IBM[®] DB2[®] Query Patroller



Administration Guide

Version 7

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Before using this information and the product it supports, be sure to read the general information under "Appendix D. Notices" on page 117.

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Welcome to DB2 Universal Database!

The DB2 Query Patroller Administration Guide provides information about administering and operating the DB2 Query Patroller system.

The audience generally consists of any person involved in day-to-day operations of DB2 Query Patroller. In many organizations, the system administrator or the database administrator is responsible for these tasks.



Conventions

This book uses the following highlighting conventions:

- **Boldface** indicates commands or graphical user interface (GUI) controls such as names of fields, folders, icons, or menu choices.
- *Italics* indicates variables that you should replace with your own value. It is also used to indicate book titles and to emphasize words.
- Monospace indicates file names, directory paths, and examples of text you enter exactly as shown.



This icon marks a fast path. A fast path guides you to information specific to your configuration where multiple options are available.



This icon marks a tip. It provides additional information that can help you complete a task.

For related documentation and a complete description of the DB2 library, see "Appendix C. Using the DB2 Library" on page 99.

200	• If you do not follow the documented installation method with the recommended defaults, it may be necessary to refer to the <i>Administration Guide</i> and the <i>Command Reference</i> to complete the installation and configuration.
	• The term <i>Windows 32-bit operating systems</i> refers to Windows 95, Windows 98, Windows NT, or Windows 2000.
	• The term <i>Windows 9x</i> refers to Windows 95 or Windows 98.
	• The term <i>DB2 client</i> refers to a DB2 Run-Time Client, a DB2 Administration Client, or a DB2 Application Development Client.
	• In this book, the term <i>DB2 Universal Database</i> refers to DB2 Universal Database on OS/2, UNIX, and Windows 32-bit operating systems, unless otherwise stated.

Chapter 1. System Overview

This chapter provides an overview of the DB2 Query Patroller system, its components, and the tables used by DB2 Query Patroller. Also provided is information on how DB2 Query Patroller components communicate, and an explanation of how queries are handled and processed.

DB2 Query Patroller Components

The DB2 Query Patroller system consists of the DB2 Query Patroller server and agents, the DB2 Query Patroller system administration workstation, and client workstations. DB2 Query Patroller can be deployed on a system running DB2 Enterprise Edition or DB2 Enterprise-Extended Edition. The diagram below illustrates the architecture of DB2 Query Patroller deployed on a system running DB2 Enterprise Edition. Refer to the *DB2 Query Patroller Installation Guide* for a diagram of DB2 Query Patroller deployed on a system running DB2 Enterprise-Extended Edition.



DB2 Query Patroller consists of the following components.

DB2 Query Patroller Server

The DB2 Query Patroller server executes on a single database node. The server accepts, analyzes, prioritizes, and schedules database requests and optionally notifies users when their requests have been processed.

The server consists of the following software components:

request server

The request server provides management and coordination for requests received from the various DB2 Query Patroller components.

cost analyzer

The cost analyzer component determines the relative cost to execute a query using the cost estimate provided by DB2. For more information about DB2 cost estimates, refer to the *DB2 Administration Guide*. The cost analyzer executes once per query. The job scheduler uses the calculated cost to determine when the query should be run. Because the cost analyzer uses the database catalog to determine the relative cost of a full table scan, **RUNSTATS** should periodically be run to keep the catalog entries current. The catalog reflects the status of a table as of the most recent **RUNSTATS**. If it has never been run, the catalog will be empty.

The processing described in the previous paragraph determines if DB2 Query Patroller should proceed with query execution or put the query on hold for later manual intervention by the system administrator. DB2 Query Patroller assigns a hold status to a query if the computed cost exceeds a user's cost threshold as defined in the user's profile. The notifier component of DB2 Query Patroller notifies the user in the event that a query has been placed on hold. For information about the User Profile table, see "DB2 Query Patroller Control Tables" on page 4. See "User Administration" on page 17 for information on setting the cost threshold for a user.

job scheduler

The job scheduler schedules the query to a DB2 Query Patroller agent for execution. For the scheduling of queries, DB2 Query Patroller uses a scheduling technique that takes into account:

- · Current number of queries executing on the system
- · Cost of all queries currently executing
- Number of nodes participating in the DB2 Query Patroller system
- Individual user priorities
- Number of queries executing for each user

notifier

The notifier scans the DB2 Query Patroller tables for newly completed queries at a user-specified time interval. This time interval is specified

by the DQP_INTERVAL profile variable. For more information, see "DB2 Profile Variables" on page 39. The notifier component notifies the user through system mail when the query completes. If job accounting status is active, the notifier adds a row to the Job Accounting table for each query completed. Information in the Job Accounting table is used by the Tracker tool to provide reports and display database usage history.

The following list outlines the query completion status returned to the user through system mail:

- Done: The query completed successfully.
- Aborted: An abnormal termination has occurred.
- Hold: The query has been placed on hold.
- Cancelled: The query was canceled.

log monitor

The DB2 Query Patroller server and agent components write error information to a log file. The log monitor program periodically activates and examines the log file for new entries. You may want to consider using a product that consolidates system status information, including the DB2 Query Patroller log file. If you do not have such a product, use the DB2 Query Patroller log monitor to send new log entries to users through system mail. See "Chapter 12. Log Monitoring" on page 85 for more information.

DB2 Query Patroller Agent

The DB2 Query Patroller agent executes on one or more database nodes and processes database requests. On a single-processor or non-clustered SMP machine, the agent and server components run on the same machine. On an MPP machine, or clustered SMP machines, the server component runs on one node and the agents may run on several nodes, including the same node as the server component.

The DB2 Query Patroller agent consists of the following software components:

node manager

The node manager executes any work scheduled to its node by the job scheduler.

executor

The executor component runs SQL statements and system commands.

Command Line Interface

The command line interface enables the system administrator to monitor and control DB2 Query Patroller from a command line prompt. The system administrator can also submit and monitor jobs using the command line interface. When combined with shell scripts or languages such as Perl, awk,

and REXX, you can use the command line interface as an application programming interface (API) to DB2 Query Patroller. See "Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller" on page 55 for more information.

QueryAdministrator

QueryAdministrator tool is a Java application that provides a GUI interface for administering the DB2 Query Patroller system.

QueryAdministrator enables the system administrator to manage the DB2 Query Patroller system parameters, create or delete profiles for DB2 Query Patroller users, and manage nodes, result destinations, data sources and job queues. See "Using QueryAdministrator" on page 15 for more information.

Tracker

The Tracker is a system administration GUI tool that provides reports displaying database usage history for queries that have been managed by the DB2 Query Patroller system. For example, the Tracker tool allows you to determine which tables and columns have been accessed most frequently, which tables have returned the most result rows, and which jobs have been completed within a specific time period. See "The Tracker Tool" on page 67 for more information. The Tracker tool is a Java application.

QueryEnabler

QueryEnabler places submitted queries, including dynamic queries submitted through any DB2 interface, under the management of the DB2 Query Patroller system. With QueryEnabler, you can wait for the query results to return, or you can have the query results returned at a later time to free your workstation to submit other queries or perform other work. Refer to the DB2 Query Patroller User's Guide for more information. The QueryEnabler tool is a Java application.

QueryMonitor

QueryMonitor is a GUI tool used for monitoring and managing queries that have been submitted through the DB2 Query Patroller system. With QueryMonitor, you can monitor query status, view job details, cancel jobs, submit new jobs, drop result tables, and resubmit completed jobs. Refer to the DB2 Query Patroller User's Guide for more information about QueryMonitor. The QueryMonitor tool is a Java application.

DB2 Query Patroller Control Tables

DB2 Query Patroller control tables belong to the IWM schema. The IWM schema and the control tables are created in the target database during the DB2 Query Patroller installation. The control tables contain all of the information DB2 Query Patroller requires to process queries. For example, the User Profile table contains information such as the user's ID, authority level,

and the maximum number of jobs a user can have running simultaneously. When a user submits a query, DB2 Query Patroller will reference the User Profile table for these parameters.

The following list describes the control tables used by DB2 Query Patroller:

Job Table

The Job table stores information about queries under the control of DB2 Query Patroller. This information includes the ID and user name of the user that submitted the query, the priority of the query, when the query was submitted, and the status of the query. Various components of DB2 Query Patroller access and manipulate the data stored in the Job table. For example, when a user views a job's status through the QueryMonitor tool, it is the information in the Job table that is being displayed, or when a system administrator changes a job's status using the QueryMonitor tool, information in the Job table is updated.

User Profile Table

The User Profile table stores user profile information for DB2 Query Patroller users and groups. The User Profile table contains information such as the user or group ID, authority level, and the maximum number of jobs a user or group member can have running simultaneously. A user or group profile record must exist in the User Profile table before the corresponding user or group member can access the DB2 Query Patroller system. The system administrator uses the QueryAdministrator tool to add or manage user and group profiles for the DB2 Query Patroller system. See "User Administration" on page 17 for more information.

Node Information Table

The Node Information table contains information concerning the status of each node in the system. The information contained in the Node Information table includes the Node ID, node status, the number of scheduled jobs for the node, and node CPU utilization. The DB2 Query Patroller server and agent components maintain the information in this table. The system administrator can alter the status of any node using the QueryAdministrator tool or the command line interface. For more information on changing node status using the QueryAdministrator tool, see "Node Administration" on page 25. For more information about using the command line to administer DB2 Query Patroller, see "Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller" on page 55.

System Parameters Table

The System Parameters table contains system-wide information that DB2 Query Patroller uses to control processing. Information contained in the System Parameters table includes the maximum cost allowed

for a query, and the maximum number of jobs allowed to be running. The system administrator maintains this table using the QueryAdministrator tool or the command line interface. For more information about the QueryAdministrator tool, see "System Administration" on page 32. For more information about using the command line to administer DB2 Query Patroller, see "Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller" on page 55.

Result Destinations Table

Normally, the database stores query results as tables. The Result Destinations table contains the descriptions of alternate destinations for query results. Information stored in the result destinations table includes the destination name, destination type, and description. The system administrator maintains this table using the QueryAdministrator tool. For more information, see "Result Destination Administration" on page 26.

Data Source Table

The Data Source table contains information that DB2 Query Patroller uses to control processing for the database instance. The Data Source table stores information such as data source status and the maximum number of jobs that can be running simultaneously against the data source. Presently, a single installation of DB2 Query Patroller controls only one data source. The system administrator maintains the Data Source table using the QueryAdministrator or command line interface. For more information about maintaining the Data Source table using the QueryAdministrator tool, refer to "Data Source Administration" on page 22. For more information about using the command line to administer DB2 Query Patroller, see "Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller" on page 55.

Job Queues Table

The Job Queues table defines the job queues for each data source. The Job Queues table contains information such as the maximum number of jobs for a queue and the maximum cost for a job on a particular queue. Queues receive job assignments based on the job's cost. Each queue can have different limits on the number of jobs run. The system administrator maintains this table using the QueryAdministrator tool. For more information about maintaining the Job Queue table using the QueryAdministrator tool, see "Job Queue Administration" on page 30.

Job Accounting Table

The Job Accounting table contains information on completed jobs. This information is used by the Tracker tool to provide reports that display database usage history for queries managed by DB2 Query Patroller. For this table to be populated with data, accounting status must be activated. This can be done using the System Administration page of the QueryAdministrator tool. For more information about using the QueryAdministrator tool to set the job accounting status, see "System Administration" on page 32.

When job accounting status is set to active, the notifier component of DB2 Query Patroller adds one row to the Job Accounting table each time a job completes. Job accounting status is set through the System Administration page of the QueryAdministrator tool. Only successful jobs are parsed by the Tracker tool. For more information about using the Tracker tool, see "The Tracker Tool" on page 67. For more information about job accounting, see "Job Accounting" on page 82.

Result Tables

Each time DB2 Query Patroller executes a job containing an SQL statement, it normally creates a temporary table containing the results of the query. QueryEnabler retrieves results from these tables and returns the results to the originating query application.

QueryEnabler and QueryMonitor can be used to drop result tables. If result tables are not dropped by the user after retrieval, the notifier component of DB2 Query Patroller can automatically purge result tables after a period of time specified by the system administrator. For information about QueryMonitor or QueryEnabler, refer to the DB2 Query Patroller User's Guide.

How Components Communicate

The QueryEnabler component communicates with DB2 Query Patroller through the DB2 Query Patroller control tables. The command line interface, agent component, and some parts of the server component communicate with the DB2 Query Patroller request server through sockets. To reduce the number of TCP/IP socket connections required, DB2 Query Patroller has a process called iwm_net that runs on the server and agent nodes. The iwm_net process allows communication between components on a single node to communicate with each other using TCP/IP sockets and concentrates all communication between nodes to a single outgoing socket connection reducing the number of TCP/IP socket connections required.

How Jobs are Processed

This section describes the processing of a job from the time a query is submitted to DB2 Query Patroller until the time that notification of job completion is received.

1. Job Submission

Queries are typically submitted through a query application or dynamically through a DB2 interface. Jobs can also be submitted through

QueryMonitor and the command line interface. When a job is submitted, DB2 Query Patroller saves the SQL statement, the user ID, the date and time the job is scheduled to be run, the maximum cost permitted, and the cost management threshold. The Cost Management Threshold parameter determines whether or not the query will be intercepted by the QueryEnabler tool for user intervention. The Maximum Cost and the Cost Management Threshold parameters are defined for each user or group profile using the User Administration page of the QueryAdministrator tool.

2. Cost Analysis

After a user submits a job to DB2 Query Patroller, the server component estimates the cost to execute the query using the cost estimate from DB2. For more information about DB2 cost estimates, refer to the *DB2 Administration Guide*.



DB2 Query Patroller can invoke a customer-written exit program just prior to performing cost analysis for a query. The exit program can examine the SQL statement and prevent DB2 Query Patroller from executing the statement. For more information, see "Exit Analysis" on page 52.

The cost of the job is measured against the Maximum Cost and Cost Management Threshold parameters obtained from the profile of the submitting user. If the computed cost is greater than the maximum cost, the job is placed on hold. The cost management threshold parameter determines whether or not the query will be intercepted for user intervention by the QueryEnabler tool.

If the job does not exceed the cost management threshold, the query will not be intercepted and will execute immediately. If the job exceeds the cost management threshold, and does not exceed the maximum cost, the query will be intercepted by the QueryEnabler tool for user intervention, and the job will run as soon as the scheduled date and time pass and sufficient system resources become available.

If a job is placed on hold, the DB2 Query Patroller system administrator or operator must release or cancel the job. For jobs submitted through the command line interface, cost analysis is performed as part of job submission, not as a separate step.

3. Job Scheduling

The server component's job scheduler activates periodically to scan for new jobs to be run. It processes jobs that are ready to run in order of priority. Jobs of equal priority are processed in the order that they were submitted. To determine if a job can run, the scheduler looks to see if the number of queries already running has reached the limit set in the User Profile. The scheduler also looks to see if the total number of queries running or the cost of the new job plus the total cost of any running jobs has reached the limits set for the data source and the system. Next, based on the job's cost, the scheduler checks for an associated job queue and determines the limit on the number of jobs for the queue.

If a job cannot be scheduled due to system limits, the scheduler bypasses the job and processes the next ready job. The scheduler processes any jobs skipped during a scheduling cycle the next time it activates.

If a job can be scheduled, it must be assigned to a DB2 Query Patroller node to be executed. The job scheduler selects a node based on the limits set for the data source and on the CPU and disk-utilization statistics being gathered by the node managers. The node selected is the one with the fewest number of assigned jobs. If two or more nodes are running the same number of jobs, the job scheduler selects the node with the lowest CPU utilization.

4. Job Execution

The node manager of each agent activates periodically to scan for new jobs scheduled to be run on that node. The node manager creates a new process to run the executor for each new job. Normally, for a job containing an SQL statement, the executor component opens a cursor to fetch the result rows. When each job completes, the executor component sends the completion status and execution statistics back to the server component to be recorded in the job table.

In addition to running jobs newly scheduled for the node, each time the node manager activates it also collects CPU and disk utilization statistics and checks for jobs to be canceled or that have aborted. Jobs may be canceled any time from submission until they have been scheduled. Database connections for running jobs are removed when a job is canceled.

5. Notification

The server component's notifier activates periodically to scan for jobs that complete successfully or unsuccessfully, or for any jobs with a hold status. This component notifies users of these events through e-mail and adds a row to the Job Accounting table for each completed job when the job accounting status is active. The notifier component also purges expired job table entries and result tables.

Chapter 2. Getting Started

This chapter introduces you to the iwm administrative user account for DB2 Query Patroller, provides information for updating the dqpnodes.cfg file on systems running DB2 Enterprise-Extended Edition, and provides procedures for starting and stopping the DB2 Query Patroller system.

The iwm Administrative User Account

During the installation of DB2 Query Patroller, the iwm administrative user account was created. To perform DB2 Query Patroller administrative tasks you must be logged on as this user. The iwm account is the user account under which the DB2 Query Patroller server is run, and the user account that owns the IWM schema, which contains the DB2 Query Patroller control tables.

Updating the dqpnodes.cfg File

If DB2 Query Patroller is installed on a system that is running DB2 Enterprise-Extended Edition, you must update the dqpnodes.cfg file for each agent node before starting DB2 Query Patroller. The dqpnodes.cfg file is created in the following location during installation:

UNIX:

instance_path/dqpnodes.cfg

where *instance_path* is the path for the DB2 instance containing the target data source.

Windows:

instance_directory\dqpnodes.cfg

where *instance_directory* is the directory for the DB2 instance containing the target data source.

The dqpnodes.cfg file must contain entries for each node that has a DB2 Query Patroller server or agent installed. Entries in the dqpnodes.cfg file are in the following format:

node_number host_name {server | agent | none}

where *node_number* is the number given to the DB2 Query Patroller node, and *host_name* is hostname or IP address on UNIX, or the computer-name on Windows.

The node number you provide must be a value from 0 to 999. The number you choose for a DB2 Query Patroller node can be the same number used for the DB2 node on which the DB2 Query Patroller agent or server is installed.

Each entry in the dqpnodes.cfg file must be defined as server, agent or none. There must be only one entry per line, and only the node where the DB2 Query Patroller server is installed should specify the server option. Entries for nodes where the DB2 Query Patroller agent is installed must specify the agent option. To suspend a DB2 Query Patroller node entry for whatever reason, you can use the none option.

A dqpnodes.cfg file on Windows would contain entries similar to the following:

0	MY1STNODE	server
1	MY2NDNODE	agent
3	MY3RDNODE	agent

To avoid confusion, it is recommended that you specify the same node number for a DB2 Query Patroller node and the DB2 node on which the DB2 Query Patroller server or agent is installed. For example, if you are installing a DB2 Query Patroller server on a DB2 node that has 0 as its designated node number in the db2nodes.cfg file, you would specify a node number of 0 in the dqpnodes.cfg file for the DB2 Query Patroller server. In this case, you would use the following commands to start both the DB2 node and DB2 Query Patroller server node:

```
db2start nodenum 0
dqpstart nodenum 0
```

Enabling Query Management

For queries to be managed by DB2 Query Patroller, the DYN_QUERY_MGMT database configuration parameter must be set to ENABLE on the DB2 Query Patroller server. Setting this parameter will allow the QueryEnabler component to intercept submitted queries, and place them under the management of the DB2 Query Patroller system. You must have SYSADMIN, SYSCTRL, or SYSMAINT authority for the database to set database configuration parameters. For information on setting database configuration parameters, refer to the DB2 Administration Guide.

Starting and Stopping DB2 Query Patroller

To start DB2 Query Patroller across all nodes, log on as the administrative user iwm and enter the following command:

dqpstart

To stop DB2 Query Patroller across all nodes, log on as the administrative user iwm and enter the following command:

dqpstop

If you have DB2 Query Patroller installed on a system that is running DB2 Universal Database Enterprise-Extended Edition, you likely have the DB2 Query Patroller server installed on one node, and the DB2 Query Patroller agent distributed across other nodes that are participating in the database instance. In this case, you have the option of starting or stopping a DB2 Query Patroller server or agent on a specific node.

To start a DB2 Query Patroller server or agent on a specific node, log on as the administrative user iwm and enter the following command:

dqpstart nodenum node_number

where *node_number* is the DB2 Query Patroller server or agent node number as defined in the dqpnodes.cfg file.

To stop a server or agent on a specific node, log on as the administrative user iwm and enter the following command:

dqpstop nodenum node_number

If you specify the *node_number* option, you must be aware of the order in which to stop and start the DB2 Query Patroller server and agents.

- Remember to always start the DB2 Query Patroller server first, followed by the agents.
- When stopping DB2 Query Patroller, you should stop all DB2 Query Patroller agents first, followed by the server.

On a system running DB2 Universal Database Enterprise-Extended Edition, the dqpstart and dqpstop commands can be issued from any node participating in the instance, even nodes that do not have a DB2 Query Patroller server or agent installed.



Starting and Stopping DB2 Query Patroller as a Service on Windows

Starting and stopping the DB2 Query Patroller server and agents on the Windows operating system can be done using the preceding instructions or by starting and stopping the DB2 Query Patroller service in the Windows Services window. The service name for DB2 Query Patroller is DB2QP. Before starting DB2 Query Patroller on Windows, ensure that you have set the DQP_STARTUP profile variable for each node. For more information refer to "DB2 Profile Variables" on page 39.

