

# Site License Administrator's Guide

The following instructions are for administrators at sites with a site license for IBM® SPSS® Text Analytics for Surveys 4.0.1. This license allows you to install IBM SPSS Text Analytics for Surveys on multiple computers, limited to the number for which you purchased the license.

## Before You Start

You will need your authorization code. This may be on a separate sheet of paper or is available from <http://www.ibm.com/software/getspss>. The authorization code enables you and your end users to get a license for IBM® SPSS® Text Analytics for Surveys. If you cannot find your authorization code, contact your sales representative.

## Installing the Product on the Local Desktop Computers

- ▶ **Make the installation media available.** Download the eImage for the product and extract the files to a shared network drive. If you have physical installation media, make as many copies of the DVD as you need or place it on a shared network drive.
- ▶ **Copy the installation instructions and prepare licensing information.** Make as many copies of the product installation instructions as you need. The installation instructions are available from the download site or, if you received physical installation media, in the *Documentation* directory on the DVD. Look for the instructions that correspond to your license type. You can distribute the full or abbreviated versions of the instructions. After installation, the end user must enter the authorization code for your site. Fill out this information in the space provided at the beginning of the instructions before copying them.

*Note:* If a proxy server is preventing authorization, consider using *licenseactivator*. This allows you to enter the proxy ID and password. [For more information, see the topic Using licenseactivator on p. 1.](#)

- ▶ **Distribute the installation materials to end users.** Distribute the installation DVD ( or network location), the installation instructions, and the licensing information to end users who can manually install on each computer as needed.

## Using licenseactivator

*licenseactivator* allows you to authorize end-user computers without using the License Authorization Wizard. This command-line tool is located in the directory in which you installed IBM® SPSS® Text Analytics for Surveys.

When you use *licenseactivator*, it licenses the product and writes a log file to its directory. The name of the log file is *licenseactivator\_<month>\_<day>\_<year>.log*. If any errors occur, you can check the log file for more information. This information is also useful if you contact IBM Corp. for support.

### **Using *licenseactivator* with Authorization Codes**

*licenseactivator* is typically used with one or more authorization codes that you received when you purchased the product. Enter all of the text on one line.

```
licenseactivator authcode1[:authcode2:...:authcodeN] [PROXYHOST=proxy-hostname]  
[PROXYPORT=proxy-port-number] [PROXYUSER=proxy-userid] [PROXYPASS=proxy-password]
```

- Multiple authorization codes are separated by colons (:).
- The proxy settings are optional, but you may need them if your computer is behind a proxy. Which proxy settings are needed depend on the operating system.

**Windows.** On Windows, the proxy settings work only when the Local Area Network (LAN) settings in the Internet Settings control panel reference a specific proxy server (host) address and port. You do not enter the proxy host and port on the command line. But you do need to enter values for PROXYUSER and PROXYPASS.

**Other Operating Systems.** On other operating systems, you may need to enter all of the proxy settings on the command line, depending on your specific proxy configuration.

### **Using *licenseactivator* with License Codes**

In less common scenarios, IBM Corp. may have sent you a *license*.

```
licenseactivator licensecode[:licensecode2:...:licensecodeN]
```

- Multiple license codes are separated by colons (:).
- When using license codes, *licenseactivator* does not connect to the Internet, so you do not need to specify proxy information.

## **License File**

Licensing the product creates a file called *lservrc* in the product installation directory. You can maintain a copy of this file for each end-user computer. Although the license file will work only on the computer for which it was created, the copy can be useful when there is a need to uninstall and reinstall the product. After reinstalling, you can copy the *lservrc* file back into the product installation directory. This step allows you to avoid relicensing the product.

## **Service and Support**

As stated in the Micro Software License Agreement, your site will designate one person as the technical contact for each site-licensed version of your product. This individual will be expected to provide assistance for your product and options to the users in your organization. IBM Corp. will record the name of the technical contact and will provide technical assistance through IBM Corp. Technical Support. Please inform your end users that they should direct any questions about the software to the designated technical contact.

To contact IBM Corp. Technical Support, visit <http://www.ibm.com/support> and submit a case. You will need to register with IBM Corp. Technical Support if you haven't done so previously.

IBM Corp. provides public training seminars for IBM Corp. products on a regular basis. You can also arrange to have training presented onsite. For information on training seminars, visit <http://www.ibm.com/training/spss>.