

zMB3592 End-to-End Security from your Mobile device to every z/OS transaction

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Agenda

- Mobile security threats & risks
- IBM mobile security solutions

- Reference Architecture for Mobile Security on System z
- Example scenario

Discussion



Our strategy: enable enterprises to implement an integrated approach to capitalizing on the mobile opportunity





As mobile grows, so do security threats





Top Drivers for Mobile App Protection

1. Prevent or detect **bypassing or disabling of security controls** (e.g., jailbreak/root detection, authentication, authorization, encryption, digital rights/licensing)



2. Prevent or detect **bypassing or modification of business logic** (e.g., transactions, restricted functionality, sensitive operations)



3. Prevent **information loss or exposure** (e.g., via compromised user credentials, keys, data storage)

Prevent creation of **rogue**, **cloned**, **pirated**, **or modified** versions



4.

- 5. Prevent or detect **insertion of malicious code** in the app (e.g., prevent remote control, information / identity stealing, financial charging)
- 6. Prevent stealing of proprietary code/IP from the app
- 7. Prevent exposure of potential vulnerabilities and sensitive source code
- 8. Ensure <u>compliance with industry guidelines</u> (e.g., OWASP Mobile Top Ten)



The OWASP Mobile - top 10 Risks Open Web Application Security Project



- M1: Exposed service or API call is implemented using insecure coding techniques
- M2: Rooted or jailbroken mobile device circumvents encryption, excessive safety assumptions by developers
- M3: Mobile app use SSL/TLS during authentication but not elsewhere, unmonitored networks
- M4: Sensitive information or data in a location on the mobile device accessible by other apps
- M5: Automated attacks, bypass of mobile app directly to server, done by botnets, malware within the device
- M6: Weak or improper encryption, network traffic capture, physical access to a device by a bad guy
- M7: Execution of malicious code on the mobile device injected by malware or sent to an unsuspecting app
- M8: Parameter tampering, inadequate input field validation, privilege escalation
- M9: Capture and misuse of session token, MitM attacks, improper physical access to the device, network traffic capture

M10: Automated tooling to analyze, reverse engineer and modify app code on the device

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IBM positioning to solve the Mobilizing challenges MobileFirst Platform – An Enterprise Blueprint





Main Mobile Solution scenarios

- on premise with the System of Engagement on System z
- off premise with the System of Engagement offsite i.e. in IBM Softlayer cloud





Security features capabilities for the mobile enterprise

Personal and Consumer DATA DATA Con Device S	Security Inte Transaction Security Application Security Intent Security Security	Ligence	dentity, Fraud, I Data Protection
Device Security	Content Security	Application Security	Transaction Security
 Enroll, provision and configure devices, settings and mobile policy Fingerprint devices with a unique and persistent mobile device ID Remotely Locate, Lock and Wipe lost or stolen devices Enforce device security compliance: passcode, encryption, jailbreak / root detection 	 Restrict copy, paste and share Integration with Connections, SharePoint, Box, Google Drive, Windows File Share, Dropbox Secure access to corporate mail, calendar and contacts Secure access to corporate intranet sites and network 	Software Development Lifecycle Integrated Development Environment iOS / Android Static Scanning Application Protection App Wrapping or SDK Container Hardening & Tamper Resistance IBM Business Partner (Arxan) Run-time Risk Detection Malware, Jailbreak / Root, Device ID, and Location Whitelist / Blacklist Applications 	Access •Mobile Access Management •Identity Federation •API Connectivity Transactions •Mobile Fraud Risk Detection •Cross-channel Fraud Detection •Browser Security / URL Filtering •IP Velocity
	Security I	ntelligence	

Advanced threat detection with greater visibility



Fast and easy security and management





Secure every transaction: Mobile to Mainframe





IBM MobileFirst Protect V2.2.0 solutions, formerly known as IBM MaaS360 solutions