To start the DB2 Query Patroller service on Windows you must open the Windows Services window on the node where the DB2 Query Patroller server or agent is installed, select the DB2 Query Patroller service (DB2QP) to highlight it, and click on the **Start** push button. To stop the DB2QP service, select the started DB2QP service to highlight it and click on the **Stop** push button.

If you start DB2 Query Patroller as a service on Windows, and you have DB2 Query Patroller installed on a DB2 Enterprise-Extended Edition system, you must start the DB2 Query Patroller service on the server node first, and then start the service on the agent nodes. When stopping DB2 Query Patroller, you must stop the service on the agent nodes first, then stop the service on the server node.

The dqpstart and dqpstop commands use the dqpnodes.cfg file to ensure the proper start and stop sequence and allow you to start or stop the entire DB2 Query Patroller system from a single node. This is the recommended method for starting and stopping DB2 Query Patroller.

Chapter 3. Using QueryAdminstrator to Administer DB2 Query Patroller

The QueryAdministrator tool is a Java application that provides an easy to use interface for setting DB2 Query Patroller parameters and administering the DB2 Query Patroller system on a day-to-day basis. The QueryAdministrator can be used for the following administrative tasks:

- "User Administration" on page 17
- "Data Source Administration" on page 22
- "Node Administration" on page 25
- "Result Destination Administration" on page 26
- "Job Queue Administration" on page 30
- "System Administration" on page 32

If you are setting up your system for the first time you should use the QueryAdministrator tool to set the DB2 Query Patroller parameters according to your system requirements. You can also set most DB2 Query Patroller parameters and administer DB2 Query Patroller using the command line interface. For information about using the command line interface, refer to "Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller" on page 55.

Using QueryAdministrator

Starting QueryAdministrator

A user must have administrator authority on the DB2 Query Patroller system to start the QueryAdministrator tool. Use the following procedure to start QueryAdministrator:

 If you are using Windows, you can select DB2 Query Patroller —> QueryAdministrator from the IBM DB2 program group. On UNIX or Windows you can enter the following command in a system or DB2 command window:

QueryAdmin

The QueryAdministrator Login window opens.

2. Enter the user name, password, and the database alias, and click OK.

Node Administration	Job Queue Administration	Result Set Administration User	System Administration Administration
Tiow (Edit	Data Source Source Stat M	laximum J Cost Thres Node C	PU Cost Factor Node D
New	IWM Active	999999999 9999999	100 1
Remove			
Choose Columns			
	-		
Liet All Data Sources	1		
	1		

The QueryAdministrator main window opens:

Stopping QueryAdministrator

To stop QueryAdministrator, close the window.

Displaying Columns

When viewing information on any of the pages of the QueryAdministrator main window, you can select the columns you want to display.

To select the columns you want to display, perform the following steps:

1. Click on Choose Columns.

The Select Columns for Display window opens:

👹 Select Columns for Display 🛛 🛛 🔀						
Available Columns		Selected Columns				
Cost Time Zero Cost Time Slope Cost Time Interval Cost Time Min Agent Name	Add >> Remove << Apply Cancel	Data Source Source Status Maximum Jobs Cost Threshold Node CPU Max Cost Factor Node Disk Min Node Jobs Max				

- 2. To add a column to the display, do the following:
 - a. Select the column to be added from the Available Columns list.
 - b. Click on Add>> to add the column to the Selected Columns list.
 - c. Select the newly added column in the Selected Columns list.
 - d. Click on **Up** or **Down** to move the newly added column to the position where you want it to display.
- **3**. To remove a column from the display select the column to be removed from the Selected Columns list and click on **Remove**<<.
- 4. Click on Apply when you have finished adding and removing columns.

Any changes you make to the columns displayed are retained for the current session only.

Resizing Columns

Whenever you are viewing information on a page in the QueryAdministrator main window you can resize any column to a preferred width.

To resize a column, complete the following steps:

- 1. Move the mouse pointer to the vertical line forming the right edge of the column heading. The mouse pointer changes to a double arrow.
- **2**. Left-click and hold the mouse button on the vertical line; move the line to resize the column.
- 3. Release the mouse button.

Any changes you make to the columns displayed are retained for the current session only.

User Administration

This section provides information on creating user or group profiles (adding users) for the DB2 Query Patroller system, editing user profiles, and steps for removing user profiles. In order for a user's queries to be managed by DB2 Query Patroller, the user must be defined in the DB2 User Profile table, or belong to a group that has a profile in the User Profile table. The task of adding user or group profiles is performed using the QueryAdministrator tool.

Adding Users

In order to be added to the DB2 Query Patroller system, a user must have a system account on the target database server system with the CONNECT database privilege for DB2. Because DB2 Query Patroller for DB2 UDB Version 7 offers group support, a user may also belong to a group that has

been granted the CONNECT privilege. For information on creating DB2 users and groups and granting the CONNECT privilege, refer to the *DB2 Administration Guide*.

Once the user has a system account on the target database server with the CONNECT privilege, or belongs to a group with the CONNECT privilege, you can add the user or group to the DB2 Query Patroller system using the User Administration page of the QueryAdministrator tool. When a user or group is added using the DB2 QueryAdministrator tool, the information provided for the user or group is added to the User Profile table.

How User Profiles are Resolved

If a user belongs to more than one group defined in the DB2 Query Patroller User Profile table, the authorities for the two profiles will be merged, and the highest authorities will be granted to the user. For example, user jsmith belongs to Group A and Group B. If the Group A profile specifies that jsmith can run a maximum of 20 queries simultaneously, and the Group B profile specifies that the maximum is 30, jsmith will have the authority to run 30 queries simultaneously. The same logic applies for a user who is defined as both an individual user and as part of a group.

For the Management Threshold parameter, the highest value is considered to have the greatest authority. The Management Threshold parameter value determines whether or not a query will be intercepted by the QueryEnabler tool for user intervention. If a query does not meet this threshold value, the query will not be intercepted by the QueryEnabler tool, and will execute against the data source immediately, without user intervention.

If a user that belongs to more than one group, and a value for either the e-mail address parameter or User ID parameter is not provided in one group, the user's groups will be searched in alphabetical order by group name for the first non-null parameter value. See "Creating a User Profile" for more information about user profile parameters.

To query the effective user profile for a user that belongs to more than one group, or for a user that is defined individually, and as part of a group, you can use the **Query** button on the User Administration page of the QueryAdministrator tool. For more information, see "Querying for the Effective User Profile" on page 21.

Creating a User Profile

Use the following procedure to create a user profile:

- 1. In the QueryAdministrator main window, select the **User Administration** tab.
- 2. Click on Create User.

A user profile window opens:

🞬 QueryAdministrator - Inf	ormation about new user		×
User ID		Туре	User 💌
Cost Analysis	Do Cost Analysis 💽	Authority Level	User 💽
Maximum Queries		Low Priority	
Normal Priority		High Priority	
User Threshold		Management Threshold	0
Maximum Elapsed Time	0	Maximum Result Rows	0
Account ID		Email Addr	
		0	K Cancel

3. Enter a value in each of the fields and click on OK when finished.

The following list provides information for each user profile parameter:

User ID

Provides the ID for the user or group.

Type Indicates whether the profile is for a user or a group.

Cost Analysis

Provides a setting for cost analysis:

- **Do Cost Analysis** indicates that cost analysis is performed on all jobs for this user or group.
- **Don't Do Cost Analysis** indicates that the user or group can determine whether cost analysis is to be performed on specific jobs. If this option is selected, the user can use the **Cost analyze query** check box in the QueryEnabler window to enable or disable cost analysis for a specific job.

Authority Level

Provides the authority level for the user or group:

- Not Allowed indicates that this user or group is not allowed to use DB2 Query Patroller.
- User indicates that this user or group has normal authority to submit queries and manage the status of those jobs in the DB2 Query Patroller system.
- **Operator** indicates that the user or group has operator authority. With operator authority a user can use the QueryMonitor tool to manage jobs for all users and groups.

• Administrator indicates that this user or group has administrative authority to alter the DB2 Query Patroller configuration and manage jobs for all users and groups.

Maximum Queries

Indicates the maximum number of jobs that a user is able to run simultaneously. Maximum Queries must be an integer from 0 to 99. When creating a group profile, note that the value set for this parameter applies to each user. If this value were set to 10 for Group A, each user belonging to Group A has the authority to run 10 jobs simultaneously.

Low Priority

Provides the priority assigned to a job when the job is submitted on low priority. Low Priority must be an integer from 0 to 999.

Normal Priority

Provides the priority assigned to a job when the job is submitted on normal priority. Normal Priority must be an integer from 0 to 999.

High Priority

Provides the priority assigned to a job when the job is submitted on high priority. High Priority must be an integer from 0 to 999.

User Threshold

Provides the threshold, which if exceeded by a job, causes the job to be placed on hold. User threshold is measured in timeron units. A timeron is a unit of measurement used to give a rough relative estimate of the resources, or cost, required by the database server to execute two plans for the same query. The resources calculated in the estimate include weighted CPU and I/O costs. Refer to the *DB2 Administration Guide* for more information.

Management Threshold

This value determines whether or not a dynamic SQL query will be trapped by the QueryEnabler component. If the cost of the query does not exceed the set value, the query will not be trapped by the QueryEnabler and will execute without user intervention. Query cost is measured in timeron units. A timeron is a unit of measurement used to give a rough relative estimate of the resources, or cost, required by the database server to execute two plans for the same query. The resources calculated in the estimate include weighted CPU and I/O costs. Refer to the *DB2 Administration Guide* for more information.

Maximum Elapsed Time

This option specifies the maximum number of seconds the query will be permitted to run against the DB2 Query Patroller server. If this value is set to 0 or -1 the query will always run to completion.

Maximum Result Rows

This option specifies the maximum number of rows that will be returned in the answer set. If this value is set to 0, the complete answer set will be returned.

Account ID

Provides a user-defined accounting ID that is written in the Job Accounting table.

Email Address

Provides an address for notification when a job completes. If Email Address is null, the user ID is used as the e-mail address. For more information on e-mail notification, refer to "Chapter 4. DB2 Query Patroller E-Mail Notification" on page 35.

Editing a User or Group Profile

Use the following procedure to edit a user profile:

- 1. In the QueryAdminstrator main window, select the **User Administration** tab.
- 2. Click on List All Users to list all user profiles.
- 3. Select a profile.
- 4. Click on View / Edit. The Detailed User Profile window opens.
- 5. Edit each field that you want to change.

Note: Once a profile has been created, you cannot change the User ID or Type.

6. Click on **OK** after all new values have been entered.

Removing a User or Group Profile

Use the following procedure to remove a user profile:

- 1. On the User Administration page, select a profile.
- 2. Click on Remove.
- 3. Click on Yes to verify that you want to remove the selected user profile.

Note: User iwm cannot be deleted.

Querying for the Effective User Profile

To query the effective user profile for a user, you can use the **Query** button on the User Administration page of the QueryAdministrator tool. Perform the following steps:

- 1. Click the Query button on the User Administration page.
- 2. Enter a User ID and click **Apply**. The different profiles for the user will be merged providing an effective user profile, which combines the highest authorities from each of the user's profiles. For information on how an

effective user profile is resolved when more than one profile exists for a user, see "How User Profiles are Resolved" on page 18.

Data Source Administration

This section describes the procedures for listing and editing data sources.

Listing Data Sources

Use the following procedure to list data sources:

- 1. In the QueryAdministrator main window, select the **Data Source Administration** tab.
- Click on List All Data Sources to list all data sources.
 Each data source is listed in tabular format on the Data Source Administration page.

Note: DB2 Query Patroller only supports a single DB2 data source.

Editing a Data Source Definition

Use the following procedure to edit a data source definition:

- 1. On the Data Source Administration page, select a data source.
- 2. Click on **View / Edit**. The Detailed Information for Data Source window opens:

🛅 QueryAdministrator - Det	ailed Informatic	on for Data Source IWM	×
Data Source	IVVM	Source Status	Active 💌
Maximum Jobs	999999999	Cost Threshold	999,999,999
Minimum Disk per Node	0	Maximum CPU per Node	100
Maximum Jobs per Node	999	Cost Factor	1
Cost Time Zero	0	Cost Time Slope	0
Cost Time Interval	0	Cost Time Min	0
Agent Name	iwm_sqlexec	Maximum Job Retries	0
Job Retry Interval	0		
		OK	Cancel

3. Edit each field that you want to change. See the list below for a description of each field. For example, if you want to put the data source on hold or make the data source inactive, change the **Status** field to the appropriate value. Click **OK** after all new values have been entered.

Note: Once a data source has been created, you cannot change its name.

The following list provides information for each data source parameter:

Data Source

Provides the name of the data source. Only one data source, IWM, is recognized by DB2 Query Patroller. This field cannot be edited.

Source Status

Provides the status of the data source:

- Active indicates that the data source is accepting and scheduling new jobs. Active is the default value for this parameter.
- **Held** indicates that the data source is accepting new jobs and placing them on hold. Queued, scheduled, and running jobs will be allowed to finish.
- **Inactive** indicates that the data source is not accepting new jobs, no additional jobs will be scheduled, but running jobs will be allowed to finish.

Maximum Jobs

Indicates the maximum number of jobs that can be running simultaneously for this data source. Once this threshold of running jobs is reached, no more jobs will be scheduled for this data source. Maximum Jobs must be greater than or equal to 0. Estimate the number of jobs your data source can handle simultaneously, and modify this value accordingly. This value will vary depending on the performance of your database, the number of users submitting queries, and the average cost of the queries being submitted at any given time.

Cost Threshold

Indicates the total cost threshold for jobs running simultaneously for this data source. Once this cost threshold for running jobs is reached, no more jobs will be scheduled for this data source. Cost Threshold must be greater than 0. Cost Threshold is measured in timeron units. A timeron is a unit of measurement used to give a rough relative estimate of the resources, or cost, required by the database server to execute two plans for the same query. The resources calculated in the estimate include weighted CPU and I/O costs. Refer to the *DB2 Administration Guide* for more information.

Minimum Disk per Node

If disk utilization is being monitored for a node, jobs will not be scheduled to that node if the number of bytes available is less than this value. Minimum Disk per Node must be greater than or equal to 0.

Maximum CPU per Node

If CPU utilization is being monitored for a node, jobs will not be

scheduled to that node if the CPU utilization is greater than this value. Maximum CPU per Node is measured in percentage and must be an integer from 0 to 100.

Maximum Jobs per Node

Indicates the maximum number of jobs that can be simultaneously scheduled on each node. Jobs will not be scheduled to a node if the total number of jobs already scheduled on that node is equal to or greater than maximum. Maximum Jobs per Node must be an integer from 1 to 9999.

Cost Factor

Provides the accounting multiplier for the estimated cost of a job, which is used when writing a job's estimated cost in the accounting table. Since the units for estimated cost are megabytes scanned, the units for the cost factor are dollars per megabyte. Cost Factor must be greater than or equal to 0.

Cost Time Zero

Provides the estimated time (in seconds) for a zero-cost query. If zero is entered, no time estimate is provided for a zero-cost query. Cost Time Zero must be greater than or equal to 0.

Cost Time Slope

If Cost Time Slope is greater than zero, the time estimate in seconds is computed as: static cost * cost time slope + cost time interval. If Cost Time Slope is zero, no time estimate is provided. Cost Time Slope must be greater than or equal to 0.

Cost Time Interval

See the description for Cost Time Slope.

Cost Time Min

Specifies a minimum estimated time. If Cost Time Min is greater than zero and greater than the estimated time, then this minimum is used instead of the estimated time. If Cost Time Min is zero, then the estimated time is set to Cost Time Zero as if the static cost were zero. Cost Time Min must be greater than or equal to zero.

Agent Name

This field is set by default to iwm_sqlexec and cannot be modified. This program is used to execute SQL statements.

Maximum Job Retries

Specifies the maximum number of attempts that will be made to run a query through to completion before the query is cancelled.

Job Retry Interval

Specifies the time interval in seconds between attempts to execute a query against the data source.

Node Administration

This section describes the procedures for listing nodes and changing node status.

Listing All Nodes

Use the following procedure to list all nodes:

- 1. In the QueryAdministrator main window, select the **Node Administration** tab.
- 2. Click on List All Nodes. Each node is listed in tabular format on the Node Administration page.

Changing the Node Status

Use the following procedure to change the node status:

- 1. On the Node Administration page, select a node.
- 2. Click on View / Edit.

The Detailed Information for Node window opens.

🛱 QueryAdministrator - Detailed Information for Node mohawk					
Node ID	mohawk	Node Status	Active		
Status Requested	Active	Date/Time Last Status	February 23, 1999 5:04:46 PM EST		
Scheduled Jobs	0	CPU Utilization	3		
Disk Available	613,433,344	Node Manager PID	76734		
			OK Cancel		

- 3. Select the new status in the Status Requested field.
 - **Note: Status Requested** is the only field in the Detailed Information for Node window that can be changed; all other fields display values that have been supplied by DB2 Query Patroller.
- 4. Click on OK.

The following list provides information for each node parameter:

Node ID

Provides the ID for the node.

Node Status

Contains the current node status

- Active indicates that the node is able to run jobs.
- **Inactive** indicates that the node is not available to DB2 Query Patroller.

- **Quiescing** indicates that the node is in transition to the quiescent state. Running jobs will complete but no new jobs will be scheduled.
- **Quiesced** indicates that the node is quiescent. The node is available to DB2 Query Patroller but no new jobs are being scheduled.

Status Requested

Indicates what the node status will be changed to:

- Active indicates that the node will be made active.
- **Inactive** indicates that the node will be made inactive. Running jobs will complete and no new jobs will be scheduled.
- **Force** indicates that the node will be made inactive immediately. Running jobs are terminated immediately and no new jobs will be scheduled.
- **Quiesced** indicates that the node will be made quiescent. Running jobs will complete.

Date/Time Last Status

Indicates the date and time node status was last changed.

Scheduled Jobs

Provides the number of jobs scheduled to run plus the number of jobs running on this node.

CPU Utilization

Provides the CPU utilization of the node as a percentage (0 - 100). If CPU utilization information is not being collected, the value is -1.

Disk Available

Indicates the bytes available in the file system where results are created. If disk utilization is not being monitored, the value is -1.

Node Manager PID

Indicates the process ID of the node manager process.

Result Destination Administration

This section provides information and procedures for administering result destinations.

Result Destinations

Normally, DB2 Query Patroller stores query results as database tables. These tables reside in the tablespace defined by the DQP_RES_TBLSPC profile variable. If this profile variable does not designate a tablespace, result tables are placed into tablespaces determined by DB2. For more information on setting DB2 Query Patroller profile variables, see "DB2 Profile Variables" on page 39.

In the DB2 Query Patroller Result Destinations table, you can specify descriptions for alternative query result destinations. An alternative destination can be a file or a named pipe. If results are written to a file or pipe, the results are output in comma-separated variable format.

When the results are written to a file, the destination description designates the file name. When the results are written to a pipe, the description designates the name of the executable to which the results will be piped, along with any command line parameters.

Result Destination Variables

For either files or piped destinations, the description can contain the following variables. The run-time values replace these variables before the query executes:

\$(JOB)

A seven digit number replaces this variable.

\$(USER)

The user ID of the job's owner replaces this variable.

\$(HOME)

The path name of the home directory of the job's owner replaces this variable. On Windows, this will be C:\.

If all three variables were used in a result destination description, the description might look similar to the following:

\$(HOME)\\$(USER)\job\$(JOB)_results\result.txt

After the result destination variables are resolved, the result destination will look similar to the following:

C:\qpuser\job000002_results\result.txt

Another variable that can be specified is the \$(PIPE) variable, which is used to represent a pipe that is named in the pipe program. Instead of writing the data to the command's STDIN, DB2 Query Patroller can write data to a named pipe.

If the \$(PIPE) variable is used in the result destination description, the name of the pipe used by the DB2 Query Patroller server will be passed in as a program argument. For example, if the result destination description is: C:\pipes\testprogram.exe \$(PIPE)

the \$(PIPE) variable will be resolved to the name of the pipe and passed into the program. The program must use this argument to open a connection to the named pipe in order to receive the result set. Sample pipe programs are provided on the DB2 Query Patroller CD-ROM in the db2/samples/c directory.

Piped Result Destinations

The pipe process can be a shell script or any other executable. DB2 Query Patroller invokes this process under the job owner's user ID, but with the environment variables set as they were when the agent started. The process can read the results from STDIN unless the system administrator specifies the \$(PIPE) variable symbol in the result destination description, in which case it can be read from a named pipe created by the DB2 Query Patroller SQL executor. If the process terminates before reading all of the results, the job aborts. On UNIX, to create a result file on the machine named "remote", you can use the following destination description:

rsh remote "cat > job\$(JOB)_results"

Pipes to STDIN on Windows

In a Windows environment, pipes to STDIN are handled differently than on other operating systems. Because of the way Windows passes handles between applications, an additional argument is needed. The additional argument, *-9 handleNumber*, is appended to the call to the pipe program. For example, if the piped result destination is C:\pipes\testprogram.exe \$(HOME)\ \$(USER) \\$(JOB), the call to the pipe program, after the result destination variables have been resolved, will be similar to the following: C:\pipes\testprogram.exe C:\qpuser\0000001 -9 handleNumber

The additional argument, -9 *handleNumber*, is the parent process's pipe write handle. The pipe program must close this passed handle to allow the server process to break the pipe when it is finished writing. If the handle is not closed, the pipe process will hang waiting for data, and the server process will hang waiting for the pipe process to terminate.



