IBM Db2 Hosted Version 1 Release 2

User Guide (Last updated: 2018-04-12)



Note

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Edition Notice

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Contents

Chapter 1. About IBM Db2 Hosted for Bluemix	1
Overview	
"Welcome" email	1
Server security	
Default administrative user: root	
Default instance: db2inst1	
Default instance owner: db2inst1	1
Chapter 2. Recommended tools for working with your Db2 Hosted server	3
Migrate: IBM Bluemix Lift	
Manage: IBM Data Server Manager	
Develop: IBM Data Studio	
Chapter 3. Maintaining your Db2 Hosted server	
Adding users to your Db2 Hosted server	
Configuring your Db2 Hosted server for HADR	
	0
Chapter 4. Securing your Db2 Hosted server	9
Creating encrypted databases on your Db2 Hosted server	
Setting up SSL connections between applications or clients and your Db2 Hosted server	
Chapter 5. Accessing remote storage with your Db2 Hosted server	10
Chapter 5. Accessing remote storage with your Db2 Hosted server	тэ
Chapter 6. Sample: Node.js app on IBM Bluemix	15
Goal	15
Prerequisites	15
Step 1: Create a database for the app data	16
Step 2: Run the sample code on your computer	
Step 3: Create an empty Node.js app in Bluemix	
	16
Step 4: Update the sample code to run on Bluemix	16 17
	16 17 18
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix	16 17 18 19
Step 4: Update the sample code to run on Bluemix	16 17 18 19 21
Step 4: Update the sample code to run on Bluemix	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance Service Instance Dashboard	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance Service Instance Dashboard Scaling Instance Submit Scale request	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance Service Instance Dashboard Scaling Instance Submit Scale request Chapter 8. Db2 Hosted Plan Migration	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance Service Instance Dashboard Scaling Instance Submit Scale request	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan. Creating Flex service Instance. Service Instance Dashboard. Scaling Instance. Submit Scale request. Chapter 8. Db2 Hosted Plan Migration. Steps to migrate from existing plan. Scaling Instance post migration.	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance Service Instance Dashboard Scaling Instance Submit Scale request Chapter 8. Db2 Hosted Plan Migration Steps to migrate from existing plan Scaling Instance post migration Notices	
Step 4: Update the sample code to run on Bluemix. Step 5: Push your updated code to Bluemix. Chapter 7. Advanced Flex plan. Creating Flex service Instance. Service Instance Dashboard. Scaling Instance. Submit Scale request. Chapter 8. Db2 Hosted Plan Migration. Steps to migrate from existing plan. Scaling Instance post migration. Notices. Trademarks.	
Step 4: Update the sample code to run on Bluemix Step 5: Push your updated code to Bluemix Chapter 7. Advanced Flex plan Creating Flex service Instance Service Instance Dashboard Scaling Instance Submit Scale request Chapter 8. Db2 Hosted Plan Migration Steps to migrate from existing plan Scaling Instance post migration Notices	

Chapter 1. About IBM Db2 Hosted for Bluemix

Db2 Hosted is a hosted Db2[®] database service. Provisioned on-demand when you purchase the service, Db2 database is installed on a host machine in the cloud. After the server is set up, you take over management of the server.

Overview

Here are some key details about how your Db2 Hosted server is set up.

"Welcome" email

After you purchase a Db2 Hosted service, you receive a "Welcome" email that contains the IP address of your server and login credentials for the default administrative root user.

The password given for the default administrative root user in the "Welcome" email is temporary:

- The first time you log in to your Db2 Hosted server, you are prompted to change the temporary password.
- If you don't log in within 30 days of receiving the "Welcome" email, the password is automatically reset. Contact db2cloud@us.ibm.com to obtain a new one.

Server security

- **SSH** You must use <u>Secure Shell (SSH)</u> to log in to your Db2 Hosted server. Linux and UNIX come with the ssh client. On Windows, you can install an ssh client, such as one with <u>Cygwin</u> or Putty to connect to Db2 Hosted.
- iptables Network access to your Db2 Hosted server is secured with iptables rules.

Default administrative user: root

You have access to the root user, the first time you login to the Db2 Hosted server, you will be prompted to change the password.

The following are the minimum pre-requisites for the password:

- It should have a minimum length of 8 characters.
- It should have at least one upper case character, one numeric character and one non-alphanumeric character

Default instance: db2inst1

Your Db2 Hosted server is set up using a <u>default root installation</u>, with a default <u>database manager</u> <u>instance</u> named db2inst1.

The default instance is set up with some convenient features:

- A default keystore that you can use to create encrypted databases and access remote storage
- A self-signed certificate that you can use for SSL connections

You can create more instances too, but the default instance is created for you and ready to use right away.

Default instance owner: db2inst1

Your Db2 Hosted server is set up with a default instance owner with the username db2inst1.

