



IBM Software Group

Desenvolvimento de Software Orientado a Serviços

Mara Rocha
Websphere Sales
zSeries
Latin America



@business on demand software

Agenda

- **Evolução do Desenvolvimento de Software**
- **Desafios**
- ***Arquitetura Orientada a Serviços***
- ***Desenvolvimento Orientado a Serviços***



Evolução do Desenvolvimento de Software

ON DEMAND BUSINESS™

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| IBM Software Group

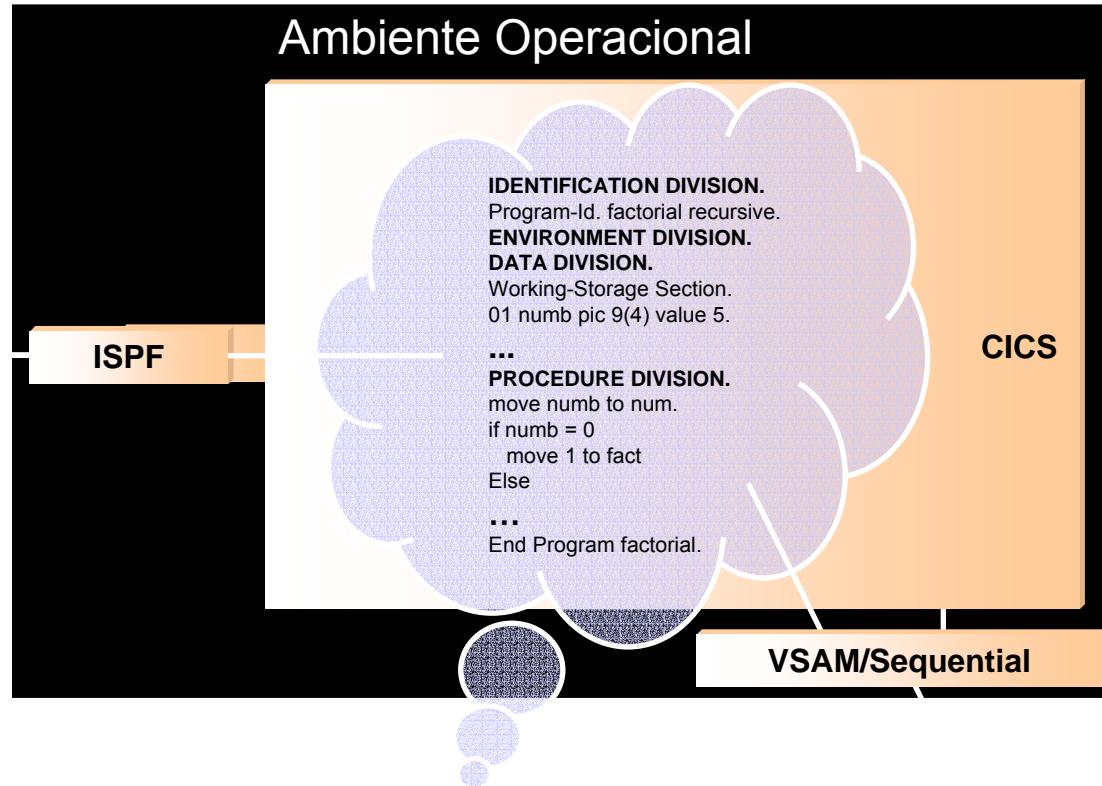


Era Centralizada - Exemplo

Text Based UI



Pessoas

**COBOL**

- Separa seções do programa de outro
- Separa funções de negócio (i.e. subrotinas)
- Abstrai runtime físico do programa (i.e. registros, stacks, alocação de memória, etc)

ISPF

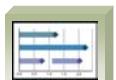
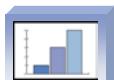
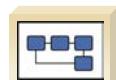
- Separa definições de tela do programa
- Prove interação do usuário

VSAM/Sequential

- Separa acesso a dados do programa

CICS

- Prove alto nível de acesso a dados
- Separa definições de tela
- Prove call de programa a programa

**Aplicações Corporativas**

Monolíticas

Dados Corporativos

Baseada em arquivos

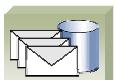
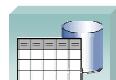
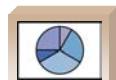
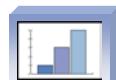
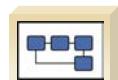
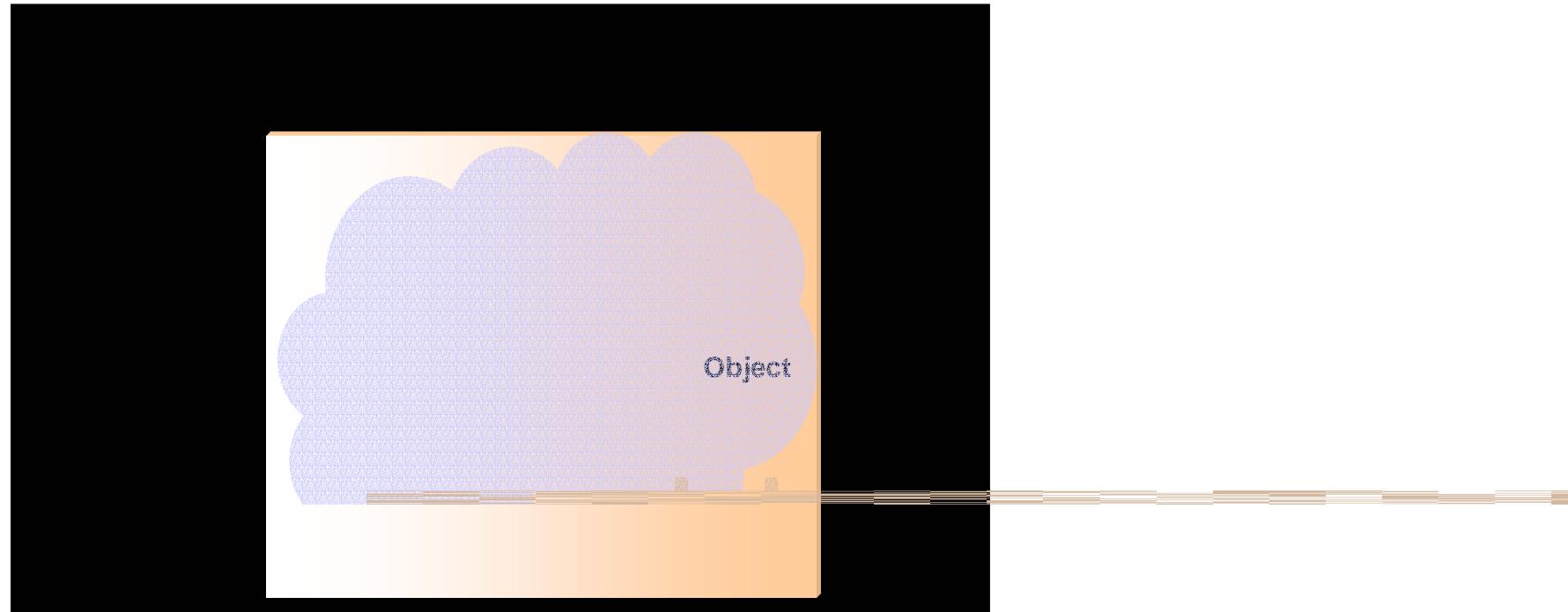


