Tivoli Professional Certification e-Newsletter

Check Out the Latest Tivoli Certifications and News

Are your certifications getting ready to expire?

There are 7 Tivoli certifications expiring within the next month. See chart below for expiring certifications and replacement exams.

Here's what we can do to keep you certified!

- $5 **assessment** exams on the replacement exams listed below using the promotion code: **assessq4**
- 50% off on the **replacement certification** exams listed below at any Prometric Testing Center worldwide using the promotion code: **q4certify**
- Offer expires on December 31, 2011
-

Expiring Certification	Replacement exam(s)
IBM Certified Deployment Professional - Maximo V6 EAM V6.2 Implementation	027 - IBM Maximo Asset Management
	or
	015 - IBM Maximo Asset Management V7.1 Implementation
IBM Certified Solution Advisor - Tivoli Security and Compliance Security and Compliance Management V2	536 - Fundamentals of Applying Tivoli Solutions V3
IBM Certified Deployment Professional - Tivoli Service Request Manager V7.2 Implementation Manager V7.1	030 - IBM Tivoli Service Request
IBM Certified Deployment Professional - Tivoli Storage Manager V5.5 V6.2 Implementation	037 - IBM Tivoli Storage Manager
IBM Certified Deployment Professional - Tivoli Directory Server V6.1 V6.3 Implementation	537 - IBM Tivoli Directory Server
IBM Certified Deployment Professional - Tivoli Access Manager for business V6.1.1 Implementation e-business V6.1	039 - IBM Tivoli Access Manager for e-
IBM Certified Specialist - Tivoli Storage Manager FastBack V5.5 Fastback V6.1.1 Implementation	000-534 - IBM Tivoli Storage Manager

New Tivoli Study Guides

The most common question we are asked is "how do I prepare for a Tivoli certification exam?" Well, the first question we ask is "Do you have real world experience with the product?". If the answer is yes, then we ask have you reviewed the exam objectives? Our item writers write their exam questions based on the exam objectives. Now, we know that they are difficult to read on our Web site. So, we developed new Tivoli Study Guides for our new and most popular exams. These study guides include all of the exam objectives PLUS how you should use those objectives to prepare for the exam.

Check them out: http://www-03.ibm.com/certify/news/tv_20110802a.shtml

We will be adding new study guides as new exams are created.

Upcoming Workshops

Are your skills cutting edge? Help Tivoli software build the next generation of certification exams by participating in upcoming certification exam development workshops. Workshops are conducted via VoIP and Web meetings so travel is not required.

Tivoli Process Automation Engine
[   ] Job Task Analysis Workshop - December 5-8. 2011
[   ] Item Writing Workshop - December 14-20, 2011
[   ] Technical Review Workshop - January 9-11, 2012
[   ] Angoff/Scoring Workshop - January 18, 2012

If you would like information before the next newsletter, join us on LinkedIn or Facebook.

Contact Tivoli Certification for more information or to participate as a Subject Matter Expert (tivcert@us.ibm.com).

Please complete a copy of the SME Bio Data form if you are interested in participating in one of the exam workshops.

SME of the Month - Dan Fisher, Softential

Subject matter experts (SMEs) are an integral part of the exam development process and their expertise and dedication are what make the Tivoli Certification Program successful. We thank all the SMEs who have worked with the Tivoli Certification Program - we couldn't have done it without you!! The Tivoli Certification e-newsletter features a SME who has been extensively involved in a recent Tivoli Certification exam development project.

The Tivoli Certification Team would like to recognize Dan Fisher as our November SME of the Month. Dan has been involved in all the workshops for the IBM Tivoli Business Service Manager V6.1 Implementation exam, and is scheduled to help with the IBM Tivoli Netcool/Impact V6.1 Implementation workshops as well.

