Finally, technology support that gets you there

Support that measures up to virtually every challenge

Complex IT environments, shrinking budgets, always-on IT demands—your technical support needs to perform. IBM Technology Support Services offers the strength you need to get past these obstacles and deliver more value to your business and customers.

Why IBM: Hassle-free multivendor support

Reduce the cost and complexity of technology support for much of your heterogeneous environment by consolidating services with a single vendor. IBM Technology Support Services provides multivendor support, covering more than 500 parts centers—giving you simplified, end-to-end contact to multivendor support for your IT environment and data center.

More than 30 years' experience delivering multivendor technical support services

Why IBM: Adapt-on-the-fly technology support

The flexible “as-a-service” delivery model offered by IBM Technology Support Services helps you meet the ever-shifting demands of your business and customers. You can customize your multivendor technology support services to support cost and service levels consistently to support business.

Support that is up to virtually every challenge

Why IBM: Predictive maintenance for longer lifecycles

IBM Technology Support Services uses a system-wide trend strategy to help you better align cost and manage IT lifecycle processes. The integrated approach provides a more comprehensive and predictive view, improving equipment life while lowering more predictable costs.

Why IBM: Predictive insight for problem prevention

Our priority is to help you strengthen competitive advantage and customer satisfaction, and improve IT efficiency today and into the future. Through the IBM® Predictive Insights™ cognitive technology, we offer analytics that can help you catch and anticipate business customer.

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