



A VSE e-business Success Story



NERAC, a leading information retrieval company, implements VSE based e-business to improve service and reduce costs.

Presented by:

**David L. Kennedy, VP Sales/Marketing
Data 21, Inc.
(310) 792-1773**

www.data21.com



About NERAC, Inc.

Abba Caspi
Manager Information Systems

Leo Pellerin
Webmaster

Doug Neary
Systems Analyst

www.nerac.com

860-872-7000

NERAC is a customer-focused information retrieval company that draws on worldwide resources to alert subscribers to strategically vital research, journal articles, patents, standards, and solutions pertinent to their interests.



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NERAC uses multiple VSE/ESA guest systems under VM to search numerous large, specialized databases to quickly and efficiently satisfy specialized customer requests.

Think of NERAC as the ultimate search engine.



Goals for implementing VSE e-business

- Improve service and value to Customers
- Broaden access
- Reduce costs / Increase productivity
- Leverage existing systems and skills to reduce implementation time and cost - while maintaining overall reliability.



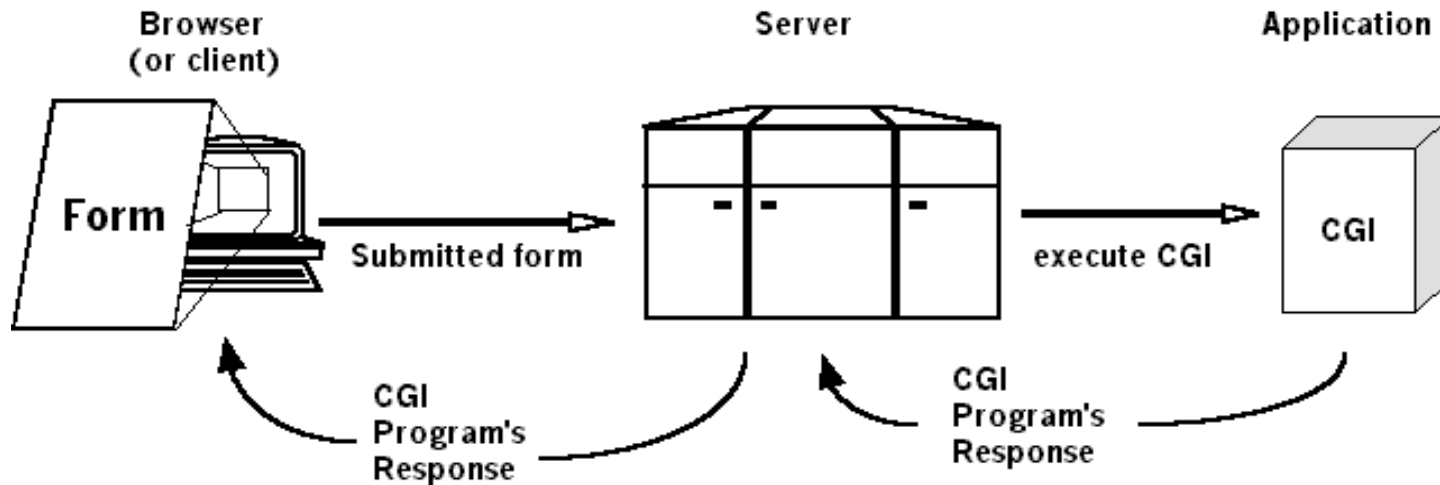
Common Methods of Web Enabling VSE Applications

- Screen Scrapping (i.e., Web-to-Host)
 - No Changes to Host applications
 - Performance Issues (VTAM, Sync time, screen processing, etc.)
 - Costly per-seat/con-current licensing.
 - 3270 screen construct limitations
 - Non-standard Browser interfaces
- CGI Programming
 - Changes to Host applications
 - No Performance Issues (VTAM, Sync time, screen processing, etc.)
 - No Costly per-seat/con-current licensing.
 - No 3270 screen construct limitations
 - 100% Standard Browser interfaces



