



Tivoli Professional Certification e-Newsletter

Check Out the Latest Tivoli Certifications and News

New IBM Certified Solution Advisor - Cloud Computing Architecture V1 certification



IBM is proud to announce the first cloud computing architecture certification. This new exam is available at Prometric Testing Centers worldwide. It is also available for IBM employees and conference testing using Prime.

This new certification exam covers:

- Cloud Computing Concepts and Benefits
- Cloud Computing Design Principles
- IBM Software Cloud Computing Architecture

This exam will count in PartnerWorld as a sales point and towards the Tivoli Automation, Security and Storage authorization groups for Software Value Plus. It also counts towards authorization group for other IBM Software brands.

For more information regarding this exam, please visit: <http://www-03.ibm.com/certify/certs/50001101.shtml>

To view the press release about the certification visit: <http://www-03.ibm.com/press/us/en/pressrelease/30804.wss>

If you have any additional questions regarding the certification, please send an email to tivcert@us.ibm.com

New Tivoli Entry Level Certification Role - Subject Matter Experts Needed

The Tivoli Certification Program will be developing a new line of certification exams aimed at the fundamental level. Here is a high-level look at what each will cover:

- Product features and functions
- Key components and their uses
- Integration with other Tivoli products

Workshops:

IBM Maximo Asset Management V7.1 Fundamentals

- [] Job Task Analysis Workshop - July 13-16, 2010
- [] Item Writing Workshop - July 26-29, 2010
- [] Technical Review Workshop - August 4-5, 2010
- [] Angoff/Scoring Workshop - August 10, 2010

IBM Tivoli Identity Manager V5.1 Fundamentals

- [] Job Task Analysis Workshop - July 19-22, 2010
- [] Item Writing Workshop - August 2-5, 2010
- [] Technical Review Workshop - August 11-12, 2010
- [] Angoff/Scoring Workshop - August 17, 2010

If you feel that you have the appropriate level of skills and would like to participate in one of the workshops above, please send an email to tivcert@us.ibm.com with a completed copy of the SME Bio Data Form:



SME Bio Data Form.doc

Workshops for the IBM Tivoli Storage Manager V6.2 Fundamentals exam will be scheduled in the near future.

Display Your Achievement

IBM Professional Certification is pleased to announce the availability of our new premium certificates printed on an ultra-fine parchment paper and officially embossed with the platinum seal of the Professional Certification Program from IBM. The certificates are available through our new eStore for members of the IBM Professional Certification community. Included with the certificate is a newly designed wallet card. This new sleek card displays your name and certification title, demonstrating your status as an IBM Certified Professional.

If you are certified, you will want to check out the new certificate and eStore on the IBM Professional Certification Member Site.

Take it Again

The Professional Certification Program from IBM is maintaining the Take It Again (TIA) voucher program for 2010. Under the Take It Again program, you may purchase specially priced vouchers that allow you to retake an exam for no additional costs. The TIA retake opportunity can provide an added level of confidence in your testing success, as you pursue the IBM certification you value. TIA vouchers will be available, worldwide, for most IBM tests.

[Check it out for details!](#) This is an opportunity you don't want to miss!

IBM Business Partners - Prepare for IBM Software Value Plus

Are you an IBM Business Partner trying to obtain new certifications to prepare for IBM Software Value Plus? The Tivoli Certification and WW Tivoli Channels team are working together to help you accomplish your goals. Check out the latest offerings on the [IBM Software Value Plus incentives](#) Web Site. For more information visit the [IBM Software Value Plus](#) Web site.

Testimonials

We want to hear from you. Send us your testimonials on how Tivoli Certification has helped you, your company, and your customers. We want to spread the word on the benefits of certification, and who better to phrase it than you, the Subject Matter Experts. Please send any comments to tivcert@us.ibm.com.

SME of the Month - Dave Cole - Tivoli Software Consultant

Subject matter experts (SMEs) are an integral part of the exam development process and their expertise and dedication are what make the Tivoli Certification Program successful. We thank all the SMEs who have worked with the Tivoli Certification Program - we couldn't have done it without you!! The Tivoli Certification e-newsletter features a SME who has been extensively involved in a recent Tivoli Certification exam development project.



Dave Cole - Tivoli Software Consultant

The Tivoli Certification Team would like to recognize Dave Cole as our June SME of the Month. Dave participated in 3 of the 4 workshops to create the new IBM Tivoli Monitoring V6.2.2 Fundamentals exam. Dave is located in the United Kingdom which made for some very long days. His knowledge and expertise were very valuable to the team.

