



## Tivoli Professional Certification e-Newsletter

Check Out the Latest Tivoli Certifications and News

### Take it Again

The Professional Certification Program from IBM is maintaining the Take It Again (TIA) voucher program for 2010. Under the Take It Again program, you may purchase specially priced vouchers that allow you to retake an exam for no additional costs. The TIA retake opportunity can provide an added level of confidence in your testing success, as you pursue the IBM certification you value. TIA vouchers will be available, worldwide, for most IBM tests. [Check it out for details!](#) This is an opportunity you don't want to miss!

### IBM Business Partners - Prepare for IBM Software Value Plus

Are you an IBM Business Partner trying to obtain new certifications to prepare for IBM Software Value Plus? The Tivoli Certification and WW Tivoli Channels team are working together to help you accomplish your goals. Check out the latest offerings on the [IBM Software Value Plus incentives](#) Web Site. For more information visit the [IBM Software Value Plus](#) Web site.

### Testimonials

We want to hear from you. Send us your testimonials on how Tivoli Certification has helped you, your company, and your customers. We want to spread the word on the benefits of certification, and who better to phrase it than you, the Subject Matter Experts. Please send any comments to [tivcert@us.ibm.com](mailto:tivcert@us.ibm.com).

### Latest Certifications

The Tivoli Professional Certification Program is proud to announce the worldwide availability of these IBM Tivoli certifications:

- IBM Certified Deployment Professional - Tivoli Netcool/OMNIBus V7.3
- IBM Certified Deployment Professional - Tivoli Provisioning Manager V7.1.1
- IBM Certified Deployment Professional - Tivoli Business Service Management V4.2.1

Go to the IBM Certification Web site for all Tivoli Certifications currently available:

[http://www-03.ibm.com/certify/certs/tv\\_index.shtml](http://www-03.ibm.com/certify/certs/tv_index.shtml)

Subject matter experts (SMEs) are an integral part of the exam development process and their expertise and dedication are what make the Tivoli Certification Program successful. We thank all the SMEs who have worked with the Tivoli Certification Program - we couldn't have done it without you!! The Tivoli Certification e-newsletter features a SME who has been extensively involved in a recent Tivoli Certification exam development project.

The Tivoli Certification Team would like to recognize Dan Fisher as our February SME of the Month. Dan participated in all 4 workshops to create the new IBM Tivoli Business Service Manager V4.2.1 Implementation exam. His knowledge and expertise were very valuable to the team.

Dan has worked for Business Partner Softential, Inc. for 3 years. He first started on the Tivoli Suite with Webtop 1.3 for a customer and progressed to perform Business Service Management with Realtime Active Dashboards (RAD3.0). He has continued to pursue Business Services which led him toward the new RAD, TBSM, and he has worked with it ever since. He has worked with TBSM since version 4 came out 2+ years ago. TBSM has been his main focal point within the Tivoli Suite. Working with it day after day has helped him to train customers after it has been implemented. This proved very successful and he was requested to come back to train clients after they upgraded to the latest versions.

Asked what he does in his spare time: "Spare time? I have a mixed lab/retriever at home that is 15 months old which takes quite a bit of my time and helps me unwind after a long week of support. My wife is continuing a Masters in DEF Education so helping her study is also up there in priority. I think I need some new hobbies. I'm an avid computer gamer that after a long week of working on nothing but software and computers, I go right back to them for a hobby, ironic? Additional Note: I did want to thank all of IBM support for the help they have given me in the past with various Micromuse/Tivoli products. It has been greatly appreciated and keep up the good work."

The Tivoli Professional Certification team would like to thank Dan and all of the other SMEs that have worked with us on various exams.