Product number	product name
5725-R20	IBM MobileFirst Protect Management Suite
5725-R21	IBM MobileFirst Protect Productivity Suite
5725-R22	IBM MobileFirst Protect Content Suite
5725-R23	IBM MobileFirst Protect Gateway Suite
5725-R23 5725-R15	IBM MobileFirst Protect Gateway Suite
5725-R23 5725-R15 5725-R16	IBM MobileFirst Protect Gateway Suite IBM MobileFirst Protect Browser IBM MobileFirst Protect Email Management
5725-R23 5725-R15 5725-R16 5725-R17	IBM MobileFirst Protect Gateway Suite IBM MobileFirst Protect Browser IBM MobileFirst Protect Email Management IBM MobileFirst Protect for BlackBerry
5725-R23 5725-R15 5725-R16 5725-R17 5725-R18	IBM MobileFirst Protect Gateway Suite IBM MobileFirst Protect Browser IBM MobileFirst Protect Email Management IBM MobileFirst Protect for BlackBerry IBM MobileFirst Protect Expenses



IBM MobileFirst Protect Management Suite

MobileFirst Protect Devices

- Manage smartphones, tablets & laptops featuring iOS, Android, Windows Phone, BlackBerry, Windows PC & OS X
- Gain complete visibility of devices, security & network
- Enforce compliance with real-time & automated actions





MobileFirst Protect Applications

- Deploy custom enterprise app catalogs
- Blacklist, whitelist & require apps
- Administer app volume purchase programs

MobileFirst Protect Expenses

- Monitor mobile data usage with real-time alerts
- Set policies to restrict or limit data & voice roaming
- Review integrated reporting and analytics





IBM MobileFirst Protect Productivity Suite



MobileFirst Protect Secure Mail

- Contain email text & attachments to prevent data leakage
- Enforce authentication, copy/paste & forwarding restrictions
- FIPS 140-2 compliant, AES-256 bit encryption for data at rest

MobileFirst Protect Browser

- · Enable secure access to intranet sites & web apps w/o VPN
- Define URL filters based on categories & whitelisted sites
- Restrict cookies, downloads, copy/paste & print features





MobileFirst Protect Application Security

- Contain enterprise apps with a simple app wrapper or SDK
- Enforce authentication & copy/paste restrictions
- Prevent access from compromised devices

IBM MobileFirst Protect Content Suite

MobileFirst Protect Content

- Contain documents & files to prevent data leakage
- Enforce authentication, copy/paste & view-only restrictions
- Access IBM MobileFirst Protect distributed content & repositories such as SharePoint, Box & Google Drive





Secure Editor

- Create, edit & save content in a secure, encrypted container
- Collaborate on Word, Excel, PowerPoint & text files
- Change fonts & insert images, tables, shapes, links & more

Secure Document Sync

- Synchronize user content across managed devices
- Restrict copy/paste & opening in unmanaged apps
- Store content securely, both in the cloud & on devices







IBM MobileFirst Protect Gateway Suite



Mobile Enterprise Gateway for Browser

- Enable IBM MobileFirst Protect Secure Browser to access enterprise intranet sites, web apps & network resources
- Access seamlessly & securely without needing a VPN session on mobile device

Mobile Enterprise Gateway for Docs

- Enhance MaaS360 Mobile Content Management with secure access to internal files, e.g. SharePoint & Windows File Share
- Retrieve enterprise documents without a device VPN session





Mobile Enterprise Gateway for Apps

- Add per app VPN to IBM MobileFirst Protect Application Security to integrate behind-the-firewall data in private apps
- Incorporate enterprise data without a device VPN session



IBM MobileFirst Protect Threat Management

Integrated Threat Management powered by industry leading Trusteer technology

MaaS360	USERS SECURITY	APPS	DOCS	REPORTS	SETUP		Search
🕈 🔲 srajagopal-GT-19200	Trusteer Security In	formation +				Ø	🤉 Locate 🛛 🔛
Advanced Device Security							
Last Risk Assessment Date/Time	10/22	2014 14:14 IST			Trusteer Configuration Update Status		3 (up-to-date)
OS Version	4.2.2	up-to-date)			Malware Detected		Yes - DD_Light;
Connected Wi-Fi Security Level	Secure				Allow Installation of Non-Market Apps		No
Suspicious System Configuration Fou	ind Found	both an unknow	SMS lister	her and an unknow	vn startup		
	packaj	e		Cor	Ifigure Restricted Applications by Trusteer Ratings	2	
				-			

obileFirst Protect combines the mobile risk assessment capabilities of Trusteer with the realtime control of MaaS360-based EMM in a fully integrated solution

