

TM1 Technical Bulletin

Upgrading to TM1 9.1 SP3 with Integrated Login

Date: January 22, 2008

Relevant TM1 Versions: TM1 9.1 SP3

Issue

Integrated Login does not work after upgrading to TM1 9.1 SP3 from a previous version.

When you run the TM1 Installation Wizard against a previously installed version of TM1 9.1, the upgrade process automatically updates all installed components to version 9.1 SP3. However, the upgrade process does not correctly set the `IntegratedLogin` parameter in `Web.config`, nor does it set folder permissions as required to successfully run integrated login. Consequently, users will not be able to connect to TM1 using Integrated Login.

Solution

If your TM1 system uses Integrated Login, we recommend performing a complete uninstall of any 9.1 versions, followed by a full custom install of TM1 9.1 SP3.

For details on performing a custom installation, including Integrated Login, please see the [TM1 Installation Help](#).

For details on using and configuring Integrated Login, see the [TM1 Operations Guide](#).