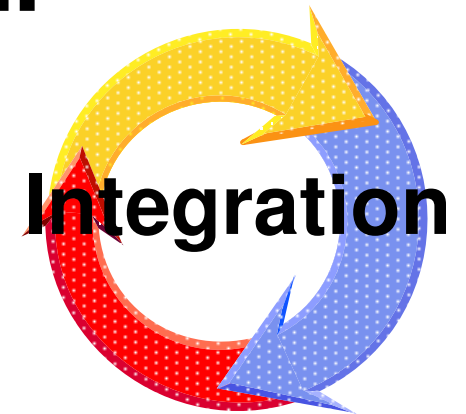




IBM zSeries Systems and Technology Group

CICS und die Web Services - ein langer Weg, in moderne Strukturen -

z/VSE



Wilhelm Mild
z/VSE Solution Architect
IBM Boeblingen Laboratory, Germany

IBM zSeries and System z

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Wie die Geschichte begann

After the success of the airline reservation systems, the idea of a centralized repository became very appealing to utility companies in the US to help them find customer records. If all the customer data could be put on a computer for everyone to interrogate, that would be great.

In the 1960s, many, many electricity companies all over the country set up projects to create these Customer Information Systems, usually with two teams:

- (1) application programmers familiar with the business, and
- (2) system programmers, familiar with OS/MFT, and access methods like BTAM, QTAM, BDAM, BISAM, and so on.

The two teams typically **spent a couple of years defining their needs**, the system, defining (and redefining) their interfaces, writing (and rewriting) their programs.

Someone in IBM noticed that the development on the system side was like rediscovering sliced bread, and decided, after visiting nine or so existing installations all over the country, to write, once and for all, the system code. He decided to call it the

Customer Information Control System (CICS). That *someone* was **Ben Riggins**.

Die Schlagzeilen der Zeit

“On 8 July 1969, the first version of IBM's Customer Information Control System (CICS) was released.

The Hursley laboratory has world-wide responsibility for CICS. The number of licences for CICS products has grown from 4,000 to 30,000. CICS is today used in over 90 countries around the world, at more than 22,000 sites and from over 5 million terminals. For many modern commercial enterprises, business without CICS would be simply impossible.

What does CICS stand for?

C
ustomer
I
nformation
C
ontrol
S
ystem



How do I pronounce CICS?

It's really up to you! Here are a few of the pronunciations used around the world, as the home of CICS is Hursley, UK, we like to use the first one

KICKS	in the UK
SEE EYE SEE ESS	in the US
SICKS	in Spain
CHICKS	in Italy
SAY EEE SAY ESS	in France
ZICKS	in Germany

Einschlägige Veränderungen am Anfang schon

Among them was the idea of
'unbundling' and fee software.

In **1969**, IBM introduced the idea of Program Products, for a fee. Gone were the days of free software and Type 2 Application Programs. The free copies of CICS distributed in 1968 were honored for the life of that 'version', and it took until about 1972 before the last of the freebies 'died'.

The Hursley laboratory has world-wide responsibility for CICS.

During that time, the number of licences for CICS products has grown from 4,000 to 30,000. CICS is today used in over 90 countries around the world, at more than 22,000 sites and from over 5 million terminals. For many modern commercial enterprises, business without CICS would be simply impossible.

CICS History – 35 year evolution



CICS was first released to the world as a gram Product in 1969 when:

- We had S/360, 64K storage and Rolling Stones were touring

CICS OS V1 released 8th July 1969, 100 KLOC and cost \$600/Mth

Continually developed to support the latest industry technologies from then to the current day with:

- Early 3270, virtual storage systems, database and recovery/restart support in the 1970s
- Client/Server support
- Support on multiple platforms z/OS (OS/390), VSE, AIX, AS/400, OS/2, NT
- Exploiting latest mainframe features – high scalability, availability, managability, parallel systems etc.

What is CICS?



CICS is a transaction management system that can be used on a variety of operating systems – not only OS/390, but MVS, VSE, UNIX, Windows and others too.

CICS can be classed as middleware, or acting as an “application server” to user applications. Providing the customer services to help them implement online business applications.

It is a data (base) communications system that provides the user access to online business systems and data with security.

CICS – What Does It Do?

Transactions Defined - What we do every day

e.g. buy a train ticket

short conversation, hand over money, take ticket

Transaction:

- Handling the user interface
- Data retrieval and modification
- Communications with other applications
- Communications with network attached devices

= Unit of Work

Unit of Work = a Transaction



CICS

Overview

2000s

1990s

1980s

1970s

1960s

Welcome to the CICS 35th Anniversary site

"I'm thrilled to join the CICS team, past and present, in celebrating the milestone of 35 years as one of IBM's most popular and successful products. CICS has a long and proud history of delivering value and quality to our clients. I know I can rely on the current team to build on this fine heritage and continue the innovation in the on demand era."

Steve Mills

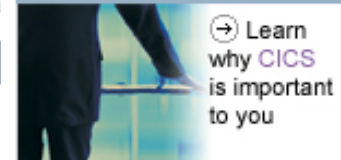
Senior Vice President and Group Executive
IBM Software Group



35 years as one of IBM's most popular and successful products is certainly a great achievement, and on July 8th 2004 the CICS team, past and present, throughout the world are celebrating just that! CICS forms the heart of many of the worlds major enterprise business systems - upwards of 300 billion transactions flow through CICS systems each day. CICS has been at the forefront of innovation throughout its life

- initially bringing access to computing function out of the machine room and on touters desks, enabling distributed computing, exploiting the scalability and power of zSeries Sysplex technology, and providing modern application capability through support for Java, SOAP and Web Services. Customers know that CICS applications will continue to provide excellent value as IBM takes CICS forward as a key component of our on demand solutions. The outstanding success of the product comes not only from the rich and reliable capabilities delivered by the development and test teams in Hursley, but is also thanks to the superb team from all around the world providing education, consultancy and support. Join us as we celebrate this momentous event and gain a unique insight into CICS and the people who make it at IBM Hursley.

Introduction to CICS



Customer Testimonials

→ See what CICS has done for these businesses

Learn More

→ [Hursley Park](#)

📄 [Download: CICS an introduction \(640k\)](#)

➔ [Get Adobe® Reader®](#)

Latest CICS Products

→ [CIC S Transaction Server V2.3](#)

→ [CICS Business Event Publisher for MQSeries V1.2](#)

→ [CICS Transaction Gateway V5.1](#)

CICS: 35 Years

A Short Introduction to CICS

Short for Customer Information Control System, a TP monitor from IBM that was originally developed to provide transaction processing for IBM mainframes. It controls the interaction between applications and users and lets programmers develop screen displays without detailed knowledge of the terminals being used.

CICS, Customer Information Control System, is the premier OLTP (On-Line Transaction Processing) product family from IBM. CICS (pronounced "KIX" or "KICKS" by many, including the IBM CICS developers in Hursley, England) is sometimes referred to as a DB/DC (Data Base/Data Communication) system and recently celebrated its 35th birthday. With over 30,000 CICS licenses in over 20,000 businesses, CICS offers solutions to many businesses to solve complicated computing problems and offers many employment opportunities to CICS knowledgeable professionals. Over 90% of the fortune 500 companies run CICS.

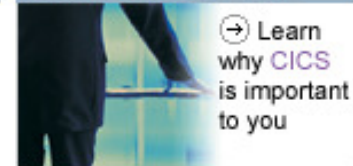
Typical CICS applications include bank ATM transaction processing, library applications, student registration, airline reservations, etc.

The original design intent of CICS was to support a varied and large number of terminals and a large transaction volume with fast and consistent response time. CICS has occasionally been referred to as an operating system within an operating system, because it has a dispatcher, storage control, task control, file control, etc. It was designed to allow application programmers to devote their time and effort to the application solution, instead of dwelling on difficult technical issues. CICS can be described as an interface between the CICS applications and the operating system.

To find out more about CICS please use the links on the right.



Introduction to CICS



Customer Testimonials

→ See what CICS has done for these businesses

Learn More

→ [Hursley Park](#)

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Latest CICS Products

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- [Featured articles](#)
- [Current events](#)
- [Recent changes](#)
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CICS

From Wikipedia, the free encyclopedia

CICS® (Customer Information Control System) is a [transaction server](#) that runs primarily on [IBM mainframe](#) systems under [z/OS](#) or [z/VSE](#). CICS is available for other operating systems, notably [i5/OS](#), [OS/2](#), and as the closely related IBM TXSeries software on [AIX](#), [Windows](#), and [Linux](#), among others. The z/OS implementation is by far the most popular and significant.

CICS is a transaction processing system (like TCAM) designed for both online and batch activity. On large IBM [zSeries](#) and [System z9](#) servers, CICS easily supports thousands of transactions per second, making it a mainstay of enterprise computing. CICS applications can be written in numerous [programming languages](#), including [COBOL](#), [PL/I](#), [C](#), [C++](#), [Assembler](#), [REXX](#), and [Java](#).

