old set of exported categories and want to re-use, create a project in SPSS Text Analysis for Surveys 2.1 or earlier with those categories and save the project. Then, bring that project into SPSS Text Analytics for Surveys 4.0.1 and create a TAP file.

To Upgrade from PASW Text Analysis for Surveys version 3.0

- ▶ We recommend that you back up your project data by manually copying project files and text analysis packages (*.TAP files) and archiving them so that these data are available in the event that you want to revert to an earlier version. Then, back up your resources and libraries by launching version 3.0 and selecting *Resources > Backup Tools > Backup Resources* from the product menu.
- ▶ Install this new version to its new location. Follow the steps in *Installing IBM SPSS Text Analytics for Surveys* on p. 4 . If you have SPSS Text Analytics for Surveys 3.0 installed, you can automatically uninstall it during the installation process. During installation, your templates and libraries will be automatically moved to new version. From inside this new version, you can open your existing projects and TAP files from their previous location.

To Upgrade from SPSS Text Analysis for Surveys 2.0 and 2.1

- ▶ We recommend that you back up your project data by manually copying project files and archiving them so that these data are available in the event that you want to revert to an earlier version. Then, back up your libraries by launching version 2.0/2.1 and selecting *File > Database Tools > Backup Published Libraries* from the product menu.
- ▶ Install version 4.0.1 to its new location. Follow the steps in *Installing IBM SPSS Text Analytics for Surveys* on p. 4 .
- ▶ When you use the new version and attempt to open a project from version 2.0/2.1, you will be prompted to convert the project to version 3 and your resources will be converted to the updated format.

To Upgrade from SPSS Text Analysis for Surveys 1.0 and 1.5

- ▶ We strongly recommend that you back up your project data and archive them so that these data are available in the event that you want to revert to an earlier version.

- **From version 1.0.** See the version 1.0 installation instructions for information about how to back up these data.
 - **From version 1.5.** Launch version 1.5 and select File > Database Tools > Backup from the product menu.
 - ▶ Install SPSS Text Analytics for Surveys 4.0.1 in a different directory than the existing installation. Follow the steps in *Installing IBM SPSS Text Analytics for Surveys* on p. 4.
- Important!** If the installation process detects internal databases from version 1.0 or 1.5, you are prompted to choose between migrating the existing database(s) or creating a new database. If you choose to create a new database, the data you have from the previous version is not migrated and cannot be used in version 4.0.1. If you are unsure, we recommend simply keeping and migrating your existing databases.
- ▶ We recommend that you uninstall MySQL 4.0.15 (if it is not being used by another product) and either set the MySQL service to manual startup or remove it altogether.

Reinstalling

If you do not currently have IBM® SPSS® Text Analytics for Surveys installed on the target computer, skip to *Installing IBM SPSS Text Analytics for Surveys* on p. 4.

To Reinstall the Current Version on the Same Machine

- ▶ If you want to reuse your published libraries and other resources and you are reinstalling to the same machine, you do not need to back up the library data if you do not uninstall SPSS Text Analytics for Surveys. However, you can always back up your linguistic resources by launching the product and choosing File > Database Tools > Backup Published Libraries from the product menu.
- ▶ Install version 2.1. Follow the steps in *Installing IBM SPSS Text Analytics for Surveys* on p. 4.

To Reinstall the Current Version on a New Machine

- ▶ If you want to reuse your published libraries and other resources, you must back up the data before uninstalling. From the resource editor, choose Resources > Backup Tools > Backup Resources from the menus. Then copy the backup file to the new machine. You will then be able to restore the data on the new machine by choosing Resources > Backup Tools > Restore Resources from the menus in the Resource Editor.
- ▶ If you want to reuse your projects, copy the project files and data to the new computer and, after installing the product on that machine, copy the files to the same location on the new machine.
- ▶ Uninstall the previous version. Follow the steps in *Uninstalling IBM SPSS Text Analytics for Surveys* on p. 7.
- ▶ Install the new version on the new computer. Follow the steps in *Installing IBM SPSS Text Analytics for Surveys* on p. 4. Make sure that you restore any backed-up library work and copy the project files and data if you want to be able to reuse them.