Dave has worked for IBM for 13 years and Tivoli for just over 5 years, primarily with ITM (and it's Candle versions) but also with IBM Tivoli Usage and Accounting Manager and OMEGAMON.

Dave has a lovely wife and two girls aged 9 and 6. They keep him quite busy and with little time to go mountain biking, golf, and on the rare occasion sea fishing.

The Tivoli Professional Certification team would like to thank Dave and all of the other SMEs that have worked with us on various exams.

Want to be a SME of the Month? Get involved in our exam development projects! The SME of the Month receives recognition in this newsletter which goes out to over 2100 Customers, Business Partners, and IBMers.

Upcoming Workshops

Are your skills cutting edge? Help Tivoli software build the next generation of certification exams by participating in upcoming certification exam development workshops. Most workshops are conducted via conference call and Web meetings so travel is not required.

Upcoming Workshops:

IBM Tivoli Storage Manager V6.2 Implementation

- [] JTA Workshop - June 21 - 24, 2010
- [] Item Writing Workshop - July 6 - 9, 2010
- [] Technical Review Workshop - July 19 - 20, 2010
- [] Angoff/Scoring Workshop - July 26 - 28, 2010

IBM Maximo Asset Management V7.1 Fundamentals

- [] Job Task Analysis Workshop - July 13-16, 2010
- [] Item Writing Workshop - July 26-29, 2010
- [] Technical Review Workshop - August 4-5, 2010
- [] Angoff/Scoring Workshop - August 10, 2010

IBM Tivoli Identity Manager V5.1 Fundamentals

- [] Job Task Analysis Workshop - July 19-22, 2010
- [] Item Writing Workshop - August 2-5, 2010
- [] Technical Review Workshop - August 11-12, 2010
- [] Angoff/Scoring Workshop - August 17, 2010

Contact Tivoli Certification for more information or to participate as a Subject Matter Expert (tivcert@us.ibm.com)

Please complete a copy of the SME Bio Data form if you are interested in participating in one of the exam workshops.



SME Bio Data Form.doc

Latest Certifications

Go to the IBM Certification Web site for all Tivoli Certifications currently available:

http://www-03.ibm.com/certify/certs/tv_index.shtml

IBM Certified Associate - Tivoli Monitoring V6.2.2 - available mid-June

IBM Certified Deployment Professional - Tivoli Application Dependency Discovery Manager V7.2 - available mid-June

Exam Withdrawal & Certification Retirement

- **The following certifications will be retired on October 31, 2010.**

IBM Certified Solution Advisor - Tivoli Business Automation Management 2008

IBM Certified Deployment Professional - Tivoli Provisioning Manager V5.1

IBM Certified Deployment Professional - TotalStorage Productivity Center V3.3
IBM Certified Deployment Professional - Tivoli Network Manager IP Edition V3.7

IBM Certified Advanced Deployment Professional - Tivoli Fault Management Solutions 2008
IBM Certified Advanced Deployment Professional - Tivoli Security Management Solutions 2008
IBM Certified Advanced Deployment Professional - Tivoli Storage Management Solutions 2008
IBM Certified Advanced Deployment Professional - Tivoli Service Management Solutions 2008
IBM Certified Advanced Deployment Professional - Tivoli Performance Management Solutions 2008
IBM Certified Advanced Deployment Professional - Tivoli Business Application Management Solutions 2008

For the latest news in exam withdrawals and certification retirement, go to:
http://www-03.ibm.com/certify/certs/tv_index.shtml

Scroll to "News" section in the middle of the page.

Promotions - Discounted Exams and Assessment Tests

The latest "New certification promotions and discounts" information available at:
<http://www-03.ibm.com/certify/news/tvpromos.shtml>

DISCOUNTS ON EXAMS

Promotions are good at any Prometric (www.prometric.com) testing centers worldwide. Provide the relevant promotion code, found on the "New certification promotions and discounts" url above, when registering for the exam.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 35% off any Tivoli exam. More information on the Promotions page at IBM URL above.
- **Discounted Testing for IBM Employees** - (ongoing): Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. The proctor list can be found at:
<http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>
- **Discounted Testing for Academic Initiative** - (ongoing): Get 50% off exams and free educational materials. More information is at: <http://www-304.ibm.com/jct09002c/university/scholars/certification/>
- **Discounted Testing for User Group Members** - (ongoing): Discounts and promotions for user group meetings, where available. More information is at: http://www.tivoli-ug.org/cert_zone.php

DISCOUNTS ON ASSESSMENT TESTS

The Tivoli Professional Certification Program offers assessment tests for most Tivoli exams. Assessment tests (\$30 USD) are designed to predict a candidate's success on the actual exam and can be taken online in an unproctored environment.