Dan has worked with Softential for 5 years and has been highly active in the Business Service Management Field. IBM Tivoli Business Service Manager has been one of his major focus products for the last 3 years, actually going back to when he worked with its predecessors, Micromuse RAD 2.0 and 3.0, in implementations prior to the Micromuse acquisition.

With Softential he has led deployments for IBM Tivoli Business Service Manager in the Service Provider, Government, Financial and Healthcare sectors. His team at Softential has helped many customers realize how powerful and informative the IBM Tivoli Business Service Manager product, and the broader Tivoli Suite, can be for their enterprise environments.

Aside from Business Service Management endeavors he also actively supports IBM in the beta program for IBM Tivoli Netcool/Impact.

Dan's thoughts on the certification process: "Getting Business Partners involved in the beta programs was one of the best things IBM could have done. Business Partners help the program in so many ways, especially when they get to put in their "real world experiences" to help further the product. Recently getting involved again in the product certification process I noticed that it had come a long way, and it has helped bring out the most important features of the products. When working in the certification workshops and listening to all of the input everyone has, it makes me happy to know that so many people put forth such an effort to get the exams as accurate as possible."

It is truly a joy to work with SMEs like Dan and the others that assisted to develop the IBM Tivoli Business Service Manager V6.1 Implementation exam. They all have a passion for the product.

The Tivoli Professional Certification team would like to thank Dan and all of the other SMEs that have worked with us on various exams throughout 2011.

Want to be a SME of the Month? Get involved in our exam development projects! The SME of the Month receives recognition in this newsletter which goes out to over 2100 Customers, Business Partners, and IBMers.

Latest Certifications

Go to the IBM Certification Web site for all Tivoli Certifications currently available:
http://www-03.ibm.com/certify/certs/tv_index.shtml

IBM Certified Solution Advisor - Tivoli Storage Solutions V3
IBM Certified Solution Advisor - Cloud Computing Architecture V2
IBM Certified Deployment Professional - Tivoli Provisioning Manager V7.2.1 Implementation

Exam Withdrawal & Certification Retirement

Tivoli Certification has developed a page to help you remember all of the certification withdrawal dates and the replacement exams. Visit it at: http://www-03.ibm.com/certify/news/tv_20110217a.shtml

- **Exam 430 - IBM Tivoli Netcool Service Quality Manager V4.1.1 Implementation will withdraw November 30, 2011**
  No Replacement Exam
  IBM Certified Deployment Professional - Tivoli Netcool Service Quality Manager V4.1.1 valid until March 31, 2012
- **Exam 434 - IBM Tivoli Netcool Performance Manager for Wireless V9.1.2 Implementation will withdraw November 30, 2011**
  No Replacement Exam
  IBM Certified Deployment Professional - Tivoli Netcool Performance Manager for Wireless V9.1.2 valid until March 31, 2012
- **Exam 009 - IBM Tivoli Provisioning Manager V7.1.1 Implementation will withdraw November 30, 2011**
- Replacement Exam 000-567 - IBM Tivoli Provisioning Manager V7.2.0.2 Implementation
  IBM Certified Deployment Professional - Tivoli Provisioning Manager V7.1.1 valid until March 31, 2012

- **Exam 935 - IBM Tivoli Workload Scheduler V8.3 for z/OS Administration will withdraw November 30, 2011**
  No Replacement Exam
  IBM Certified Administrator - Tivoli Workload Scheduler V8.3 for z/OS valid until March 31, 2012
- **Exam 937 - IBM Tivoli Compliance Insight Manager V8.5 Implementation will withdraw November 30, 2011**
  No Replacement Exam
  IBM Certified Deployment Professional - Tivoli Compliance Insight Manager V8.5 valid until March 31, 2012

For the latest news in exam withdrawals and certification retirement, go to:
http://www-03.ibm.com/certify/certs/tv_index.shtml
Scroll to "News" section in the middle of the page.