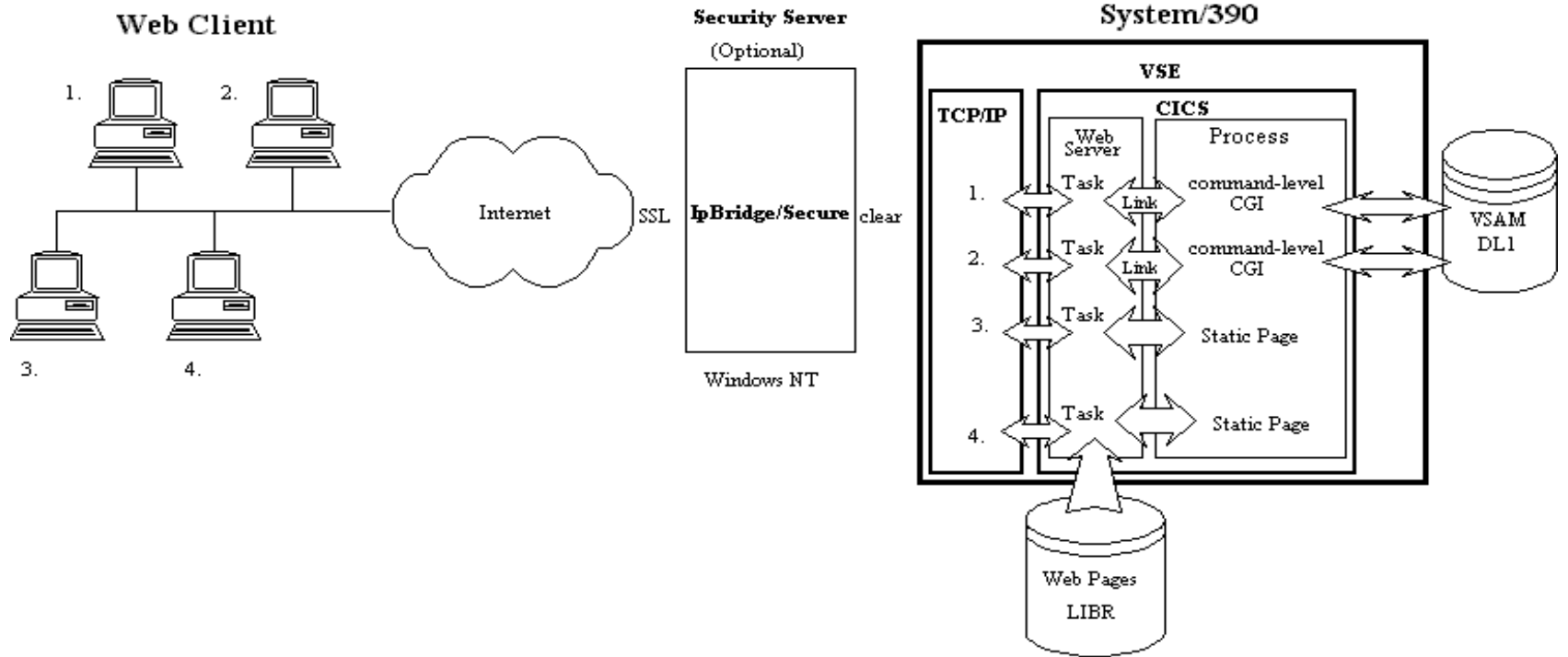
The Common Gateway Interface (CGI)

The Common Gateway Interface (CGI) specification lets Web servers execute server-side programs and incorporate their data into the information sent to a Web Browser.





IpServer® – The Native CICS Web Server/CGI Interface





Applications Web-Enabled using IpServer

Table Of Contents Service

- Browse names of Journals covered by service
- Set up a personal Table of Contents profile

Patent abstracts Service

- View U.S. and European patent abstracts
- Order U.S., European, World, Japanese patents in print or PDF format

Submit Search Requests

View Search Results

(View citations retrieved by a search or a current awareness ongoing “clipping service”).
From search results order free patents or order full text copies of other documents.



Applications under construction

Search within a Search

Provide “ballpark” set of citations and user will be able to perform Boolean searches on the set.



Customer Access





Sign-on

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail

Address <http://www.nerac.com/access/login.html> Go Links

Customer Access nerac.com

Enter Customer Access

Please fill in the blanks below to enter our new and improved Customer Access area.

If you are a client and forgot your PIN? [click here](#).

If you are seeing a "Server not responding" error please [contact the webmaster](#).

PIN:

Last Name:

Zip Code:

Internet



Menu Selection

NERAC Main Menu - HSCMNU1A - Microsoft Internet Explorer

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Address <http://access.nerac.com/WSCMNU1A?SESSION=D79801A200101203> Go Links

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- ▶ [Table of Contents \(TOC\) Setup](#)
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<http://access.nerac.com/WTCENT1A?SESSION=D79801A200101203> Internet

Start | 2:13 PM



TOC Email Verification

The screenshot shows a Microsoft Internet Explorer browser window. The address bar contains the URL: <http://access.nerac.com/WTCENT1A?SESSION=1064FC5000000000>. The page content includes:

- Logo:  **Customer Access** **nerac.com**
- Section Header: **Table of Contents E-Mail Verification**
- Text: Our records list you as at this address: **david@data21.com**
- Text: If this information is *correct*, please click **Continue**. If this information is *incorrect*, please click **Cancel**.
- Text: To update your contact information, please call NERAC at 860-872-7000 during regular business hours (M-F, 8-6, ET).
- Buttons:
- Footer: [NERAC Home](#) [Customer Access Main Menu](#)

The browser's status bar at the bottom shows "Done" and "Internet".



Title Selection

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Address <http://access.nerac.com/WTCTTL1A?SESSION=1064FC5000000000&PROFILE=1072101> Go Links

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Table of Contents Title

Please select or edit a descriptive title for this TOC. You may use up to 4 lines of 40 characters each. The title appear as four lines on e-mail and print output. Titles should accurately describe the intent of a Table of Contents.

