

Problem Determination under VSE/ESA

Session E56

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VSE Runs on Hardware

Machines eat hexadecimal for lunch:

It's all "ones" and "zeros":

0000 = 0	1000 = 8
0001 = 1	1001 = 9
0010 = 2	1010 = 10 (A)
0011 = 3	1011 = 11 (B)
0100 = 4	1100 = 12 (C)
0101 = 5	1101 = 13 (D)
0110 = 6	1110 = 14 (E)
0111 = 7	1111 = 15 (F)

Of course, nothing is quite that simple. Hex is always shown as a byte (8 bits):

<u>Hex</u>	<u>Dec</u>
00	00
40	64
80	128
C0	196
FF	255

VSE Runs on Hardware

Extended Binary Coded Decimal Interchange Code (EBCDIC)

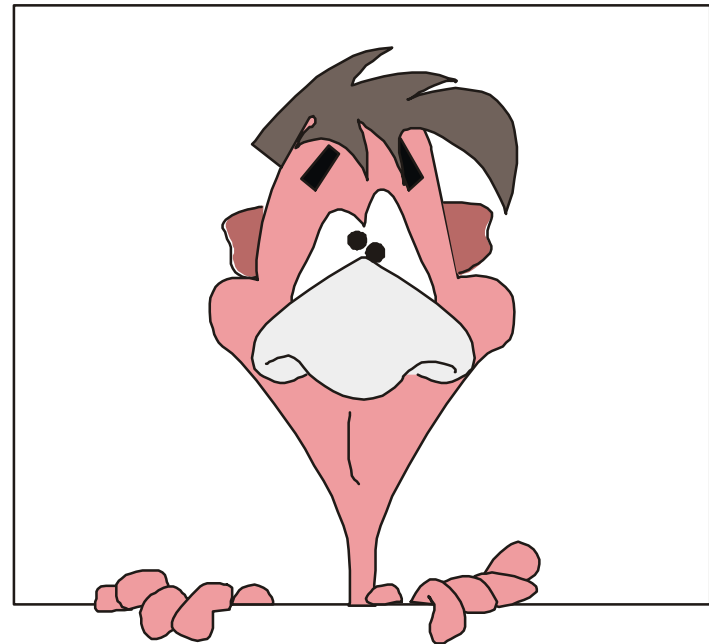
4A	\$	81	a	C1	A	F0	0
4B	.	82	b	C2	B	F1	1
4C	<	83	c	C3	C	F2	2
4D	(84	d	C4	D	F3	3
4E	+	85	e	C5	E	F4	4
4F		86	f	C6	F	F5	5
50	&	87	g	C7	G	F6	6
5A	!	88	h	C8	H	F7	7
5B	\$	89	i	C9	I	F8	8
5C	*	91	j	D1	J	F9	9
5D)	92	k	D2	K		
5E	;	93	l	D3	L		
5F	(94	m	D4	M		
60	-	95	n	D5	N		
61	/	96	o	D6	O		
6B	,	97	p	D7	P		
6C	%	98	q	D8	Q		
6D	_	99	r	D9	R		
6E	>	A2	s	E2	S		
6F	?	A3	t	E3	T		
7A	:	A4	u	E4	U		
7B	#	A5	v	E5	V		
7C	@	A6	w	E6	W		
7D	'	A7	x	E7	X		
7E	=	A8	y	E8	Y		
7F	"	A9	z	E9	Z		

Exercise One: Program Check

Exercise 1:

1. Recognize VSE/ESA Dump Format.
2. Locate a hexadecimal address in a dump.
3. Identify the module containing a given address, using:
 - Base Registers
 - Branch and Link registers
 - Scanning for an eyecatcher.

Caution: Here comes the boring stuff.



Exercise One: Program Check

Understanding the following machine instructions will be helpful in this exercise:

47C0RDDD Conditional branch: Location derived from adding **DDD** to the contents of base register **R**. This instruction uses the condition code (**C**) set by a previous instruction (compare or test).

e.g. **4770415C** = Branch to Register 4 + x'15C', if previous check was "not equal".

4780415C = Branch to above address, if field is zero.

47F0RDDD Unconditional branch

e.g. **47F0415C** = Branch to Register 4 + x'15C'

45B0RDDD Branch and Link (BAL): To **DDD** plus base register **R**. Stores next instruction address in register **B**.

e.g. **45E0415C** = Used for sub-routine calls. Branch to Register 4 + x'15C'.

In addition, place the return address in register 14.

05BR Branch and Link Register (BALR): To address is in register **R**. Store return address in register **B**.

e.g. **05E5** = Branch to where register 5 is pointing, and, in addition, place the return address in register 14.

05C0 = Store the contents of the next sequential instruction in register 12, but do not branch. This sets register 12 up as a base register.

You can recognize "branch and link" registers by examining the high-order byte in the register. If the program is executing in 31-bit mode, the bal register will have the x'80' bit turned on in the high-order byte. If executing in 24-bit mode, the high-order two bits contain the instruction length. (b'10000000' or x'80' for 4 byte instruction; b'01000000' or x'40' for a two byte instruction).

Exercise One: Program Check

Problem Description:

Getting program check interruption in some COBOL programs. Message 0S03I with interruption code 05 using ISAM interface (IIP).

Console log excerpt:

```
0S03I PROGRAM CHECK INTERRUPTION - HEX LOCATION 001C3E7A -INTERRUPTION CODE 05-  
      ADDRESSING EXCEPTION  
0S00I JOB CSFLDUPD CANCELED  
0S07I PROBLEM PROGRAM PSW = 071D0000 801C3E7C  
0S30I DUMP STARTED. MEMBER=DBG00018.DUMP IN SUBLIB=SYSDUMP.BG  
1I49I DUMP LIBRARY FULL
```

Exercise One: Program Check

Analysis:

1. When VSE detects a program check in program mode (bit in PSW), it will take a dump if:

// OPTION NODUMP	No dump will be taken
// OPTION PARTDUMP	Failing partition and selected supv control blocks will be dumped
// OPTION DUMP	Failing partition and entire supervisor will be dumped
// OPTION SYSDUMP	Dump will be taken to VSE System Dump Library (SYSDUMP)
// OPTION DSPDUMP	Data Space will be dumped (see caveats)
// OPTION SYSDUMPC	Dump will not be spooled to SYSLST if SYSDUMP library is full.

2. If the abend occurs in an SVA phase, the failing phase is included in the dump

3. Locate point of foul, and establish module where the error occurred:

- Check for bal registers.
- Check for base registers.
- Check for eyecatcher.

Exercise One: Program Check

Listing:

```
// JOB CSFLDUPD  --EDIT/OVERLAY FIELDS IN C.S.FILE--
// OPTION DUMP
// ASSGN SYS005,897  'I/P KEYFAST TAPE 80/80'
// LIBDEF PHASE,SEARCH=IJSYSRS.SYSLIB
// EXEC CSFLDUPD,SIZE=AUTO
```

DATE 10/07/1997, CLOCK 20/02/45

RUN DATE 10/07/97	C. S. FILE EDIT				-CSFLDUPD-			PAGE 1
SOC. SEC. #	JILT	R-CODE	DISH	TELEPHONE#	RATE OF PAY	BIRTH DATE	COPE	-*- M E S S A G E S
-----	----	-----	----	-----	-----	-----	----	-----

JOBNAME=CSFLDUPD DATE=10/07/1997 TIME=20:03:08 CPUID=A0021793 91210180 COMP=56860660615C PAGE 1

```
OS03I PROGRAM CHECK INTERRUPTION - HEX LOCATION 001C3E7A - INTERRUPTION CODE 05 - ADDRESSING EXCEPTION
OS00I JOB CSFLDUPD CANCELED
OS07I PROBLEM PROGRAM PSW = 071D0000 801C3E7C
OS30I DUMP STARTED. MEMBER=DBG00018.DUMP IN SUBLIB=SYSDUMP.BG
II49I DUMP LIBRARY FULL
```

*SYMPTOM RECORD

Address of first byte in line

	+4	+8	+C	+10	+14	+18	+1C	
<pre>00330100 00330120 F2F07AF0 F37AF0F8 7AF0F0F9 F761F1F0 61F0F7F0 F07AF0F3 7AF0F87A F0F0F5F6 00330140 F8F6F0F6 F6F0F6F1 F5C30000 E2C3D7D9 C5D84040 00000000 00000000 00400074 00330160 000000B4 002B00B4 000000DF 00000000 00000000 00000000 00000000 00000000 00330180 00000000 00000000 C1C261E2 F2F0F0F0 40D9C5C7 E261C6C6 C6C6C640 D4E261F0 003301A0 E2F0F3C9 40D9C9C4 E261C9D2 D8E5D9D4 40D6C6C6 E261F0F0 F0F0F1C5 F5C340C1 003301C0 C261E2F0 F0F0F540 D1D6C26D D5C1D4C5 7EC3E2C6 D3C4E4D7 C440C4E4 D4D7C5C4 003301E0 6DC4C1E3 C17EC2C7 60D7C1D9 E3C9E3C9 D6D540</pre>	<pre>00000001 E2D9F9F1 F2F1F0F2 F1F7F9F3 00 20:03:08:0097/10/0700:03:08:0056 860660615C..SCPREQAB/S2000 REGS/FFFF MS/0 S03I RIDS/IKQVRM OFFS/00001E5C A B/S0005 JOB_NAME=CSFLDUPD DUMPED _DATA=BG-PARTITION</pre>							

Exercise One: Program Check

PSW AND REGISTERS OF ENDING TASK

```

PSW      071D0000 801C3E7C
GR 0-7   40401238 00000068 00413F38 00000068 00000068 00000004 801C2587 001C3DB8
      8-F   001C3EE0 801C20F2 00410228 00410068 0040AE00 00413B18 801C4392 00000000
AR 0-7   00000000 00000000 00000000 00000000 00000000 00000000 00000000 00000000
      8-F   00000000 00000000 00000000 00000000 00000000 00000000 00000000 00000000
FP 0-3   40404040 40404040 40404040 40404040 40404040 40404040 40404040 40404040
CR 0-7   04B1EE40 01000002 00000000 40000000 00000000 01077040 10000000 01000002
      8-F   00000000 00000000 00000000 00000000 00000000 01000002 DF001076 000414E8
  
```

Points past failing instruction

Base register (Reg 7)

```

IKQVRM  SVA      ADDRESS IS 001C2020  LENGTH IS 000158EB
001C2020 47F0F07E C9D2D8E5 E2D44040 F1F5C340 C4E8F4F3 F6F5F240 F1F161F2 F061F9F6 00 00=IKQVSM 15C DY43652 11/20/96
001C2040 40F5F6F8 F660F0F6 F640C3D6 D7E8D9C9 C7C8E340 C9C2D440 C3D6D9D7 4B40F1F9 5686-066 COPYRIGHT IBM CORP. 19
001C2060 F7F940F1 F9F9F540 C1D3D340 D9C9C7C8 E3E240D9 C5E2C5D9 E5C5C440 D3C9C3C5 79 1995 ALL RIGHTS RESERVED LICE
001C2080 D5E2C5C4 40D4C1E3 C5D9C9C1 D3E260D7 D9D6D7C5 D9E3E840 D6C640C9 C2D490EC NSED MATERIALS-PROPERTY OF IBM..
001C20A0 D00C18C1 5810FDB0 41110000 89100001 12114780 F09E9680 D00C47F0 F0D089E0 ...A.....i.....0.o....00.i.
  
```

Locate the failing instruction, and back up looking for an eyecatcher.

PSW points here

```

001C3DA0 00000000 00000000 00000000 00000000 00000000 00000000 47F07010 C9D2D8D9 .....0..IKQR
001C3DC0 E3E54040 F1F5C3F0 1BFF5820 D1745800 C00C9102 C0204780 702A5810 A01447F0 TV 15C0....J....j.....0
001C3DE0 70364810 D1824811 20044A20 D1809108 C02147E0 70829110 A0284780 70529108 ....Jb.....J.j.....bj.....j.
001C3E00 B0784710 70524540 70CC4110 00045510 C0144720 70C69102 A0284780 707A9102 .....Fj.....:j.
001C3E20 C0204770 707A9108 B0784770 707A4122 00041810 50201000 07FE9110 A02847E0 .....:j.....:.....&.....j....
001C3E40 70969108 B0784710 70964540 70CC5840 C0149102 A0284780 70BA9102 C0204770 .oj.....o. ... .j.....j.....
001C3E60 70BA9108 B0784770 70BA4122 00044B10 71201514 472070C6 1830E02 07FE41F0 ..j.....F.....0
001C3E80 002307FE 50E0D0C0 18315810 D20C184D 18D141F0 00481A1F 58F0B090 05EF18D4 ....&.....K..(J.O.....O.....M
001C3EA0 58E0D0C0 07FE0000 00000000 00000000 00000000 00000000 00000000 00000000 .....
001C3EC0 00000000 00000000 00000000 00000000 00000000 00000000 0004 .....
  
```

Reg 7 is base register

Exercise One: Program Check

Search in RETAIN for “PROGCK IKQRTV”:

```
** SOFTWARE SUPPORT FACILITY  TITLE PAGE    1  **
```

```
LIB/FILE(S) CURRENTLY SELECTED DS/AC  
PROGCK IKQRTV
```

```
THE ABOVE SEARCH ARGUMENT RESULTED IN    3 MATCHES  
USER PTF#,APAR#,ABS.L1                    (APAR DEFAULTS)
```

```
 1 UD47798 DY41632 PROGCK IN VSAM USING IIP (ISAM INTERFACE)  
 2          DY41110 PROGCK IN IKQRTV DURING GET PROCESSING WIT  
 3          II08262 USING THE ISAM INTERFACE PROGRAM (IIP) RES
```

```
APAR: II08262
```

-
-
-

ERROR DESCRIPTION:

Using the ISAM Interface Program (IIP) from old (backlevel) COBOL programs, may result in progck in VSAM due to invalid 31bit addresses passed to VSAM in the RPL. COBOL is using the high order byte of those fields in the DTFIS (IOASAD2, KARGAD2) that are used by IIP to modify the according RPL fields (RPLAREA and RPLARG).

Exercise One: Program Check

Since most of the customers have no source for these programs and the COBOL release can no longer be maintained, VSAM provides the following patch to phase IIPOPEN to clear the high order byte, when the addresses are moved from the second to the first part of the DTFIS:

```
// JOB PATCH                                APAR= II08262
// EXEC MSHP,SIZE=900K
  PATCH S=IJSYSRS.SYSLIB
  AFFECTS PHASE=IIPOPEN
  ALT 00EE D20380747008 : D20280757009 /* move ioarea  addr */
  ALT 00F4 D20380707014 : D20280717015 /* move workarea addr */
  ALT 00FA D20380607010 : D20280617011 /* move key arg  addr */
  ALT 0218 D20380747008 : D20280757009 /* move ioarea  addr */
  ALT 021E D20380707014 : D20280717015 /* move workarea addr */
  ALT 0224 D20380607010 : D20280617011 /* move key arg  addr */
/*
/ &
```

The symptoms of the ABEND in VSAM code are most commonly a PROGCK in phase IKQVRM, modules IKQIXS or IKQRTV or similar.

Determine VSE System Status

Determine System Status:

Tell difference between Lions and Tigers and Bears ... Oh My:

- System disabled wait state (hard wait)
- System disabled loop
- System enabled wait state (soft wait)
- Partition wait
- Partition loop



Determine VSE System Status

1. Is Attention Routine responding?

- Immediate command:

```
REPLID
AR 0015 1I88I NO REPLIES OUTSTANDING
```

Response? No... go to page **22** to check for hard wait or disabled loop.

