IBM

The ABCs of Installing Lotus Sametime and QuickPlace on iSeries

Robin Clark - IBM
Leif Rush - IBM
Nancy Kreps - IBM

Agenda

- **Business Value of Sametime and QuickPlace - Robin Clark**
  - Features
  - How to Buy

- **Implementing Sametime and QuickPlace - Leif Rush**
  - Planning for it
  - Installing it
  - Configuring it

- **Get to Know Content Manager On Demand - Nancy Kreps**

- **Questions and Answers**

Do You Need Sametime and QuickPlace?

Tighter Budget

Fewer People

Do More With Less

Ask yourself these questions....

- Are your sales declining and/or is your cost of sales increasing?
- Do you have difficulty meeting delivery schedules?
- Is your sales force dispersed?
- Can your sales people quickly get the information need for customers?
- Can your customers easily have a conversation with your service organization?
- Do your employees feel like they are "connected" to the corporation?

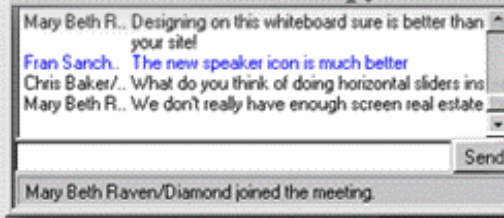## Because Sametime and QuickPlace can provide these benefits....

- Improve customer satisfaction/loyalty through improved communications and responsiveness
- Establish effective virtual teams/communities (within and/or beyond Enterprise)
- Speed collaborative decision-making processes, decreasing operational expenses
- Minimize need for (perceived) "mandatory" and "discretionary" travel
- Reduce requirement for skilled IT professional, and associated costs
- Arm individuals and/or teams with the tools to get their job(s) done
- Stay (at least) one step ahead of their competition.
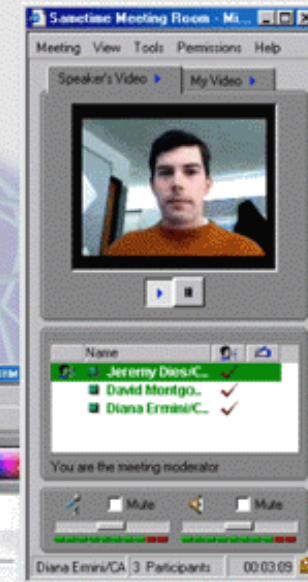
Lotus Sametime for iSeries

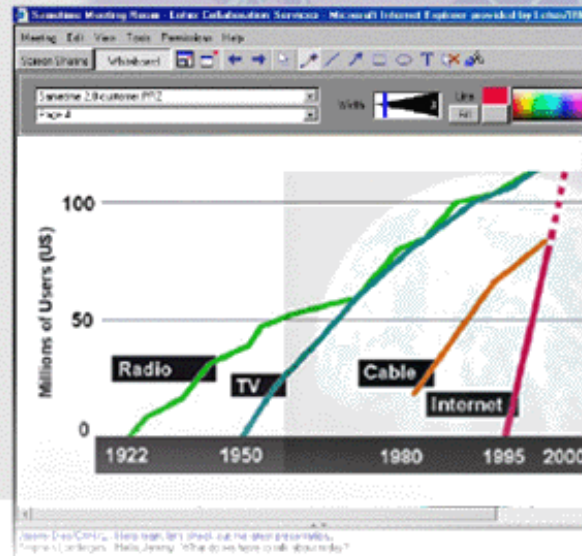# Awareness, Conversation and Collaboration...
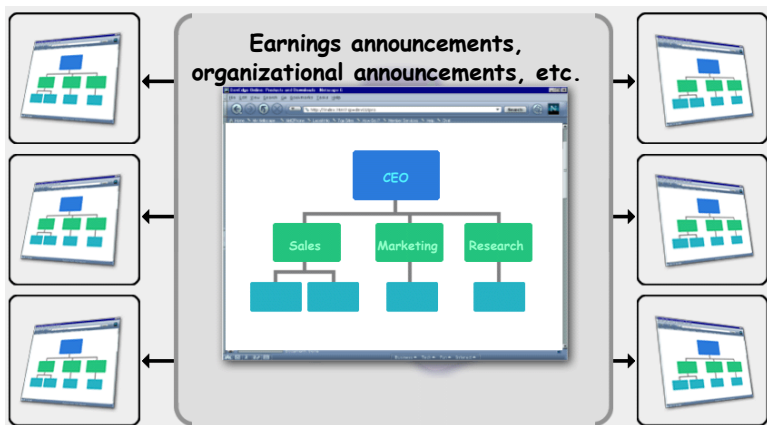## *Interact with Text, Audio & Video*

Instant Messaging

Mary Beth R.. Designing on this whiteboard sure is better than
your site!
Fran Sanch.. The new speaker icon is much better
Chris Baker/.. What do you think of doing horizontal sliders ins
Mary Beth R.. We don't really have enough screen real estate

Send

Mary Beth Raven/Diamond joined the meeting.

Chat Session

Sametime Meeting Room - Mi...

