ShopzSeries Overview

including new VM/VSE support

WAVV Conference

Ft. Mitchell, KY. April 2002

https://www14.software.ibm.com/webapp/ShopzSeries/ShopzSeries.jsp

http://www-1.ibm.com/server/eserver/zseries/os/vse

http://www.vm.ibm.com

Rich Fulton

IBM WW Mid-market zSeries/390 SW Sales Executive

972-724-4794, rfulton@us.ibm.com

April, 2002

Contacting IBM for Sales Support

(talk to a live human w/ 1 level voice mail)

US zSeries/390 SW Telesales Specialists by Coverage Area
For Telesales contacts in other geographies contact Rich Fulton, rfulton@us.ibm.com

Name	States Covered	Phone	email
Nina Allen	MA, ME, NH, VT, NY, CT, RI, NJ, PA, DE, PR	770-863-2260	ninaa@us.ibm.com
Tyrone Brito	IA, KY, MI, OH, WI, WV	770-863-1950	tbrito@us.ibm.com
Randy Haight	SD, NE, IN, IL, MN, ND	770-863-1826	rhaight@us.ibm.com
Eric Hurley	AL, FL, GA, MS, TN	770-863-1928	ehurley@us.ibm.com
Krista Perkins	DC, MD, NC, SC, VA	770-863-1918	kperkins@us.ibm.com
Ike Hentrel	AR, CO, KS, MO, NM, OK	770-863-1301	hentrel@us.ibm.com
John Suveizdis	AZ, NV, UT, WY, MT, ID, CA, OR, WA, AK, HI	770-863-3258	jcsuveiz@us.ibm.com

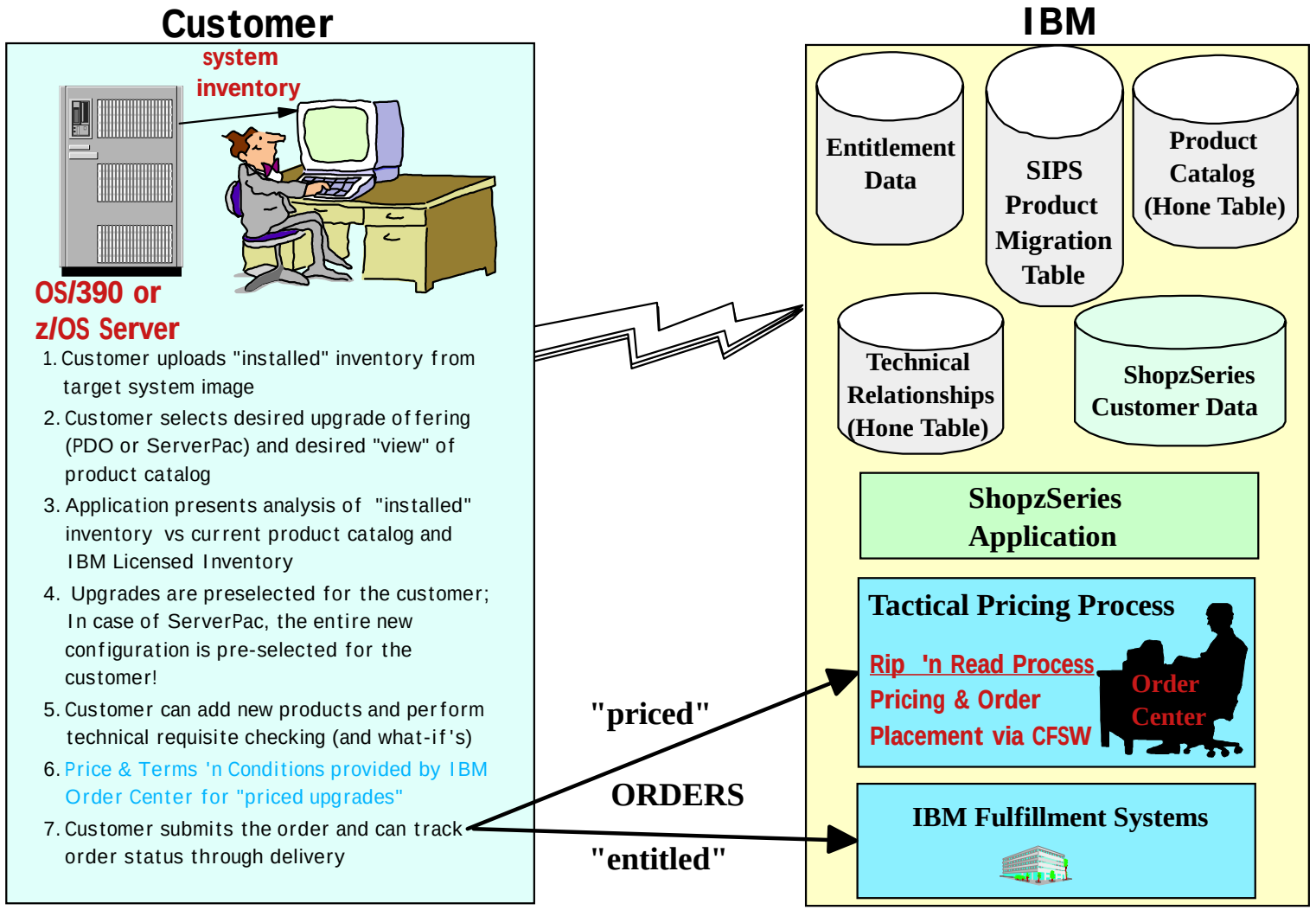
ShopzSeries -What is it?