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*Want to be a SME of the Month? Get involved in our exam development projects! The SME of the Month receives recognition in this newsletter which goes out to over 2100 Customers, Business Partners, and IBMers.*

## Exam Withdrawal & Certification Retirement

- **Exam 922 - IBM Tivoli Netcool/Webtop V2.0 Implementation**  
Withdrawn January 31, 2010  
Replacement exam: none
- **Exam 933 - IBM Tivoli Netcool/OMNIBus V7.2 Implementation**  
Withdrawn January 31, 2010  
Replacement exam: 007 - IBM Tivoli Netcool/OMNIBus V7.3 Implementation
- **Exam 934 - IBM Tivoli Identity Manager V5.0 Implementation**  
Withdrawn January 31, 2010  
Replacement exam: 006 - IBM Tivoli Identity Manager V5.1 Implementation
- **Exam 898 - IBM Tivoli Provisioning Manager V5.1 Implementation**  
Withdrawn February 28, 2010  
Replacement exam: 009 - IBM Tivoli Provisioning Manager V7.1.1 Implementation
- **Exam 436 - IBM Tivoli Business Service Manager V4.1.1 Implementation**  
Withdrawn March 31, 2010  
Replacement exam: 008 - IBM Tivoli Business Service Manager V4.2.1 Implementation

For the latest news in exam withdrawals and certification retirement, go to: [http://www-03.ibm.com/certify/certs/tv\\_index.shtml](http://www-03.ibm.com/certify/certs/tv_index.shtml)

Scroll to "News" section in the middle of the page

## Promotions - Discounted Exams and Assessment Tests

The latest "New certification promotions and discounts" information available at: <http://www-03.ibm.com/certify/news/tvpromos.shtml>

### DISCOUNTS ON EXAMS

Promotions are good at any Prometric ([www.prometric.com](http://www.prometric.com)) testing centers worldwide. Provide the relevant promotion code, found on the "New certification promotions and discounts" url above, when registering for the exam.

Current promotions include:

- **IBM Tivoli Netcool/OMNibus V7.3 Implementation** - Get 35% off when you take exam 007 - promo code **35T007** (Available January 4, 2010 through February 28, 2010)
- **IBM Tivoli Provisioning Manager V7.1.1 Implementation** - Get 35% off when you take exam 009 - promo code **35T009** (Available January 15, 2010 through March 15, 2010)
- **IBM Tivoli Business Service Manager V4.2.1 Implementation** - Get 35% off when you take exam 008 - promo code **35T008** (Available February 1, 2010 through March 31, 2010)
- **Discounted Testing for IBM Business Partners** - (ongoing): Get 35% off any Tivoli exam. More information on the Promotions page at IBM URL above.
- **Discounted Testing for IBM Employees** - (ongoing): Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. The proctor list can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>
- **Discounted Testing for Academic Initiative** - (ongoing): Get 50% off exams and free educational materials. More information is at: <http://www-304.ibm.com/jct09002c/university/scholars/certification/>
- **Discounted Testing for User Group Members** - (ongoing): Discounts and promotions for user group meetings, where available. More information is at: [http://www.tivoli-ug.org/cert\\_zone.php](http://www.tivoli-ug.org/cert_zone.php)

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### DISCOUNTS ON ASSESSMENT TESTS

The Tivoli Professional Certification Program offers assessment tests for most Tivoli exams. Assessment tests (\$30 USD) are designed to predict a candidate's success on the actual exam and can be taken online in an unproctored environment.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 50% off any Tivoli assessment test. More information on the Promotions page at IBM URL at top of this newsletter section.

For more information, including Assessment Frequently Asked Questions and a link to the assessment tests, go to: <http://www-03.ibm.com/certify/news/tvpromos.shtml>

## Certification Skills Development and Training

### **NEW Courses from Tivoli Education**

Check out the "News, Events, Special Offers" section on the Tivoli Education site at: [www.ibm.com/software/tivoli/education/](http://www.ibm.com/software/tivoli/education/).

#### **Now Available:**

- **IBM Tivoli Storage Productivity Center 4.1 Administration and Operation**
- **IBM Tivoli Identity Manager 5.1 Basic Implementation**

#### **Coming Next Month:**

- **IBM Tivoli Identity Manager 5.1 System Administration SPVC**
- **IBM Tivoli Provisioning Manager 7.1.1 Administration and Workflow Development**
- **IBM Tivoli Netcool OMNibus 7.3 Installation and Configuration**
- **IBM Tivoli Netcool OMNibus 7.3 User**
- **IBM Tivoli Workload Scheduler for z/OS 8.5.1 for Schedulers**