2. Reply to all outstanding messages, then attempt a more complex command:

```
VOLUME 140
AR 0015 CUU  CODE DEV.-TYP  VOLID  USAGE  SHARED  STATUS  CAPACITY
AR 0015 140  6E    3390-3  DOSRES  USED           1112  CYL
AR 0015 1I40I  READY
```

Response? No...Enter “RC” and retry command. Still no response? Look for console management or vendor product problems

3. Are higher priority partitions running?

```
PRTY
AR 0015 PRTY Z,Y,P,C,BG,FB,FA,F9,F8,F7,F6,F5,F4,F2,F3,F1
```

POWER:

DT

```
AR 0015 1C39I COMMAND PASSED TO VSE/POWER
F1 0001 1R46I  TIME IS 17:23:07, DATE IS 07/31/2002
F1 0001 1R46I  019 PAGES FIXED, 023 CURRENT TASKS
```

Determine VSE System Status

CICS:

MSG F2

F2-0100

100 CEMT I TA

F2-0100

F2 0103

```
Tas(0000023) Tra(CXPB)           Sus Tas Pri( 001 )
Sta(S ) Use(DBDCCICS) Rec(X'B7F46C3740692D02') Hty(OPEN_ANY)
Tas(0000025) Tra(ICVS)           Sus Tas Pri( 001 )
```

•
•
•

```
RESPONSE: NORMAL TIME: 17.25.52  DATE: 07.31.02
SYSID=CIC1 APPLID=DBDCCICS
```

100

VTAM:

D NET,MAJNODES

```
AR 0015 1C39I COMMAND PASSED TO ACF/VTAM
F3 0003 IST097I DISPLAY ACCEPTED
F3 0003 IST350I DISPLAY TYPE = MAJOR NODES
F3 0003 IST089I VTAMSEG TYPE = APPL SEGMENT      , ACTIV
F3 0003 IST089I VTAMSEG TYPE = APPL SEGMENT      , ACTIV
F3 0003 IST089I NODE0001 TYPE = PU T4/5 MAJ NODE , ACTIV
F3 0003 IST089I ISTPDILU TYPE = CDRSC SEGMENT    , ACTIV
F3 0003 IST089I ISTADJCP TYPE = ADJCP MAJOR NODE , ACTIV
```

Respond? No ... Transfer analysis to higher priority partition.

Determine VSE System Status

4. Check status of failing partition:

STATUS F2

AR 0015 M23 F2 CICSICCF 82 WAITING FOR I/O, OR ECB POSTING

AR 0015 TCB=00056A60 TIB=0004D600 SAV=00500000

AR 0015 SCB=0004A70C PCB=0004B100 COM=00003BD8

-or-

82 WAITING FOR I/O ON DEVICE=009

-or-

82 WAITING ON TIMER INTERRUPT

-or-

82 WAITING FOR OPERATORS RESPONSE

-or-

83 READY TO RUN

-or-

85 WAITING FOR PROGRAM FETCH

-or-

8C WAITING FOR SUB-TASK TERMINATION

-or-

8E WAITING FOR LOCKED RESOURCE USED BY <task>

-or-

95 WAITING FOR DUMP/TRACE PROCESS USED BY F4

-or-

57 VSE/POWER WAITING FOR WORK

Determine VSE System Status

- If “WAITING FOR I/O, ECB OR TECB”, partition is waiting for an event to occur. See “Exercise Two, Partition in I/O Wait” on page 25.
- If “READY TO RUN”, partition may be in a loop.
- If “WAITING FOR I/O ON DEVICE=<cuu>”
 - i. Check using the IUI System Status screen if partition is performing I/O.
 - ii. Check status of device using “**STATUS <cuu>**”.
 - iii. Save partition, SVA, and supervisor to tape using “**DUMP**” command
 - iv. Try “**CANCEL <cuu>**”. If this doesn’t work, try “**CANCEL <cuu>,FORCE**”.

Caution: A partition may be doing productive work (i.e. copying large amounts of data) and still show waiting on I/O each time it is checked.
- If “WAITING FOR LOCKED RESOURCE USED BY <task>”, check status of “<task>”, which owns the resource.
- If any indication that the partition may be waiting on POWER spooled device, also enter “**D A**” and “**D TASKS**”.
- If “VSE/POWER WAITING FOR WORK”, previously running application has canceled, and partition is paused at end of job boundary. Check for previous error messages in this partition.

Determine VSE System Status

5. Is partition in a wait or loop? Check System Utilization using IUI:

```
IESADMSL.IESEADM          VSE/ESA FUNCTION SELECTION          APPLID: DBDCICS
Enter the number of your selection and press the ENTER key:
    1  Installation
    2  Resource Definition
==>  3  Operations
    4  Problem Handling
    5  Program Development
    6  Command Mode
    7  CICS-Supplied Transactions

PF1=HELP                  3=SIGN OFF                  6=ESCAPE (U)
                          9=Escape (m)

==>
```

Select “OPERATIONS”, “SYSTEM STATUS”:

```
IESADMSL.IESEOPS          OPERATIONS          APPLID: DBDCCICS
Enter the number of your selection and press the ENTER key:
    1  Console
    2  Manage Batch Queues
    3  Display Active Users/Send Message
    4  Enter News
    5  Retrieve Message
==>  6  System Status
    7  Backup/Restore
    8  Personal Computer Move Utilities
    9  Transfer Files and Jobs to Another System
```

Determine VSE System Status

Select "6 SYSTEM STATUS":

```

IESADMSL.IESESTAT          SYSTEM STATUS          APPLID: DBDCCICS
Enter the number of your selection and press the ENTER key:
==>  1  Display System Activity
      2  Display Channel and Device Activity
      3  Display Storage Layout
      4  Display CICS TS Storage
    
```

Select "DISPLAY SYSTEM ACTIVITY":

```

IESADMDA          DISPLAY SYSTEM ACTIVITY          15 Seconds  23:14:11
*--- SYSTEM (CPUs active:  1 / 0 ) -* *----- CICS : DBDCCICS -----*
|CPU      :      *  I/O/Sec:    3      | |No. Tasks:  580  Per Sec      :      *  |
|Pages In :    0  Per Sec:      *      | |Dispatchable:  4  Suspended   :    0  |
|Pages Out:    0  Per Sec:      *      | |Peak Active  :  5  MXT reached:  0  |
*-----* *-----*
Priority:  Z, Y, P, C, BG, FB, FA, F9, F8, F7, F6, F5, F4, F2, F3, F1

  ID S JOB NAME  PHASE NAME  ELAPSED      CPU TIME  OVERHEAD  %CPU      I/O
  F1 1 POWSTART  IPWPOWER    02:36:31    1.11     .33          2,268
  F3 3 VTAMSTRT  ISTINCVT    02:36:24    2.52     .93          4,352
  F2 2 CICSICCF  DFHSIP      02:36:20    9.86     2.24         2,752
  F4 4 <=WAITING FOR WORK=> .11     .03           76
  F8 8 <=====STOPPED=====> .00     .00
  F9 9 <=====STOPPED=====> .00     .00
  FA A <=====STOPPED=====> .00     .00
  FB B <=WAITING FOR WORK=> .11     .03           77
  BG 0 TESTJOB  SHOWCAT     00:00:01    1.59     .00          34
    
```

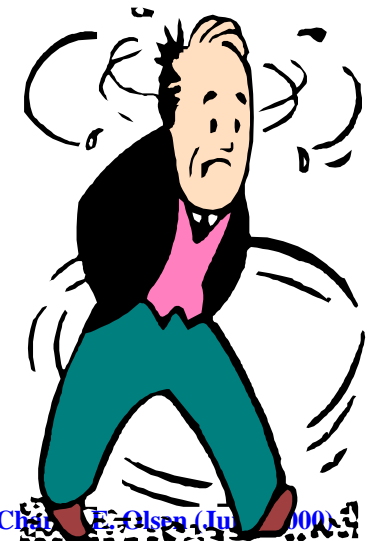
Determine VSE System Status

```

IESADMDA          DISPLAY SYSTEM ACTIVITY          16 Seconds  23:15:27
*--- SYSTEM (CPUs active: 1 / 0 ) -* *----- CICS : DBDCCICS -----*
|CPU      : 98%  I/O/Sec: 1      | |No. Tasks: 585  Per Sec   : *   |
|Pages In : 0    Per Sec: *      | |Dispatchable: 4  Suspended : 0   |
|Pages Out: 0    Per Sec: *      | |Most Active : 5  MXT reached: 0  |
*-----* *-----*
Priority: Z, Y, P, C, BG, FB, FA, F9, F8, F7, F6, F5, F4, F2, F3, F1

ID S JOB NAME      PHASE NAME  ELAPSED      CPU TIME     OVERHEAD     %CPU         I/O
F1 1 POWSTART      IPWPOWER    02:37:47     1.11         .33          2,268
F3 3 VTAMSTRT      ISTINCVT    02:37:40     2.53         .93          4,357
F2 2 CICSICCF      DFHSIP      02:37:36     9.92         2.24         2,752
F4 4 <=WAITING FOR WORK=>
F5 5 <=====STOPPED=====>
F6 6 <=====STOPPED=====>
F8 8 <=====STOPPED=====>
F9 9 <=====STOPPED=====>
FB B <=WAITING FOR WORK=>
BG 0 TESTJOB      SHOWCAT     00:01:17     76.45        .02          98%          77
                                     34
  
```

If partition is in a loop (logging CPU time), record a few PSWs from the current TCBSAVE area prior to canceling partition: **CANCEL BG,DUMP**.
 If this does not cancel the job, try: **CANCEL BG,DUMP,FORCE**

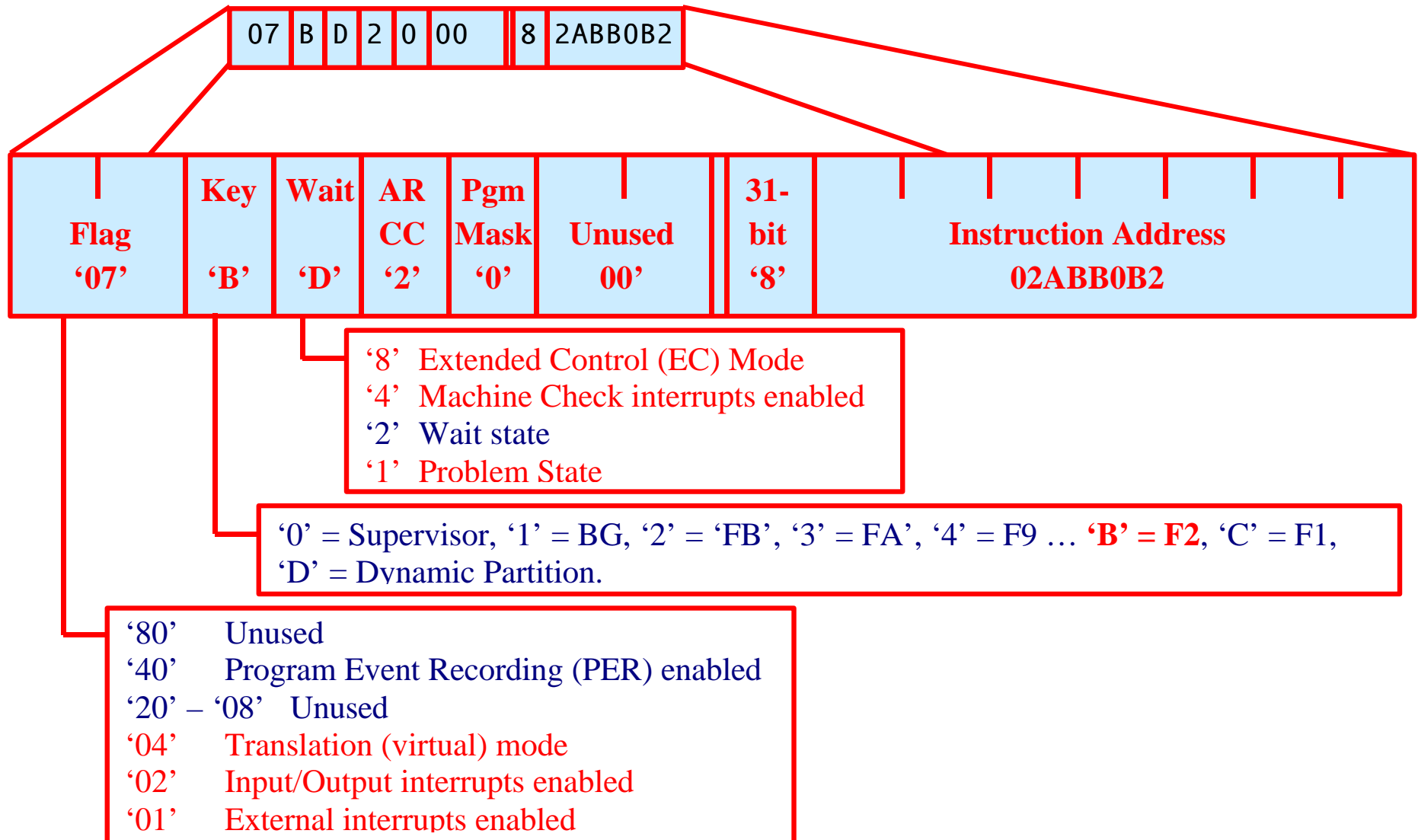


Determine VSE System Status

6. Is system in hard (disabled) wait or disabled loop?

PSW: (Program Status Word, controls instruction execution)

07BD2000 82ABB0B2



Determine VSE System Status

PSW (continued):

Flag '07'	Key 'B'	Wait 'D'	AS CC '2'	Pgm Mask '0'	Unused 00'	31-bit '8'	Instruction Address 02ABB0B2
---------------------	-------------------	--------------------	-------------------------------	----------------------------------	-----------------------------	-----------------------------	---

'8' If instruction address begins with x'80', machine is operating in AMODE(31) (31-bit addressing mode)

Address Space Control (AS)
 '00' = Primary mode
 '10' = Access Register (AR) mode, Home Space
 '11' = Access Register mode, Secondary Space

Condition Code (CC)

'00' = Zero Both operands equal	'10' = Greater than zero First operand high Carry
'01' = Not zero Less than zero First operand low	'11' = Not Zero Overflow

Programming Mask:

- '8' Fixed-point overflow mask
- '4' Decimal overflow mask
- '2' Exponent underflow mask
- '1' Significance mask

Determine VSE System Status

Hard Wait:

From the hardware console, place the system in stop mode.

If unable to stop the machine, you may be in a disabled PSW load loop (e.g. if low core is overlaid and Progck New PSW is invalid).

Check the current PSW. Is wait bit on? No, it is probably a disabled loop (see next page).

Hardwait = PSW wait bit (14) is on, and interrupt masks (bits 6&7) are off

x'03' = zero = interrupts disabled

↓ x'02' = on = wait bit

000A0000	00001000	Disaster error detected by VSE/AF supervisor
000A0000	00001122	Abend while processing program check (Normally indicates overlay of supervisor)
000A0000	00CExxxx	Stand-alone dump program. xxxx is rc.
010E0000	0000EEEE	SDAID address stop or DEBUG stop (can be restarted by pressing external interrupt)
010E0000	00EEEEEE	SDAID intervention required (can be restarted by making device ready)
040E0000	00002000	Stand-alone supervisor, normal completion

Determine VSE System Status

1. Check low core. Screen print it. If there is no hardwait code in low core, but the system still does not respond to attention routine commands, we may be in a disabled loop.

See *VSE/ESA Messages and Codes, Volume 2* under “VSE/Advanced Functions Codes and SVC Errors” for a complete list of hardwait codes.

- x‘0FFF’ Progck in supervisor mode
- x‘0FFE’ I/O Error during fetch from IJSYSRS.SYSLIB
- x‘0FED’ Inconsistency (logic error) detected in supervisor
- x‘0FFB’ Page Fault during non-pageable supervisor activity
- x‘0FF9’ Error during Page I/O

Special codes are placed in low core if errors are detected during IPL, including:

- x‘C1 E2’ Machine check on clear storage
- x‘07 E6 cc uu’ IPL input/output error (ccuu is device where error occurred). I/O error sense information will also be stored in low core.
- x‘07 E6 C3 E2’ Console router error (‘CS’)
- x‘07 E6 C9 C3’ Integrated Console error (‘IC’)
- x‘cc 00 0F D0’ Error during IPL (cc is supervisor cancel code)
- x‘F0 C9 F0 F0 C1’ ‘0I00A’ ... Low Core may contain message documented in *“VSE/ESA Messages and Codes, Volume 1”*

Determine VSE System Status

2. Perform Store Status (saves PSW and registers in low core)
3. Mount stand-alone tape and ipl the tape.
4. When you receive message “Standalone dump complete”, re-ipl VSE.
5. Load stand-alone tape using IUI.
6. Perform analysis of stand-alone dump.
7. Locate failing application, if not identified in previous step.
8. Contact owner of failing application (IBM, Vendor, local support group)

Disabled Loop:

1. Screen print the first x'100' bytes of low core.
2. Write down current PSW.
3. Continue with step 3 under “Hard Wait”.
4. If low core is overlaid, this can cause a disabled PSW load loop. Depending on the processor, it may not be possible to stop the CPU to take a standalone dump. In this case, write down (or print) as much of low core as possible.



Exercise 2: Partition in I/O Wait

Exercise 2:

1. Identify the last instruction executed by a partition in a wait state
2. Identify the module where the last instruction occurred using:
 - Base Registers
 - Branch and Link registers
 - Scanning for an eyecatcher.