Listing Result Destinations

Use the following procedure to list result destinations:

- 1. In the QueryAdministrator main window, select the **Result Set Administration** tab.
- 2. Click on List All Result Sets to list all result destinations. Each result destination is listed in tabular format on the Result Set Administration page.

Creating a Result Destination

Use the following procedure to create a result destination:
- 1. In the QueryAdministrator main window, select the **Result Set Administration** tab.
- 2. Click on New. An empty result destination window opens.

🛅 QueryAdministrato	r - Information about	ne w Result Destin	ation	×
Destination Name		Destination Type	Pipe	•
Format	Delimited ASCII 💌	Description		
			ОК	Cancel

- 3. Enter a value in each of the fields.
- 4. Click on OK after all values have been entered.

The following list provides information for each node parameter.

Destination Name

Provides the name for the result destination. QueryEnabler displays these names in the Result Destinations field when a user schedules a new query.

Destination Type

Indicates the type of destination:

- File indicates that the destination is a file.
- Pipe indicates that the destination is an executable program.

Format

The only format supported is delimited ASCII.

Description

For a file, the description provides the name of the file. For a pipe, the description provides the command line for the executable program. Descriptions for both types may contain any of the following substitution variables:

- \$(USER) is the user ID.
- \$(HOME) is the user's home directory.
- \$(JOB) is the DB2 Query Patroller job number.

Another variable that can be specified is the \$(PIPE) variable, which is used to represent a pipe that is named in the pipe program code. Instead of writing the data to the command's STDIN, DB2 Query Patroller can write data to a named pipe. If the \$(PIPE) is used in the result destination description, the name of the pipe used by the DB2 Query Patroller server will be passed in as a program argument. For example, if the result destination description is:

C:\pipes\testprogram.exe \$(PIPE)

the \$(PIPE) variable will be resolved to the name of the pipe and passed into the program. The program must use this argument to open a connection to the named pipe in order to receive the result set. Sample pipe programs are provided on the DB2 Query Patroller CD-ROM in the db2/samples/c directory.

Editing a Result Destination

Use the following procedure to edit a result destination:

- 1. On the Result Set Administration page, select a result destination.
- 2. Click on **View / Edit**. The Detailed Information for Result Destination window opens.
- 3. Edit the destination type, the description, or both.
- 4. Click on OK.

Note: The Destination Name cannot be changed. Only the type and description of the destination can be changed.

Removing a Result Destination

Use the following procedure to remove a result destination:

- 1. On the Result Set Administration page, select the result destination you want to remove.
- 2. Click on **Remove**.
- **3**. Click on **Yes** to verify that you want to remove the selected result destination.

Job Queue Administration

This section describes the procedures for creating, editing, and removing job queues.

Viewing Job Queues

Use the following procedure to view the job queues:

- 1. In the QueryAdministrator main window, select the **Job Queues** tab.
- 2. Click on **View / Edit** to list the system job queues. Each job queue is listed in tabular format on the Job Queues page.

Creating a Job Queue

Use the following procedure to create a job queue:

- 1. In the QueryAdministrator main window, select the Job Queues tab.
- 2. Click on New.
- 3. Enter a value in each of the fields listed in the table below.
- 4. Click on **OK** after the values have been entered.

An empty job queue information window opens.

🖉 QueryAdministrator - In	formation about new Job Queue 🛛 🗙
Queue Id Maximum Jobs	Data Source IVVM Maximum Cost
	OK Cancel

The following list provides information for each job queue parameter:

Queue Id

Provides an ID for the job queue. This value must be unique.

Data Source

The only data source supported is IWM. This field cannot be altered.

Maximum Jobs

Maximum number of jobs allowed to run in the queue.

Maximum Cost

Indicates the maximum query cost that will be accepted by the job queue. DB2 Query Patroller assigns jobs to the queue that has the smallest cost limit that is not less than the cost of the job.

Editing a Job Queue

Use the following procedure to edit a job queue:

- 1. On the Job Queues page, select a job queue.
- 2. Click on View / Edit. A detailed job queue window opens.
- 3. Edit the queue ID, the maximum jobs value, or the maximum cost value.
- 4. Click on OK.

Removing a Job Queue

Use the following procedure to remove a job queue:

- 1. On the Job Queues page, select the job queue you want to remove.
- 2. Click on Remove.
- 3. Click on Yes to verify that you want to remove the selected job queue.

System Administration

This section describes the procedures for listing and editing system parameters.

Listing System Parameters

Use the following procedure to list the system parameters:

- 1. In the QueryAdministrator main window, select the **System Administration** tab.
- 2. Click on List System Administration to list the system parameters.

Editing System Parameters

Use the following procedure to edit system parameters:

- 1. In the QueryAdministrator main window, select the **System Administration** tab.
- 2. Click on List System Administration to list the system parameters.
- 3. Click on View / Edit.

The Detailed Information for System Administration window opens:

🖉 QueryAdministrator -	Detailed Information for S	ystem Administration	n 🗵
Cost Threshold	9999999	Query Threshold	9999999999
Accounting Status	Write to Table	Days to keep jobs	2
Days to keep Results	1		
<u> </u>		OK	Cancel

- 4. Enter a value in each of the fields.
- 5. Click on **OK** after all values have been entered.

The following list provides information for each system administration parameter.

Cost Threshold

If the total estimated cost of all running queries is greater than the cost threshold, no more queries will be scheduled to run on any node.

Query Threshold

If the total count of running queries is greater than the query threshold, no more queries will be scheduled to run on any node.

Accounting Status

Indicates whether information is written to the Job Accounting table for use by Tracker tool. Write to Table indicates that accounting is on; Do Not Write to Table indicates that accounting is off.

Days to Keep Jobs

Indicates the number of days to retain an entry in the Job table after the job completes. Use 0 to retain job entries indefinitely.

Days to Keep Results

Indicates the number of days to retain result sets after the job completes. Use 0 to retain result sets indefinitely.

Chapter 4. DB2 Query Patroller E-Mail Notification

Use the following information to enable e-mail notification for your DB2 Query Patroller System.

E-mail Notification on UNIX

The task of adding users includes defining an e-mail address to which DB2 Query Patroller can send job completion notifications. This can be done using the User Administration Page of the QueryAdministrator tool. Mail can be sent to other mail packages given the proper configuration of the mail system. If not set up properly, the notification message bounces back to the iwm account. The mail for the iwm account should be monitored, either directly or by forwarding it to another user.

E-Mail Message Formatting

On UNIX, if you do not set the DQP_MAIL profile variable, the DB2 Query Patroller notifier component uses the shell script *DQP_RUNTIME/bin/iwm_mail.sh* to format e-mail messages, where *DQP_RUNTIME* is the installation path for DB2 Query Patroller. You can also create your own script to format the messages and then set the DQP_MAIL profile variable to the name of your script. If you want to create your own formatting script, use the iwm_mail.sh script supplied by IBM as a guide.

The formatting script executes each time the notifier needs to send e-mail to a user about a job that has either completed normally, aborted, been canceled, or been put on hold. The script receives the job details using STDIN and must format and write the message body to STDOUT. The iwm_mail.sh script supplied by IBM is written as a KornShell script. You may write a customized formatting script in any language.

Note: E-mail message formatting is not required on the Windows platform.

E-mail Notification on Windows

DB2 Query Patroller will send e-mail notification on Windows using the Windows Message Application Programming Interface (MAPI). When DB2 Query Patroller sends e-mail notification, it will look for the DQP_MAPI_PROFILE variable in the DB2 Profile Registry. The DQP_MAPI_PROFILE should be set to the name of the MAPI profile for your e-mail application. Refer to "DB2 Profile Variables" on page 39 for information on setting profile variables. E-mail applications such as Microsoft Internet Mail and Microsoft Exchange Server are MAPI-compliant service providers. Mail notification is only sent from the server component of DB2 Query Patroller. DB2 Query Patroller agent components do not require configuration for e-mail notification.

DB2 Query Patroller runs as a service on Windows. There are specific restrictions associated with the Windows Message API and Windows services which may prevent some mail services from being used with DB2 Query Patroller. Specifically, DB2 Query Patroller will only be able to send mail notification if the message store and transport provider is able to directly route mail without assistance from the MAPI spooler. This is referred to as a tightly-coupled mail service. For additional information, refer to Microsoft documentation on MAPI and your mail service provider documentation.

Note: Lotus Notes is not supported as a MAPI-compliant mail service provider.

Configuring E-mail Notification on Windows

To set up mail notification on Windows, perform the following steps:

- 1. Ensure that MAPI has been installed on the server where DB2 Query Patroller resides. This should be done prior to installing a mail service client to ensure that the mail service will be registered with the Windows messaging subsystem.
- 2. Create a MAPI mail profile. To create this profile, you must be logged on as user iwm on the server where the DB2 Query Patroller server component resides. The iwm user account must be associated with the DB2 Query Patroller service, and if using a mail program such as Microsoft Exchange, the iwm user account must also have access to the domain where the Microsoft Exchange server resides. Only specify one mail service provider in the mail profile. For more information on how to define a MAPI profile, refer to your mail service provider documentation.
- **3.** Configure DB2 Query Patroller to use a MAPI mail profile when sending e-mail notification. This requires setting one or more of the following profile variables. Refer to "DB2 Profile Variables" on page 39 for information on setting profile variables.

• DQP_MAPI_PROFILE

The DQP_MAPI_PROFILE variable is set to the name of the mail profile that will be used when logging on to MAPI. The mail profile specifies the mail service that will be used to send e-mail notification. In the address book for the mail profile, list the addresses that mail should be sent to. The default address for mail notification must be set to iwm. Setting the DQP_MAPI_PROFILE variable is required for notification to work. If DQP_MAPI_PROFILE is not set, notification will be written to the DB2 Query Patroller log file.

DQP_MAPI_PASSWORD

If the DQP_MAPI_PASSWORD profile variable is set, the password provided will be used to logon to the MAPI subsystem. It should not be necessary to set this variable when using Microsoft Exchange or Microsoft Internet Mail.

DQP_MAIL_ACCOUNT

If the DQP_MAIL_ACCOUNT profile variable is set, DB2 Query Patroller will attempt to send mail under the account you specify. Use the following format to specify account information: *username, password*. Setting the DQP_MAIL_ACCOUNT profile variable is not required for Microsoft Exchange or Microsoft Internet Mail.

4. Specify the target e-mail address in the DB2 Query Patroller User Profile. Specifying an e-mail address can be done on the User Administration page of the QueryAdministrator tool. The e-mail address must be in a form recognizable by your mail application.

Chapter 5. DB2 Query Patroller Profile Variables

This chapter provides information for each DB2 Query Patroller profile variable.

DB2 Profile Variables

DB2 Query Patroller profile variables are stored in the DB2 Profile Registry. The system administrator can set profile variables to alter the behavior of DB2 Query Patroller. Because DB2 Query Patroller profile variables are located in the DB2 Profile Registry, the system does not require rebooting after a change is made. Many of the following profile variables are set during installation.

Registry information is stored in files containing variable names and values. However these files should not be edited directly. To update registry values, use the db2set command. For example, to set the default database value for your database instance, you would enter the following command in a DB2 command window:

db2set DB2DBDFT=default_database -i instance

Where *default_database* is the name of the default database, and *instance* is the name of the DB2 instance containing the target database. For additional information and the complete syntax of the db2set command, refer to the *Command Reference*.

Server Profile Variables

DB2DBDFT

Set the DB2DBDFT profile variable to the target database name. Queries submitted through DB2 Query Patroller that do not specify a database name will run against this default database.

DQP_DISKMON

Set the DQP_DISKMON profile variable to a valid file system path where the result sets are created. Each agent node can monitor the space available in a different file system. When available disk space goes below a system threshold, no more jobs will be submitted to that node. If DQP_DISKMON is not set, disk space is not monitored and creation of result tables will fail when the file system becomes full.

DQP_EXIT_AN

DB2 Query Patroller invokes the exit analysis program if you set DQP_EXIT_AN to the path name of the executable program before

starting the server processes. The exit can be a shell script or any other executable. DB2 Query Patroller invokes the exit under the iwm user ID.

On UNIX, DB2 Query Patroller passes the job owner's user ID as the only argument to the exit. On Windows, additional arguments, -9 *handleNumber*, are passed and the exit program must close the passed handle before the SQL statement can be read from STDIN. If the exit routine terminates with an exit code of zero, and without having written anything to STDOUT, DB2 Query Patroller continues to process the job normally.

If the exit routine terminates with a non-zero exit code or writes anything to STDOUT, the job ends abnormally and sends a message to STDOUT. For more information about exit analysis, see "Exit Analysis" on page 52.

DQP_INTERVAL

Set the DQP_INTERVAL profile variable to the number of seconds that each server and agent process sleeps between searches for work. The default value is 20, which can be appropriate on a system with a moderate load. On a system with a light load, use a smaller value, such as 5, so DB2 Query Patroller will be more responsive to new requests.

DQP_LOCAL_SERVANTS

By default, when you start the DB2 Query Patroller system using dqpstart, or start the DB2 Query Patroller service on Windows, five iwm_local processes are started. If a different number of iwm_local processes is required, set the DQP_LOCAL_SERVANTS profile variable to that number. The new number of processes will be realized when the DB2 Query Patroller system is restarted. To increase system performance, you may want to increase the number of processes.

DQP_LOG

Set the DQP_LOG profile variable to the directory into which DB2 Query Patroller writes its log files. The default value on UNIX is *DQP_RUNTIME*/log, where *DQP_RUNTIME* is the installation path for DB2 Query Patroller. On Windows, the default is *instance_directory*\log. For more information about log monitoring, see "Chapter 12. Log Monitoring" on page 85.

DQP_LOGMON

If you set DQP_LOGMON, the log monitor will start when the DB2 Query Patroller server processes are started, and will stop when the DB2 Query Patroller server processes are stopped. The DQP_LOGMON profile variable should be set to the path name of the log monitor configuration file. For more information about log monitoring, see "Chapter 12. Log Monitoring" on page 85.

DQP_MAIL

You can set DQP_MAIL to cause the notifier component to use the program named to format e-mail messages. If you do not set this variable DB2 Query Patroller uses *DQP_RUNTIME/bin/iwm_mail.sh*. This option is not available on Windows.

DQP_NET

DQP_NET must be set to the local host TCP/IP address and port. Use the format *address:port*, where *address* represents either the dotted notation for the address or a name resolvable in the hosts file or through DNS, and *port* represents either the port number or a name resolvable in the services file. DQP_NET must be defined on each node and cannot be set to the same value as DQP_SERVER. Using the same port number across all nodes is recommended. The port defined will be used for communication between processes residing on a single node. On the server node, this port will be used to listen for connections from processes running on other nodes in the system.

DQP_NO_CPU

If this profile variable is set, DB2 Query Patroller will not gather CPU utilization statistics. You may want to set this parameter to reduce the system load.

DQP_NOEXPLAIN

If you want to ensure that all jobs run and that none are disqualified due to their estimated cost, disable cost analysis for all DB2 Query Patroller jobs by setting the DQP_NOEXPLAIN profile variable to any non-null value. Setting this variable prevents DB2 Query Patroller from performing a cost analysis on queries.

DQP_PURGEHOURS

If DQP_PURGEHOURS is set to Y, this will cause the value of the Job Purge Days system parameter to be read as hours causing jobs to be purged from the Job table in hours rather than days. For more information on setting the Job Purge Days system parameter, see "System Administration" on page 32.

DQP_RES_TBLSPC

Set the DQP_RES_TBLSPC profile variable to the name of the tablespace that will hold result tables. Each node may specify a different name, or multiple nodes may share a name. If this variable is not set, the result tables will be placed into tablespaces determined by DB2.

DQP_RUNTIME

DQP_RUNTIME profile variable is set to the path where the DB2 Query Patroller software is installed. This parameter is set during installation.

DQP_SERVER

Set the DQP_SERVER profile variable to the TCP port and IP address of the DB2 Query Patroller server component. DQP_SERVER must be set to the same value across all DB2 Query Patroller nodes. Use the format *address:port*. The address represents either the dotted notation for the address or a name resolvable in the hosts file or through the Domain Name Server (DNS). The port represents either the port number or a name resolvable in the services file. DQP_SERVER must be defined on each DB2 Query Patroller node and cannot be set to the same value as DQP_NET. The port defined will be used for communication across DB2 Query Patroller nodes.

Client Profile Variables

DQP_ABORTRESULT

If set to Y, result sets that exceed the value provided for the Maximum Result Rows parameter as defined in the User profile table will be aborted. No result set will be returned. To define the Maximum Result Rows parameter for a user or group, see "User Administration" on page 17. If DQP_ABORTRESULT is not set, the result set will be truncated once the row count reaches the defined number of rows specified by the Maximum Result Rows parameter.

DB2DBDFT

Set the DB2DBDFT profile variable to the target database name. Queries submitted through DB2 Query Patroller that do not specify a database name will run against this default database.

DQP_LAST_RESULT_DEST

If DQP_NTIER variable is set to RUN or CHECK, DQP_LAST_RESULT_DEST may be set to the name of a valid result destination. Result destinations are defined using the Result Set Administration page of the QueryAdministrator tool. If the DQP_NTIER variable is set, and DQP_LAST_RESULT_DEST is not set, the result destination will be a table determined by DB2.

DQP_NET

DQP_NET must be set to the local host TCP/IP address and port. Use the format *address:port*, where *address* represents either the dotted notation for the address or a name resolvable in the hosts file or through DNS, and *port* represents either the port number or a name resolvable in the services file. DQP_NET must be defined on each node and cannot be set to the same value as DQP_SERVER. Using the same port number across all nodes is recommended. The port defined will be used for communication between processes residing on a single node. On the server node, this port will be used to listen for connections from processes running on other nodes in the system.

DQP_NTIER

This option is provided to allow queries to be posted to the DB2 Query Patroller server without requiring user intervention. This profile variable can be set to one of the following values:

RUN

When the n-tier option is set to RUN, queries will be submitted to the DB2 Query Patroller server in a Submit and Wait mode. User intervention through the QueryEnabler tool is not required. The RUN value has a time out option: RUN: *timeout*. This option is in units of seconds. If this option is not set, QueryEnabler will wait until the query has been processed before returning control to the query application.

CHECK

When the n-tier option is set to CHECK, it will behave similarly to RUN, but in this case, DB2 Query Patroller will check to determine if an answer set already exists for the query being submitted. If an answer set does exist, that result set will be returned, as opposed to the same query being executed again. The CHECK value has a time out option: CHECK: *timeout*. This option is in units of seconds. If this option is not set, QueryEnabler will wait until the query has been processed before returning control to the query application.

Note: The default value for the DQP_NTIER variable is 0FF.

DQP_RUNTIME

DQP_RUNTIME profile variable is set to the path where the DB2 Query Patroller software is installed. This parameter is set during installation.

DQP_SHARE

The DQP_SHARE profile variable only requires setting if the DQP_NTIER profile variable is set. Otherwise, the option to share results sets is specified using the QueryEnabler interface. Set the value of this profile variable to Y to have the user's result tables granted public access. If the DQP_NTIER profile variable is set, and DQP_SHARE is not, only the submitting user and system administrator will have access to the user's result sets.

DQP_TRACEFILE

This profile variable specifies a file name for the QueryEnabler Java Trace file. Set this profile variable on the DB2 Query Patroller client.

Windows Specific DB2 Profile Variables

The DB2 Query Patroller system is integrated with the operating system features of Windows and runs as a service. For this reason, the DB2 Query Patroller system on Windows has a slightly different implementation. The following profile variables are specific to DB2 Query Patroller running on a Windows operating system, and are set on the server.

DQP_MAPI_PROFILE

The DQP_MAPI_PROFILE environment variable is set to the name of the mail profile that will be used when logging on to MAPI. The mail profile specifies the mail service that will be used to send e-mail notification. In the address book for the mail profile, list the addresses that mail should be sent to. The default address for mail notification must be set to iwm. Setting the DQP_MAPI_PROFILE variable is required for notification to work. If DQP_MAPI_PROFILE is not set, notification will be written to the DB2 Query Patroller log file. For more information about DB2 Query Patroller e-mail notification, see "Chapter 4. DB2 Query Patroller E-Mail Notification" on page 35.

DQP_MAPI_PASSWORD

If the DQP_MAPI_PASSWORD profile variable is set, the password provided will be used to logon to the MAPI subsystem. It should not be necessary to set this variable when using Microsoft Exchange or Microsoft Internet Mail. For more information about DB2 Query Patroller e-mail notification, see "Chapter 4. DB2 Query Patroller E-Mail Notification" on page 35.