Meeting View Tools Permissions Help

Speaker's Video ▶ | My Video ▶

Name
Jeremy Dies/C.. ✓
David Montgo.. ✓
Diana Ermini/C.. ✓

You are the meeting moderator

Mute   Mute

Diana Ermini/CA 3 Participants   00:03:09

Online Meeting

Sametime Meeting Room - Lotus Collaboration Services - Microsoft Internet Explorer provided by Lotus/IBM

Meeting Edit View Tools Permissions Help

Screen Sharing | Whiteboard

Sametime 2.0 customer PP2
Page 4

Width   Line

100

50

Millions of Users (US)

0

Radio

TV

Cable

Internet

1922   1950   1980   1995 2000

**Share ideas and collaborate in a
whiteboard or application session**

How Do Customers use Sametime?

Broadcast and Train

Earnings announcements, organizational announcements, etc.

CEO

Sales Marketing Research

Share Applications

Customer Service

YOUR PORTFOLIO

Take your customer interactions beyond "chat" to improve customer service

Access Expertise

engines.com

connect with an expert
who's online?

connect with an expert
● Joe [online] *Engine Specialist*
● Greg [offline] *Brakes & Exhaust*
● Bob [online] *Transmissions*

Sametime Chat
Which distributer do you recommend?
heavy usages we recommend a 14mm gap type.
e best manufacturer for that type is SparkRite.

Build "awareness" into your website to make it easy to locate experts

Help via the Web

Shopping Cart

1. Select an Item:
   TA 23810
   ○ Regular $99.00
   ○ Tall $109.00

2. Select options:
   Size:

Red

Navy Royal Red

Customer service reps can be available 24/7...

Shopping Cart
Shopping Cart

Item #	Description	Qty	Cost
	Click to order another		(U.S.$)
TA32430	Taupe Medium Men's Tweed Fleece Jacket	1	$59.50

Business Reasons for Sametime

- **Reducing travel expenses by conducting virtual meetings:** Avoid air fare, hotel, rental car and expenses

- **Reducing telecommunication costs –** Avoid unnecessary phone calls, Determine availability before making a call

- **Increase employee productivity:** Less time playing phone and voice mail tag, Less time looking for answers, More time focused on customers and deliverables

- **Gaining more customers and reducing customer churn rates:** Conduct online seminars with customers and prospects, Better customer satisfaction & loyalty

- **Decreasing time to market:** Streamline project management for remote teams, Reduce product design time

- **Increasing website functionality:** Make more online sales by turning browsers into buyers, Enhance Help Desk capabilities

- **Expand training capabilities:** Reducing cost of customer service, Reduce waiting times

- **Reduce cost of service:** Bring your customers together in a live, online community, Reducing e-mail clutter

- **Reduce strains on server storage space:** Reduce time checking e-mail AND get the message across instantly, E-mail becomes even more effective

Sametime Compatibility

What works and what doesn't when Domino and Sametime are running in the same OS/400 LPAR:

	5.0.9	5.0.10	5.0.11	Domino 6
Sametime 2.5	Yes	Yes	Yes	No
Sametime 3.0	No	Yes	Yes	Yes

If you are currently running both Sametime and Domino, stay with Domino 5 or implement LPAR before going to Domino 6

Sametime and OS/400 releases:

	V4R5	V5R1	V5R2
Sametime 2.5	Yes*	Yes	Yes
Sametime 3.0	No	Yes	Yes

* DSDs require V5R1 with enhanced DSD-Java support

Sametime Pricing

Sametime is licensed two ways:

- **<u>Internal/External Users</u>** - By user
  - Generally employees, contractors or part-time workers
  - Typically suppliers, customers, anonymous visitors
  - Licensed per user since that person is known within the company/organization
- **<u>Unlimited Extranet Users</u>** - By Server
  - Licensed as an unlimited group of users - single charge for unlimited users

You do not need to buy a Domino Server License

- If Sametime is the only Domino-based application
- Copy of Domino for iSeries is shipped with Sametime Media Pack

Sametime Environment	Lic with Maint 1 Year	Lic with Maint 2 Years	Renewal Before Lic	Renewal After Lic.
Intranet/Extranet - By User	$38.42	$46.10	$8.54	$25.61
Extranet - Per processor	$25,706	$30,847	$5,712	$17,137

(Passport Advantage Level A pricing - prices subject to change)

IBM eServer iSeries

Lotus QuickPlace for iSeries

Lotus QuickPlace.....

- Is a <u>business-ready</u>, <u>self-service Web tool</u> specially designed for team collaboration

- Enables instant user-based creation of a <u>secure workspace(s)</u> on the Web

- Is structured for <u>immediate participation</u> within and/or beyond your organization

- Allows for "<u>easy customization</u>" for industry and specific business process

- <u>Integrates with Lotus Sametime's</u> presence awareness, instant messaging and Web conferencing capabilities