Documentation:

- If a loop, record a few instructions from TCBSAVE.
- Console log containing analysis.
- AR DUMP of failing partition
- AR DUMP of supervisor and SVA
- If waiting on locked resource, AR DUMP of partition which owns the resource.
- CANCEL <partition>,DUMP



Exercise 2: Partition in I/O Wait

Analysis:

1. Using status command, determine status of partition, and locate main task Task Control Block (TCB).
2. Locate current task save area in TCBSAVE
3. Locate failing PSW.
 - '0A07' (Waiting on I/O or ECB)
Note: PSW is backed up 10 bytes on SVC 07
 - '0A6E' (Waiting on locked resource)
 - '0A01', '0A02', '0A04', or '0A41' (Waiting on program fetch)
 - Otherwise, partition may be in a loop, or waiting on page I/O.
4. Use base register, or backup from point of impact, looking for a module eyecatcher.

If partition is in a wait state, PSW usually points to a Supervisor Call (SVC = x'0Ann'):

- '0A00' = Start I/O (Register 1 points at CCB)
- '0A01' = Fetch a phase (Register 1 points at phase name)
- '0A02' = Fetch a \$B transient (Register 1 points at phase name. If "\$\$BOPEN" or "\$\$BCLOSE", Register 0 points a list of files to be processed)
- '0A04' = Load a phase and return entry address (See SVC 01)
- '0A06' = Cancel
- '0A07' = Wait for I/O (See SVC 00)
- '0A0E' = End of Job

Exercise 2: Partition in I/O Wait

- '0A29' = Dequeue (Register 1 points at Resource Control Block = RCB.
RCB+x'04 points at ECB to be freed)
- '0A2A' = Enqueue (See SVC x'29')
- '0A3D' = Request getvis storage (Register 0 contains length of area to be acquired)
- '0A3E' = Free storage (Register 1 contains pointer to area to be freed.
Register 0 contains length of area to be freed.)
- '0A41' = CDLOAD (load phase into GETVIS and return address) (See SVC 01)
- '0A6E' = Lock / Unlock a resource
(Register15 = x'.....03' → Lock request,
Register 15 = x'.....01' → Unlock request
Register 1 points at DTL = Define The Lock
DTL+ 4 (length = 12) contains name of lock)
- '0A71' = Cross Partition Communication Control (XPCC)
(Register 1 points to CRCB +x'08' = Path id, connection token)

Normally, the PSW points just past the last instruction to be executed. There are two exceptions:

1. Program check for segment translation exception (x'10') or page translation exception (x'11'). In this case, the PSW points at the failing instruction.
2. VSE Standard Wait coding, after a Wait on ECB or I/O (SVC 07):

```
91801002    TM  CCBFLAG, POSTED
4710rddd    BO  *+6
0A07        SVC  07
```

If I/O is not yet complete, VSE backs up PSW by 10 bytes, back to Test-Under-Mask.

Exercise 2: Partition in I/O Wait

Problem Description:

VSE/ESA 2.2: Customer installed maintenance for Power in PMR 48228 B550 and now he has jobs that look to stall out. They do not get any I/O or CPU time. They can purge the jobs then restart them and they will run. His Cobol programs calling OEM SoftwareAG look to be the jobs that have problem. Customer request call back today.

Analysis:

STATUS

```
AR 0015    T1F S1F      WAITING FOR I/O, ECB OR TECB
AR 0015    T20 AR       READY TO RUN
AR 0015    T21 BG       VSE/POWER WAITING FOR WORK
AR 0015    T4D        -F1  WAITING FOR I/O, ECB OR TECB
AR 0015    T4E        -F1  WAITING FOR I/O, ECB OR TECB
AR 0015    T55        -F1  WAITING FOR I/O, ECB OR TECB
AR 0015    T22 F1      WAITING FOR I/O, ECB OR TECB POWER MAIN TASK
AR 0015    T72        -F2  WAITING FOR I/O, ECB OR TECB
AR 0015    T73        -F2  WAITING FOR I/O, ECB OR TECB
AR 0015    T23 F2      WAITING FOR I/O, ECB OR TECB
AR 0015    T4F        -F3  WAITING FOR I/O, ECB OR TECB
AR 0015    T50        -F3  WAITING FOR I/O, ECB OR TECB
AR 0015    T51        -F3  WAITING FOR I/O, ECB OR TECB
AR 0015    T52        -F3  WAITING FOR I/O, ECB OR TECB
AR 0015    T53        -F3  WAITING FOR I/O, ECB OR TECB
    . . .
AR 0015  1I40I  READY
```

Exercise 2: Partition in I/O Wait

D TASKS

```
AR 0015 1C39I COMMAND PASSED TO VSE/POWER
F1 0001 1R48I *** BEGIN OF DISPLAYING VSE/POWER TCB'S ***
F1 0001 1R48I TID , CUU, TCBADR, T, PHASE (ADDR) , REG12 , STATE (DETAIL)
F1 0001 1R48I LSNA, , 509A40, , SN (5A0D00) , 5A0D5E, M (R01=3D509C38)
F1 0001 1R48I LLDR, , 50B000, , LD (5AD000) , 5AD304, C (R01=3D50B034)
F1 0001 1R48I YTES, , 502B40, , TV (59C700) , 59C7E0, C (R01=3D502B74)
F1 0001 1R48I XMAS, , 505A20, , XM (58FC00) , 58FF26, M (R01=3D505BB8)
F1 0001 1R48I JSPM, , 506820, , SM (59CB00) , 59CD08, Q (R01=3D2EF0B8)
F1 0001 1R48I O CP, , 5012A0, , CD (531400) , 534376, R (-----) (D TASKS)
F1 0001 1R48I NTFY, , 50C560, , NS (598700) , 598C24, M (R01=3D50C5F4)
F1 0001 1R48I NRV , SNA, 50AB40, , BS (5BF200) , 5BF2E6, B (NCB=3D509CC0) (PWR01, CON)
F1 0001 1R48I DPST, , 503D80, , DP (575600) , 5756EE, M (R01=3D503BE0)
F1 0001 1R48I E BG, FEC, 507000, , XRE (54EA00) , 54FC36, Q (R01=3D507020)
F1 0001 1R48I E F2, FEC, 507280, , XRE (54EA00) , 54F844, C (R01=3D5072B4)
. . .
F1 0001 1R48I *** END OF DISPLAYING VSE/POWER TCB'S ***
```

DA

```
AR 0015 1C39I COMMAND PASSED TO VSE/POWER
F1 0001 1R48I C-RV , SNA, AWAITING NODE=3DPWR01
F1 0001 1R48I F2, FEC, 2A, ADA5SRC , 30667, A
F1 0001 1R48I F3, FEC, 3V, VTAMSTRT, 22872, 3
F1 0001 1R48I F4, FEC, 4A, ADA5AUT , 30670, A
F1 0001 1R48I F5, FEC, 5A, ADA5MDL , 30673, A
F1 0001 1R48I F6, FEC, 6A, INACTIVE,
. . .
```

Exercise 2: Partition in I/O Wait

STATUS P1

```

AR 0015    T34 P1 DRP400 82 WAITING FOR I/O, OR ECB POSTING
AR 0015      TCB=003722E8 TIB=00372268 SAV=00540000
AR 0015      SCB=00372000 PCB=00372088 COM=003724F0

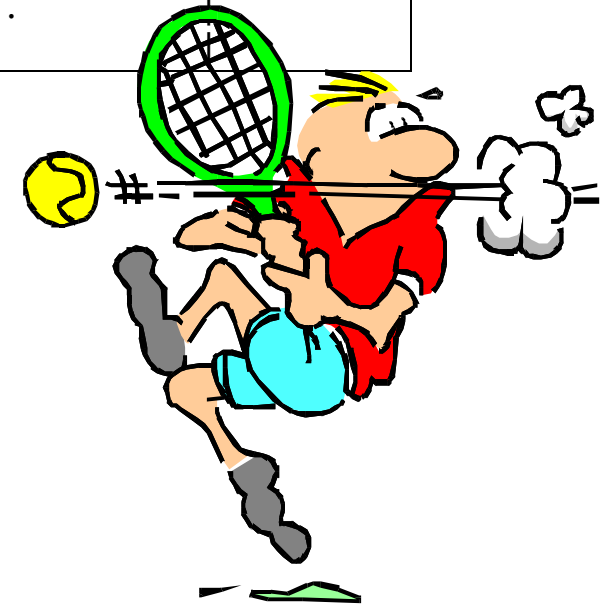
AR 0015 1I40I  READY
    
```

Save area: ("SAV=" points at partition save area)

SHOW P1,540000.70

540000	0	C4D9D7F4 F0F04040 07DD0000 0011C9BC	DRP400I.
540010	10	005DB700 ⁹ 00583F80 ^A 0011CB07 ^B 0011BB08 ^C	.)
540020	20	00584748 ^D 9011C3C2 ^E 0011BB08 ^F 00585432 ⁰CB.....	
540030	30	005845F8 ¹ 00584630 ² 00000085 ³ 005845F8 ⁴	...8.....e...8	
540040	40	50585588 ⁵ 00000420 ⁶ 00584080 ⁷ 00584630 ⁸	...h.....	
540050	50	0000AF75 6AE55569 40404040 40404040V..	
540060	60	40404040 40404040 40404040 40404040		

PSW: Shows last instruction executed



Exercise 2: Partition in I/O Wait

PSW, however, is not pointing in the partition, it is pointing into the SVA:

11BB00	0	001AF1F9	F2F0F5F0	47F0F0BA	47F0F0BE		..192050.00..00.	
11BB10	10	47F0F0B6	47F0F0C2	47F0F0B6	47F0F0B6		.00..00B.00..00.	
11BB20	20	47F0F0B6	47F0F098	47F0F0A6	5BC9D1C4		.00..00q.00w\$IJD	
11BB30	30	D7D9E340	C3F4F4F0	C4C1F4F1	F6F8F440		PRT C440DA41684	
11BB40	40	F5F6F8F6	60F0F0F7	404DC35D	40C3D6D7		5686-007 (C) COP	
11BB50	50	E8D9C9C7	C8E340C9	C2D440C3	D6D9D740		YRIGHT IBM CORP	
11BB60	60	F1F9F8F3	6BF1F9F8	F940C1D3	D340D9C9		1983,1989 ALL RI	
11BB70	70	C7C8E3E2	40D9C5E2	C5D9E5C5	C440D3C9		GHTS RESERVED LI	
11BB80	80	C3C5D5E2	C5C440D4	C1E3C5D9	C9C1D3E2		CENSED MATERIALS	
.								
.								
.								
11C990	90	07FE50E0	91E45860	908D501	605A908C	jU.-.QN.-!..	
11C9A0	A0	4780CEB0	41109060	0A009180	10024710	-..j.....	
11C9B0	B0	CEAC0A07	47FOCEBE	581090E0	91801002	0.....j...	
11C9C0	C0	4710CEBE	0A079D08	908B4770	CEF29180	n.....2j.	
11C9D0	D0	909047E0	CEF29101	909247E0	CEDE5860	2j..k.....-	

PSW points here

Reg 12 points here

Branch shows Reg12 to be base reg

CCB (Reg1): It is not posted, but is complete (x'0C').

5845F8	0	00000001	0C000114	005DB710	005DB718	)....)	
584608	10	0011BB08	08B40909	00584631	00000000		
584618	20	07004120	E0000000	095846C1	20000084	A...d	
584628	30	00000000	00000000	014040F5	4B40D9C5	 5. RE	

Exercise 2: Partition in I/O Wait

Search in RETAIN for "\$ijdpert wait":

```
** SOFTWARE SUPPORT FACILITY   TITLE PAGE       1       **
LIB/FILE(S) CURRENTLY SELECTED DS/AC
$IJDPRT WAIT

THE ABOVE SEARCH ARGUMENT RESULTED IN       2 MATCHES
USER PTF#,APAR#,ABS.L1                               (APAR DEFAULTS)

1           DY41428 VSERAS
2 UD50251 DY44442 SERVICE RELEASE 04/1997 FOR VSE/ESA VERSIO
```

PROBLEM SUMMARY:

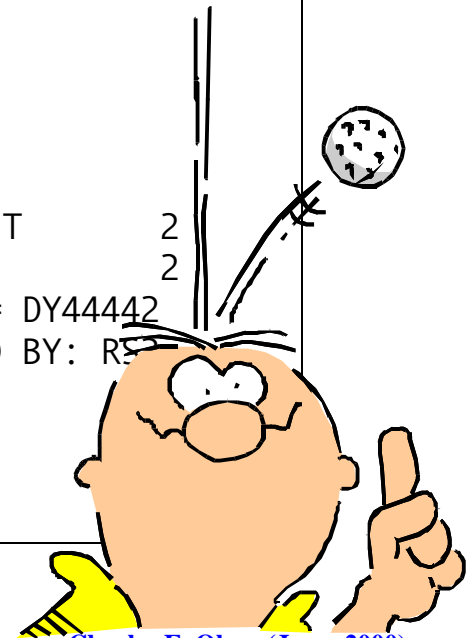
```
*****
* USERS AFFECTED: ALL.                                     *
*****
* PROBLEM DESCRIPTION: 1. SVC07 Softwait with parallel POWER *
*                       2. ILLEGAL SVC with SVC03 fct code 06 *
*                       3. IJBAR Enhancements:               *
*                       A. GETVIS SVA,DETAIL                 *
*                       B. SIR SMF, cuu                      *
*****
```

* RECOMMENDATION:

```
*****
1. Softwait with an SVC07 (WAIT) in module $ijdpert with Turbo
   Dispatcher active and VSE/POWER running in parallel mode.
   The dump shows a COBOL program that is waiting for a spooled
   print I/O. The traffic bit in the CCB is not posted, although
   the status looks like I/O complete.
```

ACTIVE OPTIONS ARE:

```
HIT           2
OF            2
APAR= DY44442
OWNED BY: R5
```

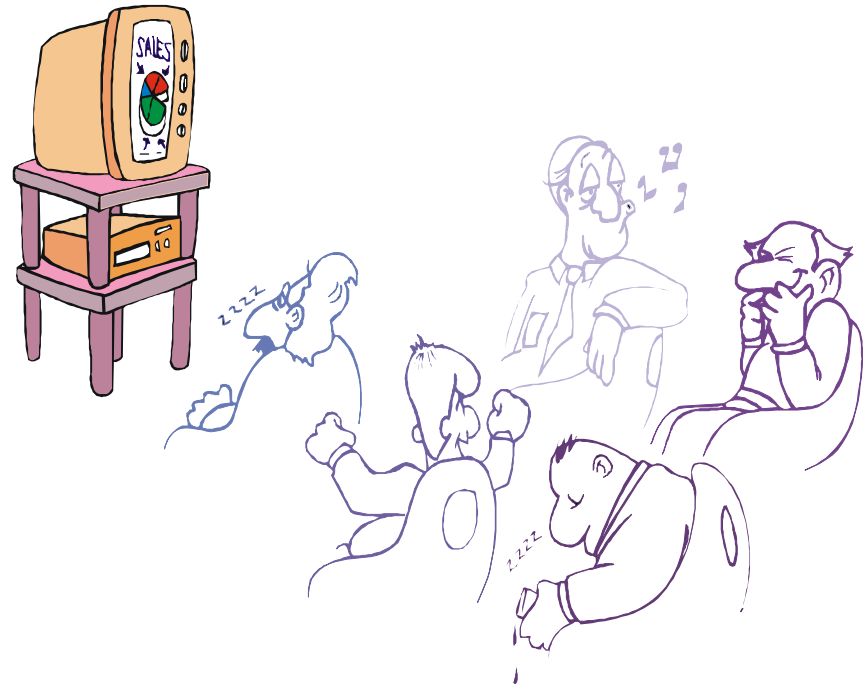


Exercise Three: I/O Error

Exercise 3:

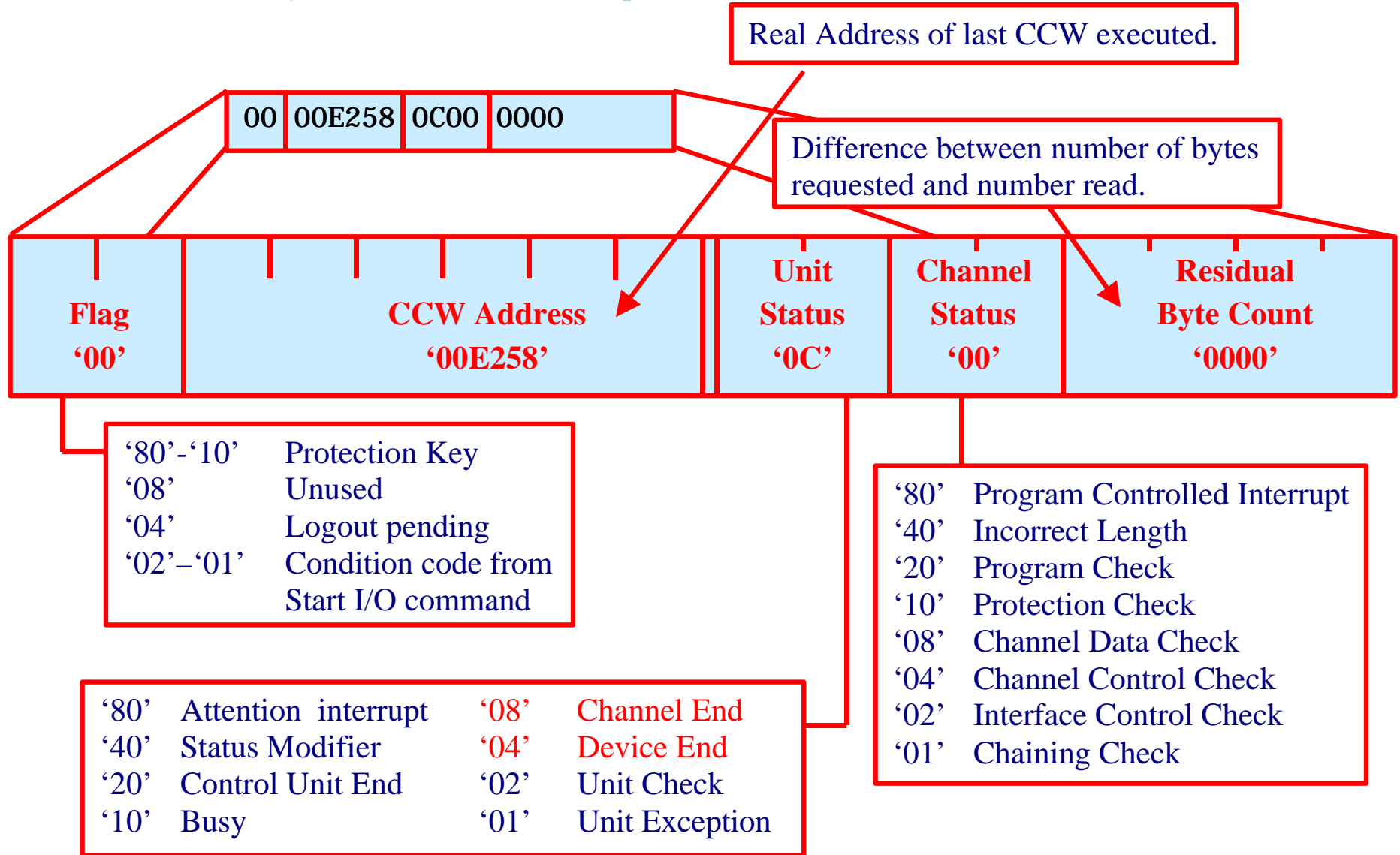
1. Interpret hardware error indicators in VSE/ESA console messages.
2. Locate CCB in I/O Error partition dump.
3. Locate failing CCW.
4. Identify dasd address

Is anyone asleep yet?



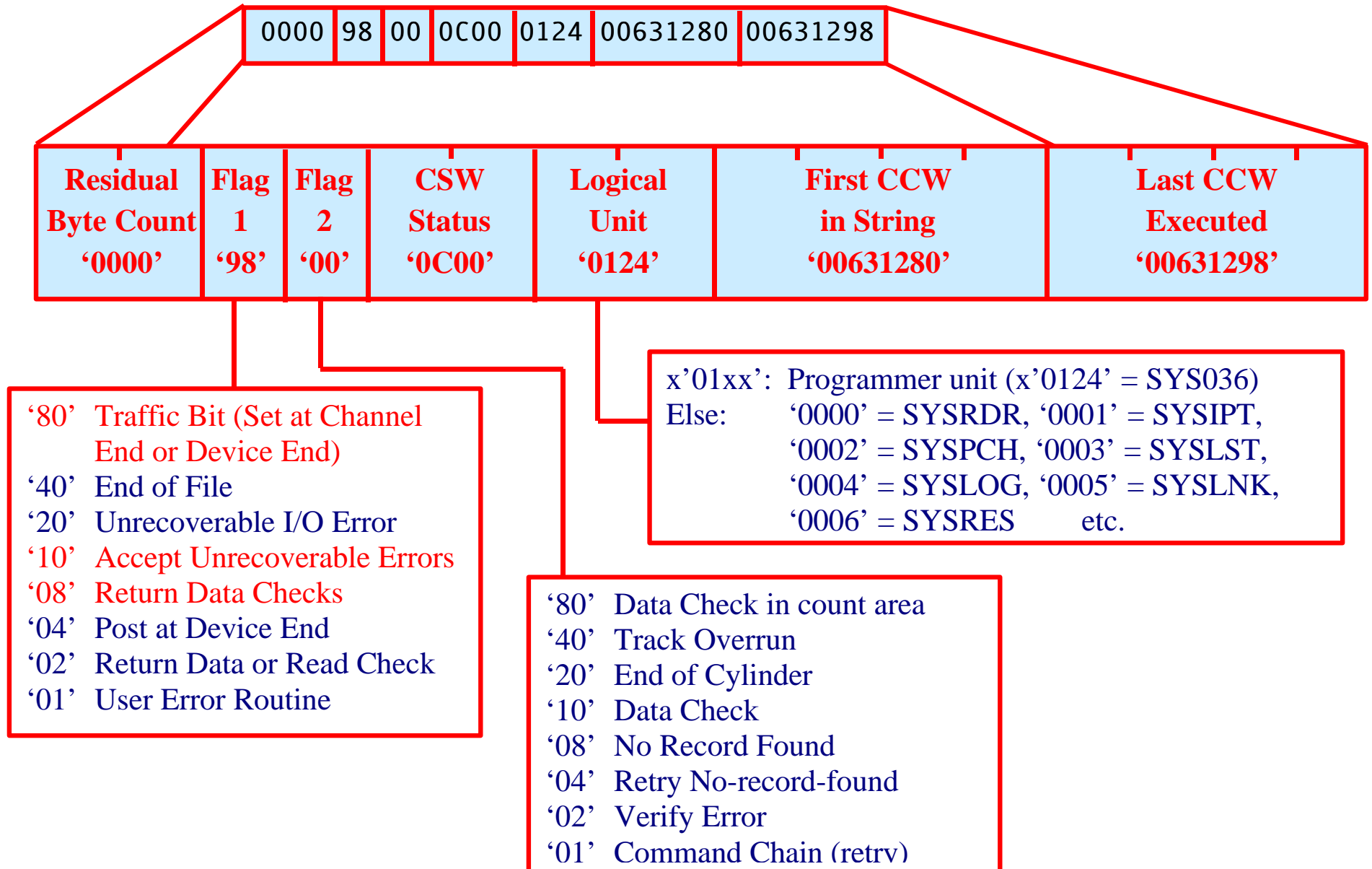
Exercise Three: I/O Error

CSW:(Channel Status Word) passed to hardware by VSE via SSCH command.
Returned by hardware when I/O complete.



Exercise Three: I/O Error

CCB: (Command Control Block) used by application to request Input/Output by VSE)

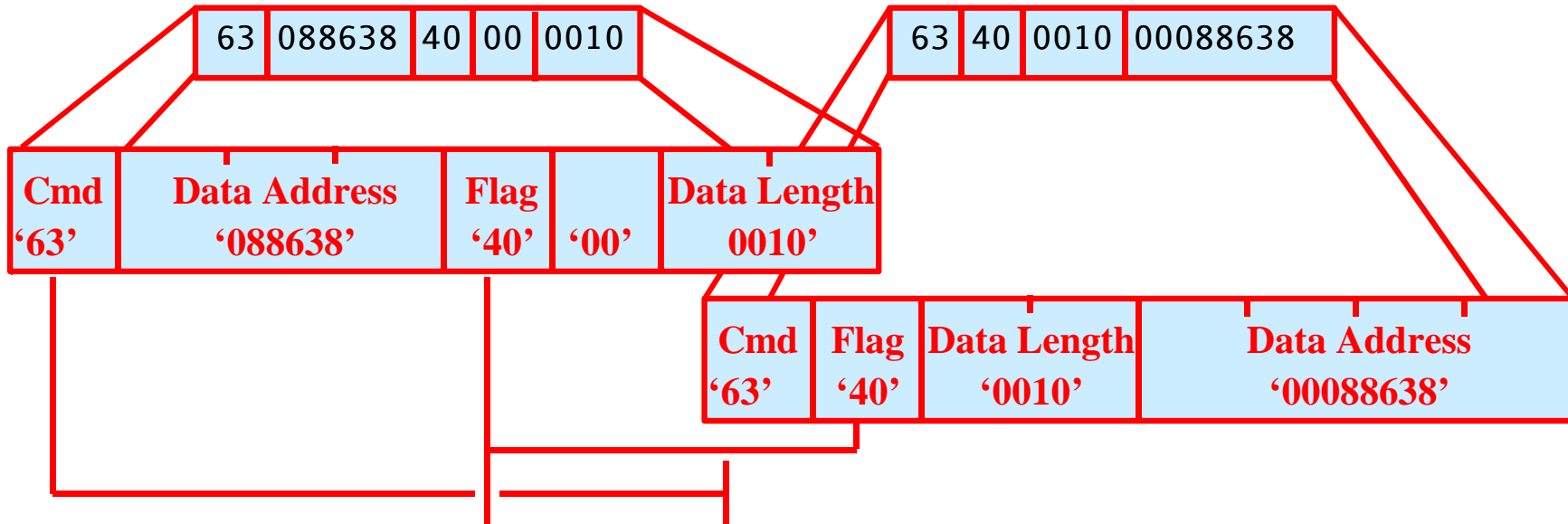


Exercise Three: I/O Error

CCW: (Channel Command Word), specify I/O commands

Format0 (Original):

Format1:



- '80' Use address from next CCW (used w/ Write C-K-D)
- '40' Chain to next sequential CCW
- '20' Suppress Incorrect Length Indication
- '10' Skip (suppress transfer of data to main storage)
- '08' Cause Channel Program Controlled Interruption (PCI)
- '04' Address refers to an Indirect Data Address Word

“Cmd”: See next page

Exercise Three: I/O Error

CCW Command Codes commonly-used for DASD:

Count-Key-Data (CKD):

07 Seek
1B Seek Head
23 Set Sector
31 Search ID Equal
08 TIC
06 Read Data
86 Multi-track read
05 Write Data

Extended-Count-Key-Data (ECKD):

63 Define Extent
47 Locate Record
06 Read Data
86 Multi-track read
05 Write Data

CCW Op-codes commonly used for printers:

09 Space one line after printing
0B Space one line immediately
63 Load FCB
89 Skip to channel one after printing
8B Skip to channel one immediately

CCW Op-codes commonly used for tape:

01 Write
02 Read forward
07 Rewind
0F Rewind and Unload
2F Backspace file
3F Forward space file
9F Lead display
DB Modeset

Sense CCW: 04

Exercise Three: I/O Error

Problem Description:

Message 0P36I during compilation of DFHPPT after migration to VSE/ESA 2.1.3.

Console Log Excerpt:

CCW Opcode

CSW

Failing Seek Address (bbcchh)

```
F4 0014 0P36I C NO REC END SYSCCTL=48A
      CCSW=310057E1280E000000 CCB=57E038 SK=000002990000
      SNS= 00080000 07992000 00000000 00000000 00000000 00020F00
F4 0004 0P73I I/O ERROR
F4 0004 0S00I JOB DFHPPTAS CANCELED
F4 0004 0S07I PROBLEM PROGRAM PSW = 079D0000 000DF05E
F4 0004 0S29I DUMP STARTED
F4 0004 0S30I DUMP STARTED. MEMBER=DF400000.DUMP IN SUBLIB=SYSDUMP.F4
F4 0004 1I51I Dump complete
```

Input/Output errors are documented via a message to the console, 0P01 – 0P68 or 0Exx, and the application is cancelled, unless the application has requested that I/O errors be returned. (CCB+x'02' = x'10', x'08', or x'02')

1. Check message in *VSE/ESA Messages and Codes, Volume 1*. If the message indicates a critical I/O error, contact hardware support. Many of these kinds of problems are caused by hardware.

Exercise Three: I/O Error

2. The 0Pxx message will identify the failing hardware unit. However, not all hardware errors are logged via EREP. If VSE is running on VM, it passes most error information to VM for logging. “No Record Found” (msg0P36I), “Phase not found” (msg0P62I) or “Wrong Length Record” errors are not logged.
3. Even if a dump is not created (“// OPTION NODUMP”), message 0S07I will include the failing PSW. Ascertain which phase was involved. If the phase was in the SVA, use the “**SHOW**” command to locate an eyecatcher.
4. Errors associated with file management products (LIBR, VSAM, DL/I) are often caused by file corruption. Run the following utilities:
 - **LIBR:** (\$IJBLBR, modules start with INL*)
Run LIBR TEST against the failing library.
 - **VSAM:** (modules start with IKQ*)
Run IDCAMS REPRO against the failing file.
(modules start with IGG*)
Run IKQVCHK against the failing catalog.
 - **DL/I:** (modules start with DLZ*)
Run DLZURGP0 to unload the database,
IKQVCHK, to check the catalog

Exercise Three: I/O Error

CCB example: (Define Extent / Locate Record)

```
V00667B80 00001400 000005C7 00667840 01000000 B0 *.....G... ..*  
V00667B90 00000000 00000000 00000000 00667BC0 B0 *.....#.. ..*
```

First
CCW in

```
V00667840 63400010 00667BC0 47400010 00667BD0 B0 * . . . . # . . . . # . *  
V00667850 85002000 011CCA00 03000038 00000000 B0 * . . . . . . . . . . *  
V00667860 00000000 00000000 00000000 00000000 B0 * . . . . . . . . . . *
```

Define Extent
Block

Extent definition (cchh – cchh):
From Cyl x'13', hd 0, to Cyl x'1C' Hd 14

```
V00667BC0 98C02000 00000040 00130000 001C000E B0 * . . . . . . . . . . *
```

Locate
Record Block

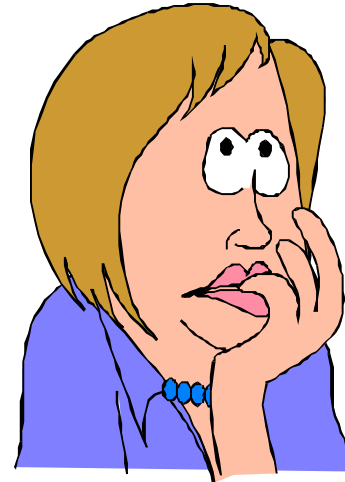
Record being read (cchhr):
Cyl x'13', head 1, Record 3

```
V00667BD0 01800001 00130001 00130001 03482000 B0 * . . . . . . . . . . *  
V00667BE0 00000000 13000104 00000100 00000000 B0 * . . . . . . . . . . *
```


Exercise Three: I/O Error

```
// JOB DMPANA33 PRINT COMPLETE FORMATTED DUMP
// EXEC PROC=DTRINFOA
// ASSGN SYS016,DISK,VOL=SYSWK1,SHR      INFO ANAL MANAGEMENT FILE
1T20I  SYS016 HAS BEEN ASSIGNED TO X'141' (TEMP)
// ASSGN SYS017,DISK,VOL=SYSWK1,SHR      INFO ANAL ROUTINES FILE
1T20I  SYS017 HAS BEEN ASSIGNED TO X'141' (TEMP)
EOP DTRINFOA
// EXEC INFOANA,SIZE=300K
```

DATE 10/21/97,CLOCK 14/55/52



```
BLN9018I DUMP SYSDUMP.F4.DF400000 SELECTED
RETURN
SELECT DUMP VIEWING
PRINT FORMAT
```

```
NAME = CANCLMSG COMPONENT ID = F4      TYPE = TEXT DATA
```

OP73I I/O ERROR

```
OS00I JOB DFHPPTAS CANCELED
```

```
NAME = GREGS      COMPONENT ID = F4      TYPE = HEXADECIMAL DATA
```

GP REGS	0-3	00000054	0057E038	0057E000	0057E038
	4-7	FFFFFFFF	000DF0CC	0058F380	00262028
	8-B	0040A190	0040A044	000DBE78	000E002F
	C-F	000DF030	0058F9B0	000DAA90	000DF030

```
NAME = PSW      COMPONENT ID = F4      TYPE = HEXADECIMAL DATA
PSW      079D0000 000DF05E
```

