

IBM Enterprise2013 z/VSE Exploitation of System z Hardware and 5.1 Latest Enhancements



Enterprise 2013



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Agenda

- Roadmap
- z/VSE 5.1 key functions
- z/VSE 5.1 additional enhancements
- CICS Explorer
- z/VSE 5.1.2
- System z Hardware Exploitation



z/VSE roadmap

z/VSE Statement of Direction (SOD)

Install from DVD CICS Explorer update

Quality

Connectivity

z/OS Affinity

Capacity

z/VSE 5.1.1 (+ Enhancements) GA 06/14/2013

TS1140, 64 bit I/O, openSSL and database connector enhancements

z/VSE 5.1 GA 11/25/2011

64 bit virtual, zEnterprise exploitation, z9 or higher z/VSE 5.1.1 06/2012: CICS Explorer, LFP in LPAR, database connector

z/VSE 4.3 11/2010, end of service 05/31/2014

Virtual storage constraint relief, 4 digit cuus z/VSE 4.3.1 08/2011

z/VSE 4.2 October 2008, end of service 10/31/2012

More tasks, more memory, EF for z/VSE 1.1, CPU balancing, SCRT on z/VSE z/VSE 4.2.1 07/2009 - PAV, EF for z/VSE 1.2 z/VSE 4.2.2 04/2010 - IPv6/VSE 05/2010

CICS/VSE end of service 10/31/2012

z/VSE 4.1 March 2007, end of service 04/30/2011

z/Architecture only, 64 bit real addressing, MWLC - full and sub-capacity pricing

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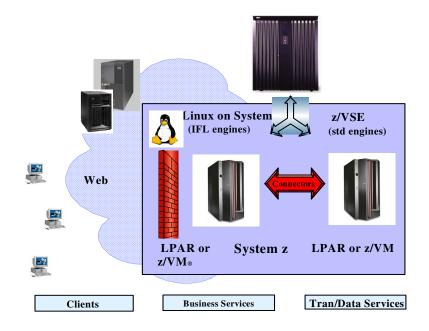




VSE strategy

- Helps <u>Protect</u> your existing investments in core VSE programs, data, equipment, IT skills, plus business processes, end user training, etc.
 - modernize, i.e. extend VSE resources to Web
 - exploit IBM servers, storage, and software
- Integrate VSE with the rest of your IT based on open and industry standards
 - (IBM) middleware
 - VSE connectors and web services
- <u>Extend</u> with Linux on System z
 - infrastructure consolidation/simplification
 - add new infrastructure and/or line-of-business applications

Why Not Think Inside the Box?







z/VSE V5.1

- z/VSE 5.1: Preview 04/12/2011, Announcement 10/12/2011, GA 11/25/2011
- z/VSE 5.1.1: GA 06/15/2012, z/VSE 5.1.2: GA 06/14/2013
- 64-bit virtual addressing
- Introduces Architectural Level Set (ALS) that requires System z9 or later
- IBM zEnterprise support (z196, z114, zEC12, zBC12)
 - Support Static Power Save Mode for MWLC clients with subcapacity option (z196, zEC12 only)
 - 4096-bit RSA keys with Crypto Express cards for enhanced security
 - Support of OSA-Express for zBX (CHPID OSX) to participate in an Intra Ensemble Data Network (IEDN) in z/VM guest or LPAR
- Exploitation of IBM System Storage options
 - Copy Export function of TS7700 Virtualization Engine for disaster recovery
 - Multi-Cluster Grid support of the TS7700 Virtualization Engine Series (TS7700)
 - IBM Storwize V7000 Midrange Disk System (z/VSE 4.2 and later)
 - IBM XIV (z/VSE 4.2 and later)
- Fast Service Upgrade (FSU) from z/VSE 4.2 and z/VSE 4.3
- Pricing
 - Midrange Workload License Charge (MWLC) pricing with sub-capacity option
 - Z114 / zBC12 : Advanced Entry Workload License Charge (AEWLC) pricing with sub-capacity option







z/VSE V5.1 ...

- Networking enhancements
 - IPv6 support for Linux Fast Path
 - z/VSE z/VM IP Assist (VIA) exploitation
 - TCP/IP communication using Layer 2 (Data Link Layer)
 - Virtual Local Area Network (VLAN) support for OSA Express and Hipersockets
 - Global VLAN supported by TCP/IP for VSE/ESA and IPv6/VSE
 - General VLAN supported by IPv6/VSE
- IPv6/VSE
 - Large TCP window support, can increase throughput
 - 64 bit virtual exploitation, large TCP window storage allocated above the bar
 - Layer 2 support (OSA Express, IPv6 only)
 - VLAN support
- System management enhancements
 - SNMP Trap Client Extension monitoring API
- High availability and disaster recovery enhancements
 - Copy Export function of TS7700 Virtualization Engine for disaster recovery
 - Multi-Cluster Grid support of the TS7700 Virtualization Engine Series (TS7700)
 - GDPS (Geographically Dispersed Parallel Sysplex) client (in a z/VM guest)
 - z/VSE supports heartbeat only
 - GDPS K-system can only monitor z/VSE
 - GDPS K-system can manage z/VM and therefore can manage z/VSE indirectly





z/VSE V5.1 ...