Each CICS program is initiated using a transaction id. CICS screens are sent as maps using a programming language such as COBOL. The end user inputs data which is made accessible to the program by receiving a map. CICS screens may contain text that is highlighted, having different colors or blinking. An example of how a map can be sent through COBOL is given below.

```
EXEC CICS
  SEND MAPSET (MPS1) MAP (MP1)
END-EXEC.
```

CICS is one of the world's most durable software products thanks to its ever-expanding capabilities, continuous and aggressive vendor support, large installed base, exceptional reliability, high performance, and huge variety of applications and tools. It is also a very secure system and functions at a high speed. (Many of these attributes depend on the zSeries platform.) CICS is used in bank teller applications, airline reservation systems, ATM systems etc. CICS first went on sale on [July 8, 1969](#), not long after [IMS](#). Originally developed in the United States, CICS development shifted to IBM's programming labs in [Hursley, United Kingdom](#), where work continues today.

While CICS has its highest profile among financial institutions such as banks and insurance companies, over 90 percent of [Fortune 500](#) companies are reported to rely on CICS (running on z/OS) for their core business functions. Most state and national governments do as well.

Recent CICS enhancements include support for [Web services](#) and [Enterprise Java Beans](#) (EJBs). IBM began shipping the latest release, CICS Transaction Server Version 3.1 for z/OS, in early [2005](#).

Part of CICS was formalized using the [Z notation](#) in the [1980s](#) and [90s](#) in collaboration with the [Oxford University Computing Laboratory](#), under the leadership of Sir [Tony Hoare](#). This work won a [Queen's Award](#) for Technological Achievement.

Pronunciation

[\[edit\]](#)

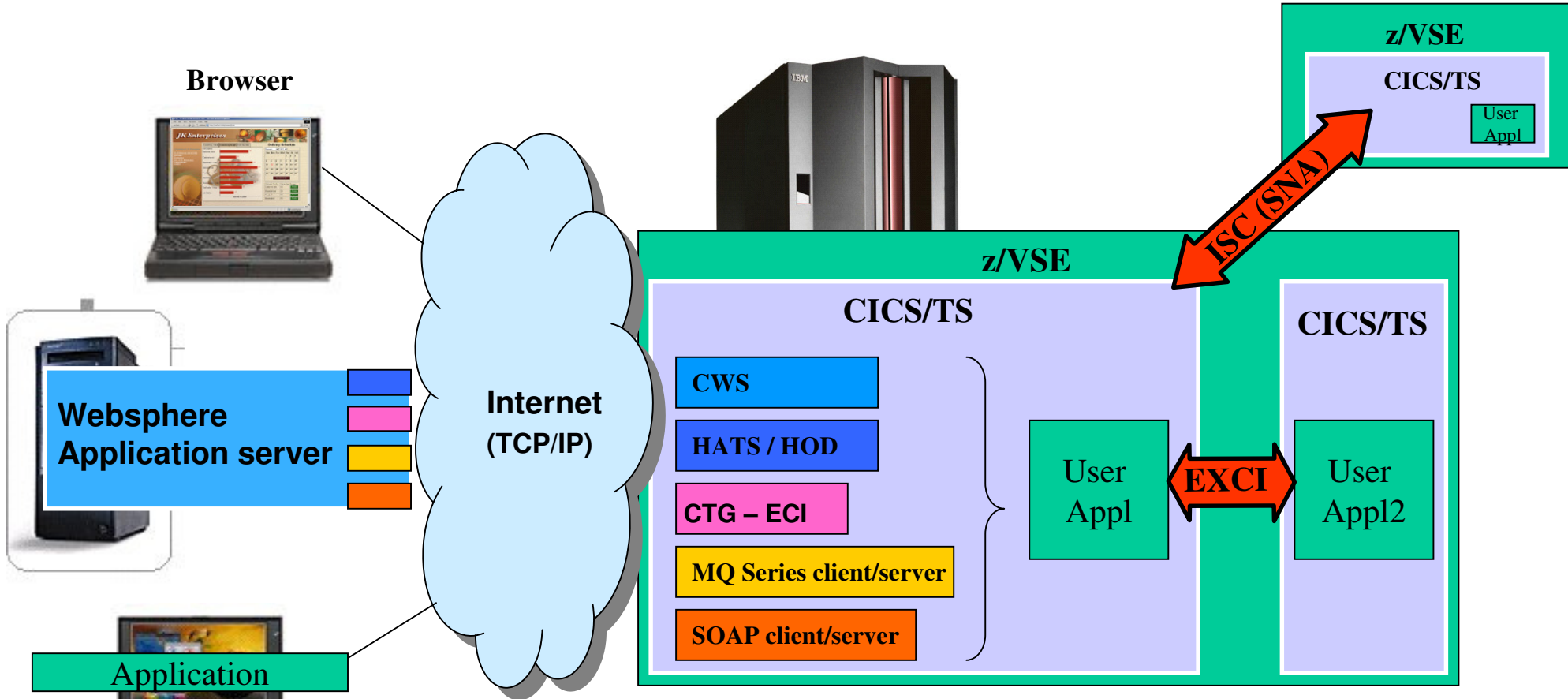
- In Britain, Canada, Australia, and some other countries, CICS is pronounced the same as the word *kicks*. In the US, it is more usually pronounced by reciting each letter (*C-I-C-S*). Both pronunciations are popular.
- In Germany, it is pronounced *zicks*
- In Italy, it is pronounced *chicks*.
- In Spain it is pronounced *thicks*.

CICS - den Bedürfnissen angepasst – modern und zeitgemäß

- Support of the Internet and new web browsers
- Interoperability with WebSphere
- Ability for composite CICS and WebSphere transactions
- Support of the Java and EJBs
- Foundation of today's enterprise-wide onDemand applications

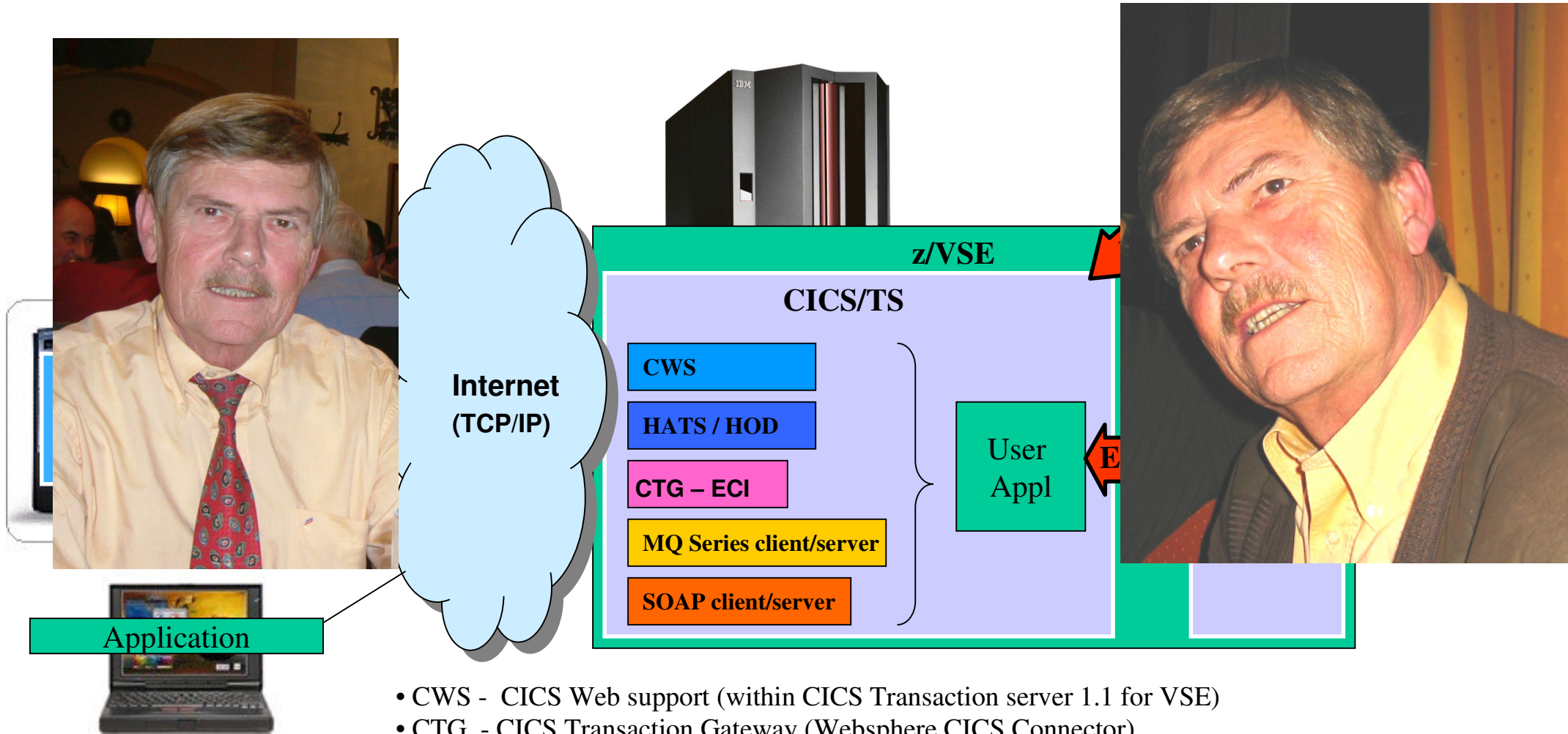


Inter-Communication with VSE Transactions



- CWS - CICS Web support (within CICS Transaction server 1.1 for VSE)
- CTG - CICS Transaction Gateway (Websphere CICS Connector)
- HATS – Host Access Transformation Server (no VSE software component required)
- HOD - Host OnDemand (Websphere Host Integrator)
- SOAP - Simple Object Access Protocol (Web Services based with XML data)