Title:

Additional Title Lines:

Done Internet



Table of Contents Search

File Edit View Favorites Tools Help

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Address [F3D8&TIMESTAMP=167389925150&STERM=&B1=Submit&PSEARCH=ALL&PLURAL=ON](#) Go Links

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Table of Contents Search

Title: bird

Please type in a single **keyword**, **ISSN**, or **British Library Shelfmark** in the space below to review a list of journals in your target subject.

No search word was entered; please try again.

Search Term:

Advanced: Include Plurals

This search will look for the terms in the Subject and Journal title. You may also specify ISSN or British Shelfmark for a particular journal. You may return to the summary screen by using the button below.

Done Internet



Table of Contents Search Results

File Edit View Favorites Tools Help MSN

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Address [8&TIMESTAMP=167389925150&STERM=bird&B1=Submit&PSEARCH=ALL&PLURAL=ON](#) Go Links

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Select the journals you wish to add to your TOC Profile by checking the box adjacent to the journal title. To select additional journal titles using additional search terms, click the **Search** button. Click the **Selections Complete** button when you have added all the journals you wish to include in your TOC update.

Next term: Advanced: Include Plurals

Search Results 43 journals match your search criteria.

Select	#	Shelfmark	ISSN	Journal Name	Frequency
<input type="checkbox"/>	1	0642.010000	0001-6454	ACTA ORNITHOLOGICA- POLSKA AKADEMIA NAUK -ORIGINAL EDITION-	Semi-annual
<input type="checkbox"/>	2	0784.596000	0871-6595	AIRO -LISBOA-	Semi-annual
<input type="checkbox"/>	3	0806.254400	0753-4973	ALYTES -PARIS-	Thrice yearly

Done Internet



Table of Contents Search Results (cont.)

Item	ID	Date	Journal Title	Frequency
<input type="checkbox"/>	33	7987.450000	0035-6875 RIVISTA ITALIANA DI ORNITOLOGIA	annual
<input type="checkbox"/>	34	8072.955500	0260-4736 SANDGROUSE	Semi-annual
<input type="checkbox"/>	35	8206.400000	0036-9144 SCOTTISH BIRDS	Annual
<input type="checkbox"/>	36	8350.000000	0038-2973 SOUTH AUSTRALIAN ORNITHOLOGIST	Quarterly
<input type="checkbox"/>	37	8489.580000	0197-9922 STUDIES IN AVIAN BIOLOGY	Semi-annual
<input type="checkbox"/>	38	8533.530000	1037-258X SUNBIRD	Quarterly
<input type="checkbox"/>	39	9251.380000	0049-6650 VOGELWARTE	Irregular
<input type="checkbox"/>	40	9251.400000	0042-7993 VOGELWELT -BERLIN-	Bi-monthly
<input type="checkbox"/>	41	9279.412500	WATERBIRDS -DELEON SPRINGS-	Thrice yearly
<input type="checkbox"/>	42	9317.245000	0954-6324 WILDFOWL -SLIMBRIDGE-	Annual
<input checked="" type="checkbox"/>	43	9319.079000	0043-5643 WILSON BULLETIN -MORGANTOWN THEN COLUMBUS- ORNITHOLOGICAL BULLETIN-	Quarterly

Select All

Displaying hits 1 through 43 of 43
Your TOC currently contains 0 selections.

Selections Complete**
****Required to process this TOC**



Table of Contents Summary

The screenshot shows a web browser window with the address bar containing `http://access.nerac.com/WTCSEL2A`. The page header includes a "Customer Access" logo and the "nerac.com" URL. The main heading is "Table of Contents Summary". Below the heading is a paragraph of instructions: "The journals in this TOC Profile are listed below. To remove any journals, uncheck the box adjacent to the journal description. To add journals, click on **Add More Journals**. Click the **Activate TOC** button when this TOC Profile contains all the journals you wish to include." There are two buttons: "Add More Journals" and "Activate TOC". A green note states "*Required to process this TOC". Below this is a form with "Title: bird" and a link "change this title". A table lists journal information:

Select #	Shelfmark	ISSN	Journal Name	Frequency
<input checked="" type="checkbox"/>	1	9319.079000	0043-5643 WILSON BULLETIN -MORGANTOWN THEN COLUMBUS- ORNITHOLOGICAL BULLETIN-	Quarterly

Displaying journals 1 through 1 of 1

Buttons: "Cancel this TOC" and "Activate TOC".