Reg1 ⇒ CCB

Failing instruction

Exercise Three: I/O Error

```
NAME=$IJBLBR COMPONENT ID=SVA BASE=000BC198
000BC180 47F0F046 5BC9D1C2 00 * .00.$IJB
000BC1A0 D3C2D940 C4C2F6F0 C9C9F0F0 C4F6F1D5 C4E4E3F5 F6F8F660 47F0F640 4DC35D40 00 *LBR DB60II00D61NDUT5686-066 (C)
000BC1C0 C3D6D7E8 D9C9C7C8 E340C9C2 D440C3D6 D9D74B40 F1F9F8F4 6B40F1F9 F9F541F0 00 *COPYRIGHT IBM CORP. 1984, 1995.0
000BC1E0 F1601EF0 58F0F000 07FF0000 0000 Reg12 points here (begin of module) 0 *1-.0.00.....F.....?6
000BC200 000BE848 000BEB60 000C3100 000C 0 *..Y....-.....(.....1.....
000BC220 000CA460 000CAD98 000CE890 000CF068 000CF478 000D6FD8 000CF9A0 000D6220 00 *...-.....Y...0...4...?Q..9.....
000BC240 000DF030 000DF0D0 000DFB18 000E0E48 000E1C00 000E2008 000E6238 000E7690 00 *..0...0.....
000BC260 000E5DC8 000E80D8 000F2188 000F87E8 000FB3F0 00000000 C9D5D3C3 D7E3C3C8 00 *..)H...Q.....Y...0....INLCPTCH
000BC280 40404040 40404040 40404040 40404040 40404040 40404040 40404040 40404040 00 *
000BC2A0 TO NEXT LINE ADDRESS SAME AS ABOVE
.
.
.
000DF000 00600000 01630000 00600000 10470000 00600000 101D0000 00200000 089D0000 00 *.-.....-.....-.....
000DF020 00200000 08FFFFFF FF000000 00000000 47F0F01C 17C9D5D3 D7C4D6C9 D6F5F6F8 00 *.....00..INLPD0I0568
000DF040 F6F6F1C9 09F0F8F3 F1F8F4F5 90ECD00C 18CF41B0 CFFF4150 C09C1813 0A009180 00 *661II0831845.....&.....
000DF060 10024710 C0380A07 1F001FEE 41F00047 0A6B1FFF 58E0D00C 980CD014 07ED7C1 00 *.....0.....,.....PA
000DF080 E3C3C840 C1D9C5C1 406040C9 D5D3D7C4 D6C9D640 F9F54BF0 F8F3C06A C06CC06E 00 *TCH AREA - INLPD0I0 95.083...%.>
.
.
.
BLN5014I DATA FROM 00268D78 TO 0026FD77 NOT AVAILABLE OR ALL ZEROS
BLN9012I PRINT FUNCTION COMPLETED
PRINT 0 END
.
.
.
```

Exercise Three: I/O Error

```
00400000 D3D5D2C5 C4E34040 079D0000 000DF05E 0040A044 000DBE78 000E002F 000DF030 90 *LNKEDT .....0;. ....0.
00400020 0058F9B0 000DAA90 000DF030 00000054 0057E038 0057E000 0057E038 FFFFFFFF 90 *..9.....0.....
00400040 000DF0CC 0058F380 00262028 0040A190 0000AF67 5EA86815 40404040 40404040 90 *..0...3.....;...
00400060 40404040 40404040 40404040 40404040 40404040 40404040 C9D1C2D3 C5F14040 90 *
00400080 F1F5C3F0 40F2F140 C4F6F1E9 C4C8E240 F5F6F8F6 60F0F6F6 404DC35D 40C3D6D7 90 *15C0 21 D61ZDHS 5686-066 (C) COP
004000A0 E8D9C9C7 C8E340C9 C2D440C3 D6D9D74B 40F1F9F7 F96B40F1 F9F9F600 00000000 90 *YRIGHT IBM CORP. 1979, 1996....
004000C0 D540C1E4 E3D64040 00000004 00423304 00423304 C4C6C8D7 D7E3C1E2 07000000 90 *N AUTO .....DFHPPTAS....
004000E0 00000000 00000000 00000000 00400078 00428090 00000000 00000000 00004000 90 *
00400100 00000000 C4C6C8D7 D7E3C2C1 01000040 00000003 00000000 00000000 00000000 90 *....DFHPPTBA... ..
```

Reg1 pointed here (CCB)

```
0057E000 C2E4C3C2 0057E110 00000017 00000006 00000400 00000000 00000000 0057E250 90 *BUCB.....S&
0057E020 0057E250 0057E250 0057E290 0057E250 0057E1D0 00000000 0000A00C 0E000831 90 *..S&..S&..S..S&.....
0057E040 0057E110 0057E128 00000000 005F0057 E0B00000 00000000 00000000 00000000 90 *
0057E060 00000000 00000000 00000000 00000000 00000000 00000000 00000000 00000000 90 *
0057E080 TO NEXT LINE ADDRESS SAME AS ABOVE
0057E100 00000000 00000000 00000000 00000000 0057E25E 00000006 2358FB48 60000001 90 *.....S;-.....-...
0057E120 3157E260 60000005 0857E120 60000001 8657F020 20000400 00000000 00000000 90 *..S--.....-.....0.....
0057E140 00000000 00000000 00000000 00000000 00000000 00000000 00000000 00000000 90 *
0057E160 TO NEXT LINE ADDRESS SAME AS ABOVE
0057E240 FFFFFFFF FFFFFFFF FFFFFFFF 0057F420 C2C8C4D9 00000003 0C600000 00510000 90 *.....4.BHDR.....-.....
0057E260 02990000 01000000 00007F26 FFFFFFFF 00265DD8 FFFFFFFF FFFFFFFF FFFFFFFF 90 *.....".....)Q.....
0057E280 FFFFFFFF FFFFFFFF FFFFFFFF 0057F020 C2C8C4D9 00000004 00000000 00000000 90 *.....0.BHDR.....
```

Exercise Three: I/O Error

Summary:

1. PSW points at DF05E. (INLPDOIO + X'2E'). Last instruction executed was I/O wait (SVC 07). PSW has been backed up 10 bytes:

```
9180 1002      TM   CCBFLAG, POSTED
4710 C038      BO   *+6
0A07          SVC  07
```

2. Register 1 points at the CCB (0057E038) = 0000A00C 0E000831 0057E110 0057E128

3. CSW Status Bytes ('0E00') indicate Channel End + Device End + Unit Check

CCB communications bytes ('A00C') indicate Posted + Unrecoverable I/O error + No Record Found.

I/O was performed to system device x'31' (SYSCTL). Msg0P36I identified SYSCTL as being assigned to device '48A'.

CCW chain starts at 57E110, and last CCW executed was at 57E120 (57E128 – 8)

4. CCW chain at 57E110:

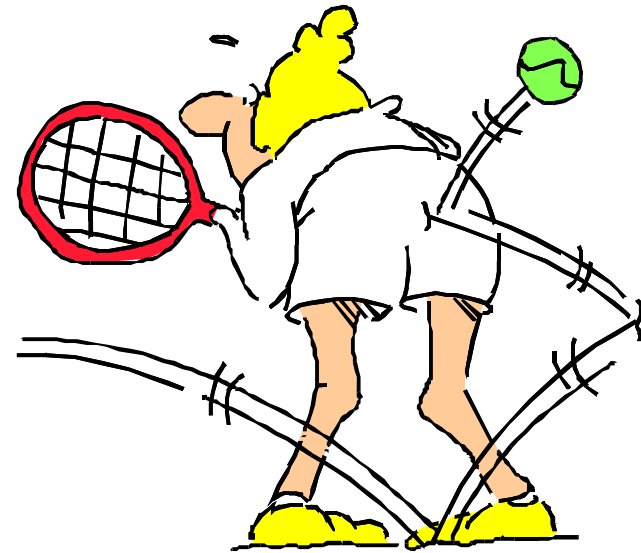
```
0757E25E 60000006   Seek to cylinder x'299' (665) {bbcc = 00000299}
2358FB48 60000001   Set Sector to 04 (not in handout)
3157E260 60000005   Search to cylinder x'299', head 0, record 1 {cchhr = 0299000001}
0857E120 60000001   TIC back to previous search (keeps channel program active until head
                        is positioned properly)
8657F020 20000400   Multi-track read. 1024 (x'400') byte record into buffer at x'57F020'.
```

5. CCW chain was terminated prematurely at search with "no record found".

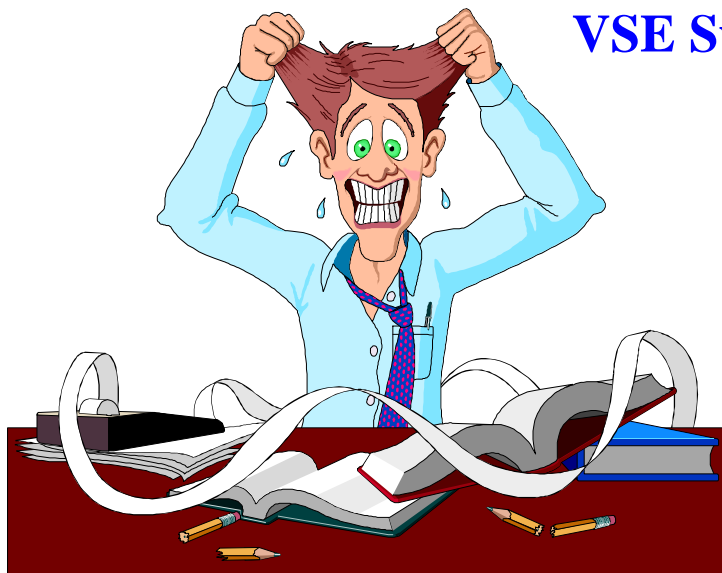
Exercise Three: I/O Error

Problem Resolution:

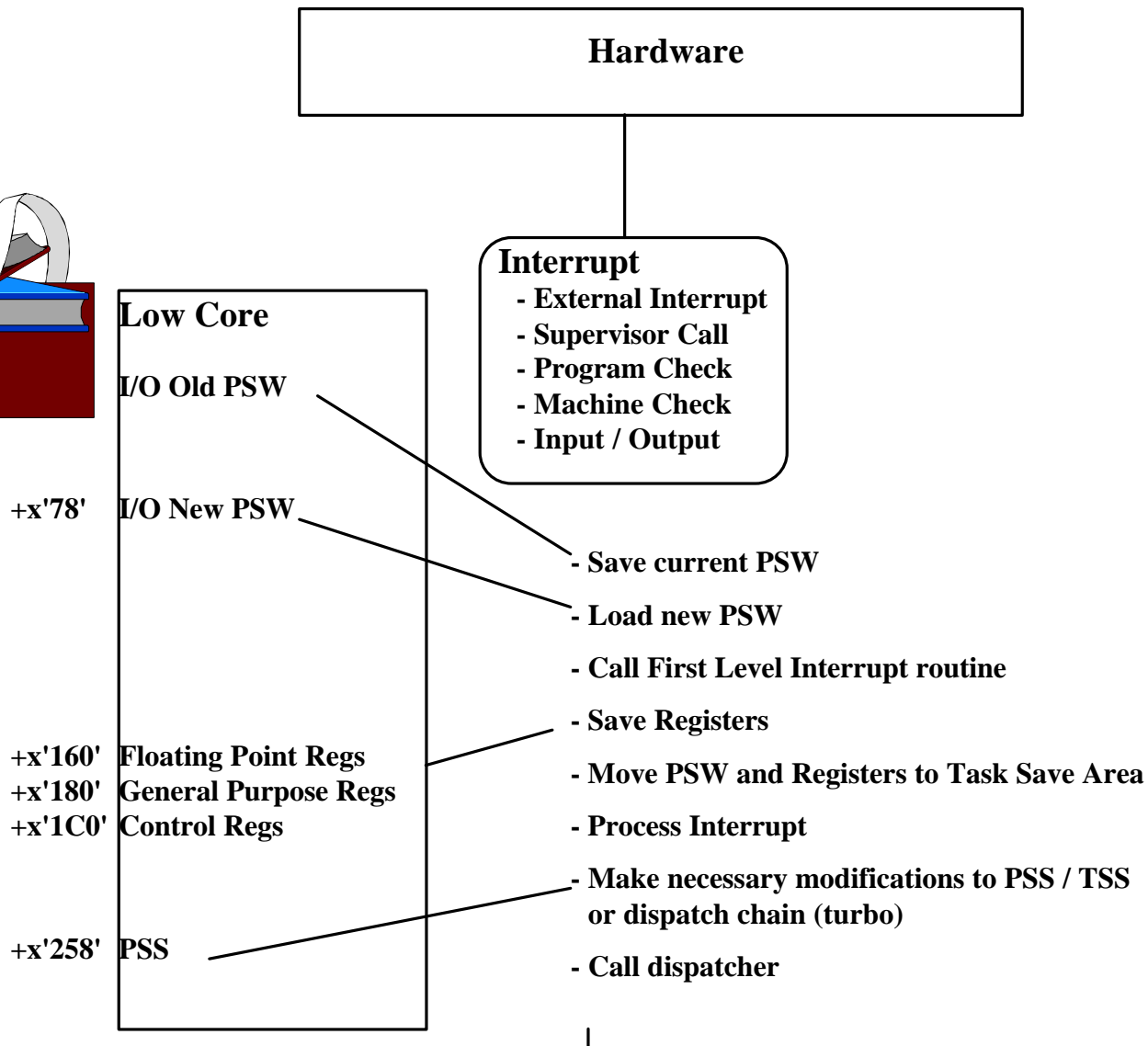
To get around the immediate problem, the library was re-built. Cylinder 665 of device x'48A' was part of the VSE library. However, when VSE/DITTO was used to display this area, it showed all records (including record 1) missing from this track (and subsequent tracks for several cylinders). Turning on `SYS DASDFP=YES` during IPL, identified a product initializing space outside of its defined extents.



VSE Supervisor Control Blocks

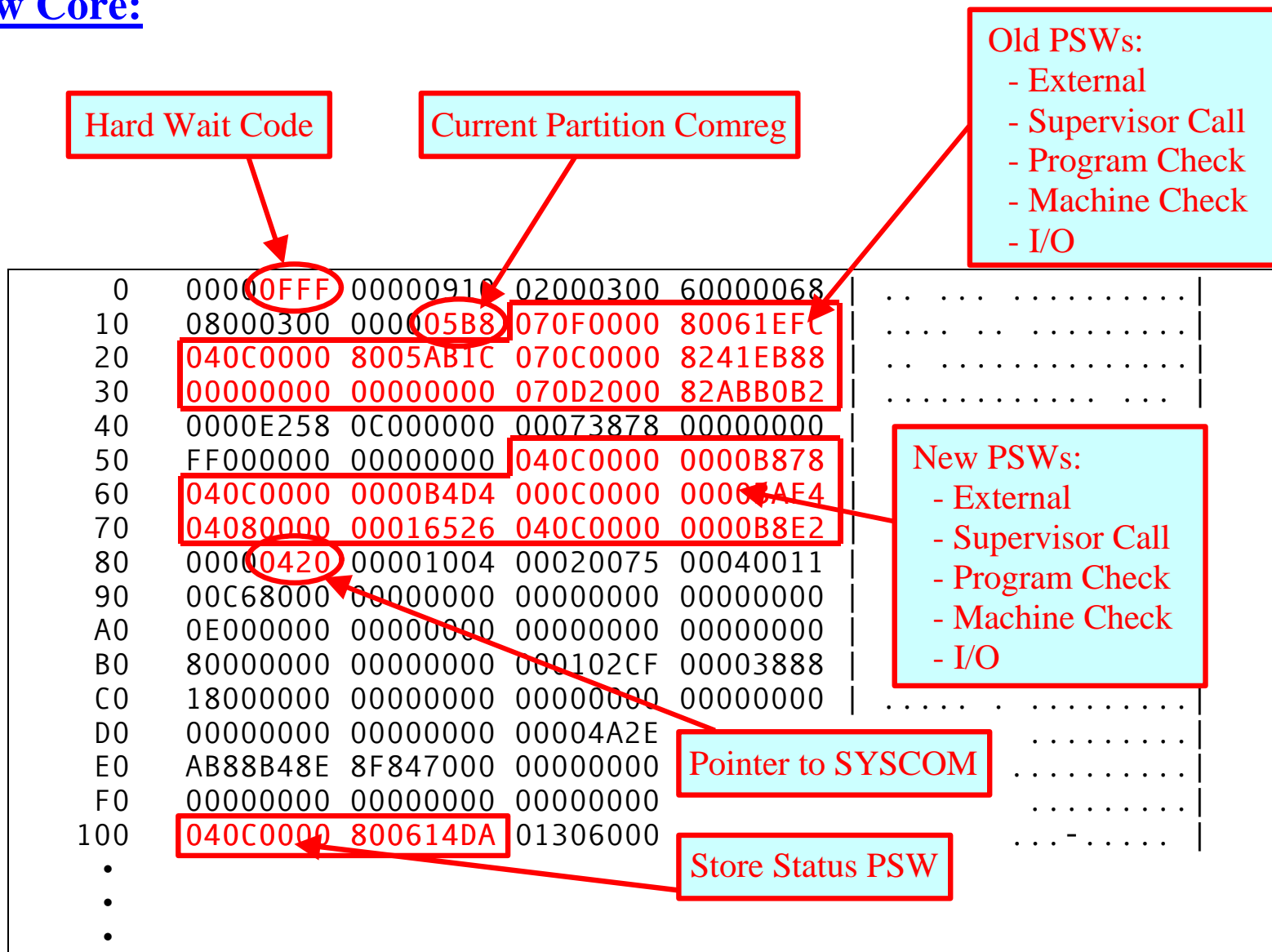


Uh oh, now we're really getting in deep!