- **Easy** and **fast** way for customers to plan and order zSeries Software via the Web
  - Product Upgrades via CBPDO
  - System Upgrades via ServerPac
  - Service Upgrades
- **Installed IBM 390 SW inventory analysis reports**
  - **Now included reports for VM and VSE Customers**
- **Supports ALL z/OS and OS/390 products** offered in CBPDO and ServerPac
- **Handles both Entitled and Priced Transactions**
  - **For entitled transactions, offers the customer a fully automated process**
  - **Priced transactions currently are routed via e-mail thru the IBM Order Center**

ShopzSeries - Customer Benefits

- Automates product/system level planning and ordering:
  - Ease of completing the order checklist
  - Ease of determining product upgrade path
  - Ease of understanding technical requisites and incompatibilities
  - Ability to view version upgrade opportunities across their entire establishment via the Version Chessboard feature
- Simplifies the ServerPac & CBPDO checklist
- Faster and easier order placement
- Monitor order status
- Improves productivity of systems programming staff

ShopzSeries - Process Overview



Entitled Upgrades are a fully automated process while priced upgrades flow thru the IBM Order Center into CFSW

ShopzSeries 2002 Priorities

- Continue drive up ShopzSeries usage and revenue
- Reduce costs and improve productivity of IBM Internals for zSeries SW ordering activities
- Make significant progress towards full function eConfig capability for zSeries SW
- Increase customer satisfaction with zSeries SW (specific focus on end to end eBusiness capabilities)
- Improve infrastructure to meet corporate Web standards
- Continue to align to ESW environment and re-engineered data sources
- Move CBPDO via the Internet (ePDO) and Service in ShopzSeries from Pilot to G.A.
- Make significant progress in support of the SDOC strategy

ShopzSeries 2002 Plans

2002 Release Plans:

- ✓ ShopzSeries Release 6.1 - March 15, 2002
  - PUMA Support
  - Fee Offering Support in U.S. (SystemPac, ProductPac, RefreshPac)
- **ShopzSeries Release 7.0 - Targeted Availability: 2002**
  - **Ordering support for VM/VSE**
  - Full alignment to corporate stds (i.e. IBM Reg, GWA)
  - Support GA of CBPDO via the Internet (ePDO)
- Initiate design/dev of ShopzSeries Release 8.0 - 2H02
  - License configuration and pricing

Key line items targeted for 2003:

- Complete ShopzSeries Release 8.0 - 2003
  - License configuration and pricing
- Further GEO enablement (based on ESW rollout) - 2H03

ShopzSeries -Want to learn more?

- Review our User's Guide (including watching our new audio/video demos! Just "click" on the movie icon in each section of the User's Guide) and Frequently Asked Questions (FAQ) section on the production Web site at:

https://www14.software.ibm.com/webapp/ShopzSeries/ShopzSeries.jsp

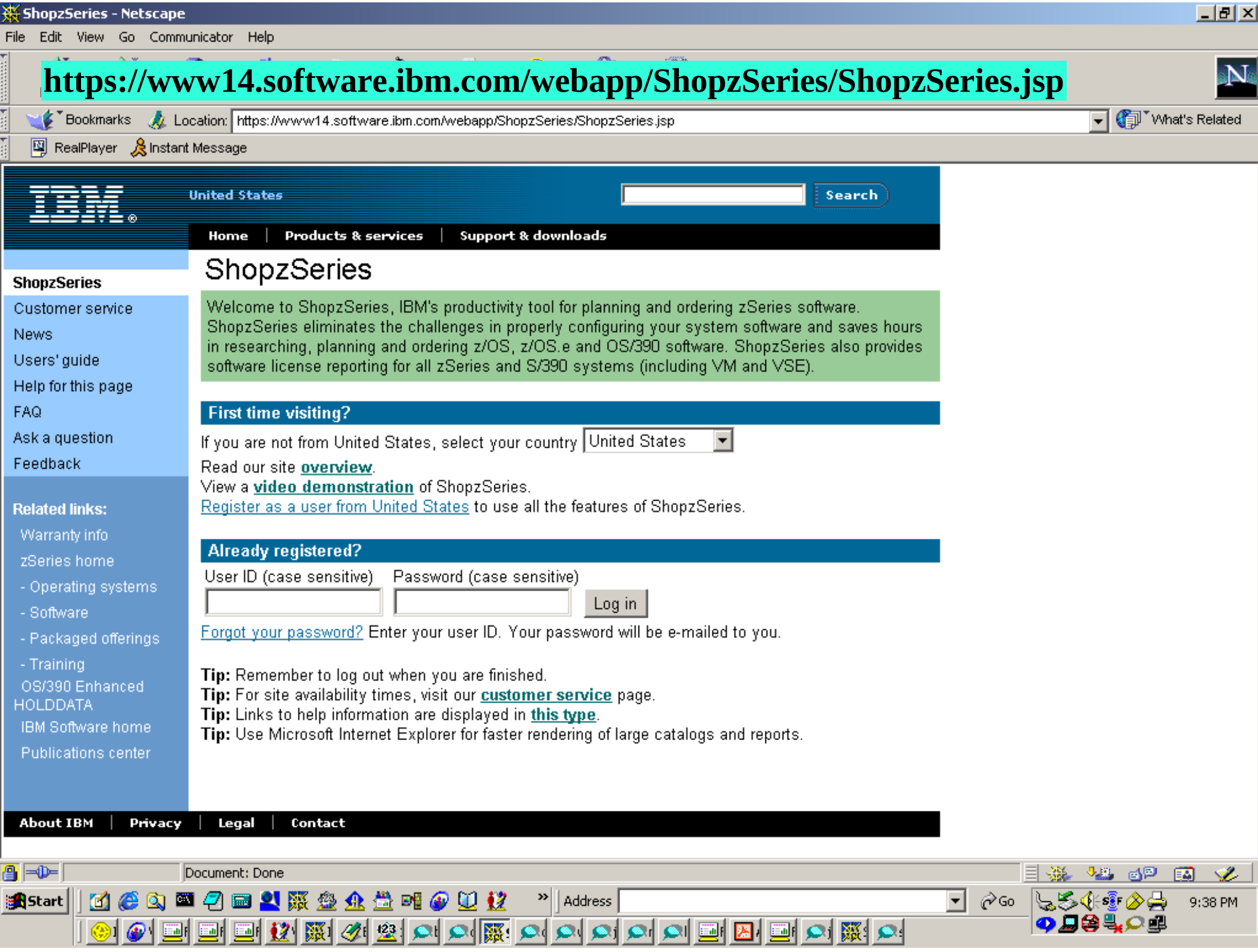
- Send questions to the ShopzSeries Support Team via the "Ask a Question" function.