Era Client/Server – Exemplo

Pessoas



Era das Redes – Exemplo



Aplicações Corporativas

Dados Corporativos



Desafios

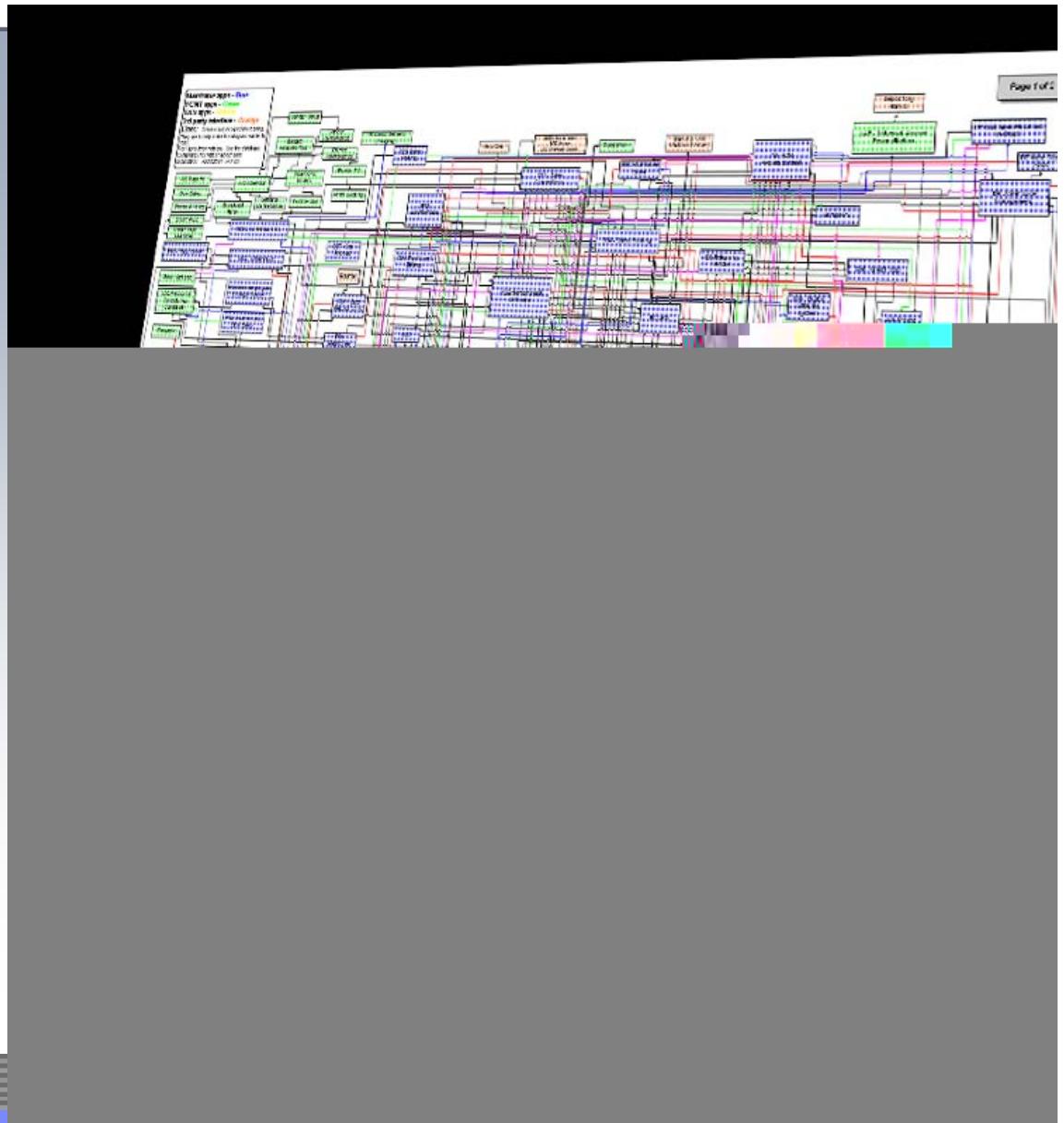
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A convivência das 3 eras hoje

- Diversidade de padrões, tecnologias, plataformas e modelos de arquitetura
 - Dificuldade de criação de políticas corporativas
 - Integração de aplicações ponto a ponto.
 - Ilhas de TI com redundância de dados e procedimentos
 - Difícil planejamento de transformação da infraestrutura



Os novos imperativos: flexibilidade e velocidade



“Hoje as arquiteturas de TI, antiquadas como são, são a maior barreira que boa parte das empresas encontram quando pretendem fazer mudanças estratégicas” –McKinsey ,
Flexible IT, Better Strategy

“Temos escutado que flexibilidade no negócio será mais importante que eficiência operacional... Podemos estar chegando a uma nova era onde veremos a morte de alguns tipos de negócio por não serem capazes de se adaptar rápido o suficiente” Bryan Glick, *Global Future Forum -An Industry Think Tank*



To keep pace with global competition: “We are taking apart each task and sending it ... to whomever can do it best, ... and then we are reassembling all the pieces”

- from Thomas Friedman's 'The World is Flat'

Arquitetura Orientada a Serviços

SOA



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Service Oriented Architecture

Proposta de solução para o crescente desafio de transformação da infraestrutura de TI das empresas.

- ✓ Criando meios de convivência para tecnologias heterogêneas
- ✓ Alinhando funções de negócio e os elementos que as representam em TI
- ✓ Simplificando e barateando o processo de desenvolvimento
- ✓ Criando meio de reutilização e compartilhamento dos ativos existentes



O que é?

... serviço?

Uma tarefa repetida de negócio – ex., saldo, conferência de crédito

... uma orientação a serviço?

Uma forma de integrar seus negócios como serviços conectados e os resultados dessa cadeia

... arquitetura orientada a serviço (SOA)?

