

IBM SPSS Statistics for Mac OS Installation Instructions (Single User)

The following instructions are for installing IBM® SPSS® Statistics version 21 using a single-user license. A single-user license allows you to install SPSS Statistics on up to two computers, if those computers are used by one user.

System Requirements for IBM SPSS Statistics

The minimum hardware and software requirements for IBM® SPSS® Statistics are as follows:

Operating System

- Mac OS X 10.6 or higher (32- or 64-bit).

For any additional requirements, please see the Release Notes. You can find a link to the Release Notes at <http://www.ibm.com/support/docview.wss?uid=swg27024941>.

Configuration

- Intel processor.
- 1 gigabyte (GB) of RAM or more.
- 900 megabytes (MB) of available hard-disk space. If you install more than one help language, each additional language requires 60-70 MB of disk space.
- If using physical installation media, DVD/CD drive.
- XGA (1024x768) or a higher-resolution monitor.
- For connecting with SPSS Statistics Server, a network adapter running the TCP/IP network protocol.

Software

- Java Standard Edition 5.0 (J2SE 5.0) or 6.0 (J2SE 6.0)

Authorization Code

You will also need your authorization code(s). If you downloaded SPSS Statistics, your authorization code is available from <http://www.ibm.com/software/getspss>. If you received physical installation media, your authorization code may be delivered on a separate sheet of paper along with your software or on the inside cover of the DVD/CD case. The authorization code enables you to obtain a license for core system and any SPSS Statistics add-on modules that you have purchased. If you cannot find your authorization code, contact your sales representative. In some cases, you might have multiple codes. You will need all of them.

Installing IBM SPSS Statistics

Running Multiple Versions and Upgrading from a Previous Release

You do not need to uninstall an old version of IBM® SPSS® Statistics before installing the new version. Multiple versions can be installed and run on the same machine. However, do not install the new version in the same directory in which a previous version is installed.

Note for IBM SPSS Statistics Developer

If you are installing IBM® SPSS® Statistics Developer, you can run the product standalone. You can also install R Essentials and Python Essentials to develop with R and Python.

Installing from a Downloaded File

- ▶ Mount the installer disk image by double-clicking the file that you downloaded.
- ▶ In the mounted disk image, double-click *SPSS Statistics Installer*, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Installing from the DVD/CD

- ▶ Insert the DVD/CD into your DVD/CD drive.
- ▶ Browse to the DVD/CD drive.
- ▶ Double-click *SPSS Statistics Installer*, and then follow the instructions that appear on the screen. See [Notes for Installation](#) for any special instructions.

Notes for Installation

This section contains special instructions for this installation.

Installer language. The first panel of the installer prompts for an installer language. By default, the language that matches your locale is selected. If you would like to display the installer in another language, select the language. Click OK when you are ready to proceed.

License type. Be sure to select Single-User License.

Help language. IBM® SPSS® Statistics provides the ability to change the user interface language. If you want the help language to always match the user interface language, select the languages that you may use. Installing help for additional languages increases disk space requirements by 60-70 MB for each language.

Licensing Your Product

After the main part of the installation is complete, click OK to launch the License Authorization Wizard. The License Authorization Wizard allows you to obtain a license for IBM® SPSS® Statistics.

If you do not get a license now, you can enable SPSS Statistics to be used for a temporary usage period. For IBM® SPSS® Statistics, all add-on modules are enabled. For IBM® SPSS® Statistics Developer, only the Core system is enabled. After the temporary usage period has completed—and which begins when the product is first used—SPSS Statistics will no longer run. Therefore, it is recommended that you obtain a license as soon as possible. You must either obtain a license or enable for temporary usage to use SPSS Statistics.

Note: Licenses are tied to your computer's hardware with a **lock code**. If you replace your computer or its hardware, you will have a new lock code and will need to repeat the authorization process. This is also true if you re-image your computer. If you find out that you exceeded the allowable number of authorizations specified in the license agreement, go to <http://www.ibm.com/software/analytics/spss/support/clientcare.html> to contact the Client Care team for assistance.

Warning: The license is sensitive to time changes. If you must change the system time and then cannot run the product, go to <http://www.ibm.com/software/analytics/spss/support/clientcare.html> to contact the Client Care team for assistance.

Using the License Authorization Wizard

- ▶ If you don't launch the License Authorization Wizard during installation or cancel the License Authorization Wizard before obtaining a license, you can launch it by clicking the License Authorization Wizard icon in the IBM® SPSS® Statistics application folder.
- ▶ When prompted, choose License my product now. If you want to enable for temporary usage instead, refer to [Enabling for Temporary Usage](#) on p. 4.
- ▶ When prompted, enter one or more authorization codes. If you downloaded SPSS Statistics, your authorization code is available from <http://www.ibm.com/software/getspss>. If you received physical installation media, your authorization code may be delivered on a separate sheet of paper along with your software or on the inside cover of the DVD/CD case.

The License Authorization Wizard sends your authorization code over the Internet to IBM Corp. and automatically retrieves your license. If your computer is behind a proxy, click Configure proxy settings and enter the appropriate settings.

If the authorization process fails, you will be prompted to send an e-mail message. Choose whether you want to send the e-mail message through your desktop e-mail program or through a Web-based e-mail application.

- If you choose the desktop option, a new message with the appropriate information will be created automatically.
- If you choose the Web-based option, you must first create a new message in your Web-based e-mail program. Then copy the message text from the License Authorization Wizard and paste it into your e-mail application.

Send the e-mail message and respond to the prompt in the License Authorization Wizard. The e-mail message will be processed almost instantaneously. You can click Enter License Code(s) to enter any license code(s) that you receive. If you already closed the License Authorization Wizard, restart it and select License my product now. On the Enter Codes panel, add the license code that you received and click Next to complete the process.

Enabling for Temporary Usage

You can enable for temporary usage instead of installing the regular license.

- ▶ Launch the License Authorization Wizard.
- ▶ When prompted, choose Enable for temporary usage.
- ▶ On the next screen, click the browse button to locate the temporary usage file in the product installation directory (typically *temp.txt*).

Viewing Your License

You can view the license by relaunching the License Authorization Wizard. The first panel displays the licensing information. Click Cancel when done, and click Yes when prompted about cancelling.

Note: You can also view the license by using the command syntax to run the `SHOW LICENSE` command.

Uninstalling IBM SPSS Statistics

- ▶ Drag the installation folder to the Trash. By default, this is `/Applications/IBM/SPSS/Statistics/21`.
- ▶ In your Home folder, browse to `Library/Preferences`.
- ▶ Drag `com.ibm.spss.plist` to the Trash. Note that this file is used by IBM® SPSS® Statistics, SPSS Statistics Student Version, and IBM® SPSS® Smartreader. If any of these applications are still installed, you should *not* remove this file.
- ▶ In your Home folder, drag `Library/Application Support/IBM/SPSS/Statistics/21/Eclipse/` to the Trash.
- ▶ If desired, remove any custom dialogs that you installed by dragging them to the Trash from `/Library/Application Support/IBM/SPSS/Statistics/21/CustomDialogs/`.
- ▶ If desired, remove any extension commands that you installed by dragging them to the Trash from `/Library/Application Support/IBM/SPSS/Statistics/21/extensions/`.

- ▶ Empty the Trash.

Updating, Modifying, and Renewing IBM SPSS Statistics

If you purchase additional add-on modules or renew your license, you will receive a new authorization code (or codes). For instructions on using the authorization code(s), see *Licensing Your Product* on p. 3 .