You cannot log in to your Db2 Hosted server directly as the user db2inst1. Instead, log in to your Db2 Hosted server as the default administrative user, and then use the <u>su command</u> to switch the ownership of your login session to db2inst1:

[root@123.45.678.90 ~]\$ db2start -bash: db2start: command not found [root@123.45.678.90 ~]\$ su - db2inst1 Last login: Sun Oct 2 11:43:48 CDT 2016 on pts/0 [db2inst1@123.45.678.90 ~]\$ db2start 10/02/2016 13:32:04 0 0 SQL1026N The database manager is already active. SQL1026N The database manager is already active. [db2inst1@123.45.678.90 ~]\$ logout [root@123.45.678.90 ~]\$

Chapter 2. Recommended tools for working with your Db2 Hosted server

You can use the same, favorite tools with your Db2 Hosted sever that you use with your on-premises Db2[®] servers. Here are three tools that are particularly useful with Db2 Hosted for migrating, managing, and developing.

Migrate: IBM Bluemix Lift

<u>IBM Bluemix Lift</u> makes it simple to quickly and securely migrate your on-premises databases to your Db2 Hosted server:

- Ingests data 10 times faster than traditional data movement solutions
- · Eliminates the downtime associated with database migrations
- · Encrypts your data as it travels across the wire
- Allows you to kick off a large database migration and walk away without worry

Manage: IBM Data Server Manager

IBM Data Server Manager helps you administer, monitor, manage, and optimize the performance of Db2 Hosted as well as all your other data management software:

- Provides you with the information you need to manage performance proactively and prevent problems before they impact your business
- · Simplifies database administrative tasks for both expert and novice users
- · Access multiple IBM data management platforms without the need to install or update any client code
- Consolidates information from multiple systems in a single graphical interface that is accessible from any standard web browser

Data Server Manager is available in two editions:

- Data Server Manager Base Edition offers database administration and basic performance monitoring capabilities to all Db2 clients at no charge. All the Db2 Hosted Standard plans can use this edition.
- Data Server Manager Enterprise Edition offers more advanced capabilities such as centralized configuration management, advanced performance management, and query tuning capabilities with expert advice. Data Server Manager optionally uses the repository database to enable features that rely on historical persistence. With a repository database, you can record monitoring metrics for historical analysis, identify storage access patterns for capacity planning, and track configuration changes for problem determination. All the Db2 Hosted Advanced plans can use this edition.

Related information

· Setting up Data Server Manager

Develop: IBM Data Studio

<u>IBM Data Studio</u> is an integrated, modular environment for database development and administration with collaborative database development tools:

- Streamlines database development with easy-to-use query validation, object management, and system deployment features
- · Improves collaboration through an integrated environment and shared platforms

• Saves time and reduces errors with advanced data management, configuration, and administration tools and features

Chapter 3. Maintaining your Db2 Hosted server

The Db2 Hosted service is hosted, not managed. That means you have the freedom and flexibility to configure your server for your purposes. It also means you are responsible for maintaining the software on your Db2 Hosted server, including the operating system, firewalls, and the Db2 database software.

You can administer Db2 Hosted with the same utilities and tools that you use for on-premises Db2 servers.

Procedure

Apply the same best practices that you would use with your on-premises Db2 servers:

- Install only properly licensed software, including any open source software.
- Regularly update the Db2 database software.
- Regularly update the operating system.
- Regularly back up your data.
- Implement a strategy that provides the level of availability you need.

Related information

Database administration

Adding users to your Db2 Hosted server

You should not perform day-to-day activities on your Db2 Hosted server as the default administrative user. Instead, create users on your Db2 Hosted server with just enough access and privileges to perform tasks.

Procedure

Perform the following steps on your Db2 Hosted server to add a new user and grant them authority to perform Db2 commands:

1. Add a new user by issuing the **useradd** command.

Example - Adding a user with the username "db2ctrluser"

```
[root@123.45.678.90 ~]$ useradd db2ctrluser
[root@123.45.678.90 ~]$ ls -1 /home
drwx----- 2 db2ctrluser db2ctrluser 4096 Oct 4 11:55 db2ctrluser
```

Notes: - Replace "db2ctrluser" with a username you choose. - The **useradd** command causes a home directory to be created for the new use in /home.

2. Set the new user's password by issuing the **passwd** command.

Example - Setting the new user's temporary password

```
[root@123.45.678.90 ~]$ passwd db2ctrluser
Changing password for user db2ctrluser.
New password:
Retype new password:
passwd: all authentication tokens updated successfully.
[root@123.45.678.90 ~]$ chage -d 0 db2ctrluser
```

Notes: - You cannot see the new password as you type it. - The **<u>chage</u>** command will force the user to change the password after the first login.

3. Enable the new user to log in with SSH. In the file /etc/ssh/sshd_config, append the new username to the end of the line that starts with "AllowUsers".

Example - The line that begins with "AllowUsers" showing username "db2ctrluser" appended

AllowUsers root db2ctrluser

4. Restart the SSH server.

service sshd restart

5. Enable the new user to issue Db2 commands.

One way to to this is to reference the .bash_profile Bash shell initialization file (.bash_profile) of the default instance owner in the .bash_profile file of the new user.

Example - The last line of the .bash_profile file of the new user

```
. /home/db2inst1/sqllib/db2profile
```

6. Grant the new user the needed authority.

Example - Granting the new user SYSCTRL authority

```
[root@123.45.678.90 ~]$ usermod -a -G g_sysctl db2ctrluser
[root@123.45.678.90 ~]$ groups db2ctrluser
db2ctrluser : db2ctrluser g_sysctl
```

Note: The groups command shows what groups the user belongs to.