Take it Again
The Professional Certification Program from IBM is maintaining the Take It Again (TIA) voucher program for 2011. Under the Take It Again program, you may purchase specially priced vouchers that allow you to retake an exam for no additional costs. The TIA retake opportunity can provide an added level of confidence in your testing success, as you pursue the IBM certification you value. TIA vouchers will be available, worldwide, for most IBM tests. Check it out for details! This is an opportunity you don't want to miss!

Promotions - Discounted Exams and Assessment Tests
The latest "New certification promotions and discounts" information available at:
http://www-03.ibm.com/certify/news/tvpromos.shtml

DISCOUNTS ON EXAMS
Promotions are good at any Prometric (www.prometric.com) testing centers worldwide. Provide the relevant promotion code, found on the "New certification promotions and discounts" url above, when registering for the exam.

Current promotions include:
- **Discounted Testing for IBM Business Partners** - (ongoing): Get 35% off any Tivoli exam. More information on the Promotions page at IBM URL above.
- **Discounted Testing for IBM Employees** - (ongoing): Any IBM employee may take a Tivoli exam at the cost-recovery rate of $30 by contacting any exam proctor in their area and making arrangements for a testing session. The proctor list can be found at:
  http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52
- **Discounted Testing for Academic Initiative** - (ongoing): Get 50% off exams and free educational materials. More information is at: http://www-304.ibm.com/jct09002c/university/scholars/certification/
- **Discounted Testing for User Group Members** - (ongoing): Discounts and promotions for user group meetings, where available. More information is at: http://www.tivoli-ug.org/cert_zone.php

_____

DISCOUNTS ON ASSESSMENT TESTS
The Tivoli Professional Certification Program offers assessment tests for most Tivoli exams. Assessment tests ($30 USD) are designed to predict a candidate's success on the actual exam and can be taken online in an unproctored environment.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 50% off any Tivoli assessment test. More information on the Promotions page at IBM URL at top of this newsletter section.

For more information, including Assessment Frequently Asked Questions and a link to the assessment tests, go to: http://www-03.ibm.com/certify/news/tvpromos.shtml

Certification Skills Development and Training

TRAINING COURSES

New IBM Tivoli Training Courses released in October

Listed are new training courses released in **October 2011**. Each course title is hyperlinked to its description. The L@IBM course codes for the Classroom and Instructor-Led Online offerings are the same as the customer course codes. Note: some courses may not yet be posted on Learning@IBM.

TZ203	NetView for z/OS 6.1 Fundamentals	Classroom	1 Day
TZ213	NetView for z/OS 6.1 Automation	Classroom	2 Days
TZ223	NetView for z/OS 6.1 REXX	Classroom	1 Day
TZ233	NetView for z/OS 6.1 PIPEs	Classroom	1 Day
TZ243	NetView for z/OS 6.1 Fundamentals, Automation, REXX, PIPEs	Classroom	5 Days

Coming soon - IBM Tivoli Training Courses

TM422	IBM Tivoli Workload Scheduler for z/OS 8.5.1 End-to-end for Schedulers
TN323	IBM Tivoli Network Manager 3.9 Operations and Administration
TZ243	NetView for z/OS 6.1 Fundamentals, Automation, REXX, PIPEs
TX304	IBM Tivoli Workload Scheduler 8.6 Scheduling and Operations
TX314	IBM Tivoli Workload Scheduler 8.6 Administration
TM335	IBM Tivoli Business Services Manager 4.2.1 for Administrators
TP310	Foundation Technologies for Cloud Service Delivery v7.2.2
TP320	Cloud Service Delivery 7.2.2 Administration Workshop

ENABLEMENT ANNOUNCEMENTS

Announcing the Pulse 2012 Curriculum

Pulse 2012 will feature a robust curriculum that addresses all facets of today's business infrastructures. Highlights include public, private and hybrid clouds; big data, endpoints and emerging threats; growing implications of mobile technology, and the convergence of physical and digital infrastructures.