#### **Recently Released Instructor-Led Online (ILOs):**

- **IBM Tivoli Enterprise Portal Advanced Administration (ILO)**
- **IBM Tivoli Identity Manager 5.1 Basic Implementation (ILO)**
- **IBM Tivoli Identity Manager 5.1 Differences and Migration (ILO)**
- **IBM Tivoli Identity Manager 5.1 System Administration (ILO)**
- **IBM Tivoli Monitoring 6.2 for Operators (ILO)**

### **FREE Courses from Tivoli Education**

All current "free" courses can be found at: [www.ibm.com/software/tivoli/education/edu\\_prd\\_free.html](http://www.ibm.com/software/tivoli/education/edu_prd_free.html)

### **Previous Product Version Training - Interested?**

Prior product level courses can be found at: [www.ibm.com/software/tivoli/education/edu\\_prd\\_bl.html](http://www.ibm.com/software/tivoli/education/edu_prd_bl.html)

### **IBM Tivoli Online Education Savings**

- Team Web-based Training Vouchers
  - Individual Web-based Training Library
- Details: <http://www-306.ibm.com/software/tivoli/education/wbt-edpack.html>

### **IBM Education Assistant (IEA) for Tivoli Products**

IBM Education Assistant is a self-assistance tool designed to help you successfully configure and use Tivoli and other IBM products. IEA includes:

- **Show Me Demos:** guided demonstrations that show how to complete a specific task
- **Tutorials:** step-by-step instructions to follow for completing tasks
- **Presentations:** technical overviews that provide background on a topic (some include voice-over)
- **Additional resources:** links that organize product documentation, Redbooks, and white papers

IEA home page is at: <http://www.ibm.com/software/info/education/assistant/>

## Program Updates and Offers

### **New Benefit to be a Tivoli User Community members: Get a 40% discount rate with IBM Press**

Visit: [www.tivoli-ug.org](http://www.tivoli-ug.org) to receive your 40% discount rate with IBM Press. Simply log in and click on "**Member Benefits**" and follow the instructions to obtain your discount. This is just one of many benefits of being a Tivoli User Group member. So don't delay, **join the user community today**.

### **How to Stay Informed on the Latest Exam Development Projects**

We have received many inquiries from subject matter experts (SMEs) interested in participating in future exam development projects. The BEST way to get involved is:

1. Get on the Tivoli Certification e-newsletter distribution list. Odds are, if you are reading this then you are already on our distribution list. If not, send an e-mail to "[tivcert@us.ibm.com](mailto:tivcert@us.ibm.com)" and ask to be put on the list.
2. Keep your eyes on the "Upcoming Workshops" Section near the top of the newsletter.
3. If you see a workshop you are qualified to participate and interested in, send the project manager an e-mail.

We can't build these exams without SMEs so get involved today!

### **Discounted Testing for IBM Employees**

Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. A proctor list can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>

### **PartnerWorld Members: Discounts on Certification Exams and Assessment Tests**

As a benefit of being part of IBM PartnerWorld, Business Partners are entitled to a 35% discount on all Tivoli Certification exams (normally \$200.00 USD) and a 50% discount on all assessment tests (normally \$30 USD). So don't delay, get certified today!

Additional information, including promotion codes and how to redeem them, can be found by logging into the IBM Virtual Innovation Center at: <https://www-304.ibm.com/jct01005c/isv/welcome/vic.html>

Look in the "Tivoli Overview" or "Product Announcements" areas under "Announcements".

Announcements, details, and certification requirements for all IBM Tivoli software certifications can be found on the

Professional Certification from IBM Web site at: [http://www-03.ibm.com/certify/certs/tv\\_index.shtml](http://www-03.ibm.com/certify/certs/tv_index.shtml).

*This newsletter is also available in .pdf format at:*

[www.ibm.com/certify/certs/tv\\_index.shtml](http://www.ibm.com/certify/certs/tv_index.shtml)(available by February 15th)

Note: You are receiving this e-mail because you have requested to be on this distribution list OR you work in an area that interacts with Tivoli Professional Certification. If you receive duplicate notifications OR if you would like to have your name removed, please send an e-mail to: [tivcert@us.ibm.com](mailto:tivcert@us.ibm.com). If your name is part of an e-mail alias we use, you will have to contact the alias owner to have your name removed.