ShopzSeries - how to access it?

Web Page	Key Launch Points
ShopzSeries	https://www14.software.ibm.com/ShopzSeries
OS/390 & z/OS How to Buy Pages	http://www.s390.ibm.com/os390/buy.html http://www-1.ibm.com/servers/eserver/zseries/zos/buy.html
SWG How to Buy Page	http://www-4.ibm.com/software/howtobuy/
SW Catalog for S/390	http://www-4.ibm.com/software/is/mp/s390/
S/390 Home Page (Packaged Offerings)	http://www.s390.ibm.com/swinfo/pdo.htm http://www.s390.ibm.com/swinfo/serverpa.htm
Public Site (IBM.COM)	http://commerce.www.ibm.com (through navigation to OS/390 & z/OS "How to buy" page)
eSites/Territory Sites	Link on the SW Center page currently available on 739 sites!
Resource Link	http://www.ibm.com/servers/resourcelink
Other sites	Numerous other sites (i.e. DB/2, IMS, Enterprise Developer Domain, Small Business Portal, etc..)

Reviewing Software Licenses

- License Reports Now Fully Integrated
- 3 Reports Available
- Now Supporting VM and VSE Customers
  - Software License Overview
    - shows a matrix of licenses on selected systems
  - Software License Details
    - shows license configuration details
  - Version Chessboard
    - shows version status for selected strategic zSeries/390 software products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Tip: Remember to log out when you are finished.
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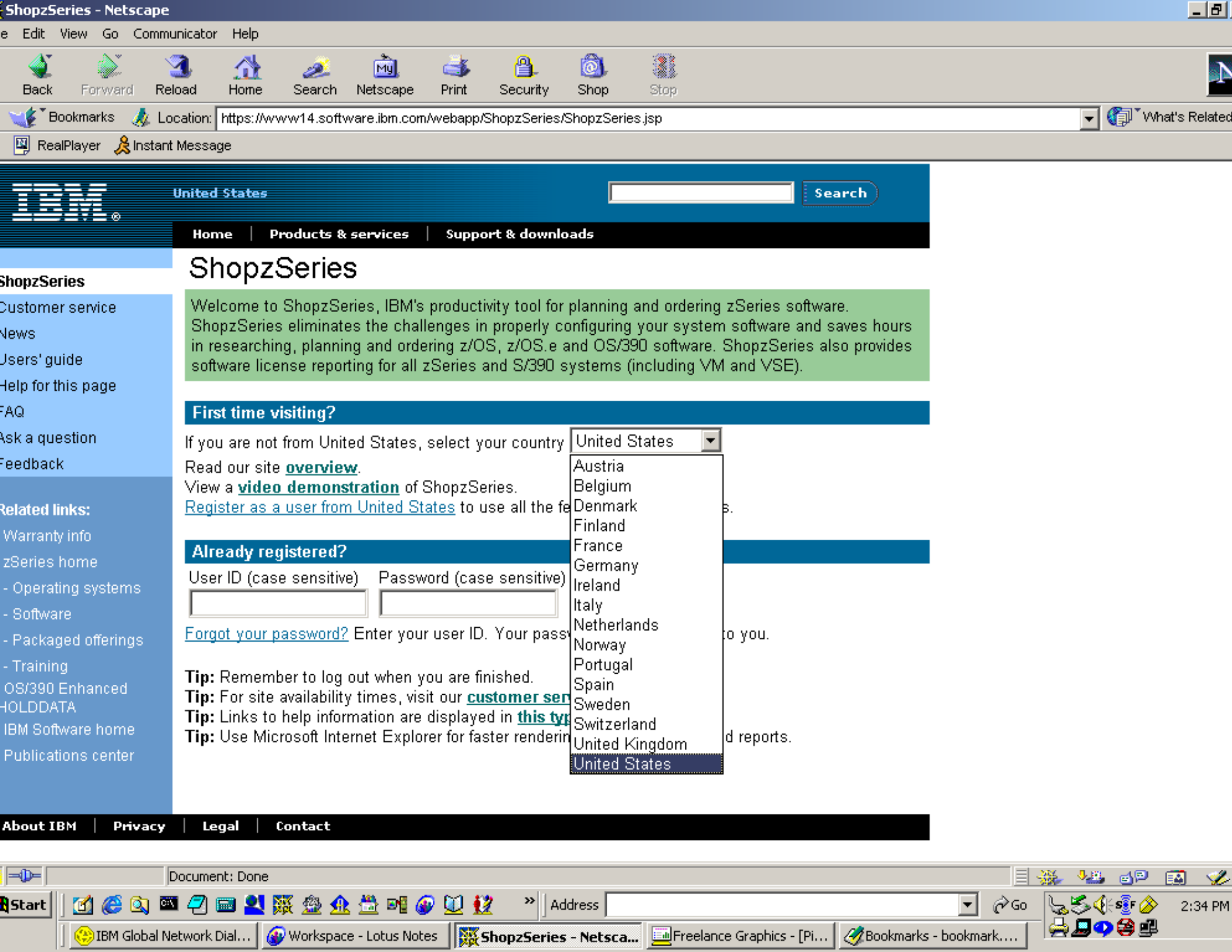