Inter-Communication with VSE Transactions

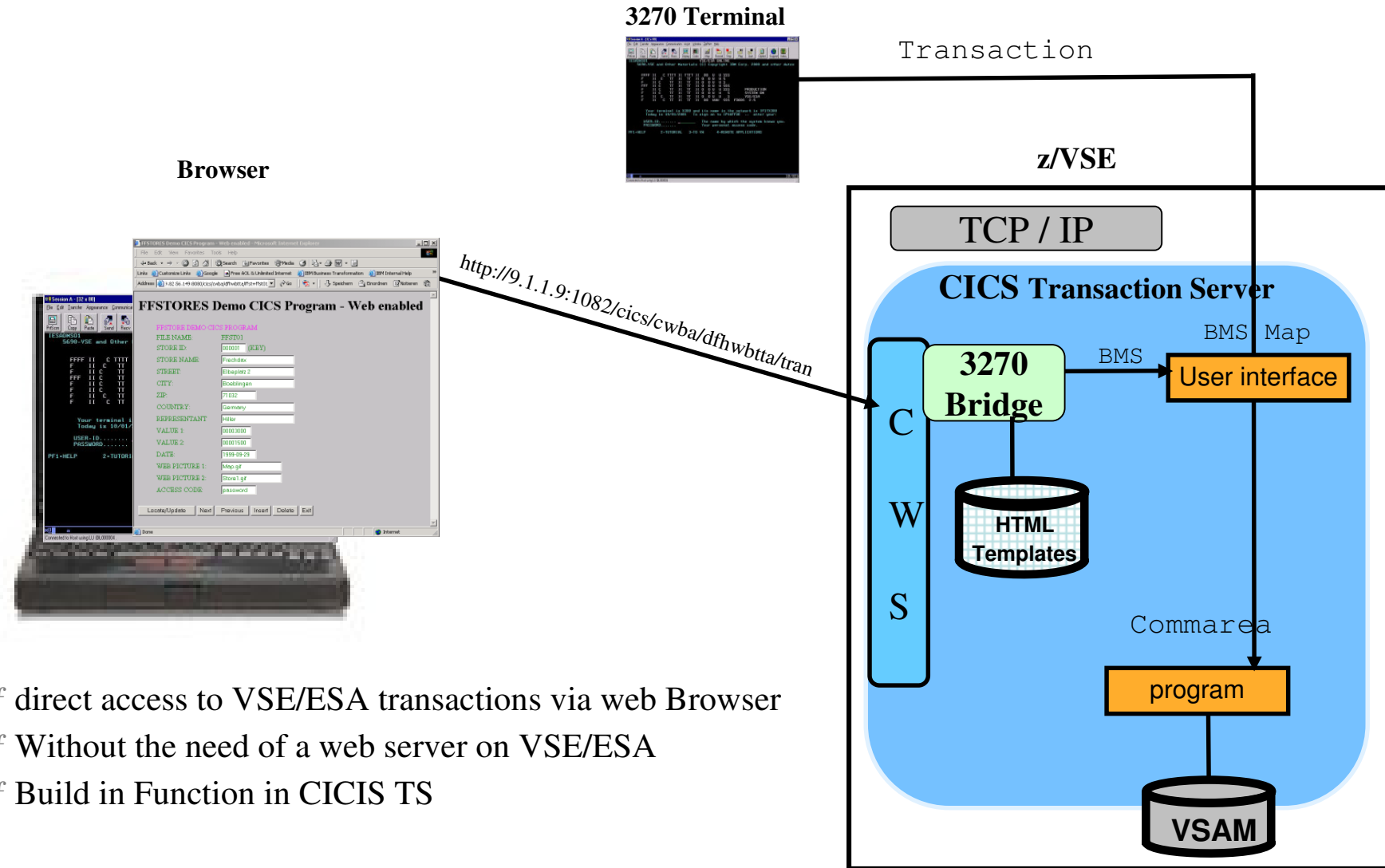


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- SOAP - Simple Object Access Protocol (Web Services based with XML data)



CICS Web Support (CWS)

From 3270 screens to Browser interfaces for CICS transactions



- f* direct access to VSE/ESA transactions via web Browser
- f* Without the need of a web server on VSE/ESA
- f* Build in Function in CICS TS

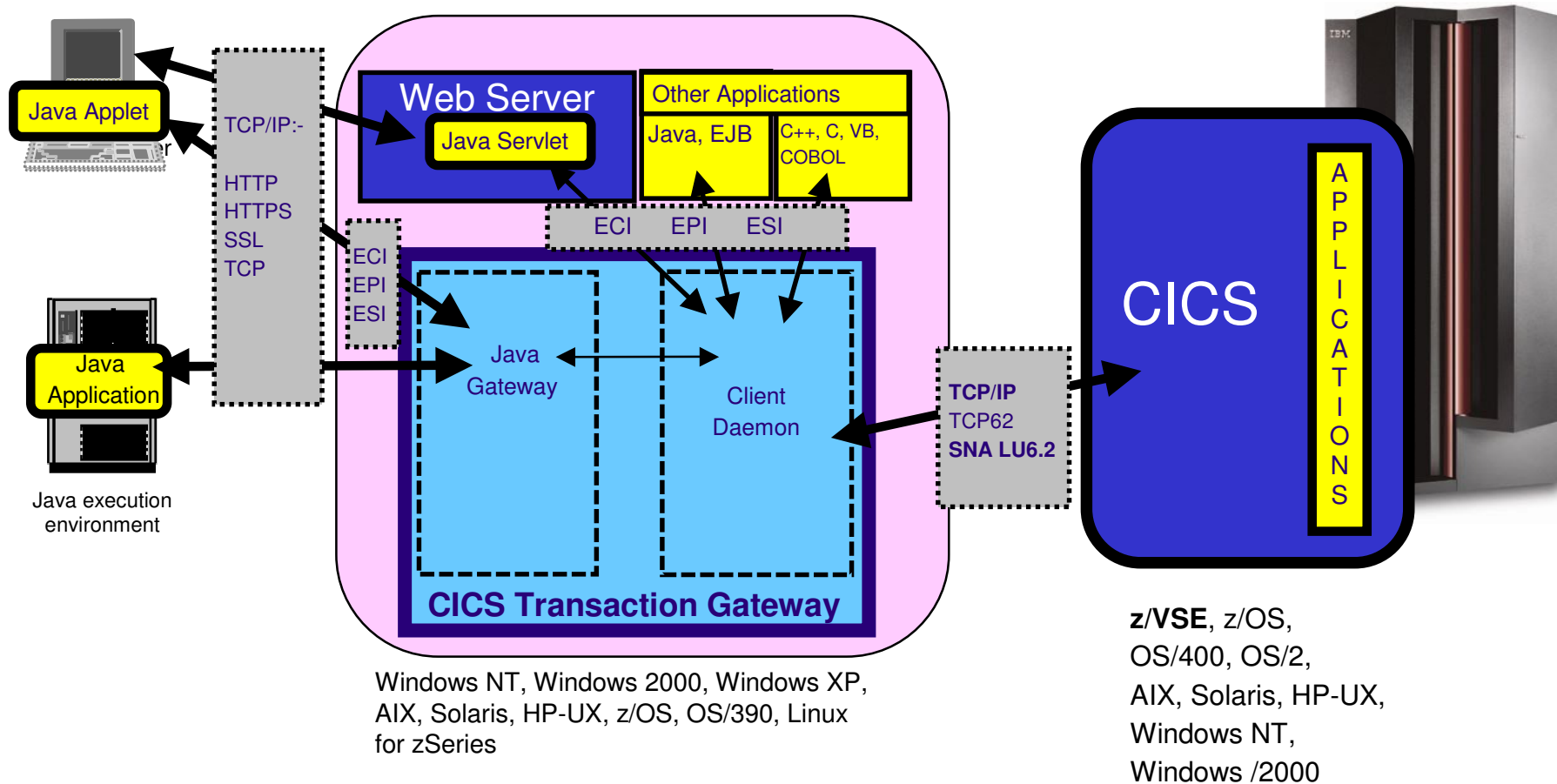
IBM CICS Web Support

- functional characteristics
 - f* direct access to VSE CICS transactions via a simple web browser
 - f* transaction security for the called transaction
 - f* secured connections (SSL)

