IBM Cognos for Microsoft® Office

Version 10.1.0

Release Notes
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Chapter 1: Readme Updates By Date

This section contains cross references to known issues and documentation updates that were made on or after October 19, 2010.

Updated: October 19, 2010

The following Readme updates were made on October 19, 2010.

General documentation issues

- Added - "Upgrading IBM Cognos for Microsoft Office" (p. 8)
Chapter 2: IBM Cognos for Microsoft Office - Release notes

This document provides a list of known problems, useful topics, and links for working with IBM® Cognos® for Microsoft® Office.

For the latest version of this document, see the Information Center for this product at http://publib.boulder.ibm.com/infocenter/cogic/v1r0m0/index.jsp.

System requirements

To review an up-to-date list of environments supported by the product, such as operating systems, patches, browsers, web servers, directory servers, database servers, and application servers, see www.ibm.com/support/docview.wss?uid=swg27019126.

Installing the product

For instructions on how to install the product, see the installation and configuration guides at http://publib.boulder.ibm.com/infocenter/cogic/v1r0m0/index.jsp.

Fix list

The fix list compiles the known issues that were addressed in this release. The fix list for your product name and version is available from the following website:

www.ibm.com/support/docview.wss?uid=swg27019175

Open APARs

You can track problems that are discovered and reported to IBM as a result of a product defect. These APARs (Authorized Program Analysis Reports) remain open until a fix is available.

A list of all open APARs is available from the following website:

www.ibm.com/support/search.wss?apar=only&ctc=SS9RTN&sort=desc&word=aw&wfield=open

Known problems

At the time of publication, the following problems and limitations were known.
Chapter 2: IBM Cognos for Microsoft Office - Release notes

Installation and configuration issues

At the time of publication, there were no known installation and configuration issues for this release. To check for open APARs, see the APAR list at www.ibm.com/support/search.wss?apar=only&tc=SS9RTN&sort=desc&word=aw&cwfield=open.

General documentation issues

This section contains general documentation issues.

Upgrading IBM Cognos for Microsoft Office

To upgrade IBM® Cognos® for Microsoft® Office, you first uninstall the older components and then install the new components.

The following tasks are required:

❑ Install the current supported version of Microsoft .NET Framework.
   For a list of supported versions of Microsoft .NET Framework, see the IBM Cognos Customer Center at (www.ibm.com/software/data/cognos/customercenter).

❑ Uninstall the older components for IBM Cognos for Microsoft Office.

❑ Install the new components for IBM Cognos for Microsoft Office.

❑ Test the installation.

Instructions for these tasks are included in the IBM Cognos for Microsoft Office Installation Guide. After installing the software, you can open all existing business intelligence content. To save the content with the new features and functionality of IBM Cognos for Microsoft Office, republish it to IBM Cognos Connection.

Issues with printing PDFs

If you are unable to print a PDF or some pages are not printing, upgrade your copy of Adobe® Reader to version 9 or later.

Adobe Reader displays corrupted characters in the Bookmarks pane

When viewing documentation with Adobe® Reader version 7, some extended characters (notably the é character) display as dots (.), and the font is different from that used for the rest of the bookmarks.

To resolve this issue, upgrade your copy of Adobe Reader to the latest version.
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