Sessions will outline how Visibility, Control and Automation across the business infrastructure can help organizations within the four major streams of content:

- Cloud and Smarter, Flexible Infrastructures
- Smarter Physical Infrastructures

- Security and Compliance
- Leveraging Mobility

Pulse information **-** http://www-01.ibm.com/software/tivoli/pulse/

FREE! IBM License Metrics Tool training available now!
IBM License Metric Tool helps maintain an up-to-date inventory of the IBM distributed software assets in an IT infrastructure and measures the processor value units (PVU) consumed by them. It helps IBM distributed software customers ensure compliance with IBM subcapacity licensing requirements and demonstrate good IT governance.

These self-paced courses explain the tasks required to deploy IBM License Metric Tool; manage IBM distributed software inventory and PVU audit reports; and maintain the IBM License Metric Tool environment. Virtualization, PVU subcapacity, and full/ sub-capacity license model concepts will also be covered.

- **Course description: IBM License Metric Tool 7.2.1 (SPVC)**
- **Course description: IBM License Metric Tool 7.2.2 (SPVC)**

IBM Education Pack - online account - A prepaid discount program to stretch your training dollars!
Give your team the skills they need in 2012 – and do it for less when you lock in extra savings now with special discounts on the IBM Education Pack – online account. Act by December 30, 2011 to save 15% on all Ed Pack purchases valued at $25,000 or more. More information here (US) **ibm.com**/training/us/savings/edpack
Business Partners (US) **ibm.com**/training/us/savings/edpack/partner

IBM TRIRIGA Training
TRIRIGA, a leading provider of facility and real estate management software solutions will be integrated into the IBM Software Group on November 1, 2011. TRIRIGA offers a variety of training courses to help organizations fully use TRIRIGA applications and the TRIRIGA Application Platform®. TRIRIGA will complement Tivoli's Enterprise Asset Management portfolio.
See course list here.

Search for Tivoli Accredited Business Partners
IBM Business Partners know your marketplace - so they're able to customize solutions to fit your needs, from consulting and integration to customized industry or infrastructure applications. Search for those Business Partners who have achieved Tivoli Accreditations, Easily identify and leverage their skills. Go here to begin your search.

Tivoli corporate education licensing program (CELP)
IBM® Tivoli® corporate education licensing program (CELP) can help streamline broad adoption of IBM Tivoli software tools and technologies across an enterprise. It provides volume discount pricing and delivery efficiencies for customers with extensive training needs and the in-house capability to train their own people. Designed by IBM Tivoli experts, the training materials provided through CELP help ensure that users get the highest quality training. We can also assist in training and certifying your instructors to help ensure a consistent learning experience across the organization**.** Read more here on CELP.

IBM Education Assistant (IEA) for Tivoli Products
IBM Education Assistant is a self-assistance tool designed to help you successfully configure and use Tivoli and other IBM products. IEA includes:
- Show Me Demos: guided demonstrations that show how to complete a specific task

- Tutorials: step-by-step instructions to follow for completing tasks
- Presentations: technical overviews that provide background on a topic (some include voice-over)
- Additional resources: links that organize product documentation, Redbooks, and white papers

IEA home page is at:http://www.ibm.com/software/info/education/assistant/

Tivoli Redbooks
Subscribe to the **Redbook Weekly Newsletter** at
https://www.redbooks.ibm.com/Redbooks.nsf/subscribe?OpenForm

MONTHLY STE TOPICS

Tivoli Support Technical Exchange (STE) Web Seminars

IBM support wants to help you take full advantage of your product. Join us as technical experts share their knowledge and then answer your questions. The sessions are designed to address specific technical issues and provide in-depth but narrowly focused training in convenient, live 1–2 hour seminars. Visit this site often to see upcoming topics and presenters. Subscribe to the semi-monthly Support Technical Exchange announcement by sending a request to isstte@us.ibm.com.