Now, the new user:

- can log in to your Db2 Hosted server using SSH
- will be prompted to change the temporary password on first login
- can perform tasks permitted by their authority level

Related information

Authorization, privileges, and object ownership

Configuring your Db2 Hosted server for HADR

The basic process for setting up a High Availability Disaster Recovery (HADR) primary-standby pair is the same with a Db2[®] Hosted server as it is for on-premises Db2 databases, but with one extra configuration step.

Because network access to Db2 Hosted servers is secured by using <u>iptables</u> rules, on the Db2 Hosted server (or servers) hosting your HADR primary and standby databases you must open the ports that are set in the HADR_REMOTE_SVC and HADR_LOCATE_SVC database configuration parameters:

Procedure

1. Switch the ownership of your login session to db2inst1 using the su command.

```
[root@123.45.678.90 ~]$ su - db2inst1
Last login: Sun Oct 2 11:43:48 CDT 2016 on pts/0
```

2. Determine the ports used for HADR_LOCAL_SVC and HADR_REMOTE_SVC.

Example - Viewing the ports for database "hadb1"

[db2inst1@123.45.678.90 ~]\$ db2 "get db cfg for hadb1" |grep HADR_.*_SVC HADR local service name (HADR_LOCAL_SVC) = 50500 HADR remote service name (HADR_REMOTE_SVC) = 50504

3. Switch the ownership of your login session back to default administrative user.

[db2inst1@123.45.678.90 ~]\$ logout [root@123.45.678.90 ~]\$ Last login: Sun Oct 2 11:43:48 CDT 2016 on pts/0

4. Configure the server to accept connections on those HADR ports using iptables rules.

[root@123.45.678.90 ~]\$ iptables -I INPUT -p tcp --dport 50500 -j ACCEPT
[root@123.45.678.90 ~]\$ iptables -I INPUT -p tcp --dport 50504 -j ACCEPT

5. Save the changes.

[root@123.45.678.90 ~]\$ iptables-save | tee /etc/sysconfig/iptables [root@123.45.678.90 ~]\$ iptables-save | tee /root/iptables [root@123.45.678.90 ~]\$ systemctl restart iptables

Related information

• Initializing high availability disaster recovery (HADR)

8 IBM Db2 Hosted: User Guide (Last updated: 2018-04-12)

Chapter 4. Securing your Db2 Hosted server

The Db2 Hosted service is hosted, not managed. That means you have the freedom and flexibility to configure your server for your purposes. It also means you are responsible for keeping your Db2 Hosted server secure.

Procedure

Apply the same best practices that you would use with your on-premises Db2 servers:

- Actively monitor and report any security issues you encounter.
- Maintain software firewalls.
- Restrict network access. When the server is first delivered, network access to the server is secured by using iptables rules. Some examples of using the iptables command are shown below.

Example 1

Displaying the rules and the status of the iptables firewall

[root@123.45.678.90 ~]\$ iptables -L

Example 2

Allowing incoming connections from only a specified range of IP addresses

```
[root@123.45.678.90 ~]$ iptables -A INPUT -i eth0 -p tcp
  -s 192.168.100.0/24 --dport 22 -m state --state NEW,ESTABLISHED -j ACCEPT
```

Example 3

Allowing incoming connections from only a single IP address

```
[root@123.45.678.90 ~]$ iptables -A INPUT -i eth0 -p tcp
  -s 192.168.100.11 --dport 22 -m state --state NEW,ESTABLISHED -j ACCEPT
```

Related information

Db2 security model overview

Creating encrypted databases on your Db2 Hosted server

Your Db2 Hosted server is set up ready for you to create encrypted databases.

• Your default instance, db2inst1, is set up with a default local keystore that you can use with Db2 native encryption.

You can see the details of this default keystore by viewing the keystore-related database manager configuration parameters, KEYSTORE_TYPE and KEYSTORE_LOCATION:

```
[db2inst1@123.45.678.90 ~]$ db2 "get dbm cfg" | grep KEYSTORE
Keystore type (KEYSTORE_TYPE) = PKCS12
Keystore location (KEYSTORE_LOCATION) = /home/db2inst1/
keystore/db2keystore.p12
```

 Your Db2 Hosted server comes with IBM[®] Global Security Kit (GSKit) installed and configured for managing keystores.

Procedure

To create an encrypted database with the default settings, specify the ENCRYPT option with the <u>CREATE</u> DATABASE command.

[db2inst1@123.45.678.90 ~]\$ db2 "create db myencdb encrypt"

Related information

Db2 native encryption

Setting up SSL connections between applications or clients and your Db2 Hosted server

Your Db2 Hosted server is set up ready for you to use Secure Sockets Layer (SSL) connections.

On the Db2 Hosted server:

- Your default instance, db2inst1, is set up already configured to support <u>SSL connections</u> and has a <u>self-signed certificate</u>, /home/db2inst1/sqldb_ssl.arm.
- Your default instance is configured to listen for SSL connections on port 50001.

