IBM Software Services for WebSphere

Our Mission

IBM® Software Services for WebSphere® specializes in making your software purchase successful, and in bringing the latest technical innovations and industry know-how to your business. Our consultants—who are among the best and brightest individuals in the industry—are what differentiate us and ensure your continued success.

Professional Experience

Here is a sample of the professions and experiences that our consultants bring to your project.

Developer

A large percentage of our consultants come from our software development labs, which means you benefit from deep skills and an ongoing, collaboration with our development team. Working directly with IBM Software Services for WebSphere, you also benefit through quick access to expertise, resources, and innovation targeted to your needs. Additionally, we often assist in product design and testing, which provides us with a unique, early exposure to new products, and results in a deep understanding of new products and technologies and how they apply to your business.

Certified IT Specialist

Our IT Specialists are hands-on professionals with in-depth knowledge of IBM solutions specific to your needs. Our IT Specialists have developed proofs of concept, and have designed, developed, built, tested, and implemented systems for thousands of clients.

Certified IT Architect

IBM Software Services for WebSphere IT Architects design solutions with knowledge of your industry-specific business requirements, competitive environment and direction, and the effective application of information technology in your industry. Our IT Architects have worked with clients on full lifecycle solutions that have proven to be successful time and again, based on disciplined and method-driven execution.
Certified Project Manager or Project Executive

Our Project Managers lead and have accountability for the success of your project. They are responsible for initializing and planning your IT project, developing project cost structure, tracking and reporting project deliverables, managing risk, managing contracts, applying project management processes and tools, plus an array of other activities. Various client assignments have required project management professionals to manage teams of 1 to 200 members across multiple locations.

Distinguished Engineer

We are proud to have several consultants who have been promoted to IBM Distinguished Engineer. Distinguished Engineers are considered among the top-ranking operational technical executives in IBM. In addition to helping clients shape innovative technical and business strategies, Distinguished Engineers mentor and lead their technical colleagues in developing and deploying IBM's products and services.

Assignments

IBM Software Services for WebSphere is engaged in hundreds of assignments throughout the world in all industries, from smaller turnkey development projects to end-to-end solutions for government and globally integrated companies. As a potential client, you have access not only to our consultants' deep software skills and experience, but also to their broadly applicable industry and business acumen.

Our consultants are also assigned to IBM’s Corporate Service Corps host countries, bringing key skills to overseas non-profit organizations, government agencies, universities, and entrepreneurs. This means that IBM Software Services for WebSphere can provide access to technology and expertise that might not otherwise be available to emerging economies.
Our consultants are also assigned to IBM. IBM Software Services for WebSphere consultants lead many efforts across the IBM company, and are responsible for internal solutions and technical implementations that help us achieve our own strategic objectives.

**Key Skills**

Of course, we are the experts on IBM WebSphere technologies. But we are also deeply skilled in leading-edge and open standards technologies, as well as industry solutions. Our clients require broad skills and experience with many application and infrastructure technologies and services, and our consultants have skill and experience across these disciplines to be able to successfully deploy solutions made up of heterogeneous components.

We also have a global practice for providing prescriptive, defined services and solutions to align business and IT at every stage of your BPM journey. Over 300 practitioners are available worldwide to provide unparalleled experience in deploying end-to-end BPM solutions and access to proven assets, methodologies and best practices.

**Thought Leadership**

In addition to working on client assignments, our consultants do even more to share their technical expertise on a broader scale.

**Patents**

IBM Software Services for WebSphere consultants are prolific inventors. In 2009, we were issued 75 patents in the U.S. alone. IBM Software Services for WebSphere has 16 Master Inventors -- one of the highest distinctions in IBM.

**Publications**

Our practitioners are very active authors, providing a wealth of resources through books, Redbooks, articles, and blogs to help you be more successful. In fact, half of all IBM developerWorks Professional Authors and Master Authors are from IBM Software Services for WebSphere.

**Presentations**

Due to their hands-on, practical insight into the integration of IT and business strategy, our consultants are sought-after speakers on technology and industry stages around the world.

**Qualifications**

**Education**

IBM Software Services for WebSphere consultants have earned bachelor's degrees or the equivalent across various technical and business fields, and a significant percentage of our consultants have also earned advanced degrees.
Because skill proficiency and requirements can change based on client needs or market demand, our consultants’ continuing education is critical. We consider our consultants to be strategic assets and are committed to improving our capabilities through education and mentoring, and by validating those skills on an ongoing basis.

IBM Software Services for WebSphere has a deep and broad pool of talent and qualifications that will match your technical and business needs.

Languages
Our consultants represent our client base, which is as diverse geographically as it is technically and business-wise. Many IBM Software Services for WebSphere consultants are fluent in multiple languages.

Visit our web site to see some of our success stories:
ibm.com/websphere/serviceszone/

References

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