

Exchange 2000 MAPI Messaging Benchmark (MMB2) Performance Result

Hardware: IBM @server x342
Software: Exchange 2000 Enterprise Server
Test Profile: MAPI Messaging Benchmark

The new MAPI Messaging Benchmark (MMB2) measures throughput in terms of a specific profile of user actions, executed over an 8 hour working day.

This benchmark is different from the “Medium User” setting that was used with Exchange 5.5 in that the rate of client requests is significantly greater for this MMB2 profile.

Results should be interpreted as a benchmark for messaging throughput and should *not* be confused with deployment recommendations. Factors such as backup/restore, topology and other issues should be considered when planning a deployment. For information on how MMB2 results differ from deployment and configuration information, see Benchmark vs. Production Configuration Disclosure Note below.

Summary of Results

The IBM @server x342 was configured with two 1.133GHz Intel Pentium III processors and 4GB of memory. The Microsoft LoadSim MMB2 profile was used, which represents the tasks typically performed by a corporate e-mail user. During the 4-hour steady state, the xSeries 342 provided a weighted 95th-percentile response time of 154 ms for 5,800 MMB2, with average send queue size of 49 and average CPU utilization of 83 percent.

Benchmark vs. Production Configuration Disclosure Note

This test measures the messaging throughput of a single-server, single-site topology. Its purpose is to measure the maximum throughput of a Microsoft Exchange Server on this hardware configuration. This can provide a benchmark for comparing hardware and/or software products, **but cannot be used as a deployment guide for production environments.** For deployment-specific information, contact a Microsoft or IBM representative.

The MMB2 benchmark does not account for:

- Usage profiles that do not match that of the Load Simulator MAPI Medium profile
- Per-user storage, and per-server backup requirements
- Fault tolerance requirements
- Workloads other than MAPI private folder access, including Public Folder, NNTP, POP3 and other e-mail interfaces
- Multiple Exchange Server deployments, in which additional resources are required to forward mail intra-site
- Connectors, links and replication to remote Exchange sites

Test Results

Summary	
Supported Benchmark Load	5,800 MMB2s
Benchmark Profile	MAPI Messaging Benchmark 2 (MMB2)
Protocol	Exchange MAPI
Length of Steady State	4 Hours
Length of Test	8 Hours
<i>Unless otherwise noted, values listed below are averages over the entire 4-hour, steady-state period.</i>	
Transactions in total	
Total Messages Submitted	145,784
Total Message Recipients Delivered	533,705
Total Messages Sent	145,730
Ratio Message Recipients Delivered / Messages Submitted	3.66
Transaction Load (per hour)	
Messages Submitted / hour	36,368
Message Recipients Delivered / hour	133,140
Messages Sent / hour	36,354
Transaction Load (per Second)	
Message Opens/Sec	57.2
Folder Opens/Sec	24.3
RPC Read Bytes/Sec	129,647
RPC Write Bytes/Sec	1,037,508
Transaction Queues	
IS Send Queue Average Length	49
Processor Utilization	
System Processor Utilization (%)	83
System Processor Queue Length	10
System Context Switches/Sec	6,007
Process % CPU Time - Store	133
Process % CPU Time - Inetinfo	7.0
Exchange 2000 server is also domain controller? (yes/no)	Yes
Process % CPU Time – LSASS (on domain controller)	11.8
Memory Utilization	
Available Bytes	2108MB
Pages/Sec	0.55
Process Working Set Bytes - Store	1.16 GB
Process Virtual Bytes - Store	1.97 GB
Logical Drive Utilization	
IS Database Disk Reads/Sec	881
IS Database Disk Writes/Sec	546
IS Database Average Disk Queue Length	1.4
IS Log Disk Reads/Sec	0
IS Log Disk Writes/Sec	560
IS Log Average Disk Queue Length	0.12

Descriptive Terms

Messages Submitted

Submit calls made by clients. This equates to total messages sent by users.

Messages Sent

Messages that the Store sends to the categorizer in Inetinfo (SMTP Service in particular).¹

Message Recipients Delivered

Separate mailboxes that messages have been delivered to.

Message Opens/Sec

Messages accessed for reading per second.

Folder Opens/Sec

Folders opened for browsing per second.

RPC Read Bytes/Sec

Bytes read from clients, sent via RPCs.

RPC Write Bytes/Sec

Bytes written to clients, sent via RPCs.

IS Send Queue Average Length

Send Queue Size is the number of messages in the private information store's send queue.

Response Times (Latencies)

Client Actions	95th Percentile Response Time (in Milliseconds)
Read	110
Send	266
Delete	62
Move	125
Submit	94
Weighted Total	154

Message Throughput

Summary of the MMB2 profile for an 8-hour day:

	Expected	Measured
Messages Submitted/MMB2/Day	51	50.2
Messages Delivered/MMB2/Day	185	183.6
Average Recipients per Message	3.6	3.66

- The standard MMB2 profile was used for testing

¹ All messages – even MAPI messages – are sent to the categorizer, as this replaces the MTA for all but communication via X.400, with an Exchange 5.5 server.

Server Configuration

Hardware	Exchange Server	Domain Controller (if remote)
Vendor	International Business Machines Corporation	N/a
Model	xSeries 342	N/a
Processor	1.133 GHz Pentium III	N/a
Number of Processors	2	N/a
Primary Cache	32KB	N/a
Secondary Cache	512KB	N/a
Other Cache	None	N/a
Memory	4GB SDRAM DIMMs	N/a
Disk Subsystem	60 x 18.2GB in 5 EXP300 Storage Expansion units. 3 x 18.2GB internal disk drives	N/a
Disk Controllers	2 x IBM ServeRAID adapters. 1 x Integrated SCSI Adapter.	N/a
Other Hardware	1 Netfinity 10/100 Ethernet Adapter	N/a
Hardware Tunings	2 x 2 disks R0 for Exchange log files 4 x 14 disks R0 for 4 mail databases. OS and Exchange software are on one of internal drives, system log files are stored on the second internal drive, and the pagefile on the third internal drive.	N/a
Comments		N/a
Mail Software		N/a
Vendor	Microsoft Corporation	N/a
Mail Server	Exchange Server 2000	N/a
Build/Release Version	Enterprise Edition + SP1	N/a
Additional Software Tuning	None	N/a
OS Software		N/a
Operating System/Version	Microsoft Windows 2000 Advanced Server	N/a
Service Pack/Patch Info	SP2	N/a
File System Type	NTFS	N/a
Other Software		N/a
Network		N/a
Type of Network	Ethernet	N/a
Network Speed	100Mbps Full Duplex	N/a
MSL (sec)	120	N/a
Time-Wait (sec)	60	N/a

Load Generator Configuration

Number of Load Generators (LG)	5
Total Number of LG processes	5
Simulated Users/Process	1,160
Model	IBM Netfinity 4000R
Processor	650MHz Pentium II
Number of Processors	2
Memory	512MB
Network Controller	Integrated 10/100 Ethernet Controller
Operating System	Microsoft Windows 2000 Server