- And integrates with <u>Lotus Notes & Microsoft Outlook</u> e-mail and calendar

Sales - LA
1:00pm

Spreadsheets

Calendar

Documents

Service - Denver
2:00pm

Presentations

Project Tasks

Drawings

Plant- Chicago
3:00pm

HQ-NYC
4:00pm

IBM eServer iSeries
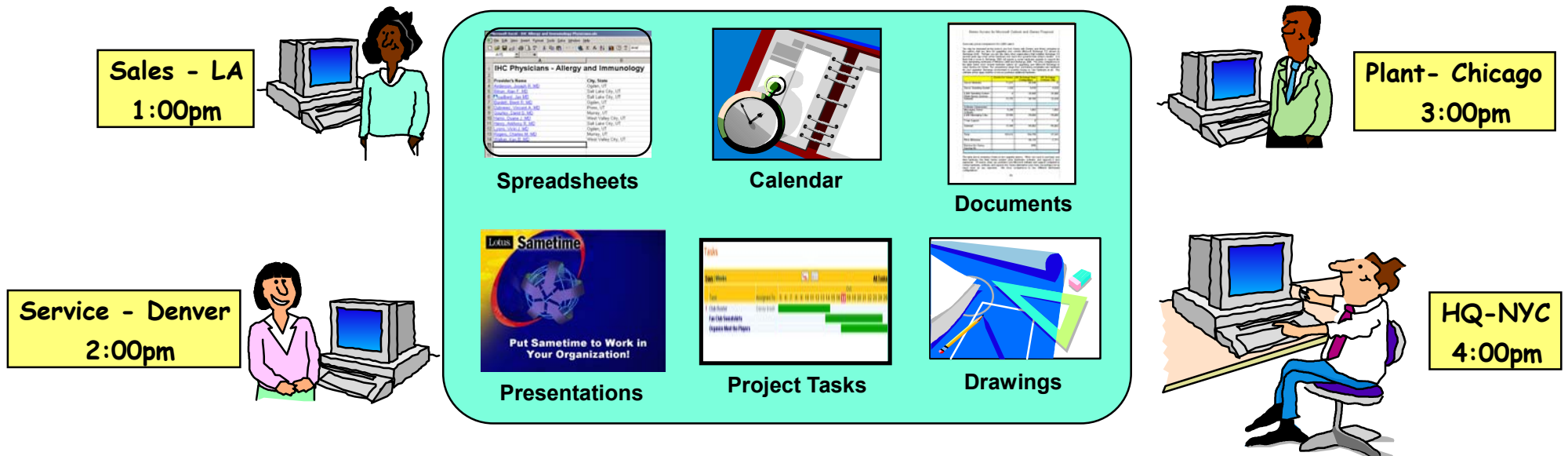
How Do Teams Use QuickPlace?

- Out-of-the Box Team Workspace

- Tailored to an Industry or Business Process:
  - Product Lifecycle
  - Professional Services Engagement
  - Project Management
  - Mergers and Acquisitions
  - Automated RFP
  - Claim Management
  - Supply Chain Crisis Management
  - Case Management
  - Team Library
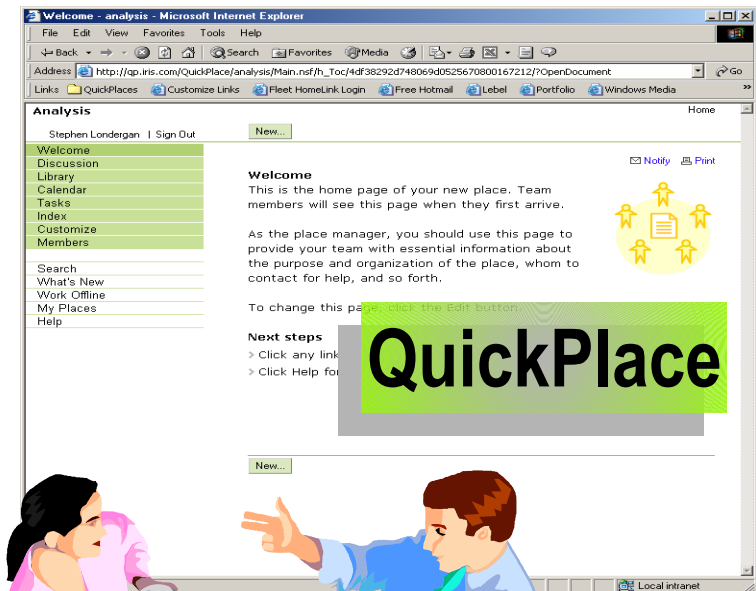
Every company in every industry can use QuickPlace!

Business Reasons for QuickPlace

Reduced travel costs: Teams can collaborate online or off-line without the need to physically meet

Faster decision-making : Facilitates centralized, instant decision-making can shorten the time between idea and results

Business process cycle shortened by efficient collaboration: Reduces cycle time by enabling workforce to collaborate instantly and efficiently with colleagues, customers, and suppliers

Increased productivity: Streamlines productivity and reduces time-to-productivity by delivering reusable assets, Integrates tightly with MS Office products for round-trip editing and drag & drop publishing

Demonstrates immediate ROI: Due to low up-front costs and increased productivity gains from overcoming geographic and timezone barriers

Leverages existing infrastructure for reduced TCO: Reduces IT TCO by leveraging iSeries capability to run multiple workloads on a single platform - Just add QuickPlace!

Integrates with web applications: Easily integrates with other web applications, so that any web application can be team-enabled (allowing teams to collaborate in the application context)

Continue work on- or off-line: Affords seamless continuation of work whether on- or off-line

Security: Protects intellectual capital through complying with state-of-the-art security standards

Quick deployment, minimal upkeep: Deploys quickly, requiring minimal maintenance and administration

QuickPlace Compatibility

What works and what doesn't when Domino and QuickPlace are running in the same OS/400 LPAR:

	5.0.9	5.0.10	5.0.11	5.0.12	6.0	6.0.1
QuickPlace 2.0.8	Yes	Yes*	No	No	No	No
QuickPlace 3.0	No	Yes	Yes*	No	No	No

*Currently available as a hotfix

If you are currently running both QuickPlace and Domino, stay with Domino 5 or implement LPAR before going to Domino 6

QuickPlace and OS/400 releases:

	V4R5	V5R1	V5R2
QuickPlace 2.0.8	Yes	Yes	Yes
QuickPlace 3.0	No	Yes	Yes

QuickPlace Pricing

QuickPlace is licensed two ways:

- **<u>Internal Users</u>** - By user
  - Generally employees, contractors or part-time workers
  - Licensed per user since that person is known within the company/organization

- **<u>Extranet Users</u>** - By Server
  - Typically suppliers, customers, anonymous visitors
  - Licensed as an unlimited group of users - single charge for unlimited users

QuickPlace Environment	Lic with Maint 1 Year	Lic with Maint 2 Years	Renewal Before Lic	Renewal After Lic.
Intranet - By User	$39.28	$47.14	$8.73	$26.19
Extranet - By Server	$10,281	$12,337	$2,285	$6,854

(Passport Advantage Level A pricing - prices subject to change)

Lotus QP 3.0 Integration with ST 3.0

QuickPlace optionally "comes alive" via Sametime

- Awareness in place

- Chat in place

- Schedule team's online meetings in the place's team calendar

Lotus CEO Option - Enhanced Collaboration Bundle

Get ST and QP together as part of the CEO bundle

Both products come packaged with the following software packaging combinations:

CEO Enhanced Collaboration Bundle (Sametime and QuickPlace)	Lic with Maint 1 Year	Lic with Maint 2 Years	Renewal Before Lic	Renewal After Lic.
Priced By User	$57.61	$69.13	$12.80	$38.41

- Sametime and QuickPlace separately are $77.70 per user!
  - CEO Option is a savings of 19.89 per user!
- CEO minimum is usually 100 users
  - 50 users promotion until June 30, 2003!!!!
- Media pack is multi-platform
  - Includes Domino, Sametime and QuickPlace for iSeries

(Passport Advantage Level A pricing - prices subject to change)

Enterprise Edition - Models 825, 870 and 890

Get ST and QP with your New/Upgraded iSeries Server

Both products come packaged with the following software packaging combinations:

Hardware Model	Software Package Edition	# of Start Up Processors
i825	Enterprise Edition	3 Processors
i870	Enterprise Edition	8 Processors
i890 (FC 2497)	Enterprise Edition	16 Processors
i890 (FC 2498)	Enterprise Edition	24 Processors

- Includes Software Maintenance via Passport
- For 1 year from date of hardware installation
- Maintenance = Software Subscription + Support
- Entitled to run Sametime and QuickPlace on all start-up processors

Implementing Sametime and QuickPlace Means....

- Faster Decision Making

- Faster Response to Employees, Vendors and Clients

- Improved Productivity - Reduced Travel

- Reduce Stress on e-mail/voicemail

- Increased user productivity

- Improved corporate profitability

Check out our Case Studies at Lotus.com
- *http://www.lotus.com/sametime --> click on "Success Stories"*
- *http://www.lotus.com/quickplace --> click on "success Stories"*

Installing and Integrating Sametime and QuickPlace

Installing and configuring the Sametime server

A brief overview

- Ships with a copy of Domino for use with Sametime only

- Configure a new Domino server in an exisiting Domino domain or a new Domino domain
  - ► Specify a TCP/IP address for the server!

- Start the Domino server to verify that it is working

- Install Sametime software

- Add Sametime to the Domino server
  - ► Using ADDLSTDOM CL command
  - ► Selecting **Add Sametime** from iSeries Navigator

- Answer some questions about the server

- Test the Sametime server Chat and Meeting functions

Installing and configuring the QuickPlace server

A brief overview

- Ships with a copy of Domino for use with QuickPlace only

- Configure a new Domino server in an exisiting Domino domain or a new Domino domain
  - ► Specify a TCP/IP address for the server!

- Start the Domino server to verify that it is working

- Install the QuickPlace software

- Add Sametime to the Domino server
  - ► Using ADDLQPDOM CL command
  - ► Selecting **Add QuickPlace** from iSeries Navigator

- Answer some questions about the server

- Create a test QuickPlace

```
                    Add QuickPlace to Domino  (ADDLQPDOM)

Type choices, press Enter.

Domino server name . . . . . . .    _

QuickPlace administrator name  .
Administrator password . . . . .
Server ID Password . . . . . . .    *NONE

                    Additional Parameters

Start Domino server  . . . . . .    *NO          *YES, *NO

                                                               Bottom
F3=Exit   F4=Prompt   F5=Refresh   F12=Cancel   F13=How to use this display
F24=More keys
Parameter SERVER required.                                          +
```

```
DOMDOC
STITD
S|         Start         ►
QF         Stop          ►

           Server Administration

           Add Application
           Add QuickPlace
           Remove SameTime

           Delete

           Properties
```
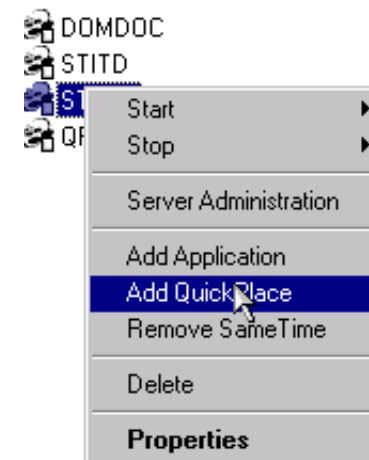
Integrating QuickPlace and Sametime

Three major steps!