On the client computer, some prerequisite software is needed:

- **SFTP client** Transferring files to or from your Db2 Hosted server must be done using <u>SSH File Transfer</u> <u>Protocol (SFTP)</u>. If you do not already have an SFTP client on your client computer, install one (such as Cygwin or FileZilla SFTP client on Microsoft[®] Windows.)
- **Keystore manager** <u>Certificates</u> need to be stored in a keystore. If you do not already have keystore management software on your client computer, here are some examples you could install:
 - A Db2 client or the IBM Data Server Driver Package can do this for you.
 - The Java Runtime Environment (JRE) includes the keytool utility, which you can use to manage a keystore on the client.
 - You can use <u>IBM Global Security Kit (GSKit)</u> to manage a keystore on the client computer. Documentation: GSKCapiCmd User's Guide.

Procedure

1. From the client computer, download the self-signed certificate file /home/db2inst1/ sqldb_ssl.arm from the Db2 Hosted server.

Example - Using SFTP in a Cygwin terminal to download the certificate

```
$ sftp root@123.45.678.90
root@123.45.678.90's password:
Connected to 123.45.678.90.
sftp> cd /home/db2inst1
sftp> get sqldb_ssl.arm
Fetching /home/db2inst1/sqldb_ssl.arm to sqldb_ssl.arm
/home/db2inst1/sqldb_ssl.arm 100% 952 0.9KB/s
00:00
sftp>
```

Notes: - Replace 123.45.678.90 with the IP address or host name of your Db2 Hosted server. - In this example, the client computer has a Windows operating system. - The certificate is now in the Cygwin user home directory.

2. Configure the application or connection to use SSL. The specific steps for doing this vary. Some examples are given below.

Examples

In the following examples, assume these details:

• The IP address of the Db2 Hosted server is 123.45.678.90.

- The database named "njsdb" exists on the Db2 Hosted server.
- A user named "db2user" with access to the database njsdb exists on the Db2 Hosted server.
- The self-signed certificate, sqldb_ssl.arm, that was downloaded from the Db2 Hosted server is located on the client computer in the Cygwin home directory of user "sally": D:\cygwin64\home \sally.

Example 1

Connect through CLPPlus

In this example, assume the IBM Data Server Driver Package is installed on the client computer.

1. Register the database using a command prompt, then connect with CLPPlus:

```
c:\>db2cli writecfg add -database njsdb -host 123.45.678.90 -port 50001 -
parameters
          "SecurityTransportMode=SSL;SSLServerCertificate=D:\cygwin64\home
\sally\sqldb_ssl.arm"
c:\>db2cli writecfg add -dsn alias1 -database njsdb -host 123.45.678.90 -
port 50001
c:\>clpplus db2user@alias1
```

2. In the CLPPlus window, complete the connection by entering the password for user db2user:

Example 2

Connect in a JDBC application

(In this example, assume the IBM Data Server Driver for JDBC and SQLJ is installed on the client computer.)

1. Create a keystore and import the downloaded certificate using the keytool utility:

```
c:\>keytool -importcert -file D:\cygwin64\home\sally\sqldb_ssl.arm -
keystore c:\mykeystore
Enter keystore password:
Re-enter new password:
...
Trust this certificate? [no]: yes
Certificate was added to keystore
```

2. Create a simple Java application in the file test.java:

```
import java.sql.*;
public class test {
   static final String conn_str =
    "jdbc:db2://123.45.678.90:50001/njsdb:" +
    "user=db2user;password=t3st.Pwd;" +
    "sslConnection=true;";
   public static void main(String[] args) {
```

```
try {
    Class.forName( "com.ibm.db2.jcc.DB2Driver" );
    Connection conn = DriverManager.getConnection( conn_str );
    System.out.print( "Connect successful." );
    conn.close();
    }
    catch( SQLException se ) {
      se.printStackTrace();
    }
    catch( Exception e ) {
      e.printStackTrace();
    }
}
```

3. Compile the application:

c:>javac test.java

4. Run the application, specifying the location of the keystore with the Java system property **javax.net.ssl.trustStore**:

c:>java -Djavax.net.ssl.trustStore=c:\mykeystore test Connect successful.

Related information

- Configuring Secure Sockets Layer (SSL) support in non-Java Db2 clients
- IBM Data Server Driver for JDBC and SQLJ support for SSL
- <u>The SSL protocol support in CLPPlus</u>

Chapter 5. Accessing remote storage with your Db2 Hosted server

You can access IBM[®] SoftLayer Object Storage and Amazon Simple Storage Service (S3) directly through database commands, such as the **BACKUP** command, using remote storage access aliases.

- To be able to access remote cloud storage for backup, restore, load, and ingest operations, you need to create a storage access alias. When you create a storage access alias, your remote cloud storage account credentials are safely stored in an encrypted keystore.
- Your default instance, db2inst1, is set up with a default <u>local keystore</u> that you can use with storage access aliases.

You can see the details of this default keystore by viewing the keystore-related database manager configuration parameters, KEYSTORE_TYPE and KEYSTORE_LOCATION:

```
[db2inst1@123.45.678.90 ~]$ db2 "get dbm cfg" | grep KEYSTORE
Keystore type (KEYSTORE_TYPE) = PKCS12
Keystore location (KEYSTORE_LOCATION) = /home/db2inst1/
keystore/db2keystore.p12
```

• Your Db2 Hosted server comes with IBM Global Security Kit (GSKit) installed and configured for managing keystores.