DQP_MAIL_ACCOUNT

If the DQP_MAIL_ACCOUNT profile variable is set, DB2 Query Patroller will attempt to send mail under the account you specify. Use the following format to specify account information: *username*, *password*. Setting the DQP_MAIL_ACCOUNT environment variable is not required for Microsoft Exchange or Microsoft Internet Mail. For more information about DB2 Query Patroller e-mail notification, see "Chapter 4. DB2 Query Patroller E-Mail Notification" on page 35.

DQP_STARTUP

The DQP_STARTUP profile variable must be set on each node. It can be set to all, server, or agent. The default setting, all, specifies that both the server and agent processes are to be started. The server option starts only the server processes. The agent option starts only the agent processes. Only one node per system should be started with the all or server option.

Chapter 6. Performance Tuning

The following section provides information and outlines approaches for configuring the DB2 Query Patroller server for best performance.

There are no specific guidelines for setting the DB2 Query Patroller parameters because each data warehouse has its own set of unique attributes, such as size of the database, the complexity of the queries, the number of users supported, and the availability of hardware resources. This section describes an approach that can be taken to configure the DB2 Query Patroller server.

Profiling

If feasible, profile the set of queries that will access the data warehouse through DB2 Query Patroller by submitting each query in isolation. This method provides valuable statistics, such as the cost estimate of the query, the time for the query to be executed, and the size of the answer set. Additional information, such as the behavior patterns of the end users and hardware resources, helps you determine the appropriate setting for DB2 Query Patroller configuration parameters.

Estimating and Monitoring

Once you have profiled the set of queries that will access the database, the behavior patterns of end users, and the hardware resources, apply what you estimate to be the proper parameter configuration. In this initial phase, monitor the data warehouse during peak hours to determine if the data warehouse is being under utilized or is performing poorly in an attempt to process more queries than it can manage. If DB2 Query Patroller is configured too conservatively, the queries may not be submitted to the data warehouse even though resources are available. On the other hand, if DB2 Query Patroller configuration is too liberal, too many queries may be running against the data warehouse, causing the system to waste valuable resources paging or thrashing.

Modifications

It is important to gather information from DB2 Query Patroller in order to determine the most effective configuration. The process of gathering this information must be performed systematically. Typically, you should modify only one parameter at a time. After each modification, observe the system to determine the specific impact of the modification.

Configuring the Data Warehouse

DB2 Query Patroller stores valuable information in DB2 tables. This information can be accessed to help configure the data warehouse. Since the DB2 Query Patroller schema resides in the same DB2 database as the data warehouse, the data warehouse should be configured to account for the requirements of DB2 Query Patroller.

Run the following queries to measure the DB2 Query Patroller requirements. These queries should be executed against the DB2 Query Patroller schema directly through DB2 and not through the DB2 Query Patroller client interface:



To avoid having these queries intercepted by the QueryEnabler tool, configure your user account to have a high management threshold. This can be done using the User Administration page of the QueryAdministrator tool.

- To determine the maximum number of queries currently under the management of DB2 Query Patroller and the cost of the queries: SELECT COUNT(*), SUM(STATIC_COST) FROM IWM003_JOB_TABLE WHERE JOB_STATUS='R'
- 2. To determine how many jobs are in the queue state waiting to run, but are held up due to a resource limitation: SELECT COUNT(*), SUM(STATIC_COST) FROM IWM003_JOB_TABLE WHERE JOB STATUS='R' AND TIMESTAMP(DTIME START AFTER) < CURRENT TIMESTAMP</p>
- 3. To check the load on the DB2 Query Patroller nodes to determine their individual workloads:

SELECT NODE_ID, SCHEDULED_JOBS, CPU_UTILIZATION FROM IWM003_NODE_TABLE WHERE NODE_STATUS='ACTIVE'

Note: The number of scheduled jobs includes both active jobs and jobs waiting to run.

You can run other queries against the DB2 Query Patroller schema to derive additional information. When accessing the DB2 Query Patroller schema, keep in mind that when DB2 Query Patroller is running, it is constantly accessing these tables to update status and retrieve information. Access to these tables must be shared with DB2 Query Patroller. If any of these tables are locked indefinitely, DB2 Query Patroller will appear to be hung as it waits for the database lock to be freed.

Chapter 7. Configuring a DB2 Query Patroller Client

A typical DB2 Query Patroller client consists of two utilities. The QueryEnabler and the QueryMonitor. The QueryMonitor tool allows the user to mange queries, and the QueryEnabler tool is the component that intercepts submitted queries and places them under the control of the DB2 Query Patroller system. This chapter provides steps to help configure a DB2 Query Patroller client.

- 1. Before you can submit a query from a DB2 Query Patroller client workstation, you must have a user profile on the DB2 Query Patroller system.
- The DYN_QUERY_MGMT database configuration parameter must be set to ENABLE on the DB2 Query Patroller server. Setting this parameter will allow the QueryEnabler component to intercept dynamically submitted queries.
- **3**. There are several important parameters you must set when adding a user or group profile to the DB2 Query Patroller system. All of the parameters listed below will affect performance of the DB2 Query Patroller client:

User Threshold

Provides the threshold, which if exceeded by a job, causes the job to be placed on hold. If a job is placed on hold, only a user with administrator or operator authority can release it. Be sure to set this parameter at a value high enough to accommodate the queries that a user will be submitting. User threshold is measured in timeron units. A timeron is a unit of measurement used to give a rough relative estimate of the resources, or cost, required by the database server to execute two plans for the same query. The resources calculated in the estimate include weighted CPU and I/O costs.

Management Threshold

This value determines whether or not a dynamic SQL query will be intercepted by the QueryEnabler component. If the cost of the query does not exceed the set value, the query will not be intercepted by the QueryEnabler and will execute without user intervention. For example, if you want all queries with a cost greater than 10 to be intercepted by the QueryEnabler component for user intervention, set this parameter to a value of 10.

Query cost is measured in timeron units. A timeron is a unit of measurement used to give a rough relative estimate of the resources, or cost, required by the database server to execute two plans for the same query. The resources calculated in the estimate include weighted CPU and I/O costs.

Maximum Elapsed Time

This option specifies the maximum number of seconds the query will be permitted to run against the DB2 Query Patroller server. If this value is set to 0 or -1 the query will always run to completion. If the value for this parameter is too small, queries will not be able to complete executing.

Maximum Result Rows

This option specifies the maximum number of rows that will be returned in the answer set. If this value is set to 0, the complete answer set will be returned. Ensure that this parameter is set to an appropriate value.

Other parameters you can configure for the DB2 Query Patroller client include Low, Normal, and High Priority, and a users e-mail address for notification. For a complete listing of User Profile Parameters, and for instructions on how to add a user to the DB2 Query Patroller system, see "User Administration" on page 17.

- 4. Update the Database manager configuration file for the client workstation. You must set values for the following parameters:
 - The JAVA_HEAP_SZ specifies the maximum size of the heap that is used by the Java interpreter. For non-partitioned database systems, one heap is allocated for the instance; for partitioned database systems, one heap is allocated for each database partition server. The DB2 Query Patroller GUI tools are Java applications.
 - The JDK11_PATH parameter specifies the directory under which the Java Development Kit 1.1 is installed. The CLASSPATH and other environment variables used by the Java interpreter are computed from the value of this parameter. The DB2 Query Patroller GUI tools are Java applications.
- 5. DB2 Query Patroller profile variables provide a means to further configure a DB2 Query Patroller client. For instructions on how to set the following profile variables, see "DB2 Profile Variables" on page 39.

DQP_ABORTRESULT

If set to Y, result sets that exceed the value provided for the Maximum Result Rows parameter as defined in the User profile table will be aborted. No result set will be returned. To define the Maximum Result Rows parameter for a user or group, see "User Administration" on page 17. If DQP_ABORTRESULT is not set, the result set will be truncated once the row count reaches the defined number of rows specified by the Maximum Result Rows parameter.

DQP_LAST_RESULT_DEST

If DQP_NTIER variable is set to RUN or CHECK, set DQP_LAST_RESULT_DEST to the name of a valid result destination. Result destinations are defined using the Result Set Administration page of the QueryAdministrator tool. If the DQP_NTIER variable is set, and DQP_LAST_RESULT_DEST is not set, the result destination will be a table determined by DB2.

DQP_NTIER

This option is provided to allow queries to be posted to the DB2 Query Patroller server without requiring user intervention. It can be set to one of the following values:

• RUN

When the n-tier option is set to RUN, queries will be submitted to the DB2 Query Patroller server in a Submit and Wait mode. User intervention through the QueryEnabler tool is not required. The RUN value has a time out option: RUN: *timeout*. This option is in units of seconds. If this option is not set, QueryEnabler will wait until the query has been processed before returning control to the query application.

• CHECK

When the DQP_NTIER profile variable is set to CHECK, it will behave similarly to RUN, but in this case, DB2 Query Patroller will check to determine if an answer set already exists for the query being submitted. If an answer set does exist, that result set will be returned, as opposed to the same query being executed again. The CHECK value has a time out option: CHECK: *timeout*. This option is in units of seconds. If this option is not set, QueryEnabler will wait until the query has been processed before returning control to the query application.

Note: The default value for the DQP_NTIER variable is 0FF.

DQP_SHARE

The DQP_SHARE profile variable only requires setting if the DQP_NTIER profile variable is set. Otherwise, the option to share results sets is specified using the QueryEnabler interface. Set the value of this profile variable to Y to have the user's result tables granted public access. If the DQP_NTIER profile variable is set, and DQP_SHARE is not, only the submitting user and system administrator will have access to the user's result sets.

DQP_TRACEFILE

This profile variable specifies a file name for the QueryEnabler Java Trace file. Set this profile variable on the DB2 Query Patroller client. 6. A server side DB2 Query Patroller profile variable that will have a direct affect on the performance of a DB2 Query Patroller client is the DQP_INTERVAL profile variable. This profile variable specifies the number of seconds that each server and agent process sleeps between searches for work. For example, if the value for this variable is set to 20, a user may have to wait up to twenty 20 seconds plus the time it takes for a query to execute and return the result. Adjust this value according to your system and user requirements.

Chapter 8. Managing Jobs

This chapter provides information to help you manage jobs on the DB2 Query Patroller system, and information about setting up a customer-written exit analysis program to execute prior to cost analysis being performed on a query.

Releasing and Canceling Jobs

If a user submits a query to DB2 Query Patroller and DB2 Query Patroller estimates the job's cost to be greater than the user's limit as defined in the user's profile, then the job receives a hold status. In order for a job with a hold status to run, the system administrator or operator must release the job using QueryMonitor or the command line interface. While a job is in the DB2 Query Patroller system, the system administrator, operator, or the job's owner may cancel the job. A list of the jobs with a hold status or those jobs with some other status can be obtained through the QueryMonitor or command line interface. See the *DB2 Query Patroller User's Guide* for more information about viewing a job's status using the QueryMonitor tool. For more information about using the command line interface, see "Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller" on page 55.

If a user's jobs are regularly put on hold you may want to grant authority to submit more expensive jobs. You can grant a user or group this authority by adjusting the User Threshold parameter in the user or group profile. This task can be performed using the QueryAdministrator tool. For more information, see "User Administration" on page 17.

Controlling Job Flow and Execution

You can control the number of jobs, where they run, and the load put on the database by altering the data source, job queue, and system parameters. See the following sections:

- "Data Source Administration" on page 22
- "Job Queue Administration" on page 30
- "System Administration" on page 32

If your system is not processing jobs fast enough, you may want to adjust the value of the DQP_INTERVAL profile variable. Decreasing this value will decrease the amount of time between searches for work by the DB2 Query Patroller system. For more information, see "DB2 Profile Variables" on page 39.

To view statistics and reports for jobs that have run against your data source, use the Tracker tool. For more information, see "The Tracker Tool" on page 67. For information on performance tuning, see "Chapter 6. Performance Tuning" on page 45.

Exit Analysis

DB2 Query Patroller can invoke a customer-written exit program just prior to performing cost analysis for a query. The exit program can examine the SQL statement and prevent DB2 Query Patroller from executing the statement. DB2 Query Patroller invokes the exit program for all jobs containing a SELECT, INSERT, UPDATE, or DELETE statement unless the user bypassed cost analysis.



The user can only bypass cost analysis if the system administrator sets the Cost Analysis parameter to Don't Do Cost Analysis in the user's profile. For more information, see "Creating a User Profile" on page 18.

DB2 Query Patroller invokes the exit analysis program if you set DQP_EXIT_AN to the path name of the executable program before starting the server processes. The exit program can be a shell script or any other executable. DB2 Query Patroller invokes the exit program under the iwm user ID. An SQL statement is passed in through STDIN. On UNIX, DB2 Query Patroller passes the job owner's user ID as the only argument to the exit. On Windows, additional arguments, -9 *handleNumber*, are passed and the exit program must close the passed handle before the SQL statement can be read from STDIN. If the exit routine terminates with an exit code of zero and without having written anything to STDOUT, DB2 Query Patroller continues to process the job normally. If the exit routine terminates with a non-zero exit code or writes anything to STDOUT, the job aborts. The job abort message includes the message written to STDOUT.



An example exit analysis program, userexit_NT.c, is included on the DB2 Query Patroller CD-ROM in the db2/samples/c directory.

Chapter 9. Replacing the DB2 Query Patroller Database

This chapter provides steps for replacing the DB2 Query Patroller Database. To replace the DB2 Query Patroller database, perform the following steps:

- 1. Log on to the system using as the administrative user iwm.
- 2. Set the default database for the instance to the name of the replacement database. This may be a new database you have created or an already existing database. You can set the default database using the following command:

```
db2set DB2DBDFT=default_database -i instance
```

Where *default_database* is the name of the database, and *instance* is the name of the DB2 instance where the target database is defined. For additional information and the complete syntax of the db2set command, refer to the *Command Reference*.

- **3**. You require a tablespace for the IWM schema. You can use an existing tablespace in the replacement database, or you can create a separate tablespace to hold the IWM schema. Refer to the *DB2 Administration Guide* for information on creating tablespaces.
- 4. You require a tablespace for the DB2 Query Patroller result tables. You can use an existing tablespace in the replacement database, or you can create a separate tablespace to hold the DB2 Query Patroller result tables. Refer to the DB2 Administration Guide for information on creating tablespaces.
- Set the profile variable DQP_RES_TBLSPC to the result tablespace name. db2set DQP_RES_TBLSPC=result_tablespace

Where *result_tablespace* is the name of the result tablespace that will hold the DB2 Query Patroller result tables. For additional information and the complete syntax of the db2set command, refer to the *Command Reference*

6. Use the tool db2_qp_schema.exe to create the IWM schema and IWM control tables. db2_qp_schema.exe is located in the DB2_RUNTIME\bin directory, where DB2_RUNTIME is the DB2 installation path. From the DB2_RUNTIME\bin directory on Windows, or the DB2_RUNTIME/bin path on UNIX, enter the following command:

db2_qp_schema.exe iwm_schema.sql dsn iwm password tablespace

where *password* is the password for user iwm, *tablespace* is the name of the tablespace where the IWM schema will exist, and *dsn* is the name of the new database to be managed by DB2 query Patroller.

7. Create the IWM schema explain tables. In a DB2 command window, execute the following commands from the *DB2_RUNTIME*\misc directory:

```
db2 connect to database user iwm using password db2 -tvf EXPLAIN.DDL db2 commit
```

where *database* is the name of the database you have added, and *password* is the password for the administrative user account, iwm.

8. Bind the DB2 Query Patroller bind files to the database. From the *DB2_RUNTIME*\bnd directory on Windows, or the *DB2_RUNTIME*/bnd path on UNIX, enter the following commands:

```
db2 connect to database user iwm using password
db2 bind @ db2qp.lst blocking all grant public
db2 bind @ db2qp_sp.lst
db2 commit
```

where *database* is the database the replacement database that will be managed by DB2 Query Patroller, and *password* is the password for the administrative user account, iwm.

Chapter 10. Using the Command Line Interface to Administer DB2 Query Patroller

The command line interface for DB2 Query Patroller enables the system administrator to monitor and control DB2 Query Patroller from an operating system shell. The command line interface also enables end users to submit and monitor jobs from the system prompt. When combined with shell scripts or languages such as Perl, awk, and REXX, you can use the command line interface as an application programming interface (API) to DB2 Query Patroller.

The command line interface consists of the following two commands:

- Submit command (iwm_submit)
- Control command (iwm_cmd)

You can execute these commands on any machine with a TCP/IP connection to the server node.

Command Line Interface Environment

To use the DB2 Query Patroller command line interface a user must have an entry in the User Profile table and the following profile variables must be defined. See "DB2 Profile Variables" on page 39 for more information.

- DQP_RUNTIME must be set to the path name into which DB2 Query Patroller was installed.
- DQP_NET must be set to the TCP/IP address and port of the server node. Use the format *address:port*, where *address* represents either the dotted notation for the address or a name resolvable in the hosts file or through DNS, and *port* represents either the port number or a name resolvable in the services file.
- The default executable path on UNIX systems must contain *DQP_RUNTIME*/bin. On Windows systems, the default executable path must contain *DQP_RUNTIME*\bin.

Submit Command (iwm_submit)

The submit command (**iwm_submit**) enables users to submit jobs to DB2 Query Patroller. You can use **iwm_submit** to submit SQL commands and system commands.

The following diagram provides the syntax for the **iwm_submit** command:



Note: When executing a SELECT statement against a lowercase table or column name using **iwm_submit**, the SELECT statement must be defined in an SQL statement file (*sql_stmt_file*) and submitted using the **-F** parameter. See the following table for more information on the **-F** parameter and SQL statement files.

Parameter	Description	
-u user_id	User identification. This parameter enables the submitting user to specify a different owner for the job. This gives the DB2 Query Patroller system administrator the ability to submit queries or jobs on behalf of end users. The user ID must be a valid system and database ID, and a registered DB2 Query Patroller user. The command iwm_submit executes under the submitting user's environment. The user II must conform to the system user identification syntax.	
-p password	User password. If you provide the -u parameter and the submitting user is neither root nor the DB2 Query Patroller system administrator, this password parameter must also be specified. The password must be the user's database password.	

Table 1. iwm_submit Parameter Descriptions

Parameter	Description
-c max_cost	Cost threshold. This option enables the user to lower the cost threshold from what is defined in the DB2 Query Patroller user profile. Only root and the DB2 Query Patroller system administrator can increase the cost threshold with this option. The cost threshold must be a numeric value.
	By default, DB2 Query Patroller uses the cost threshold defined in the DB2 Query Patroller database.
-F sql_stmt_file	Specifies the name and path of a file that contains a single SQL statement. The sql_stmt_file must be a valid file path name. The file contents are immediately placed in the DB2 Query Patroller database.
-S "sql_stmt"	Specifies a single SQL command enclosed in quotes. The SQL statement is immediately placed in the DB2 Query Patroller database.
-E "system_command"	Specifies an entire system command including any optional arguments. The command is executed from the user's home directory, and its source directory must be available in the search path.
-m {Y N}	Mail Notification. This parameter specifies whether or not the user should be notified through e-mail when the job completes or receives a hold status.
	By default, the user receives notification upon completion of the submitted job.
-C {Y N}	Cost analysis override. If the user's DB2 Query Patroller profile allows queries to be submitted without cost analysis, this parameter determines whether the cost analysis should be performed. The option must be either Y or N. Y directs iwm_submit to perform cost analysis; N indicates no cost analysis.
	By default, DB2 Query Patroller performs cost analysis on SQL queries. DB2 Query Patroller ignores this option for system commands.
-t sched_after_date_time	Schedule after date/time. This parameter specifies the date and time after which the job will run. The parameter default is the present date and time.
-d data_source	Data source. Specifies the data source to run the job on. The only supported data source is IWM. This is the default value.

Table 1. iwm_submit Parameter Descriptions (continued)

Parameter	Description
-r result_destination	Result Destination. This parameter specifies the name of an alternate destination where results are sent instead of being written to a table in the database.
-e elapsed_time_limit	Elapsed time limit. This option enables the user to set a limit for the elapsed time the job will be permitted to run. If the time limit is exceeded, DB2 Query Patroller aborts the job. The time limit value is in seconds. By default, DB2 Query Patroller will not impose an elapsed time limit on the job.
-1 row_limit	Result row limit. This option enables the user to set a limit for the number of rows returned by an SQL SELECT statement. If the row limit is exceeded, the action taken by DB2 Query Patroller depends on the setting of the -L parameter. By default, DB2 Query Patroller will not impose a result row limit.
-L {Abort Truncate}	Result row limit action. This option enables the user to specify the action taken by DB2 Query Patroller should the job return more rows than the result row limit. If it is not specified or set to Abort, DB2 Query Patroller aborts the job. Otherwise, if it is set to Truncate, DB2 Query Patroller truncates the result table at the row limit.
-i {Low Normal High}	User Priority. This parameter enables the user to select the priority of the job. The priority value can be Low, Normal, or High. Only the first letter is significant. These values may also be specified as 0, 1, or 2. The user's DB2 Query Patroller profile defines the actual priority levels that correspond to these values.
	By default, DB2 Query Patroller assigns the user's normal priority to the job.
-q	Quiet mode. This parameter directs DB2 Query Patroller to print only the job number upon successful job submission. This may be useful if the iwm_submit command is used from within a shell script.
-j predecessor_job_id	Predecessor job number. This parameter specifies a job number of a previously submitted DB2 Query Patroller job. The new job cannot be scheduled until the predecessor job completes.