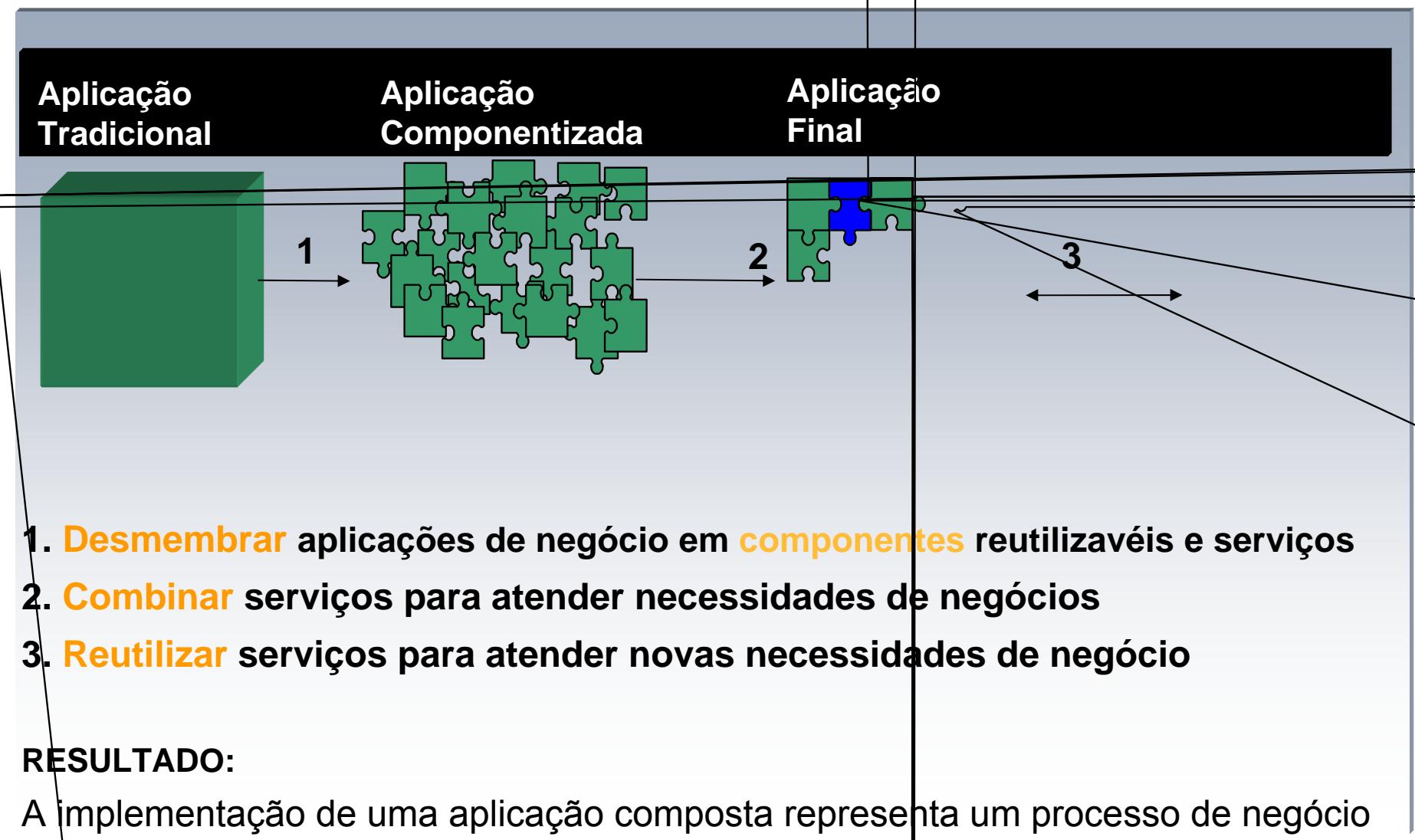
Um estilo de arquitetura de TI que suporta orientação a serviço

... uma aplicação composta?

Conjunto de serviços relacionados e integrados que suportem um processo de negócio baseado em SOA



Nova abordagem de desenvolvimento



O que diferencia SOA de propostas do passado?

Padrões

- Ampla adoção de Web services garante interfaces bem definidas
- Antes, padrões proprietários limitavam interoperabilidade

Comprometimento Organizacional

- Negócios e TI estão unidos em SOA (63% dos projetos atuais são liderados por LOB)*
- Antes, canais de comunicação & ‘vocabulário’ comum eram desafio

Especialização e Foco

- Serviços SOA foco em atividade e interações de negócio
- Antes, foco em sub-tasks técnicas e de escopo restrito

Conexões

- Serviços SOA são dinamicamente linkados
- Antes, interações de serviço eram hard-coded e dependentes da aplicação

Nível de Reuso

- Serviços SOA são altamente re-utilizáveis, maximizando os assets de TI existentes
- Antes, todo o reuso estava limitado a aplicações departamentais



Arquitetura Orientada a Serviços: a base da transformação



"A review of early case studies indicates that organizations that use a service-oriented architecture (SOA) can reduce integration project development and maintenance costs by 30% or more. These savings are made possible by the increased effectiveness of component reuse that SOA enables." - "Integration in a Service-Oriented World," Ken Vollmer and Mike Galpin, Forrester, 2004

"Application maintenance consumes between 60 – 80 percent of IT budgets"
Phil Murphy – Giga

"SOBAs demonstrate the real-world benefits of service-oriented environments and services oriented development of applications. Type A enterprises (aggressive adopters of technology) will notice the initial benefits of composite SOBAs within six months of implementation, and will achieve a rapid return on investment within 12 months of investment. - "Service-Oriented Business Applications Show Their Potential" – Gartner, 2005



