



Tivoli Professional Certification e-Newsletter

Check Out the Latest Tivoli Certifications and News

Pulse

The Tivoli Certification team would like to thank everyone who visited the Pulse Certification Lab last week in Las Vegas. It was another successful year for certification testing!!! The highlight of this year's testing was the amazing pass rate of over 54%!!! Congratulations to all of our test takers. We look forward to seeing you next year at Pulse!!

Display Your Achievement

IBM Professional Certification is pleased to announce the availability of our new premium certificates printed on an ultra-fine parchment paper and officially embossed with the platinum seal of the Professional Certification Program from IBM. The certificates are available through our new eStore for members of the IBM Professional Certification community. Included with the certificate is a newly designed wallet card. This new sleek card displays your name and certification title, demonstrating your status as an IBM Certified Professional.

If you are certified, you will want to check out the new certificate and eStore on the IBM Professional Certification Member Site.

Take it Again

The Professional Certification Program from IBM is maintaining the Take It Again (TIA) voucher program for 2010. Under the Take It Again program, you may purchase specially priced vouchers that allow you to retake an exam for no additional costs. The TIA retake opportunity can provide an added level of confidence in your testing success, as you pursue the IBM certification you value. TIA vouchers will be available, worldwide, for most IBM tests. [Check it out for details!](#) This is an opportunity you don't want to miss!

IBM Business Partners - Prepare for IBM Software Value Plus

Are you an IBM Business Partner trying to obtain new certifications to prepare for IBM Software Value Plus? The Tivoli Certification and WW Tivoli Channels team are working together to help you accomplish your goals. Check out the latest offerings on the [IBM Software Value Plus incentives](#) Web Site. For more information visit the [IBM Software Value Plus](#) Web site.

Testimonials

We want to hear from you. Send us your testimonials on how Tivoli Certification has helped you, your company, and your customers. We want to spread the word on the benefits of certification, and who better to phrase it than you, the Subject Matter Experts. Please send any comments to tivcert@us.ibm.com.

Latest Certifications

Go to the IBM Certification Web site for all Tivoli Certifications currently available:

http://www-03.ibm.com/certify/certs/tv_index.shtml

Exam Withdrawal & Certification Retirement

- **Exam 436 - IBM Tivoli Business Service Manager V4.1.1 Implementation**

Withdrawn March 31, 2010

Replacement exam: 008 - IBM Tivoli Business Service Manager V4.2.1 Implementation

For the latest news in exam withdrawals and certification retirement, go to:

http://www-03.ibm.com/certify/certs/tv_index.shtml

Scroll to "News" section in the middle of the page.

Promotions - Discounted Exams and Assessment Tests

The latest "New certification promotions and discounts" information available at:

<http://www-03.ibm.com/certify/news/tvpromos.shtml>

DISCOUNTS ON EXAMS

Promotions are good at any Prometric (www.prometric.com) testing centers worldwide. Provide the relevant promotion code, found on the "New certification promotions and discounts" url above, when registering for the exam.

Current promotions include:

- **IBM Tivoli Provisioning Manager V7.1.1 Implementation** - Get 35% off when you take exam 009 - promo code **35T009** (Available January 15, 2010 through March 15, 2010)
- **IBM Tivoli Business Service Manager V4.2.1 Implementation** - Get 35% off when you take exam 008 - promo code **35T008** (Available February 1, 2010 through March 31, 2010)
- **Discounted Testing for IBM Business Partners** - (ongoing): Get 35% off any Tivoli exam.
More information on the Promotions page at IBM URL above.
- **Discounted Testing for IBM Employees** - (ongoing): Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. The proctor list can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>
- **Discounted Testing for Academic Initiative** - (ongoing): Get 50% off exams and free educational materials. More information is at: <http://www-304.ibm.com/jct09002c/university/scholars/certification/>
- **Discounted Testing for User Group Members** - (ongoing): Discounts and promotions for user group meetings, where available. More information is at: http://www.tivoli-ug.org/cert_zone.php

DISCOUNTS ON ASSESSMENT TESTS

The Tivoli Professional Certification Program offers assessment tests for most Tivoli exams. Assessment tests (\$30 USD) are designed to predict a candidate's success on the actual exam and can be taken online in an unproctored environment.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 50% off any Tivoli assessment test. More information on the Promotions page at IBM URL at top of this newsletter section.

For more information, including Assessment Frequently Asked Questions and a link to the assessment tests, go to: <http://www-03.ibm.com/certify/news/tvpromos.shtml>

Certification Skills Development and Training

NEW Courses from Tivoli Education

Check out the "News, Events, Special Offers" section on the Tivoli Education site at: www.ibm.com/software/tivoli/education/.