Control Command (iwm_cmd)

The control command (**iwm_cmd**) enables the system administrator to monitor and control DB2 Query Patroller from the operating system shell. It also enables end users to monitor their jobs.

Specifically, the system administrator and end user can use **iwm_cmd** when:

- Monitoring jobs
- · Controlling jobs
- · Monitoring and controlling nodes
- Listing and controlling data sources
- Listing and controlling system parameters

Common iwm_cmd Parameters

Each function of **iwm_cmd** has a different syntax. Parameters that are common to all functions are described in the following table. Following this are syntax diagrams and parameter descriptions for each **iwm_cmd** function.

Parameter	Description
-u user_id	User identification. This parameter provides either the DB2 Query Patroller user ID for the user whose jobs will be monitored or controlled, or the DB2 Query Patroller system administrator's ID (iwm). By default, DB2 Query Patroller uses the current system user ID.
-p password	User password. If the user provides the -u parameter and the current user is not the DB2 Query Patroller system administrator, the password parameter must also be specified. The password must be the user's database password.

Table 2. iwm_cmd Common Parameter Descriptions

Monitoring Jobs

iwm_cmd allows users to monitor their jobs and the system administrator to monitor the status of all incomplete jobs. DB2 Query Patroller provides an interface to make it easy for programs invoking **iwm_cmd** to process information about each job. If a user invokes **iwm_cmd** without any parameters, all jobs for that user display.

Syntax:



Parameter	Description
-s status	User job status. This parameter specifies that jobs belonging to the user with the given status should display. The status must be one of the following:
	• Q - Queued
	• S - Scheduled
	• H - Held
	• R - Running
	• U - Unfinished
	• D - Done
	• A - Aborted
	• C - Canceled
	• F - Finished
	Only the first letter is significant. It can be in either uppercase or lowercase. The unfinished status includes any queued, scheduled, held, or running jobs. The finished status includes any done, aborted, or canceled jobs.
-S status	Unfinished job status. This parameter specifies that all DB2 Query Patroller jobs with the given status should display. The status must be one of the following:
	• Q - Queued
	• S - Scheduled
	• H - Held
	• R - Running
	• U - Unfinished
	Only the first letter is significant. It can be in either uppercase or lowercase. The Unfinished status includes queued, scheduled, held, or running jobs. This parameter may only be used by the DB2 Query Patroller system administrator.

Table 3. iwm_cmd Parameters for Monitoring Jobs

Parameter	Description
-j job_id	Job identifier. This parameter specifies that only the requested job should display. If someone other than the DB2 Query Patroller system administrator uses this parameter, the user must be the owner of the job.
-x max_jobs	Maximum job count. This parameter specifies the maximum number of jobs to be listed. If this parameter is not specified, a maximum of 100 jobs display. If <i>max_jobs</i> contains the value 0, no limit is applied.
fields	Job fields. There are two job fields: Job and Status. You can enter these fields together or separately. This parameter is case sensitive. If you provide a field parameter, the jobs do not display in an easy-to-read format. Instead, the values of the fields are written to STDOUT in a format that other programs can easily process. A horizontal tab character separates each field from the next. Newline characters separate each job's fields from the next.

Table 3. iwm_cmd Parameters for Monitoring Jobs (continued)

Controlling Jobs

iwm_cmd allows users to cancel their jobs. It also allows the system administrator to cancel or release a job.

Syntax:



Table 4.	iwm_	cmd	Parameters	for	Controlling	Jobs
----------	------	-----	------------	-----	-------------	------

Parameter	Description
-c job_id	Cancel a job. This parameter specifies that the given job should be canceled. A job need not have finished in order for it to be canceled. If the user is not the DB2 Query Patroller system administrator, the job must be owned by the user.
-r job_id	Release a job. This parameter specifies that the given job should be released. The job must currently have a status of held. This parameter may only be used by the DB2 Query Patroller system administrator.

Parameter	Description
-r user_id	Release all jobs for a user. This parameter specifies that all jobs owned by a user with a current status of held should be released. This parameter may only be used by the DB2 Query Patroller system administrator.
-R	Release all jobs. This parameter specifies that all held jobs should be released. This parameter may only be used by the DB2 Query Patroller system administrator.

Table 4. iwm_cmd Parameters for Controlling Jobs (continued)

Monitoring and Controlling Nodes

iwm_cmd enables the DB2 Query Patroller system administrator to monitor and control the status and activity of agent nodes.

Syntax:



Table 5. iwm_cmd Parameters	s for	Monitoring	and	Controlling	Nodes
-----------------------------	-------	------------	-----	-------------	-------

Parameter	Description
-n node_id	Node identifier. This parameter specifies that the status of the given node should be displayed or be altered.
-N	All nodes. This parameter specifies that the status of all agent nodes should be displayed or be altered.

Parameter	Description
-s status	Node status. This parameter specifies that the status of the node(s) should be altered and provides the new requested status. The status must be from the following list. Only the first letter is significant. It can be either uppercase or lowercase.
	• Active. The server component can schedule new jobs to run on the node.
	• Quiesced. Jobs already scheduled to run on the node continue to run, but no more will be scheduled.
	• Inactive. Jobs already scheduled to run on the node continue to run, but no more will be scheduled to run on the node. After all previously scheduled jobs complete, the node manager process running on the node will terminate.
	 Force. The node manager process running on the node will terminate immediately without waiting for jobs already running on the node to complete. Note: If iwm_cmd is used to terminate node manager processes, the server or agent component must be stopped and restarted in order to turn the node manager processes on again.

Table 5. iwm_cmd Parameters for Monitoring and Controlling Nodes (continued)

Listing and Controlling Data Sources

iwm_cmd enables the DB2 Query Patroller system administrator to list and change the data source parameters for one or all data sources.



Parameter	Description
-d data_source	Data source name. This parameter specifies the name of the data source to be listed or altered. In the current release, the only valid value is IWM.
Status=status	Data source status. This parameter specifies that the status of the data source should be altered and provides the new status. The status must be one of the following:
	 Active. Jobs will be scheduled normally.
	• Hold. All incoming jobs will be held, but any jobs already in the queue will be allowed to proceed.
	• Inactive. All requests to submit a new job will be rejected.
	• ReleaseAll. All jobs in the data source with a status of held will be released and the data source status will be set to active.
	• HoldAll. All jobs in the data source that are not yet running will be held. The status of the data source will be set to hold.
JobCostLimt=value	Alter job cost limit. This parameter specifies that the limit of the total estimated cost of running jobs against this data source should be altered. The new value must be at least zero.
JobCountLimt=value	Alter job count limit. This parameter specifies that the limit of the total number of jobs running against this data source should be altered. The new value must be at least zero. If zero, scheduling of new jobs is disabled.
NodeCpuLimt=value	Alter node CPU limit. This parameter specifies that the per-node CPU utilization maximum for scheduling new jobs against this data source should be altered. The new value must be between 0 and 100. If CPU utilization is not being collected, the value of this parameter is ignored.
NodeDiskLimit=value	Alter node disk space limit. This parameter specifies that the per-node disk space minimum for scheduling new jobs against this data source should be altered. The value is in bytes and must be at least zero. If disk space utilization is not being collected, the value of this parameter is ignored.
-D	List data sources. This parameter specifies that summary information on all data sources should display.

Table 6. iwm_cmd Parameters for Listing and Controlling Data Sources
Listing and Controlling System Parameters

iwm_cmd enables the DB2 Query Patroller system administrator to list and change system parameters.



Table 7. iwm_cmd Parameters for Listing and Controlling System Parameters

Parameter	Description
-P	System parameters. This parameter specifies that the values of the DB2 Query Patroller system parameters should be displayed or altered.
JobCostLimit=value	Alter job cost limit. This parameter specifies that the limit of the total estimated cost of running jobs should be altered. The new value must be at least zero.
JobCountLimit=value	Alter job count limit. This parameter specifies that the limit of the total number of running jobs should be altered. The new value must be at least zero. If zero, scheduling of new jobs is disabled.
JobPurgeDays=value	Alter job information purging. This parameter specifies that the purge age for DB2 Query Patroller jobs should be altered. The new value must be between 0 and 999. If zero, automatic purging of job information is disabled. If not zero, the value of JobPurgeDays must be equal to or greater than the value of ResultsPurgeDays.
ResultsPurgeDays=value	Alter result table purging. This parameter specifies that the purge age for result tables should be altered. The new value must be between 0 and 999. If zero, automatic purging of result tables information is disabled. If the value of JobPurgeDays does not equal zero, it must be equal to or greater than the value of ResultsPurgeDays.

Parameter	Description
AccountingStatus= <i>status</i>	Alter job accounting status. This parameter specifies that the status of the DB2 Query Patroller job accounting feature should be altered. The status must be either active or inactive. If Active, DB2 Query Patroller inserts a row into the job accounting table as each job completes, aborts, or is canceled.

Table 7. iwm_cmd Parameters for Listing and Controlling System Parameters (continued)

Chapter 11. Monitoring the DB2 Query Patroller System

Monitoring the performance of DB2 Query Patroller is done using the Job Accounting table and the Tracker tool. Statistics are gathered and stored in the Job accounting table, and those statistics are used by the Tracker tool to produce reports. This chapter provides instructions for using the Tracker tool and detailed information for the Job Accounting table.

The Tracker Tool

The Tracker tool provides reports that display a database usage history for queries that have been managed by the DB2 Query Patroller system. For example, Tracker allows you to determine which tables and columns have been accessed most frequently, which tables have returned the most result rows, and which jobs have been completed within a specific time period.

Creating Tracker Data on the Database Server (iwm_tracker)

The information displayed by Tracker is gathered by DB2 Query Patroller running on your database server. DB2 Query Patroller collects job accounting data, which is then analyzed by the iwm_tracker program. The iwm_tracker program is the back-end parser for DB2 Query Patroller, which analyzes data for successfully completed job runs. Each time the iwm_tracker program runs, it examines any job accounting entries added since its last run.

Note: Because the user iwm owns the DB2 explain tables, you must be logged on as the user iwm to run iwm_tracker successfully. The Tracker tool uses data from DB2 explain tables to create reports.

Before running Tracker for the first time, you must perform the following steps:

- In DB2 Query Patroller, set the Accounting Status system parameter to Write to Table. This task can be performed using the System Administration page of the QueryAdministrator tool. This must be completed before jobs are submitted. Information will be gathered for the Tracker tool only after the Accounting Status system parameter is set.
- 2. Determine when to run the iwm_tracker program. Choose a time period that is appropriate for the query volume and usage pattern of your database. You might want to run iwm_tracker at a time when the database load is light. Run the iwm_tracker program at least once to ensure that data is available the first time you run the Tracker tool.

Tracker Reports

This section describes the different reports that can be viewed using the Tracker tool.

Understanding the Reports

There are four basic types of predefined reports that are generated when the Tracker tool is run:

- *Total Table Hits*. This report tells you which tables were hit and how often, and how many rows were returned from each table during a particular time period.
- *Columns Hit in Table X*. This report tells you how often the different columns in a table were hit. You can also view this data by particular users, telling you how often a particular column in a table was accessed by a particular user.
- *Users that Hit Table X*. This report tells you how many times a particular user hits a particular table. You can also view a report detailing the number of times a particular user hits a particular column in a table.
- *Job Activity over Time*. This report gives you information about the levels of job activity over a defined period of time.

Total Table Hits Report

The Total Table Hits report identifies the tables that have been accessed by queries submitted against the database within the defined date range. It tells you the number of times each table has been accessed, and the number of rows that have been returned from each table. This type of report may reveal certain tables to be heavily accessed, making them good candidates for being located on rapid-access devices.

For each table hit, the Total Table Hits report gives you the following information:

- The table name.
- The number of hits on the table during the specified time period.
- The percentage of hits. This represents the proportion of hits on a table relative to the number of hits on all the tables.
- The number of rows returned. This represents the total number of rows returned from the table for all queries within the defined date range.
- The percentage of rows returned. This represents the proportion of rows returned from a particular table relative to the number or rows returned from all tables during the defined time period.

An example of a Total Table Hits report is given below. This report shows the number of hits on the table IWM003_JOB_ACCT and the number of rows

returned from that table.

Tota	Total Table Hits							
Та	ble	Number of hits	Percentage of hits	Number of rows	Percentage of rows			
⊞	IWM003_JOB	62	63.27	52	10.66			
⊞	IWM003_TUN	13	13.27	195	39.96			
⊞	SYSCOLUMNS	5	5.1	0	0			
⊞	SYSTABLES	18	18.37	241	49.39			
A† z‡	\$ ⊕ \$	(6) =						

Columns Hit in Table X Report

The Columns Hit in Table X report lists each column in a specific table and the number of times the column has been accessed by queries within the defined date range. The report also shows the percentage of hits per column relative to the hits on all columns in the table. This type of report displays the columns in a table that are queried most frequently. To optimize access, you may want to create indexes for the most frequently accessed columns.

An example of a Columns Hit in Table X report is given below. This report displays the number of hits on each of the columns in the table IWM003_JOB_ACCT.

Columns Hit in Table: IWM003_JOB_ACCT					
Column	Number of hits	Percentage of hits			
ACCOUNT_ID	4	6.45			
DATA_SOURCE	3	4.84			
ELAPSED_TIME	3	4.84			
COMPLETION_STA	2	3.23			
DTIME_COMPLET	2	3.23			
DTIME_CREATED	2	3.23	-		
\$1 🕸 🕀 🗞	6 6				

Users That Hit Table X Report

The Users That Hit Table X report lists the ID of each user accessing a specific table and the number of times the table is accessed by that user within the defined date range. The report also shows the percentage of hits on the table by a user relative to hits by all users. You can examine the details of a particular user's access to a table by viewing the Columns Hit by User Y Hitting Table X report.

This type of report might reveal trends of heavy resource use by certain individuals, perhaps indicating a need for stricter user constraints.

Columns Hit by User Y Hitting Table X Report: The Columns Hit by User Y Hitting Table X report lists the columns accessed by a specific user for a specific table and the number of times those columns were accessed within the defined date range. The report also shows the percentage of times each column was accessed by a specific user relative to the total hits on all columns in that table by that user.

An example of a Columns Hit by User Y in Table X Report is given below. This report displays a list of columns that were hit by the user IWM in the table IWM003_JOB_ACCT. For each column, the report displays the number of times it was accessed by the user IWM.

Columns Hit by User: iwm in Table IWM003_JOB_ACCT					
Number of hits	Percentage of hits				
4	6.45	_			
3	4.84				
3	4.84				
2	3.23				
2	3.23				
2	3.23	•			
(e) =					
	vm in Table IWM00 Number of hits 4 3 3 2 2 2 2	Image: Number of hits Percentage of hits 4 6.45 3 4.84 3 4.84 2 3.23 2 3.23 2 3.23 2 3.23 2 3.23 2 3.23			

Job Activity over Time Report

The Job Activity over Time report displays all the jobs that were completed between the defined start and end dates. This type of report might reveal job trends, such as periods of heavy usage or slow response times. This type of information might point to a need to reallocate resources during high-demand periods, or to reschedule non-critical jobs to alleviate some of the database workload.

For each job, the report provides the following information:

- The job ID.
- The user ID.
- The date and time the job was scheduled, started, and completed.

Additional job detail information, such as execution cost, the number of result rows, result set destination, and the SQL statement, can be viewed by double-clicking on a specific job in the list to open the Job Detail Information window. An example of a Job Activity over Time Report is given below. This report displays the details of jobs executed from 1:00 pm to 6:00 pm on February 15, 2000.

F	Job Activity over Time						
I	Job ID	User ID	Scheduled date	Scheduled time	Started dar		
l	31	iwm	15-Feb-00	3:43:51 PM	15-Feb-00 📤		
l	37	iwm	15-Feb-00	4:47:29 PM	15-Feb-00		
l	28	iwm	15-Feb-00	2:52:38 PM	15-Feb-00		
l	40	iwm	15-Feb-00	5:21:33 PM	15-Feb-00		
l	29	iwm	15-Feb-00	2:56:08 PM	15-Feb-00 🚽		
l	•				•		
	4 : 北·	±	x (@) 5				

Using Tracker

This section describes how to start and stop Tracker and how to use Tracker to display job history data.

Starting Tracker

Complete the following steps to start the Tracker tool:

 On Windows, you can select DB2 Query Patroller —> Tracker from the IBM DB2 program group. On Windows or UNIX you can, enter the following command in a DB2 or system command window: db2track

The Tracker Login window opens.

2. Type your user ID, password, and database alias, and click on **OK**. The Tracker report window opens.

Note: The user ID and password are case sensitive.

The Tracker Window

The Tracker Window is illustrated below:

🛗 DB2 Query Patroller Tracker - sample			_ 🗆 ×
<u>File Selected Edit View H</u> elp			No. Contraction
• Time range: 01/15/2000	• 16:25:46	-	
⊡[] sample	Job Activity over Time)	
Tables	Job ID User ID	Scheduled date	Schedu
IWM003_JOB_ACCT	31 iwm	15-Feb-00	3:43:51 📥
	37 iwm	15-Feb-00	4:47:29
E SYSCOLUMNS	28 iwm	15-Feb-00	2:52:38
. SYSTABLES	29 iwm	15-Feb-00	2:56:08
Jobs	38 iwm	15-Feb-00	4:50:20
	32 iwm	15-Feb-00	4:02:27
	33 iwm	15-Feb-00	4:20:17
			× •
	2: 歩 🕂 🕅	× (6) 4	

There are four major areas in the Tracker window. At the top of the window is the menu bar, consisting of drop-down menus of actions to perform within the Tracker tool. Below the menu bar is the Time Range settings area. In this area, you can set the time range for Tracker reports. For information on changing the date and time range, see "Changing the Date and Time Range" on page 80.

Note: If you reduce the size of the Tracker window, the settings for the end of the time range disappear, as shown in the example above. To view these settings, simply increase the size of the Tracker window.

The remainder of the Tracker window is split into two areas. On the left side is a navigation tree for selecting reports to view. The area on the right side of the screen displays the selected report. The report that is displayed when you open the Tracker tool is the Total Table Hits report. For information on viewing other reports, see "Using the Tracker Report Navigator".

Using the Tracker Report Navigator: On the left side of the Tracker window is an area containing a directory tree of folders and reports. An example

directory is illustrated below:



At the top of the directory tree is a database icon representing the database that was used in the tracked queries. Below this icon is a folder labeled Tables and a folder labeled Jobs. When each of these folders is highlighted, the folder icon is open, and the corresponding report is displayed in the report area on the right of the Tracker window. A + sign next to an icon indicates that the directory may be expanded to reveal dependents. To expand the directory, click on the +.

When you click on the + next to the Tables folder icon, you see a list of all the tables that have been accessed during the specified time range. Clicking on the icon for each table reveals a short report in the report area of the Tracker window. This report tells you how many times that table was hit during the time range, and what percentage those hits represent relative to the number of hits on all the tables.

If you click on the + next to a particular table icon, two folders appear below that icon: a Columns folder and a Users folder.

If you click on the Columns folder under a table icon, the Columns Hit in Table X report appears in the report area of the Tracker window. For more information on this type of report, see "Columns Hit in Table X Report" on page 69.

If you click on the Users folder under a table icon, the Users that Hit Table X appears in the report area of the Tracker window. For more information on this type of report, see "Users That Hit Table X Report" on page 69. To expand this directory, click on the + next to the Users folder. Below the Users folder for a particular table is an icon for every user that has accessed that table. Clicking on the icon for User Y reveals a Columns Hit by User Y in Table X report in the report area of the Tracker window.

The Jobs folder has no dependent items so there is no + next to it. If you click on the Jobs folder, the Job Activity over Time report appears in the report area of the Tracker window. For more information on this type of report, see "Job Activity over Time Report" on page 70.

Customizing the Report Display

The Tracker application allows you to customize the display of reports in several different ways. You can sort the items in the report by any column, apply filters to the reduce the scope of the report, and select a subset of columns to display. You can also choose to view the report as a chart or as a graph.

At the bottom of the report area in the Tracker window is a menu of icons that allow you to customize the view of the report. The icons are described in the table below:

4 ‡	Sort. This icon allows you to sort by different columns in ascending or descending order.
\$₽	Filter. This icon allows you to apply a filter to the report and display only the data meeting specified criteria.
⊕	Customize Columns. This icon allows you to display only selected columns of the report.
×	Find. This icon allows you to find a specified string in the report.

	View Details. This icon allows you to view the report in a detailed chart.
100	View Graph. This icon allows you to view the report as a graph.