VSE Supervisor Control Blocks

Low Core:



VSE Supervisor Control Blocks

180	801D711C ⁰	00686840 ¹	00064720 ²	029C7F10 ³	
190	029C7E50 ⁴	02AD9280 ⁵	000333CC ⁶	029C7E51 ⁷	..	
1A0	00467268 ⁸	0001C858 ⁹	00467650 ^A	00467268 ^B	..	
1B0	80061404 ^C	8005F370 ^D	00009588 ^E	0000001C ^F	..	
1C0	04B1EE40	010FA002	00000000	00040000	
1D0	00000000	01072500	10000000	010FA002	
1E0	00000000	00000000	00000000	00000000	
1F0	00000000	010FA002	DF001070	0003FBD8	Q
200	0000710E	40404040	40404040	40404040	
210	40404040	40404040	40404040	40404040	
220	0001B80C	0001C588	0001C5D0	00000000	Eh..E.....
230	00000000	00000000	000102AA	0000FFFF	
240	4CC20004	00041C40	00001458	00041C40	<B.....	
250	0032ECBC	00041B34	00080000	00033668	
260	00048B98	00043E80	00001458	00041C40	...q.....	
270	0001C6CC	00000000	0000B4D4	00009378	..F.....	M..l.
280	040C0000	8005AB1C	FFFFFFFFD	8005AB1C	
290	Current TCB	5B53	Current PCB	0000	
2A0		00001		5558	
2B0	00005572	00000003	0000000A	02A690D0	w..
2C0	00000F4C	0032E008	0000508C	0008E5E2	...<.....	VS
2D0	C561C1C6	40F5F6F8	F6F0F6F6	F0F640F1	E/AF	568606606 1
2E0	F5C34040	F6F1F040	C4E8F4F3	F5F8F540	5C	610 DY43585
2F0	E5E2C54B	C5E2C14B	E2E4D7E7	40404040	VSE.ESA.SUPX	

VSE Supervisor Control Blocks

Low Core:

- +x'00' Hard Wait code (4 bytes) (Also in SYSCOM +x'04')**
- +x'14' Partition Comreg pointer for active partition**

Old PSWs:

- +x'18' External Old PSW
- +x'20' Supervisor Call Old PSW
- +x'28' Program Check Old PSW**
- +x'30' Machine Check Old PSW
- +x'38' I/O Old PSW

- +x'40' Channel Status Word (CSW)
- +x'48' Channel Address Word (CAW)

New PSWs:

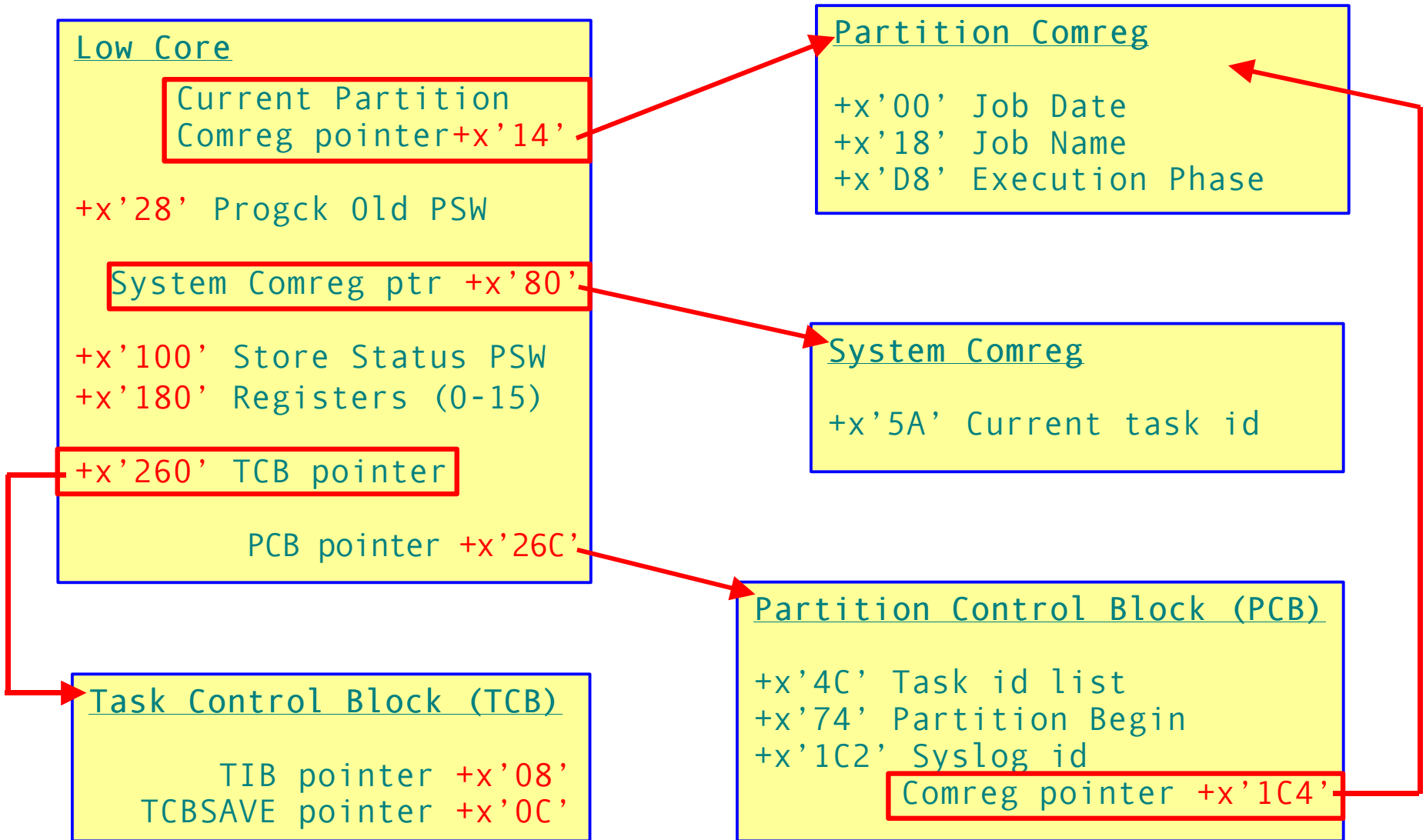
- +x'58' External New PSW
- +x'60' Supervisor Call New PSW
- +x'68' Program Check New PSW
- +x'70' Machine Check New PSW
- +x'78' I/O New PSW

- +x'80' Pointer to SYSCOM** (always 00000420 for VSE/ESA version 2)

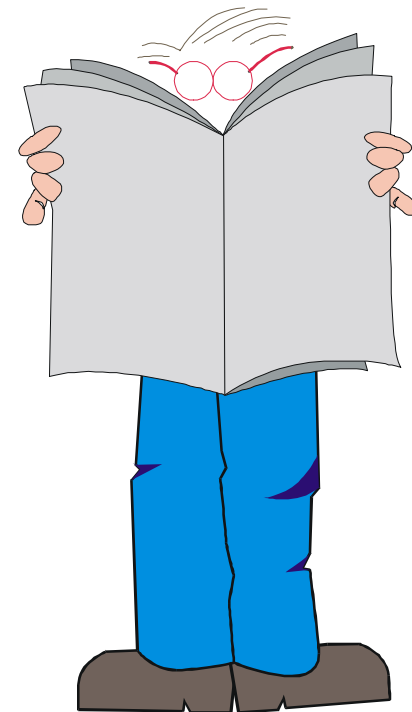
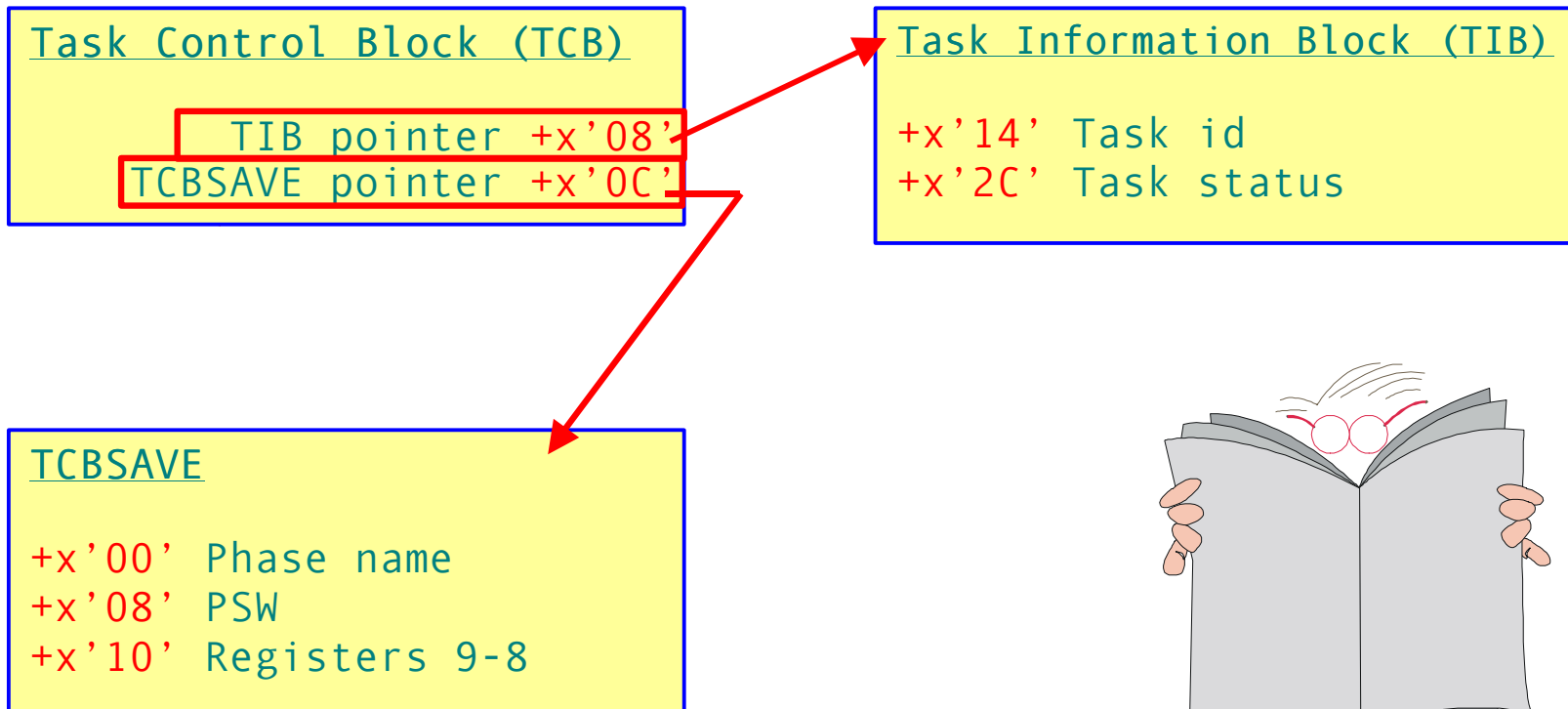
VSE Supervisor Control Blocks

+x'8A'	Last SVC interrupt code
+x'8C'	Last Program Check interrupt info (ILC + interrupt code)
+x'BA'	Last I/O Interrupt address (moved to x'23E' when hard wait set)
+x'100'	Store Status PSW (If no Store Status was performed, search for “SNS-TASK” and back up x'48' bytes)
+x'180'	Store Status General Purpose Registers
+x'1C0'	Store Status Control Registers
+x'23E'	Last I/O Interrupt address prior to hard wait (moved from x'BA')
+x'241'	x'10' indicates that the turbo dispatcher controls more than 1 CPU.
+x'258'	Partition Selection String (PSS)
+x'25C'	Address of related CPU control block (turbo dispatcher)
+x'260'	Address of currently active Task Control Block (TCB)
+x'264'	Address of currently active Task Information Block (TIB)
+x'268'	Address of currently active Partition Information Block Extension (PIB2)
+x'26C'	Address of currently active Partition Control Block (PCB)
+x'270'	Address of DEBUG control header
+x'280'	Save area for General Purpose Registers (9-8)
+x'2C0'	Address of TIB table (TIBATAB)
+x'2C4'	Address of PCB Table (PCBATAB)
+x'2CE'	Supervisor Level Identification information

VSE Supervisor Control Blocks



VSE Supervisor Control Blocks



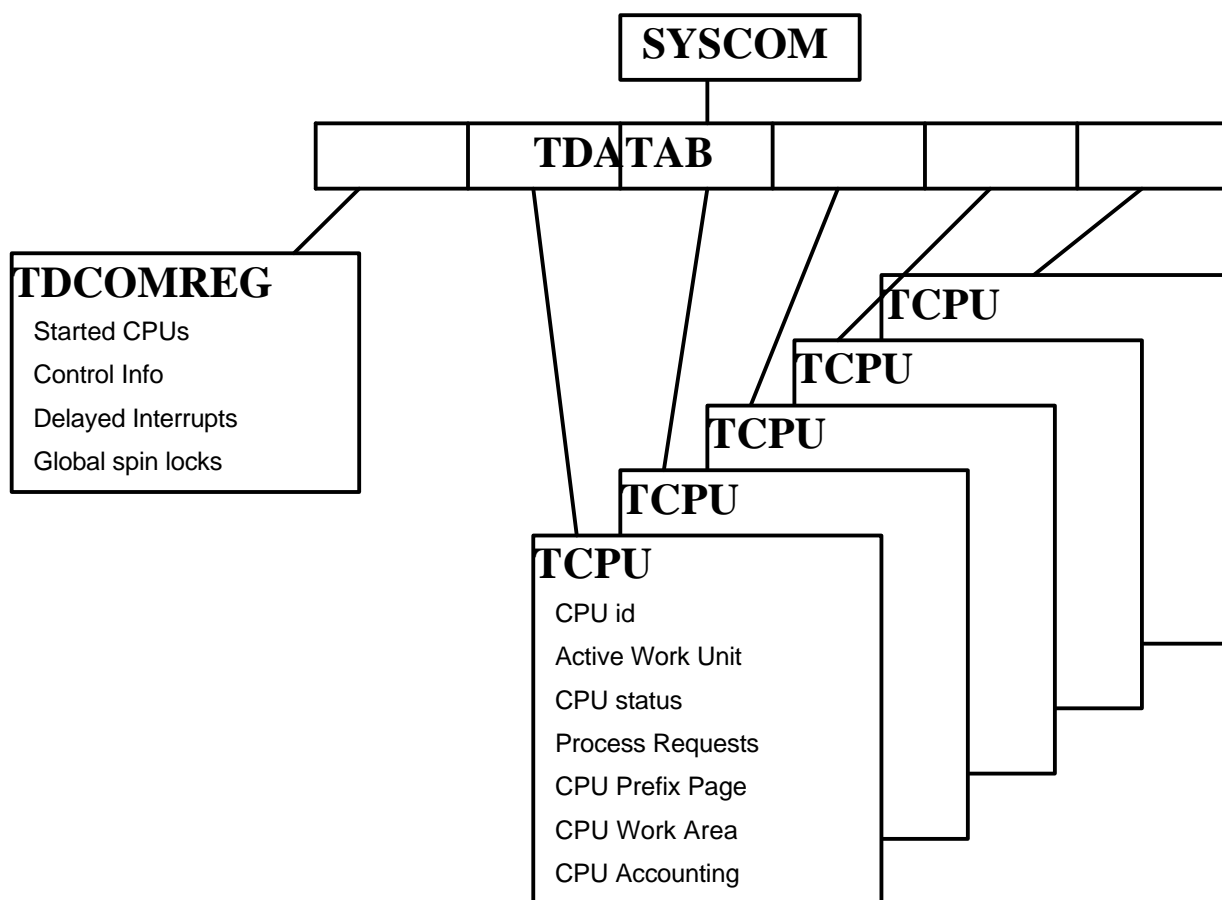
VSE Supervisor Control Blocks

Turbo Dispatcher:

When running in multi-processor mode, there is one more step. Each processor has its own low core, and system errors are only documented in the low core page (page zero) which was active at the time when the error was detected.