Installing IBM SPSS Text Analytics for Surveys

Your administrator might have given you an installation disk or identified a network location from which to install. Check with your administrator if you do not know how you are supposed to install IBM® SPSS® Text Analytics for Surveys.

Note: To install IBM SPSS Text Analytics for Surveys, you must be logged on to your computer with administrator privileges.

If your organization requires that an administrator install all software, please ensure that he or she grants the IBM® SPSS® Text Analytics for Surveys user read, write, modify, and execute privileges on the SPSS Text Analytics for Surveys installation directories located in: C:\Program Files\IBM\SPSS\Text Analytics for Surveys\4.

Installing from a Downloaded File

Windows XP

- ▶ Double-click the file that you downloaded and extract the files to some location on your computer.
- ▶ Using Windows Explorer, browse to the location where you extracted the files and double-click *setup.exe*.
- ▶ Follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Windows Vista or Windows 7

You must run the installer as administrator:

- ▶ Double-click the file that you downloaded and extract all the files to some location on your computer.
- ▶ Using Windows Explorer, browse to the location where you extracted the files.
- ▶ Right-click *setup.exe* and choose Run as Administrator.
- ▶ Follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Installing from the DVD

- ▶ Make sure all other applications are closed before installing this product.
- ▶ If a firewall exists on the machine on which you are installing IBM® SPSS® Text Analytics for Surveys, you must configure the firewall to allow TCP communication for *javaw.exe* and *LAW.exe* before beginning the installation process. If you have XP Service Pack 2, a built-in firewall is delivered with that service pack.

Windows XP

- ▶ Insert the DVD into your DVD drive. The AutoPlay feature presents a menu.
- ▶ On the AutoPlay menu, click Install IBM® SPSS® Text Analytics for Surveys 4.0.1, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Windows Vista or Windows 7

You must run the AutoPlay as administrator:

- ▶ Close the AutoPlay window that automatically appeared when you inserted the DVD into your DVD drive.
- ▶ Using Windows Explorer, browse to the DVD drive.
- ▶ Right-click *setup.exe* at the root of the DVD and choose Run as Administrator.
- ▶ On the AutoPlay menu, click Install IBM® SPSS® Text Analytics for Surveys 4.0.1, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Installing from a Network Location

- ▶ Make sure all other applications are closed before installing this product.
- ▶ If a firewall exists on the machine on which you are installing IBM® SPSS® Text Analytics for Surveys, you must configure the firewall to allow TCP communication for some or all of the following files before beginning the installation process: *javaw.exe*, *tmwb.exe*, and *ACTIVATOR.EXE*. If you have XP Service Pack 2, a built-in firewall is delivered with that service pack.
- ▶ Using Windows Explorer, browse to the location that your administrator provided for the *setup.exe* file.
- ▶ If your computer is running Windows Vista or 7, right-click *setup.exe* and choose Run as Administrator. Otherwise, double-click the file.
- ▶ On the AutoPlay menu, click Install IBM® SPSS® Text Analytics for Surveys 4.0.1, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Notes for Installation

This section contains special instructions for this installation.

License type. Be sure to select Site License.

Setting privileges. If your organization requires that an administrator install all software, please ensure that he or she grants the IBM® SPSS® Text Analytics for Surveys user read, write, modify, and execute privileges on the SPSS Text Analytics for Surveys installation directories located in: C:\Program Files\IBM\SPSS\Text Analytics for Surveys\4.

Licensing Your Product

After the main part of the installation is complete, click OK to launch the License Authorization Wizard. The License Authorization Wizard allows you to obtain a license for IBM® SPSS® Text Analytics for Surveys.

