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 Mark Shackelford and his crew back in Information Services have done a great job! Our systems are really good... We really have a great system of information. And what does that do for us? It helps us take better care of the customer. It helps us be the best in the eyes of the customer. And it helps every one of us to be more productive.

Excerpt from 2005 Shareholders Meeting



2007 System z Technical Conference

IEM.