Low core is used to communicate between hardware and software. VSE control blocks which may be changed by all active processors are also saved in page zero. Each active processor is allocated a unique 4k page (page zero). All software changes to one page zero must be synchronized in all other

copies. Therefore, these changes may only be made by one CPU at a time (non-parallel work unit). Control blocks and area which can be changed independent on the status of the system have been moved from page 0 (prefix page). This allows these control blocks to be updated as a parallel work unit. Since they are the anchor on which many other control blocks are hung, SYSCOM and BG Comreg have been left in page 0. Turbo Dispatcher uses a locking (test-and-set) mechanism to ensure that only one CPU at a time can update control blocks in page 0.



VSE Supervisor Control Blocks

Locate all copies of page zero:

1. **Current TCPU:** Follow pointer in lowcore + x'25C' to current TCPU.
2. **TDCOMREG:** Approx x'68' prior to TCPU(1), is the TDCOMREG, which is the main Turbo Dispatcher control block.
3. **TDATAB:** Just prior to that you will find TDATAB (a list of TCPUs for all active processors). The list starts with a pointer to the TDCOMREG, and ends with x'80000000'.

V0000250	00	00335B38	00040604	00000007	000322F8	..\$. 8
V0032250	-A8	00000000	000008A8	0000508C	00000000 y
V0032260	-98	00032290	000322F8	000334000	000334068 8
V0032270	-88	80000000	00000000	00000000	00000000
V0032280	-78	00000000	00000000	00000000	FFFFFFFF
V0032290	-68	E3C4C3D6	D4D905C7	00640300	00000080	TDCOMREG
V00322A0	-58	000000C0	C4000300	039B5000	00000080 D
V00322B0	-48	00000000	13DE20D3	AE8D1F19	499C6E01 L
V00322C0	-38	AE8EF46E	5E939A02	00334000	00000000	. . 4 . ; l
V00322D0	-28	00000000	00000000	00000000	00030001
		00020003	00000000	00000000	00000000
		00000000	00000000	E3C3D7E4	40140001 TCPU
V0032300	08	006800E0	00000005	039B6000	0109C000 -
V0032310	18	00032360	00000000	00000000	3976492C	. . . -
V		00000000	124CF28B	00000000	00D3277F <2 L
V		00000000	0C73B2A2	000026FE	E8385600

VSE Supervisor Control Blocks

4. **TCPU:** There is a TCPU control block for each active processor. TCPU+x'07' contains the CPU number. TCPU+x'10' contains a pointer to the prefix page (low storage page 0) for this processor. Prefix pages for all active processors are contiguous in 31-bit storage, so once you have found one, you can find them all.

V.39B6000	0	0000 FFF	0000008C	070F0000	00009388lh
V.39B6010	10	00007488	00003CA0	070F0000	00009388	...h.....lh
V.39B6020	20	070D1000	839A1416	00000000	0000008Cc.....
V.39B6030	30	00000000	00000000	070F0000	00009388lh
V.39B6040	40	00000000	04000000	B0095D10	00000000).....
V.39B6050	50	FF000000	00000000	040C0000	0000B8B8
V.39B6060	60	040C0000	0000B504	000C0000	0000BB24
V.39B6070	70	04080000	00016D5A	040C0000	0000B922_!.....
V.39B6080	80	00000420	00031202	00020021	00000006
	.					
	.					
	.					
V.39B6160	160	40404040	40404040	40404040	40404040	
V.39B6170	170	40404040	40404040	40404040	40404040	
V.39B6180	180	00000001 0	00000100 1	00002200 2	00557E2B 3=.
V.39B6190	190	00C00000 4	00660000 5	0062B000 6	006200E0 7
V.39B61A0	1A0	00629000 8	0062A000 9	0056F520 A	80620000 B5.....
V.39B61B0	1B0	B0629BDC C	9062939E D	B0629C0A E	00000000 F1.....
V.39B61C0	1C0	04B1EC40	0113F003	186A7880	000400000.....

Exercise 4: System Disabled Wait

Exercise 4:

From a non-formatted Stand-alone dump:

1. Identify partition (task) currently in control at time of system hang.
2. Identify hard wait code (either low core or SYSCOM +x'04')
3. Locate PSW / Registers saved with "STORE STATUS" command.
4. Identify module in control at point of failure.

Problem Description:

Pat was working with Level2 VSE. They had him issue a GETVIS SVA, ALL command and it hung up his system. Pat is taking a SADUMP and will send it in.

Unable to format stand-alone dump using Interactive Interface "Analyze SA Dump" function.



Exercise 4: System Disabled Wait

Stand-alone dump analysis failed. So we are left to our own devices

Low core: **SYSCOM** **Program Check Old PSW**

....0	0	00080000	00000910	02000300	60FF0068-...
...10	10	08000300	00000001	070F5000	00778300c.
...20	20	07DC3000	8077AED4	040C2000	828D5CCA	
...30	30	077F0000	000037A0	070F5000	00778300	
...40	40	C00FFDB8	0C000000	00000000	00000000	Last SVC (x'83')
...50	50	FF000000	00000000	040C0000	0000DC50	
...60	60	040C0000	003401C4	000C0000	0000DF5C	ILC = 6 = 3-byte instruction
...70	70	04080000	0001915A	040C0000	0000DB5A	
...80	80	0000 0420	00001004	0002 0083	000060011	PIC = 11 = Page Translation
...90	90	005DF000	00000000	00000000	00000000	
...A0	A0	04000000	00000000	00000000	00000000	
...B0	B0	80000000	00000000	00010242	00003920
...C0	C0	18038100	00000000	040C0000	0000D93C	..a.....R.
...D0	D0	00000000	00000000	00000000	6563A700x.
...E0	E0	AF7A31D6	B3202F00	00400F1D	400B0000	:.0.....
...F0	F0	00000000	00000000	00000000	00000000
..100	100	000A0000	00001122	00000000		Store Status PSW Checking back on page 22, this PSW indicates a program check while processing a system abend.
..110	110	00000000	00000000	00000000		
..120	120	00000000	00000000	00000000		
..130	130	00000000	00000000	00000000		
..140	140	00000000	00000000	00000000		
..150	150	00000000	00000000	00000000	00000000
..160	160	40404040	40404040	40404040	40404040	

Exercise 4: System Disabled Wait

..170	170	40404040	40404040	40404040	40404040			
..180	180	00000005 ⁰	02FF3538 ¹	02E2E100 ²	00000001 ³	S.....	
..190	190	005DF000 ⁴	005DF000 ⁵	02FF3354 ⁶	00001460 ⁷			
..1A0	1A0	00001460 ⁸	0000DF66 ⁹	000000FF ^A	02FF3458 ^B		Store Status Regs (0-15)	
..1B0	1B0	02FF3550 ^C	0000D93C ^D	828D5C88 ^E	828BF7B0 ^F			
..1C0	1C0	0CB10E43	0112A002	00000000	00040000		
..1D0	1D0	00000000	01079340	10000000	0112A002	l.....	
..1E0	1E0	00000000	00000000	00000000	00000000		
..1F0	1F0	00000000	0112A002	DF001077	02E2F008	SO.	
..200	200	00008F3E	40404040	40404040	40404040		
..210	210	40404040	40404040	40404040	40404040			
..220	220	0001E978	0001F7F4	0001F83C	00000000		..Z...74..8.....	
..230	230	00000000	00000000					
..240	240	50C20004	003DA000				Current TCB	
..250	250	002CCCBC	003DA000	00100000	00004F30		Current PCB	
..260	260	0053BC7C	0053BC00	003DA660	003DA088			
..270	270	0000ECD0	00000000	0000D93C	0000B7B8	w-...h	
..280	280	008CB000	8077C3E8	8077B3E8	8077A3E8	R.....	
..290	290	0077A520	8077AE8E	000092B0	00000000	CY...Y..tY	
..2A0	2A0	0077D188	0076607C	008CB2E8	00740078		..v.....k.....	
..2B0	2B0	8077AD8C	008C9050	008C9000	0000000D		..Jh..-...Y.....	
..2C0	2C0	00000F4C	002CC008	0002F3D6	0008E5E2		...<.....30..VS	
..2D0	2D0	C561C1C6	40F5F6F8	F6F0F6F6	F0F640F1		E/AF 568606606 1	
..2E0	2E0	F5C34040	F6F2F140	C4E8F4F4	F3F6F440		5C 621 DY44364	
..2F0	2F0	E5E2C54B	C5E2C14B	E2E4D7C9	40404040		VSE.ESA.SUPI	

Exercise 4: System Disabled Wait

System Communications Region:

Low Core Error Code (not set yet)

...420	0	0002EEA8	00000F00	0000C152	000037D0	...y.....A.....
...430	10	40023850	00000814	0004E4C0	00007388U....h
...440	20	00000000	FF086A20	039A003C	000CE657W.
...450	30	00095C00	000415D0	00000000	00054C9C	..*.....<.
...460	40	C0601CFC	00200060	04000080	000090D8	
...470	50	00000000	00000000	00000088	003AE000	
...480	60	80009250	000099D0	0001D0A2	0000C218	
...490	70	0001B240	0014BED0	000052B4	00000918	
...4A0	80	00000000	FFFF0000	0000B480	00000000	
...4B0	90	0001E24C	00007F30	01BD0074	00A000C0	..S<..".....
...4C0	A0	00000000	00000178	0000038B	03010301	
...4D0	B0	00000000	0000A724	000549F0	00000000x....0....

Current Task id

Low core + x'260' points at the current Task Control Block (TCB):

53BC7C	0	023C8008	00870000	0053BC00	00077A520	
53BC8C	10	00020083	00000000	00000000	0053BCBC	
53BC9C	20	0053BEB8	02E2D624	00000000	80000000	
53BCAC	30	00000000	02E2D7C0	00000000	00000000SP.....
53BCBC	40	00000000	00000000	040C2000	828D5CCAb.*.
53BCCC	50	828D58F8	000000FF	02FF3458	02FF3550	b..8.....
53BCDC	60	02FF3458	828D5C88	828BF7B0	00000005b.*hb.7....
53BCEC	70	02FF353		00000001	00583000S.....
53BCFC	80	0058300		00001460	00001460-...-
53BD0C	90	00000000		000167F6	000000006....
53BD1C	A0	828D58F8	00000000	02FF3458	02FF3550	b..8.....

TCBSAVE

TIB

Exercise 4: System Disabled Wait

Task Information Block (TIB) contains the task id and status. Cross-check taskid with SYSCOM+x'5A'

			Task id		Task status ('Ready to run')			
53BC00	0	00000000	00000000	0053BC7C	00000000		
53BC10	10	00000000	0088	00D0	003DA088	4	h.....h.....
53BC20	20	000438B4	00000000	00000000	00000000	83	c...
53BC30	30	AF7A3047	A1730000	003DA000	00000000		
53BC40	40	00000000	00000000	00000000	00000000		
53BC50	50	00000000	00000000	00000000	00000000		
53BC60	60	00000000	00000000	00040000	00000000		
53BC70	70	00000000	00000000	00000000	023C8008		
53BC80	80	00870000	0053BC00	0077A520	00020083			.g.....v.....c
53BC90	90	00000000	00000000	0053BCBC	0053BEB8		

Exercise 4: System Disabled Wait

The PCB: tells you what partition is active (which file on stand-alone dump tape)

3DA088	0	01E08000	10000000	00000000	000D0000	
3DA098	10	00000000	000031D8	FFFFCF9A	003DA088	Q.....h
3DA0A8	20	00D00009	04C00000	00000000	68696A86	f
3DA0B8	30	8788896F	952D0000	00000000	00000000		..
3DA0C8	40	00000000	00000000	00000000	02E3B680	T..
3DA0D8	50	00090000	003DA000	003DA000	00000080	
3DA0E8	60	00000014	00000000	00000000	00740000	
3DA0F8	70	00CC0000	00740000	00D00000	00000000	
3DA108	80	00000000	00CF7000	00000000	00000000	
3DA118	90	00000000	00741036	0075C0B0	DD000008	
3DA128	A0	00000000	00000000	00000000	00000000	
3DA138	B0	00000000	016439A6	00000000	00223CA4	w.....u
3DA148	C0	00000000	01AE0C17	8004EC20	9040802D	
3DA158	D0	8004EC28	91408087	8004EC30	92408000	j.g....k..
3DA168	E0	8004EC38	93418000	8004EC40	94408008	l.....m..
3DA178	F0	8004EC48	95408000	003DB2D8	003DB6F0	n.....Q...0
3DA188	100	00000000	003C2900	00000000	00000001	
.
.
3DA228	1A0	003DBAC8	00000000	00000000	00000000		...H.....
3DA238	1B0	00000000	00000000	00284002	D0000000	
3DA248	1C0	00D0C3F1	003DA520	003DA6E8	003DB680		..(C1).....SYSLOG id
3DA258	1D0	003DA650	003DA660	003DA670	003DB698		..w..
3DA268	1E0	8004EC28	00000000	003DA2E8	00000000	sY....
3DA278	1F0	00000000	002D00D0	003DA088	00400000	h..

Exercise 4: System Disabled Wait

Partition Comreg:

3DA520	0	F1F061F2	F861F9F7	61F1F900	00000000	10/28/97/19	
3DA530	10	00000000	00000000	E2C7E2E2	D6D5D3D5		SGSSONLN
3DA540	20	00744FFF	007446BE	007446BE	000000D0	
3DA550	30	02FFFFFF	FF7F54D3	200054D0	19000000".L.....	
3DA560	40	32B0AF79	DC6E6373	012C0139	014638F11	
3DA570	50	F0F2F8F9	F7F3F0F1	000007FE	00000000	02897301.....	
3DA580	60	08CE0000	F1F90000	000000D0	C3F100D019.....C1..	
3DA590	70	003DB6E0	003CF2F8	0000092C	072E094628.....	
3DA5A0	80	00000000	05B811E1	00702000	68680F40	
3DA5B0	90	40404040	40404000	40404040	40404000	
3DA5C0	A0	003DB718	C6000000	003DA950	02040202F.....z.....	
3DA5D0	B0	00000000	00000000	003CF000	0103B9000.....	
3DA5E0	C0	0B01000B	00000000	00CF7000	00000000	
3DA5F0	D0	C9D1C2C6	C3F10066	C4C3D4D6	E3C4D9E5	IJB	C1 DCMOTDRV
3DA600	E0	00706A50	00000000	00000000	007400E0	

Exercise 4: System Disabled Wait

Ok, let's summarize what we have so far:

Current Task id: x'0088'
 Current Task Save Area: 77A520
 Current Partition: C1
 Current Job: SGSSONLN
 // EXEC phase: DCMOTDRV

Task save area (TCBSAVE):

77A520	0	C6C1D8E7	C3E2E4C2	07DC3000	8077AED4	FAQXCSUB.....M
77A530	10	008CB000	8077C3E8	8077B3E8	8077A3E8CY...Y..tY
77A540	20	0077A520	8077AE8E	000092B0	00000000	
77A550	30	0077D188	0076607C	008CB2E8	00740078	
77A560	40	8077AD8C	008C9050	008C9000	0000000D	
	• • •					
77A3C0	C0	0077A3E8	00000000	C6C1D8E7	C3D6D5E2	..tY....FAQXCONS
77A3D0	D0	40000000	80000000	0077A3E8	0077E3E8tY..TY
77A3E0	E0	007801C8	00000000	05C006C0	06C041B0	...H.....
77A3F0	F0	000189B0	000C18AB	1ABC1AAB	47F0C1C4	..i.....0AD
	• • •					
77AEC0	C0	100358F0	001091A8	F07447E0	CAEC4700	...0..jy0.....
77AED0	D0	00000A83	47000000	0A2247F0	CB3A4110	...c.....0....
77AEE0	E0	ADA0D703	10001000	D731100A	100A41F0	..P.....P.....0

PSW

Phase Name which started the sub-task

Base Reg (Reg12)

Exercise 4: System Disabled Wait

Base Reg (Reg10)

PSW

Partition (main task) save area:

740000	0	C4C3D4D6	E34D9E5	07DD1000	807406B0	DCMOTDRV.....
740010	10	007435A8	00740078	00744FFF	0076E900	...y..... ...Z.
740020	20	0075C000	0075C208	0075C298	0075C410B...Bq..D.
740030	30	0075C27C	0075C204	0074AD80	00CBFFFF	..B...B.....
740040	40	00000000	00000000	00702618	00741078
740050	50	0000AF79	DC6E6373	40404040	40404040
740060	60	40404040	40404040	40404040	40404040	
740070	70	40404040	40404040	47F0F12C	C4C3D4D6	.01.DCMO
740080	80	E3C4D9E5	F44BF24B	F0404040	F0F461F2	TDRV4.2.0 04/2
740090	90	F261F9F5	E2E4D740	40404040	C7E2E5E2	2/95SUP GSVS
7400A0	A0	C5404040	4040C396	97A89989	8788A340	E Copyright
7400B0	B0	4D835D40	F1F9F9F4	40D38587	8595A340	(c) 1994 Legent
7400C0	C0	E29686A3	A6819985	6B40C995	834B6B40	Software, Inc.,
7400D0	D0	F1F9F8F7	6B40F1F9	F9F46B40	81A24081	1987, 1994, as a
7400E0	E0	9540A495	97A48293	89A28885	8440A696	n unpublished wo
7400F0	F0	99920000	00000000	D7C1E3C3	C8404040	rk.....PATCH
740690	90	41EE0004	47F0A5D8	4100D410	500F00000vQ..M.....
7406A0	A0	9680F000	D203F004	AE504110	D27C0A1D	o.O.K.O.....K...
7406B0	B0	9180801A	4710A40C	58E0D074	07FE50E0	j.....u.....
7406C0	C0	D0745820	D4144122	00045920	D4144780M.....M...