➡ Prepare the Quickplace and Sametime Servers

■ Set up Sametime Awareness and Chat for QuickPlace

■ Setup Sametime meetings for QuickPlace

➡ Prepare Server
● Set up chat for QuickPlace
● Set up meetings for Quickplace

Preparing the QuickPlace and Sametime servers

Things to *think about*

- Use Domino 5.0.10 or Domino 5.0.11 if installing both in the same LPAR

- You should install QuickPlace and Sametime on two separate Domino servers

- The QuickPlace and Sametime server must reside in the same DNS domain and behind a firewall

- Both servers must have Single Sign on enabled in their Domino Server documents

- Both servers must be configured to connect to the same LDAP directory
  - ► Can enable LDAP on an existing Domino server
  - ► Can use a different LDAP server
  - ► Can use LDAP on Sametime server but not QuickPlace server

- If you already have a **Domino server for mail.**..
  - ► You can use it for the user directory (just enable LDAP)
  - ► Do not add Sametime or QuickPlace to this server!

➜ Prepare Server
● Set up chat for QuickPlace
● Set up meetings for Quickplace

Preparing the QuickPlace and Sametime servers-*continued*

*Things to **do**-*Configure Sametime and QuickPlace servers

- **For Sametime:**
  - ► Follow steps outline in *Installing and Managing Sametime 3.0 for iSeries*
  - ► For a new Sametime server, specify LDAP as the user directory and enter the fully qualified host name of the LDAP server you have selected
  - ► If you plan to put your LDAP server on the same Domino server as you are running Sametime delete the LDAP document created in the Directory Assistance Database (DA.NSF).

- **For QuickPlace:**
  - ► Follow instructions in *Installing and Managing QuickPlace 3.0 for iSeries*
    - – *Add a Domino server to an existing Domino domain*
  - ► When prompted for an administrator username and password, specify a name that does not already exist in the LDAP user directory (for example, qpadmin)
  - ► Configure the QuickPlace server to use the same external (LDAP) directory as the Sametime server

- **Ensure replication between the two servers.**

➥Prepare Server
● Set up chat for QuickPlace
● Set up meetings for Quickplace

Preparing the QuickPlace and Sametime servers-*continued*

*Things to **do**-on the Sametime server*

- Test the Sametime server
  - ► Ensure that Chat and the Meeting server are working correctly.

- Install the Sametime toolkits
  - ► You'll need the files for the QuickPlace server
  - ► *See Installing and Managing Sametime for iSeries* for details

- One the **Sametime server,** configure a Web Single Signon Document
  - ► Used for Lightweight Third Party Authentication (LTPA) and passes authentication between Sametime and QuickPlace servers
  - ► Add the QuickPlace server name to this document

- But wait...there's more...

Basics	Administration	
Token Configuration		
Token Name:	LtpaToken	
Token Domain:	.rchland.ibm.com	
Participating Servers		
Domino Server Names:	stleif/leifsplace, qpleif/leifsplace	

➡ Prepare Server
● Set up chat for QuickPlace
● Set up meetings for Quickplace

Preparing the QuickPlace and Sametime servers-*continued*

*Things to do-On the **QuickPlace** server*

- Set the Session Authentication to Multi-Server
  - ► Located in the server document under **Internet Protocols->Domino Web Engine-> Session Authentication**

- Modify the Notes.ini file by adding:
  - ► NoWebFileSystemACLs=1
  - ► h_ScopeURLInQP=1

- Use the Notes client to Create a Domino Config Document using the DOMCFG5.NTF template
  - ► Create a new Login Mapping document in this database
  - ► Set the following fields:
    - – Target Database = QUICKPLACE/RESOURCES.NSF
    - – Target Form = QuickPlaceLoginForm

Basics | Security | Ports | Server Tasks | Internet Protocols |

HTTP | Domino Web Engine | IIOP | LDAP | NNTP |

HTTP Sessions

Session authentication: Multi-server
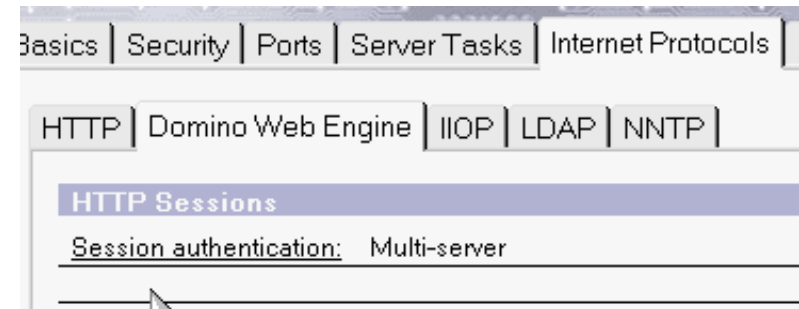
Login Form Mapping

Site Information

Server type: Primary Server

Comment:

Login Form

Target Database file name: QUICKPLACE/RESOURCES.NSF

Target Form name: QuickPlaceLoginForm

➡ Prepare Server
● Set up chat for QuickPlace
● Set up meetings for Quickplace

Preparing the QuickPlace and Sametime servers-*continued*

Things to do-Miscellaneous items

- Restart both servers and ensure that SSO is working

- Connect to the QuickPlace server

- Create a Quickplace

- Using the same browser session, connect to the Sametime server (you should see that you are still signed in)

