DB2® Content Manager Client for Windows

Version 8 Release 3 Fix Pack 1

IBM

Readme

DB2 Content Manager Client for Windows

Version 8 Release 3 Fix Pack 1

Readme

First Edition (August 2005)

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> **Note**
> Before using this information and the product it supports, read the information in "Notices" on page 11.

Contents

Chapter 1. Introduction

This file describes how to install DB2® Content Manager Version 8.3 Client for Windows® Fix Pack 1, and contains information about known problems and workarounds.

Chapter 2. Installing Version 8 Release 3 Client for Windows Fix Pack 1

Running the DB2 Content Manager Client for Windows fix pack installation program

This section describes how to run the Client for Windows fix pack installation program.

The Client for Windows fix pack installs in a similar manner as the Client for Windows Version 8.3 product.

It is not necessary to remove an earlier version of the Client for Windows program, whether a product or fix pack installation, before you begin.

To complete the installation, follow these steps:

1. Shut down any open Windows applications.
2. Navigate to the directory that contains the Client for Windows fix pack installation program. Double-click setup.exe to launch the program.
3. Specify the language that you want to use during the installation program. Here are some things that you need to consider when you choose the language:
   - When you specify the language to run during the installation program, you can install the Client for Windows in another or several other languages. For example, you can select French to start the installation, then later in the installation, select to install the English and German versions of the Client for Windows.
   - The language that you choose to start the installation determines the language that is used to install the DB2 Run-Time client. To select another language for the DB2 Run-Rime client, you must remove it, then install it again and specify the other language that you want to use.

   Click **OK**.
4. When the Welcome window opens, click **Next**.
5. The Destination Folder window opens. To accept the default location for installing the Client for Windows, click **Next**.

   If you want to install the Client for Windows in a different location, click **Change**, select the location that you want, and then click **OK**.

   Important: If the IBMCMROOT environment variable is already defined on the system, the installation location will be disabled and the installation location is set to IBMCMROOT\Client. If IBMCMROOT is not already defined, it is set as the installation location specified without the string Client.

   If you have a previous version of the product on this workstation, the installation program does not use that location for the Client for Windows program. It is intended that you can have both a Version 8 and a Version 7.2 Client installed and concurrently operable.
6. The Setup Type Selection window opens. Select the type of installation that you want to run and click **Next**:

Typical

Installs all of the components except the scanner support subcomponent, additional languages, and Open Document Management API (ODMA).

Custom

Specify specific components. You can select **Client Application** (containing scanner support) to work with documents and folders in DB2 Content Manager, **Languages** to specify the languages that you want to install, and **ODMA** to access documents stored in DB2 Content Manager directly from certain workstation applications.

Restriction: ODMA installs only in the same language that the installation program runs in. However, ODMA is not translated in Hebrew. When you install in Hebrew, the English ODMA displays. Only some internal messages are translated.

7. The Content Manager Initialization Files Location - Remote window opens.

This is the point in the installation that you should refer to the planning information that you prepared in Chapter 14 of *Planning and Installing Your Content Management System*.

- If your initialization files are located (or will be located in the future) on a remote HTTP server, enter the address here and click **Next**. Skip to the last step where you start the installation.
- If your initialization files are not (or will not be) located on a remote HTTP server, leave it blank and click **Next**. Skip to the last step where you start the installation.

8. The Content Manager Initialization Files Location - Local window. The value in the field is set to `IBMCMROOT\cmgmt\connectors`. This location cannot be modified. Click **Next**.

9. When the Ready to Install window opens, click **Install** to begin copying files to your workstation.

You can also run a silent installation for the Client for Windows fix pack. Follow these instructions:

1. From a command prompt, change the directory to the Client for Windows fix pack driver location, for example, `D:\WinClient831Installer`.

2. Run this command:

```
setup.exe /s /v"INSTALLDIR=\"ClientInstallLocation" /qn"
```

where *ClientInstallLocation* is the installation location of the Client for Windows driver. By default, it is `C:\Program Files\IBM\db2cmv8\Client\`, if the IBMCMROOT environment variable is defined.

Important: Note that the backslash (\) is required at the end of the actual *ClientInstallLocation*.

Chapter 3. Uninstalling Version 8 Release 3 Client for Windows Fix Pack 1

Removing the Client for Windows fix pack

Client for Windows can be removed by using **Add/Remove Programs** from the Control Panel. Remove **IBM® DB2 Content Manager Client for Windows**. Removing the fix pack also removes the Version 8.3 Client for Windows component. Client for Windows Version 8.3 must be installed again before applying fix packs.