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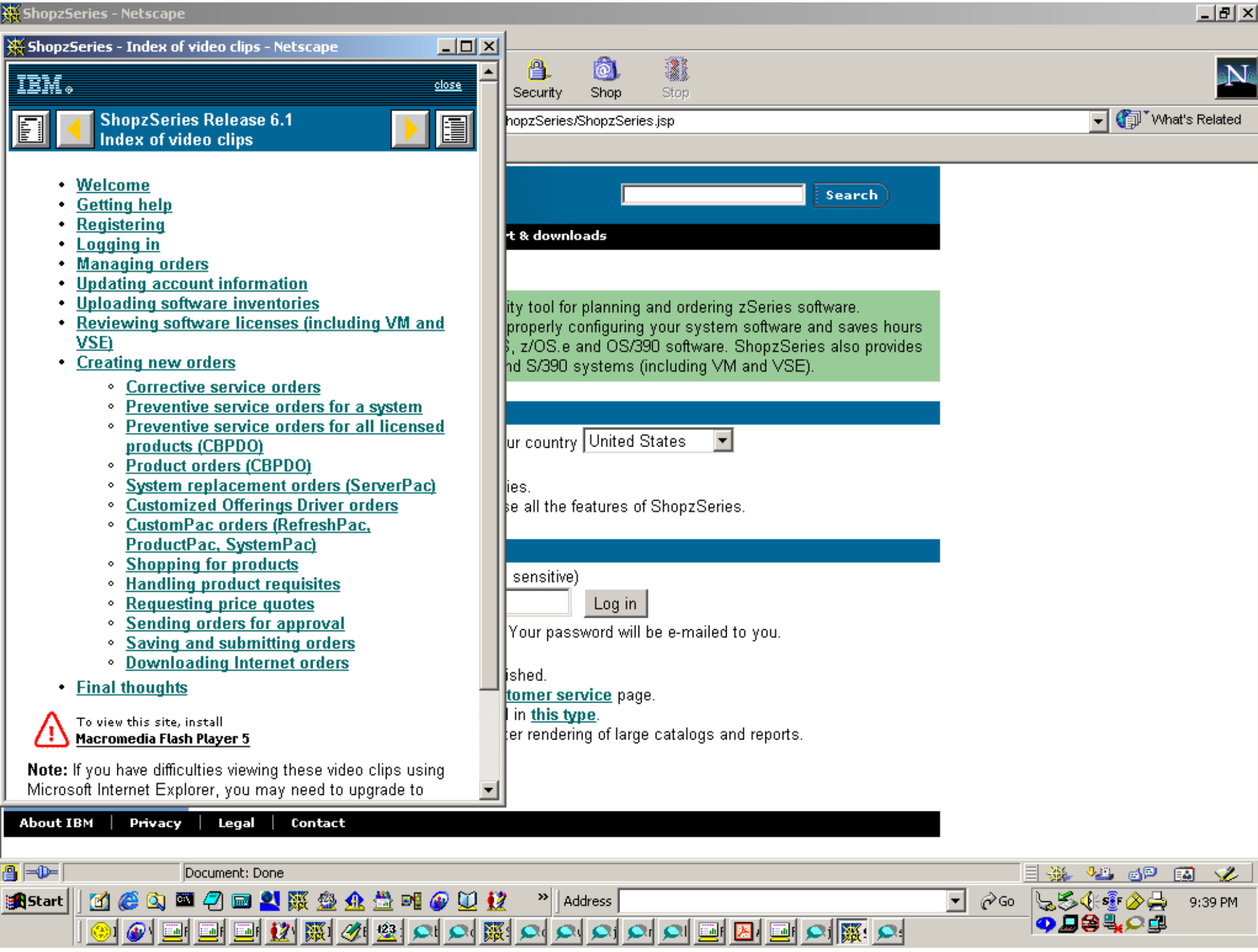
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Registering
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Updating account information
Uploading software inventories
Reviewing software licenses (including VM and VSE)
Creating new orders
Corrective service orders
Preventive service orders for a system
Preventive service orders for all licensed products (CBPDO)
Product orders (CBPDO)
System replacement orders (ServerPac)
Customized Offerings Driver orders
CustomPac orders (RefreshPac, ProductPac, SystemPac)
Shopping for products
Handling product requisites
Requesting price quotes
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Version Chessboard

Type of Chessboard: Standard VSE/ESA chessboard

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taken resonable measures to provide accurate information regarding the Version status of our products. However, you should be aware that informat
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[redacted]	F	USA	[redacted]	7060118D1	7060-H30	H30	0	+1	+1		

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Country: USA
Customer number: [redacted]
Customer name: [redacted]

Designated Machine: 7060118D1
HW Type-Mod: 7060-H30
Processor group: H30
Hardware MSU: 0