- System enhancements
 - Language Environment enhancements
 - PL/I multitasking enhancements
 - C run-time socket API to include IPv6 related functions
 - · Callable service sample for programs
 - · Additions to system programmer C samples
 - Updated LE/C support for Librarian Members
 - Updates to the CEETRACE utility
 - E-business connector enhancements
 - VSE Script Connector to support LIBR access
 - VSE/POWER
 - Token as new job attribute to address spooled output
 - VTAPE enhancements
 - VTAPE Auto Close at EOJ dependent on new SCOPE keyword
 - TAPE UNLOAD at EOJ (TAPE UNL=EOJ)





z/VSE 5.1 additional enhancements 2012

- IBM z/VSE V5.1 Additional enhancements: Announced 04/03/2012, GA 06/15/2012
- CICS Explorer for z/VSE
- Linux Fast Path in LPAR
- Linux Fast Path via z/VSE z/VM IP Assist (z/VSE VIA)
- z/VSE database connector
- VSE/POWER enhancement to ease job output handling (IPWSEGM to generate duplicates)
- IBM System Storage Tape Controller 3592 Model C07
- New symbolic parameter IJBVMID containing the z/VM userid if running on z/VM
- PTFs: GA 11/2012
 - 64-bit input/output (I/O) processing for applications
 - IPv6/VSE V1.1 enhancements
 - Secure Sockets Layer (SSL) for secure data transmission
 - Layer 2 support for OSA Express devices for IPv4 links





TCP/IP connectivity for z/VSE

- TCP/IP connectivity for IPv4 communication
 - TCP/IP for VSE/ESA 1.5 licensed from CSI International
 - IPv6/VSE licensed from Barnard Software, Inc. (BSI)
 - Linux fast path (LFP)
 - EZA socket interface, new function calls
 - LE/C socket API
- TCP/IP connectivity for IPv6 communication
 - IPv6/VSE
 - Linux Fast Path (z/VSE 5.1)
 - EZA socket interface, new function calls
- All TCP/IP stacks can run concurrently within one z/VSE system





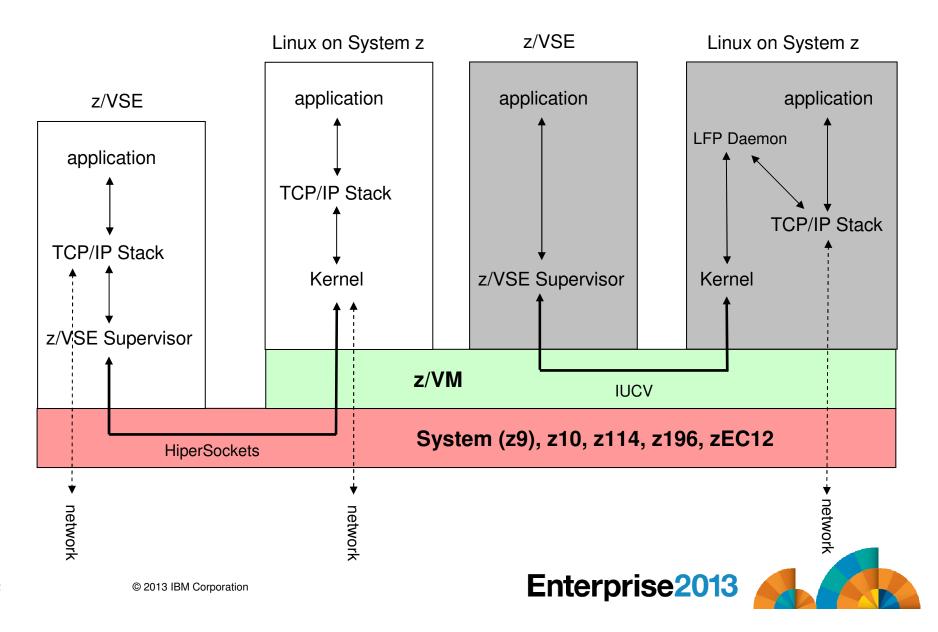
Linux Fast Path (LFP)

- Routes IPv4 or IPv6 socket request to Linux on System z
 - Without using the local TCP/IP stack
- LFP on z/VM (z/VSE 4.3 or higher)
 - Uses an IUCV connection between z/VSE and Linux on System z
 - Both z/VSE and Linux need to be z/VM guests of the same z/VM
- Linux Fast Path using z/VSE z/VM IP Assist (VIA z/VSE 5.1)
 - Both z/VSE need to be a z/VM guests
- Linux Fast Path in LPAR (z/VSE 5.1 + enhancements GA 06/15/2012)
 - LFP daemon on Linux forwards the socket request to the Linux TCP/IP stack
- LFP is transparent to IBM socket APIs
 - Supported APIs: LE/C socket API, EZA socket / EZASMI interface, ...
 - Transparent to IBM applications (DB2 client, Connectors, Power PNET)
 - No standard TCP/IP applications (Telnet, FTP, ...) provided
 - IPv6/VSE: TCP/IP applications can exploit LFP
- Provided with the z/VSE base product no additional charge