Sorting Report Data: You can sort a Tracker report when it is displayed in chart view. To do a customized sort on a report, perform the following steps:

- 1. Click on the **Sort** icon at the bottom of the report area in the Tracker window. The Sort dialog window appears.
- 2. From the Available columns area of the window, select the column or columns you wish to sort by. The selected columns are highlighted.
- 3. Click the > button to move the selected column to the Sort columns area of the Sort dialog window. To move the entire list of columns to the Sort columns area, click the >> button.
- 4. By default, the sort order is ascending. To sort by a column in descending order, select the desired column in the Sort columns area and click the **Descending** radio button. The arrow to the left of the columns in the Sort columns area indicates whether the sort order for that column is ascending or descending. Ascending order is indicated by an arrow pointing upward, and descending is indicated by an arrow pointing downward.
- 5. The report is sorted first according to the first item in the Sort columns list, second according to the second item, and so on. To change the order of the columns in this list, use the **Move Up** and **Move Down** buttons. To move an item up in the list, select that item and click the **Move Up** button. The item will move up one place in the list.
- 6. When you have finished selecting the settings for the sort, click **OK**. The Sort dialog window closes and the report in the Tracker window appears in the specified order.

Applying Filters to Reports: You can customize reports produced by the Tracker tool by applying filters to the report contents. To apply a filter to a report, perform the following steps:

- 1. Click on the **Filter** icon at the bottom of the report area of the Tracker window. The Filter window opens, displaying a list of all the columns.
- 2. For the columns you want to apply a filter to, specify a value to use for the filter and the operator that you want applied to the value. The possible operators in the Comparison column are: In, Not in, Equal to, and Not equal. When specifying more than one value, separate the different values with a space.

3. When you are finished setting all of the filters to all of the targeted columns, click **OK**.

Customizing Columns in Reports: You can customize the reports generated in the Tracker tool by selecting the columns that appear in the report, and specifying the order they appear in. To customize the columns, perform the following steps:

- 1. Click the **Customize Columns** icon. The Customize Columns window opens.
- 2. Select columns that you want displayed from the Available columns area. Click the > button to move the selected column to the Displayed columns area. To move the entire list of columns to the Displayed columns area, click the >> button.
- **3**. The columns are listed in the Displayed columns area in the order that they appear in the report. To change the order of a column, select that column in the Displayed columns area. Click the **Move Up** or **Move Down** buttons to position the column correctly.
- 4. When you have finished selecting the columns and setting the order that you want them in, click **OK**. The report appears with the selected columns and ordering.

Finding Strings in Reports: To find a string in a report, perform the following steps:

- 1. Click on the **Find** icon. The Find window appears.
- 2. Type the text that you are searching for in the Find string field.
- **3**. If you want your search to be case-sensitive, click the Case sensitive check box.
- 4. Click **OK**. If the specified string is found in the report, the row containing the first occurrence of that string is highlighted.

Viewing Reports in Chart Format: To view a report in chart format, click the **View Details** icon at the bottom of the report area in the Tracker window. You can also use the menu bar at the top of the window, selecting **View** —> **By Details**. The report appears as a set of row items and columns.

In this format, you can change the sort order for a column from ascending to descending by clicking on the title area of the column. Clicking once on the column title sorts the data by that column in ascending order. An arrow pointing upward appears next to the column title.

Clicking a second time sorts the data by that column in descending order. An arrow pointing downward appears next to the column title. A third click returns the order to the default order.

Viewing Reports in Graph Format: To view a report in graph format, click the **View Graph** icon at the bottom of the report area in the Tracker window. You can also use the menu bar at the top of the window by selecting **View** —> **By Graph**. All the reports appear as bar graphs, except the Job Activity over Time report. The graph format of this type of report is discussed in "Displaying Job History Data" on page 78.

An example of a report in graph format is illustrated below:

DB2 Query Patroller Tracker - sample File Selected Edit View Help	
• Time range: 01/15/2000	- 16:25:46 -
Image: Sample Image: Tables Image: Tables <td< td=""><td>Columns Hit in Table: IWM003_JOB_ACCT ACCOUNT_ID (3) 9.09% DATA_SOURCE (2) 6.06% ELAPSED_TIME (2) 6.06% COMPLETION_STATUS (1) 3.03% DTIME_COMPLETED (1) 3.03% DTIME_CREATED (1) 3.03% DTIME_SCHEDULED (1) 3.03% COMPLETED (1) 3.03% COMPLETED (1) 3.03% COMPLETED (1) 3.03% COMPLETED (1) 3.03% COMPLEXED (1) 3.03</td></td<>	Columns Hit in Table: IWM003_JOB_ACCT ACCOUNT_ID (3) 9.09% DATA_SOURCE (2) 6.06% ELAPSED_TIME (2) 6.06% COMPLETION_STATUS (1) 3.03% DTIME_COMPLETED (1) 3.03% DTIME_CREATED (1) 3.03% DTIME_SCHEDULED (1) 3.03% COMPLETED (1) 3.03% COMPLETED (1) 3.03% COMPLETED (1) 3.03% COMPLETED (1) 3.03% COMPLEXED (1) 3.03

The graph reports represent the proportion of hits recorded for a particular table, column, or user relative to other hits in the same category. For example, the graph report for Columns Hit in Table X shows the relative proportion of hits received by each column in Table X. For each column, the name of the column, the number of hits, and the percentage of hits overall is displayed. The length of each bar represents the proportion of hits on the column relative to the hits on all the columns in the table.

Where there are two types of data represented in the table, you can choose which figures to represent in the graph format report. For example, the Total Table Hits report contains both the number and percentage of hits on each table, and the number and percentage of rows returned from each table. When you select the graph format for this report, a drop-down menu appears next to the **View Graph** icon at the bottom of the report area in the Tracker window. The menu gives you the option of viewing the Number of hits data or the Number of rows returned in graph format.

When viewing reports in graph format, you cannot perform the same customizations that you can perform when viewing reports in chart format. You cannot sort or apply filters to the data or customize the columns. If you perform any of these customizations in chart format and then switch to viewing the report in graph format, these customizations do not appear. If you return to viewing the report in chart format, the customizations reappear.

The find function is also only available when viewing a report in chart view.

The **Sort**, **Filter**, **Customize Columns**, **Find** icons are inactive when viewing reports in graph format.

Displaying Job History Data

Tracker allows you to view job history data so that you can tune the database for heavily used tables and columns. For a description of each report available in Tracker see "Tracker Reports" on page 68.

The Job Activity over Time report allows you to view job activity data in a detailed chart format or in a easy-to-read graph. When viewing this type of report in the detailed chart format, you may customize the report presentation as described in "Customizing the Report Display" on page 74.

An example of a graph view of a Job Activity over Time report is illustrated below:



Individual jobs scheduled and completed during the specified time range are plotted in the grid area that makes up the greater part of the graph. Each row in the grid represents a job. To see all of the jobs scheduled during the time range, you may need to scroll down using the scroll bar control to the right of the grid area. Hover help provides you with the job ID associated with the row.

Additional job detail information, such as execution cost, the number of result rows, result set destination, and the SQL statement, can be viewed by double-clicking on a specific job row to open the Job Detail Information window.

The grid represents time from left to right. The time intervals are displayed along the bottom of the grid. The timing of each scheduled job is represented by a bar in the row associated with that job. The position and size of the bar tells you when the job was scheduled and how long it took to complete. For example, a job that began at 3:00 pm on February 15th and completed at 4:00 pm the same day is represented with a bar that spans the space between 3:00 and 4:00 on the time line.

The bar that represents a job may have a transparent portion and a solid portion. The transparent portion represents the time from when the job is scheduled to the time it actually runs. The solid portion represents the time that the query is actually executing.

Below the grid is a strip with shaded segments corresponding to the time intervals on the grid. The relative intensity of the shading in a segment represents the relative level of activity during that time interval: the darker the shade, the more jobs that were scheduled during that interval. The shading represents a relative measure: the interval associated with the greatest proportion of jobs will have the darkest shading. You can move your cursor over a particular segment of the strip to display the number of jobs scheduled in that interval.

Zooming In and Out on a Job Activity Graph: When you first open a Job Activity over Time report to view in graph format, the graph displays the entire date range specified at the top of the Tracker window. This determines the size of the time intervals displayed on the graph. For example, if the specified date range spans 10 days, the time intervals shown at the bottom of the graph are one day. You can change the scale of the graph, increasing or decreasing the size of the time intervals by using the magnifying glass icons to the right of the graph. You can also use the **Zoom In** and **Zoom Out** items under **View** on the menu at the top of the application window.

To view a more detailed graph of the job activity for a smaller period of time, you can zoom in by clicking on the magnifying glass icon with the + sign in it

or by double-clicking on the time interval and job activity level strips at the bottom of the graph. This will decrease the size of the time intervals on the graph, and provide a more detailed representation of job activity distribution. You can continue to decrease the size of the time intervals by clicking repeatedly on the icon. You can also use the menu bar at the top of the window to zoom in on a report by selecting **View** —> **Zoom In**. Double clicking on the time interval strip or the shaded job activity concentration strip will also allow you to zoom in.

Zooming in decreases the number of days displayed in the report. You may find that, as you zoom in closer, the job distribution spreads out and you need to use the horizontal scroll bar at the bottom of the graph to view all of the job activity for that time period.

When the graph is displaying hour time intervals, the dates are no longer visible at the bottom of the graph. To see the date represented in a particular view of the graph, move your cursor over the time interval in question. The date that is represented appears.

As you zoom in on a particular report, the time period represented in the graph decreases in size. However, the date range of the entire report remains the same, as shown at the top of the Tracker window.

If you wish to view a time period that is not shown when you zoom in closely on a report, you can adjust the date range for the report to reduce the scope of the report. For example, if you want to view the job activity during a particular day, you can change the date range (see "Changing the Date and Time Range") to focus on that day.

To Zoom Out, click on the magnifying glass icon with the - sign in it. You can also use the menu bar at the top of the window to zoom out on a report by selecting **View** —> **Zoom Out**.

Changing the Date and Time Range

A date range exists for an entire Tracker session, which means that each new report opened during that session uses the same specified date range. Therefore, if you change the date range for a report, it resets the date range for the next report you open within the session.

When you open the Tracker tool, the default date range is set to one month, beginning one month before the session started and ending at the date and time the Tracker session started. The report that displays when you open the application reflects this default time range. To generate a set of reports covering a different time range, change the time range as described below.

If you change the time range in a Job Activity over Time report, the scale of the displayed data may also change. For example, if the date range is less than 30 days, the increments displayed in the Job Activity over Time report are days. If the date range is greater than a year, the increments displayed in the Job Activity over Time report are years. If the date range is 24 hours or less, the increments displayed in the Job Activity over Time report are hours. See "Displaying Job History Data" on page 78 for information on the Job Activity over Time report display features.

Setting the Date Range: There are two ways to change the date range for a session. You can either type over the existing date in the date field at the top of the Tracker window using the format MM/DD/YYYY, or you can use the drop-down calendar tool. To use this tool, perform the following steps:

- 1. Click on the drop-down arrow next to the date field. The calendar appears. The month that appears is the month of the current setting. The currently specified date is highlighted in the month.
- **2.** To select a date within the month displayed, click on the date. The calendar disappears.
- To select a date in a later month, click on the >> button to advance to another month. To select a date in a previous month, click on the << button to display earlier months.
- 4. Select a date within the month by clicking on the desired day.
- 5. After you have finished setting the date and time range for the Tracker session, refresh the screen by clicking on the refresh icon to the left of the Time Range display.
 - **Note:** For new data to be available to display, iwm_tracker (the back-end process for Tracker) must have been run to analyze any job accounting data that accrued since its last run.

Setting the Time Range: To set the time boundaries for a Tracker session, you can either type over the existing time in the time field at the top of the Tracker window or you can use the up and down arrows next to the field as follows:

1. Highlight the hour in the time field at the top of the Tracker window. Use the up and down arrows at the right of the time field to set the desired hour.

Note: The time is set according to a 24 hour clock. This means that 1:00 pm is represented as 13:00.

- 2. Click on the minute portion of the time display field. Use the up and down arrows at the right of the time field to set the desired minute.
- **3**. Click on the second portion of the time display field. Use the up and down arrows at the right of the field to set the desired second.

- 4. After you have finished setting the date and time range for the Tracker session, refresh the screen by clicking on the refresh icon to the left of the Time Range display.
 - **Note:** For new data to be available to display, iwm_tracker (the back-end process for Tracker) must have been run to analyze any job accounting data that accrued since its last run.

Exiting Tracker

To exit Tracker, select **File** —> **Exit** or click on the **Close** button in the upper right hand corner of the application window.

Job Accounting

This section provides information about the job accounting process and the columns in the Job Accounting table.

If you set the Accounting Status system parameter to Write to Table, the notifier component adds a row to the Job Accounting table each time a job completes.

This information is used by the Tracker tool to provide reports that display a database usage history for queries managed by the DB2 Query Patroller system. For example, this information will be used by Tracker to create reports showing which tables and columns have been accessed most frequently, which tables have returned the most result rows, and which jobs have been completed within a specific time frame.

Job Accounting Table Columns

The following list explains each of the columns in the Job Accounting table.

ACCOUNT_ID

The ACCOUNT_ID column represents the accounting identifier associated with the user from the User Profile table.

COMPLETION_STATUS

The COMPLETION_STATUS column contains a single letter code indicating how the job completed. Values are D for done (normal completion), C for canceled, or A for aborted.

DATA_SOURCE

The DATA_SOURCE column identifies the database instance against which the query was run. Currently, the only supported data source identifier is IWM.

DTIME_COMPLETED

The DTIME_COMPLETED column identifies the date and time that the job was completed.

DTIME_CREATED

The DTIME_CREATED column identifies the date and time that the user submitted the job to DB2 Query Patroller.

DTIME_SCHEDULED

The DTIME_SCHEDULED column identifies the date and time after which the user scheduled the job to be run.

DTIME_STARTED

The DTIME_STARTED column identifies the date and time that the job started running. If the job was canceled or aborted before the job started running, this column contains a NULL value.

ELAPSED_TIME

The ELAPSED_TIME column identifies the elapsed time in seconds from when the job started running until it completed.

ELAPSED_TIME_LIMIT

The ELAPSED_TIME_LIMIT column identifies the maximum number of elapsed seconds a job will be permitted to run.

ERROR_REASON

The ERROR_REASON column identifies the reason why the job did not complete successfully.

ESTIMATED_COST

The ESTIMATED_COST column identifies the estimated cost for the job in accounting units, if one was derived. This column contains the value of the estimated cost for the job multiplied by the cost factor from the Data Source table.

JOB_ID

The JOB_ID column contains a number that identifies the job.

JOB_PRIORITY

The JOB_PRIORITY column contains the priority level number assigned to the job.

JOB_TEXT

The JOB_TEXT column contains either the job's SQL statement or its system command.

JOB_TYPE

The JOB_TYPE column contains either the letter S for SQL jobs or the letter C for jobs containing system commands.

NODE_ID_EXECUTED

The NODE_ID_EXECUTED column identifies the host name of the node where the job was run.

NODE_ID_SUBMITTED

The NODE_ID_SUBMITTED column identifies the node from which the job was submitted.

PREDECESSOR_JOB

If the job was assigned a predecessor job (a job which must have completed before this job could run), the PREDECESSOR_JOB column contains the predecessor's job identifier. If no predecessor was assigned, this column contains a NULL value.

RESULT_DESTINATION

If the user selected an alternative result destination, the RESULT_DESTINATION column contains the identifier of the destination. If the results were to be written to a result table created in the database, this column contains a NULL value.

RESULT_ROWS

The RESULT_ROWS column contains the number of database rows that a job selected, updated, deleted, or inserted.

RESULT_ROWS_LIMIT

The RESULT_ROWS_LIMIT column identifies the maximum number of rows a SQL SELECT statement is allowed to return.

RESULT_TABLE_OWNER

The RESULT_TABLE_OWNER column contains the database identifier of the owner of the result table, if it was created.

RESULT_TABLE_NAME

The RESULT_TABLE_NAME column contains the table name of the result table, if it was created.

SUBMIT_SOURCE

The SUBMIT_SOURCE column contains the name of the program that submitted the job.

SUBMITTER_USER_ID

The SUBMITTER_USER_ID column contains the system identifier of the submitter of the job. This identifier could be different from the job's owner if one user submitted the job on behalf of another user.

SYSTEM_TIME

The SYSTEM_TIME column contains the number of CPU seconds of system time consumed by the job.

USER_ID

The USER_ID column contains the system identifier of the job owner.

USER_TIME

The USER_TIME column contains the number of CPU seconds of user time consumed by the job.

Chapter 12. Log Monitoring

This chapter provides information about running the log monitor and using the log monitor configuration file.

To be alerted to a severe problem, you should monitor the system error log file produced by the server and agent components.

The log monitor program periodically activates and examines the log file for new entries. New messages found in the log file are tested against filter commands specified in the configuration file. Messages that are not filtered out during this process are sent through system e-mail to a list of recipients defined in the configuration file.

Running the Log Monitor

Note: If you set the DQP_LOGMON profile variable to the path name of the configuration file, the log monitor will be started when the server processes are started. See "Starting and Stopping DB2 Query Patroller" on page 12 for information on starting and stopping DB2 Query Patroller.

Once the DQP_LOGMON profile variable has been set, the log monitor can only be started when the server processes are started. If the DQP_LOGMON variable has *not* been set, the log monitor can be started by executing the following command:

iwm_logmon -c configuration_file

If the DQP_LOGMON profile variable *is* set, any invocation of the **iwm_logmon -c** *configuration_file* command will cause an error to occur and the log monitor will fail to run.

Note: When using the **iwm_logmon** command on Windows, ensure that the necessary DQP_MAPI profile variables have been defined and ensure that a MAPI mail profile for the mail service provider has been created for the currently logged on user. The DQP_MAPI_PROFILE variable must be set to the name of the MAPI profile for the mail service provider. For more information on setting up e-mail notification on Windows, see "E-mail Notification on Windows" on page 35.

Log Monitor Configuration File

The log monitor configuration file must contain one or more configuration command lines. These commands define the log file to be monitored, the wake-up interval, the list of message recipients, and the filter criteria.

Each line in the configuration file may be empty or may contain a comment or configuration command. Comment lines start with a pound sign (#). One or more white space characters can precede the comment indicator or the first character in the configuration command. You can also enter comments at the end of each configuration command line when preceded by a pound sign.

Example Configuration File

The following represents a sample configuration file:

<pre># DB2 Query Patroller sample</pre>	log monitor configuration file
INTERVAL 15	<pre># wake up every 15 seconds</pre>
LOGFILE * TRUNCATE	<pre># truncate the log at start-up</pre>
MAILTO iwm root	<pre># send e-mail to these users</pre>
MAILTO admin@customer.com	<pre># add this one too</pre>
INCLUDE SEV=E	<pre># include error messages</pre>
EXCLUDE ALL	<pre># exclude all others</pre>

Log File

Messages written to the log file display in the following format:

<date-time> <node> <program> <pid> <message-id> <source-line> <text>

where:

- <date-time> represents the date and time that the message was recorded.
- <node> represents the host name of the node that recorded the message.
- **<program>** is the name of the program that recorded the message.
- <pid> represents the process ID that recorded the message.
- <message-id> represents the message identifier in the format iwm-<number>-<severity>. The severity code is V (verbose - messages displayed for information only), I (informational messages), W (warning messages), or E (error messages).
- **<source-line>** is the line of code where the error originated.
- <text> represents the text of the message. It may include a message from the database software, identified in message descriptions below as <dbms-error>. Refer to your database documentation for descriptions of these messages. The text may also include a message from the operating system.

The default log file name is syserr.log. DB2 Query Patroller creates this in the \$DQP_RUNTIME/log directory on UNIX, or in the sqllib\db2\log directory

on Windows. However, if the user sets the DQP_LOG profile variable, DB2 Query Patroller creates the log file in the directory specified.

INTERVAL Command

Syntax:

►►—INTERVAL—seconds—-

The INTERVAL command accepts one parameter: the number of seconds that the log monitor should wait between checking the log file for new messages. If you do not specify an INTERVAL command, the parameter defaults to 30 seconds. If you specify multiple INTERVAL commands, log monitor uses the last specified command.

LOGFILE Command

Syntax:



The LOGFILE command defines the log file name and the action that should be taken when the log monitor starts. You must first specify the log file name parameter, which may be specified as an asterisk (*) if you want to use the default log file name. The default log file name is syserr.log. DB2 Query Patroller creates this in the DQP_RUNTIME/log directory on UNIX, or in the *instance_directory*\log directory on Windows. However, if the user sets the DQP_LOG profile variable, DB2 Query Patroller creates the log file in the directory specified.

The action to take is specified by TRUNCATE, CONTINUE, or by omitting these keywords altogether. If you specify TRUNCATE, DB2 Query Patroller removes all messages from the log file when the log monitor initializes. If you specify CONTINUE, DB2 Query Patroller sends only messages added to the log file after the log monitor starts. If you omit theses keywords, DB2 Query Patroller sends all messages already in the log file, as well as any new messages.

If you specify multiple LOGFILE commands, DB2 Query Patroller uses the last command. If you do not specify a LOGFILE command, the log monitor monitors the default log file and any messages already in the log file at startup are sent.