➡ Prepare Server
● Set up chat for QuickPlace
● Set up meetings for Quickplace

Installing and integrating QuickPlace and Sametime

Step 2

✓ Prepare the Quickplace and Sametime Servers

➡ Set up Sametime Awareness and Chat for QuickPlace

■ Setup Sametime meetings for QuickPlace

✓ Prepare Server
➡ Set up chat for QuickPlace
● Set up meetings for Quickplace

Set up Sametime Awareness and Chat for QuickPlace

The "copy file" dance

☞   Copy files from the Sametime toolkit to the QuickPlace server

▪ "Point" the QuickPlace server to the Sametime server

✓ Prepare Server
➡ Set up chat for QuickPlace
● Set up meetings for
   Quickplace

Copy files from the Sametime toolkit and QuickPlace server

*On the **Sametime** server...*

- Create the following Subdirectory:
  - <ST server data directory>/Domino/html/QuickPlace/peopleonline
- Copy the following files this directory:

From Server	File	Location:
Sametime	STComm.jar	/sametime/toolkits/st30javatk/bin
Sametime	CommRes.jar	/sametime/toolkits/st30javatk/bin
QuickPlace	PeopleOnline30.jar	<QuickPlace server_data directory>/QuickPlace

✓ Prepare Server
➡ Set up chat for QuickPlace
● Set up meetings for Quickplace

Set up Sametime Awareness and Chat for QuickPlace

The "copy file" dance

✓   Copy files from the Sametime toolkit to the QuickPlace server

☛   "Point" the QuickPlace server to the Sametime server

"Point" the QuickPlace server to the Sametime server

On the QuickPlace server:

- Specify a Sametime server for Chat and Meetings

- Sign on as the QuickPlace Administrator
  - ► Click **Server Settings**, **Other Options**, **Edit Options**
  - ► Under the Sametime Servers heading, enter the fully qualified name of the Sametime server
  - ► Save the document

- Enter a place and verify that Awareness is working

- Test Chat!

Sametime Servers. To enable real-time collaboration features in QuickP
Community Server that will provide awareness and instant messaging ser
provide meeting services. The same Sametime server can be used for bot
you want to disable the features.

Sametime Community Server: [http://stleif.rchland.ibm.c] [protocol://]hostname[:port], http://myserver.mycompany.c

Sametime Meeting Server: [http://stleif.rchland.ibm.c] [protocol://]hostname[:port], http://myserver.mycompany.c

test

● Leif Rush | Sign Out

Now le | Change status...
cool this | View profile
test
Welcome

✓ Prepare Server
➡ Set up chat for QuickPlace
● Set up meetings for Quickplace

Installing and integrating QuickPlace and Sametime

Step 3:

✓ Prepare the Quickplace and Sametime Servers

✓ Set up Sametime Awareness and Chat for QuickPlace

� Setup Sametime meetings for QuickPlace

✓ Prepare Server
✓ Set up chat for QuickPlace
➡ Set up meetings for
  Quickplace

Setup Sametime meetings for QuickPlace

Just a few more files to copy and settings to change!

- Create a "phantom user" for Sametime and QuickPlace integration
  - ► This user should only be used for Sametime and QuickPlace

- Modify the ACL of the STCONFIG.NSF Database

Access Control List

People, Servers, Groups   Show All

-Default-
Leif Rush/leifsplace
LocalDomainServers
OtherDomainServers
Sametime Development/Lotus Notes Companion Products
SametimeServletAccess/leifsplace
stleif/leifsplace

Attributes

User type   Person
Access   Manager

☑ Create documents
☐ Delete documents
☑ Create private agents
☑ Create personal folders/views
☑ Create shared folders/views
☑ Create LotusScript/Java agents
☑ Read public documents
☑ Write public documents
☑ Replicate or copy documents

Roles   ☐ [DatabaseAdmin]
         ☑ [SametimeAdmin]
         ☐ [SametimeMonitor]

✓ Prepare Server
✓ Set up chat for QuickPlace
➡ Set up meetings for Quickplace

Setup Sametime meetings for QuickPlace

On the QuickPlace server:

- Create a directory for the Sametime meeting files in the QuickPlace directory
  - ► For example /STMTG

- If necessary, change the owner to QNOTES

- Copy three files from the /Sametime directory on the Sametime server to the STMTG directory on the QuickPlace server
  - ► STMtgManagement.jar
  - ► STCore.jar
  - ► IBMjsse.jar

✓Prepare Server
✓Set up chat for QuickPlace
➡Set up meetings for Quickplace

Setup Sametime meetings for QuickPlace

*On the **QuickPlace server:***

- Modify the QuickPlace server settings
  - ► Modify the QuickPlace server INI file
    - – Add the following lines to the Notes.Ini file:
      - ST1=/STMtg/stmtgmanagement.jar
      - ST2=/STMtg/stcore.jar
      - ST3=/STMtg/ibmjsse.jar
    - – Modify the following line in the Notes ini file:
      - JavaUserClassesExt=LQPJava1,LQPJava2,LQPJava3,LQPJava4,LQPJava5,ST1,ST2,ST3

- Create a QPCONFIG.XML file
  - ► Modify the QuickPlace server settings

pubweb50.ntf	1,330 KB	NTF File	4/2/2003 8:23 PM
qpconfig.xml	2 KB	XML Document	4/14/2003 7:09 AM
qpconfig_sample.xml	23 KB	XML Document	4/14/2003 7:09 AM
qpleif.id	3 KB	ID Mapping List	4/1/2003 9:48 AM

```
-->
:server_settings>
    <sametime local_users="false" ldap="true">
        <meetings>
            <tools>
                <audio enabled="true"/>
                <video enabled="true"/>
            </tools>
            <credentials>
                <dn>cn=SametimeServletAccess/o=leifsplace</dn>
                <password>passw0rd</password>
            </credentials>
        </meetings>
    </sametime>
```

✓ Prepare Server
✓ Set up chat for QuickPlace
➡ Set up meetings for Quickplace

Setup Sametime meetings for QuickPlace

On the QuickPlace server:

- Test the Sametime Meeting Center functionality

- Create a meeting

- Publish the meeting and see the integration!