Configure Restricted Applications by Trusteer Ratings	122
- Trusteer Advanced Security	
Remediation Action* If not specified, default Action is "Uninstall app",	Uninstall App
App Exceptions Enter App ID for soos to allow, repartless of risk ratings.	com.fiberlink.maas360.androi

- Mobile malware detection detects known malicious files based on their MD5s
- **Rogue app detection** identifies potentially malicious apps based on permission analysis
- **Cloud-based threat intelligence** to augment device context analysis with information such as last known location

MobileFirst Platform V7 with additional Mobile apps security

User Authentication (Enhanced)

- Plugs into existing enterprise or 3rd party security systems with a variety of authentication methods
 - Certificate-based, Touch ID, LDAP server, Social
- -Multi-factor authentication
- Disable app version, specific user or devices through the console

App Authenticity (Enhanced)

- Verify app identity; protect brand reputation, intellectual property and back-end data
- Take more "fingerprints" from the app to better validate when the app was changed
 - Extend the number of shared secrets
 - New command line to extract the shared secrets
- MobileFirst console can present app authenticity status

Encrypt local data

 Leverage user identity to encrypt and retrieve data stored locally on the device





Secure Users & Devices and every Mobile transaction



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Mobile security areas and IBM solutions

- Development
 - <u>Appscan</u> scan existing or new App code for security riscs
- Mobile Device and App security:
 - <u>MaaS360</u> device protection with secured container and encrypted data
 - <u>Arxan</u> mobile device protection
 - <u>Trusteer</u> security device and mobile app enforcements
- DMZ zone protection options
 - ISAM IBM Security Access Manager
 - DataPower massive parallel authentication/validation of requests
 - <u>MessageSight</u> massive parallel authentication/validation MQ / MQTT requests
- IBM MobileFirst security
 - Interfaces / APIs for external security checks
- Back-end security in z Systems
 - <u>InfoSphere Guardium</u> Real-time Database security on z Systems
 - <u>zSecure</u> RACF automation and proactive compliance
- Security intelligence
 - <u>Qradar</u> End-to-End security monitoring and policy enforcement verification



zMobile reference architectures

Address	IEM o
Reference Architecture	
or Mobile Infrastructure	e on System z
Steve Wehr, Nigel Williams,	
A CONTRACT OF AN OF WA	N INTER S

Contents

- Components of a mobile architecture.
- Mobile topology choices.
- MobileFirst Platform in production.
- MobileFirst Platform in dev/test
- Scalability and performance considerations.
- Conclusion



Contents

- Summary of z mobile connectivity options, including MobileFirst Platform Foundation
- Details about
 - Push Notification
 - IBM API Management
 - CICS
 - IMS
 - DB2
 - WMB



Contents

- Introduction to the MobileFirst security products – what they do and how they relate to System z.
- Building a Secure Enterprise Mobile environment using the MobileFirst Security products.
- Use Cases and Reference Architectures.

http://www.ibm.com/support/techdocs/atsmastr.nsf/WebIndex/PRS5285



List of Use Cases

These use cases represent the most common mobile implementations, and address most of the security considerations that are described on the following pages.

Use Case	Security Concerns / Issues to be solved
Employee app with non- sensitive data.	 BYOD, or company-provided device. B2E No sensitive data will be sent to the device. Intranet and internet access. Limited (but large) number of users. Single sign-on
Employee app with sensitive data.	 Company-provided devices. B2E Sensitive company and client data will be sent to the device, and <i>stored</i> on the device. (MobileFirst Platform Studio provides encryption for stored JSON data on the device) Risk-based access to data. (Only certain data available when off the company intranet, for example) Start with intranet access (on the company network) to data only, then add on the components required for internet (public network) access. Limited (known) number of users. Users must be authenticated with RACF. Ease of authentication is not an issue. User authentication must use at least 2 factors. How to secure or narrow the window for SMS authentication phishing. Ensure other apps or social media settings can not share sensitive data.



