

IBM delivers benchmark result of 8,500 concurrent users for Siebel 7.7 PSPP Industry Applications on DB2 UDB

January 13, 2005 ... IBM® today announced a new benchmark result for Siebel 7.7 PSPP Industry Applications on DB2® Universal Database (UDB) 8.16. The IBM eServer® BladeCenter® HS20, together with the IBM eServer™ p5 550 and DB2 UDB, delivered subsecond response times to user queries and demonstrated the scalability of BladeCenter to handle 8,500 concurrent, interactive users on the Siebel 7.7 Performance and Scalability Benchmark. (1)

The test was conducted by IBM under the auspices of the Siebel Platform Sizing and Performance Program (PSPP). The tests conducted under this program are based on scenarios derived from Siebel customers, reflecting some of the most frequently used, and most critical components of the Siebel eBusiness Industry Applications suite. The program requires collecting statistics in a steady state for at least one hour and that certain key performance indicators be reached prior to certification.

The test simulated the real-world requirements of a large organization of 8,500 concurrent users from the Siebel Financial call center (Sales and Service Representatives), partner organizations (Partner Relationship Management), customers (Web sales and Web service), Siebel scripting engine and supporting business process management (Siebel Workflow). The application also simulated integration with Web systems (Siebel EAI HTTP Adapter) with over 6,500,000 EAI transactions that can be executed between systems in a regular business day.

The performance results were achieved running a single p5 550 as the database server, which used four 1.65GHz POWER5™ processors, and ran DB2 UDB on IBM AIX® 5.3; 12 BladeCenter HS20 server blades as the application servers, which used two 3.06GHz/1MB Intel® Xeon™ Processors, and ran Microsoft® Windows® Server 2003, and two BladeCenter HS20 server blades as the Web servers, which used two 3.06GHz/1MB Intel Xeon Processors, and ran Microsoft Windows Server 2003. For a complete description of the configuration used to achieve this result, see the Siebel certified report.

Results referenced are current as of January 13, 2005.

For more information about the Siebel 7.7 PSPP benchmark, visit www.siebel.com/crm/performance-benchmark.shtm

For information about DB2, visit www.ibm.com/software

(1) This benchmark data is intended for general information purposes, and not for use as a substitute for implementation-specific sizing of benchmarks.

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