IBM Cognos TM1 Health Check Service

IBM Cognos Data Sheet

Highlights

- Comprehensive post-implementation assessment of IBM Cognos TM1 applications.
- Application design recommendations for increased user adoption and self-service.
- Performance and scalability recommendations.
- Application and platform security recommendations.
- Streamlined maintenance, administration, and support processes for lower cost of ownership.
- Proven practices from IBM Cognos TM1 product experts with information transfer to your team.

Considerations

IBM Cognos TM1 offers a powerful range of capabilities so it is important to evaluate your IBM Cognos TM1 applications from time to time within the context of your evolving business requirements. This Service will help to identify opportunities to improve the design, performance, security, and maintenance of the applications with IBM proven practices.

Some questions that often arise include:

- How can the IBM Cognos TM1 applications and platform performance be improved?
- Is the IBM Cognos TM1 architecture appropriate for scalability, stability, and future growth?
- What application design proven practices would increase user adoption and self-service?
- How can data-level security, authentication, or auditing be improved?
- How can maintenance, administration, and support be streamlined for lower cost of ownership?
- What skill gaps exist and how can those gaps be addressed for future success?

Overview

The IBM Cognos TM1 Health Check Service provides a comprehensive post-implementation review and assessment of your IBM Cognos TM1 applications and environment, including areas such as performance, application design, security, maintenance, and administration.

With flexibility in mind, the scope of the Service can cover a wide range of topics to help ensure your IBM Cognos TM1 optimization goals are met. For example, evaluation focal points might include the following:

Performance Assessment	Application Design
√ Model assessment	√ Model and interface design review
√ Product tuning recommendations	√ Data Flow and integration
√ Scalability for large user communities	√ Work Flow
√ Server sizing	√ Reporting design
√ Load balancing	√ Environment review
Security	**Maintenance & Administration**
√ Authentication integration with IBM Cognos products	√ Backup, Recovery, and Disaster Planning
√ Data-level security	√ Internal support & Issue tracking processes
√ Role management processes	√ Change Management processes
√ Implementation and maintenance processes	√ Quality Assurance processes
√ Audit preparedness	√ Migration and upgrade considerations

At the conclusion of the Service, IBM will deliver a detailed ***Findings and Recommendations Document*** and ***Go Forward Plan***, together with an ***Education Recommendation Document***, outlining key findings, risks, and opportunities to better leverage your investment in IBM Cognos TM1.

Activities & Deliverables

With a mutually agreed scope of evaluation topics, the TM1 Health Check Service delivers value through a comprehensive set of activities and deliverables. We will first assess your performance requirements, then conduct an application and environment review, and conclude with the delivery of our findings.

During the assessment phase, IBM will perform the following activities:

- Review your documents related to TM1 functional and technical design to quickly understand your applications.
- Interview key business and technical stakeholders to clarify expectations, define objectives, identify application areas for review, discuss business requirements, and understand performance requirements.
- Conduct an application review to evaluate the functional environment, applications, cubes, dimensions, rules, Turbo Integrator processes, security, and associated processes.
- Conduct an architecture review to assess the physical Architecture and software installation.

At the conclusion of the Service, IBM will provide the following deliverables:

- A ***Findings and Recommendations Document*** that includes:
  - Detailed findings and risk assessment of your applications, environment, and processes.
  - Recommendations for improvement in areas such as performance, design, security, administration, maintenance, and support with IBM proven practices.
  - An assessment of the complexity for recommended modifications moving forward.
- An ***Education Recommendation Document*** which includes an analysis of your skill gaps and education needs for your team and suggested IBM courses to successfully implement, support, use, and maintain the IBM Cognos TM1 applications.
- A jointly developed ***Go Forward Plan*** which includes prioritization of the recommended changes, guidance on how to implement those changes, and a schedule and resource plan.

Engage Today

The IBM Cognos TM1 Health Check Service is designed as a post-implementation assessment for one or more existing TM1 applications already in production. The Service can also be used near the end of a project lifecycle to provide a holistic review prior to a production deployment. This Service is available on a "Time-and-Materials" basis. Details are available from your IBM Business Analytics Lab Services Sales representative.

For TM1 model reviews during an on-going project lifecycle, you may also consider the IBM Cognos TM1 Model Design Review Service.

About IBM Business Analytics Lab Services

The IBM Business Analytics Lab Services organization provides expert services and education exclusively focused on the IBM Business Analytics product portfolio. Our world class team of IBM Certified professionals assists customers to assess, plan, train, and optimize for successful implementations of IBM Business Analytics software. Our deep product expertise and extensive proven practices help customers maximize their software investment and mitigate risks.

For more information about how IBM Business Analytics Lab Services can assist you, complete the Services Request form www.ibm.com/cognos/contactus on our website.

An IBM Cognos representative will respond to your inquiry within two business days.

About IBM Cognos BI and Performance Management

IBM Cognos business intelligence (BI) and performance management solutions deliver world-leading enterprise planning, consolidation and BI software, support and services to help companies plan, understand, and manage financial and operational performance. IBM Cognos solutions bring together technology, analytical applications, proven practices, and a broad network of partners to give customers an open, adaptive, and complete performance solution. Over 23,000 customers in more than 135 countries around the world choose IBM Cognos solutions.

For more information visit www.ibm.com/cognos.

© Copyright IBM Corporation 2011

IBM Canada Ltd.
3755 Riverside Drive
Ottawa ON K1G 4K9
Canada

Produced in Canada
May 2011
All Rights Reserved

IBM, the IBM logo, ibm.com, Cognos and Cognos TM1, Cognos TM1 Turbo Integrator, and Cognos Business Intelligence are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at www.ibm.com/legal/copytrade.shtml.

References in this publication to IBM products and services do not imply that IBM intends to make them available in all countries in which IBM operates.

P26579

Please Recycle

YTD03134-CAEN-00