List of Use Cases

These use cases represent the most common mobile implementations, and address most of the security considerations that are described on the following pages.

Use Case	Security Concerns / Issues to be solved
Consumer Retail app	 B2C app No sensitive data (company or consumer) will be sent to the device. Must work on any mobile device. Browse only, no purchasing from within the app. If so then we revert to the banking app reqs. Unlimited number of users.
Consumer Insurance app	 B2C app Hybrid app developed using IBM MobileFirst platform Customer owned and varied device types Reuse CICS services No financial data No data stored on device
Consumer Financial Services app	 B2C app Sensitive personal information will be sent to the device, but no data stored on the device. Authentication must be easy to use. Existing core banking application is re-used to serve the mobile app. Detect most common cases of fraud. Risk-based access required Must work on any mobile device. Unlimited number of users.



Example scenarios



Catalog Manager– B2E (Business to Employee)





Catalog Manager– B2E (Business to Employee)





Some typical security requirements ...

- Flow identity from mobile device to mainframe
- Block lost or stolen devices
- Prevent corrupted mobile apps from accessing mainframe
- Audit requests
- Identify transactions that have been initiated by mobile devices
- Protect against attack



Considerations that influence a mobile security solution.

Criteria	Considerations
1. Mobile users	 Employee (B2E) Customer (B2C)
2. Mobile devices	 Customer owned and varied device types or BYOD or company-defined device Is there a requirement for device register, locate, lock or wipe capabilities
3. Mobile apps	 Android, iOS, Windows, other Web, native or hybrid Industry e.g banking, insurance, retail Developed with MobileFirst Platform studio or with another mobile development platform How are apps downloaded e.g public app store or enterprise app store How are apps refreshed
4. Services used by mobile app	 Mainframe or distributed CICS, IMS, DB2, WebSphere, other Service-enabled or legacy-access Enabled for mobile access (Restful, JSON)
5. Type of access	 Intranet/extranet or internet Is a VPN required
6. Number of users	 Small (10s to 100s), medium (1000s) or large (many thousands) Known or unknown number Is it necessary to protect against surges of requests Is it necessary to protect against denial of service attacks

See 'Security Reference Architecture for System z'



Considerations that influence a mobile security solution...

Criteria	Considerations
7. Authentication	User authentication • Does each user have a unique identity • How is the mobile user authenticated e.g user name, email address, account number • What authentication tokens will be used e.g LTPA • Does the mobile user have a RACF user ID • How is the mobile user's identity mapped to a RACF id? • Is single sign-on (SSO) required • Is risk-based authentication required e.g two-factor authentication Device authentication • Are only a certain set of devices allowed to access the application • Does the device need to be authenticated • Are specific device features required e.g • -Near field communication (NFC) capabilities • -Finger print sensor • -Camera for visual recognition • Mircophone for voice recognition • Does the authentication
8. Authorization	 Does mobile user need to be authorized to access MEAP (Mobile Enterprise Application Platform) application Is risk-based access required examples: Limit access when mobile user connects from unsecure network Limit access based on mobile user location. What authorization tokens will be used e.g OAuth, SAML Does mobile user need to be authorized to mainframe enterprise applications. What RACF id is used?



Considerations that influence a mobile security solution...

Criteria	Considerations
9. Audit	 Should access to MEAP application be audited? Should access to entreprise enterprise applications be audited? What information needs to be audited mobile user id, device location, RACF user id, resource accessed, device id
10. Confidentiality	 What is the nature of the data e.g financial or personal Does data in transit need to be encrypted Between the mobile device and MEAP Between the MEAP and enterprise systems What hardware offload capabilities are currently used for SSL/TLS Is data stored on the device Does data on the device need to be encrypted
11. Integrity	 Does the integrity of the data in transit need to be protected Between the mobile device and MEAP Between the MEAP and enterprise systems
12. Existing security infrastructure	 Will the existing security infrastructure be reused for securing mobile access What components and products are used in the existing security infrastructure Security gateway User registry Identity management and mapping Network security Digital certificates Security intelligence solution
13. Security standards	 What company standards need to be respected e.g limits on encryption algoriths or authentication protocols, FIPS-140 What industry standards need to be respected e.g PCI-DSS, HIPAA