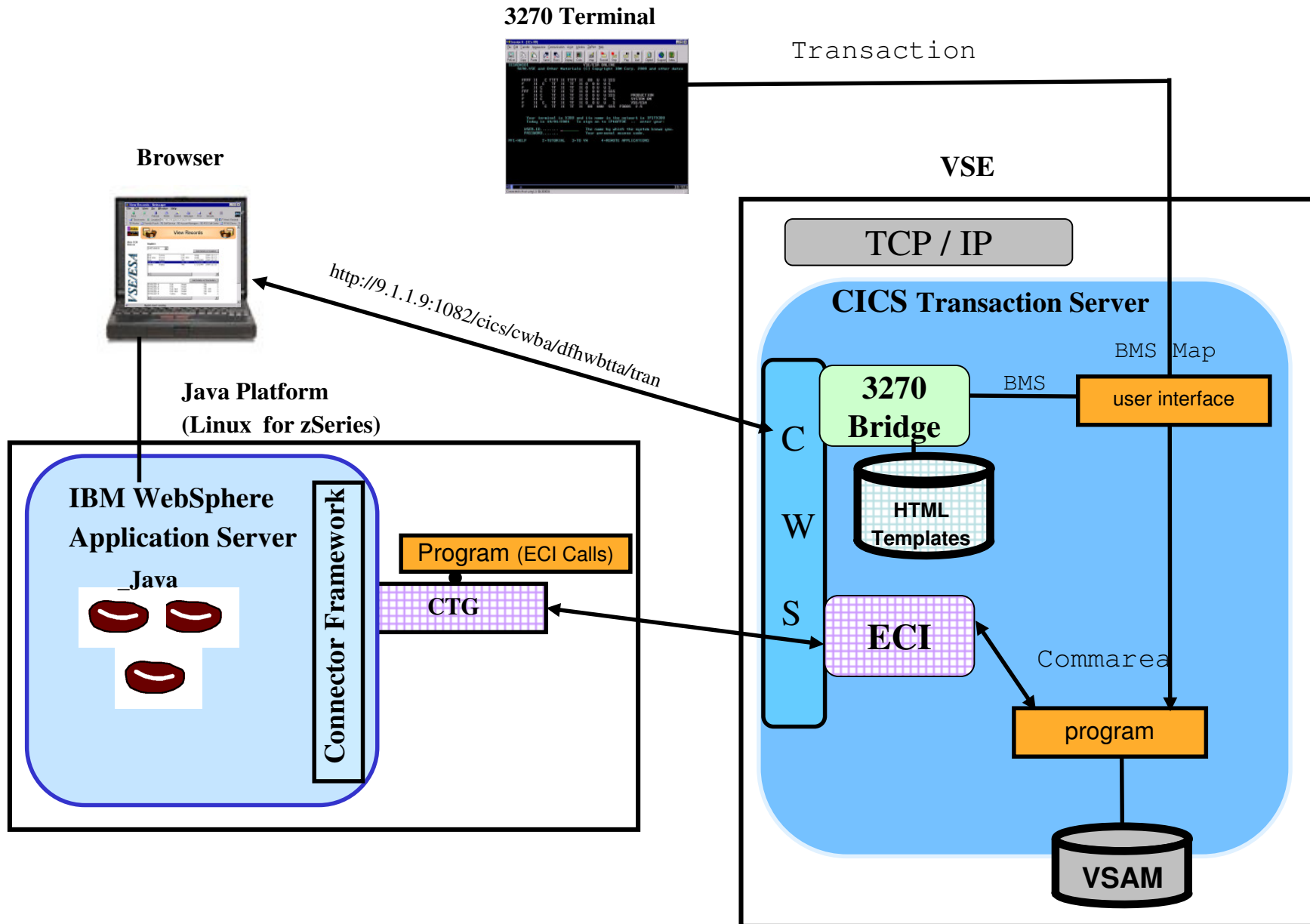
- requirements
 - f* VSE CICS Transaction Server

Integration of VSE transactions in distributed processes

CICS Transaction Gateway (CTG) - Components



From 3270 screens to Browser interfaces for CICS transactions

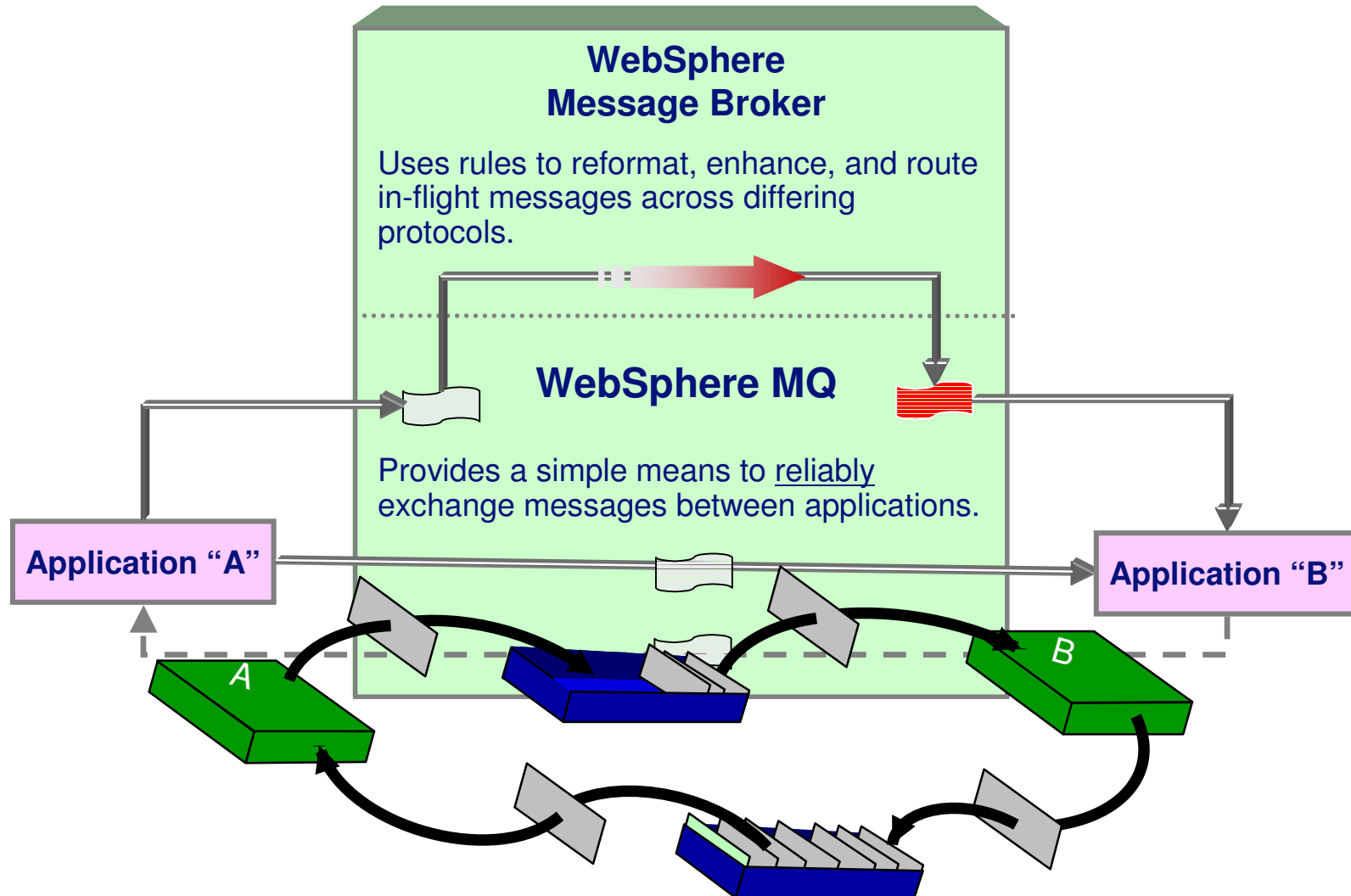


MQ Series

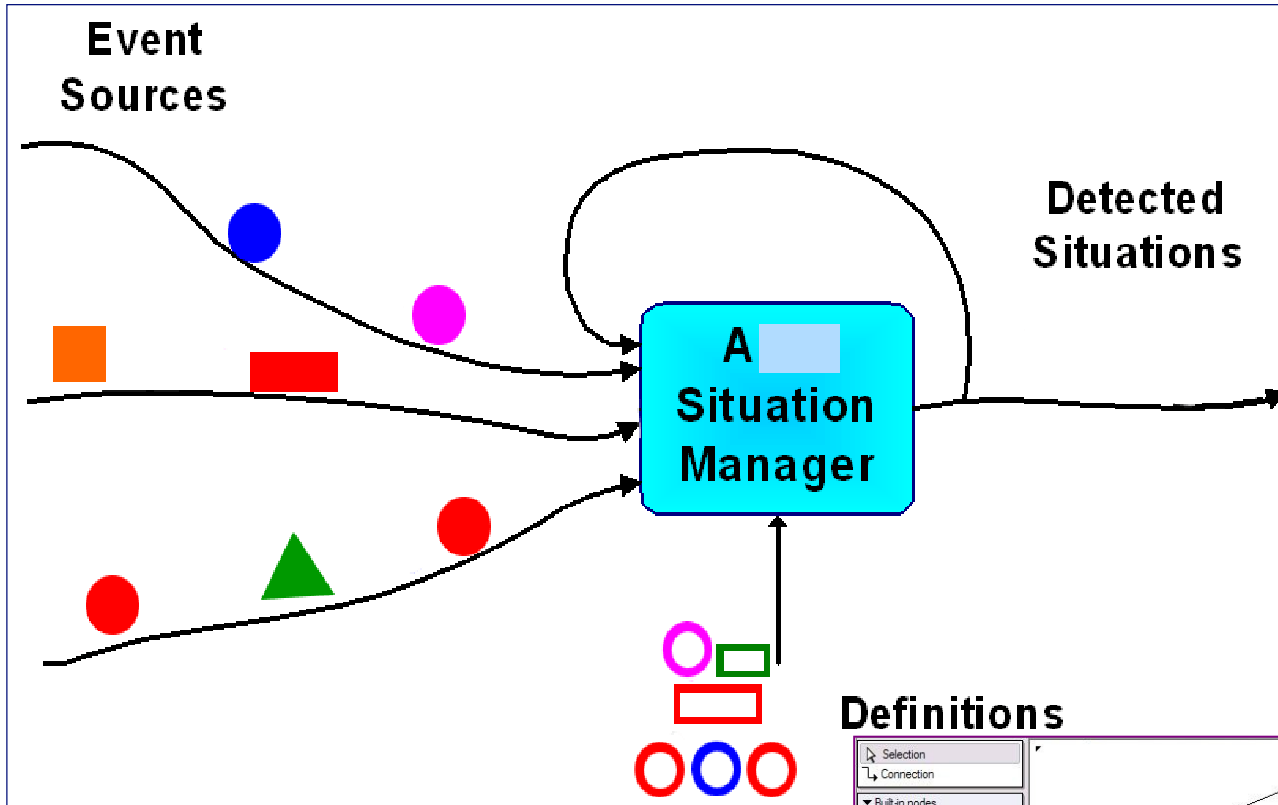
Synchronous/Asynchronous data transfer and distribution

