Does your team have all the expertise it needs to make your solution a solid success?

It might. But then again, today’s technology is ever-evolving and the demands of greater innovation, faster return on investment, and the pace with which new products with new features are introduced makes it harder than ever to keep your team’s skills current and your business competitive.

Still, the truth is that you only ever need special, expert-level deep skills at strategic or critical times. The ideal situation is one that provides this type of expertise just when you need it, rather than hiring and maintaining those skills on a full time basis.

That’s IBM On Demand Consulting.

Could you benefit from a quick and easy way to bring in deep-skilled experts only when you need them?

Whether you require technical help for a hybrid cloud project in a time crunch, or enablement assistance to skill up your team on process transformation, IBM On Demand Consulting’s subscription-based model puts a team of IBM Cloud Professional Services product-specific consulting specialists within your reach to answer questions – or even provide hands-on guidance – just in time.

With IBM On Demand Consulting, you get:

- Direct access to IBM product experts.
- 24-hour access to the IBM Client Success Portal.
- Unlimited Q&A and implementation assistance.
- Flexible consulting hours.
- Access to exclusive Solution Accelerators and knowledge assets.
- A dedicated Client Service Leader, who monitors your current projects and helps you determine where and when you might benefit from assistance.

Skills now – or whenever

IBM On Demand Consulting is available for any IBM Cloud product in a variety of subscription formats, any of which could be the ideal balance of technical self-sufficiency and an expert-led safety net that could make all the difference in your success.

IBM On Demand Consulting is a new way to engage IBM services: your way.
IBM Cloud Professional Services

On Demand Consulting

Bridge skill gaps and build team self-sufficiency with access to deep expertise – just when you need it

Business Drivers

On Demand Consulting is an innovative approach to securing a successful technology adoption journey.

Having just-in-time access to rich technical expertise at critical times can help you mitigate risk and accelerate solution deployments.

- Gain access to expert skills you might not have internally
- Get support for your entire solution stack of multiple IBM hybrid cloud products.
- Migrate your workload to the cloud to help reduce cost and increase agility
- Focus on business outcomes rather than infrastructure projects and related problems
- Reduce performance bottlenecks due to solution, system, or architecture issues

Offering Benefits

Potential value to your business includes:

- A cost effective delivery model to scale your team’s impact without compromising quality
- A remote delivery model for reduced cost and faster results
- Quick access to assistance without initiating a new project
- Plans that can be immediately implemented by your team
- Dedicated project management for timely project completion
- Cultivate your team’s skills while adding delivery capacity

Minimum duration: 90 days

Key Deliverables

IBM On Demand Consulting subscription services are designed to deliver:

On Demand Consulting – Professional
- Unlimited Q&A for 5 developers on any IBM hybrid cloud product

On Demand Consulting – Enterprise
- Unlimited Q&A for 10 developers on any IBM hybrid cloud product
- Flexible consulting of 24 hours per month for general consulting activities with deliverable work products

On Demand Consulting – Premium
- Unlimited Q&A for 25 developers on any IBM hybrid cloud product
- Flexible consulting of 80 hours per month for general consulting activities with deliverable work products
- Access to Knowledge Library and Solution Accelerators through the IBM Client Success Portal

On Demand Consulting – Platinum
- Unlimited Q&A for 25 developers on all IBM hybrid cloud products
- Flexible consulting of 80 hours per month for general consulting activities with deliverable work products.
- Access to Knowledge Library and Solution Accelerators through the IBM Client Success Portal

For more information about IBM Cloud Professional Services offerings, please contact your IBM Account Manager, Services Sales Representative, visit ibm.biz/cloudprofessionalservices, or contact ibmcte@us.ibm.com.

For more information about IBM Bluemix Garage, visit ibm.biz/IBMBluemixGarageMethod.