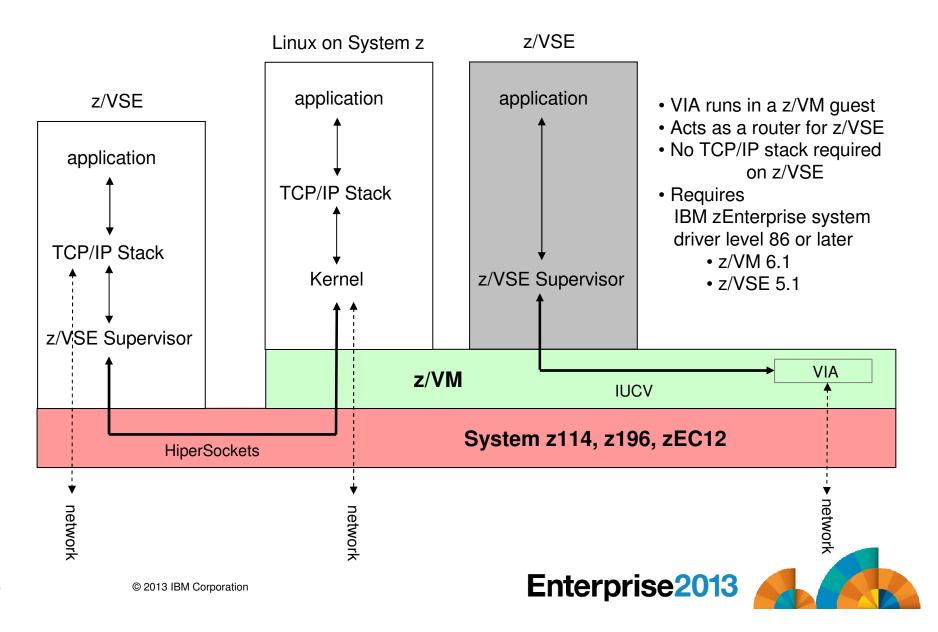


Linux Fast Path on z/VM





LFP - z/VSE z/VM IP Assist (VIA) - z/VSE 5.1



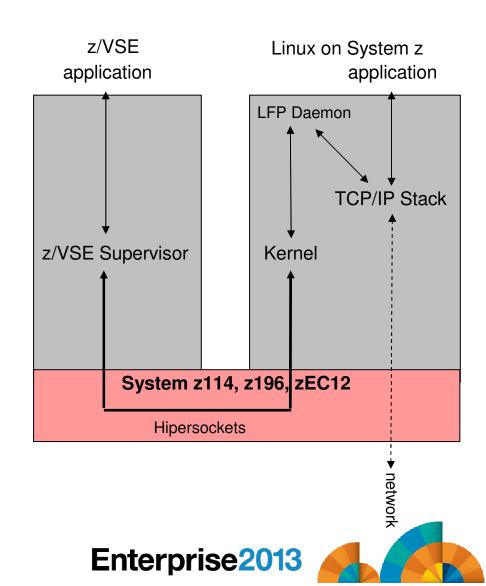


Linux Fast Path in LPAR

- No TCP/IP stack required on z/VSE
- System requirements

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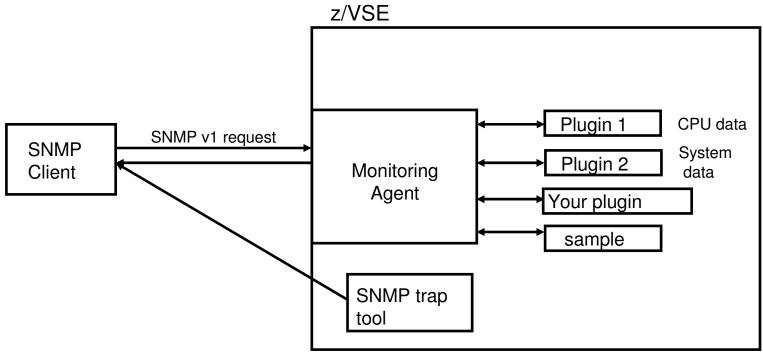
- Supported on zEnterprise
 - Exploits HiperSockets completion queue
- Linux on System z distribution (RHEL, SLES)
- Available with z/VSE 5.1.1 (z/VSE 5.1 + PTF)