Messaging Overview

Event Notification (1 way communication), Request / Response (2 way communication)

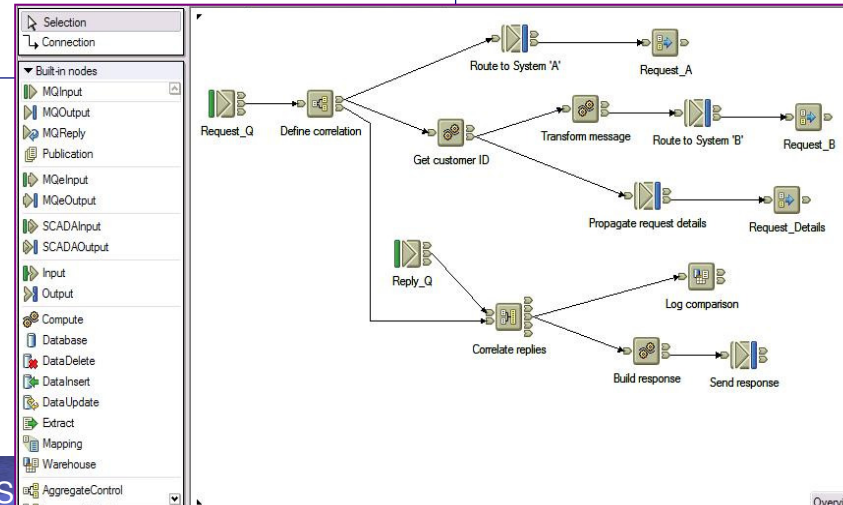


What is WebSphere Message Broker?

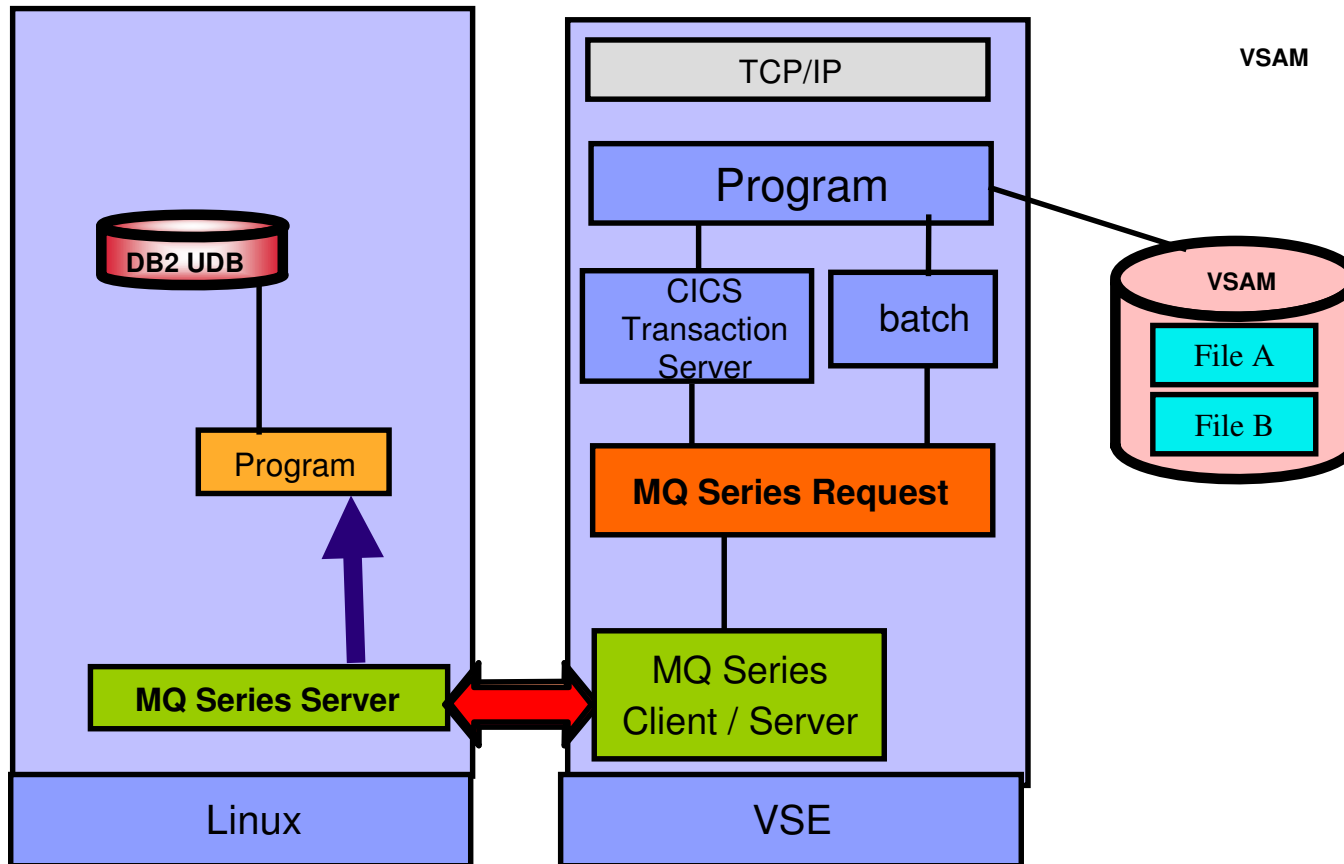


1. A framework for processing MQ messages
2. A robust hosting environment for:
 - ✓ Transforming data
 - ✓ Enriching data
 - ✓ Interacting with databases
 - ✓ Routing messages based on content
 - ✓ Detecting complex combinations of messages
 - ✓ Interacting existing applications with Web Services

Definitions

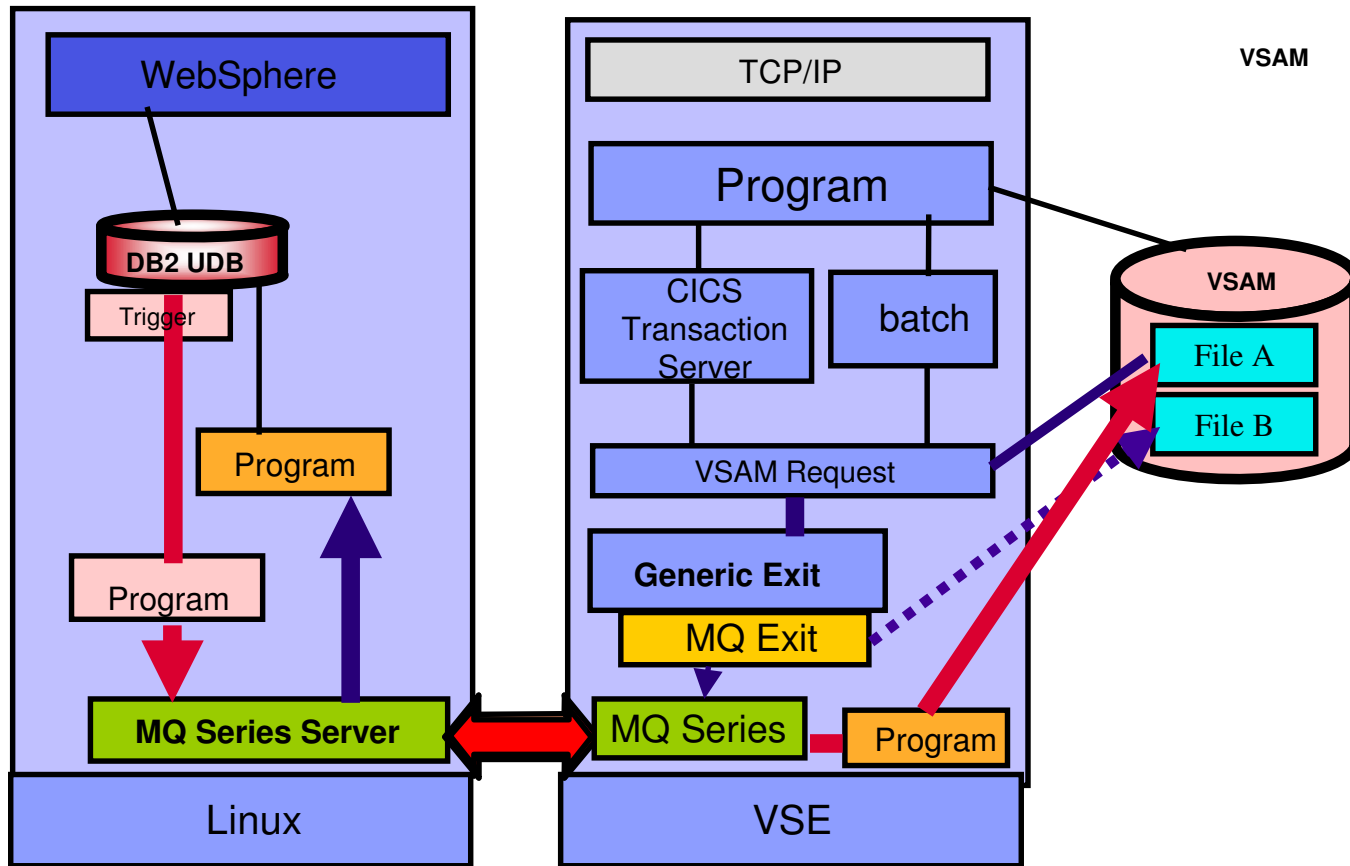


Integration of VSE Programs with MQ Series



- f* Data distribution via MQ Series technology
- f* VSE programs have to write MQ messages – requires changes to existing applications
- f* NEW: WebSphere MQ Series Client for VSE – free of charge – enablement for MQ environments and modern solutions