Inventory Software program:								Version Upgrad	
Program Number	Serial Number	Installation Date	Program Description	Value Metric	Charge Option	License Type	Qty	Program Number	Progra Descri
5654260	D1260		EREP V3 VM						
EE		1997-01-01	IBM Data Interfile Transfer, Testing and Operations	GOLC	GMLC	Basic	H30		
EE		1997-01-01	IBM Data Interfile Transfer, Testing and Operations	GOLC	GMLC	Basic	H30		
EE	17445	1995-12-01	IBM Advanced Communications Function/System Support Program	GOLC	GMLC	Basic	H30		
EE	17447	1995-12-01	TCP/IP Base for VM/ESA	GOLC	GMLC	Basic	H30		
EE		1995-12-01	IBM Virtual Machine/Enterprise System Architecture V2	GOLC	GMLC	Basic	H30		

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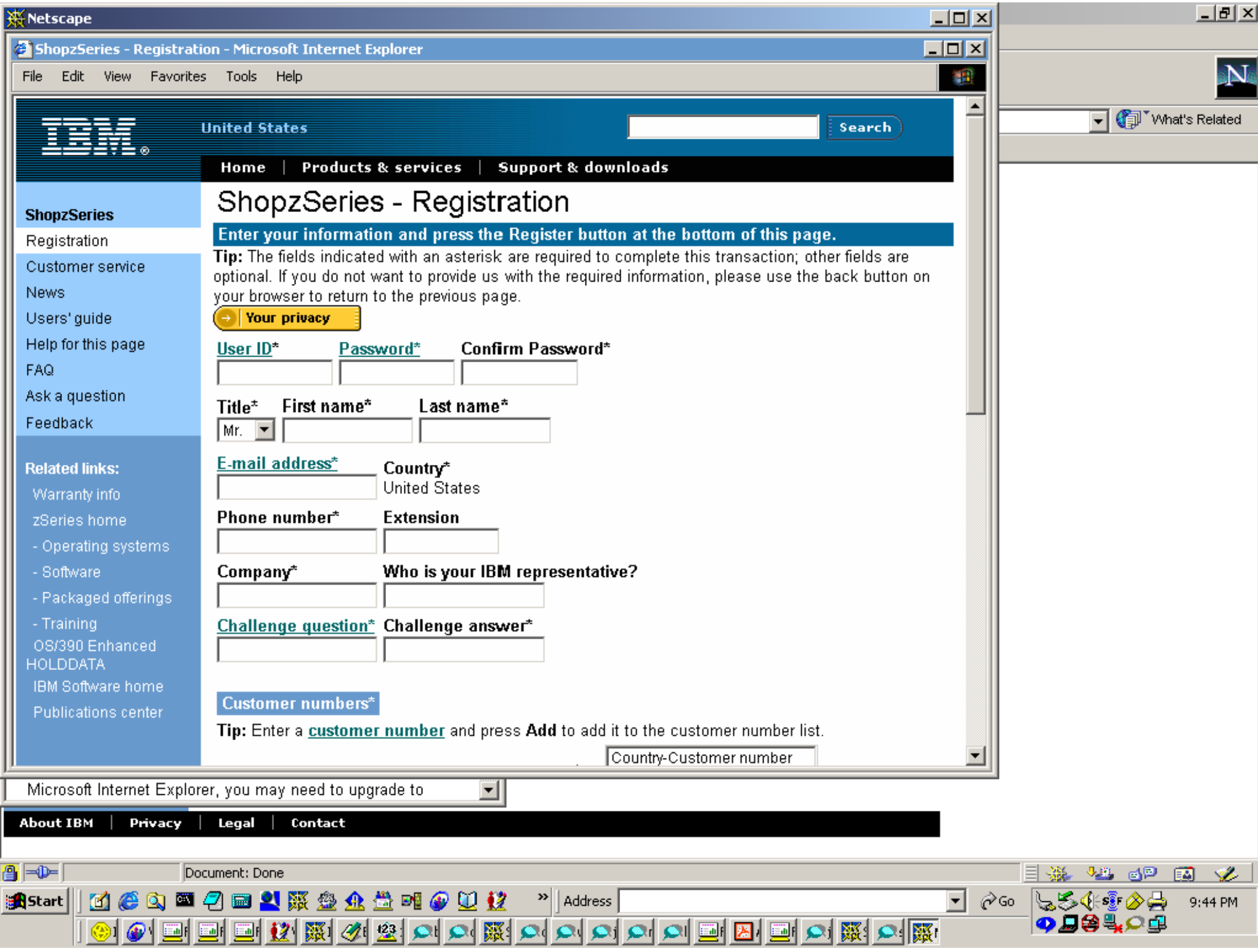
EE	17447	1995-12-01	TCP/IP Base for VM/ESA	GOLC	GMLC	Basic	H30		
EE		1995-12-01	IBM Virtual Machine/Enterprise System Architecture V2	GOLC	GMLC	Basic	H30		
EE		1995-12-01	IBM VM/ESA CMS Utilities	GOLC	GMLC	Basic	H30		
EE	29448	2001-02-01	Environmental Recording Editing and Printing EREP Version 3		NOCHARGE	Basic	1		
5656092	09474		VSE / OLTEP V1						
EE		1990-03-01	VSE/Online Test Executive Program (VSE/OLTEP) Version 1		NOCHARGE	Basic	1		
5656260	18900		EREP V3 DOS/VSE.						
EE		2000-09-01	Environmental Recording, Editing and Printing for DOS/VSE		NOCHARGE	Basic	1		
5684042	53141		Device Supp Facil (ICKDSF) VM						
EE		2001-02-01	Device Support Facilities (ICKDSF) VM		NOCHARGE	Basic	1		
5686081	47505		VSE/VSAM FOR VM						
EE		1997-02-01	ISPF V3 VM/SP Interactive System Productivity Facility	GOLC	GMLC	Basic	H30		
EE	35249	1993-08-01	VM/PassThrough Facility Version 2	GOLC	GMLC	Basic	H30		
EE	D1184	1992-10-01	Customer Information Control System Version 2 for VSE	GOLC	GMLC	Basic	H30		