Current promotions include:

- **Discounted Testing for IBM Business Partners** - (ongoing): Get 50% off any Tivoli assessment test. More information on the Promotions page at IBM URL at top of this newsletter section.

For more information, including Assessment Frequently Asked Questions and a link to the assessment tests, go to: <http://www-03.ibm.com/certify/news/tvpromos.shtml>

Certification Skills Development and Training

NEW Courses from Tivoli Education

Check out the "News, Events, Special Offers" section on the Tivoli Education site at: www.ibm.com/software/tivoli/education/.

Now Available:

- IBM Tivoli Change and Configuration Management Database 7.2 Implementation Workshop
- IBM Tivoli Application Dependency Discovery Version 7.2 Implementation Workshop
- IBM Tivoli Access Manager for Enterprise Single Sign-On 8.1 Deployment and Administration
- Tivoli Enterprise Portal Advanced Administration

Coming Next Month:

- IBM Tivoli Netcool Performance Manager 1.3 Wireline Component Installation
- IBM Tivoli Identity Manager 5.1 Migration and Differences

FREE Courses from Tivoli Education

All current "free" courses can be found at: www.ibm.com/software/tivoli/education/edu_prd_free.html

Previous Product Version Training - Interested?

Prior product level courses can be found at: www.ibm.com/software/tivoli/education/edu_prd_bl.html

IBM Tivoli Online Education Savings

- Team Web-based Training Vouchers
- Individual Web-based Training Library

Details: <http://www-306.ibm.com/software/tivoli/education/wbt-edpack.html>

IBM Education Assistant (IEA) for Tivoli Products

IBM Education Assistant is a self-assistance tool designed to help you successfully configure and use Tivoli and other IBM products. IEA includes:

- **Show Me Demos:** guided demonstrations that show how to complete a specific task
- **Tutorials:** step-by-step instructions to follow for completing tasks
- **Presentations:** technical overviews that provide background on a topic (some include voice-over)
- **Additional resources:** links that organize product documentation, Redbooks, and white papers

IEA home page is at: <http://www.ibm.com/software/info/education/assistant/>

Program Updates and Offers

New Benefit to be a Tivoli User Community members: Get a 40% discount rate with IBM Press

Visit: www.tivoli-ug.org to receive your 40% discount rate with IBM Press. Simply log in and click on "Member Benefits" and follow the instructions to obtain your discount. This is just one of many benefits of being a Tivoli User Group member. So don't delay, **join the user community today**.

How to Stay Informed on the Latest Exam Development Projects

We have received many inquiries from subject matter experts (SMEs) interested in participating in future exam development projects. The BEST way to get involved is:

1. Get on the Tivoli Certification e-newsletter distribution list. Odds are, if you are reading this then you are already on our distribution list. If not, send an e-mail to "tivcert@us.ibm.com" and ask to be put on the list.
2. Keep your eyes on the "Upcoming Workshops" Section near the top of the newsletter.

3. If you see a workshop you are qualified to participate and interested in, send the project manager an e-mail.

We can't build these exams without SMEs so get involved today!

Discounted Testing for IBM Employees

Any IBM employee may take a Tivoli exam at the cost-recovery rate of \$30 by contacting any exam proctor in their area and making arrangements for a testing session. A proctor list can be found at: <http://w3-103.ibm.com/software/xl/portal/viewcontent?type=doc&srcID=XT&docID=P101658X09146A52>

PartnerWorld Members: Discounts on Certification Exams and Assessment Tests

As a benefit of being part of IBM PartnerWorld, Business Partners are entitled to a 35% discount on all Tivoli Certification exams (normally \$200.00 USD) and a 50% discount on all assessment tests (normally \$30 USD). So don't delay, get certified today!

Additional information, including promotion codes and how to redeem them, can be found by logging into the IBM Virtual Innovation Center at: <https://www-304.ibm.com/jct01005c/isv/welcome/vic.html>

Look in the "Tivoli Overview" or "Product Announcements" areas under "Announcements".

Announcements, details, and certification requirements for all IBM Tivoli software certifications can be found on the Professional Certification from IBM Web site at: http://www-03.ibm.com/certify/certs/tv_index.shtml.

*This newsletter is also available in .pdf format at:
www.ibm.com/certify/certs/tv_index.shtml(available by June 15th)*

Note: You are receiving this e-mail because you have requested to be on this distribution list OR you work in an area that interacts with Tivoli Professional Certification. If you receive duplicate notifications OR if you would like to have your name removed, please send an e-mail to: tivcert@us.ibm.com. If your name is part of an e-mail alias we use, you will have to contact the alias owner to have your name removed.