Connectors

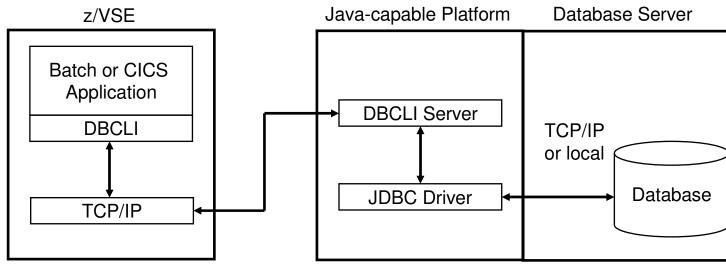
- SNMP Connector
 - SNMP (Simple Network Management Protocol) V1 protocol
 - Allows to monitor system events on a network
 - Clients can retrieve z/VSE specific system and performance data
 - Performance monitors may collect the data for planning purposes
 - SNMP Trap Client Extension monitoring API





Data base connector

- Available since June 15, 2012
- Provides a database call level interface (DBCLI)
 - For HLASM, COBOL, PL/I, C or REXX applications
- Connects to a remote database
- Consists of
 - DBCLI cient on z/VSE
 - DBCLI server on any Java-capable platform





z/VSE 5.1: 64 bit virtual

- Support 64 bit virtual addressing
- 64 bit area can be used for data only
 - No instruction execution above the bar
- z/OS affinity: APIs (IARV64 services) to manage memory objects compatible with z/OS
 - Private memory objects for use in one address space
 - Shared memory objects to be shared among multiple address spaces
- Maximum VSIZE still limited to 90 GB
- Advantages:
 - Eases the access of large amounts of data
 - E.g. instead of using and managing data spaces
 - Reduces complexity of programs
 - · Data contained in primary address space
 - Chosen design has no dependencies to existing APIs, minor impact on existing system code





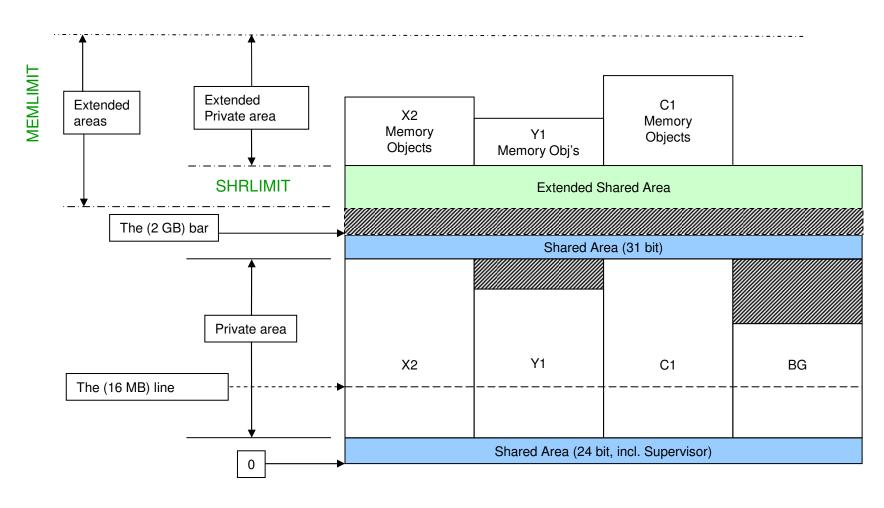
IARV64 Macro

- IARV64 macro ported from z/OS provides services to
 - Creates and frees storage areas above the bar
 - Manage the physical frames behind the storage
- Programs use the IARV64 macro to obtain memory objects
- Services (IARV64 REQUEST=):
 - GETSTORE create a private memory object
 - GETSHARED create a memory object that can be shared across multiple address spaces
 - SHAREMEMOBJ request that the specified address space be given access to a shared memory object
 - DETACH free one or more memory objects
 - PAGEFIX fix pages within one or more private memory objects
 - PAGEUNFIX unfix pages within one or more private memory objects
 - GETSTORE / GETSHARED KEY parameter (default key = key of caller)
 - Unauthorized caller can set key 9 (all tasks can run in key 9)
 - Authorized callers can set any key