EE	G4314	1997-01-01	ACF/VTAM Version 4 VM Options MultiDomain	GOLC	GMLC	Basic	H30		
EE		1997-01-01	ACF/VTAM Version 4 VSE Functions MultiDomain	GOLC	GMLC	Basic	H30		
EE	G4315	1997-01-01	VSE Central Functions	GOLC	GMLC	Basic	H30		
EE	G6929	1997-06-01	IBM COBOL for VSE/ESA Full Function	GOLC	GMLC	Basic	H30		
EE	G4316	1997-01-01	VSE/Virtual Storage Access Method for VSE Licensees		OTC	Basic	1		
5735XXB	G6930		Emulation Program Version 1						
EE		1997-06-01	IBM Language Environment 1.4.0 for VSE	GOLC	GMLC	Basic	H30		
EE	M1232	1995-12-01	High Level Assembler	GOLC	GMLC	Basic	H30		
EE	A1N72	1998-03-01	Emulation Program Version 1		MLC	Basic	1		
5746CB1	20301		COBOL Compiler & Library					5655G53	Enterpr
EE		1978-07-01	DOS/VS COBOL Compiler & Library		MLC	Basic	1		
5747DS1	FK004		Stand Alone Dev. Facil.						
EE		1990-03-01	Basic Telecommunication Access Method Extended Support	GOLC	GMLC	Basic	H30		
EE	6BFXT	2001-02-01	Stand Alone Device Support Facility		NOCHARGE	Basic	1		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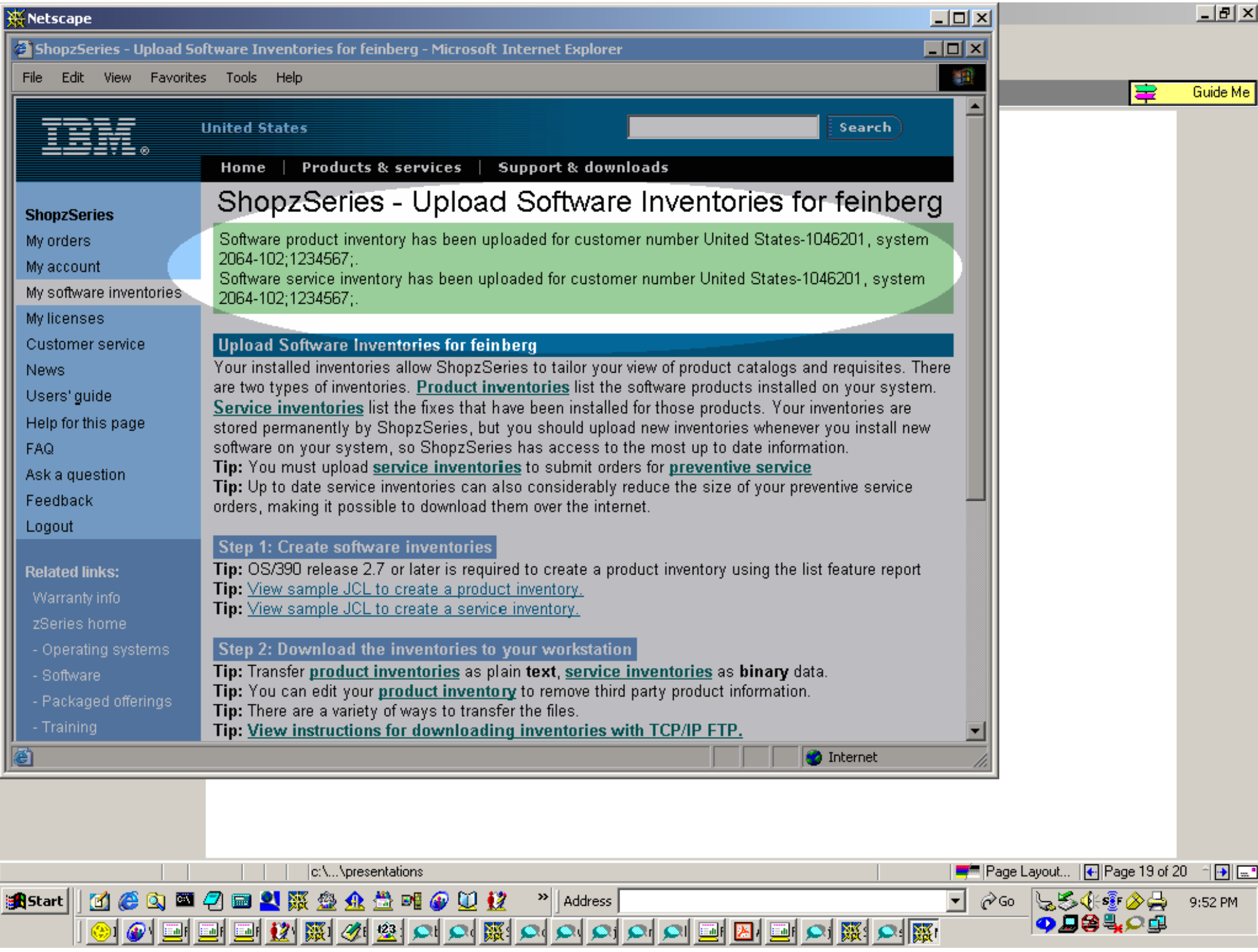
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Software product inventory has been uploaded for customer number United States-1046201, system 2064-102;1234567;.
Software service inventory has been uploaded for customer number United States-1046201, system 2064-102;1234567;.
Upload Software Inventories for feinberg
Your installed inventories allow ShopzSeries to tailor your view of product catalogs and requisites. There are two types of inventories. Product inventories list the software products installed on your system. Service inventories list the fixes that have been installed for those products. Your inventories are stored permanently by ShopzSeries, but you should upload new inventories whenever you install new software on your system, so ShopzSeries has access to the most up to date information.