Hear it straight from the experts! To learn more visit:
http://www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html

Previous webcast link http://www-111.ibm.com/search/SupportSearchWeb/SupportSearch?action=search&pageCode=SBSXP&brand=tivoli&searchTerms=tste_webcast&sortBy=3
asks

Program Updates and Offers
New Benefit to be a Tivoli User Community members: Get a 40% discount rate with IBM Press
Visit: www.tivoli-ug.org to receive your 40% discount rate with IBM Press. Simply log in and click on "Member Benefits" and follow the instructions to obtain your discount. This is just one of many benefits of being a Tivoli User Group member. So don't delay, join the user community today.

How to Stay Informed on the Latest Exam Development Projects
We have received many inquiries from subject matter experts (SMEs) interested in participating in future exam development projects. The BEST way to get involved is:
1. Get on the Tivoli Certification e-newsletter distribution list. Odds are, if you are reading this then you are already on our distribution list. If not, send an e-mail to "tivcert@us.ibm.com" and ask to be put on the list.
2. Keep your eyes on the "Upcoming Workshops" Section near the top of the newsletter.
3. If you see a workshop you are qualified to participate and interested in, send the project manager an e-mail.

We can't build these exams without SMEs so get involved today!

Discounted Testing for IBM Employees
Any IBM employee may take a Tivoli exam at the cost-recovery rate of $30 by contacting any exam proctor in their area and making arrangements for a testing session. A proctor list can be found at: http://w3-

103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X0914
6A52

PartnerWorld Members: Discounts on Certification Exams and Assessment Tests
As a benefit of being part of IBM PartnerWorld, Business Partners are entitled to a 35% discount on all Tivoli Certification exams (normally $200.00 USD) and a 50% discount on all assessment tests (normally $30 USD). So don't delay, get certified today!

Additional information, including promotion codes and how to redeem them, can be found by logging into the IBM Virtual Innovation Center at: https://www-304.ibm.com/jct01005c/isv/welcome/vic.html

Look in the"Tivoli Overview" or "Product Announcements" areas under "Announcements".

Announcements, details, and certification requirements for all IBM Tivoli software certifications can be found on the
Professional Certification from IBM Web site at: http://www-03.ibm.com/certify/certs/tv_index.shtml.

More Information / Contact Us / Resources

IBM Certification Program
www.ibm.com/certify or contact us at certify@us.ibm.com

IBM Certification Policies
http://www.ibm.com/certify/policy/index.shtml (left navigation)

Tivoli Certification e-Newsletter
To automatically receive the monthly newsletter, e-mail request to tivcert@us.ibm.com

Tivoli Professional Certification Program
www.ibm.com/certify/certs/tv_index.shtml or contact us at tivcert@us.ibm.com

IBM Certified "Member's Site"
To register for/access the site, visit: www-304.ibm.com/jct09001d/member.nsf

IBM Testing Centers
Available to IBMers Worldwide. Information at IBM SWG PRIME Testing Centers link immediately below.

IBM SWG PRIME Testing Centers
http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52

IBM PRIME Testing Site
ibt.prometric.com/ibmtesting

Tivoli User Group and Membership
www.tivoli-ug.org

Tivoli Certification Study Guides
www.redbooks.ibm.com (search for "certification study guide")

Tivoli Support Technical Exchange Calls
www.ibm.com/software/sysmgmt/products/support/supp_tech_exch.html

How to Register for an Exam
www.ibm.com/certify/process/index.shtml

This newsletter is also available in .pdf format at:
www.ibm.com/certify/certs/tv_index.shtml(available by November 30th)

Note: You are receiving this e-mail because you have requested to be on this distribution list OR you work in an area that interacts with Tivoli Professional Certification. If you receive duplicate notifications OR if you would like to have your name removed, please send an e-mail to: tivcert@us.ibm.com. If your name is part of an e-mail alias we use, you will have to contact the alias owner to have your name removed.

SME Bio Data Form.doc