Procedure

1. Create a storage access alias by issuing the CATALOG STORAGE ACCESS command.

Example - Creating an alias called "montrealprivate" which only the user "thomas" may use for accessing a container called "container1" which was previously created on the SoftLayer private authentication endpoint in Montreal

[db2inst1@123.45.678.90 ~]\$ db2 "catalog storage access alias montrealprivate vendor softlayer server https://mon01.objectstorage.service.networklayer.com/auth/v1.0/ user SL0S482762-5:SL729462 password alb635c2556681ddd8354daa2db1dbc88bb6da3311c8904319058a9434169c3 container container1 dbuser thomas"

2. Specify the storage access alias with the backup, restore, load, or ingest operation.

Example 1 - Backing up to remote storage

[db2inst1@123.45.678.90 ~]\$ db2 "backup db testdb to db2remote://
montrealprivate//bkupdir"

Example 2 - Restoring from remote storage

```
[db2inst1@123.45.678.90 ~]$ db2 "restore db testdb from db2remote://
SwiftAlias//bkupdir/1453245697"
```

Related information

- LOAD command
- INGEST command
- BACKUP DATABASE command
- <u>RESTORE DATABASE command</u>
- LOAD command using the ADMIN_CMD procedure

• BACKUP DATABASE command using the ADMIN_CMD procedure

Chapter 6. Sample: Node.js app on IBM Bluemix

A Node.js web app that stores data in a Db2 Hosted database and is hosted on IBM® Bluemix®.

Goal

Build a Node.js web app that stores data in a Db2 Hosted database and is hosted on IBM Bluemix:



Prerequisites

- 1. Sign up for a Bluemix account: (https://console.ng.bluemix.net/registration)
- 2. Create a new user ID on your Db2 Hosted server with the following properties:
 - The user ID can connect to your Db2 Hosted server using a Secure Shell (SSH)
 - The user ID has <u>SYSCTRL</u> authority

See the example in Adding users to your Db2 Hosted server.

- 3. Install the following software on your local computer:
 - Python (https://www.python.org/downloads)
 - Node.js (https://nodejs.org/en/download)
 - Cloud Foundry cf command line interface (http://docs.cloudfoundry.org/cf-cli/install-go-cli.html)
- 4. Create an empty working directory on your local computer. (Example: C:\db2-njs.)
- 5. Download the sample files from this blog post. Then, extract the sample files into your working directory:

Computer 🕨 Local D	0isk (C:) ► db2-njs ►
File Edit View Tools Help	
Organize 👻 Include in library 💌	Share with 🔻
 Libraries Image: Computer Local Disk (C:) SRECYCLE.BIN 	Name Name Scss images javascript index.html
b2-njs css images javascript	manifest.yml package.json README.md server.js

6. From a command prompt, in your working directory, run the following command:

npm install

This will create a new subdirectory, called node_modules, in your working directory and install four Node.js packages that are listed as dependencies in the file package.json.

Step 1: Create a database for the app data

1. From your local computer, log in to the Db2 Hosted server as a user with SYSCTRL authority by issuing the following command in a SSH client:

ssh db2user@123.45.678.90

2. On the Db2 Hosted server, create a database for your app to use by issuing the following Db2 command and SQL statements:

```
db2start;
db2 "create database NJSDB";
db2 "connect to NJSDB";
db2 "create table NJSTBL( ID double, X int, Y int, TEXT varchar(500) )";
db2 "insert into NJSTBL values( 3456.78, 202, 80, 'Hello' )";
db2 "select * from NJSTBL";
```

Step 2: Run the sample code on your computer

- 1. Open the file server. js in an editor (a plain text editor is fine.)
- In the file server.js, update the connection string by specifying the IP address or host name of your Db2 Hosted server as well as the credentials of a user ID able to connect to and query from your NJSDB database:

```
'UID=db2user;' +
'PWD=xxxxxxx';
```

3. Save server.js, and then from a command prompt, in your working directory, start the app:

node server.js

4. Open the file index.html in a web browser, and click in the work space to see sticky notes added. Open index.html in a second browser window to see real-time updates in both windows.

Step 3: Create an empty Node.js app in Bluemix

Note: You can view the Bluemix web interface in two different modes that look different, "New" and "Classic".

The top, left corner of the New interface looks like this:



If you are in the Classic interface, you can switch to the New interface by clicking the link labeled "Try the new Bluemix" in the top, left corner of the Classic interface:



- 1. Connect to Bluemix: (http://www.ibm.com/cloud-computing/bluemix)
- 2. In the "Overview" area of the main Bluemix console, click the "Compute" tile:



3. Then, click the plus symbol to add a new app:



4. In the "Runtimes" section, click on the "SDK for Node.js" item:



5. In the page that opens, fill in the fields:

App name:		
db2-njs		
Host name:	Domain:	
db2-njs	mybluemix.net	

- Provide a unique name for the app and specify the same name for the host (to keep things simple)
- Leave the domain as the default (mybluemix.net)
- Choose the "Default" plan

In this example, the app is named "db2-njs". However, the name you choose must be unique in Bluemix; the name must not have already been used by another Bluemix user. If you try to create a new app with a name that has already been used by someone else, you'll get an error message that says "Someone already used the app name ...".

6. Click "CREATE". (It takes a few seconds for the app to be staged on Bluemix.)

Step 4: Update the sample code to run on Bluemix

- 1. Open the following files in an editor (a plain text editor is fine):
 - server.js
 - index.html
 - package.json
 - manifest.yml
- 2. Update the file server.js to run on Bluemix.