64 bit virtual - address space layout



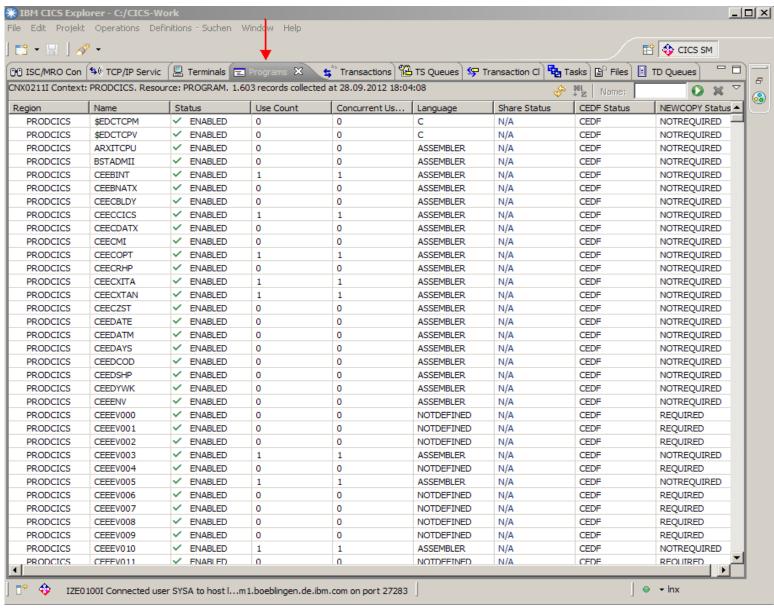


CICS Explorer for z/VSE

- Announced 04/03/2012, GA 06/15/2012
- CICS Explorer The new face to CICS
 - New system management framework for CICS TS
 - Consists of CICS Explorer client and a CICS TS server extension
 - CICS Explorer client
 - Read-only capabilities
 - · Eclipse-based user interface on workstation
 - Connects to CICS TS via TCP/IP Communication via HTTP requests
 - CICS Explorer server extension
 - Delivered as PTFs for CICS TS for VSE/ESA 1.1.1
 - z/VSE 5.1 only









z/VSE 5.1.2

- z/VSE 5.1.2 includes z/VSE V5.1 Additional enhancements: Ann 03/02/2013, GA 06/14/2013
 - Support of zEC12, zBC12
 - Configurable Crypto Express4S
 - OSA Express4S / OSA Express5S (1000BASE-T)
 - Support of IBM System Storage
 - IBM System Storage TS1140 (3592 E07)
 - IBM System Storage TS7700 Virtualization Engine Release 3.0
 - IBM System Storage DS8870
 - IBM System Storage Storwize V7000 Release 6.4
 - 64-bit input/output (I/O) processing for applications
 - HiperSockets configurable input buffers
- z/VSE 5.1.2 latest Recommended Service Level (RSL): September 30, 2013





z/VSE 5.1.2 ...

- z/VSE 5.1.2 includes z/VSE V5.1 Additional enhancements ...
 - System dump support for memory objects
 - z/VSE Database connector enhancements
 - OpenSSL update
 - IPv6/VSE V1.1 enhancements
 - Secure Sockets Layer (SSL) for secure data transmission
 - Layer 2 support for OSA Express devices for IPv4 links
 - Statement of general direction (SOD) of April announcement:
 - · IBM intends in the future
 - to enhance IBM CICS Explorer for IBM CICS Transaction Server for VSE/ESA to provide updates to CICS resources.
 - to add functionality that allows initial installation of z/VSE without requiring a physical tape.
 - It is planned to reduce the AEWLC and MWLC list price of IPv6/VSE V1.1.

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64 bit virtual I/O for applications

- Available with z/VSE 5.1 APAR DY47419
- SYSCOM bit IJBIO64E in IJBIOFL1, if 64 bit virtual I/O support available
- I/O buffers can now be created above the bar (above 2 GB)
- I/O buffers in private memory objects supported only
- I/O control blocks to be allocated below the bar (in 31 bit storage)
- Supported for ECKD devices
- CCB macro with a new parameter: IDAW=FORMAT2
- CCB points to a Format-0 or Format-1 CCW
- CCW with IDA-flag and data address point to a single Format-2 IDAW containing a 64 bit virtual address.
- I/O buffer will be TFIXed by I/O Supervisor, not necessary to PFIX the I/O buffer
- Not supported for
 - FBA / SCSI devices, tape devices, LIOCS





System / Standalone Dump support for memory objects

- System dump
 - may be taken in case of abnormal termination dependent on JCL options
 - New JCL option MODUMP, NOMODUMP
 - If program running in 64 bit mode and registers hold 64 bit addresses
 - The dump routine will take 4K on either side of this address
 - Memory object dumps are written to SYSLST only
 - Partitions dumps will be written to dump library or SYSLST dependent on OPTIONs
- Standalone Dump
 - New standard option: STDOPT SADMPSMO=YES|NO
 - Controls, if standalone dump should include shared memory objects
 - (Standard) option STDOPT SADUMP=(n,m,o)
 - Controls, if standalone dump should include private memory objects





OpenSSL update

- openSSL support for z/VSE is available since z/VSE 5.1
- November 2012 updated with APAR DY47397
- openSSL code level: openSSL 1.0.0d
- z/VSE supports a subset of openSSL functions
- IPv6/VSE and Linux Fast Path exploit openSSL
- z/VSE supports the GSK (z/OS SSL API) and openSSL API



z/VSE database connector (DBCLI) enhancement

- DBCLI connection pooling
 - Connection pooling of database connections for DBCLI applications on CICS TS
 - Pooling and reusing existing connection
 - Instead to establish a new connection
 - CICS DBCLI application can request to use a connection pool by setting a new DBCLI environment variable
 - SSL connections are not supported
- If connection pooling is enabled
 - CONNECT function will first check if a matching connection is available (same host name/IP address, port, DB name, user-ID, password, ...)
 - If available, the connection will be reused
 - If no active connection available, a new connection is established
 - During DISCONNECT the connection is put back to the connection pool





z/VSE Statement of Direction (SOD)