Topology – DataPower as a reverse proxy for MobileFirst Platform

Capabilities	Deployment scenarios	System z benefits
 Combined capabilities of MobileFirst and DataPower Datapower in an isolated secured network zone DMZ – DeMilitarized Zone 	 When hybrid mobile apps use a combination of web and Restful interactions High volume or internet mobile access 	 Additional benefits of DataPower as a mobile security gateway for MobileFirst on zLinux LDAP user registry shared between DataPower and MobileFirst



Securing your Mobile Mainframe: http://www.redbooks.ibm.com/abstracts/redp5176.html?Open



Example Security requirements – B2E (Business to Employee)

Authentication

- ✓ Employee must login to use certain functions of the app
- ✓ Employees login with RACF user ID and password
- \checkmark The authenticity of the mobile app must be assured

Identification

- ✓ Against existing RACF user registry
- ✓ App single sign-on

Authorization

- RACF user id is used for authorization checking. All authenticated users are authorized to listCatalog and listSingle services. Subset of employees are authorized to placeOrder service.
- ✓ Mobile-initiated CICS transactions must run with RACF user id and specific trans id

Confidentiality and integrity

✓ Confidentiality and integrity of data in transmit must be protected

• Audit

✓ Order requests must be audited



Example Security solution – B2E (Business to Employee)



- 1. Employee logs in to mobile app using RACF user id (EMPLOY1) and password
- 2. MobileFirst server performs app authentication, propagates credentials to z/OS (NonValidatingLoginModule) and allows device blocking
- 3. z/OS authenticates employee credentials
- 4. RACF user id is used for authorization checking. All authenticated users are authorized to listCatalog and listSingle services. Subset of employees are authorized to placeOrder service.
- 5. Order requests are audited by z/OS itself
- 6. Employee user id is propagated to CICS server for CICS authorization
- 7. CICS task runs with specific trans id so that it can be identified as a mobile transaction



Example Security solution – B2E (Business to Employee)



- 1. Employee logs in to mobile app using RACF user id (EMPLOY1) and password
- 2. MobileFirst server performs app authentication, propagates credentials to z/OS Connect (NonValidatingLoginModule) and allows device blocking
- 3. z/OS Connect authenticates employee credentials
- 4. RACF user id is used for authorization checking. All authenticated users are authorized to listCatalog and listSingle services. Subset of employees are authorized to placeOrder service.
- 5. Order requests are audited by z/OS Connect
- 6. Employee user id is propagated to CICS server for CICS authorization
- 7. CICS task runs with specific trans id so that it can be identified as a mobile transaction



z/OS Connect Security



- Framework that allows interceptors to be executed around the invocation of the service
- Authentication with RACF or LDAP
- Authorization interceptor e.g is user in 'Invoke' group for requested service)
 - com.ibm.wsspi.zos.connect.Authorization()
- Audit interceptor for SMF-based auditing
 - com.ibm.wsspi.zos.connect.Audit()

Example security requirements – B2C (Business to Consumer)

Authentication

- ✓ Employees login with 'distibuted id' and password
- ✓ The authenticity of the mobile app must be assured

Identification

- ✓ Against existing LDAP user registry
- Distributed user id must be mapped to RACF user id (1:1 mapping for employees, Many:1 mapping for customers)
- \checkmark App single sign-on

Authorization

✓ RACF user id is used for authorization checking.

✓ Mobile-initiated CICS transactions must run with RACF user id and specific trans id

Confidentiality and integrity

 \checkmark Confidentiality and integrity of data in transmit must be protected

• Audit

✓ Order requests must be audited

Threat protection

✓ Need to protect against **unexpected surges** in mobile requests



Example Security solution – B2C



- 1. User logs in to mobile app using 'distibuted id' (e.g. Jack Brown) and password
- 2. MobileFirst server validates security token (WebSphereLoginModule) and optionally performs device and application authentication (part of MobileFirst)
- 3. Mobile Application maps security token in LDAP distributed user id to RACF user id (1:1 mapping for employees, Many:1 mapping for customers)
- 4. When Mobile application calls Adapters Adapter usage validation is performed
- 5. z/OS Identity propagation uses RACF user id for transaction authorization checking. All authenticated users are authorized to list single services. Subset of employees are authorized to placeOrder service.
- 6. Order requests are audited by z/OS with the RACF id used
- 7. RACF user id is propagated to CICS server for CICS authorization (APAR PI38851)
- 8. CICS task runs with specific trans id so that it can be identified as a mobile transaction