The file server.js is written to run locally by default. Specifically, the following line forces the server to listen on local port 8080:

io.listen(8080);

Comment out that line now.

3. Update the file index.html to run on Bluemix.

The file C:\db2-njs\index.html is written to run locally by default. Specifically, the following line forces the client to connect on local port 8080:

var appURL = 'http://localhost:8080';

Change that line to point to the URL of your Bluemix app:

```
var appURL = 'http://db2-njs.mybluemix.net';
```

4. Update the file package.json with your app name:

"name": "db2-njs",

5. Update the file manifest.yml with your app name:

name: db2-njs host: db2-njs

Step 5: Push your updated code to Bluemix

1. Determine your Bluemix "Organization" and "Space" by looking at the upper-right corner of the Bluemix console:



2. From a command prompt, in your working directory, issue the following commands:

```
C:\db2-njs>cf api https://api.ng.bluemix.net
C:\db2-njs>cf login
C:\db2-njs>cf push db2oncloud-nodejs
```

Notes:

- When you enter the **cf login** command, the Cloud Foundry tool will prompt you for your Bluemix ID (Email), Organization (Org), and Space.
- The **cf push** command can take several minutes to complete.
- 3. In the app "Overview" area in the Bluemix console, restart your app:



4. Open the app by clicking the "View App" button in the app Overview area in the Bluemix console.

Congratulations! You're done. Share your app URL with your friends and then collaborate on ideas with sticky notes.

Related information

Learning Center for Db2 Hosted

20 IBM Db2 Hosted: User Guide (Last updated: 2018-04-12)

Chapter 7. Advanced Flex plan

Db2 Hosted Advanced Flex plan includes service instance with 4GB RAM and 1 Virtual Processor Core (VPC) on a dedicated virtual server. Provides 100GB of storage for data and logs. It can be set up to use HADR (an additional server is required for HADR). Scale compute (VPCs, RAM) and storage resources dynamically with flexible pricing. All billing methods are supported, including credit card and Bluemix subscription.

Creating Flex service Instance

- 1. Login to Bluemix.
- 2. Navigate to Catalog dashboard.
- 3. Search for Db2 Hosted service.
- 4. Click on Db2 Hosted Service to launch service catalog.

Db2 Hosted-g0			
Choose a region/location to deploy n:	Choose an organizatio	on:	Choose a space:
US South	iig_db2_bss_test	*	dev
Email:		Confirm Email:	
email@example.com	0	email@example.com	6 ()
lease provide the email that you would like the cr	redentials to be sent to	Re-enter email address	
	hoose a region/location to deploy US South mail: email@example.com	hoose a region/location to deploy US South ilg_db2_bss_test mail: email@example.com	hoose a region/location to deploy US South mail: email@example.com Choose an organization: iig_db2_bss_test Confirm Email: email@example.com

- 5. Provide service name, select deployment location, organization and space value, email and confirm email values.
- 6. From datacenter dropdown select the datacenter where instance has to be deployed.
- 7. Select Advanced Flex from pricing plan section.

Pricing Plans		Month	y prices shown are for country or region: Ir
	PLAN	FEATURES	PRICING
1	Advanced Flex (Recommended)	Scalable VPC, RAM and storage Flexible pricing. Uses dedicated virtual machines.	
	Provides 100GB of stora flexible pricing. All billing Db2 Advanced Server E HADR). This plan require	ervice instance with 4GB RAM and 1 Virtual Processor (ge for data and logs. Scale compute (VPCs, RAM) and si methods are supported, including credit card and Bluen nterprise Edition license. It can be set up to use HADR (a s a minimum charge of 30 days of usage. For cancelatio umber of days the service is activated.	orage resources dynamically with hix subscription. This plan comes with a n additional server is required for

8. Click on create button to submit for instance creation.

Service Instance Dashboard

• Once instance creation is done, click on instance record to access instance dashboard.

• Instance dashboard will have a button to scale the instance.

Scale Instance Scale Instance Getting Started Need Help? Knowledge Center Complete tutorials of Hosted Use IBM dWAnswers to view recently asked Visit IBM security bulletins for latest Db2 to get familiar with Use IBM dWAnswers to view recently asked Visit IBM security bulletins for latest basic tasks. Use IBM dWAnswers to view recently asked Visit IBM security bulletins for latest	Location: US South Org: iig_o	db2_bss_test Space: dev	
Getting Started Need Help? Knowledge Center Complete tutorials of Hosted Use IBM dWAnswers to view recently asked Visit IBM security bulletins for latest updates on security. Visit Knowledge Center			
Complete tutorials of Hosted Use IBM dWAnswers to view recently asked Visit IBM security bulletins for latest Db2 to get familiar with questions or ask your own. Still unable to find an updates on security. Visit Knowledge Cent	Scale Instance		
Complete tutorials of Hosted Use IBM dWAnswers to view recently asked Visit IBM security bulletins for latest Db2 to get familiar with questions or ask your own. Still unable to find an updates on security. Visit Knowledge Cent			
Db2 to get familiar with questions or ask your own. Still unable to find an updates on security. Visit Knowledge Cent			
Db2 to get familiar with questions or ask your own. Still unable to find an updates on security. Visit Knowledge Cent	Getting Started	Need Help?	Knowledge Center
basic tasks. answer? Submit a Support Ticket to our team. for more information			
	Complete tutorials of Hosted	Use IBM dWAnswers to view recently asked	Visit IBM security bulletins for latest
	Complete tutorials of Hosted Db2 to get familiar with	Use IBM dWAnswers to view recently asked questions or ask your own. Still unable to find an	Visit IBM security bulletins for latest updates on security. Visit Knowledge Center

- On Click of scale instance button scale UI will be loaded.
- Instance dashboard also have handy information about tutorial of Hosted Db2, help to raise support Ticket and knowledge center links.
- Use Service credentials section in the left panel to get instance credentials and other details.