- IBM CICS Explorer to provide updates to CICS resources
 - Update resources as you would do with transactions on your CICS terminal
 - Enable / disable CICS resources
 - Change selected CICS definitions
 - **–**
- Initial installation of z/VSE without requiring a physical tape
 - Use an install image on a DVD or download it from the web (Shopz)
 - Create an installation disk
 - Base install z/VSE from installation disk





VSE support for System z

VSE Release	z800 / z900	z890 / z990	System z9 / z10 / z196 / z114 / zEC12 / zBC12	VSE EoS
z/VSE V5.1	No	No	Yes	tbd
z/VSE V4.3	Yes	Yes	Yes	05/31/2014
z/VSE V4.2	Yes	Yes	Yes	10/31/2012
z/VSE V4.1	Yes	Yes	Yes	04/30/2011
z/VSE V3.1	Yes	Yes	Yes	07/31/2009
VSE/ESA V2.7	Yes	Yes	Yes	02/28/2007
VSE/ESA V2.6	Yes	Yes	Yes	03/2006
VSE/ESA V2.5	Yes	No	No	12/2003
VSE/ESA V2.4	Yes	No	No	06/2002
VSE/ESA V2.3	No	No	No	12/2001





Supported System z Environments

- z/VSE 4.3 support
 - IBM e-server zSeries processors (z800, z900, z890, z990)
 - IBM System z9 (z9 BC, z9 EC)
 - IBM System z10 (z10 BC, z10 EC)
 - IBM System zEnterprise (z114, z196, zEC12, zBC12)
- z/VSE 5.1 supports
 - IBM System z9 (z9 BC, z9 EC)
 - IBM System z10 (z10 BC, z10 EC)
 - IBM System zEnterprise (z114, z196, zEC12, zBC12)

... and can run on

- uni- and multiprocessors
- In basic mode (z/VSE 4.3 on z800, z900 only), in LPAR mode or in z/VM guest
- z/VSE 4.3 and 5.1 run under all supported z/VM releases.





IBM zEnterprise exploitation

- 64 bit real addressing up to 32 GB (System z)
- 64 bit virtual virtual addressing up to 90 GB (System z)
- Large page support (z10, zEnterprise)
- Dynamic add / remove of logical CPs (z10, zEnterprise)
- Linux Fast Path (LFP) in z/VM mode LPAR (z10, zEnterprise)
- Exploitation of the z/VSE z/VM IP Assist (zEnterprise)
- 4096-bit RSA key support with configurable Crypto Express3 (z10, zEnterprise)
 and Crypto Express4S (zEC12, zBC12) z/VSE 5.1 only
- zEnterprise and zEnterprise BladeCenter Extension (zBX) support
 - "native" Intra Ensemble Data Network (IEDN) z/VSE 5.1 only
 - Virtual LAN support
 - Layer 2 support
 - IEDN communication using the z/VM VSWITCH
- HiperSockets Completion Queue on z196, z114, zEC12, zBC12
- Static power save mode supported for SCRT (z196, zEC12)
- zEC12 / zBC12 do not support ESCON channels





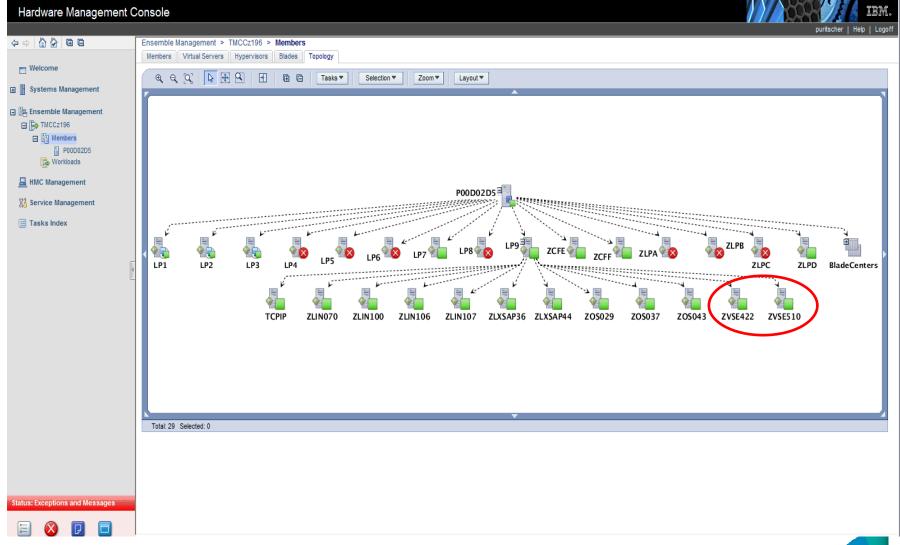
IBM zEnterprise exploitation

- Following functions are not supported in z/VM guests:
- Large page (1 megabyte page) support for data spaces (z10, zEnterprise)
 - Better exploitation of large processor storage, may improve performance
 - No configuration options required
 - Transparent to applications
- Dynamic add of logical CPs (z10, zEnterprise)
 - Ability to dynamically add logical central processors (CPs) without preplanning
 - Logical processor add from HMC/SE
 - Allows adding CPs to LPAR without re-IPL of the z/VSE system
 - Capacity of the z/VSE V4.3 system may be in-/decreased dependent on workload needs
 - New SYSDEF TD parameters (STARTSBY / STOPSBY) to manage the additional CPs

```
Query td
AR 0015 CPU STATUS SPIN_TIME NP_TIME TOTAL_TIME NP/TOT
AR 0015 00 ACTIVE 0 16367 26978 0.606
AR 0015 01 INACTIVE
AR 0015 02 INACTIVE
AR 0015 03 STANDBY
AR 0015
AR 00
```

