



Tivoli Professional Certification e-Newsletter

Check Out the Latest Tivoli Certifications and News

Calling All Subject Matter Experts

Have you ever wanted to help develop a Tivoli certification exam? We are looking for qualified subject matter experts to help us develop the following exams during the 2nd quarter of 2010:

- IBM Tivoli Asset Manager for IT V7.2 Implementation (already scheduled see details below in Upcoming Workshops)
- IBM Tivoli Service Automation Manager V7.2 Implementation
- IBM Tivoli Application Dependency Discovery Manager V7.2 Implementation (already scheduled see details below in Upcoming Workshops)
- IBM Tivoli Service Request Manager V7.2 Implementation
- IBM Tivoli Change and Configuration Management Database V7.2 Implementation

If you are interested and feel that you have the appropriate skills, please fill out the attached SME Bio form and return it to tivcert@us.ibm.com. As we develop the schedule for the exam, we will contact you with the dates and you can select those for which you are available.



SME Bio Data Form.doc

- IBM Tivoli Asset Management for IT V7.2 Implementation

Contact Tivoli Certification for more information or to participate as a Subject Matter Expert (tivcert@us.ibm.com)

- [] Job Task Analysis Workshop - May 4 - 6, 2010
- [] Item Writing Workshop - May 17-20, 2010
- [] Technical Review Workshop - May 27-28, 2010
- [] Angoff/Scoring Workshop - June 2, 2010

- IBM Tivoli Dependency Discovery Manager V7.2 Implementation

Contact Tivoli Certification for more information or to participate as a Subject Matter Expert (tivcert@us.ibm.com)

- [] Job Task Analysis Workshop - April 12-14, 2010
- [] Item Writing Workshop - April 19-23, 2010
- [] Technical Review Workshop - May 3-5, 2010
- [] Angoff/Scoring Workshop - May 10-12, 2010

Latest Certifications

Go to the IBM Certification Web site for all Tivoli Certifications currently available:

http://www-03.ibm.com/certify/certs/tv_index.shtml

Exam Withdrawal & Certification Retirement

- **Exam 594 - IBM Tivoli Enterprise Console V3.9 Implementation**
Withdrawn April 30, 2010
Certification remains valid until February 15, 2011
No replacement exam
- **Exam 920 - IBM Tivoli Composite Application Manager for Response Time V6.2 Implementation**
Withdrawn April 30, 2010
Certification remains valid until February 15, 2011
No replacement exam

For the latest news in exam withdrawals and certification retirement, go to:

http://www-03.ibm.com/certify/certs/tv_index.shtml

Scroll to "News" section in the middle of the page.

Promotions - Discounted Exams and Assessment Tests

The latest "New certification promotions and discounts" information available at:

<http://www-03.ibm.com/certify/news/tvpromos.shtml>

DISCOUNTS ON EXAMS

Promotions are good at any Prometric (www.prometric.com) testing centers worldwide. Provide the relevant promotional code, found on the "New certification promotions and discounts" url above, when registering for the exam.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 35% off any Tivoli exam. More information on the Promotions page at IBM URL above.
- **Discounted Testing for IBM Employees** - (ongoing): Any IBM employee may take a Tivoli exam at the cost-reduced rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. The proctor can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A5>
- **Discounted Testing for Academic Initiative** - (ongoing): Get 50% off exams and free educational materials. More information is at: <http://www-304.ibm.com/jct09002c/university/scholars/certification/>
- **Discounted Testing for User Group Members** - (ongoing): Discounts and promotions for user group meetings are available. More information is at: http://www.tivoli-ug.org/cert_zone.php

DISCOUNTS ON ASSESSMENT TESTS

The Tivoli Professional Certification Program offers assessment tests for most Tivoli exams. Assessment tests (\$30) are designed to predict a candidate's success on the actual exam and can be taken online in an unproctored environment.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 50% off any Tivoli assessment test. More information on the Promotions page at IBM URL at top of this newsletter section.

For more information, including Assessment Frequently Asked Questions and a link to the assessment tests, go to: <http://www-03.ibm.com/certify/news/tvpromos.shtml>

Certification Skills Development and Training

NEW Courses from Tivoli Education

Check out the "News, Events, Special Offers" section on the Tivoli Education site at: www.ibm.com/software/tivoli/education/.