- 1. User logs in to mobile app using 'distibuted id' (e.g. Jean Leclerc) and password
- 2. DataPower security gateway authenticates user credentials in LDAP
- 3. DataPower forwards distributed user id in LTPA token to MobileFirst server
- 4. MobileFirst server validates LTPA token (WebSphereLoginModule) and optionally performs device and application authentication
- 5. MobileFirst server forwards LTPA token to z/OS Connect
- 6. z/OS Connect validates LTPA token
- 7. z/OS Connect maps distributed user id to RACF user id (1:1 mapping for employees, Many:1 mapping for customers)
- 8. RACF user id is used for authorization checking. All authenticated users are authorized to listCatalog and listSingle services. Subset of employees are authorized to placeOrder service. (APAR PI38852)
- 9. Order requests are audited by z/OS Connect (are distributed id and RACF id audited?)
- 10. RACF user id is propagated to CICS server for CICS authorization (APAR PI38851)
- 11. CICS task runs with specific trans id so that it can be identified as a mobile transaction



DataPower



- Security, Control, Integration & Optimization of mobile workload
- Enforcement point for centralized security policies
- Authentication, Authorization, SAML, OAuth 2.0, Audit
- Threat protection for XML and JSON
- Message validation and filtering
- Centralized management and monitoring point
- Traffic control / Rate limiting
- Integration with MobileFirst Server

DataPower 7.2 – mobile enhancements

- Provide enhanced message-level security for mobile, API, and web workloads
 - JSON Web Encryption for message confidentiality
 - JSON Signature for message integrity
 - JSON Web Token to assert security assertions for Single Sign On (SSO).
 - JSON Web Key (JWK) to represent cryptographic key
- Provides end-to-end security between Mobile application and System of Record applications
- Secure sensitive data (credit card data) between multiple untrusted or unmanaged systems without compromising the data to help support PCI compliance
- GatewayScript enhancements to transform between XML and JSON messages

 Easily integrate System of Records data sources with Systems of Engagement interfaces



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How to chose the right mobile security solution?





MobileFirst Platform Foundation security for device and app





WW z Systems Mobile Centres of Competency



End-to-end reference architecture from MobileFirst Platform to CICS and IMS z Systems end-to-end **Mobile** Security architecture Sample MobileFirst apps for CICS, IMS and z/OS Connect



IBM Mobile Test Drive

Partner with IBM resources to work on a Mobile Test Drive of your choice:

 Select an entry point such as building a mobile front end for an existing 3270 application, composing a Bluemix mobile app connected to a system of record, assessing the benefits of Mobile Workload Pricing, leveraging API enablement using API Management or z/OS Connect, and others

Benefits:

- Work with IBM mobile specialists to review existing mobile projects, priorities and requirements
- Leverage best practices and subject matter expertise for input into your enterprise mobile infrastructure strategy and enterprise mobile roadmap
- Learn what others are doing to accelerate time to value and differentiate their business with mobile projects by integrating high value enterprise data and transactions

Who should be interested?

Clients that are looking to leverage existing z Systems data and applications via mobile channels to drive more value from mobile initiatives

What is the commitment?

 1-2 days Discovery that IBM mobile experts facilitate with your business and technical team, followed by a deeper Mobile Test Drive, for up to a two weeks engagement

How much will it cost?

 We will provide **no-cost** technical expertise and access to resources during the Proof-of-Concept





Questions?



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YOUR OPINION MATTERS!



Submit <u>four or more</u> session evaluations by 5:30pm Wednesday to be eligible for drawings!

*Winners will be notified Thursday morning. Prizes must be picked up at registration desk, during operating hours, by the conclusion of the event.







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