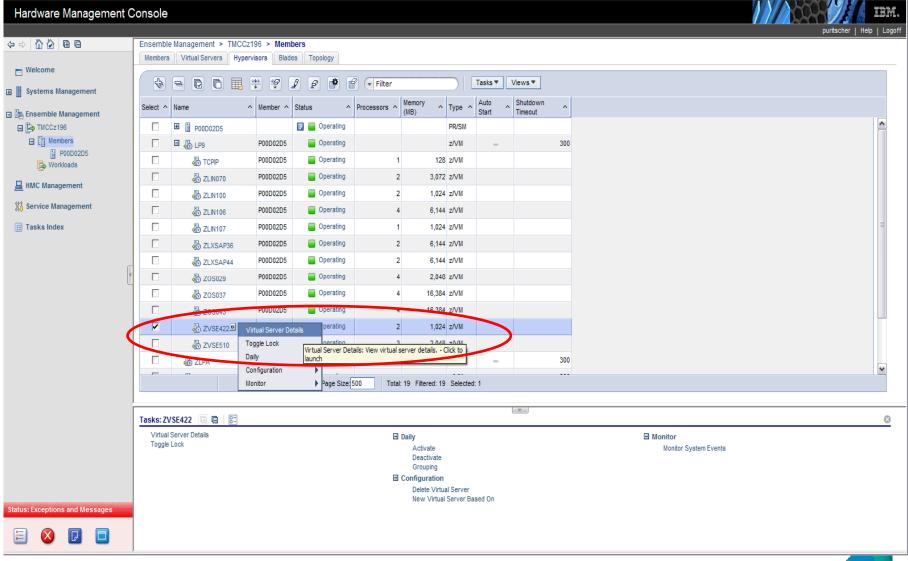


zEnterprise zManager (HMC) and z/VSE





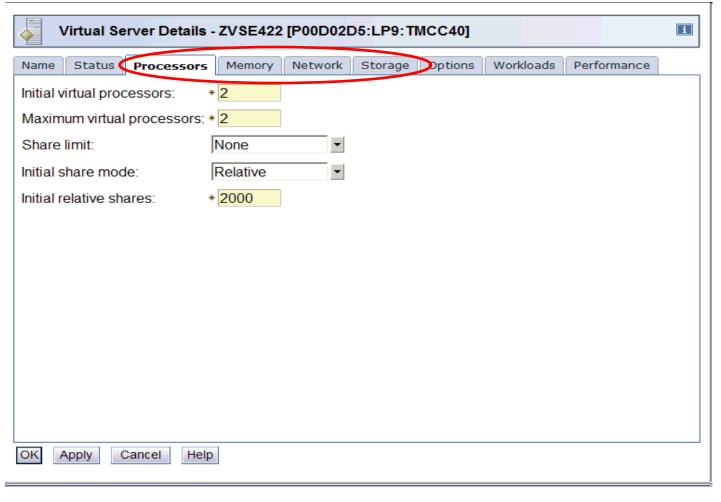
zEnterprise zManager (HMC) and z/VSE







zEnterprise zManager (HMC) and z/VSE





System z Exploitation

- FICON Express8 Higher I/O bandwidth
- Adapter interruptions (performance improvements)
 - OSA-Express3 / OSA-Express4S / OSA-Express5S (QDIO mode)
 - FICON Express8 / FICON Express8S (FCP)
- OSA-Express features
 - 10 Gigabit Ethernet, Gigabit Ethernet
 - 1000BASE-T Ethernet (4 modes of operation)
 - ICC (Integrated Console Controller)
 - QDIO (Queued Direct I/O) for TCP/IP traffic
 - Non-QDIO for TCP/IP and SNA traffic
 - OSN (Open System Adapter for NCP) works with IBM Communication Controller for Linux on System z
- z/VM queued-I/O assist for real networking devices
 - OSA Express adapters (CHIPID type OSD)
 - Hipersockets (CHIPID type IQD)





System z HiperSockets

- "network in the box",
 - TCP/IP based communication at near memory speed within one system
 - System z Logical Partitions (LPARs)
 - z/VM guests (via virtual guest LAN)
 - z/VM guests and LPARs
- z/VSE may communicate with
 - Linux on System z
 - z/OS
 - z/VM
 - z/VSE V4 or z/VSE 5.1
- Virtual HiperSockets via z/VM Guest LAN support
- HiperSockets Completion Queue (z/VSE 5.1)





