

IBM SPSS Statistics for Windows Installation Instructions (Site License)

The following instructions are for installing IBM® SPSS® Statistics version 21 using a site license. This document is for end users who are installing SPSS Statistics on their desktop computers. If you are a site administrator, see the *Site License Administrators Guide* for information about distributing the installation to end users.

During installation, you will be prompted for the following information. Contact your site administrator if you do not have the following information.

Name:

Organization:

Authorization Code:

System Requirements for IBM SPSS Statistics

The minimum hardware and software requirements for IBM® SPSS® Statistics are as follows:

Operating System

- Microsoft Windows XP (32-bit version), Windows Vista (32-bit and 64-bit versions), or Windows 7 (32-bit and 64-bit versions).

For any additional requirements, please see the Release Notes. You can find a link to the Release Notes at <http://www.ibm.com/support/docview.wss?uid=swg27024941>.

Configuration

- Intel or AMD processor running at 1 gigahertz (GHz) or higher.
- 1 gigabyte (GB) of RAM or more.
- 900 megabytes (MB) of available hard-disk space. If you install more than one help language, each additional language requires 60-70 MB of disk space.
- If using physical installation media, DVD/CD drive.
- DVD/CD drive.
- XGA (1024x768) or a higher-resolution monitor.
- For connecting with IBM® SPSS® Statistics Server, a network adapter running the TCP/IP network protocol.

Authorization Code

You will also need your authorization code(s). You should have received your authorization code(s) from your administrator. The authorization code enables you to obtain a license for core system and any SPSS Statistics add-on modules that you have purchased. If you cannot find your

authorization code, contact your administrator. In some cases, you might have multiple codes. You will need all of them.

Note: You cannot run SPSS Statistics remotely via Windows Terminal Services or Citrix with a site license.

Installing IBM SPSS Statistics

Your administrator might have given you an installation disk or identified a network location from which to install. Check with your administrator if you do not know how you are supposed to install IBM® SPSS® Statistics.

Note: To install SPSS Statistics, you must be logged on to your computer with administrator privileges.

Running Multiple Versions and Upgrading from a Previous Release

You do not need to uninstall an old version of IBM® SPSS® Statistics before installing the new version. Multiple versions can be installed and run on the same machine. However, do not install the new version in the same directory in which a previous version is installed.

Note for IBM SPSS Statistics Developer

If you are installing IBM® SPSS® Statistics Developer, you can run the product standalone. You can also install R Essentials and Python Essentials to develop with R and Python.

Installing from a Downloaded File

Windows XP

- ▶ Double-click the file that you downloaded and extract the files to some location on your computer.
- ▶ Using Windows Explorer, browse to the location where you extracted the files and double-click *setup.exe*.
- ▶ Follow the instructions that appear on the screen. See [Notes for Installation](#) on p. 3 for any special instructions.

Windows Vista or Windows 7

You must run the installer as administrator:

- ▶ Double-click the file that you downloaded and extract all the files to some location on your computer.
- ▶ Using Windows Explorer, browse to the location where you extracted the files.
- ▶ Right-click *setup.exe* and choose Run as Administrator.

- ▶ Follow the instructions that appear on the screen. See [Notes for Installation](#) on p. 3 for any special instructions.

Installing from the DVD/CD

Windows XP

- ▶ Insert the DVD/CD into your DVD/CD drive. The AutoPlay feature presents a menu.
- ▶ On the AutoPlay menu, click Install IBM SPSS Statistics, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Windows Vista or Windows 7

You must run the AutoPlay as administrator:

- ▶ Close the AutoPlay window that automatically appeared when you inserted the DVD/CD into your DVD/CD drive.
- ▶ Using Windows Explorer, browse to the DVD/CD drive.
- ▶ Right-click *setup.exe* in the *Windows* subfolder and choose Run as Administrator.
- ▶ On the AutoPlay menu, click Install IBM SPSS Statistics, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Installing from a Network Location

- ▶ Using Windows Explorer, browse to the location that your administrator provided for the *setup.exe* file.
- ▶ If your computer is running Windows Vista or 7, right-click *setup.exe* and choose Run as Administrator. Otherwise, double-click the file.
- ▶ On the AutoPlay menu, click Install IBM SPSS Statistics, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Notes for Installation

This section contains special instructions for this installation.

License type. Be sure to select Site License.

Help language. IBM® SPSS® Statistics provides the ability to change the user interface language. If you want the help language to always match the user interface language, select the languages that you may use. Installing help for additional languages increases disk space requirements by 60-70 MB for each language. You can also install additional languages later by choosing to change the installation in the Windows Control Panel.