Now Available:

- **IBM Tivoli Provisioning Manager 7.1.1 Administration and Workflows Development - Updated!**
- **IBM Tivoli Netcool/OMNibus 7.3 New Features Implementation**
- **IBM Tivoli Netcool/OMNibus 7.3 New Features Implementation (ILO)**
- **IBM Tivoli Netcool/Impact 5.1 Administration and Implementation (ILO)**
- **Tivoli Enterprise Portal Fundamentals (ILO)**
- **IBM Tivoli Storage Productivity Center 4.1 Administration and Operation (ILO)**

Coming Next Month:

- **IBM Tivoli Netcool/OMNibus 7.3 Installation and Configuration**
- **IBM Tivoli Netcool/OMNibus 7.3 User**
- **IBM Tivoli Workload Scheduler 8.5.1 Operations and Scheduling**

FREE Courses from Tivoli Education

All current "free" courses can be found at: www.ibm.com/software/tivoli/education/edu_prd_free.html

Previous Product Version Training - Interested?

Prior product level courses can be found at: www.ibm.com/software/tivoli/education/edu_prd_bl.html

IBM Tivoli Online Education Savings

- Team Web-based Training Vouchers
- Individual Web-based Training Library

Details: <http://www-306.ibm.com/software/tivoli/education/wbt-edpack.html>

IBM Education Assistant (IEA) for Tivoli Products

IBM Education Assistant is a self-assistance tool designed to help you successfully configure and use Tivoli and other IBM products. IEA includes:

- **Show Me Demos:** guided demonstrations that show how to complete a specific task
- **Tutorials:** step-by-step instructions to follow for completing tasks
- **Presentations:** technical overviews that provide background on a topic (some include voice-over)
- **Additional resources:** links that organize product documentation, Redbooks, and white papers

IEA home page is at: <http://www.ibm.com/software/info/education/assistant/>

Program Updates and Offers

New Benefit to be a Tivoli User Community members: Get a 40% discount rate with IBM Press

Visit: www.tivoli-ug.org to receive your 40% discount rate with IBM Press. Simply log in and click on "Member Benefits" and follow the instructions to obtain your discount. This is just one of many benefits of being a Tivoli User Group member. So don't delay, [join the user community today](#).

How to Stay Informed on the Latest Exam Development Projects

We have received many inquiries from subject matter experts (SMEs) interested in participating in future exam development projects. The BEST way to get involved is:

1. Get on the Tivoli Certification e-newsletter distribution list. Odds are, if you are reading this then you are already on our distribution list. If not, send an e-mail to "tivcert@us.ibm.com" and ask to be put on the list.
2. Keep your eyes on the "Upcoming Workshops" Section near the top of the newsletter.
3. If you see a workshop you are qualified to participate and interested in, send the project manager an e-mail.

We can't build these exams without SMEs so get involved today!

Discounted Testing for IBM Employees

Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. A proctor list can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>

PartnerWorld Members: Discounts on Certification Exams and Assessment Tests

As a benefit of being part of IBM PartnerWorld, Business Partners are entitled to a 35% discount on all Tivoli Certification exams (normally \$200.00 USD) and a 50% discount on all assessment tests (normally \$30 USD). So don't delay, get certified today!

Additional information, including promotion codes and how to redeem them, can be found by logging in to the IBM Virtual Innovation Center at: <https://www-304.ibm.com/jct01005c/isv/welcome/vic.html>

Look in the "Tivoli Overview" or "Product Announcements" areas under "Announcements".

Announcements, details, and certification requirements for all IBM Tivoli software certifications can be found on the Professional Certification from IBM Web site at: http://www-03.ibm.com/certify/certs/tv_index.shtml.

More Information / Contact Us / Resources

IBM Certification Program

www.ibm.com/certify or contact us at certify@us.ibm.com

IBM Certification Policies

<http://www.ibm.com/certify/policy/index.shtml> (left navigation)

Tivoli Certification e-Newsletter

To automatically receive the monthly newsletter, e-mail request to tivcert@us.ibm.com

Tivoli Professional Certification Program

www.ibm.com/certify/certs/tv_index.shtml or contact us at tivcert@us.ibm.com

IBM Certified "Member's Site"

To register for/access the site, visit: www-304.ibm.com/jct09001d/member.nsf

IBM Testing Centers

Available to IBMers Worldwide. Information at IBM SWG PRIME Testing Centers link immediately below.

IBM SWG PRIME Testing Centers

<http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>

IBM PRIME Testing Site

ibt.prometric.com/ibmtesting

Tivoli User Group and Membership

www.tivoli-ug.org

Tivoli Certification Study Guides

www.redbooks.ibm.com (search for "certification study guide")

Tivoli Support Technical Exchange Calls

www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html

****How to Register for an Exam****

www.ibm.com/certify/process/index.shtml

This newsletter is also available in .pdf format at:

www.ibm.com/certify/certs/tv_index.shtml(available by March 15th)

Note: You are receiving this e-mail because you have requested to be on this distribution list OR you work in an area that interacts with Tivoli Professional Certification. If you receive duplicate notifications OR if you would like to have your name removed, please send an e-mail to: tivcert@us.ibm.com. If your name is part of an e-mail alias we use, you will have to contact the alias owner to have your name removed.