- Cool, huh?

Leif Rush | Chat

New...

What would you like to create?

Page. Create a new page that ca

Imported Page. Import an existi

Calendar Page. Create a new ev

Online Meeting. Work with other

✓ Prepare Server
✓ Set up chat for QuickPlace
➜ Set up meetings for
   Quickplace

QuickPlace Meeting page--*Fancy*!

■ Leif Rush | Chat

New Calendar Page   New...   Folder Options

Edit Page

Meeting Name.

`QP test` ☑ Show the title, author a

Meeting schedule information..
Times shown are: Central Standard Time (GMT -6:00)

○ Start now

⦿ Schedule for:

Date: `04/14/2003`

Start time: `4` `35` `PM`

Duration: `1 hour` `0 min.`

☑ Send event to calendar subscribers

Meeting Password. To protect this meeting, you can optionally gi

Password: _____

Re-enter password: _____

Meeting tools

General

☑ Screen sharing

☑ Meeting Room Chat

☑ Send Web Page

Calendar

April 2003

14 Monday
04:35 PM QP test -   Leif Rush

15 Tuesday

16 Wednesday

QP test
■ Leif Rush, 04/14/2003 - 03:33 PM

Meeting schedule information.
Times shown are: Central Standard Time (GMT -6:00)

04/14/2003 04:35 PM

Meeting status

This Meeting has not started.

(This meeting is not password protected.)

This meeting is located at the following address (URL).
http://stleif.rchland.ibm.com/stconf.nsf/meeting/FBCC03C7168F87278

Meeting tools

Screen sharing   None
Meeting Room Chat
Send Web Page
Polling

IBM eServer iSeries

Resources

Excellent Resources

I ❤ Documentation!

- Documentation
  - ► *Installing and Managing QuickPlace for iSeries*
  - ► *Installing and Managing Sametime for iSeries*
  - ► Available from Lotus Developer Domain
    - – http://www.lotus.com/ldd Click **Documentation Library**
  - ► Available on Root Directory of Product CD's

- Technotes
  - ► Available at http://www.ibm.com/support
  - ► Review technote numbers: 1091353, 7003786 (iSeries specific information)

- Internet Based Education
  - ► http://www-1.ibm.com/servers/eserver/education/
  - ► Do a search for QuickPlace or Sametime or even Domino