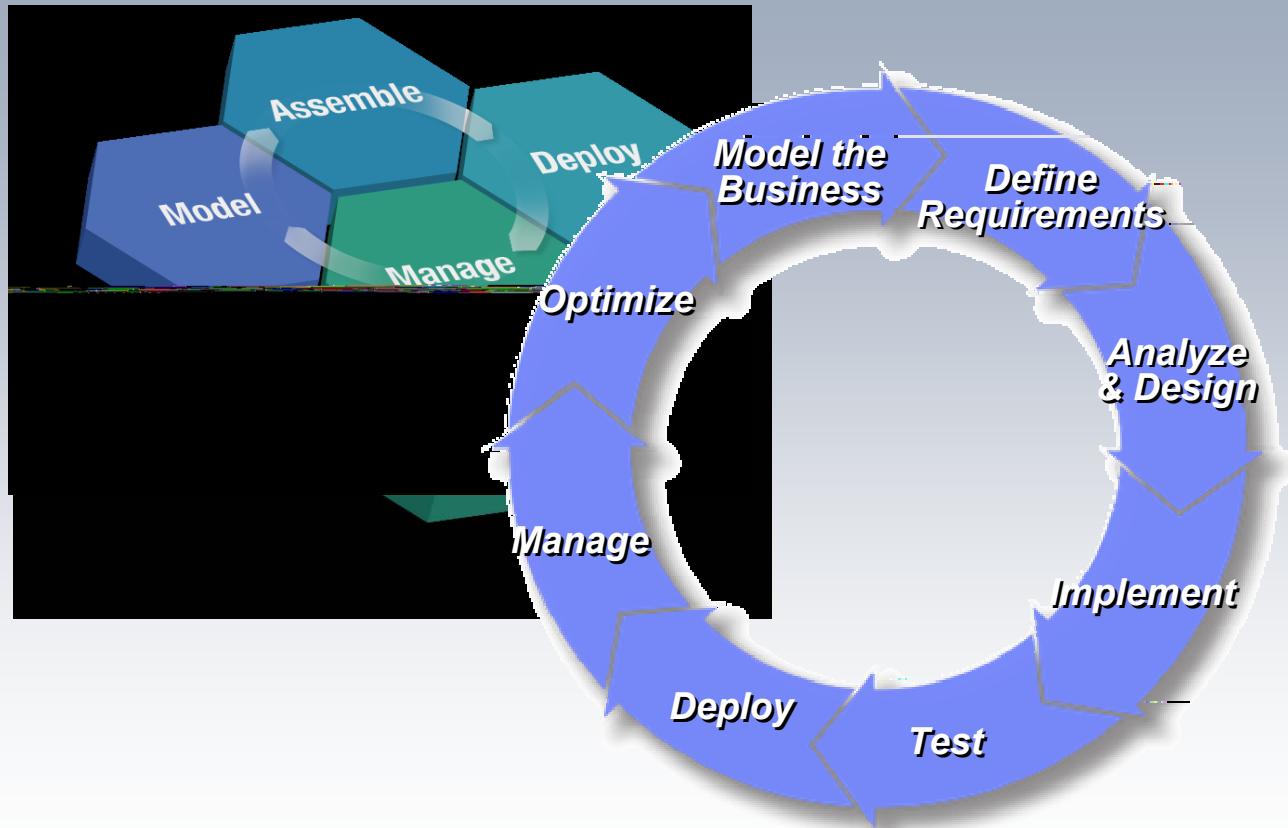
Desenvolvimento Orientado a Serviços

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Enterprise Platform – Life Cycle

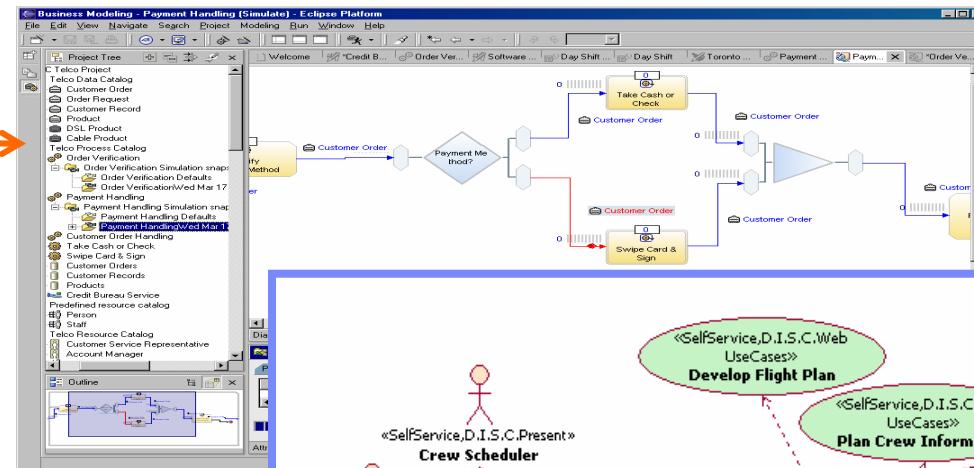


Step one: Model the business - Document business processes and user interactions

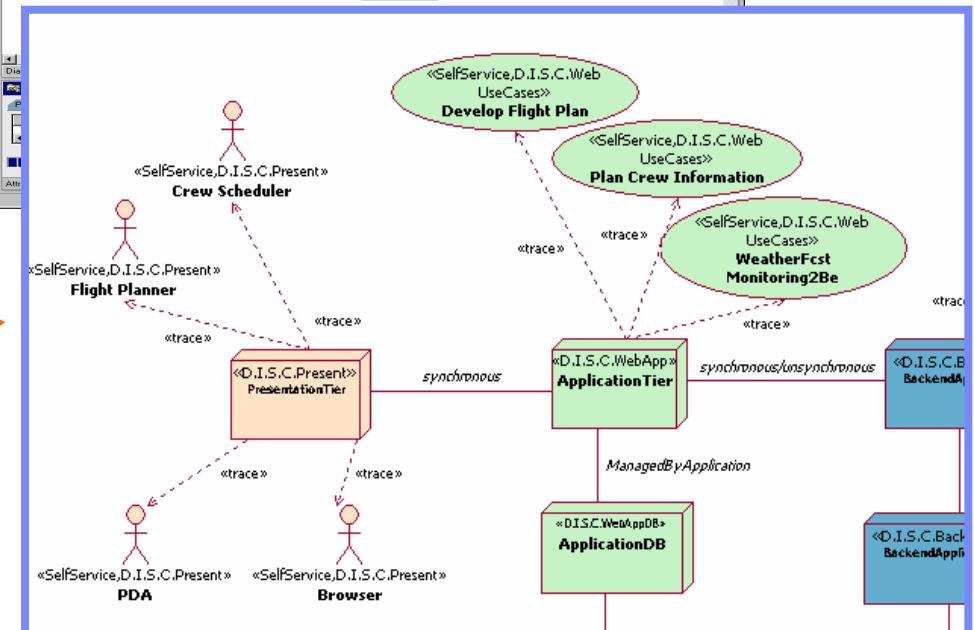
IBM WebSphere Business Integration Modeler *IBM Rational Software Architect* *IBM CICS Interdependency Analyzer*



Analyst models “as is” business process and explores alternative “to be” business processes



Analyst models “as is” and “to be” user interactions through use cases





Step three: Analyze and design application - *Minimize risks by understanding architectural dependencies*

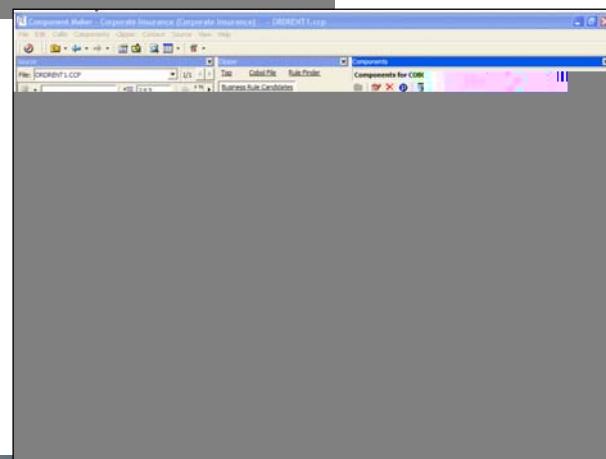
IBM WebSphere Studio Asset Analyzer

IBM Asset Transformation Workbench

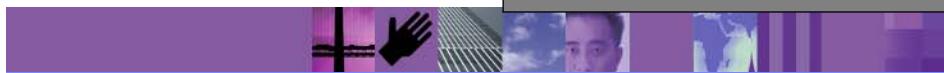
IBM CICS Interdependency Analyzer



End to End impact analysis – Architect identifies all assets, distributed and mainframe that will be affected by required change