MAILTO Command

Syntax:

►►—MAILTO—address-

The MAILTO command defines the recipients of messages. Each MAILTO command must include one or more e-mail addresses. You must specify at least one MAILTO command. If you are running DB2 Query Patroller on Windows, e-mail notification is sent using the Windows Message Application Programming Interface (MAPI). The e-mail addresses specified with the MAILTO command must be in a format recognizable by the MAPI service provider. For information on setting up e-mail notification on Windows, see "E-mail Notification on Windows" on page 35.

INCLUDE and EXCLUDE Commands

Syntax:



Each test is one of: **SEV** (message severity), **NUM** (message number), **PGM** (program name), or **ALL**.

The INCLUDE and EXCLUDE commands define the message filtering criteria. The log monitor tests each new message against the filter commands. Recipients receive those messages that match an INCLUDE command or do not match any filter commands. The log monitor tests each message against the filter commands in the order specified in the configuration file. The first command that matches the message on all tests specified causes the message to be included or excluded.

You cannot specify the ALL test with any other test. It should appear only on the last INCLUDE or EXCLUDE command in the configuration file because it matches all messages, causing all subsequent filter commands to be ignored.

Of the other tests (SEV, NUM, and PGM), you can specify up to three on each filter command, but you can only specify one of each type on each command. If you specify more than one test on a command, all tests must match the message for the command to apply. A comparison operator and comparison value must follow each test type name. The operator must either be the equal sign (=) or an exclamation mark followed by an equal sign (!=). The equal sign means that in order to match, the test must be equal to the value. The

exclamation mark and equal sign specifies that the test must not be equal to the value. The following list explains the filter test types.

• **SEV** (message severity)

The severity comparison value must be one of the following letters: V (Verbose), W (Warning), I (Informational), or E (Error). For example, to test for error messages, use SEV=E; to test for non-verbose messages use SEV!=V.

• **NUM** (message number)

The message number comparison value must either be a single one to five digit number or a range of message numbers specified by two numbers separated by a colon (:). For example, to test for message 100, use NUM=100; to test for all messages greater than 100, specify NUM!=0:100.

• **PGM** (program name)

The program name comparison must be the name of the program that generated the message. For example, to test for messages generated by the iwm_analyze program, use PGM=iwm_analyze; to test for messages not generated by the iwm_sqlexec program, use PGM!=iwm_sqlexec.

Appendix A. Troubleshooting the DB2 Query Patroller Server

This appendix provides information to assist in troubleshooting the DB2 Query Patroller server and describes common problems that may be encountered.

Distinguishing Between DB2 and DB2 Query Patroller Failures

DB2 Query Patroller is composed of components that run on the DB2 Query Patroller server, and components that run on the DB2 Query Patroller client. The client does not communicate directly with the server. DB2 Query Patroller uses DB2 tables to pass information between the client and the server. For this reason an administrator or operator needs to be able to distinguish between DB2 failures and DB2 Query Patroller failures.

Refer to the *Troubleshooting Guide* if a problem or system failure is suspected to have originated from DB2.

syserr.log

The DB2 Query Patroller server maintains a system error log named syserr.log in the path referenced by the profile variable DQP_LOG. This file contains diagnostic information for the DB2 Query Patroller server and may explain the cause of the system failure.

Note: DB2 Query Patroller agents should be configured to log their diagnostic information to a unique location. This will assist in determining where the error originated.

DB2 Diagnostic Log

If the DB2 database manager configuration parameter DIAGLEVEL is set to 4, all SQLCAs with a negative SQLCODE will be dumped to the diagnostic log. This information is useful when trying to determine why the DB2 Query Patroller server failed when attempting to access DB2.

Processes

DB2 Query Patroller Server

On a properly functioning DB2 Query Patroller server, the following processes will be active:

- iwm_server
- iwm_nodemgr
- iwm_local (one or more)
- iwm_sched
- iwm_remote
- iwm_net

DB2 Query Patroller Agent

On a properly functioning DB2 Query Patroller agent, the following processes will be active:

- iwm_net
- iwm_nodemgr

Note: Other DB2 Query Patroller processes are transitory and will be started and stopped as required.

Process Failures

If any of these processes have quit before completion, the DB2 Query Patroller system should be restarted. See "Starting and Stopping DB2 Query Patroller" on page 12 for instructions.

Generating a Trace File

DB2 Query Patroller is also integrated with DB2 trace. The IBM service organization may request a DB2 trace in order to help identify and localize a problem. Refer to the *Troubleshooting Guide* for details on how to perform a DB2 trace.

Common Server Problems

- 1. The DB2 Query Patroller server fails to start:
 - Make sure DB2 is started.
 - Make sure that the DB2 Query Patroller TCP/IP port is not being used by another process.
 - Check DB2 Query Patroller profile variables to ensure that they are set correctly.
 - Check the syserr.log file for specific process errors.
- 2. The DB2 Query Patroller agent fails to start:
 - Ensure that the DB2 Query Patroller agent and DB2 Query Patroller server communications configuration specify the same TCP/IP port.
 - Check the setting of the DB2 profile variable DQP_SERVER to ensure that the correct TCP host name for the DB2 Query Patroller server is specified.

- Ensure that this TCP/IP port is not in use on the DB2 Query Patroller agent system.
- 3. A job is in the queue but will not run:
 - Check the DB2 Query Patroller error log to make sure there have been no DB2 Query Patroller process failures.
 - Check the DB2 Query Patroller system configurations to ensure that they are set correctly.
 - Restart the DB2 Query Patroller server.
- 4. DB2 Query Patroller Service on Windows fails to start:
 - Check to make sure DB2 is started.
 - Check that the user account associated with the service has the correct system access rights and a valid password.
 - Check all DB2 Query Patroller profile variables to see if they are set correctly.
 - Make sure that there are no orphan DB2 Query Patroller processes prior to starting the system.
 - Make sure a valid license key has been registered.
- 5. Sending of e-mail notification on Windows fails:
 - Make sure that a MAPI profile for the user account associated with the DB2 Query Patroller service has been created.
 - Ensure that all DQP_MAPI environment variables have been properly set.
 - Make sure the account associated with the DB2 Query Patroller service has the necessary access to the mail provider.
 - If the mail provider requires a password to logon to the mail service, set the DQP_MAPI_PASSWORD to this value and re-start the service.
 - If the MAPI service provider requires the sender of the mail to be a user account different from the user account associated with the DB2 Query Patroller service, try to use the DQP_MAIL_ACCOUNT environment variable.
 - Check the syserr.log for DQP_MAIL.EXE specific errors.

Appendix B. Troubleshooting DB2 Query Patroller Clients

This appendix provides information to assist in troubleshooting the DB2 Query Patroller client and describes common problems that may be encountered.

Troubleshooting QueryEnabler

Whenever a problem occurs, you should check the following:

- The DB2 server is started.
- The application can connect to the DB2 server directly using the DB2 cataloged names.

Note: You may also want to check the DB2 diagnostic log for DB2-related problems.

In order to help identify problems, IBM support representatives may employ the following tracing mechanisms collectively or separately:

- JDBC trace
- DB2 CLI trace
- DB2 trace
- ODBC trace (if you are using ODBC)

DB2 trace will activate the Java Trace tool for QueryEnabler. The Java trace file will be created in the *DQP_RUNTIME*/log/ directory on UNIX, or in the *DQP_RUNTIME*\log\ directory on Windows. Once a log file has been created, trace information created subsequently will be appended to this log file. You can name your own Java log file by setting the DB2 Query Patroller profile variable DQP_TRACEFILE. For more information on setting DB2 Query Patroller profile variables, see "DB2 Profile Variables" on page 39.

Trace facilities are described in the *Troubleshooting Guide*. Refer to this document for detailed instructions.

Common QueryEnabler Problems

- 1. The application is unable to connect to DB2:
 - Verify that the application is able to connect to DB2. If this fails, refer to the *Troubleshooting Guide* for information on how to resolve a connectivity problem.
 - Ensure that the user account and user password are correct.

- 2. The application is unable to access the QueryEnabler query submission dialogs:
 - Check the path for the database configuration parameter, JDK11_PATH and check the setting for JAVA_HEAP_SZ. JDK11_PATH and JAVA_HEAP_SZ are both used to start the Java Virtual Machine (JVM).
 - Ensure that QueryEnabler has been installed correctly.
 - Ensure that the DYN_QUERY_MGMT database configuration parameter has been set to ENABLE in the database configuration file on the server.
- 3. The QueryEnabler dialogs appear unexpectedly:
 - Ensure the application is using the correct database alias name.
 - Increase the Cost Management Threshold parameter in the profile of the submitting user. This will allow queries that do not exceed the threshold to run against the data source without user intervention via the QueryEnabler tool.
- 4. The query application is unable to submit a query to the DB2 Query Patroller server using QueryEnabler:
 - Ensure the DB2 Query Patroller server stored procedures have been installed on the DB2 server.
 - Ensure the user has been granted the proper DB2 access to the stored procedures.
 - Ensure that the User Management Threshold parameter for the user is set to an appropriate value. If the cost of the query does not exceed the management threshold, the QueryEnabler interface will not appear.
- 5. The application has submitted a query to the DB2 Query Patroller server but the query is not being executed:
 - Ensure that the DB2 Query Patroller server is running correctly. It may be necessary to restart the DB2 Query Patroller server.
 - Use QueryMonitor to inspect the details of the Job. The job may be held because the query exceeded user thresholds. A DB2 Query Patroller administrator or operator must release this job.
 - The job may be in the queued state because system resources have exceeded configured limitations. Under these conditions, the query will execute once the system resources fall within acceptable limits as configured by the DB2 Query Patroller administrator.

Troubleshooting QueryMonitor and QueryAdministrator

QueryMonitor and QueryAdministrator are Java applications that access DB2 using JDBC. Diagnostic information can be obtained from four sources:

- DB2 diagnostic log
- JDBC trace
- DB2 trace

In order to help identify problems, IBM support representatives may employ the following tracing mechanisms collectively or separately:

- JDBC trace
- DB2 CLI trace
- DB2 trace

Typically those trace tools are launched using a Java Virtual Machine (JVM) that does not have a console (JREW.EXE). These trace tools may also be run in a JVM that has a console (JRE.EXE), in which case DB2 Query Patroller will print information to the console. You can use this information to help identify the cause of a problem.

QueryAdministrator and QueryMonitor may be launched from the command line with a -t switch, which will cause a console to appear for a Java trace, or a -tf *filename* switch causing the trace information to be output to a file. Note that the current directory must be set to *DQP_RUNTIME*\qp directory on Windows, or the *DQP_RUNTIME*/qp path on UNIX. To initiate a Java trace for the QueryAdministrator and have the trace information output to a file, execute the following command from the *DQP_RUNTIME*\qp directory on Windows, or the *DQP_RUNTIME*/qp path on UNIX:

QueryAdmin -tf filename

where *filename* is a fully qualified path and file name for the Java trace to place diagnostic information.

To initiate a Java trace for the QueryMonitor and have the trace information output to a file, execute the following command from the *DQP_RUNTIME*\qp directory:

QueryMonitor -tf filename

where *filename* is a fully qualified path and filename for the Java trace to place diagnostic information.

Common QueryMonitor and QueryAdministrator Problems

- 1. The tool is unable to connect to DB2:
 - Ensure that the DB2 data source name is used in the connect dialog.
 - Ensure that you have supplied the correct user name and password.
- 2. The application stops responding:
 - Close and restart the application. If the problem persists, attempt to run the application from a JVM with a console to obtain additional diagnostic information.

Troubleshooting Tracker

Tracker is a JAVA application that uses JDBC to access the DB2 Query Patroller schema in DB2 in order to provide reports that display database usage history for queries that have been managed by DB2 Query Patroller.

Diagnostic information for Tracker can be obtained from four sources:

- the DB2 diagnostic log
- ODBC traces
- CLI traces
- DB2 traces

The Tracker tool may be launched from the command line with a -t switch, which will cause a console to appear for a Java trace, or a -tf *filename* switch causing the trace information to be output to a file. Note that the current directory must be set to *DQP_RUNTIME*\qp directory on Windows, or the *DQP_RUNTIME*/qp path on UNIX, where *DQP_RUNTIME* is the DB2 Query Patroller installation path. To initiate a Java trace for the Tracker tool and have the trace information output to a file, execute the following command from the *DQP_RUNTIME*\qp directory on Windows, or the *DQP_RUNTIME*\qp path on UNIX:

db2track -tf filename

where *filename* is a fully qualified path and file name for the Java trace to place diagnostic information.

Common Tracker Problems

- 1. Tracker is unable to access DB2:
 - Ensure that the correct DB2 data source name, user name, and password have been specified.
- 2. Tracker does not display any data:
 - Ensure that the DB2 Query Patroller server has been configured to capture this information.
 - From QueryAdministrator, check that the Accounting option has been enabled.
 - Ensure that the date range specified in the Tracker application is set correctly to a time period when queries were in progress.
- 3. The data displayed by Tracker is not up-to-date:
 - Ensure the Tracker server on the DB2 Query Patroller server is scheduled to execute periodically. The Tracker server component may be executed interactively to generate up-to-date statistics.

Appendix C. Using the DB2 Library

The DB2 Universal Database library consists of online help, books (PDF and HTML), and sample programs in HTML format. This section describes the information that is provided, and how you can access it.

To access product information online, you can use the Information Center. For more information, see "Accessing Information with the Information Center" on page 113. You can view task information, DB2 books, troubleshooting information, sample programs, and DB2 information on the Web.

DB2 PDF Files and Printed Books

DB2 Information

The following table divides the DB2 books into four categories:

DB2 Guide and Reference Information

These books contain the common DB2 information for all platforms.

DB2 Installation and Configuration Information

These books are for DB2 on a specific platform. For example, there are separate *Quick Beginnings* books for DB2 on OS/2, Windows, and UNIX-based platforms.

Cross-platform sample programs in HTML

These samples are the HTML version of the sample programs that are installed with the Application Development Client. The samples are for informational purposes and do not replace the actual programs.

Release notes

These files contain late-breaking information that could not be included in the DB2 books.

The installation manuals, release notes, and tutorials are viewable in HTML directly from the product CD-ROM. Most books are available in HTML on the product CD-ROM for viewing and in Adobe Acrobat (PDF) format on the DB2 publications CD-ROM for viewing and printing. You can also order a printed copy from IBM; see "Ordering the Printed Books" on page 109. The following table lists books that can be ordered.

On OS/2 and Windows platforms, you can install the HTML files under the sqllib\doc\html directory. DB2 information is translated into different

languages; however, all the information is not translated into every language. Whenever information is not available in a specific language, the English information is provided

On UNIX platforms, you can install multiple language versions of the HTML files under the doc/%L/html directories, where %L represents the locale. For more information, refer to the appropriate *Quick Beginnings* book.

You can obtain DB2 books and access information in a variety of ways:

- "Viewing Information Online" on page 112
- "Searching Information Online" on page 116
- "Ordering the Printed Books" on page 109
- "Printing the PDF Books" on page 108

Table 8. DB2 Information

Name	Description	Form Number	HTML Directory
		PDF File Name	
	DB2 Guide and Reference Information		
Administration Guide	Administration Guide: Planning provides an overview of database concepts, information about design issues (such as logical and physical database design), and a discussion of high availability.	SC09-2946 db2d1x70	db2d0
	Administration Guide: Implementation provides information on implementation issues such as implementing your design, accessing databases, auditing, backup and recovery.	SC09-2944 db2d2x70	
	Administration Guide: Performance provides information on database environment and application performance evaluation and tuning.	SC09-2945 db2d3x70	
	You can order the three volumes of the <i>Administration Guide</i> in the English language in North America using the form number SBOF-8934.		
Administrative API Reference	Describes the DB2 application programming interfaces (APIs) and data structures that you can use to manage your databases. This book also explains how to call APIs from your applications.	SC09-2947 db2b0x70	db2b0
Table 8. DB2 Information (continued)

Name	Description	Form Number	HTML Directory
		PDF File Name	
Application Building Guide	Provides environment setup information and step-by-step instructions about how to compile, link, and run DB2 applications on Windows, OS/2, and UNIX-based platforms.	SC09-2948 db2axx70	db2ax
APPC, CPI-C, and SNA Sense Codes	Provides general information about APPC, CPI-C, and SNA sense codes that you may encounter when using DB2 Universal Database products. Available in HTML format only.	No form number db2apx70	db2ap
Application Development Guide	Explains how to develop applications that access DB2 databases using embedded SQL or Java (JDBC and SQLJ). Discussion topics include writing stored procedures, writing user-defined functions, creating user-defined types, using triggers, and developing applications in partitioned environments or with federated systems.	SC09-2949 db2a0x70	db2a0
CLI Guide and Reference	Explains how to develop applications that access DB2 databases using the DB2 Call Level Interface, a callable SQL interface that is compatible with the Microsoft ODBC specification.	SC09-2950 db2l0x70	db2l0
Command Reference	Explains how to use the Command Line Processor and describes the DB2 commands that you can use to manage your database.	SC09-2951 db2n0x70	db2n0
Connectivity Supplement	Provides setup and reference information on how to use DB2 for AS/400, DB2 for OS/390, DB2 for MVS, or DB2 for VM as DRDA application requesters with DB2 Universal Database servers. This book also details how to use DRDA application servers with DB2 Connect application requesters. Available in HTML and PDF only.	No form number db2h1x70	db2h1

Table 8. DB2 Information (continued)

Name	Description	Form Number	HTML
		PDF File Name	Directory
Data Movement Utilities	Explains how to use DB2 utilities, such	SC09-2955	db2dm
Guide and Reference	as import, export, load, AutoLoader, and DPROP, that facilitate the movement of data.	db2dmx70	
Data Warehouse Center	Provides information on how to build	SC26-9993	db2dd
Administration Guide	and maintain a data warehouse using the Data Warehouse Center.	db2ddx70	
Data Warehouse Center	Provides information to help	SC26-9994	db2ad
Application Integration Guide	programmers integrate applications with the Data Warehouse Center and with the Information Catalog Manager.	db2adx70	
DB2 Connect User's Guide	Provides concepts, programming, and	SC09-2954	db2c0
	general usage information for the DB2 Connect products.	db2c0x70	
DB2 Query Patroller	Provides an operational overview of the	SC09-2958	db2dw
Administration Guide	DB2 Query Patroller system, specific operational and administrative information, and task information for the administrative graphical user interface utilities.	db2dwx70	
DB2 Query Patroller	Describes how to use the tools and	SC09-2960	db2ww
User's Guide	functions of the DB2 Query Patroller.	db2wwx70	
Glossary	Provides definitions for terms used in	No form number	db2t0
	DB2 and its components.	db2t0x70	
	Available in HTML format and in the <i>SQL Reference</i> .		
Image, Audio, and Video	Provides general information about DB2	SC26-9929	dmbu7
Extenders Administration and Programming	extenders, and information on the administration and configuration of the image, audio, and video (IAV) extenders and on programming using the IAV extenders. It includes reference information, diagnostic information (with messages), and samples.	dmbu7x70	
Information Catalog	Provides guidance on managing	SC26-9995	db2di
Guide	mormation catalogs.	db2dix70	

Name	Description	Form Number	HTML
		PDF File Name	Directory
Information Catalog Manager Programming	Provides definitions for the architected interfaces for the Information Catalog	SC26-9997	db2bi
Guide and Reference	Manager.	db2bix70	
Information Catalog Manager User's Guide	Provides information on using the Information Catalog Manager user	SC26-9996	db2ai
0	interface.	db2aix70	
Installation and Configuration Supplement	Guides you through the planning, installation, and setup of	GC09-2957	db2iy
	supplement also contains information on binding, setting up client and server communications, DB2 GUI tools, DRDA AS, distributed installation, the configuration of distributed requests, and accessing heterogeneous data sources.	ubziyx o	
Message Reference	Lists messages and codes issued by DB2, the Information Catalog Manager, and the Data Warehouse Center and	Volume 1 GC09-2978	db2m0
	describes the actions you should take.	db2m1x70 Volume 2	
	You can order both volumes of the Message Reference in the English language in North America with the form number SBOF-8932.	GC09-2979 db2m2x70	
OLAP Integration Server Administration Guide	Explains how to use the Administration Manager component of the OLAP	SC27-0787	n/a
	Integration Server.	db2dpx70	
OLAP Integration Server Metaoutline User's Guide	Explains how to create and populate OLAP metaoutlines using the standard	SC27-0784	n/a
	OLAP Metaoutline interface (not by using the Metaoutline Assistant).	db2upx70	
OLAP Integration Server Model User's Guide	Explains how to create OLAP models using the standard OLAP Model	SC27-0783	n/a
	Interface (not by using the Model Assistant).	db2lpx70	
OLAP Setup and User's <i>Guide</i>	Provides configuration and setup information for the OLAP Starter Kit.	SC27-0702	db2ip
		db2ipx70	
OLAP Spreadsheet Add-in User's Guide for Excel	Describes how to use the Excel spreadsheet program to analyze OLAP	SC27-0786	db2ep
Lie Chine Jor Excer	data.	db2epx70	

Table 8. DB2 Information (continued)