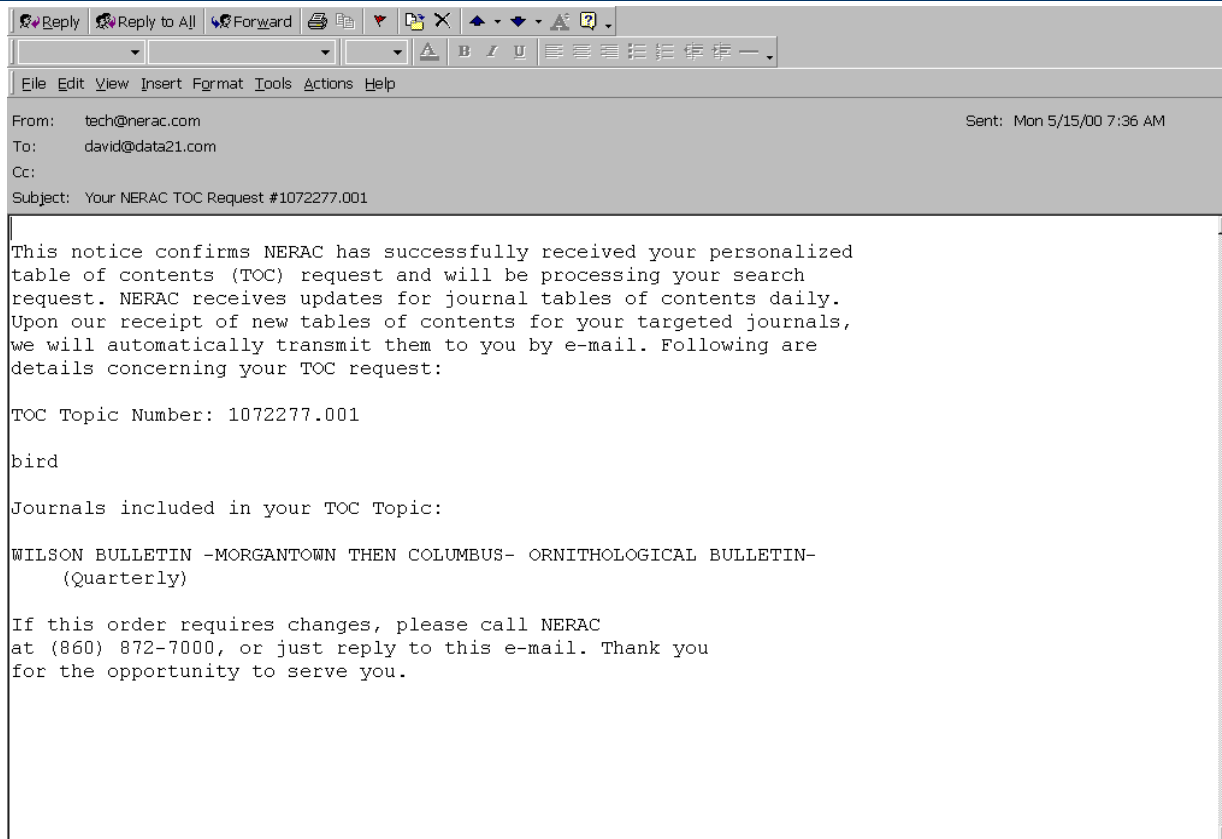
Table of Contents Summary

The screenshot shows a web browser window with the following elements:

- Browser menu: File, Edit, View, Favorites, Tools, Help
- Navigation buttons: Back, Forward, Stop, Refresh, Home, Search, Favorites, History, Mail
- Address bar: http://access.nerac.com/WTCSUM2A
- Page header: Customer Access nerac.com
- Section title: TOC Confirmation
- Message: **Your TOC request/change has been processed.**
A confirming e-mail message listing your TOC question number and journals selected will be sent to the address listed below. If you do not receive the e-mailed confirmation within 24 hours we may have a problem getting e-mail to your address, please call NERAC at (860) 872-7000 between 8 a.m. and 6 p.m. for assistance. Thank you for using Customer Access.
- Details box:
 - Title: **bird**
 - Topic: **1072277.001**
 - E-Mail Address: **david@data21.com**
- Link: [Return to TOC Listing](#)
- Status bar: Done, Internet



Table of Contents Email Confirmation





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Custom settings for your e-mail.

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Patent Order

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Patent Order Type Selection Page

Please choose how you would like to order your patents:

- **Select / Download / View Patents & Applications**
Download or receive patents/applications by mail.
- **Recall Previous Selections**
Click here to recall previous selections. Patents & applications remain available for downloading / viewing for 36 hours. *Print Orders will not be shown here.*

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Internet



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Select Patents

Please enter patent/application numbers using [WIPO 3.1 format](#) or the NERAC Document Number (NDN), then press **Add**. You may order up to 48 patents/applications... A list of selected patents will appear at the bottom of the page.

Patent Number or NDN: Optional Comment:

0 Patents Ordered

WIPO 3.1 Format Examples for Patent Entry

US Patent	US5123122 or 5123122
World Patents	WO9807635
European	EP198374
Japanese	JP08012345
NERAC Document Number (NDN)	043-0032-2211-9 or 043003222119

[Click here for detailed format information](#)

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Patent Abstract (new window)

Patent Abstract [Print] [Close]

Database : PAT
 Patent Number : 05123122
 Patent date: 06-24-92
 Title : Incinerator toilet, ash pan and control circuit
 Inventor(s) : Blankenship, Ernest B.
 Abstract : A partially cylindrical shaped inner

Select Patents

Please enter patent/application numbers using [WIPO 3.1 format](#) or the NERAC Document Number (NDN), then press **Add**. You may order up to 48 patents/applications... A list of selected patents will appear at the bottom of the page.

