
Applix TM1 Technical Bulletin

Exporting to Excel from TM1 Web

Date: June 21, 2006

Relevant TM1 Versions: 9.0 SP2

This technical bulletin describes a problem that you might encounter when running TM1 Web with Excel 2003.

Issue

TM1 Web requires Excel 2002 or 2003 to be installed on the Web server that is used to deliver TM1 Web.

In some cases when Excel 2003 is installed on the Web server, users might receive an error when attempting to export a TM1 cube view or Websheet to an Excel snapshot or slice.



The error incorrectly states that the Web server is unavailable.

This problem does not occur when running Excel 2002 on the Web server.

Solution

You can resolve this problem by installing the latest Office 2003 service pack, available at
<http://www.microsoft.com/downloads/details.aspx?FamilyId=57E27A97-2DB6-4654-9DB6-EC7D5B4DD867&displaylang=en>.