Integration of unchanged VSE Programs with MQ Series



- f Data distribution via MQ Series technology
- f NO changes to VSE programs – using MQ Exit and VSE VSAM Redirector
- f NEW: WebSphere MQ Series Client for VSE – free of charge – enablement for MQ environments and modern solutions

MQ Series - asynchronous transactions

■ functional characteristics

- f* guaranteed, secured asynchronous data access for remote systems
- f* same API for all supported MQ Series platforms
- f* transaction security, therefore appropriate for e-business processes
- f* integration with WebSphere Application Server
- f* works well for Business-to-Business (B2B) environments

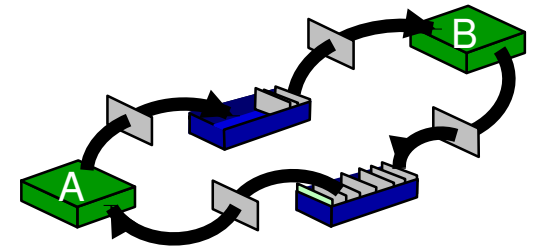
■ software requirements

f For VSE/ESA :

- f* VSE/ESA 2.6/2.7
- f* MQ Series Server
- f* Program that interfaces with MQ on VSE or VSAM Redirector

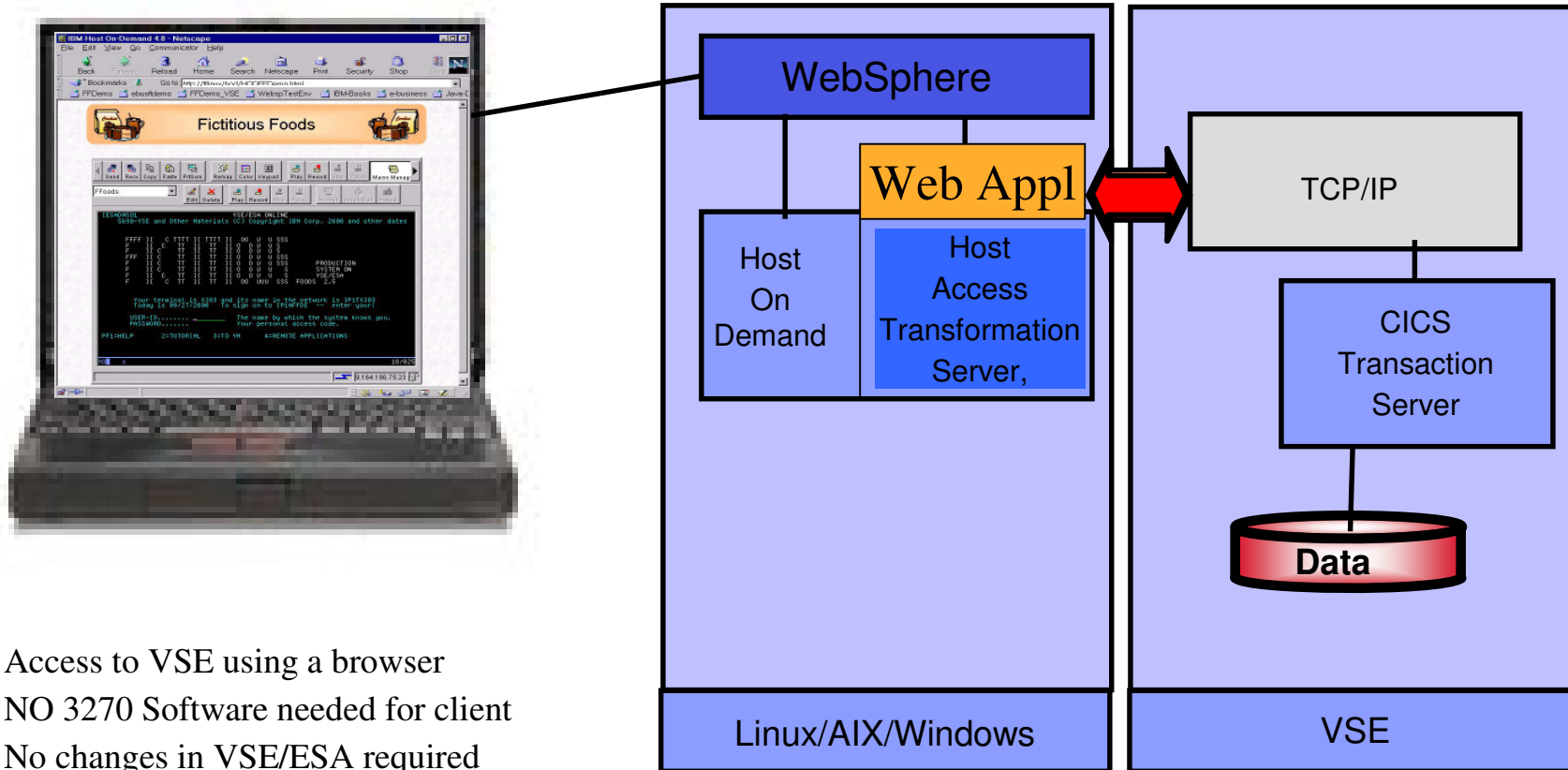
f On the remote system:

- f* MQ Series Client / Server
- f* Program that interface with MQ Series



General access to VSE/ESA via browser

Websphere host Integrator - Implementation



- f Access to VSE using a browser
- f NO 3270 Software needed for client
- f No changes in VSE/ESA required

**NEW: IBM Communication Server (TN3270, APPN) and
IBM Communication Controller (374x replacement)
-> available for Linux for zSeries**

Host Access Transformation Server

■ functional characteristics

f access to VSE/ESA via browser

f the access is similar with a local access via 3270 emulator

f can be used in Intranet or Internet and /or

f integrated with WebSphere Application Server

f support for secured connections (SSL) to the HostOnDemand Server and a redirector to mask the real IP addresses

f Host Access Transformation Server – for 3270 screen scraping

f Host Publisher - a bean generator to create the Java Beans (Integration Objects), to provide legacy access for new Web applications.

■ Requirements

f WebSphere Host Integration products on middle tier

f NO additional software on VSE/ESA required

Benefit: Easily extend existing applications to the web

Interaction with VSE via HATS application and browser

The screenshot illustrates the interaction between a VSE terminal and a web browser. On the left, the 'iseriesd Terminal' window shows a menu for 'JK Enterprises' with options like 'Home', 'SiteMap', 'Employees', 'Jobs at JK Enterprises', 'Press Articles', and 'Support'. The terminal also displays a 'PART' list with columns for Width, Column, Control, and Line. On the right, the 'Microsoft Internet Explorer' window shows the 'JK Enterprises' website. The website features a navigation menu, an 'Inventory Graph' showing stock levels for various sports equipment, and a 'Delivery Schedule' calendar for August 2002. The 'Inventory Graph' data is as follows:

Description	Number in Stock
Baseball glove	35
Catcher's mit	20
Baseballs - 1 doz.	40
Baseball bat	46
Football	33
Basketball	25
Tennis balls - 1 doz.	41
Golf balls - 1 doz.	27
Ice Skates	17

The 'Delivery Schedule' for August 2002 is shown below:

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

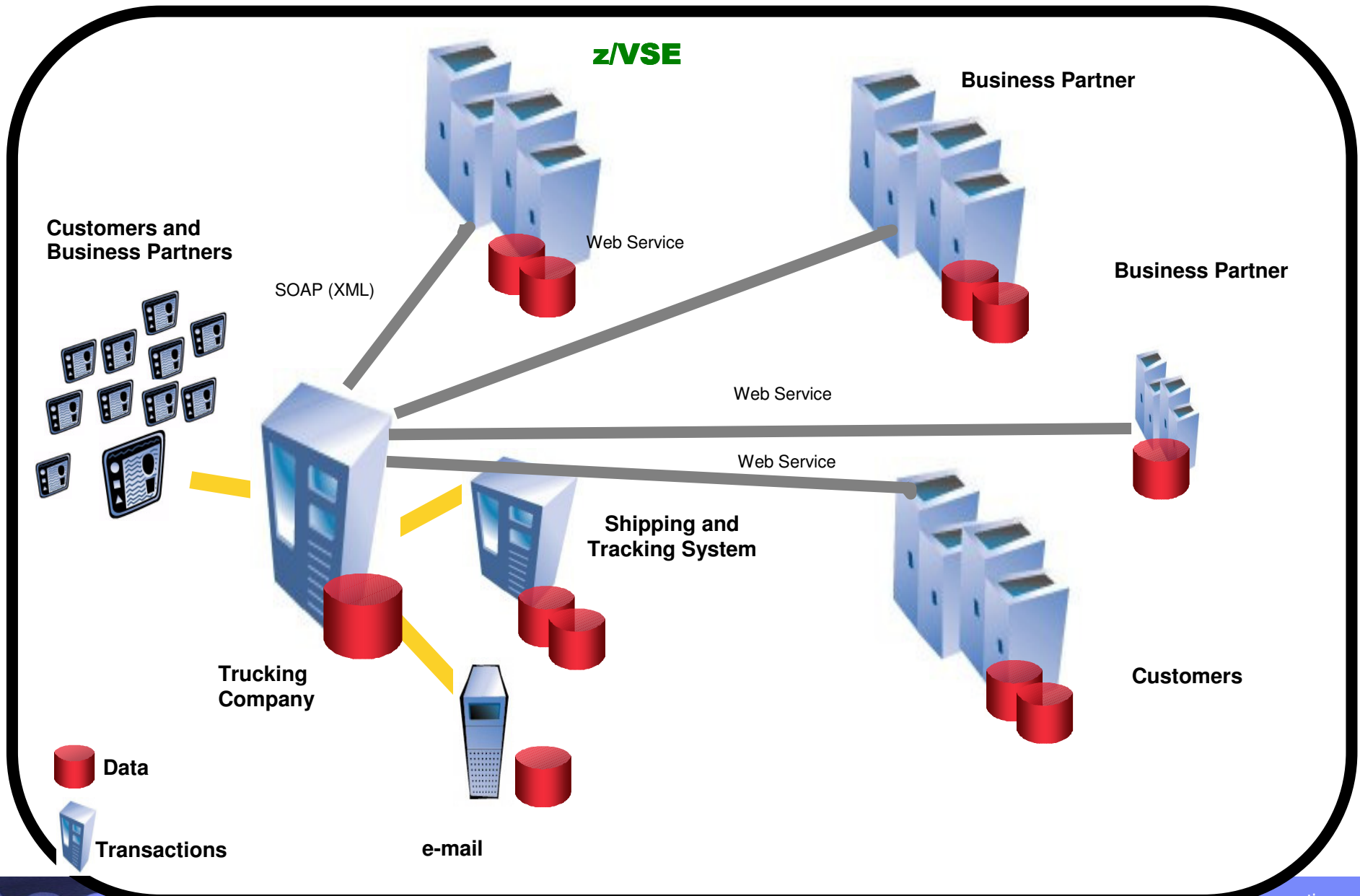
Below the calendar is a 'Submit Order' button and a 'Current Order' table:

Current Order	Quantity	Image
Catcher's mit	10	
Baseball bat	20	
Football	10	
Basketball	10	

Web Services

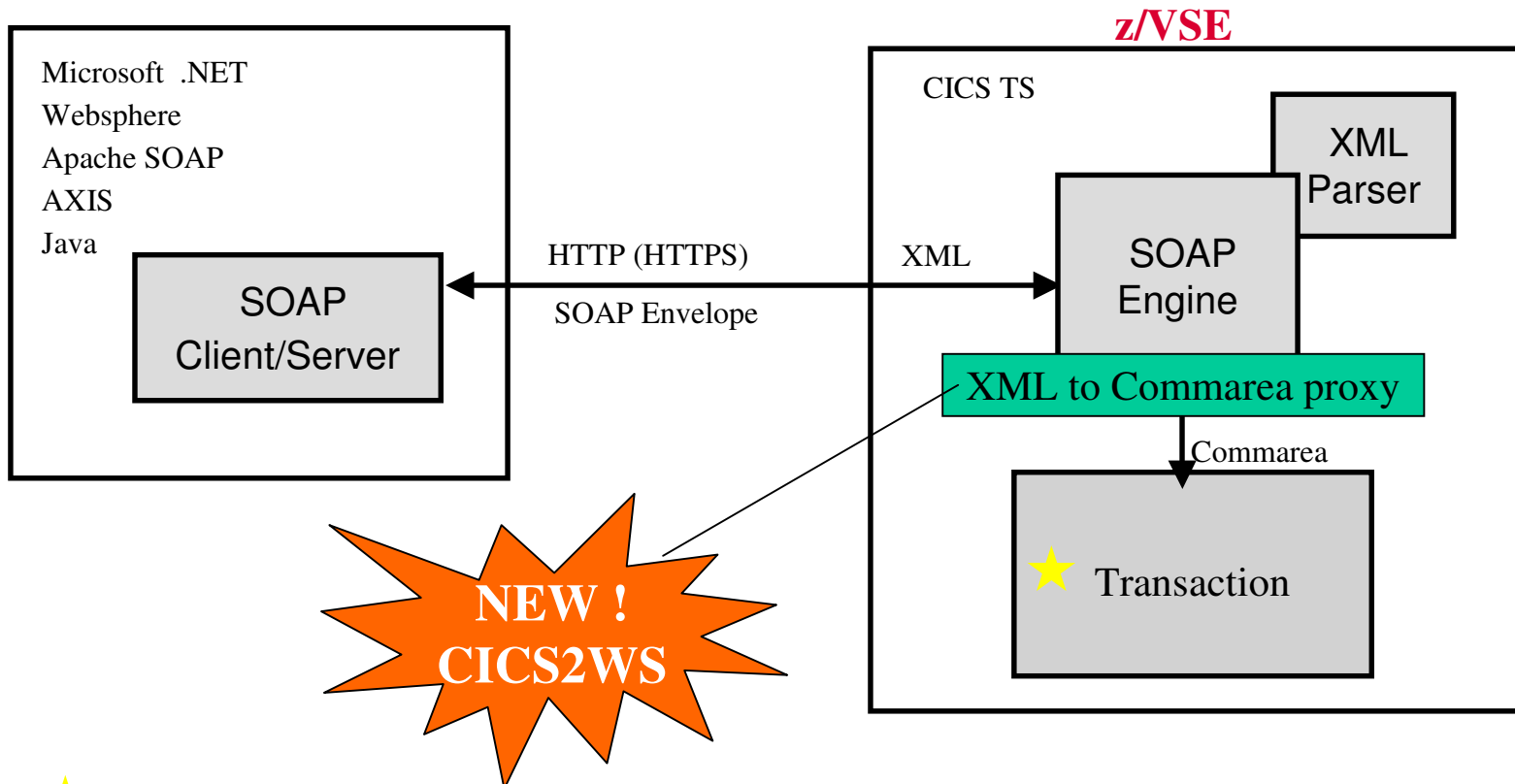
**Modern architecture of program communication
using XML data and the SOAP protocol**