Architect componentizes existing business rules, creating a reusable web service from existing applications



Step four: Implement application - *Build higher quality applications in less time*

IBM Rational Software Architect

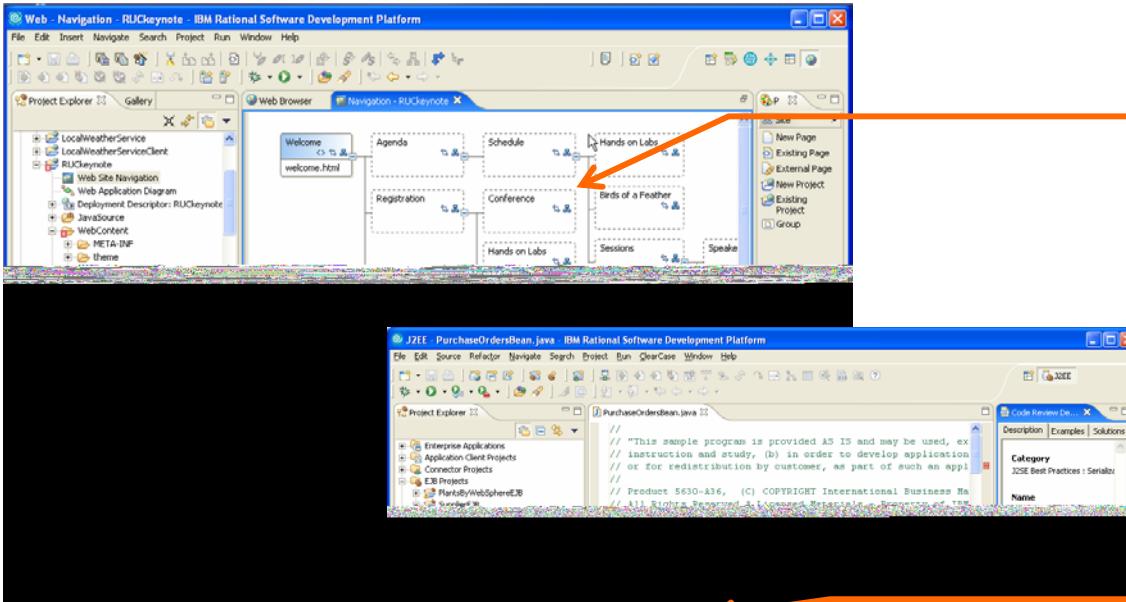
IBM Debug Tool

IBM CICS Business Event Publisher

IBM Rational Application Developer

IBM WebSphere Developer for z/Series

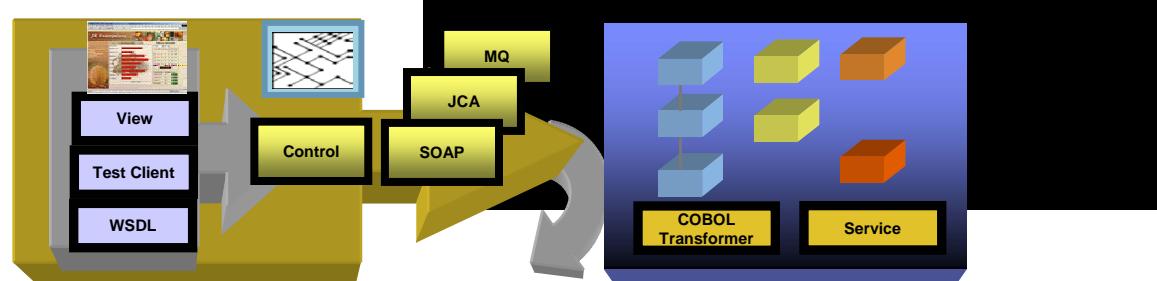
IBM CICS VSAM Transparency



Developer implements application leveraging highly productive J2EE, Java, CICS, IMS, COBOL, PL/I capabilities (JSF, SDO, patterns)



Developer leverages code analysis & unit testing to fix functional, performance, and security problems at the component level



Step five: Assemble processes on a flexible, robust SOA integration platform

Deploy composite applications

IBM WebSphere Developer for zSeries IBM WebSphere Integration Developer
IBM CICS Business Event Publisher
New! WebSphere Process Server V6

Simple, flexible deployment of processes

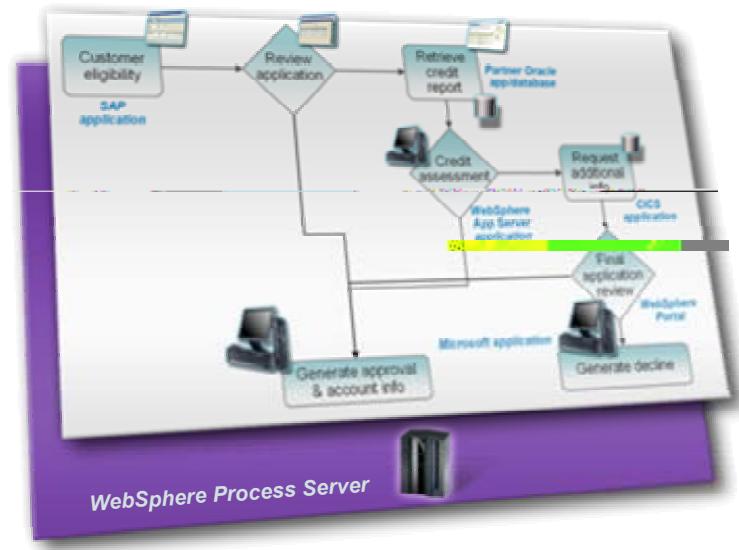
- Built and optimized on the market leading application server, IBM WebSphere Application Server

Powered by Enterprise Service Bus (ESB)

- Built on top of an open standards based ESB
- Flexible connectivity infrastructure for integrating applications, data, and services to power your SOA

Dynamically modify deployed processes

- Making plug-and-play of process components a reality
- Change business rules quickly and easily