Tip: You must upload service inventories to submit orders for preventive service
Tip: Up to date service inventories can also considerably reduce the size of your preventive service orders, making it possible to download them over the internet.
Step 1: Create software inventories
Tip: OS/390 release 2.7 or later is required to create a product inventory using the list feature report
Tip: View sample JCL to create a product inventory.
Tip: View sample JCL to create a service inventory.
Step 2: Download the inventories to your workstation
Tip: Transfer product inventories as plain text, service inventories as binary data.
Tip: You can edit your product inventory to remove third party product information.
Tip: There are a variety of ways to transfer the files.
Tip: View instructions for downloading inventories with TCP/IP FTP.
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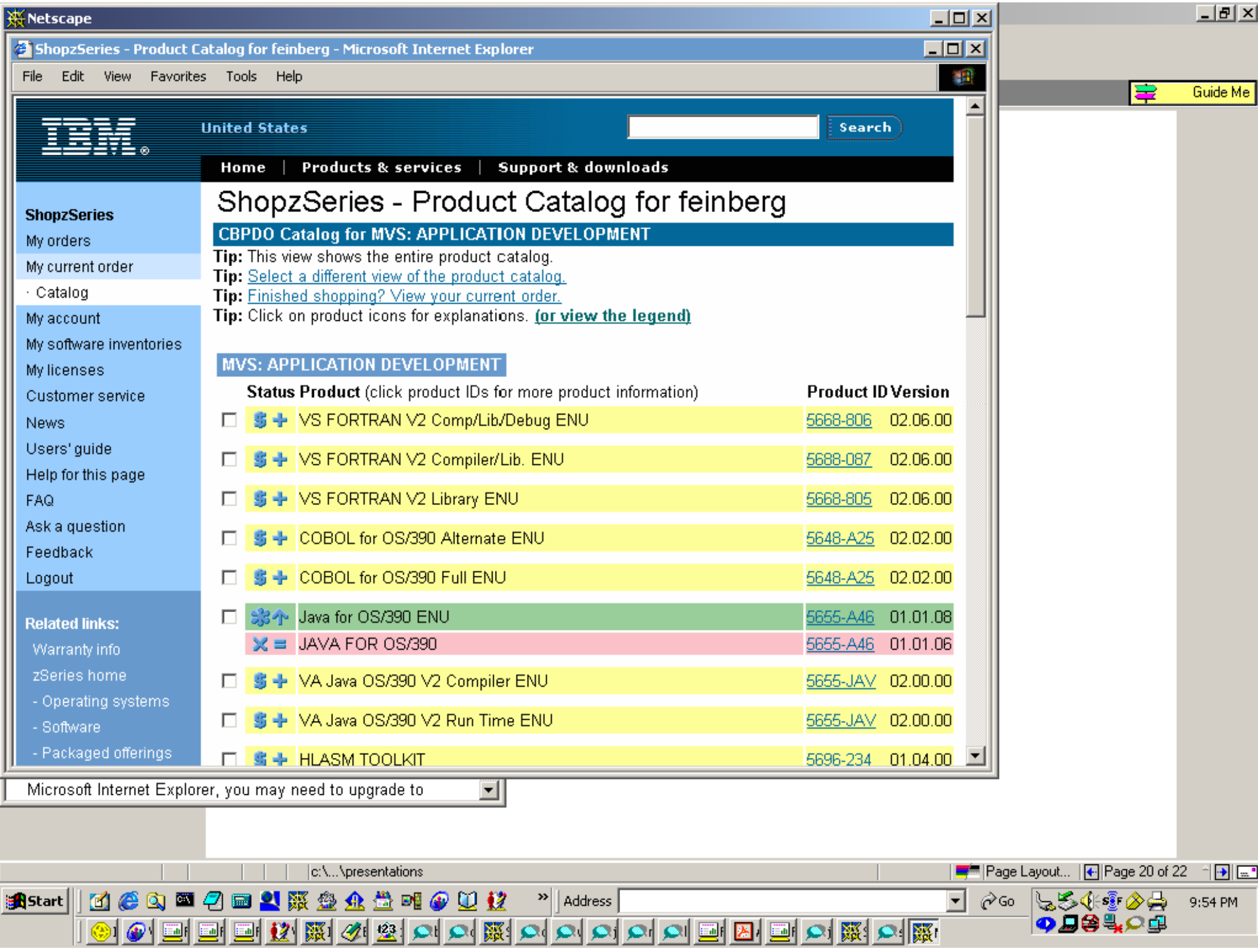
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CBPDO Catalog for MVS: APPLICATION DEVELOPMENT
Tip: This view shows the entire product catalog.
Tip: Select a different view of the product catalog.
Tip: Finished shopping? View your current order.
Tip: Click on product icons for explanations. (or view the legend)
MVS: APPLICATION DEVELOPMENT
Status Product (click product IDs for more product information)
Product ID
Version
VS FORTRAN V2 Comp/Lib/Debug ENU 5668-806 02.06.00
VS FORTRAN V2 Compiler/Lib. ENU 5688-087 02.06.00
VS FORTRAN V2 Library ENU 5668-805 02.06.00
COBOL for OS/390 Alternate ENU 5648-A25 02.02.00
COBOL for OS/390 Full ENU 5648-A25 02.02.00