Now Available:

- IBM Maximo Asset Management 7.1.1.5 Implementation
- IBM Tivoli Workflow for Enterprise IT and Asset Management
- IBM Tivoli Netcool/OMNibus 7.3 User
- IBM Tivoli Netcool/OMNibus 7.3 Installation and Configuration

Coming Next Month:

- IBM Tivoli Identity Manager 5.1 System Administration
- IBM Tivoli Workload Scheduler 8.5.1 Operations and Scheduling
- IBM Tivoli Service Request Manager 7.2 Fundamentals
- IBM Tivoli Workload Scheduler 8.5.1 Administration

FREE Courses from Tivoli Education

All current "free" courses can be found at: www.ibm.com/software/tivoli/education/edu_prd_free.html

Previous Product Version Training - Interested?

Prior product level courses can be found at: www.ibm.com/software/tivoli/education/edu_prd_bl.html

IBM Tivoli Online Education Savings

- Team Web-based Training Vouchers

- Individual Web-based Training Library

Details: <http://www-306.ibm.com/software/tivoli/education/wbt-edpack.html>

IBM Education Assistant (IEA) for Tivoli Products

IBM Education Assistant is a self-assistance tool designed to help you successfully configure and use Tivoli and other products. IEA includes:

- **Show Me Demos:** guided demonstrations that show how to complete a specific task
- **Tutorials:** step-by-step instructions to follow for completing tasks
- **Presentations:** technical overviews that provide background on a topic (some include voice-over)
- **Additional resources:** links that organize product documentation, Redbooks, and white papers

IEA home page is at: <http://www.ibm.com/software/info/education/assistant/>

Program Updates and Offers

New Benefit to be a Tivoli User Community members: Get a 40% discount rate with IBM Press

Visit: www.tivoli-ug.org to receive your 40% discount rate with IBM Press. Simply log in and click on "**Member Benefits**" and follow the instructions to obtain your discount. This is just one of many benefits of being a Tivoli User Group member. So don't delay, **join the user community today**.

How to Stay Informed on the Latest Exam Development Projects

We have received many inquiries from subject matter experts (SMEs) interested in participating in future exam development projects. The BEST way to get involved is:

1. Get on the Tivoli Certification e-newsletter distribution list. Odds are, if you are reading this then you are already on the distribution list. If not, send an e-mail to "tivcert@us.ibm.com" and ask to be put on the list.
2. Keep your eyes on the "Upcoming Workshops" Section near the top of the newsletter.
3. If you see a workshop you are qualified to participate and interested in, send the project manager an e-mail.

We can't build these exams without SMEs so get involved today!

Discounted Testing for IBM Employees

Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. A proctor list can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>

PartnerWorld Members: Discounts on Certification Exams and Assessment Tests

As a benefit of being part of IBM PartnerWorld, Business Partners are entitled to a 35% discount on all Tivoli Certification exams (normally \$200.00 USD) and a 50% discount on all assessment tests (normally \$30 USD). So don't delay, get certified today!

Additional information, including promotion codes and how to redeem them, can be found by logging into the IBM Virtual Innovation Center at: <https://www-304.ibm.com/jct01005c/isv/welcome/vic.html>

Look in the "Tivoli Overview" or "Product Announcements" areas under "Announcements".

Announcements, details, and certification requirements for all IBM Tivoli software certifications can be found on the Professional Certification from IBM Web site at: http://www-03.ibm.com/certify/certs/tv_index.shtml.

More Information / Contact Us / Resources

IBM Certification Program

www.ibm.com/certify or contact us at certify@us.ibm.com

IBM Certification Policies

<http://www.ibm.com/certify/policy/index.shtml> (left navigation)

Tivoli Certification e-Newsletter

To automatically receive the monthly newsletter, e-mail request to tivcert@us.ibm.com

Tivoli Professional Certification Program

www.ibm.com/certify/certs/tv_index.shtml or contact us at tivcert@us.ibm.com

IBM Certified "Member's Site"

To register for/access the site, visit: www-304.ibm.com/jct09001d/member.nsf

IBM Testing Centers

Available to IBMers Worldwide. Information at IBM SWG PRIME Testing Centers link immediately below.

IBM SWG PRIME Testing Centers

<http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>

IBM PRIME Testing Site

ibt.prometric.com/ibmtesting

Tivoli User Group and Membership

www.tivoli-ug.org

Tivoli Certification Study Guides

www.redbooks.ibm.com (search for "certification study guide")

Tivoli Support Technical Exchange Calls

www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html

****How to Register for an Exam****

www.ibm.com/certify/process/index.shtml

*This newsletter is also available in .pdf format at:
www.ibm.com/certify/certs/tv_index.shtml(available by April 15th)*

Note: You are receiving this e-mail because you have requested to be on this distribution list OR you work in an area that interacts with Tivoli Professional Certification. If you receive duplicate notifications OR if you would like to have your name removed, please send an e-mail to: tivcert@us.ibm.com. If your name is part of an e-mail alias we use, you will have to contact the alias owner to have your name removed.