Exercise 4: System Disabled Wait

Progck old psw: (Store Status registers) document the actual failure:

28D58F0	70	00000120	00000120	47F0F018	13C3D6C9	00..COI	
28D5900	80	D5D7C8C3	6BF1F5C3	60C4E8F4	F3F7F5F9		NPHC, 15C-DY43759	
28D5910	90	90ECD00C	189F41F0	00005800	96A458FD	0....ou..	
28D5920	A0	0000581F	00041A01	590F0008	4740903C		
28D5930	B0	500F0008	590F000C	47409046	0000500F		
28D5940	C0	000450F1	000018B1	50D0B004	50B0D008		...1.....	
28D5950	D0	98F1D010	18DBD207	B0901000	D203B0FC		q1....K....K...	
28D5960	E0	967C5880	96345850	B0945820	50044120		o...o....m.....	
28D5970	F0	20D45830	96345030	B0E05020	B0E44140		.M..o.....U.	
28D5C00	0	96401FAA	186A5840	200095F2	40064770		on2 ...	
28D5C10	10	936C5850	00805860	501458C0	60805830		l.....-.....-	
28D5C20	20	C02C5850	30245450	960C4780	933E4160	o...l...-	
28D5C30	30	000147F0	936C5860	404041C0	00011826		...0l...-	
28D5C40	40	1E2C5830	96041846	185C9200	40000E24	o....*k. ...	
28D5C50	50	58C00080	58C0C014	58C0C080	58C0C			
28D5C60	60	50A0C024	18261256	47709394	58609			
28D5C70	70	5060B0E0	5070B0E4	41C0B0F8	50C0B			
28D5C80	80	4110B0E0	45E0958C	5850B0F8	41A000FF			
28D5C90	90	155A47D0	93B05860	B0905820	60001845		!.!..l...-.....-	
28D5CA0	A0	50402090	47F093D2	5820B094	D20BB0E0	0lK...mK...	
28D5CB0	B0	95F05020	B0E458E0	96244110	B0E005E			
28D5CC0	C0	D203B0FC	969847F0	951AD203	4000967			
28D5CD0	D0	50804004	58702034	50704008	5850B09			

Reg14 from Store Status

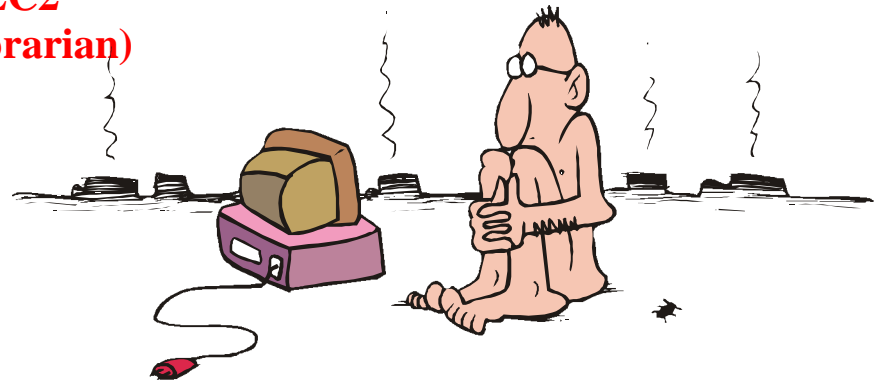
Progck Old PSW Reg9 (from Store Status) points to an invalid page

Exercise 4: System Disabled Wait

Problem Summary:

1. Last call from “main-line” code is found in partition save area, and was at address 7406B0. This was in Legend module DCMOTDRV (Base Reg12), and was an SVC 29 (x'1D' = Wait multiple). This is documented in the partition save area.
2. This call resulted in a call to FAQs, which then issued an SVC 131 (x'83' = MVS SVC simulation) at 77AED4 from module FAXSCONS (Base Reg10). This is documented in TCBSAVE.
3. The actual abend, however, was documented via the program check old psw, and was in IBM code. Failing registers are in low core +x'180' (Store Status).

So, much as we would like to pass this problem to FAQs, the abend occurred in an IBM csect: 'COINPHC' which is part of module IJBCSEC2 and phase \$IJBCSIO (IBM Component: Librarian)



Process Stand-alone Dump Tape using INFOANA

Following JCL can be used to define a new SYSDUMP dataset in non-VSE/VSAM space:

```
// JOB DEFINE SYSDUMP AND ASSOCIATED WORK FILES
/* NEW DUMP LABELS
// DLBL SYSDUMP, 'VSE.DUMP.LIBRARY', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
// ASSGN SYS010, DISK, TEMP, VOL=vvvvvv, SHR
// DLBL BLNDMF, 'INFO.ANALYSIS.DUMP.MGNT.FILE', 0
// EXTENT SYS010, , 1, 0, nn, mmm
// DLBL BLNXTRN, 'INFO.ANALYSIS.EXT.RTNS.FILE', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
/* END OF DUMP LABELS
// EXEC LIBR
    DEFINE L=SYSDUMP
    DEFINE S=SYSDUMP.DYN
    DEFINE S=SYSDUMP.BG
    DEFINE S=SYSDUMP.F1
    DEFINE S=SYSDUMP.F2
/*
// EXEC INFOANA, SIZE=300K
    SELECT DUMP MANAGEMENT
    UTILITY
    RETURN
    SELECT END
/*
```

Process Stand-alone Dump Tape using INFOANA

```
// UPSI 1
// LIBDEF *,SEARCH=(PRD1.BASE)
// EXEC DITTO
$$DITTO CSQ FILEOUT=BLNXTRN,BLKFACTOR=1
ANEXIT IJBXDEBUG ANALYZE STANDALONE DUMP ROUTINE
ANEXIT IJBXCSMG ANALYZE CONSOLE BUFFER
ANEXIT IJBXSDA SDAID BUFFER FORMATTING ROUTINE
ANEXIT DFHPDAP CICS/VSE (COEXISTANCE) ANALYZER
ANEXIT DFHPD410 CICS DUMP ANALYZER TS 1.1
/*
/ &
```

If BLNDMF file gets out of sequence with the VSEDUMP library, INFOANA may report that the library is full, but in fact there are no dumps in the library at all. The following, quick, job will often resynchronize the library, allowing you to continue to use it. If this does not work, the library is probably corrupted, and will need to be re-built.

```
// JOB INIT SYSDUMP MANAGEMENT FILE
/* NEW DUMP LABELS
... SYSDUMP, BLNDMF and BLNXRTN DLBL / EXTENT / ASSGN ...
/* END OF DUMP LABELS
// EXEC INFOANA,SIZE=300K
SELECT DUMP MANAGEMENT
UTILITY
RETURN
SELECT END
/*
/ &
```

Process Stand-alone Dump Tape using INFOANA

Scan the stand-alone dump tape (and identify the dumps to be unloaded)

R RDR,PAUSEBG

BG 0000 // JOB PAUSEBG

BG-0000 // PAUSE

0 // EXEC DOSVSDMP

BG 0000 4G01D SELECT ONE OF THE FOLLOWING FUNCTIONS:

1 CREATE STAND-ALONE DUMP PROGRAM

2 SCAN DUMP TAPE/DISK

3 PRINT DUMP TAPE/DISK

4 PRINT SDAID TAPE

5 PRINT IPL DIAGNOSTICS

R END DOSVSDMP PROCESSING

0 2

BG 0000 4G04D SPECIFY ADDRESS OF DUMP DEVICE (CUU OR SYSNNN)

BG-0000 0C66D READY

0 7A8

Process Stand-alone Dump Tape using INFOANA

SYSLST Output:

```
PRINTOUT OF VSE DUMP TAPE
DIRECTORY OF VSE DUMP TAPE
DUMP FILE  DUMP TYPE  NAME          DATE          DATA DUMPED
-----
001                DOES NOT CONTAIN DUMP DATA
002                DOES NOT CONTAIN DUMP DATA
003      SADUMP                SUPERVISOR+SVA
004      SADUMP      99/04/14  PMRAS-R
005      SADUMP      99/04/14  PMRAS-00
006      SADUMP      T77VDA    99/04/14  Z1-PARTITION
007      SADUMP      T77VEA    99/04/14  Z2-PARTITION
009      SADUMP      VSECVTIE 99/04/14  F3-PARTITION
010      SADUMP      POWSTART  99/04/14  F1-PARTITION
END OF DUMP
```

Process Stand-alone Dump Tape using INFOANA

Load file three (Supervisor and SVA) from a stand-alone dump tape.

```
// JOB INFOANAL ONLOAD S/A DUMP FROM TAPE
// ASSGN SYS002,181
// MTC REW,SYS002
/* NEW DUMP LABELS
// DLBL SYSDUMP,'VSE.DUMP.LIBRARY',99/365,SD
// EXTENT SYS010,,1,0,nn,mmm
// ASSGN SYS010,DISK,TEMP,VOL=vvvvvvv,SHR
// DLBL BLNDMF,'INFO.ANALYSIS.DUMP.MGNT.FILE',0
// EXTENT SYS010,,1,0,nn,mmm
// DLBL BLNXTRN,'INFO.ANALYSIS.EXT.RTNS.FILE',99/365,SD
// EXTENT SYS010,,1,0,nn,mmm
/* END OF DUMP LABELS
// EXEC INFOANA,SIZE=300K
    SELECT DUMP MANAGEMENT                *** DELETE PREVIOUS DUMPS ***
        DUMP NAME SYSDUMP.F2.SUPSVA
        DELETE
        RETURN
    DUMP NAME SYSDUMP.F2.SUPSVA            *** LOAD NEW DUMP ***
    SELECT DUMP ONLOAD
        VOLID 111111 SYS002
        FILE 3 LAST
        RETURN
    SELECT END
/*
/ &
```

Process Stand-alone Dump Tape using INFOANA

Create a list of all dumps currently in the VSEDUMP Library.

```
// JOB INFOANAL LIST ALL DUMPS IN SYSDUMP LIBRARY
/* NEW DUMP LABELS
// DLBL SYSDUMP, 'VSE.DUMP.LIBRARY', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
// ASSGN SYS010, DISK, TEMP, VOL=vvvvvvv, SHR
// DLBL BLNDMF, 'INFO.ANALYSIS.DUMP.MGNT.FILE', 0
// EXTENT SYS010, , 1, 0, nn, mmm
// DLBL BLNXTRN, 'INFO.ANALYSIS.EXT.RTNS.FILE', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
/* END OF DUMP LABELS
// EXEC INFOANA, SIZE=300K
    SELECT DUMP MANAGEMENT          *** LIST ALL DUMPS IN LIBRARY ***
    PRINT DATA
    RETURN
    SELECT END
/*
/ &
```


Process Stand-alone Dump Tape using INFOANA

Print Formatted analysis of dump:

```
// JOB INFOANAL ANALYZE S/A DUMP
/* NEW DUMP LABELS
// DLBL SYSDUMP, 'VSE.DUMP.LIBRARY', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
// ASSGN SYS010, DISK, TEMP, VOL=vvvvvvv, SHR
// DLBL BLNDMF, 'INFO.ANALYSIS.DUMP.MGNT.FILE', 0
// EXTENT SYS010, , 1, 0, nn, mmm
// DLBL BLNXTRN, 'INFO.ANALYSIS.EXT.RTNS.FILE', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
/* END OF DUMP LABELS
// EXEC INFOANA, SIZE=300K
    SELECT DUMP MANAGEMENT
        DUMP NAME SYSDUMP.F2.P9141003
        RETURN
    SELECT DUMP VIEWING
        CALL IJBXDEBUG
        CALL IJBXSDA
        CALL IJBXCSMG
        RETURN
    SELECT DUMP VIEWING
        PRINT FORMAT
    SELECT END
/*
/ &
```

Process Stand-alone Dump Tape using INFOANA

Format CICS TS System Dump, or CICS TS partition from Stand-alone dump:

```
// JOB DFHPD410 FORMAT CICS TS SYSTEM DUMP
/* NEW DUMP LABELS
// DLBL SYSDUMP, 'VSE.DUMP.LIBRARY', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
// ASSGN SYS010, DISK, TEMP, VOL=vvvvvv, SHR
// DLBL BLNDMF, 'INFO.ANALYSIS.DUMP.MGNT.FILE', 0
// EXTENT SYS010, , 1, 0, nn, mmm
// DLBL BLNXTRN, 'INFO.ANALYSIS.EXT.RTNS.FILE', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
/* END OF DUMP LABELS
// LIBDEF *, SEARCH=(PRD1.BASE)
// EXEC INFOANA, SIZE=300K
  DUMP NAME SYSDUMP.F2.F2DUMP
  SELECT DUMP SYMPTOMS
    PRINT DATA
    RETURN
  SELECT DUMP VIEWING
    CALL DFHPD410 DATA DEF=0, KE=3, AP=3, DS=3, TR=1
    RETURN
  SELECT END
/*
/ &
```

Process Stand-alone Dump Tape using INFOANA

Off-load dump to tape to send to VSE/ESA Level2, or for off-line archiving.

```
// JOB OFFLOAD DUMPS FROM VSEDUMP LIBRARY
// ASSGN SYS009,182
// MTC REW,182
/* NEW DUMP LABELS
// DLBL SYSDUMP, 'VSE.DUMP.LIBRARY', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
// ASSGN SYS010, DISK, TEMP, VOL=vvvvvv, SHR
// DLBL BLNDMF, 'INFO.ANALYSIS.DUMP.MGNT.FILE', 0
// EXTENT SYS010, , 1, 0, nn, mmm
// DLBL BLNXTRN, 'INFO.ANALYSIS.EXT.RTNS.FILE', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
/* END OF DUMP LABELS
// EXEC INFOANA, SIZE=300K
  DUMP NAME SYSDUMP.F1.DF100064   *** OFFLOAD DUMP TO TAPE ***
  SELECT DUMP OFFLOAD
    VOLID 111111 SYS009
    ERASE NO      <<<Specify "ERASE YES" if dump is no longer required on-line >>>
    RETURN
  DUMP NAME SYSDUMP.F1.DF100065   *** OFFLOAD DUMP TO TAPE ***
  SELECT DUMP OFFLOAD
    VOLID 111111 SYS009
    ERASE NO
    RETURN
  SELECT END
/*
/ &
```

Process Stand-alone Dump Tape using INFOANA

Delete dumps no longer required on-line.

```
// JOB INFOANAL DELETE S/A DUMP FROM SYSDUMP LIBRARY
/* NEW DUMP LABELS
// DLBL SYSDUMP, 'VSE.DUMP.LIBRARY', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
// ASSGN SYS010, DISK, TEMP, VOL=vvvvvvv, SHR
// DLBL BLNDMF, 'INFO.ANALYSIS.DUMP.MGNT.FILE', 0
// EXTENT SYS010, , 1, 0, nn, mmm
// DLBL BLNXTRN, 'INFO.ANALYSIS.EXT.RTNS.FILE', 99/365, SD
// EXTENT SYS010, , 1, 0, nn, mmm
/* END OF DUMP LABELS
// EXEC INFOANA, SIZE=300K
    SELECT DUMP MANAGEMENT          *** DELETE DUMP ***
        DUMP NAME SYSDUMP.BG.DBG00006
        DELETE
        DUMP NAME SYSDUMP.BG.DBG00005
        DELETE
        DUMP NAME SYSDUMP.F2.DF200002
        DELETE
        DUMP NAME SYSDUMP.F2.DF200001
        DELETE
    SELECT END
/*
/ &
```