Planned Availability on System z9 and zSeries

- Linux for zSeries – 4Q2005
- z/OS – 1H2006



Step six: Define data environment

IBM Debug Tool

IBM Fault Analyzer

IBM File Manager

IBM File Export



Step seven: Unit and System test

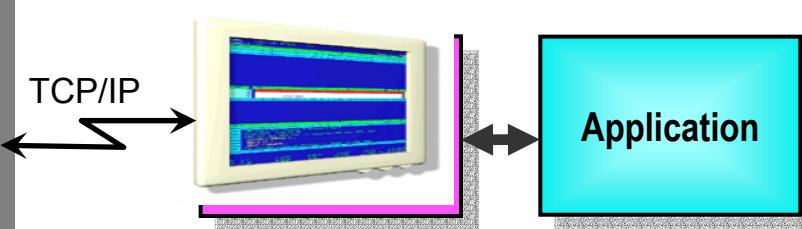
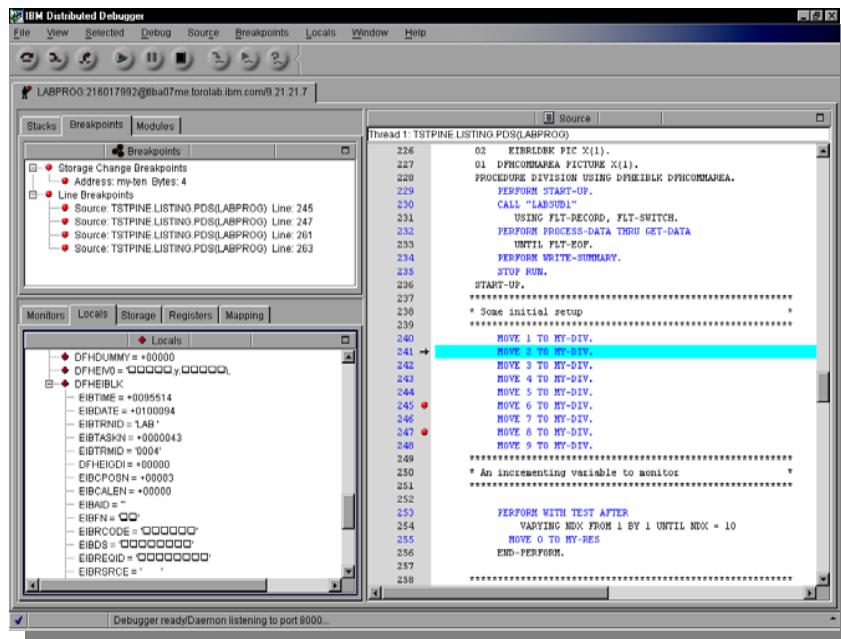
IBM Enterprise COBOL

IBM Enterprise PL/I

IBM Debug Tool

IBM Debug Tool Advanced Utilities

Rational Purify



Batch, CICS,
DB2, or IMS
application

- Advantages:
- Remote debug mode in WDW
 - Code Coverage
 - COBOL conversion aid



Step eight: Functional Test Application

Functional Testing for Web/Java and 3270/5250 Host applications

IBM Rational Test Manager

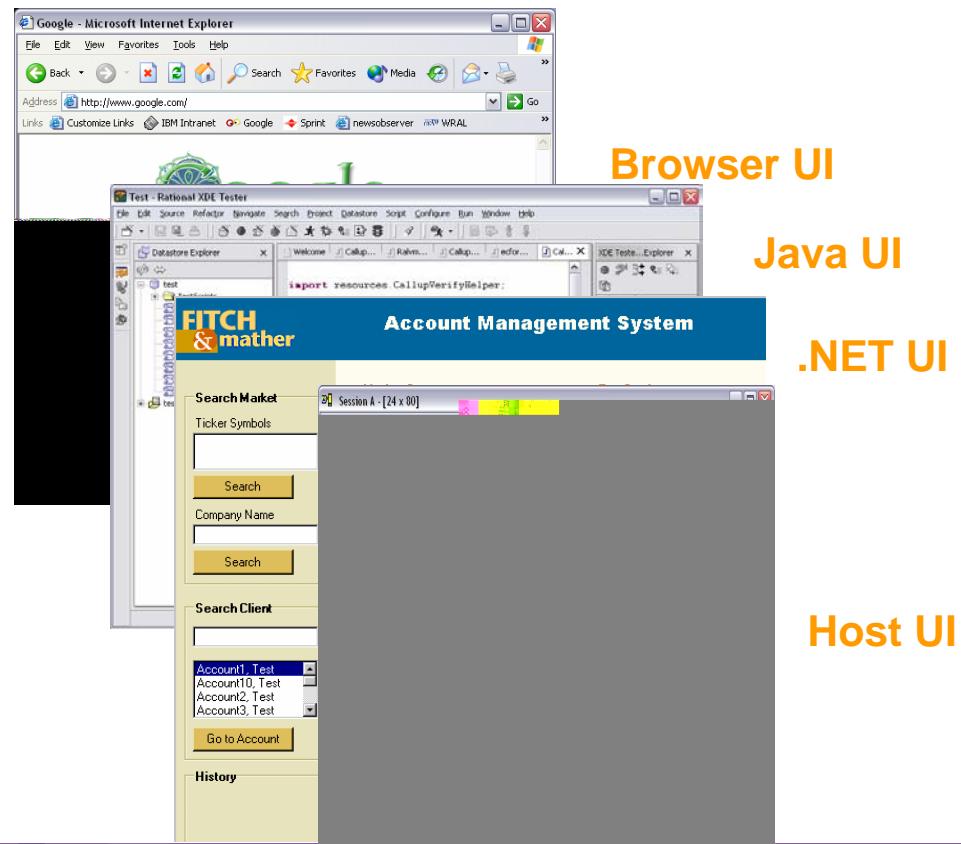
IBM Rational ReqPro

IBM Rational Functional Tester

IBM Rational Manual Tester

IBM Workload Simulator

- IBM Rational Functional Tester Extension for Terminal-based Applications
 - ▶ Integrate traditional and mixed workload function testing
 - ▶ Single point of control to manage testing of legacy applications & web front-end components
 - ▶ Single solution to manage development and testing across mainframe and distributed platforms
- Key Product Differentiators
 - ▶ Supports TN3270/5250 host applications
 - ▶ Leverages Rational solution
 - ▶ Based on Eclipse or .Net



Step nine: Performance Test Application and Platforms

IBM Rational Test Manager

IBM Rational Performance Tester

IBM Rational Manual Tester

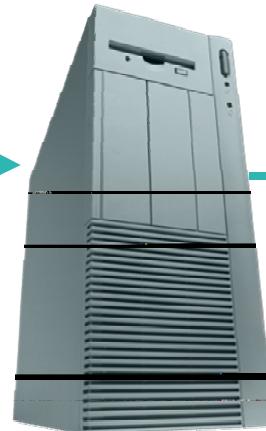
IBM Workload Simulator

IBM CICS Performance Analyzer

Console
(Windows or
Linux)



Agent running on ***z/OS***



Web Server(s) on
Any Platform



Middle
and back
tier(s)