Patent Number or NDN: **Add**
 Optional Comment:

1 Patents Ordered **Done**

WIPO 3.1 Format Examples for Patent Entry

- US Patent** US5123122 or 5123122
- World Patents** WO9807635
- European** EP198374
- Japanese** JP08012345
- NERAC Document Number (NDN)** 043-0032-2211-9 or 043003222119

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Patents Selected *Click on Publication No. to view abstracts.*

Org	Publication No.	NDN	Description
01 USA	05123122	095-0182-5876-7	Incinerator toilet, ash pan and control circuit



Patent Summary

NERAC Patent Order by Number screen - HPISUM1 - Microsoft Internet Explorer

Address: http://access.nerac.com/wpient1

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Patent Summary Page

Below is a list of selected patents. Choose **View PDF** to download, view and print the patent in PDF format. Choose **Order Print** to receive printed patents by mail. Select **Omit** to remove patents from the list. These patents are not downloaded. Click **All PDF** to mark all selected patents for download. Click **All Print** to mark all selected patents for mail delivery.

	View PDF	Order Print	Omit	Org	Publication No.	NDN	Description
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	USA	05123122	095-0182-5876-7	Incinerator toilet, ash pan and control circuit

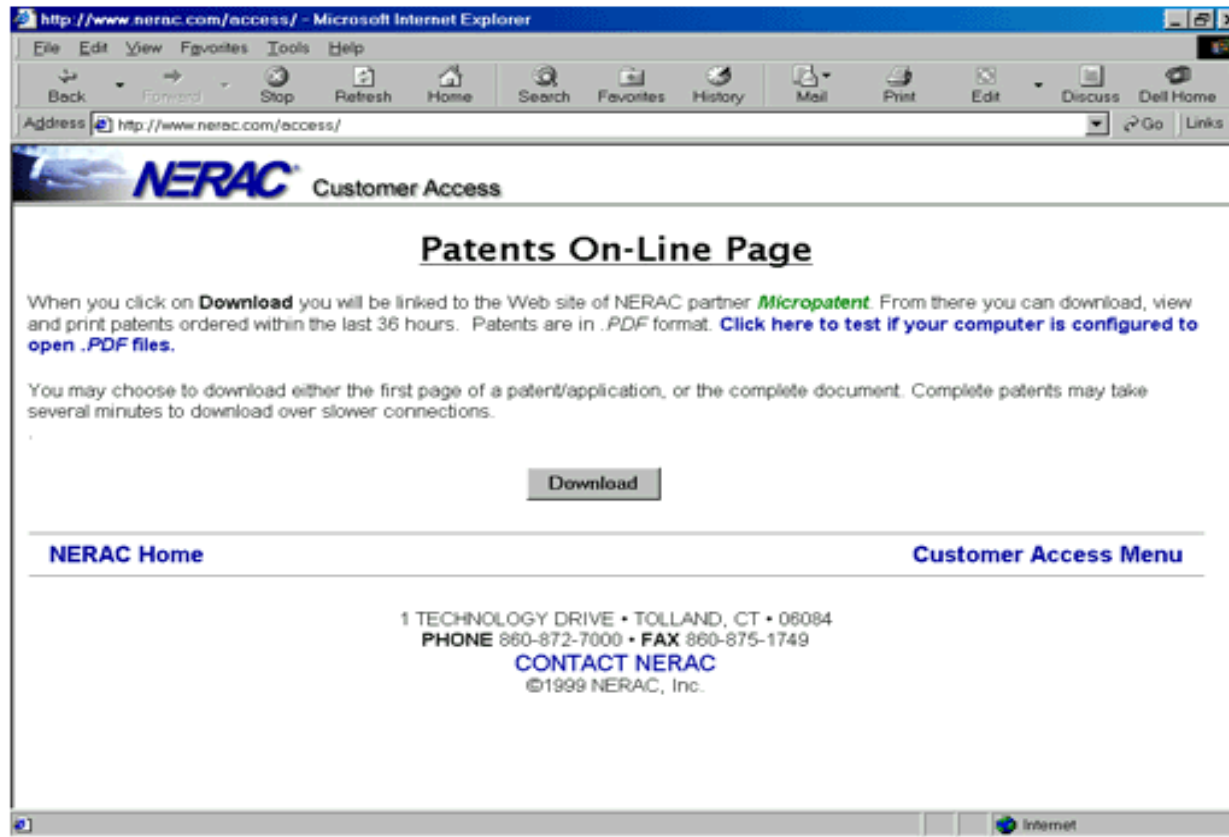
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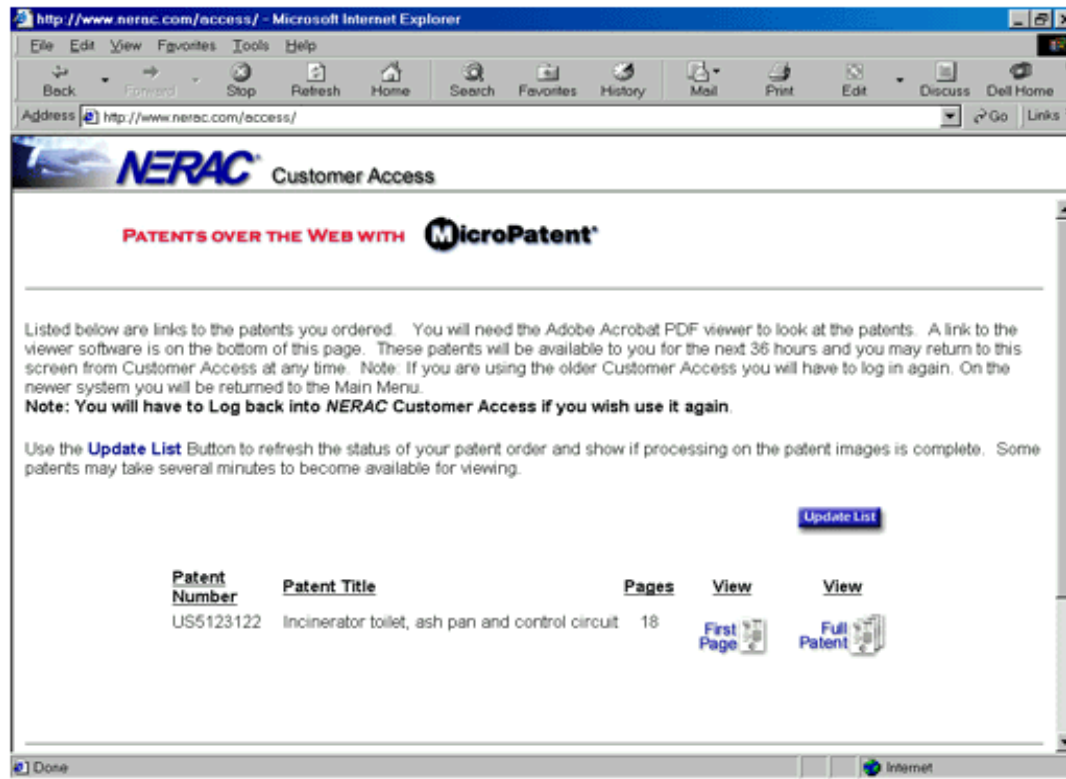