If you do not get a license now, you can enable IBM SPSS Text Analytics for Surveys to be used for a temporary usage period. After the temporary usage period—which begins when the product is first used—IBM SPSS Text Analytics for Surveys will no longer run. Therefore, it is recommended that you obtain a license as soon as possible. You must either obtain a license or enable for temporary usage to use IBM SPSS Text Analytics for Surveys.

Note: Licenses are tied to your computer's hardware with a **lock code**. If you replace your computer or its hardware, you will have a new lock code and will need to repeat the authorization process. If you find out that you exceeded the allowable number of authorizations specified in the license agreement, contact your administrator.

Warning: The license is sensitive to time changes. If you must change the system time and then cannot run the product, contact your administrator.

Using the License Authorization Wizard

- ▶ If you don't launch the License Authorization Wizard during installation or cancel the License Authorization Wizard before obtaining a license, you can launch it by choosing License Authorization Wizard in the Windows Start menu program group for IBM® SPSS® Text Analytics for Surveys. On Windows Vista or 7, you must run as administrator. Right-click the License Authorization Wizard shortcut and choose Run As Administrator.
- ▶ When prompted, choose License my product now. If you want to enable for temporary usage instead, refer to [Enabling for Temporary Usage](#) on p. 7.
- ▶ When prompted, enter one or more authorization codes. You should have received the authorization code(s) from your administrator.

The License Authorization Wizard sends your authorization code over the Internet to IBM Corp. and automatically retrieves your license. If your computer is behind a proxy, click Configure proxy settings and enter the appropriate settings.

If the authorization process fails, you will be prompted to send an e-mail message. Choose whether you want to send the e-mail message through your desktop e-mail program or through a Web-based e-mail application.

- If you choose the desktop option, a new message with the appropriate information will be created automatically.
- If you choose the Web-based option, you must first create a new message in your Web-based e-mail program. Then copy the message text from the License Authorization Wizard and paste it into your e-mail application.

Send the e-mail message and respond to the prompt in the License Authorization Wizard. The e-mail message will be processed almost instantaneously. You can click Enter License Code(s) to enter any license code(s) that you receive. If you already closed the License Authorization

Wizard, restart it and select License my product now. On the Enter Codes panel, add the license code that you received and click Next to complete the process.

Enabling for Temporary Usage

You can enable for temporary usage instead of installing the regular license.

- ▶ Launch the License Authorization Wizard.
- ▶ When prompted, choose Enable for temporary usage.
- ▶ On the next screen, click the browse button to locate the temporary usage file in the product installation directory (typically *temp.txt*).

Viewing Your License

You can view the license by relaunching the License Authorization Wizard. The first panel displays the licensing information. Click Cancel when done, and click Yes when prompted about cancelling.

Uninstalling IBM SPSS Text Analytics for Surveys

To completely uninstall IBM® SPSS® Text Analytics for Surveys:

- ▶ If you want to reuse your published libraries and resources, you must back up before uninstalling and then restore after having reinstalled. To back up, go to the Resource Editor view and choose Resources > Backup Tools > Backup Resources from the menus.
- ▶ Use the Windows Control Panel to remove IBM SPSS Text Analytics for Surveys.
- ▶ Follow the instructions that appear on the screen in the Uninstaller.
- ▶ When finished, choose Yes, restart my computer to reboot. The uninstall is complete.
- ▶ If you want to reuse your project files, keep those; however, manually delete any other remaining directories, files, or data.
- ▶ If desired, reinstall IBM SPSS Text Analytics for Surveys. [For more information, see the topic *Installing IBM SPSS Text Analytics for Surveys* on p. 4.](#)
- ▶ Then, if you backed up your library data, you can restore the data by choosing File > Database Tools > Restore Published Libraries from the product menu.

Updating, Modifying, and Renewing IBM SPSS Text Analytics for Surveys

If you renew your license, you will receive a new authorization code (or codes). For instructions on using the authorization code(s), see Licensing Your Product on p. 6.