Tests to
execute

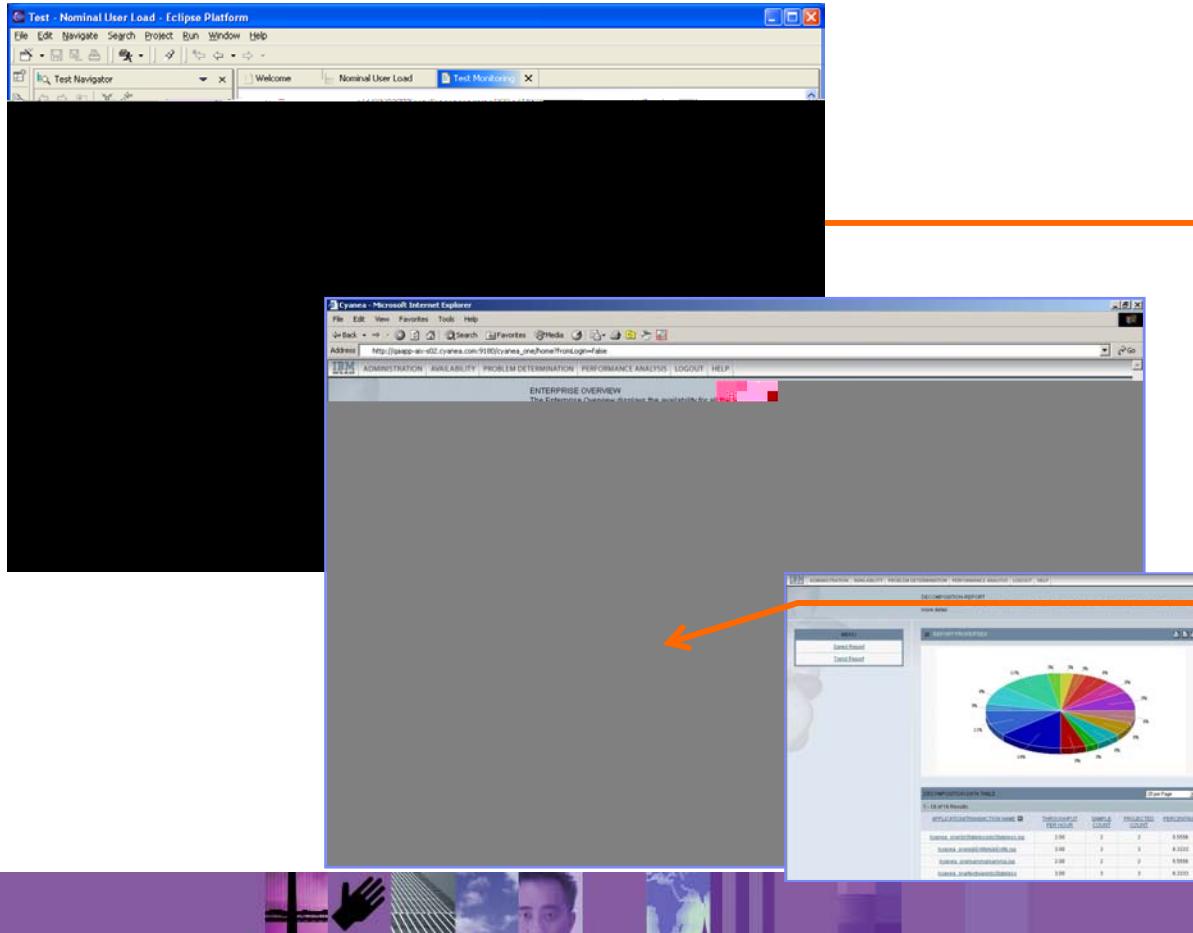
Simulated
Load
via HTTP

App Server,
DBMS,
MQ Series,
etc

Step ten: Deploy - Plan capacity and ensure compliance with Service Level Agreements

IBM CICS Performance Analyzer
IBM Rational Performance Tester
IBM Workload Simulator

ITCAM for WebSphere/SOA
IBM Fault Analyzer
IBM OMEGAMON
IBM Application Performance Analyzer



Tester evaluates the scalability of the new application based on Service Level Agreements captured in business model



Deployment team builds capacity plans based on performance tests

Step end: Manage - Monitor service levels with a centralized view into your network, systems, middleware, and application performance

IBM CICS Performance Analyzer
IBM CICS Configuration Manager
IBM Application Performance Analyzer
ITCAM for Response Time Tracking

The screenshot shows two windows side-by-side. The left window is titled 'Event Viewer: Group All - All' and displays a 'Working Queue' of logs. One log entry is highlighted with a red box and arrow, showing a 'Critical' severity level. The right window is titled 'IBM Tivoli Monitoring for Transaction Performance - Microsoft Internet Explorer' and shows a similar list of logs, also with one entry highlighted.

Time Received	Class	Hostname	Severity	Status	Message
October 11, 2004 4:23:33 PM...	TMP-MS-Event	was60-332a	Minor	Open	The ViewAccountHistory transaction of the Home...
October 11, 2004 4:23:01 PM...	TMP-STI-POLICY-VIOLATION	was60-331b	Warning	Open	Policy Name=Domino_Database_Corruption...
October 11, 2004 4:22:00 PM...	WebSphereAS_high_Servlet_Resp...	was60-332a	Warning	Open	The current response time (17521 ms) of the ins...
October 11, 2004 4:22:00 PM...	WebSphereAS_high_CPU_Utilizat...	was60-332a	Warning	Open	The CPU utilization (91.450000) percent of the pr...
October 11, 2004 4:21:48 PM...	TEC_IT5_SUBNET_CONNECTIO...	sw519241-cs	Warning	Open	Subnet unreachable
October 11, 2004 4:20:59 PM...	TMV_LowAvailCausingManyProble...	was60-332a	Critical	Open	The amount of committed memory is approachin...
October 11, 2004 4:18:43 PM...	Domino_Database_Corruption	wma-dsvr	Warning	Open	One or more views of a database has corruption ...
October 11, 2004 4:17:10 PM...	TMV_ProcessHandleLeak	wma-dsvr	Warning	Open	Process arch exe (PID 780) leaking handles.
October 11, 2004 4:17:02 PM...	TMV_ProcessHoggingCPU	was60-33...	Warning	Open	

IBM VSAM Recovery
IBM Tivoli Enterprise Console



Operations Manager monitors application performance and is automatically notified of problems, enabling fast triage to the right stakeholders (application, DB, network, etc.)