Patents On-Line Page



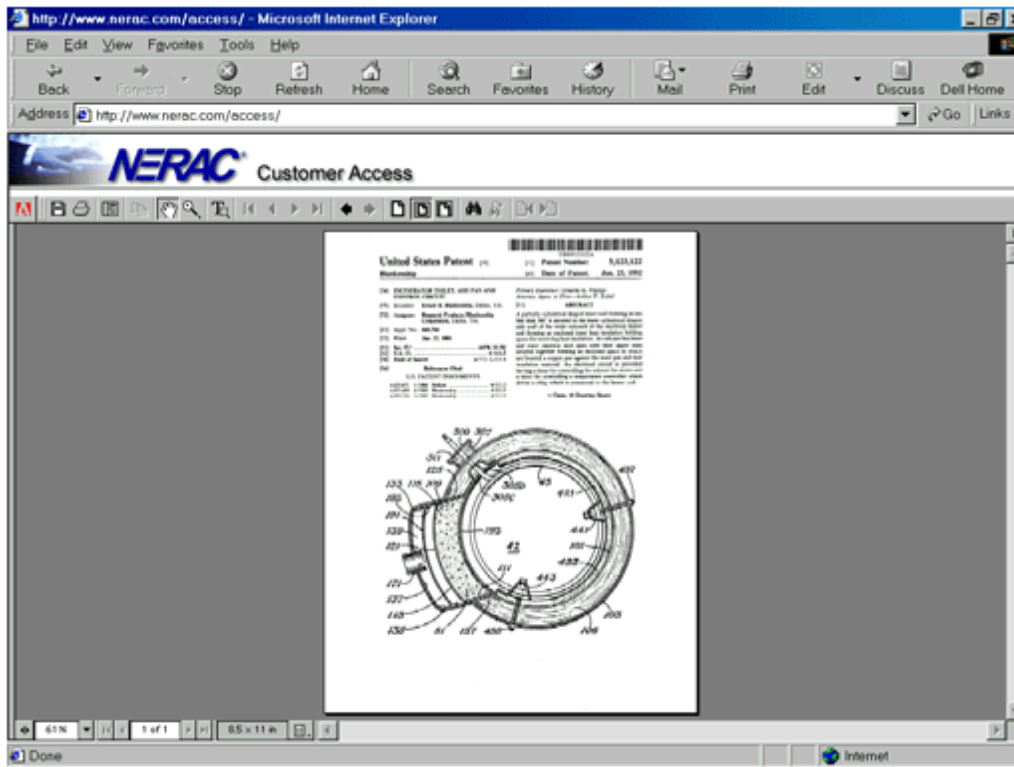


Patents Over The Web





Patent Selection





Menu Selection

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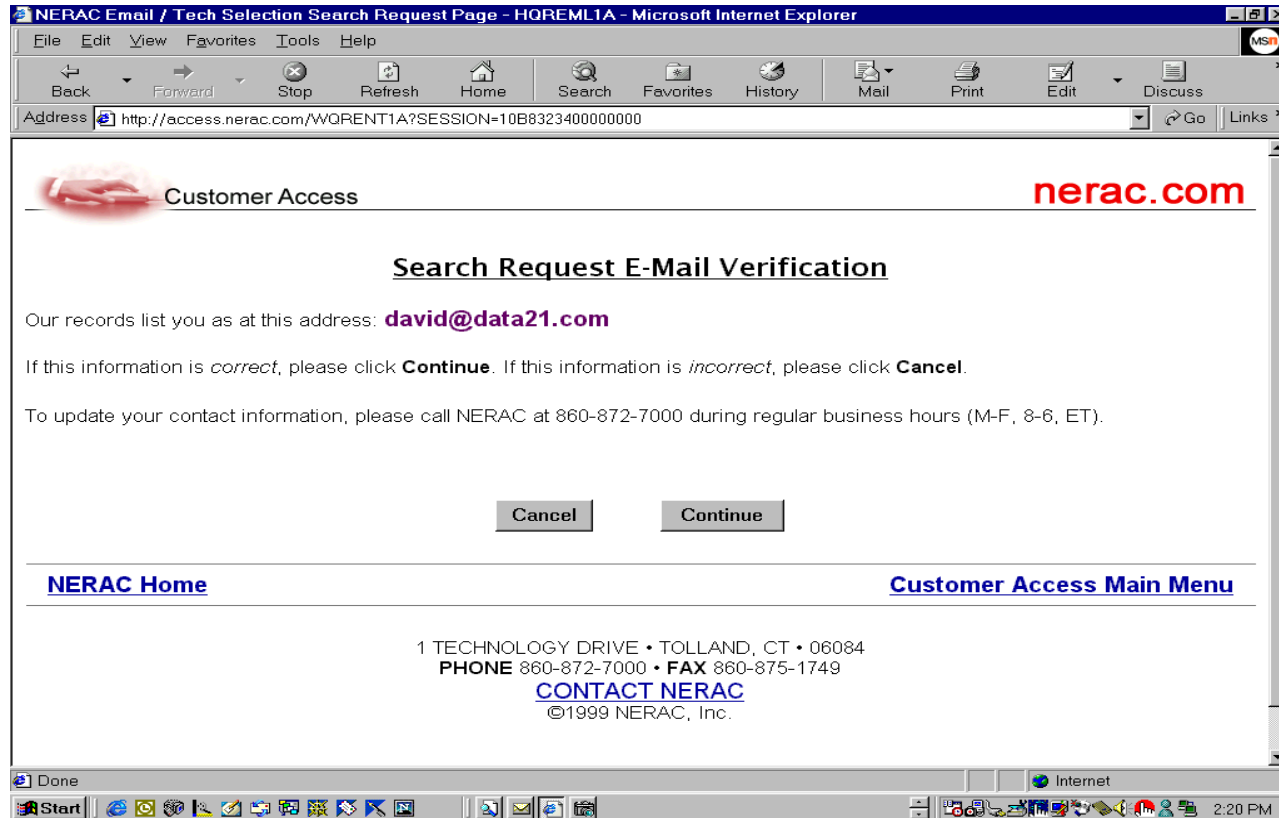
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Address: <http://access.nerac.com/WQRENT1A?SESSION=D79801A200101203> 2:14 PM



Search Request E-mail Verification Menu Selection





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Submit Search Request

Please supply the requested information. *(Required)* fields must be filled in. Click **Advanced Options** to further narrow your search. When you are finished click **Finished**. Click on Technical Specialist for a listing of our specialist.

