Last updated: October 14, 2013

Interim Content Manager Client APARs

These files can be found at

ftp://ftp.software.ibm.com/as400/products/contentmanager/v530/client/

An IO_RollUp.zip is now provided that includes the latest version of each of these APAR fixes. The EXE files should be copied to your %frnroot% directory and the DLL files should be copied to your %frnroot\DLL% directory, after carefully backing up the current versions. Unless specifically advised by IBM Support to only apply individual patches, it is always recommended to apply all the EXE's and DLL's in the IO_RollUp.zip.

Description of APARs that follow Fix Pack 19:

IO07999 -- Certain TIFF images cannot be rendered by CM Client R5.1.

Extract FIWTJPG.DLL to %frnroot%\DLL

IO08381 -- Superceded by IO15281

Memory/pointer errors in EKDWS.DLL cause rc6274 from SimLibOpenItemAttr and rc8299 from SimWmGetWorkPackage.

Extract EKDWS.DLL to %frnroot%\DLL

IO09849 -- Superseded by IO14759

Folders get locked unexpectedly when the same folder is added multiple times to the same workbasket, then opened and closed.

Extract VIC.EXE to %frnroot%

IO09934 -- Superseded by IO14759

If print privilege is not granted to user via base privileges and they right click on a document the print option is missing.

Extract VIC.EXE to %frnroot%

IO09963 -- Superseded by IO10870

Problems viewing some documents after applying FP19. Use FIWT_USEPIXEL_SCALETOGRAY=TRUE environment variable.

Extract FIWTAPI.DLL to %frnroot%\DLL

Envvar FIWT_USEPIXEL_SCALETOGRAY=451 needs to be added for enablement.

IO10115 -- Superseded by IO14759

"Server busy" message pops up whenever you hesitate in any scanning screen for a few seconds.

Extract VIC.EXE to %frnroot%

IO10870 -- Unable to display certain TIFF documents with embedded color images if Pixtran engine is not listed first.

Extract FIWTAPI.DLL to %frnroot%\DLL

IO11922 -- When viewing document, it is always the inactive view that is scrolled, instead of the active view.

Extract FRNWVIEW.EXE to %frnroot% Extract VIC.EXE to %frnroot%

IO14021 -- Superseded by IO14759

CM for iSeries Client V5R1 does not allow a user to select a printer when running Windows Vista or Windows 7.

Extract VIC.EXE to %frnroot%

IO14759 -- CM for iSeries Client V5R1 user cannot select a printer name longer than 32 characters.

Extract VIC.EXE to %frnroot%

IO15281 -- CM for iSeries Client times out on some Windows 7 workstations; connection to the iSeries is lost.

Extract EKDWS.DLL to %frnroot\DLL%
Registry values also need to be set, as shown below:
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\Tcpip\Parameters]
KeepAliveTime=300000

KeepAliveInterval=60000

MaxDataRetries=5

KeepAliveTime and KeepAliveInterval are DWORD and must be

QWORD 64 on 64-bit OS. MaxDataRetries is string. The values for KeenAliyeTime and KeenAliyeTiterval are expressed in milli-

for KeepAliveTime and KeepAliveInterval are expressed in milliseconds and must be entered in decimal format.

All/any values may need to be adjusted, based on trial and error.

IO18414 -- CM for iSeries Client for Windows on Win7 display of PDF document will show blank inside window of the client.

Extract VIC.EXE to %frnroot%

If you have any questions about these fixes, please contact your local IBM support team (1-800-IBM-SERV for North America) and open a PMR.

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