Manage Service credentials Plan	Data & Analytics /	I-Jan05 g: iig_db2_bss_test Space: dev	,		
Connections	Service credentials				
	Credentials are provided in connection information for		edentials, such as the API key and secret, as	well as	View More
	Service credentials	t of 1 items		New crede	ential 🕀
		DATE CREATED	ACTIONS	, in the second s	
<	Credentials-1	Jan 10, 2018 - 06:01:17	View credentials 👻		ā,

• Click on new credentials to fetch instance credentials.

Scaling Instance

1. Db2 Hosted Advanced Flex plan will enable user to scale resources.

2. User slider to change resource values.

Scale your Hosted Db2 instance to provide more bower to process workloads. Processor scaling is an offline operation.	Scale your Hosted Db2 instance to provide more working memory for better performance. RAM scaling is an offline operation.	Add disks to Hosted Db2 instance to increase the amount of space your database can utilize. Two disks are pre-configured with the system. You can expand
		storage by configuring additional 3 disks. Once configured, disk can not be removed and disk
<u>_</u>		storage size can not be changed. Disk 1: 100 GB
VPC	Memory	Disk 2: 100 GB
1	4 GB	Disk 3: Use slider to add & configure this disk
	Suggested minimum RAM for selected VPC configuration is 4 GB	Disk 4:
		Disk 5:
		×
		Total Storage
		200 GB

- 3. VPC, RAM can be scaled up or scaled down as per requirement.
- 4. User can add additional storage upto 3 disks on top of 2 pre-configured disks.
- 5. Storage disk cannot be modified once requested.
- 6. Storage can be expanded to 2 TB for each of the additional 3 disk.

Note: - When you scale value using slider make sure the verify requested value and current value for the selected resource. - Notice the change in estimated charges per month based on selected value.

Compute	RAM	Storage
Scale your Hosted Db2 Instance to provide more power to process workloads. Processor scaling is an offline operation.	Scale your Hosted Db2 instance to provide more working memory for better performance. RAM scaling is an offline operation.	Add disks to Hosted Db2 instance to increase the amount of space your database can hold. Two disks are pre-configured with the system. You ca expand storage by configuring additional 3 disks. Once configured, disk on the removed and disk storage size can not be changed. Disk 1: 100 GB Disk 2: 100 GB Disk 3: 100 GB Disk 4: Disk 5:
Hosted Db2 · Compt Funding Control - Curr	te • RAM erct VPC; 1 • Current Memory: 4	Total Storage 300 GB Storage Added: 100 GB Total Storage: 300 GB \$44,5,00

- Any change in resource request will involve restart of instance and hence during this period database(s) will be unavailable. - After resource configuration(s) are modified, Submit Request and reset button will

be enabled for user to take ap 1	propriate action.	8 CB Suggested minimum RAM for selected VPC configuration is 4 GB	Disk 5
Hosted Db2 Flex Plan	Compute Current VPC: 1 Requested VPC: 1	RAM Current Memory: 4 Requested Memory: 8	Storage Storage Total Sto
Action Required: This update to the Submit Request Reset	size of the system will take about 15 mins. During t	nis update system will be rebooted and databases will not be	available.

Submit Scale request

- 1. User can scale each of the resource or all of them together.
- 2. Once user scale any of the resources submit request button will be enabled.
- 3. User can click of submit Request button after updating resources as per need.
- 4. User will be prompted with a dialog notifying the instanceID getting modified, datacenter it belongs to, action will be taken immediately and it will require restart.

HOSTED DB2 Request to Scale Instance You are initiating a request to scale your Hosted Db2 instance, please review the details provided below to ensure that they fit your expectations. Instance ID : e4b232e8-102f-42ba-8fb3-efea27040f19 Requires Restart: Yes Datacenter: us-south:san jose Datacenter Time: Immediate	RAM	Storage
You are initiating a request to scale your Hosted Db2 instance, please review the details provided below to ensure that they fit your expectations. Instance ID : e4b232e8-102f-42ba-8fb3-efea27040f19 Requires Restart: Yes Datacenter: us-south:san jose Datacenter Time: Immediate	HOSTED DB2	
ensure that they fit your expectations. Instance ID : e4b232e8-102f-42ba-8fb3-efea27040f19 Requires Restart: Yes Datacenter: us-south:san jose Datacenter Time: Immediate	Request to Scale Instance	
 Instance ID : e4b232e8-102f-42ba-8fb3-efea27040f19 Requires Restart: Yes Datacenter: us-south:san jose Datacenter Time: Immediate 		ase review the details provided below to
Datacenter Time: Immediate	Instance ID : e4b232e8-102f-42ba-8fb3-efea27040f19 Requires Restart: Yes	
Notification Email		
	Notification Email	
		Cancel Confirm Request
Cancel Confirm Request		

- 5. Once user confirms to proceed with the action, scale request will be submitted.
- 6. Scale request action might take upto 15 mins and once done user will be notified in Scale UI screen as well as email notification will be sent.