Technical Specialist: or **Discipline:** Bioclinical/Biomedical *(Required)*

Search Title:

Please provide a detailed description of your search:

Yes! Not development

Priority:
 Urgent
 Standard

Delivery Options:
 Web
 E-Mail
 U.S. Mail

Search Desc:

Please provide a detailed description of your search



Submit Search Request (Advance Options)

NERAC Additional Terms Search Request Page - HQRJARIA - Microsoft Internet Explorer

Address: <http://access.nerac.com/wqrsh1A>

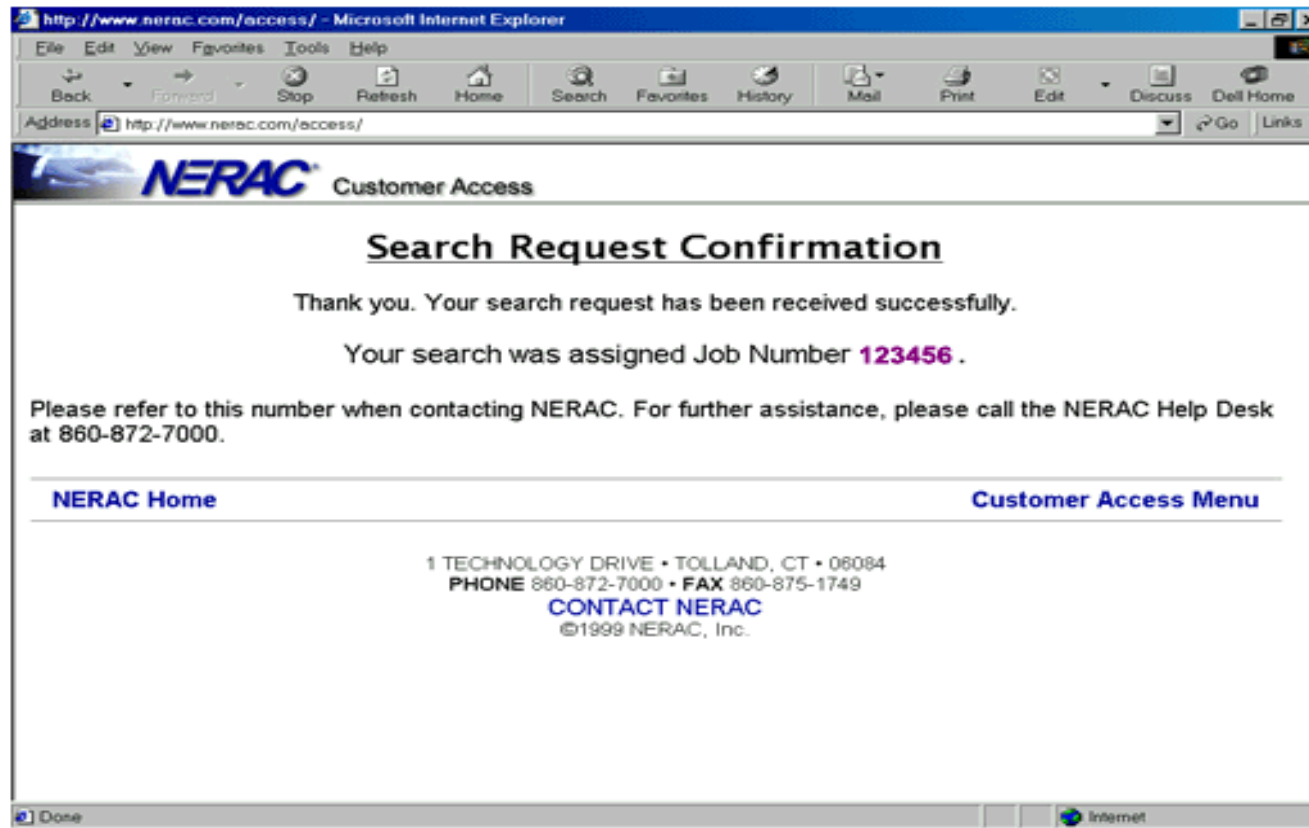
Please fill in the following **optional** information about your search and click **Continue**.

<p>Check all that apply:</p> <ul style="list-style-type: none"><input type="checkbox"/> Specific Problem<input type="checkbox"/> Background Information<input type="checkbox"/> Patent Database Search<input type="checkbox"/> Patent Tracking	<p>List specific terms or jargon (optional):</p> <input type="text"/>
<p>Geographic Limitations:</p> <ul style="list-style-type: none"><input type="radio"/> U.S. Only<input type="radio"/> Outside U.S.<input checked="" type="radio"/> No Preference	<p>List specific companies and industries (optional):</p> <input type="text"/>
<p>Time Span:</p> <ul style="list-style-type: none"><input type="radio"/> Last 6 Months<input type="radio"/> Last Year<input type="radio"/> Last 5 Years<input type="radio"/> Last 10 Years<input checked="" type="radio"/> More than 10 Years	<p>List specific authors (optional):</p> <input type="text"/>
<p>Preferred Format:</p> <ul style="list-style-type: none"><input type="radio"/> Titles Only<input type="radio"/> Titles and Citation<input checked="" type="radio"/> Titles, Citations, and Abstracts	<p>List specific journals (optional):</p> <input type="text"/>

Done Internet 2:23 PM



Search Request Confirmation





Solutions that WORK ... Today!



VS@ ...Today!

Data21 solutions have helped NERAC, and many other companies, leverage their VSE systems and skills to quickly and cost effectively reap the fruits of e-business and they can do the same for your business.

Please visit our booth and sessions to learn more about the software that is powering VSE e-business ... today.