

Situation: Excessive interrupt handling delays

ID: 18

Problem:

When interrupt handling gets behind, disk I/O performance may be poor or communication lines can drop or long intervals can occur in CS or JW.

Resolution:

Advanced data and analysis is needed to determine which interrupt source is causing the delay. Check for VLOGs (TBD). If VFC disk controllers are being used and large async DB reads are also occurring, then see: <https://www.ibm.com/support/pages/node/729371>.

A PEX trace with PMCO and the interrupt event may also be needed.