Chapter 4. APARs in Fix Pack 1

Tip: If a link below does not work, the details on the APAR information from the Support page is not available yet.

DB2 Content Manager Client for Windows APARs

```
I000328 If a SaveRecord User Exit routes the item inside, the Client for
        Windows needs to do a refresh with the server to reflect this change
I000348 Client for Windows crashes occasionally
I000565 Some TIFF documents cannot be displayed
I000586 Stamp annotation with non-zero angle does not print properly
I000682 When issuing multiple print jobs from custom OLE program, sometimes
        documents print out in wrong order, sometimes a print spooling error
        can occur
I000721 Some garbage character is displayed when opening notelog dialog
I000736 SaveRecordUserExit value is ignored unless you manually change
        something in the Attribute dialog box
I000806 Client for Windows:  enable the enhance mode to stick between sessions
I000843 Client for Windows:  enable the arrow keys so I can navigate the
        content of a document
I001094 Displaying Microsoft Excel in OLE embedding crashes the Client for
        Windows
I001110 After installing or applying a Content Manager fix pack, the Client
        for Windows needs to be run once to register the OLE server
I001293 Attribute dialog and notelog dialog are left open when closing a
        modified document
I001323 Error when opening document from a maximized TOC in Hebrew or Arabic
        Client for Windows
I001495 Disable document contents when text search is not enabled
I001586 Unable to save modified text document with text search enabled
I001589 The mouse cursor does not differentiate between copy and move during
        a drag and drop operation
```

Chapter 5. Other known problems and issues

Apply DB2 FixPak 10 if the installation of Information Integrator for Content failed on Windows in Czech

If your installation of Information Integrator for Content failed on Windows in Czech, apply DB2 FixPak 10.

DB2 FixPak 10 is available at:
www.ibm.com/software/data/db2/udb/support/downloadv8.html

Cannot open documents stored in an OS/390 resource manager in URL mode using the Client for Windows

Symptom

Cannot open documents that are stored in an OS/390® resource manager in URL mode using the Client for Windows. Document retrieval works with the URL mode OFF.

Action

Open the `ICMClient.ini` file, located in `WINDIR`, and change the entry for `DisableURLCode` to yes.

Example: `DisableURLCode=yes`

Cannot log on to the Client for Windows with DBCS characters in the user ID

DB2 Content Manager Version 8.3 does not support DBCS characters in the user ID and password.

Streaming large PDF files consumes a lot of memory

Symptom

When using the Client for Windows to stream large PDF files, not all of the thumbnails get painted.

Action

You can change to a smaller bit depth that uses less memory. You can use characters such as 1, 4, or 8 as the bit depth in the registry entry to reduce the amount of memory consumed. The default value is 24. In order to specify a different bit depth, create the following registry key:
`HKEY_CURRENT_USER\Software\MS Technology Inc\ModcaViewer\Preferences\Inso Bit Depth`

Client for Windows loses character highlighting on Lotus Word Pro files

The Client for Windows loses character highlighting on Lotus® Word Pro® documents. The Client for Windows loses the character attributes like bold, italics, underline, word underline, double underline, and so on, for Lotus Word Pro documents. There is no change to the text or data.

If character attributes are important, you can set up Lotus Word Pro as an alternative viewer by selecting **Options** → **Preferences** → **helper application tab**. For detailed information about how to set up a Helper Application, click the Help button at the bottom of the screen.

Custom default zoom in Client for Windows

By default, documents viewed with the Client for Windows viewer are shown at a best approximation of their actual size. You can now set the default zoom to a valid zoom percentage, or to one of the following options: Fit in Window, Actual Size, Fit to Width, and Fit to Height.

To use this new setting, edit the `ICMClient.ini` file, located in the Windows installed directory, and set DocZoomOption equal to either a valid custom zoom setting (2 through 6500) or to one of the pre-defined scaling options:

-1   Fit to Width

-2   Fit to Height

-3   Fit in Window

Problem with rendering files in the Hebrew Client for Windows

If you use the Client for Windows in Hebrew, you must change the `HKEY_CURRENT_USER\Software\SCC\Viewer Technology\OEM??\Options\Display\Reorder Method` registry setting to 2 before launching the client.

Cannot log onto ICMNLSDB using the Client for Windows

Symptom

You cannot log onto the federated ICMNLSDB server using the Client for Windows if there is no scheme (no federated entities or search templates defined) on the federated server.

Action

You must create schema on the server before logging on using the Client for Windows.

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