Java for OS/390 ENU 5655-A46 01.01.08
JAVA FOR OS/390 5655-A46 01.01.06
VA Java OS/390 V2 Compiler ENU 5655-JAV 02.00.00
VA Java OS/390 V2 Run Time ENU 5655-JAV 02.00.00
HLASM TOOLKIT 5696-234 01.04.00
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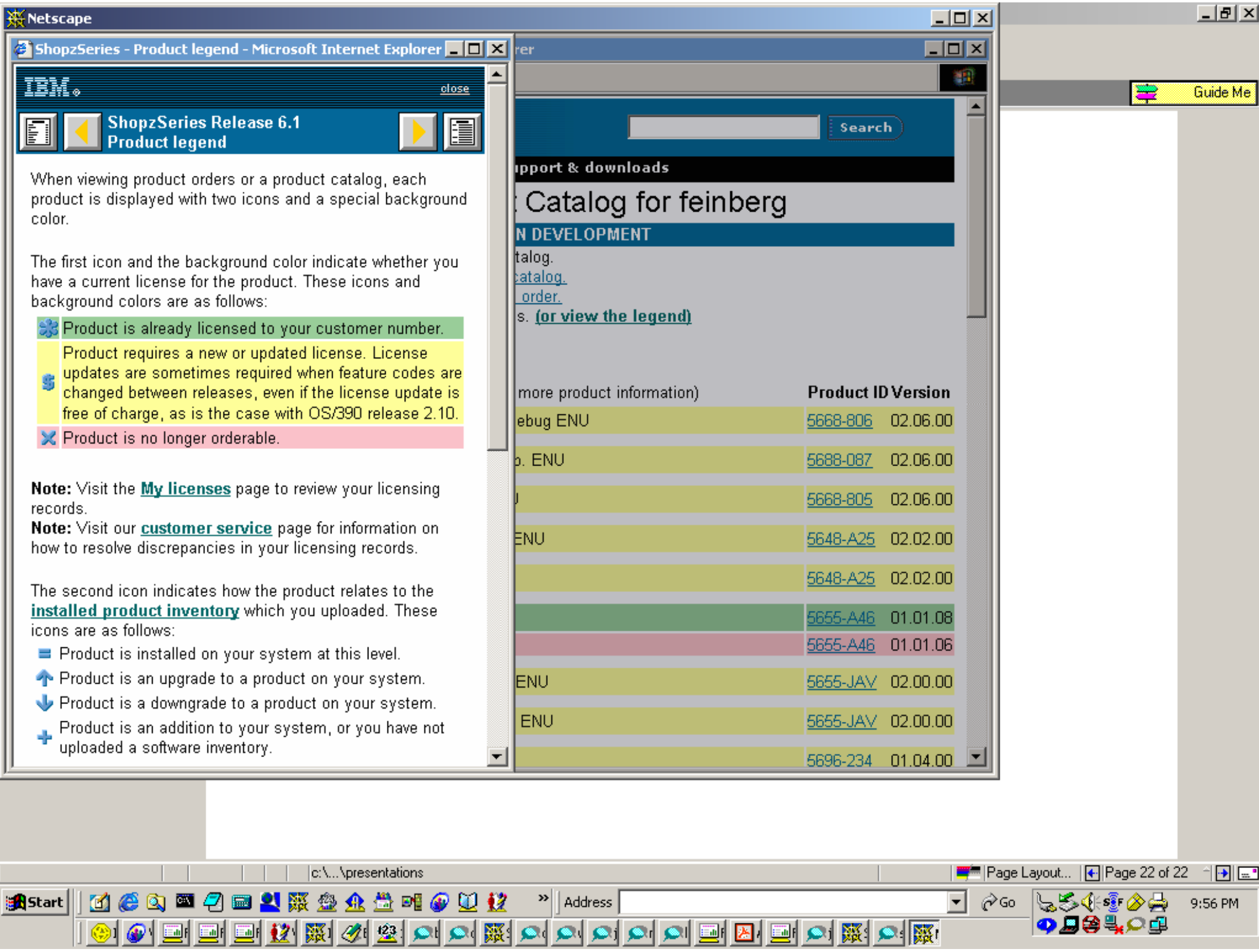
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Product legend
When viewing product orders or a product catalog, each product is displayed with two icons and a special background color.
The first icon and the background color indicate whether you have a current license for the product. These icons and background colors are as follows:
Product is already licensed to your customer number.
Product requires a new or updated license. License updates are sometimes required when feature codes are changed between releases, even if the license update is free of charge, as is the case with OS/390 release 2.10.
Product is no longer orderable.
Note: Visit the My licenses page to review your licensing records.
Note: Visit our customer service page for information on how to resolve discrepancies in your licensing records.
The second icon indicates how the product relates to the installed product inventory which you uploaded. These icons are as follows:
Product is installed on your system at this level.
Product is an upgrade to a product on your system.
Product is a downgrade to a product on your system.
Product is an addition to your system, or you have not uploaded a software inventory.
Search
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Product ID
Version
5668-806 02.06.00
5688-087 02.06.00
5668-805 02.06.00
5648-A25 02.02.00
5648-A25 02.02.00
5655-A46 01.01.08
5655-A46 01.01.06
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