Note: - When scale request is in process user cannot modify or submit new request. - When RAM is scaled to apply the changes to db2 instance run

update dbm cfg using INSTANCE_MEMORY

For more details refer Knowledge Center

26 IBM Db2 Hosted: User Guide (Last updated: 2018-04-12)

Chapter 8. Db2 Hosted Plan Migration

Db2 Hosted Plan migration feature will enable customers who are currently on Advanced Small, Advanced Medium and Advanced Large plans to migrate to Advanced Flex plan. This feature is supports plans which are Virtual server based installation and comes with a Db2 Advanced Server Enterprise Edition license.

Steps to migrate from existing plan

- 1. Login to IBM Cloud.
- 2. Goto service dashboard, identify the instance to migrate.
- 3. Click on instance to load instance dashboard.

☰ 苎 IBM Cloud	
Manage Service credentials Plan Connections	Data & Analytics / Db2 Hosted-AM Location: US South Org: iig_db2_bss_test Space: dev
	Db2 Hosted Advanced Medium
	(Provision Status: Completed) This service, which is powered by IBM Cloud Data Service and Db2, provides a way to provision enterprise-scale, single-node server on the cloud to meet yo
	needs. Access your provisioned service for database transactions, to augment your data, or to perform OLTP workloads. In order to access this system please navigate to the "Service Credentials" and click on "View Credentials". If you have not already created credentials, click or Credential" first.
<	Getting Started

4. On the left pane, click on Plan, it will list plans with pricing details.

Manage Service credentials Plan		Analytics / Db2 Hosted-AM on: US South Org: iig_db2_bss_te	est Space: dev	
Connections	Cha	inge pricing plan		
		PLAN	FEATURES	
		Advanced Flex (Recommended)	Scalable VPC, RAM and storage Flexible pricing. Uses dedicated virtual machines.	
		Standard Small	Private 2 x 2.0 GHz Cores 8GB RAM 1x100GB (SAN), 1x500GB (SAN) 1 Gbps Network 100GB at 500 IOPS	
		Standard Medium	Private 4 x 2.0 GHz Cores 16GB RAM 1x100GB(SAN), 1x1TB (SAN) 1 Gbps Network 100GB at 1200 IOPS	
		Standard Large	Private 8 x 2.0 GHz Cores 32GB RAM 1x100GB (SAN), 1x2TB (SAN) 1 Gbps Network 100GB at 1600 IOPS	
<		Standard Xlarge	Bare metal server 12 x 2.4 GHz Xeon Cores	

- 5. Select Advanced Flex (Recommended) plan and click on Save button.
- 6. Confirmation window will pop-up with message about plan change from existing plan to Advanced Flex (Recommended) for the instance. Click OK.

_	16GB RAM 1x100GB(SAN), 1x1TB (SAN)	
Advancec	Are you sure that you want to change plans? Are you sure that you want to change the pricing plan for Db2 Hosted-AM from Advanced Medium to Advanced Flex (Recommended)?	×
Advancec	Cancel OK	

7. Plan update request will be placed and in service dashboard, updating status will be displayed.

8. Plan will be updated and refected in IBM Cloud service dashboard.

Scaling Instance post migration

- 1. After migrating to Db2 Hosted Advanced Flex plan user can scale resources.
- 2. Once instance creation is done, click on instance record to access instance dashboard.

3. Instance dashboard will have a button to scale the instance.

Scale Instance		
Getting Started	Need Help?	Knowledge Center
Getting Started	Need Help? Use IBM dWAnswers to view recently asked	Knowledge Center Visit IBM security bulletins for latest
Complete tutorials of Hosted Db2 to get familiar with	Use IBM dWAnswers to view recently asked questions or ask your own. Still unable to find an	Visit IBM security bulletins for latest updates on security. Visit Knowledge Cent
Complete tutorials of Hosted	Use IBM dWAnswers to view recently asked	

- 4. On Click of scale instance button scale UI will be loaded.
- 5. User slider to change resource values.

Scale your Hosted Db2 instance to provide more	Scale your Hosted Db2 instance to provide more	Add disks to Hosted Db2 instance to increase the
ower to process workloads. Processor scaling is an	working memory for better performance. RAM	amount of space your database can utilize. Two disks
ffline operation.	scaling is an offline operation.	are pre-configured with the system. You can expand storage by configuring additional 3 disks. Once
		configured, disk can not be removed and disk
A		storage size can not be changed.
VPC	Memory	Disk 1: 100 GB
1	4 GB	Disk 2: 100 GB Disk 3: Use slider to add & configure this disk
	Suggested minimum RAM for selected VPC configuration is 4 GB	Disk 4:
		Disk 5:
		Total Stave as
		Total Storage

6. Refer Advanced Flex plan section for further details.

30 IBM Db2 Hosted: User Guide (Last updated: 2018-04-12)

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