Step continue: Optimize

Verify delivery of expected benefits; fine-tune business processes and iteratively improve business performance



IBM WebSphere Business Integration Monitor
IBM CICS Performance Analyzer
IBM CICS Interdependency Analyzer

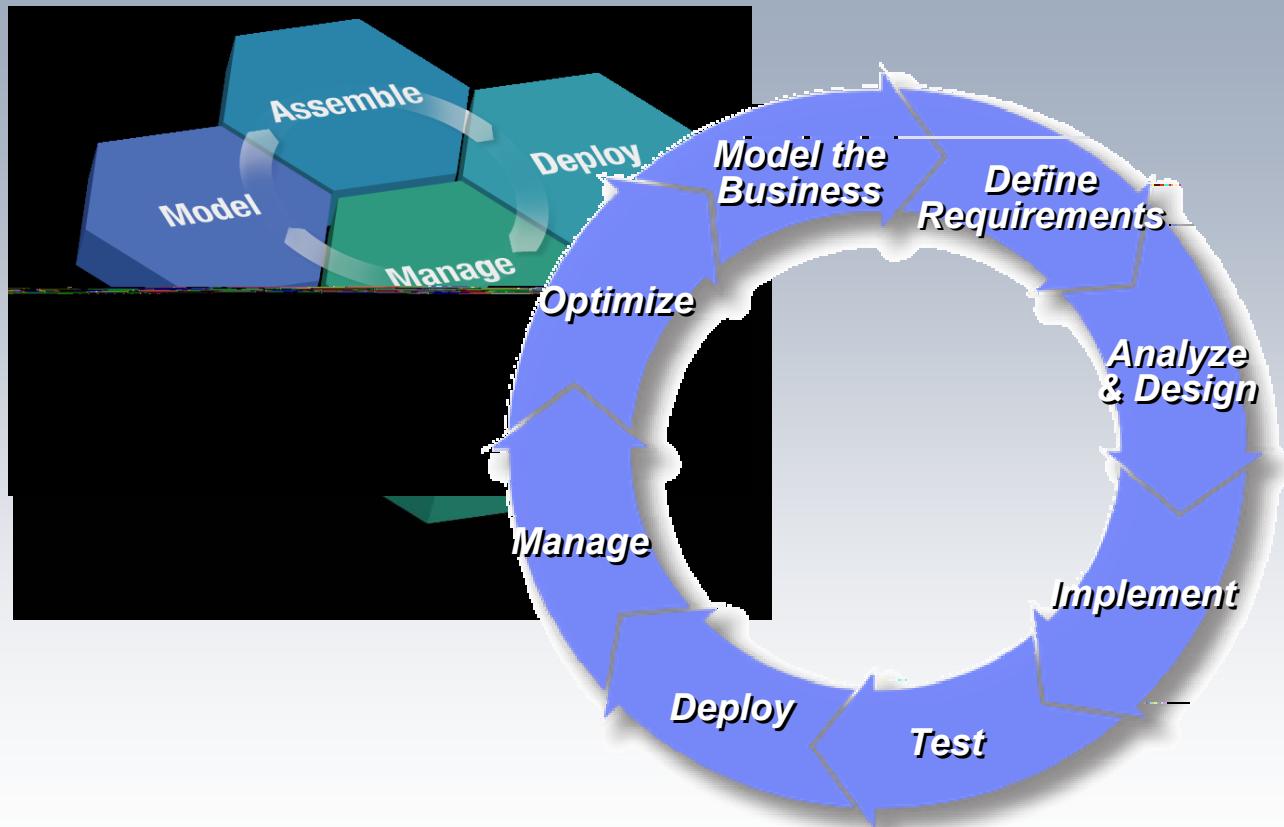


The screenshot shows the 'Workflow Dashboard' interface. At the top, there are buttons for 'Randomize by' (with a percentage input field), 'Randomize', 'Views' (dropdown), 'Save as Default' (checkbox), 'Process' (dropdown set to 'ProcessACSDocument'), and 'Process Diagram'. Below this is a navigation bar with icons for Activity Instance, Admin Action, PI Diagram, State, Starting Time, Working Duration, Elapsed Duration, Cost, Is Delayed, Account ID, and Customer. A red arrow points from the text in the adjacent box to the 'Working Duration' column header in the table.

Analyst compares projected to actual improvement in business performance, and fine-tunes business process to optimize results



Enterprise Platform – Life Cycle





IBM Software Group

Obrigada

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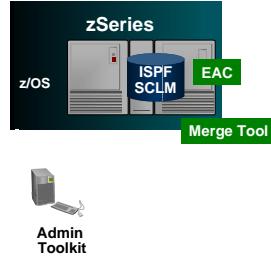
SOFTWARE CONFIGURATION MANAGEMENT Z

IBM Software Group



SCLM Advanced Edition

- **SCLM part of z/OS ISPF**
- **Option 10**
- **SCLM Advanced Edition (AE)**
 - ▶ Single point of control, single point of management, single repository of knowledge, single set of user interfaces.
 - ▶ Breeze, Administrator Toolkit, Enhanced Access Control (EAC), Merge Tool, Developer Toolkit
 - Developer Toolkit
 - Eclipse based desktop client
 - Support for long named artifacts
 - Native support for J2EE build and deploy





Model



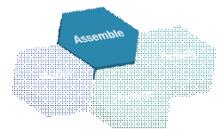
Model a new business process that builds on your current capabilities

WebSphere Business Modeler



...and discover program units and business rules you can reuse in the new process.

WebSphere Studio Asset Analyzer
CICS Interdependency Analyzer
Asset Transformation Workbench



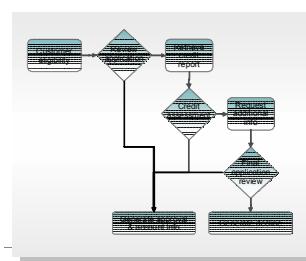
Assemble



Wrap programs as services, creating composite appl'n's from core assets....

WebSphere Developer for zSeries, plus Service Flow Modeler

Rational Application Developer



... and assemble the services across multiple platforms

WebSphere Integration Developer

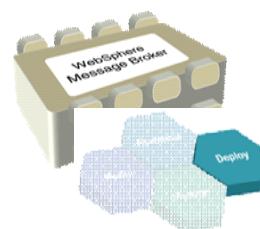


Deploy



Choreograph and deploy your new composite applications

WebSphere Process Server



... using an advanced ESB to power your SOA

WebSphere Message Broker



Manage



Monitor the processes across your SOA, and intervene if necessary

WebSphere Business Monitor
Tivoli Composite Application Manager for WebSphere



.... and export data for analysis and process improvement, back to

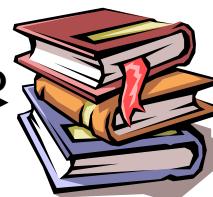
WebSphere Business Modeler



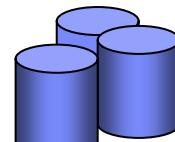
Ciclo de desenvolvimento tradicional



Requerimento
de Negócio



Busca
documentação
pré-existente



Busca
manual
nas
bibliotecas



- Análise de mudança
- Verificação do impacto da mudança de código
- Busca manual dos registros

Teste manual e
debug de
aplicações,
revisões dumps, e
implementação



Codificação



Uso dos
resultados para
mudar ou extrair
código

Melhores Práticas em Desenvolvimento

Boas Práticas

**Desenvolva Iterativamente
Gerencie Requisitos
Utilize arquiteturas de
Componentes
Modele Visualmente
Verifique Continuamente a
Qualidade
Gerencie as mudanças**