Service Oriented Architecture – Web Services

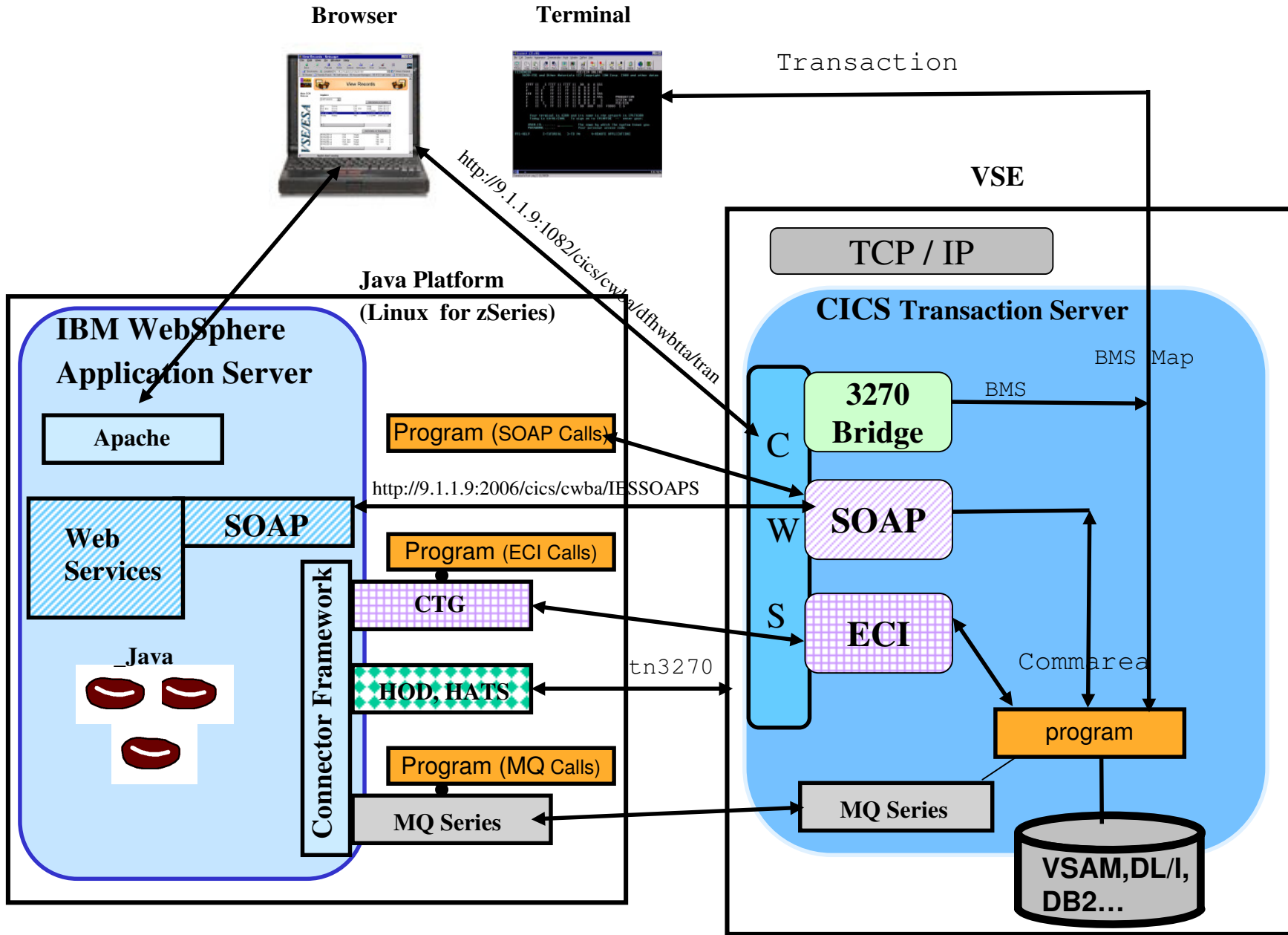


Web Services with z/VSE

XML data interchange with CICS transactions

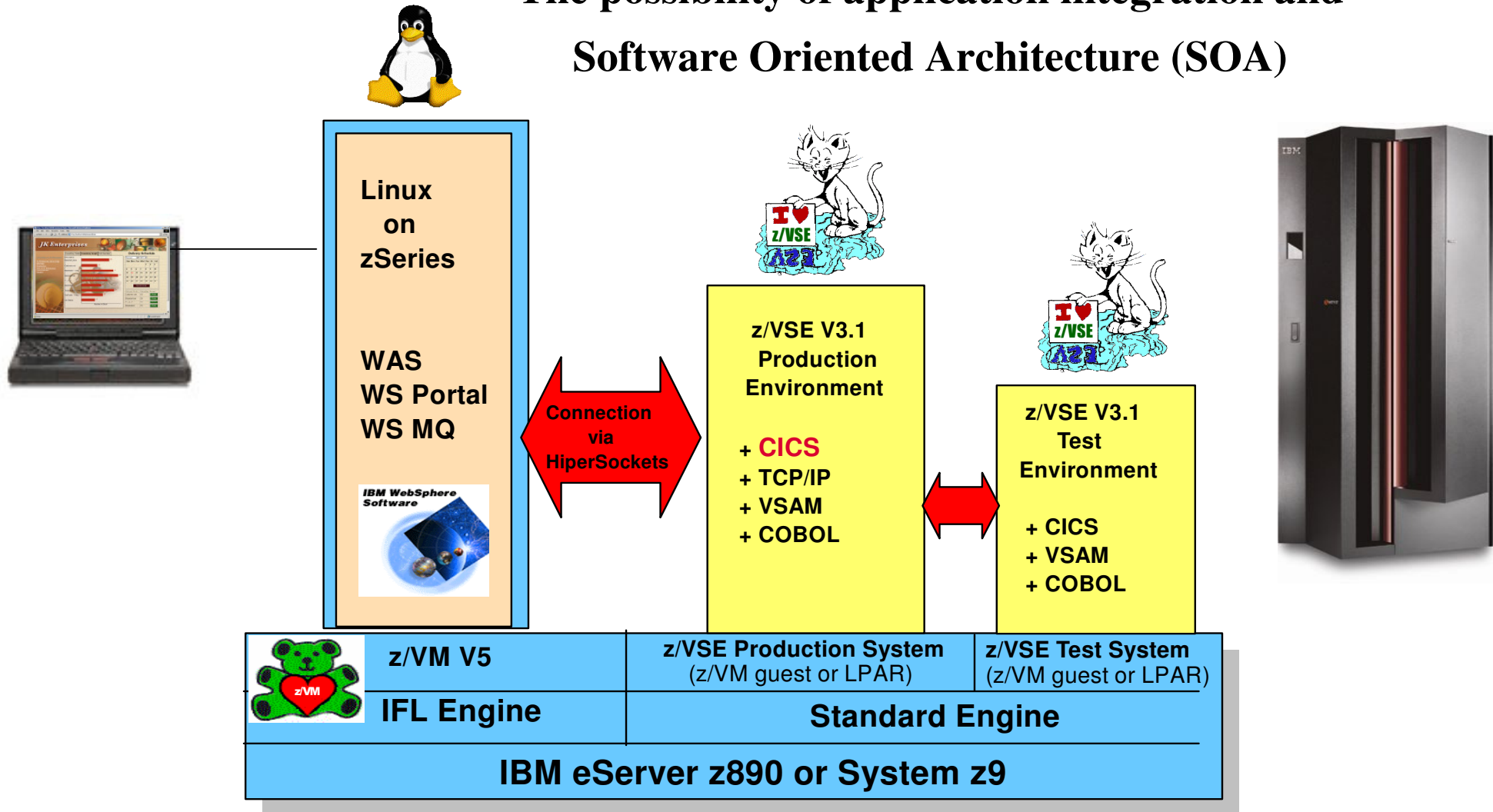


★ VSE Transactions as Web Service – generated with the tool CICS2WS



WebSphere Application Server for VSE Customers

The possibility of application integration and
Software Oriented Architecture (SOA)



Transactional processing with CICS TS

Solution	Connector to use
Webify	<ul style="list-style-type: none">▪CWS – CICS Web Support▪HATS – Host Access Transformation server▪HOD – Host on Demand server
CICS application access from remote	<ul style="list-style-type: none">▪CTG – CICS Transaction Gateway▪HATS – Host Access Transformation Server▪MQ Series (Client or Server)
Flexible, platform independent, CICS application integration, the most advance Application-to-application communication Method	<ul style="list-style-type: none">▪Web Services – using XML data and SOAP protocol

Solutions on the new z/VSE homepage

Address: <http://www.ibm.com/servers/eserver/zseries/zvse/>

Links: IBM Business Transformation Homepage

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Related links

- Linux on zSeries
- z/OS
- z/VM
- IBM Storage
- IBM Printing Systems

z/VSE

z/VSE is designed to help provide robust, cost-effective solutions for customers with a wide range of capacity needs, in most industries, worldwide. z/VSE is built on a heritage of ongoing refinement and innovation that spans four decades. It brings the value of innovative IBM eServer zSeries and IBM TotalStorage technology to VSE clients.

Learn more

- [About VSE](#)
- [News](#)
- [History of VSE](#)

We're here to help

Easy ways to get the answers you need.

E-mail us

Mark your calendar

Guide Share Europe
April 18-20, 2005
Berlin, Germany

Register

WAVV-World Alliance

WAVV conference
May 20-24, 2005
Colorado Springs, Colorado, USA

Catch the WAVV

Spotlights

- IBM eServer zSeries
- Infrastructure simplification
- VSE Recommended Service Level

Middleware

- WebSphere software
- Information management software

Announcing z/VSE V3.1

Built on a heritage of ongoing refinement and innovation that spans four decades.

Redesigned z/VSE homepage

You may have already noticed that the z/VSE home page has changed. We've redesigned this entire web site and included additional information. The objective is to provide you with a more useful business tool, as well as to offer you a more enjoyable experience. We encourage you to use, or to simply explore, the enhanced z/VSE web site. If you have questions, suggestions, or comments, please contact the [VSE team](#).

z/VSE Version3 Release 1

[z/VSE Version 3 Release 1](#) (z/VSE V3.1) is designed to support:

- [IBM eServer zSeries 890 and 990](#) (31-bit mode only)
- SCSI disks attached to zSeries FCP channels
- [OSA-Express2](#) and [FICON Express2](#) adapters
- [Crypto Express2](#) and CP Assist for Cryptographic Function (CPACF)
- IBM TotalStorage [3494 Virtual Tape Server](#)
- improved support for [IBM 3494 Tape Library](#)
- IBM TotalStorage [DS8000](#) and [DS6000](#) series Storage Servers
- enhanced Advanced Copy support

z/VSE is designed to enable network integration and infrastructure

<http://www.ibm.com/servers/eserver/zseries/zvse/>

Additional Information

- **z/VSE Home Page**

<http://www.ibm.com/servers/eserver/zseries/zvse/>

- **Solutions for VSE**

<http://www.ibm.com/servers/eserver/zseries/zvse/solutions/>



- **e-business Connectivity for VSE/ESA**

SG24-5950

- **e-business Solutions for VSE/ESA**

SG24-5662

- **Servlet and JSP Programming**

SG24-5755

- **Linux Web Hosting with WebSphere,
DB2, and Domino**

SG24-6007

- ***NEW: Websphere Handbook (Connectors to z/OS and VSE)*** **SG24-7042**

We appreciate your comments at zvse@de.ibm.com