Table 0. DBL Information (continued

Name	Description	Form Number	HTML Directory
		PDF File Name	Directory
OLAP Spreadsheet Add-in User's Guide for Lotus	Describes how to use the Lotus 1-2-3 spreadsheet program to analyze OLAP	SC27-0785	db2tp
1-2-3	data.	db2tpx70	
Replication Guide and	Provides planning, configuration,	SC26-9920	db2e0
Reference	administration, and usage information for the IBM Replication tools supplied with DB2.	db2e0x70	
Spatial Extender User's	Provides information about installing,	SC27-0701	db2sb
Guide and Reference	configuring, administering, programming, and troubleshooting the Spatial Extender. Also provides significant descriptions of spatial data concepts and provides reference information (messages and SQL) specific to the Spatial Extender.	db2sbx70	
SQL Getting Started	Introduces SQL concepts and provides	SC09-2973	db2y0
	examples for many constructs and tasks.	db2y0x70	
SQL Reference, Volume 1 and Volume 2	Describes SQL syntax, semantics, and the rules of the language. This book also includes information about	Volume 1 SC09-2974	db2s0
	release-to-release incompatibilities,	db2s1x70	
	product limits, and catalog views.	Volume 2	
	You can order both volumes of the SQL	SC09-2975	
	<i>Reference</i> in the English language in North America with the form number SBOF-8933.	db2s2x70	
System Monitor Guide and	Describes how to collect different kinds	SC09-2956	db2f0
Reference	of information about databases and the database manager. This book explains how to use the information to understand database activity, improve performance, and determine the cause of problems.	db2f0x70	
Text Extender Administration and Programming	Provides general information about DB2 extenders and information on the administration and configuring of the text extender and on programming using the text extenders. It includes reference information, diagnostic information	SC26-9930 desu9x70	desu9

	Table 8.	DB2	Information	(continued)
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Name	Description	Form Number	HTML Directory
		PDF File Name	Directory
Troubleshooting Guide	Helps you determine the source of errors, recover from problems, and use diagnostic tools in consultation with DB2 Customer Service.	GC09-2850 db2p0x70	db2p0
What's New	Describes the new features, functions, and enhancements in DB2 Universal Database, Version 7.	SC09-2976 db2q0x70	db2q0
DB2 In	stallation and Configuration Information		
DB2 Connect Enterprise Edition for OS/2 and Windows Quick Beginnings	Provides planning, migration, installation, and configuration information for DB2 Connect Enterprise Edition on the OS/2 and Windows 32-bit operating systems. This book also contains installation and setup information for many supported clients.	GC09-2953 db2c6x70	db2c6
DB2 Connect Enterprise Edition for UNIX Quick Beginnings	Provides planning, migration, installation, configuration, and task information for DB2 Connect Enterprise Edition on UNIX-based platforms. This book also contains installation and setup information for many supported clients.	GC09-2952 db2cyx70	db2cy
DB2 Connect Personal Edition Quick Beginnings	Provides planning, migration, installation, configuration, and task information for DB2 Connect Personal Edition on the OS/2 and Windows 32-bit operating systems. This book also contains installation and setup information for all supported clients.	GC09-2967 db2c1x70	db2c1
DB2 Connect Personal Edition Quick Beginnings for Linux	Provides planning, installation, migration, and configuration information for DB2 Connect Personal Edition on all supported Linux distributions.	GC09-2962 db2c4x70	db2c4
DB2 Data Links Manager Quick Beginnings	Provides planning, installation, configuration, and task information for DB2 Data Links Manager for AIX and Windows 32-bit operating systems.	GC09-2966 db2z6x70	db2z6

Table 8. DB2 Information (continued)

Name	Description	Form Number	HTML Directory
		PDF File Name	Directory
DB2 Enterprise - Extended Edition for UNIX Quick Beginnings	Provides planning, installation, and configuration information for DB2 Enterprise - Extended Edition on UNIX-based platforms. This book also contains installation and setup information for many supported clients.	GC09-2964 db2v3x70	db2v3
DB2 Enterprise - Extended Edition for Windows Quick Beginnings	Provides planning, installation, and configuration information for DB2 Enterprise - Extended Edition for Windows 32-bit operating systems. This book also contains installation and setup information for many supported clients.	GC09-2963 db2v6x70	db2v6
DB2 for OS/2 Quick Beginnings	Provides planning, installation, migration, and configuration information for DB2 Universal Database on the OS/2 operating system. This book also contains installation and setup information for many supported clients.	GC09-2968 db2i2x70	db2i2
DB2 for UNIX Quick Beginnings	Provides planning, installation, migration, and configuration information for DB2 Universal Database on UNIX-based platforms. This book also contains installation and setup information for many supported clients.	GC09-2970 db2ixx70	db2ix
DB2 for Windows Quick Beginnings	Provides planning, installation, migration, and configuration information for DB2 Universal Database on Windows 32-bit operating systems. This book also contains installation and setup information for many supported clients.	GC09-2971 db2i6x70	db2i6
DB2 Personal Edition Quick Beginnings	Provides planning, installation, migration, and configuration information for DB2 Universal Database Personal Edition on the OS/2 and Windows 32-bit operating systems.	GC09-2969 db2i1x70	db2i1
DB2 Personal Edition Quick Beginnings for Linux	Provides planning, installation, migration, and configuration information for DB2 Universal Database Personal Edition on all supported Linux distributions.	GC09-2972 db2i4x70	db2i4

Name	Description	Form Number	HTML Directory
		PDF File Name	
DB2 Query Patroller	Provides installation information about	GC09-2959	db2iw
Installation Guide	DB2 Query Patroller.	db2iwx70	
DB2 Warehouse Manager	Provides installation information for	GC26-9998	db2id
Installation Guiae	transformers, and the Information Catalog Manager.	db2idx70	
Cros	ss-Platform Sample Programs in HTML		
Sample programs in HTML	Provides the sample programs in HTML format for the programming languages on all platforms supported by DB2. The sample programs are provided for informational purposes only. Not all samples are available in all programming languages. The HTML samples are only available when the DB2 Application Development Client is installed.	No form number	db2hs
	refer to the <i>Application Building Guide</i> .		
	Release Notes		
DB2 Connect Release Notes	Provides late-breaking information that could not be included in the DB2 Connect books.	See note #2.	db2cr
DB2 Installation Notes	Provides late-breaking installation-specific information that could not be included in the DB2 books.	Available on product CD-ROM only.	
DB2 Release Notes	Provides late-breaking information about all DB2 products and features that could not be included in the DB2 books.	See note #2.	db2ir

Table 8. DB2 Information (continued)

Notes:

 The character *x* in the sixth position of the file name indicates the language version of a book. For example, the file name db2d0e70 identifies the English version of the *Administration Guide* and the file name db2d0f70 identifies the French version of the same book. The following letters are used in the sixth position of the file name to indicate the language version:

Language	Identifier
Brazilian Portuguese	b

Bulgarian	u
Czech	х
Danish	d
Dutch	q
English	e
Finnish	у
French	f
German	g
Greek	а
Hungarian	h
Italian	i
Japanese	j
Korean	k
Norwegian	n
Polish	р
Portuguese	V
Russian	r
Simp. Chinese	С
Slovenian	1
Spanish	Z
Swedish	S
Trad. Chinese	t
Turkish	m

- 2. Late breaking information that could not be included in the DB2 books is available in the Release Notes in HTML format and as an ASCII file. The HTML version is available from the Information Center and on the product CD-ROMs. To view the ASCII file:
 - On UNIX-based platforms, see the Release.Notes file. This file is located in the DB2DIR/Readme/%L directory, where %L represents the locale name and DB2DIR represents:
 - /usr/lpp/db2_07_01 on AIX
 - /opt/IBMdb2/V7.1 on HP-UX, PTX, Solaris, and Silicon Graphics IRIX
 - /usr/IBMdb2/V7.1 on Linux.
 - On other platforms, see the RELEASE.TXT file. This file is located in the directory where the product is installed. On OS/2 platforms, you can also double-click the **IBM DB2** folder and then double-click the **Release Notes** icon.

Printing the PDF Books

If you prefer to have printed copies of the books, you can print the PDF files found on the DB2 publications CD-ROM. Using the Adobe Acrobat Reader, you can print either the entire book or a specific range of pages. For the file name of each book in the library, see Table 8 on page 100.

You can obtain the latest version of the Adobe Acrobat Reader from the Adobe Web site at http://www.adobe.com.

The PDF files are included on the DB2 publications CD-ROM with a file extension of PDF. To access the PDF files:

- 1. Insert the DB2 publications CD-ROM. On UNIX-based platforms, mount the DB2 publications CD-ROM. Refer to your *Quick Beginnings* book for the mounting procedures.
- 2. Start the Acrobat Reader.
- 3. Open the desired PDF file from one of the following locations:
 - On OS/2 and Windows platforms:

x:\doc*language* directory, where *x* represents the CD-ROM drive and *language* represent the two-character country code that represents your language (for example, EN for English).

• On UNIX-based platforms:

/*cdrom*/doc/%*L* directory on the CD-ROM, where */cdrom* represents the mount point of the CD-ROM and %*L* represents the name of the desired locale.

You can also copy the PDF files from the CD-ROM to a local or network drive and read them from there.

Ordering the Printed Books

You can order the printed DB2 books either individually or as a set (in North America only) by using a sold bill of forms (SBOF) number. To order books, contact your IBM authorized dealer or marketing representative, or phone 1-800-879-2755 in the United States or 1-800-IBM-4Y0U in Canada. You can also order the books from the Publications Web page at http://www.elink.ibmlink.ibm.com/pbl/pbl.

Two sets of books are available. SBOF-8935 provides reference and usage information for the DB2 Warehouse Manager. SBOF-8931 provides reference and usage information for all other DB2 Universal Database products and features. The contents of each SBOF are listed in the following table:

Table 9. Ordering the printed books

SBOF Number	Books	Included
SBOF-8931	 Administration Guide: Planning Administration Guide: Implementation Administration Guide: Performance Administrative API Reference Application Building Guide Application Development Guide CLI Guide and Reference Command Reference Data Movement Utilities Guide and Reference Data Warehouse Center Administration Guide Data Warehouse Center Application Integration Guide DB2 Connect User's Guide Installation and Configuration Supplement Image, Audio, and Video Extenders Administration and Programming Message Reference, Volumes 1 and 2 	 OLAP Integration Server Administration Guide OLAP Integration Server Metaoutline User's Guide OLAP Integration Server Model User's Guide OLAP Integration Server User's Guide OLAP Setup and User's Guide OLAP Spreadsheet Add-in User's Guide for Excel OLAP Spreadsheet Add-in User's Guide for Lotus 1-2-3 Replication Guide and Reference Spatial Extender Administration and Programming Guide SQL Getting Started SQL Reference, Volumes 1 and 2 System Monitor Guide and Reference Text Extender Administration and Programming Troubleshooting Guide What's New
SBOF-8935	 Information Catalog Manager Administration Guide Information Catalog Manager User's Guide Information Catalog Manager Programming Guide and Reference 	 Query Patroller Administration Guide Query Patroller User's Guide

DB2 Online Documentation

Accessing Online Help

Online help is available with all DB2 components. The following table describes the various types of help.

Type of Help	Contents	How to Access	
Command Help	Explains the syntax of commands in the command line processor.	From the command line processor in interactive mode, enter: ? command	
		where <i>command</i> represents a keyword or the entire command.	
		For example, ? catalog displays help for all the CATALOG commands, while ? catalog database displays help for the CATALOG DATABASE command.	
Client Configuration Assistant Help	Explains the tasks you can perform in a window or	From a window or notebook, click the Help push button or press the F1 key.	
Command Center Help	overview and prerequisite		
Control Center Help	information you need to know, and it describes how		
Data Warehouse Center Help	to use the window or notebook controls.		
Event Analyzer Help			
Information Catalog Manager Help			
Satellite Administration Center Help			
Script Center Help			
Message Help	Describes the cause of a message and any action you should take.	From the command line processor in interactive mode, enter: ? XXXnnnnn	
		where <i>XXXnnnnn</i> represents a valid message identifier.	
		For example, ? SQL30081 displays help about the SQL30081 message.	
		To view message help one screen at a time, enter: ? XXXnnnnn more	
		To save message help in a file, enter:	
		? XXXnnnnn > filename.ext	
		where <i>filename.ext</i> represents the file where you want to save the message help.	

Type of Help	Contents	How to Access
SQL Help	Explains the syntax of SQL statements.	From the command line processor in interactive mode, enter:
		help <i>statement</i>
		where <i>statement</i> represents an SQL statement.
		For example, help SELECT displays help about the SELECT statement.
		Note: SQL help is not available on UNIX-based platforms.
SQLSTATE Help	Explains SQL states and class codes.	From the command line processor in interactive mode, enter:
		? sqlstate or ? class code
		where <i>sqlstate</i> represents a valid five-digit SQL state and <i>class code</i> represents the first two digits of the SQL state.
		For example, ? 08003 displays help for the 08003 SQL state, while ? 08 displays help for the 08 class code.

Viewing Information Online

The books included with this product are in Hypertext Markup Language (HTML) softcopy format. Softcopy format enables you to search or browse the information and provides hypertext links to related information. It also makes it easier to share the library across your site.

You can view the online books or sample programs with any browser that conforms to HTML Version 3.2 specifications.

To view online books or sample programs:

- If you are running DB2 administration tools, use the Information Center.
- From a browser, click **File** —>**Open Page**. The page you open contains descriptions of and links to DB2 information:
 - On UNIX-based platforms, open the following page: INSTHOME/sqllib/doc/%L/html/index.htm

where %*L* represents the locale name.

 On other platforms, open the following page: sqllib\doc\html\index.htm

The path is located on the drive where DB2 is installed.

If you have not installed the Information Center, you can open the page by double-clicking the **DB2 Information** icon. Depending on the system you are using, the icon is in the main product folder or the Windows Start menu.

Installing the Netscape Browser

If you do not already have a Web browser installed, you can install Netscape from the Netscape CD-ROM found in the product boxes. For detailed instructions on how to install it, perform the following:

- 1. Insert the Netscape CD-ROM.
- 2. On UNIX-based platforms only, mount the CD-ROM. Refer to your *Quick Beginnings* book for the mounting procedures.
- **3.** For installation instructions, refer to the CDNAV*nn*.txt file, where *nn* represents your two character language identifier. The file is located at the root directory of the CD-ROM.

Accessing Information with the Information Center

The Information Center provides quick access to DB2 product information. The Information Center is available on all platforms on which the DB2 administration tools are available.

You can open the Information Center by double-clicking the Information Center icon. Depending on the system you are using, the icon is in the Information folder in the main product folder or the Windows **Start** menu.

You can also access the Information Center by using the toolbar and the **Help** menu on the DB2 Windows platform.

The Information Center provides six types of information. Click the appropriate tab to look at the topics provided for that type.

Tasks	Key tasks you can perform using DB2.
Reference	DB2 reference information, such as keywords, commands, and APIs.
Books	DB2 books.
Troubleshootin	g Categories of error messages and their recovery actions.
Sample Program	ms Sample programs that come with the DB2 Application Development Client. If you did not install the DB2 Application Development Client, this tab is not displayed.
Web	DB2 information on the World Wide Web. To access this information, you must have a connection to the Web from your system.

When you select an item in one of the lists, the Information Center launches a viewer to display the information. The viewer might be the system help viewer, an editor, or a Web browser, depending on the kind of information you select.

The Information Center provides a find feature, so you can look for a specific topic without browsing the lists.

For a full text search, follow the hypertext link in the Information Center to the **Search DB2 Online Information** search form.

The HTML search server is usually started automatically. If a search in the HTML information does not work, you may have to start the search server using one of the following methods:

On Windows

Click Start and select Programs —> IBM DB2 —> Information —> Start HTML Search Server.

On OS/2

Double-click the **DB2 for OS/2** folder, and then double-click the **Start HTML Search Server** icon.

Refer to the release notes if you experience any other problems when searching the HTML information.

Note: The Search function is not available in the Linux, PTX, and Silicon Graphics IRIX environments.

Using DB2 Wizards

Wizards help you complete specific administration tasks by taking you through each task one step at a time. Wizards are available through the Control Center and the Client Configuration Assistant. The following table lists the wizards and describes their purpose.

Note: The Create Database, Create Index, Configure Multisite Update, and Performance Configuration wizards are available for the partitioned database environment.

Wizard	Helps You to	How to Access
Add Database	Catalog a database on a client workstation.	From the Client Configuration Assistant, click Add .
Backup Database	Determine, create, and schedule a backup plan.	From the Control Center, right-click the database you want to back up and select Backup —> Database Using Wizard .

Wizard	Helps You to	How to Access
Configure Multisite Update	Configure a multisite update, a distributed transaction, or a two-phase commit.	From the Control Center, right-click the Databases folder and select Multisite Update .
Create Database	Create a database, and perform some basic configuration tasks.	From the Control Center, right-click the Databases folder and select Create —> Database Using Wizard .
Create Table	Select basic data types, and create a primary key for the table.	From the Control Center, right-click the Tables icon and select Create —> Table Using Wizard .
Create Table Space	Create a new table space.	From the Control Center, right-click the Table Spaces icon and select Create —> Table Space Using Wizard .
Create Index	Advise which indexes to create and drop for all your queries.	From the Control Center, right-click the Index icon and select Create —> Index Using Wizard .
Performance Configuration	Tune the performance of a database by updating configuration parameters to match your business requirements.	From the Control Center, right-click the database you want to tune and select Configure Performance Using Wizard .
		For the partitioned database environment, from the Database Partitions view, right-click the first database partition you want to tune and select Configure Performance Using Wizard .
Restore Database	Recover a database after a failure. It helps you understand which backup to use, and which logs to replay.	From the Control Center, right-click the database you want to restore and select Restore —> Database Using Wizard .

Setting Up a Document Server

By default, the DB2 information is installed on your local system. This means that each person who needs access to the DB2 information must install the same files. To have the DB2 information stored in a single location, perform the following steps:

1. Copy all files and subdirectories from \sqllib\doc\html on your local system to a Web server. Each book has its own subdirectory that contains all the necessary HTML and GIF files that make up the book. Ensure that the directory structure remains the same.

- 2. Configure the Web server to look for the files in the new location. For information, refer to the NetQuestion Appendix in the *Installation and Configuration Supplement*.
- **3.** If you are using the Java version of the Information Center, you can specify a base URL for all HTML files. You should use the URL for the list of books.
- 4. When you are able to view the book files, you can bookmark commonly viewed topics. You will probably want to bookmark the following pages:
 - List of books
 - Tables of contents of frequently used books
 - Frequently referenced articles, such as the ALTER TABLE topic
 - The Search form

For information about how you can serve the DB2 Universal Database online documentation files from a central machine, refer to the NetQuestion Appendix in the *Installation and Configuration Supplement*.

Searching Information Online

To find information in the HTML files, use one of the following methods:

- Click **Search** in the top frame. Use the search form to find a specific topic. This function is not available in the Linux, PTX, or Silicon Graphics IRIX environments.
- Click **Index** in the top frame. Use the index to find a specific topic in the book.
- Display the table of contents or index of the help or the HTML book, and then use the find function of the Web browser to find a specific topic in the book.
- Use the bookmark function of the Web browser to quickly return to a specific topic.
- Use the search function of the Information Center to find specific topics. See "Accessing Information with the Information Center" on page 113 for details.

Appendix D. Notices

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Contacting IBM

If you have a technical problem, please review and carry out the actions suggested by the *Troubleshooting Guide* before contacting DB2 Customer Support. This guide suggests information that you can gather to help DB2 Customer Support to serve you better.

For information or to order any of the DB2 Universal Database products contact an IBM representative at a local branch office or contact any authorized IBM software remarketer.

If you live in the U.S.A., then you can call one of the following numbers:

- 1-800-237-5511 for customer support
- 1-888-426-4343 to learn about available service options

Product Information

If you live in the U.S.A., then you can call one of the following numbers:

- 1-800-IBM-CALL (1-800-426-2255) or 1-800-3IBM-OS2 (1-800-342-6672) to order products or get general information.
- 1-800-879-2755 to order publications.

http://www.ibm.com/software/data/

The DB2 World Wide Web pages provide current DB2 information about news, product descriptions, education schedules, and more.

http://www.ibm.com/software/data/db2/library/

The DB2 Product and Service Technical Library provides access to frequently asked questions, fixes, books, and up-to-date DB2 technical information.

Note: This information may be in English only.

http://www.elink.ibmlink.ibm.com/pbl/pbl/

The International Publications ordering Web site provides information on how to order books.

http://www.ibm.com/education/certify/

The Professional Certification Program from the IBM Web site provides certification test information for a variety of IBM products, including DB2.

ftp.software.ibm.com

Log on as anonymous. In the directory /ps/products/db2, you can find demos, fixes, information, and tools relating to DB2 and many other products.

comp.databases.ibm-db2, bit.listserv.db2-l

These Internet newsgroups are available for users to discuss their experiences with DB2 products.

On Compuserve: GO IBMDB2

Enter this command to access the IBM DB2 Family forums. All DB2 products are supported through these forums.

For information on how to contact IBM outside of the United States, refer to Appendix A of the *IBM Software Support Handbook*. To access this document, go to the following Web page: http://www.ibm.com/support/, and then select the IBM Software Support Handbook link near the bottom of the page.

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