Sametime Additional Materials

ROI With Sametime At IBM

- **Travel Expense Savings from Online Meetings**
  - 12,000 meeting participants per quarter
  - 75% travel to meetings
  - 9,000 trips eliminated by using Sametime
  - Average cost per trip $300
  - Savings in travel expense per quarter $2.7 m
- **Productivity Gains from Online Meetings**
  - 9,000 trips eliminated
  - Assume 2 hours saved per trip
  - 18,000 hours saved per quarter
  - Value employee time @ $50/hr
  - $900,000 gained per quarter
- **This doesn't count savings from instant messaging, which is estimated at**
  - 200K users on Sametime
  - Avoid one one-minute long distance phone call per day by checking for availability before calling at $0.10 per minute
  - 150,000 users * 1 call * 1 minute * $0.10/minute
  - $15,000 per day or $0.9 m per quarter in telecom costs
  - Assume 1/3rd of Sametime users save 4 minutes per day in productivity
  - 150,000 users * 1/3rd * 4 minutes * 1/60th * $50/hour =
  - ~$166,000 per day or $9.96 m in productivity
- **Total saving per quarter is about $14.5 million, or $58 million per year.**
  - Assume everything else is constant, savings for 20,000 employees would be $2.86 million
- **This is an ROI of over 600%**
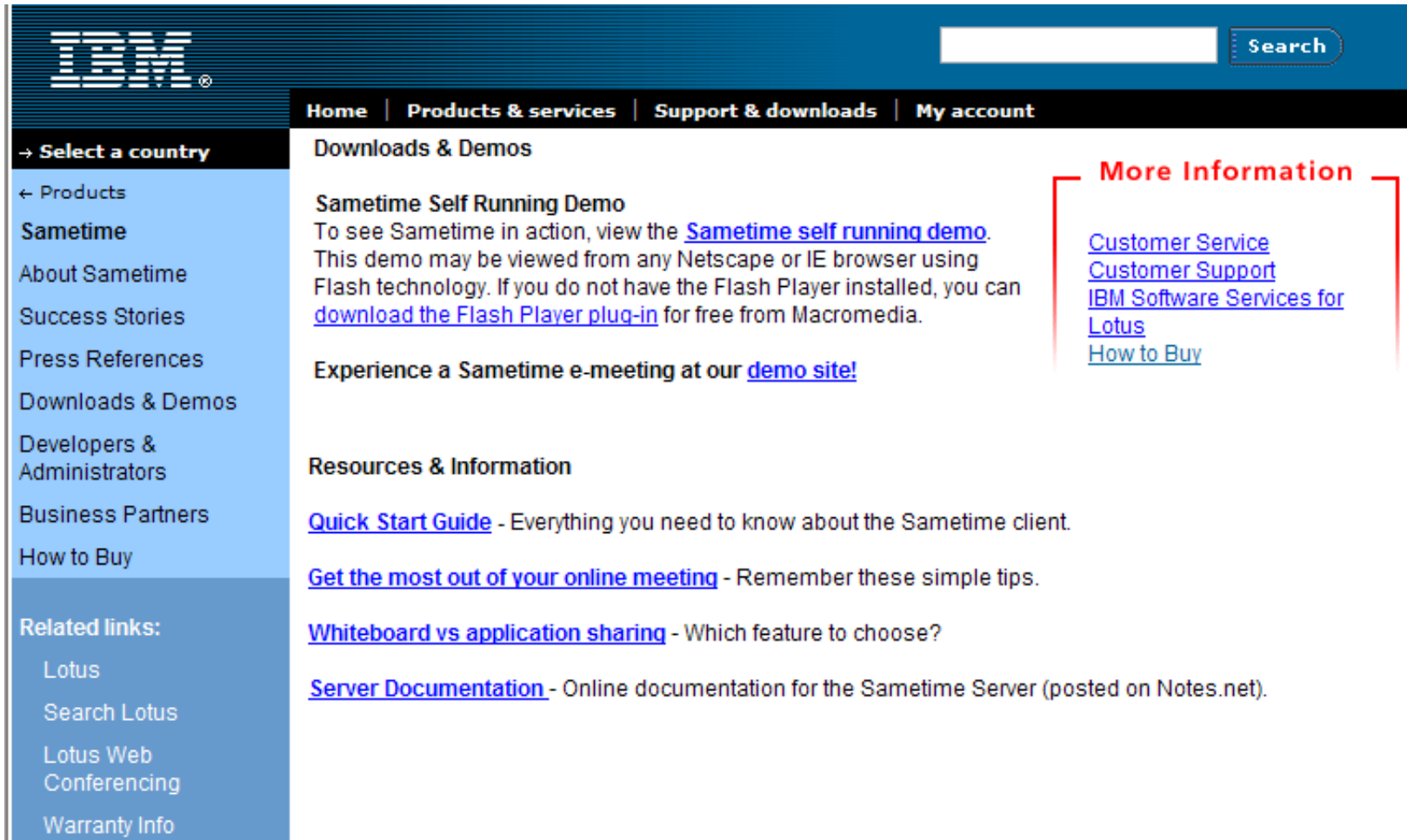
IBM eServer iSeries

Sametime Self-running Demo

www.lotus.com/sametime -- Click on Downloads annd Demos

IBM eServer iSeries

Check Out Sametime at Lotus Developer Domain

http://www-10.lotus.com/ldd/products.nsf/products/sametime

IBM eServer iSeries

Sametime Redbooks and Redpieces

http://redbooks.ibm.com -- Search on Sametime and iSeries

IBM eServer iSeries

QuickPlace Additional Materials

Lotus Will Host A 45-Day QuickPlace Trial

www.lotus.com/quickplace -- Click on Demos and Trials

→ Select a country

← Products

Lotus Team Workplace

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Warranty Info

IBM Lotus Team Workplace (QuickPlace)

Downloads & Demos

Lotus is happy to host a free 45 day trial of IBM Lotus Team Workplace (QuickPlace). Using this trial you can:

- Create an instant collaborative team workspace on the Web
- Create and publish Microsoft Office documents
- Assign and track tasks and milestones
- Customize your Place to suit your unique team process and structure
- Take it all off-line and work disconnected

Featured Download

Try out these two sample IBM Lotus Team Workplace PlaceTypes:

- **The Extranet Project PlaceType**
- **The Team Library PlaceType**

Looking for additional content to help you learn more about IBM Lotus Team Workplace or to help you do more with IBM Lotus Team Workplace? The IBM Lotus Team Workplace product page on **Lotus Developer Domain** is a resource for finding documentation, a discussion forum, sample applications and tools, and technical articles.

Additional Resources

→ QuickPlace Customer Support

→ IBM Software Services for Lotus

→ Education, Training and Certification for QuickPlace

IBM eServer iSeries

QuickPlace Redbooks and Redpieces

http://redbooks.ibm.com -- Search on Quickplace and iSeries

Check Out QuickPlace at Lotus Developer Domain

http://www-10.lotus.com/ldd/products.nsf/products/quickplace

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Photographs shown are of engineering prototypes. Changes may be incorporated in production models.

IBM

IBM eServer™ iSeries™

Archiving Domino e-Mail and Documents with IBM DB2 CommonStore

Nancy Kreps

IBM Content Manager Marketing

Why archive e-mail?

- Growth of the messaging system (personal mail archiving)
  - ► More users
  - ► Larger mail boxes
  - ► More expensive operation

- Legal requirements or industry regulations (journal mail archiving)
  - ► All e-mails of a certain user group have to be captured and retained for a certain number of years

IBM DB2 Content Manager CommonStore provides the solution.

- Benefits:
  - ► Reduce the growth of the messaging system
  - ► Offload old e-mails from production messaging system
  - ► Keep old e-mails in near on-line access
  - ► E-mails treated as business records
  - ► Provide e-mails on demand during audit or investigation

- Additional information:
  - ► http://www.ibm.com/software/data/commonstore/lotus/
  - ► Future iSeries Nation chat