HiperSockets configurable input buffers

- Available as APAR DY47394
- QDIO input queue buffers were set to 8 before
- More QDIO input buffers can improve performance
- In z/VSE you may increase the number of buffers to up to 64
- With a new configuration option you may select 8 (default), 16, 32 or 64 in the configuration file (IJBOCONF.PHASE)
- QDIO input buffers are allocated in 31 bit partition GETVIS space
- The buffers are to be PFIXed.
 - The limit for PFIX storage has to be defined with the JCL SETPFIX command
- QDIO input buffers are available for HiperSockets and OSA Express (CHPID OSD)





OSA Express Support

- OSA-Express for high-speed communication
 - OSA-Express3 on z10, z196, z114, zEC12, zBC12
 - OSA-Express4S on z114, z196 and zEC12, zBC12
 - OSA-Express5S on zEC12, zBC12
- OSA-Express for non-QDIO environments (CHPID type OSE)
 - SNA and passthru traffic require configuration via OSA/SF
 - OSA-Express4S / OSA-Express5S on HMC
- z/VSE supports the Gigabit Ethernet (GbE) and 10 Gigabit Ethernet (10 GbE) features
 - To be configured in IOCDS as CHPID type OSD (other CHPID types not supported)
 - Exploited by TCP/IP via DEFINE LINK, TYPE=OSAX command
 - OSA-Express 10 GbE (2 ports), GbE (4 ports)
- Port specification for TCP/IP
 - OSA-Express 10 GbE features: one port per CHPID to connect to the network
 - OSA-Express GbE: two ports per CHPID port 0 and port 1
 - To use port 0, no port specification is necessary
 - To use port 1, the port needs to be specified, e.g.:
 DEFINE LINK,TYPE=OSAX,DEV=D00,DATAPATH=D02,OSAPORT=1





System z hardware cryptographic support

- Enhances Internet security
- Encryption support via crypto cards or on the processor itself (CPACF)
- Cryptographic assists
 - Exploited by the SSL support of TCP/IP transparently
 - Encryption Facility for z/VSE (CPACF)
- Transparent for "TCP/IP" applications
 - VSE connector server, CICS Web Support, VSE/Power PNET, ...
- No definition necessary





System z hardware cryptographic support ...

- CPACF for symmetric encryption
 - AES for 128-bit keys (z9 EC, z9 BC), AES for 256 keys (z10 EC or higher)
- Crypto Express2 / Express3 / Express4S for asymmetric encryption
 - Encryption hardware assist for increased SSL throughput
 - Supports SSL handshaking only for applications that use the SSL crypto API
 - Crypto Express4S support (z/VSE 5.1 + PTF)
 - 2048-bit RSA key with Crypto Express2
 - 4096-bit RSA key support with configurable Crypto Express 4 Crypto Express 4S
 - Configurable Crypto Express
 - Dynamically configurable in coprocessor or accelerator mode
 - AP (adjunct processor)-queue adapter-interruption facility
 - · May accelerate the SSL throughput





Signal Quiesce (Signal Shutdown) Support

- If e.g. an IML or IPL is performed via the HMC / SE or z/VM SIGNAL SHUTDOWN, a signal-quiesce event is generated.
- Need to be enabled via IPL SYS QUIESCE=YES | NO
- If QUIESCE=YES a message is generated:

0W01D DO YOU WANT TO CONTINUE SYSTEM SHUTDOWN (WILL BE FORCED AFTER TIMEOUT)? REPLY 'YES' TO ENTER HARD WAIT STATE OR 'NO'

- If the operator reply is yes,
 - The system will enter the disabled wait state
- If the operator reply is no or does not reply, the system will wait for a predefined time interval
 - Console automation can initiate a controlled system shutdown
- z/VSE does not provide controlled shutdown processing





More information

- z/VSE Homepage: www.ibm.com/vse
- Ingolf's z/VSE blog: www.ibm.com/developerworks/mydeveloperworks/blogs/vse/
- Hints and Tips for z/VSE 5.1:
 - http://www.ibm.com/systems/z/os/zvse/documentation/#hints
- 64 bit virtual information:
 - IBM z/VSE Extended Addressability, Version 5 Release 1
 - IBM z/VSE System Macro Reference, Version 5 Release 1
- CICS Explorer: http://www.ibm.com/software/htp/cics/explorer/
- IBM Redbooks:
 - Introduction to the New Mainframe: z/VSE Basics http://www.redbooks.ibm.com/abstracts/sg247436.html?Open
 - Security on IBM z/VSE updated
 http://www.redbooks.ibm.com/Redbooks.nsf/RedbookAbstracts/sg247691.html?Open
 - z/VSE Using DB2 on Linux for System z
 http://www.redbooks.ibm.com/abstracts/sg247690.html?Open
- Please contact z/VSE: https://www-03.ibm.com/systems/z/os/zvse/contact/contact.html
 or me Ingolf Salm salm@de.ibm.com for any questions