Assistive technology. You will be prompted to enable JAWS for Windows for SPSS Statistics. JAWS for Windows is screen reading software for those with visual impairments. If you do not need JAWS for Windows, accept the default option, No. If you do enable JAWS for Windows at this time, note that you might also want to copy the supplied dictionary file so JAWS for Windows reads statistical terms correctly. For more information, see the document *Assistive Technology Software*.

Licensing Your Product

After the main part of the installation is complete, click OK to launch the License Authorization Wizard. The License Authorization Wizard allows you to obtain a license for IBM® SPSS® Statistics.

If you do not get a license now, you can enable SPSS Statistics to be used for a temporary usage period. For IBM® SPSS® Statistics, all add-on modules are enabled. For IBM® SPSS® Statistics Developer, only the Core system is enabled. After the temporary usage period has completed—and which begins when the product is first used—SPSS Statistics will no longer run. Therefore, it is recommended that you obtain a license as soon as possible. You must either obtain a license or enable for temporary usage to use SPSS Statistics.

Note: Licenses are tied to your computer's hardware with a **lock code**. If you replace your computer or its hardware, you will have a new lock code and will need to repeat the authorization process. This is also true if you re-image your computer. If you find out that you exceeded the allowable number of authorizations specified in the license agreement, contact your administrator.

Warning: The license is sensitive to time changes. If you must change the system time and then cannot run the product, contact your administrator.

Using the License Authorization Wizard

Note: If you are running Windows Vista, you may be prompted for administrator credentials. Without the correct credentials, you will not be able to run the License Authorization Wizard.

- ▶ If you don't launch the License Authorization Wizard during installation or cancel the License Authorization Wizard before obtaining a license, you can launch it by choosing License Authorization Wizard in the Windows Start menu program group for IBM® SPSS® Statistics. On Windows Vista or 7, you must run as administrator. Right-click the License Authorization Wizard shortcut and choose Run As Administrator.
- ▶ When prompted, choose License my product now. If you want to enable for temporary usage instead, refer to [Enabling for Temporary Usage](#) on p. 5.
- ▶ When prompted, enter one or more authorization codes. You should have received the authorization code(s) from your administrator.

The License Authorization Wizard sends your authorization code over the Internet to IBM Corp. and automatically retrieves your license. If your computer is behind a proxy, click Configure proxy settings and enter the appropriate settings.

If the authorization process fails, you will be prompted to send an e-mail message. Choose whether you want to send the e-mail message through your desktop e-mail program or through a Web-based e-mail application.

- If you choose the desktop option, a new message with the appropriate information will be created automatically.
- If you choose the Web-based option, you must first create a new message in your Web-based e-mail program. Then copy the message text from the License Authorization Wizard and paste it into your e-mail application.

Send the e-mail message and respond to the prompt in the License Authorization Wizard. The e-mail message will be processed almost instantaneously. You can click Enter License Code(s) to enter any license code(s) that you receive. If you already closed the License Authorization Wizard, restart it and select License my product now. On the Enter Codes panel, add the license code that you received and click Next to complete the process.

Enabling for Temporary Usage

You can enable for temporary usage instead of installing the regular license.

- ▶ Launch the License Authorization Wizard.
- ▶ When prompted, choose Enable for temporary usage.
- ▶ On the next screen, click the browse button to locate the temporary usage file in the product installation directory (typically *temp.txt*).

Viewing Your License

You can view the license by relaunching the License Authorization Wizard. The first panel displays the licensing information. Click Cancel when done, and click Yes when prompted about cancelling.

Note: You can also view the license by using the command syntax to run the `SHOW LICENSE` command.

Uninstalling IBM SPSS Statistics

To completely uninstall IBM® SPSS® Statistics:

- ▶ Use the Windows Control Panel to remove SPSS Statistics.
- ▶ Delete the following folder:
 - **Windows XP.** *C:\Documents and Settings\\Local Settings\Application Data\Eclipse\com.ibm.spss.statistics.help_21*
 - **Windows Vista and 7.** *C:\Users\\Local Settings\Application Data\Eclipse\com.ibm.spss.statistics.help_21*

Updating, Modifying, and Renewing IBM SPSS Statistics

If you purchase additional add-on modules or renew your license, you will receive a new authorization code (or codes). For instructions on using the authorization code(s), see [Licensing Your Product](#) on p. 4.